

Impact	Focus	Analytical	Sub-comp.	Level			Indicators	
GNA legitimacy	Output legitimacy	General Perception	Overall performance	Central level			GNA performance	
							ING performance	
							GNS performance	
			Municipal level			Municipal gov. performance		
			Trust	Central level			Trust in GNA to improve LYB future	
							Trust in ING to improve LYB future	
					Trust in GNS to improve LYB future			
		Municipal level			Trust in municipal council			
		Perception of service delivery governance	Quality of Public Services	Mun. Level	Civil Registry	Coverage	Geographical distribution of services	
					Infrastructure		Individual access	
				Central Level	Health		Prioritization	Relevance of services
					Education			Needs
					Soc. Assistance	Effectiveness	Timely delivery of services	
					Security		Reliable delivery of services	
					Water & Electricity	Performance	Overall performance delivery	
					Waste management		Performance at last access	
	Transport							
	Service Integrity						Prevalence of corruption	
						Use of wasta		
	Input legitimacy	Perception of representative-ness		Central level			Right to represent entire Libya	
							GNA composition representativeness	
							ING composition representativeness	
							GNS composition representativeness	
							Free, fair election/selection process	
							External efficacy	
				Municipal level			Mun. council representativeness	
							Free, fair elections	
				External efficacy				