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REQUEST FOR PROPOSAL (RFP)

NAME & ADDRESS OF FIRM	DATE: October 20, 2017
	REFERENCE: PRC/ZWE/RFP/1506/10/20/2017 Provision of SPSS Training to Government Officials

Dear Sir / Madam:

We kindly request you to submit your Proposal for **the provision of training on data analysis using SPSS to 50 Government Officials.**

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or before **Friday, October 27, 2017** and via email, to the address below:

procurement.zw@undp.org

Your Proposal must be expressed in the **English Language**, and valid for a minimum period of **60 days**

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your Proposal by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

The Proposal that complies with all of the requirements, meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

<http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/>

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

Melody Saineti
Procurement Analyst
10/20/2017

DESCRIPTION OF REQUIREMENTS

Context of the Requirement	<i>Provision of training on data analysis using SPSS to Government Officials</i>
Implementing Partner of UNDP	Government of Zimbabwe
Brief Description of the Required Services	<p>The Contractor/Institution is required to provide a 5 day training on Agricultural Data Analysis using SPSS to 50 participants drawn from various departments within the Ministry of Agriculture Mechanisation and Irrigation Development (MAMID).</p> <p>At a minimum, the training should cover the following topics under SPSS amongst others:-</p> <ul style="list-style-type: none"> • Introduction to Agricultural Surveys, with special focus on the crop and livestock assessment; • Introduction to Data Management processes; • Descriptive statistics; • Introduction to SPSS software; • SPSS analysis (descriptive statistics); • SPSS analysis (trend analysis); • Final Tips and shortcuts to SPSS. <p>The Contractor/Institution is expected to facilitate group assignments for the participants and provide Certificates of Attendance to the trained officials.</p> <p>The Institution is responsible for:</p> <ul style="list-style-type: none"> • Proposing training dates for the training (during normal working days) within the month of November 2017. • Organise/provide a venue/facilities for the training in Bulawayo or within a radius of 30Km from the City Centre as most of the participants are based in and around Bulawayo. The venue should have high speed internet connectivity. • Preparing and providing training materials for the 50 participants as well as the 2 UNDP – ZRBF PMU Focal points in hard/soft copy. • Engaging at least 2 facilitators/trainers with the relevant qualifications and experience in SPSS training as indicated in the attached terms of reference (TORs). • Providing participants with mid-morning tea, afternoon tea, water and cordials during the training (<i>participants will make their own arrangements for breakfast and lunch</i>). • Providing necessary technology (computers/tablets) and

	<p>stationery for the training.</p> <p>UNDP/Participants will:</p> <ul style="list-style-type: none"> • organize their own transportation to and from the training venue. • Invite and monitor participant attendance. • MAMID will provide the Contractor/Institution with agricultural data to use during the training. <p><i>See Annex 4 for Detailed Terms of Reference (TORs).</i></p>
List and Description of Expected Outputs to be Delivered	<p>The Contractor/Institution is expected to produce the following deliverables/outputs:</p> <ol style="list-style-type: none"> 1. Training materials to cover the above mentioned topics in soft copy/hard copy for each of the participants and for the 2 UNDP ZRBF PMU Focal Points. 2. Certificates of Attendance to be presented to the trained officials. 3. A training report with summary recommendations based on the pre and post evaluation of the workshop participants of the SPSS training.
Person to Supervise the Work/Performance of the Service Provider	<p>The Contractor/Institution will work under the guidance of and report to the UNDP – ZRBF PMU Capacity Building Specialist. Additionally, the consultant will work closely with the data experts from the government departments.</p> <p>The Directors and technical experts from government departments will put at the consultant's disposal all available materials and necessary information for tasks achievement. The UNDP – ZRBF PMU Capacity Building Specialist and GIS/Data Analyst will facilitate the necessary engagements with different stakeholders.</p>
Frequency of Reporting	As needed for coordination of the training.
Progress Reporting Requirements	The training report with summary recommendations based on the pre and post evaluation of the workshop participants of the SPSS training should be submitted within 7 days from date of completion of the training.
Location of work	<input checked="" type="checkbox"/> At Contractor's Location
Expected duration of work	The actual training should last 5 working days. It is the Institution/Contractor's responsibility to plan for and cost for their time required for pre training, post training and coordination activities.
Target start date	Within the first half of November 2017.

Latest completion date	Within November 2017.
Travels Expected	The Contractor should anticipate the necessity of travel to and from UNDP/Government Ministries for coordination of the training activities. This should be costed for and included in the financial proposal as no additional payment will be made outside the contract price.
Special Security Requirements	N/A
Facilities to be Provided by UNDP (i.e., must be excluded from Price Proposal)	N/A
Implementation Schedule indicating breakdown and timing of activities/sub-activities	<input checked="" type="checkbox"/> Required
Names and curriculum vitae of individuals who will be involved in completing the services	<input checked="" type="checkbox"/> Required <i>CVs of at least two trainers/facilitators meeting the qualifications and experiences indicated in the TORs (Annex 4) should be submitted with the proposal. The CVs should clearly indicate the qualifications, experience and relevant previous projects undertaken by the trainer.</i>
Currency of Proposal	<input checked="" type="checkbox"/> United States Dollars
Value Added Tax on Price Proposal ¹	<input checked="" type="checkbox"/> Must be exclusive of VAT and other applicable indirect taxes <i>VAT registered institutions from Zimbabwe must indicate the VAT component separately after the net price.</i>
Validity Period of Proposals (Counting for the last day of submission of quotes)	<input checked="" type="checkbox"/> 60 days In exceptional circumstances, UNDP may request the Proposer to extend the validity of the Proposal beyond what has been initially indicated in this RFP. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Proposal.
Partial Quotes	<input checked="" type="checkbox"/> Not permitted
Payment Terms	UNDP will effect 100% of the payment upon complete delivery of services within thirty (30) days from the date of meeting the following conditions: a) UNDP's written acceptance (i.e., not mere receipt) of the quality

¹ VAT exemption status varies from one country to another. Pls. check whatever is applicable to the UNDP CO/BU requiring the service.

	of the outputs; and b) Receipt of invoice from the Service Provider.
Person(s) to review/inspect/ approve outputs/completed services and authorize the disbursement of payment	Capacity Building Specialist – UNDP ZRBF PMU
Type of Contract to be Signed	<input checked="" type="checkbox"/> Institutional Contract
Criteria for Contract Award	<input checked="" type="checkbox"/> Lowest Price Quote among technically responsive offers <input checked="" type="checkbox"/> Full acceptance of the UNDP Contract General Terms and Conditions (GTC). Non acceptance of the GTC may be grounds for the rejection of the Proposal.
Criteria for the Assessment of Proposal	Quote/Proposal Evaluation Criteria <input checked="" type="checkbox"/> Full compliance of Proposal to the Technical Requirements; <input checked="" type="checkbox"/> Established academic institution or registered organisation with experience in conducting similar trainings; <input checked="" type="checkbox"/> A minimum of 5 years' experience in delivering high level training in SPSS; <input checked="" type="checkbox"/> Qualifications of key personnel (at least 2 – Team Leader and Team Member) who will undertake/facilitate the training;
UNDP will award the contract to:	<input checked="" type="checkbox"/> One and only one Service Provider
Annexes to this RFP	<input checked="" type="checkbox"/> Form for Submission of Proposal (Annex 2) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions (Annex 3) ² <input checked="" type="checkbox"/> Detailed TORs (Annex 4)
Contact Person for Inquiries (Written inquiries only) ³	procurement.zw@undp.org Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.
Other Information	N/A

² Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be grounds for disqualification from this procurement process.

³ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL⁴

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery⁵)

[insert: Location].

[insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP reference **PRC/ZWE/RFP/1506/10/20/2017 Provision of SPSS Training to Government Officials** dated **10/20/2017**, and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions :

A. Qualifications of the Service Provider

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following :

- a) *Profile – describing the nature of business, field of expertise, licenses, certifications, accreditations;*
- b) *Business Licenses – Registration Papers, Tax Payment Certification, etc.*
- c) *Track Record – list of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references;*
- d) *Certificates and Accreditation – including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc.*
- e) *Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.*

B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.

⁴ This serves as a guide to the Service Provider in preparing the Proposal.

⁵ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

C. Qualifications of Key Personnel

If required by the RFP, the Service Provider must provide :

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;*
- b) CVs demonstrating qualifications must be submitted if required by the RFP; and*
- c) Written confirmation from each personnel that they are available for the entire duration of the contract.*

D. Cost Breakdown per Deliverable*

Item #	Description of Service/Deliverable	Unit of measure	Quantity	Unit Price (US\$)	Total Amount (US\$)
1	Provision of Training to Participants	Each	50		\$ -
2	Training Materials	Each	52		\$ -
3	Teas and Cordials for participants for 5 days	Each	260		\$ -
4	Others (Specify)				
	Total Price of Goods and Services				\$ -
4	VAT @ 15% (If applicable)				\$ -
	GRAND TOTAL PRICE				\$ -

**This shall be the basis of the payment tranches*

E. Cost Breakdown by Cost Component [This is only an Example]:

Description of Activity	Remuneration per Unit of Time	Total Period of Engagement	No. of Personnel	Total Rate
I. Personnel Services				
1. Services from Home Office				
a. Expertise 1				
b. Expertise 2				
2. Services from Field Offices				
a. Expertise 1				
b. Expertise 2				
3. Services from Overseas				
a. Expertise 1				
b. Expertise 2				

II. Out of Pocket Expenses				
1. Travel Costs				
2. Daily Allowance				
3. Communications				
4. Reproduction				
5. Equipment Lease				
6. Others				
III. Other Related Costs				

*[Name and Signature of the Service Provider's
Authorized Person]*

[Designation]

[Date]

GENERAL TERMS AND CONDITIONS FOR SERVICES

1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products

liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

- 8.1** The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- 8.2** The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- 8.3** The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- 8.4** Except for the workmen's compensation insurance, the insurance policies under this Article shall:
 - 8.4.1** Name UNDP as additional insured;
 - 8.4.2** Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP;
 - 8.4.3** Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
- 8.5** The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10.0 TITLE TO EQUIPMENT:

Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or degraded beyond normal wear and tear.

11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

- 11.1** Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor

acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.

- 11.2** To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.
- 11.3** At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.
- 11.4** Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.

12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

- 13.1** The recipient ("Recipient") of such information shall:
 - 13.1.1** use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,
 - 13.1.2** use the Discloser's Information solely for the purpose for which it was disclosed.
- 13.2** Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:
 - 13.2.1** any other party with the Discloser's prior written consent; and,
 - 13.2.2** the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls controls it, or with which it is under common control, who have a need to know such Information

for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:

13.2.2.1 a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,

13.2.2.2 any entity over which the Party exercises effective managerial control; or,

13.2.2.3 for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.

- 13.3** The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.
- 13.4** The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.
- 13.5** The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.
- 13.6** These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

- 14.1** In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.
- 14.2** If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.
- 14.3** Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.
- 14.4** The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract..

15.0 TERMINATION

- 15.1** Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 ("Arbitration"), below, shall not be deemed a termination of this Contract.
- 15.2** UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.
- 15.3** In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.
- 15.4** Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

16.0 SETTLEMENT OF DISPUTES

- 16.1 Amicable Settlement:** The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.
- 16.2 Arbitration:** Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.

17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18.0 TAX EXEMPTION

18.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.

18.2 Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

19.0 CHILD LABOUR

19.1 The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.

19.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

20.0 MINES:

20.1 The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

20.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.

21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

22.0 SEXUAL EXPLOITATION:

- 22.1** The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 22.2** The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

23.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Contract, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Contract signed by the Contractor and jointly by the UNDP Authorized Official.

TERMS OF REFERENCE (TORS)

Provision of a 5 day SPSS Training to 50 Government Officials

A. Project Title: Zimbabwe Resilience Building Fund

B. Project Background

The United Nations Development Programme (UNDP) with support from Department for International Development (DfID), the European Union (EU), the Embassy of Sweden and the Government of Zimbabwe have embarked on a resilience building programme in rural communities, the Zimbabwe Resilience Building Fund (ZRBF). The programme seeks to improve the communities' adaptive, absorptive and transformation capacity while improving early warning mechanisms and capacitating government (both national and local). Preliminary work on resilience programming under the ZRBF has covered developing the resilience framework for Zimbabwe, mapping key hazards affecting rural livelihoods as well as drafting the programme's theory change.

The resilience framework for Zimbabwe identified building staff capacity as one of the components of improving transformational capacity and promotion of evidence-based policy making at both local and national government levels. This was further noted during the ZRBF capacity assessments on evidence generation to inform policy that was conducted for the various Ministry of Agriculture Mechanisation and Irrigation Development (MAMID).

C. Scope of Work

The Zimbabwe Resilience Building Fund (ZRBF) recognizes statistics as one of the cross-sectoral areas that need to be strengthened to foster evidence generation to inform policy interventions that strengthen community resilience. ZRBF is therefore designed to improve the availability and reliability of basic data required for development planning in Zimbabwe region, with special emphasis on data requirements for informing policy making. In this regard, a capacity building workshop for MAMID is being organised to address the capacity need of data analysis to inform strategies and policy interventions. The focus of this training is data analysis capacity strengthening using SPSS.

In this regard, the ZRBF PMU seeks institutional support in facilitating the capacity strengthening of selected officials in MAMID departments in using SPSS. Fifty (50) participants are expected for the Agricultural Data Analysis Training Course which will be 5 days long and participants will be from the following departments of the Ministry of Agriculture Mechanisation and Irrigation Development:

- Economics and Markets;
- Agritex HQ and Districts;
- Livestock Production;
- Veterinary Services;
- ICT;
- Irrigation Development; and
- Agriculture Mechanisation.

Specific Objectives

This training is expected to cover the following topics under SPSS amongst others:-

1. Introduction to Agricultural Surveys. With special focus on the crop and livestock assessment;
2. Introduction to Data Management processes;
3. Descriptive statistics;
4. Introduction to SPSS software;
5. SPSS analysis (descriptive statistics);
6. SPSS analysis (trend analysis);
7. Final Tips and shortcuts to SPSS.

MAMID will provide the Contractor/Institution with agricultural data to use during the training. Additionally, the Consultant is expected to facilitate group assignments for the participants and provide Certificates of Attendance to the trained officials.

D. Expected Outputs

The Contractor/Institution is expected to produce the following deliverables/outputs:

1. Training materials to cover the above mentioned topics in soft copy/hard copy for each of the participants and for the 2 UNDP ZRBF PMU Focal Points.
2. Certificates of Attendance to be presented to the trained officials.
3. A training report with summary recommendations based on the pre and post evaluation of the workshop participants of the SPSS training.

E. Institutional Arrangement

The Contractor/Institution will work under the guidance of and report to the UNDP – ZRBF PMU Capacity Building Specialist. Additionally, the consultant will work closely with the data experts from the government departments.

The Directors and technical experts from government departments will nominate participants to the training workshop based on the functions. The UNDP – ZRBF Capacity Building Specialist and GIS/Data Analyst will facilitate the necessary engagements with different stakeholders.

The Contractor/Institution is responsible for:

- Proposing training dates for the training (during normal working days) within the month of November 2017. This should be approved by the UNDP – ZRBF PMU prior to confirmation/implementation.
- Organising/providing a venue/facilities for the training in Bulawayo or within a radius of 30 Km from the City Centre as most of the participants are based in and around Bulawayo. The venue should have high speed internet connectivity.
- Preparing and providing training materials for the 50 participants as well as the 2 UNDP – ZRBF PMU Focal points in hard/soft copy. The draft training materials should be provided to the UNDP – ZRBF Capacity Building Specialist for review before the training.
- Engaging at least 2 facilitators/trainers with the relevant qualifications and experience in SPSS training as indicated in these terms of reference (TORs).
- Providing participants with mid-morning tea, afternoon tea, water and cordials during the

training (*participants will make their own arrangements for breakfast and lunch*).

- Providing necessary technology (computers/tablets) and stationery for the training.
- Providing their own logistical requirements including training space, printing, photocopying, internet, (computers if required) etc.
- The Contractor will be required to make their own payment arrangements for any hired equipment or work sub-contracted.
- Providing Certificates of Attendance for the participants
- Producing a training report with summary recommendations based on the pre and post evaluation of the workshop participants of the SPSS training within 7 days from date of completion of training.

UNDP/Participants will:

- UNDP – ZRBF PMU will provide overall direction and guidance to the contractor/institution.
- Participants will organize their own transportation to and from the training venue.
- UNDP – ZRBF PMU will invite and monitor participant attendance.

F. Duration of the Work

- a) The work should be finalized within three weeks from date of signing of the contract.
- b) A maximum of one week will be utilized for planning for the training and preparing the training materials.
- c) The actual training should be for 5 working days.
- d) A maximum of one week will be provided for preparation and submission of the training report after completion of the training.
- e) The contract is expected to commence early November and to be completed before end of November 2017.

G. Duty Station

- a) The preparation of materials for the training and other necessary planning for the workshop can be done from the Contractor's premises.
- b) The training should be done at a venue/facilities of the Contractor or a venue organised and paid for by the Contractor, which should be in Bulawayo or within a radius of 30Km from the city centre.
- c) Frequent visits to and from UNDP/Government Ministries will be necessary for coordination of the training. These should be organized and paid for by the Contractor.

H. Qualifications of the Successful Contractor

- ☐ Established academic institution or registered organisation with experience in conducting similar trainings;
- ☐ A minimum of 5 years' experience in delivering high level training in SPSS.
- ☐ Organisational experience in conducting capacity building related to SPSS and data analysis.
- ☐ Organisational management capacity and availability of experienced and qualified team leader and key team members in relation to conducting capacity building on evidence generation.
- ☐ Organisational understanding of importance of evidence generation to inform policies.

- The institution should have qualified personnel (at least 2 – Team Leader and Team Member) who will undertake/facilitate the training. The team members should have the following qualifications and experiences:

Team Leader

- At least a Master’s Degree or equivalent in Computer Science, Information Management, Statistics, Agricultural Economics, Development Studies, Geoinformatics or other related fields.
- At least 5 years of relevant experience and proven expertise with delivering training.
- Experienced in training SPSS as well as data analysis and or other interrelated fields (*The CV or proposal should indicate the SPSS training projects done in the past including name of client and references*)

Team Member

- At least a BSc in Computer Science, Information Management, Statistics, Agricultural Economics, Development Studies, Geoinformatics or other related fields. A postgraduate qualification will be an added advantage.
- Relevant experience and proven expertise with delivering training.
- Experienced in training SPSS as well as data analysis and or other interrelated fields (*The CV or proposal should indicated the SPSS training projects done in the past including name of client and references*)

I. Scope of Bid Price and Schedule of Payments

The Proposer shall provide an all inclusive lump sum price for providing the training in line with the price schedule. No additional payment will be made above the agreed contract price.

J. Recommended Presentation of Proposal

Interested Institutions/organizatios must submit proposals in the format suggested in Annex 2. In addition, the proposal should include:

- The proposed dates for the training;
- The proposed venue for the training, indicating its exact location;
- The proposed content/training programme;
- Company/Institutional Profile, which should not exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the services being procured.
- Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder
- Certificate of Registration of the business or Establishment of of Institution, including Articles of Incorporation, or equivalent document if Bidder is not a corporation
- Curriculum Vitae for the Team Leader and Team Member who will facilitate the training.

This TOR is approved by :

Signature _____
 Name and Designation _____
 Date of Signing _____