



REQUEST FOR PROPOSAL (RFP) (For Low-Valued Services)

NAME & ADDRESS OF FIRM	DATE: February 3, 2017
	REFERENCE: UNDP/RFP/01/2017

Dear Sir / Madam:

We kindly request you to submit your proposal for **Development of Website, Android and iPhone Applications of Legislature Parliament of Nepal**. The detailed Terms of Reference is attached as Annex 4.

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or **before 5.00 pm on 13 February 2017** to the address below:

Assistant Country Director (Operations)
United Nations Development Programme
UN House, Pulchowk
Lalitpur, Nepal

Your Proposal must be expressed in the English, and valid for a minimum period of 90 days.

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your Proposal by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

The Proposal that complies with all of the requirements, meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

<http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/>

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,



Deepak Shrestha
Procurement Analyst
2/2/2017

Description of Requirements

Context of the Requirement	<i>The Parliament of Nepal is on the move to reform its functional capabilities through the transformation of its system through e-parliament approaches. The website of parliament secretariat 'parliament.gov.np' and 'can.gov.np' were developed 3 years before and has not been able to meet the present requirements of the parliament. The existing website doesn't have a responsive design, thus doesn't display properly on mobile devices. The layout itself has a problem and visitors are having trouble navigating or finding what they are looking for. It is not delivering the kind of content that the target audience wants to read and observe. The website simply isn't meeting the needs of the visitors. The visitors are not getting any News and Events, Live Broadcast, Parliament Schedule and so on. It does not support on different platform too. The secretariat has decided to develop fully dynamics Website, iPhone and Android Phones Application so that administrator can easily modify / edit any content of the website / apps. Website and Apps are expected to be interlinked to each other, so that any changes in website will have automatic change to apps. The new website is expected to be fully responsive in such a way that if website is opened through mobile, it should be liquefied to mobile fit format.</i>
Implementing Partner of UNDP	Parliament Support Project (PSP)
Brief Description of the Required Services ¹	The objective of this project is to design and develop Website, Android phone and iPhone application for easy excess to Nepalese Parliamentarian through their mobile phone.
List and Description of Expected Outputs to be Delivered	<ul style="list-style-type: none"> • Website containing of the Parliamentary requirements. • iPhone and Android Phones Applications • The final project completion report must be submitted in three hard bound copies with their electronic copy.
Person to Supervise the Work/Performance of the Service Provider	<i>National Project Manager</i>
Frequency of Reporting	<i>Monthly</i>
Progress Reporting Requirements	Please see the schedule for submission of deliverables in the TOR
Location of work	<input type="checkbox"/> Exact Address/es [pls. specify] <input checked="" type="checkbox"/> At Contractor's Location
Expected duration of work	2 months (1 March 2017 – 30 April 2017)
Target start date	1 March 2017

¹ A detailed TOR may be attached if the information listed in this Annex is not sufficient to fully describe the nature of the work and other details of the requirements.

Latest completion date	1 st week of April 2017			
Travels Expected (Not Applicable)	Destination/s	Estimated Duration	Brief Description of Purpose of the Travel	Target Date/s
Special Security Requirements (Not Applicable)	<input type="checkbox"/> Security Clearance from UN prior to travelling <input type="checkbox"/> Completion of UN's Basic and Advanced Security Training <input type="checkbox"/> Comprehensive Travel Insurance <input type="checkbox"/> Others <i>[pls. specify]</i>			
Facilities to be Provided by UNDP (i.e., must be excluded from Price Proposal) (Not Applicable)	<input type="checkbox"/> Office space and facilities <input type="checkbox"/> Land Transportation <input type="checkbox"/> Others <i>[pls. specify]</i>			
Implementation Schedule indicating breakdown and timing of activities/sub-activities	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
Company Registration	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
Company Profile	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
VAT/PAN Registration	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
List of projects completed within 3 years (Please indicate contract duration and contract value)	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
List of major clients with detailed contact address for last three years	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
Names and curriculum vitae of individuals who will be involved in completing the services	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
Audit reports including income and expenditure statements for the last two years.	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required			
Person(s) to review/inspect/ approve outputs/completed services and authorize the disbursement of payment	National Project Manager			

Type of Contract to be Signed	<input checked="" type="checkbox"/> Purchase Order <input checked="" type="checkbox"/> Institutional Contract <input type="checkbox"/> Contract for Professional Services <input type="checkbox"/> Long-Term Agreement ² <i>(if LTA will be signed, specify the document that will trigger the call-off. E.g., PO, etc.)</i> <input type="checkbox"/> Other Type of Contract <i>[pls. specify]</i>
Criteria for Contract Award	<input checked="" type="checkbox"/> Lowest Price Quote among technically responsive offers <input type="checkbox"/> Highest Combined Score (based on the 70% technical offer and 30% price weight distribution) <input type="checkbox"/> Full acceptance of the UNDP Contract General Terms and Conditions (GTC). This is a mandatory criteria and cannot be deleted regardless of the nature of services required. Non acceptance of the GTC may be grounds for the rejection of the Proposal.
Criteria for the Assessment of Proposal	<p><u>Technical Proposal (70%)</u></p> <input checked="" type="checkbox"/> Expertise of the Firm 14% <input checked="" type="checkbox"/> Methodology, Its Appropriateness to the Condition and Timeliness of the Implementation Plan 35% <input checked="" type="checkbox"/> Management Structure and Qualification of Key Personnel 21% <p><u>Financial Proposal (30%)</u></p> <p>To be computed as a ratio of the Proposal's offer to the lowest price among the proposals received by UNDP.</p> <p>The financial proposal will be opened only for submissions that passed the minimum technical score of 70% (700 points) of the obtainable score of 1000 points in the evaluation of the technical proposals.</p>
UNDP will award the contract to:	<input checked="" type="checkbox"/> One and only one Service Provider <input type="checkbox"/> One or more Service Providers, depending on the following factors :
Annexes to this RFP ³	<input checked="" type="checkbox"/> Form for Submission of Proposal (Annex 2) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions (Annex 3) ⁴ <input checked="" type="checkbox"/> Detailed TOR <input type="checkbox"/> Others ⁵ <i>[pls. specify]</i>

² Minimum of one (1) year period and may be extended up to a maximum of three (3) years subject to satisfactory performance evaluation. This RFP may be used for LTAs if the annual purchases will not exceed \$100,000.00.

³ Where the information is available in the web, a URL for the information may simply be provided.

⁴ Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be grounds for disqualification from this procurement process.

⁵ A more detailed Terms of Reference in addition to the contents of this RFP may be attached hereto.

<p>Contact Person for Inquiries (Written inquiries only)⁶</p>	<p>UNDP Procurement Unit <i>UNDP-Nepal</i> query.procurement.np@undp.org Subject Line of email: UNDP/RFP/01/2017 – Development of Website, Android and iPhone Applications of Legislature Parliament of Nepal</p> <p>Written inquiries must be submitted on or before 5:00pm Nepal Standard Time on 8 February 2017. UNDP shall upload the response of inquiries in the website by 9 February 2017.</p> <p><u>Inquiries received after the above date and time shall not be entertained.</u></p> <p>Any delay in UNDP’s response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.</p> <p>Note: This email address is officially designated by UNDP. The subject line of the email for query should be same as mentioned above.</p> <p>UNDP shall have no obligation to respond nor can UNDP confirm that the query was officially received;</p> <ul style="list-style-type: none"> - When inquiries are sent with the different subject line even to the designated email address. - When inquiries are sent to other person/s or address/es, even if they are UNDP staff. - For queries for which information is already available in the bidding document.
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⁶ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

<p>Other Information [pls. specify]</p>	<p>The Financial Proposal and the Technical Proposal Envelopes <u>MUST BE COMPLETELY SEPARATE</u> and <u>each of them must be submitted sealed individually</u> and clearly marked on the outside as either “TECHNICAL PROPOSAL” or “FINANCIAL PROPOSAL”, as appropriate. Each envelope MUST clearly indicate the name of the Proposer.</p> <p>The outer envelope shall be addressed to:</p> <p>Assistant Country Director (Operations) United Nations Development Programme UN House, Pulchowk Lalitpur, Nepal</p> <p>Marked with: UNDP/RFP/01/2017 – Development of Website, Android and iPhone Applications of Legislature Parliament of Nepal</p>
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FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL⁷

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery⁸)

[insert: Location]

[insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP dated [specify date], and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

A. Qualifications of the Service Provider

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following:

- a) Profile – describing the nature of business, field of expertise, licenses, certifications, accreditations;*
- b) Business Licenses – Registration Papers, Tax Payment Certification, etc.*
- c) Latest Audited Financial Statement – income statement and balance sheet to indicate its financial stability, liquidity, credit standing, and market reputation, etc. ;*
- d) Track Record – list of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references;*
- e) Certificates and Accreditation – including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc.*
- f) Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.*

B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.

⁷ This serves as a guide to the Service Provider in preparing the Proposal.

⁸ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

C. Qualifications of Key Personnel

If required by the RFP, the Service Provider must provide :

- a) *Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;*
- b) *CVs demonstrating qualifications must be submitted if required by the RFP; and*
- c) *Written confirmation from each personnel that they are available for the entire duration of the contract.*

D. Cost Breakdown per Deliverable*

	Deliverables [list them as referred to in the RFP]	Percentage of Total Price (Weight for payment)	Price (Lump Sum, All Inclusive)
1	Upon submitting the preliminary design	50%	
2	Upon completion of the project	50%	
		
	Total	100%	

**This shall be the basis of the payment tranches*

E. Cost Breakdown by Cost Component [This is only an Example]:

Description of Activity	No. of Personnel	Rate	No. of days	Total
I. Personnel Services				
Task Manager	1			
Web/Apps developer	1			
II. Out of Pocket Expenses				
Subtotal (I + II)				
VAT 13% (if applicable)				
Grand total				
Grand total (In words)				

*[Name and Signature of the Service Provider's
Authorized Person]
[Designation]
[Date]*

General Terms and Conditions for Services

1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

- 8.1** The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- 8.2** The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- 8.3** The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- 8.4** Except for the workmen's compensation insurance, the insurance policies under this Article shall:
 - 8.4.1** Name UNDP as additional insured;
 - 8.4.2** Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP;
 - 8.4.3** Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
- 8.5** The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10.0 TITLE TO EQUIPMENT:

Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or degraded beyond normal wear and tear.

11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

- 11.1** Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.
- 11.2** To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the

performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.

11.3 At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.

11.4 Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.

12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

13.1 The recipient ("Recipient") of such information shall:

13.1.1 use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,

13.1.2 use the Discloser's Information solely for the purpose for which it was disclosed.

13.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:

13.2.1 any other party with the Discloser's prior written consent; and,

13.2.2 the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:

13.2.2.1 a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,

13.2.2.2 any entity over which the Party exercises effective managerial control; or,

13.2.2.3 for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.

13.3 The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.

13.4 The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.

13.5 The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.

13.6 These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

14.1 In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.

14.2 If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.

14.3 Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.

14.4 The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract..

15.0 TERMINATION

- 15.1** Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 (“Arbitration”), below, shall not be deemed a termination of this Contract.
- 15.2** UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.
- 15.3** In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.
- 15.4** Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

16.0 SETTLEMENT OF DISPUTES

- 16.1 Amicable Settlement:** The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.
- 16.2 Arbitration:** Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party’s written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 (“Interim Measures of Protection”) and Article 32 (“Form and Effect of the Award”) of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate (“LIBOR”) then prevailing, and any such interest shall be simple interest only. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.

17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18.0 TAX EXEMPTION

- 18.1** Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.
- 18.2** Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

19.0 CHILD LABOUR

- 19.1** The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.
- 19.2** Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

20.0 MINES:

- 20.1** The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.
- 20.2** Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.

21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

22.0 SEXUAL EXPLOITATION:

- 22.1** The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with

any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

22.2 The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

23.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Contract, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Contract signed by the Contractor and jointly by the UNDP Authorized Official.

	UNITED NATIONS DEVELOPMENT PROGRAMME TERMS OF REFERENCE
<i>Empowered lives. Resilient nations.</i>	
I. Position Information	
Title: Development of Website, Android and iPhone Applications of Legislature Parliament of Nepal	
Department/Unit: Parliament Support Project	
Reports to: National Project Manager	
Duty Station: Kathmandu	
Expected Places of Travel (if applicable): NA	
Duration of Assignment: 2 Months	
<input type="checkbox"/> partial (explain) - NA <input type="checkbox"/> intermittent (explain) -NA <input type="checkbox"/> full time/office based (needs justification from the Requesting Unit)-NA	
II. Background Information	
<p>The Parliament of Nepal is on the move to reform its functional capabilities through the transformation of its system through e-parliament approaches. The website of parliament secretariat 'parliament.gov.np' and 'can.gov.np' were developed 3 years before and has not been able to meet the present requirements of the parliament.</p>	
<p>The existing website doesn't have a responsive design, thus doesn't display properly on mobile devices. The layout itself has a problem and visitors are having trouble navigating or finding what they are looking for. It is not delivering the kind of content that the target audience wants to read and observe. The website simply isn't meeting the needs of the visitors. The visitors are not getting any News and Events, Live Broadcast, Parliament Schedule and so on. It does not support on different platform too.</p>	
<p>The secretariat has decided to develop fully dynamics Website, iPhone and Android Phones Application so that administrator can easily modify / edit any content of the website / apps. Website and Apps are expected to be interlinked to each other, so that any changes in website will have automatic change to apps. The new website is expected to be fully responsive in such a way that if website is opened through mobile, it should be liquefied to mobile fit format.</p>	
<p>Parliament Support Project is therefore looking for a service provider (firm) who can provide services as per this TOR.</p>	
III. Objective of the Assignment:	
<p>The objective of this project is to design and develop Website, iPhone and Android Phone application for Legislature Parliament.</p>	

IV. Scope of work Expected Results/Deliverables/Final Products Expected

The service provider will report to National Project Manager, and work under direct supervision of Team leader, Parliament Affairs. The scope of work of the service provider is as follows.

The service provide will design and develop a Fresh new website and mobile app and should be provided in that way so that it will be easy to navigate and provide useful information to visitor. The details are as follows:

1. **Aesthetics and Efficiency:** The design should integrate the current LOGO and Color palette to maintain a familiar look to current visitors, and at the same time the new website needs improving its web presence in order to serve them better.
2. **Inclusiveness through language:** The website and app both should support **multi language [Localization] - English and Nepali**. Visitors will have option to switch the language. By default, the website will be loaded with the Nepali language. All menu on website and app will be dynamic and can be controlled from backend.
3. **Home Page:** Homepage is undoubtedly one of the most important pages on any website or app. It should be attractive and designed to serve different audiences, from different origins. In other words, we need to incorporate elements that attract traffic and educate visitors. The major functions that we are thinking on home screens are:
 - Rotating banner images regarding the Parliament and Events.
 - Watch and listen: watch and listen live.
 - Summary of Parliament News and Events.
 - Link to Parliament Calendar.
 - List of recent Registered Bills.
 - Notices
 - Talk to MP – Live Chat / Offline Message for MPs.
 - Other relevant quick links.
 - Navigation Menu's which will link to detail of each associated tab, Contact Form, Download, etc.

All above features should be dynamic and can be managed from back end.

4. **Search Functionality Optimization:** The list of Parliament Speaker, Deputy Speaker, Members, Secretary General, Secretaries, Committee detail in a separate section should be listed with the search functionality with option to filter so that visitors can search their representative in this section.

Admin user can easily add/update the members, speaker and secretary from backend.

5. **Publication & Download:** An option should be provided to view the publications and download various documents including Constitution of Nepal, Parliament regulations and other reports.
6. **Separate Tab for Secretariat and Committees:** An option to login for different committee so that they can visit their backend and can upload events/notices and it will be standing list for

Administrator. There need to be facilitated with function so that any committee or Secretariat can directly post to website or be in outstanding list for Administrator to review and post to go LIVE.

7. **Push Notification:**

a. **Bills and Progress Details:** Visitors will have option to view all types of Bills.

- Registered Bills
- Passed Bills
- In Progress Bills
- Current State of Bills

Apps should be function to send **push notification** to phone directly, about the status of the bills. Bills to be listed on our website and it should change with the different states, as its progress.

b. Publication: **Likewise, such notification should be enabled for any new publications uploaded.**

c. **News and Events:** News and Events are the major function of the website and apps. Visitors will get notified regarding any news and events that happened in Parliament. App user will get push notification if any news and events are updated on back end including broadcasting, individual and group notification.

NOTE: If users are Offline, if they come online within 24 hrs all the notification need to get in their mobile, once Online. For example, if any user is Offline and comes online in evening, they must get push sent at morning.

8. **Calendar of Events:** All lists of events should be highlighted on parliament calendar with the facility of specific date listing events on calendar with review option to change the month and view the events.
9. **Photo and Audio / Video Gallery:** An option of photo/video gallery to view parliament events unloadable from backend. With regards to pictures, 10 recent pictures, on auto rational basis, should be given space in the home page for increased visibility of the parliament events. In relation to Videos, the achieve of gallery should be viewable both through website and mobile apps.
10. **Watch and Listen Menu:** An option of Watch and Listen menu to observe LIVE events of parliament including the past events manageable from backend.
11. **I have Something to Say (मलाई केहि भन्नु छ):** A provision of the contact form to the visitors where they can register any application, feedback, suggestions and comments using this form.
12. **Social Media Features:** An option of Social media sharing where users will get facility to share any updates and post from the apps to social media like Facebook, twitter and others. This should include like, fallow and YouTube buttons to maximize the parliaments web viewing coverage.

13. **Video:** Video Archive as a bank of past videos, the website and mobile application should be enable its user to access important videos for their reference.
14. **National Assembly:** In view of new parliamentary system with two Houses, it may be advisable to think about leaving a separate tab for National Assembly.
15. **Provincial Assemblies** and their relevant links.
16. **Visitor Counting button:** At the Home Page that automatically counted the hits and can be analyzed later with analytics as to which way the visitors are approaching the website most.

Deliverables:

- Website containing of the parliamentary requirements.
- iPhone and Android Phones Applications
- The final project completion report must be submitted in three hard bound copies with their electronic copy.

Payment Modality

- 50% upon submitting the preliminary design; and
- The remaining 50% upon completion of the project.

Note: ***Both payment will be released by UNDP only upon receiving 'good for payment' certification letter from the Parliament Secretariat.***

Intellectual Property Right of the Document

Parliament Secretariat will have the right to own the documents/products developed and materials generated thereof.

Monitoring of firm's Work

Parliament Secretariat, Interior Management and Planning Division will review and monitor the process and the product/outputs of each submission. The consultant/firm must abide by the suggestions given by parliament secretariat authorities

V. Requirements

The consultant/ firm must have a minimum of three years of experience in the related fields as well as theoretical and practical experiences in the above areas. The consultant/ firm having personnel with a deep knowledge of designing, implementing and assessing the web technology products and services will be given priority.

VI. Recruitment/ Qualifications

Experience: (Organization experience)	<ul style="list-style-type: none"> ▪ Minimum 3 years' experience working on development and update of website of government agencies ▪ Qualified and competent human resources
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Qualification and experience of resource personnel	<p>Task Manager:</p> <ul style="list-style-type: none"> ▪ Minimum Bachelor degree in IT or computer science or computer software. Master degree is preferable. ▪ Minimum 3 years of experience in web/Apps development for Bachelor degree or one year for Master degree. ▪ Should have managed web development task before. <p>Web/Apps developer:</p> <ul style="list-style-type: none"> ▪ Minimum Bachelor degree in IT or computer science. Master Degree is preferable. ▪ Minimum 2 years of experience in web/Apps or and one year for Master degree.
VII. OTHER SELECTION CRITERIA	
<p>The technical proposal must include:</p> <ul style="list-style-type: none"> • methodology, • profile of the organization, • quality assurance, • name of the expertise/resource persons, • CVs of key persons, • registration certificate as Annex. • VAT certificate. 	

Evaluation Process and Criteria

The firm will be selected on the basis of combined score of technical and financial criteria. The firm should submit separately the technical and financial proposals in sealed envelopes. The financial proposals will be evaluated only for those proposals that have qualified the technical evaluation, by securing minimum 70% score in the technical proposal.

I. Expertise of firm / organisation submitting proposal (Points obtainable 300 Points)	
1.1 Reputation of Organisation and Staff (Competence / Reliability)	50
1.2 Litigation and Arbitration history	18
1.3 General Organisational Capability which is likely to affect implementation (i.e. loose consortium, holding company or one firm, size of the firm / organisation, strength of project management support e.g. project financing capacity and project management controls)	45
1.4 Extent to which any work would be subcontracted (subcontracting carries additional risks which may affect project implementation, but properly done it offers a chance to access specialised skills.	18
1.5 Quality assurance procedures, warranty	32
Sub total (1.1 to 1.5)	163
1.6 Relevance of: (Points - 137)	
- Specialised Knowledge	50
- Experience on Similar Programme / Projects	70

- Experience on Projects in the Region	10
- Work for UNDP/ major multilateral/ or bilateral programmes	7
Sub Total for 1.6	137
Total for Expertise of firm / organisation submitting proposal (I)	300
II. Proposed Work Plan and Approach (Points obtainable 500 Points)	
2.1 To what degree does the Offeror understand the task?	50
2.2 Have the important aspects of the task been addressed in sufficient detail?	29
2.3 Are the different components of the project adequately weighted relative to one another?	26
2.4 Is there evidence that the proposal been prepared based on an in-depth understanding and prior knowledge of the project environment?	69
2.5 Is the conceptual framework adopted appropriate for the task?	79
2.6 Is the scope of task well defined and does it correspond to the TOR?	143
2.7 Is the presentation clear and is the sequence of activities and the planning logical, realistic and promise efficient implementation to the project?	106
Total for Proposed Work Plan and Approach (II)	500
III. Personnel (Points obtainable 200 Points)	
3.1 Task Manager	
Experience in managing and developing the software (web/Apps)	40
Professional Experience in the area of specialisation	30
Knowledge of computer programming	15
Language Qualifications	15
Sub Total for Task Manager	100
3.2 Web/Apps developer	
Experience in developing web and apps	40
Professional experience and substantive knowledge in the area of specialisation	30
Knowledge of computer programming	15
Language Qualifications	15
Sub Total for Senior Experts	100
Total for Personnel (III)	200
Grand Total (A+B+C)	1000