



Q & A RFQ/UNDP/CSA/022/2017

**Assignment: Provision of Thuraya IP+ with postpaid SIM Card and
Thuraya XT Pro with postpaid SIM Card**

Closing Date and Time: 17th March 2017 at 23.59 (Jakarta Local Time)

TO ALL INTERESTED BIDDERS

Here below are Answers to Questions raised regarding the above assignment:

No.	Introduction & Guidance	
Info	Bidders are encouraged to <u>carefully</u> read the RFQ document before preparing the offer.	
1	Q	should build the carriage costs into the Thuraya IP+ & handset pricing, or whether I should add a note
	A	Please add carriage cost in total Unit Price with breakdown explanation in remark note
2	Q	What airtime IP Postpaid on demand Plans cost need to select
	A	As stated in tender documents & confirmed by requester, tender just for device Thuraya IP+ with postpaid SIM Card, Airtime will procure separatley
3	Q	<ol style="list-style-type: none"> 1. Can you please clarify if we can provide you a Thuraya Letter stating that the Thuraya Products are working in Indonesia, or do you need a company license for Cygnus Telecom to operate in Indonesia? 2. Can we send the quote in USD currency? 3. In the requirements, it was mentioned in specifications , “license to operate in Indonesia”, please be advised that Thuraya Coverage includes Indonesia. However, for license, it will be the End User side who needs to apply for their local TRA license if needed. Please confirm? 4. Customs clearance needs to be done by supplier – DDP will allow us (the supplier) to process the customs clearance including payment, however, documents will be required from your side to be submitted to

		clear the items. This may include import license and TRA approval. Please confirm ?
	A	<ol style="list-style-type: none"> 1. Please send from both Thuraya as Manufacture and Cygnus Telecom, can operating in Indonesia 2. As stated in tender document currency must in IDR (Indonesia Rupiah), UN Operational Exchange Rate per March-2017 is 1USD = IDR 13.341 3. you need to submit supporting document from manufacture "license" that your product can operate in Indonesia 4. sure if you selected as a winner we will provided you documents as needed

Jakarta, 15 March 2017