



REQUEST FOR QUOTATION RFQ 083/17

NAME & ADDRESS OF FIRM	DATE: October 25, 2017
	REFERENCE: Tourism Service Centers Kiosk Design and Construction (installation)

Dear Sir / Madam:

We kindly request you to submit your quotation for "Tourism Service Centers Kiosk Design and Construction (installation)" detailed in Annex 1 of this RFQ.

Quotations may be submitted on or before 17:00 (local time), November 8, 2017 and via ☒ e-mail, ☒ courier mail to the address below:

Tenders.armenia@undp.org
or
United Nations Development Programme
14 Petros Adamyan Street, 0010, Yerevan

Quotations submitted by email must be limited to a maximum of 5MB, virus-free and no more than 3 transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Please take note of the following requirements and conditions pertaining to the supply of the above mentioned good/s:

Delivery Terms [INCOTERMS 2010]	<input checked="" type="checkbox"/> DAP Bjni, Kotayk, Armenia
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Customs clearance ¹ , if needed, shall be done by:	<input checked="" type="checkbox"/> N/A	
Exact Address of Delivery Location:	Bjni, Kotayk, Armenia	
Latest Expected Delivery	<input checked="" type="checkbox"/> 15 days from the issuance of the Purchase Order (PO)	
Delivery Schedule	<input checked="" type="checkbox"/> Required	
Mode of Transport	<input checked="" type="checkbox"/> LAND	
Preferred Currency of Quotation ²	<input checked="" type="checkbox"/> United States Dollars or <input checked="" type="checkbox"/> Local Currency : Armenian drams	
Value Added Tax on Price Quotation ³	<input checked="" type="checkbox"/> Must be exclusive of VAT and other applicable indirect taxes	
After-sales services required	<input checked="" type="checkbox"/> Warranty period – 3 (three) years on all parts	
Deadline for the Submission of Quotation	Wednesday, November 08, 2017, 18:00 local time	
All documentations, including catalogs, instructions and operating manuals, shall be in this language	<input checked="" type="checkbox"/> English	
Documents to be submitted ⁴	<input checked="" type="checkbox"/> Duly Accomplished Form as provided in Annex 2, and in accordance with the list of requirements in Annex 1; <input checked="" type="checkbox"/> Quality Certificates - compliance / quality certificates for the materials/technologies used; <input checked="" type="checkbox"/> Written Self-Declaration of not being included in the UN Security Council 1267/1989 list, UN Procurement Division List or other UN Ineligibility List; <input checked="" type="checkbox"/> List of similar works conducted within last two years (at least three samples); <input checked="" type="checkbox"/> Others- Documents providing information on after-sales maintenance and services.	
Period of Validity of Quotes starting the Submission Date	<input checked="" type="checkbox"/> 60 days In exceptional circumstances, UNDP may request the Vendor to extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Quotation.	
Partial Quotes	<input checked="" type="checkbox"/> Not permitted	
Payment Terms	<input checked="" type="checkbox"/> 100% upon complete design, delivery and installation of the coffeeshop	

¹ Must be linked to INCO Terms chosen.

² Local vendors must comply with any applicable laws regarding doing business in other currencies. Conversion of currency into the UNDP preferred currency, if the offer is quoted differently from what is required, shall be based only on UN Operational Exchange Rate prevailing at the time of UNDP's issuance of Purchase Order.

³ This must be reconciled with the INCO Terms required by the RFQ. Furthermore, VAT exemption status varies from one country to another. Pls. tick whatever is applicable to the UNDP CO/BU requiring the goods.

⁴ First 2 items in this list are mandatory for the supply of imported goods

Evaluation Criteria	<input checked="" type="checkbox"/> Technical responsiveness/Full compliance to requirements and lowest price ⁵ <input checked="" type="checkbox"/> Full acceptance of the PO/Contract General Terms and Conditions <input checked="" type="checkbox"/> At least 3 years of proven experience in design and construction/installation of the comparable products/items; <input checked="" type="checkbox"/> Acceptable warranty period and after sales services.
UNDP will award to:	<input checked="" type="checkbox"/> One and only one supplier
Type of Contract to be Signed	<input checked="" type="checkbox"/> Purchase Order
Conditions for Release of Payment	<input checked="" type="checkbox"/> Written Acceptance of Goods based on full compliance with RFQ requirements.
Annexes to this RFQ ⁶	<input checked="" type="checkbox"/> Specifications of the Goods Required (Annex 1) <input checked="" type="checkbox"/> Form for Submission of Quotation (Annex 2) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions (Annex 3). Non-acceptance of the terms of the General Terms and Conditions (GTC) shall be grounds for disqualification from this procurement process.
Contact Person for Inquiries (Written inquiries only)	Procurement.armenia@undp.org Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.

Goods offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right

⁵ UNDP reserves the right not to award the contract to the lowest priced offer, if the second lowest price among the responsive offer is found to be significantly more superior, and the price is higher than the lowest priced compliant offer by not more than 10%, and the budget can sufficiently cover the price difference. The term "more superior" as used in this provision shall refer to offers that have exceeded the pre-determined requirements established in the specifications.

⁶ Where the information is available in the web, a URL for the information may simply be provided.

to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. **In the event that** you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

<http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/>

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your quotation.

Sincerely yours,
Procurement Unit

TECHNICAL SPECIFICATION

A. Project Title: Integrated Rural Tourism Development Project

Tourism Service Centers Kiosk Design and Construction

Integrated Rural Tourism Development project of UNDP Armenia, seeks proposals to provide design and construction services relating to the creation of all-weather outdoor Tourism Service Centers kiosk(s)

B. Project Description

The Integrated Rural Tourism Development project offers an intervention strategy for the development of rural tourism in Armenia with the objective of creating sustainable income-generating opportunities as supplemental income source to bring down the level of rural poverty, contribute to equal territorial development and shape conducive environment for rural development.

The project has three main components:

1. Planning of sustainable integrated rural tourism- The tourism assets of the community will be identified, assessed and prioritized for the further development by preliminary expert assessment and participatory planning mechanism, which will outline the vision and strategy for the rural tourism development in the community through wide consultation and participation of the local stakeholders.
2. Increase income level through diversification of tourism products and services in the community- Developing human resources through sector-specific trainings (business management, food processing, sales, marketing, training local guides, etc.) will help to address the knowledge gaps and prepare the local communities to effectively manage the tourism enterprises.
3. Sustainable Destination Management- Establishing institutions to engage the local stakeholders and authorities into management and development of the community as a tourism destination.

Kiosks for Tourism Service Centers

The goal of this tender is to design, develop and install street kiosks in the selected villages of RA to serve as Tourism Service Centers (TSC). TSC kiosks will contribute to the implementation of the goals planned under the components 2 and 3.

TSC will have two main goals:

- serve tourists as trustful physical checkpoints in the villages to stop for refreshments, information search, communication and assistance on various procedures or where tourists have problems.
- become a village “reception” to link local tourism business service providers with visitors, provide paid services such as sales of locally produced foods and souvenirs, rent of necessary equipment, reservation of accommodation, guiding, touring, translation, etc.

KIOSKS FUNCTIONAL AREAS

TSC should have *four* main functional areas:

1. Information office
2. Coffee Shop
3. Warehouse
4. Refreshment

1. Information office

Information office should have:

- Information desk to serve tourists, answer the phone calls
- Shelves to sell souvenirs and locally produced foods and souvenirs
- Water dispenser
- Displays for flyers, brochures and other printing materials
- Phone chargers/ power banks for the visitors

- First Aid Kits
- Desk for 3 to 5 computers for Internet usage + wi-fi+ printer/ scanner +phones
- Chairs or sofa space for visitors in a queue

Note: Information office should have space to host at least ten (10) persons simultaneously and have easy access for people with special needs.

2. Coffee Shop

Coffee shop should have a counter space for preparing and serving the coffee and snacks.

It must have contemporary nice design with functional tables and chairs or sofas. Coffee shop should have possibility for functioning both in winter and summer (with possibility of outside serving).

Counter space

Counter space should have the following equipment:

- espresso and coffee making machines;
- refrigerator for snacks, cakes, etc;
- cleaning machines, microwaves, utensil/ sip
- small shelves, hangers
- all electrical and plumbing needs should be considered for counter space design.

Service space

Coffee servicing area should be equipped with comfortable seats and tables for 15 simultaneous visitors (up to 8 tables). If needed, additional furniture should be used for outdoor serving purposes.

3. Warehouse

A part of the warehouse will be dedicated for storing luggage and belongings (will be chargeable). Access to the warehouse should be from inside of the TSC with a separate door.

4. Refreshment

TSC should have 2 toilets. Toilets should be outside and easy accessible for people with challenges. Toilets should be paid coin-operated. Toilets seat should automatically be cleaned after the flush. Toilet electricity should be sensor based, with a move detector.

Note: Overall the TSC should have enough space for its smooth functionality so that coffee shop visitors and information seekers don't interfere each other. The space should be accessible and comfortable for the people with special needs.

REQUIREMENTS

1) CONSTRUCTION REQUIREMENTS

- Easily transferable, dismantling, demolishing construction system
- Electricity supply by solar panels
- Efficient sewage system (if necessary install septic tank)
- Air-conditioning and heating systems implemented on the roof of the kiosk
- Highly functional energy efficient air-conditioning and heating systems
- Antifire requirements and equipment
- Security requirements

2) EXTERIOR DESIGN REQUIREMENTS

- Contemporary looking, cozy and simple design with wooden elements that will be suitable for all locations
- Environmentally friendly
- Energy efficient big windows
- Commercial displays for placing advertisement
- Easily accessible outside doors for all type of visitors (including wheelchairs)

3) INTERIOR DESIGN REQUIREMENTS

- Efficiently divided booth area between info center and coffee shop
- Music system/ acoustic
- Contemporary looking, cozy and simple design interior
- Possibility for all type of visitors (including wheelchairs) to move easily inside the center

Important: There is no design and space limitations

C. Scope of Work

It is anticipated that the Design and Construction firm will be required to perform the following services:

- Design a kiosk, taking into consideration all requirements and functional areas
- Provide estimates and price of kiosk construction (with and without equipment required to start operations)
- Construct and install
- Provide any necessary maintenance services related to the physical condition of the kiosk for a period of three years.

D. Expected Outputs

- a) It is anticipated to build several TSC kiosks. The number will depend on the unit price.
- b) Based on the results of the pilot project the number of kiosks and delivery dates will be agreed additionally.

E. Institutional Arrangement

- a) Project manager will directly supervise the contractor, and to whom the contractor will be directly responsible to, reporting to, seeking approval/acceptance of output from
- b) The Contractor should weekly report on progress of approved activities: design, construction/assembling and installation

F. Duration of the Work

Schedule for this effort is as follows:

- October 25, 2017 RFQ Issued
- November 8th – Design, estimates, price submitted
- November 14th–Pre-award negotiation phase (design presentation and discussion)
- November 16th– Firm Selected
- November 17th– December 5th pilot kiosk construction

G. Duty Station

Republic of Armenia: Bjni, Kotayk Marz (other locations to be informed later)

The Contractor is required to accomplish the construction/assembling and installation of the kiosk and stay at the location for 3 days to make sure the smooth operation and functionality of the installed kiosk.

H. Qualifications of the Successful Contractor

- A history of the firm's experience providing design and construction services to economic development organizations, municipalities, other governmental entities, private developers, not-for-profits and civic organizations.
- Samples of up to three (3) comparable projects that the firm has completed in the areas of design and construction services of the similar projects. Include the client, the name of a contact person who is able to provide a reference.
- Any other information that you believe would make the firm's work superior to that of other firms.

I. Scope of Bid Price and Schedule of Payments

- a) The proposer should present the contract price for one kiosk
- b) The cost components that the Proposer must include in the computation of contract price are: design, assembling/constriction, required functionality equipment, required furnishing, transportation, travel if needed, living allowances if needed, maintenance

- c) Payments will be made in milestone activities (design, construction/assembling and installation (transportation cost included), equipping/furnishing, maintenance) for which payments will be made in 3 main installments in corresponding percentage 60% (design, construction/assembling and installation (transportation cost included), 40% (equipping/furnishing) and maintenance to be agreed on guarantee model).

Annexes to the TOR

Sample of kiosks



FORM FOR SUBMITTING SUPPLIER'S QUOTATION⁷

(This Form must be submitted only using the Supplier's Official Letterhead/Stationery⁸)

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. **RFQ 083/17**:

TABLE 1 : Offer to Supply Goods Compliant with Technical Specifications and Requirements

Item No.	Description/Specification of Goods	Quantity	Latest Delivery Date	Unit Price /currency/	Total Price per Item /currency/
	Kiosk <i>(please provide detailed technical specifications)</i>	1	15 days after PO issue		
	Total Prices of Goods⁹				
	Add : Cost of Transportation: Bjni, Kotayk (please indicate also the price per km.)				
	Add : Cost of Insurance				
	Add : Other Charges (pls. specify)				
	VAT				0%
	Total Final and All-Inclusive Price Quotation				

⁷ This serves as a guide to the Supplier in preparing the quotation and price schedule.

⁸ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

⁹ Pricing of goods should be consistent with the INCO Terms indicated in the RFQ

Additional Requirements

Other information related to this RFQ	Your answers		
	<i>Yes, we accept</i>	<i>No, we cannot accept</i>	<i>If you cannot accept, please suggest your conditions</i>
Design, Delivery and installation duration: 15			
At least 3 years of proven experience in design and construction/installation of the			
List of similar works conducted within last two years (at least three samples);			
Full acceptability of UNDP General provisions and conditions			
Written Self-Declaration of not being included in the UN Security Council 1267/1989 list, UN			
Warranty as per requirements and availability of after-sales maintenance and services.			
Quality Certificates - compliance / quality certificates for the materials/technologies used			

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

[Name and Signature of the Supplier's Authorized Person]

[Designation]

[Date]

General Terms and Conditions

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

2. PAYMENT

- 2.1 UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3 Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4 The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

3. TAX EXEMPTION

- 3.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
- 3.2 Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with Incoterms 2010, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

5. EXPORT LICENCES

Notwithstanding any INCOTERM 2010 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

6. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and

materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

7. INSPECTION

7.1 UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.

7.2 Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

8. INTELLECTUAL PROPERTY INFRINGEMENT

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

9. RIGHTS OF UNDP

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

9.1 Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.

9.2 Refuse to accept delivery of all or part of the goods.

9.3 Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

10. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to Force Majeure), if reasonably so requested by UNDP.

11. ASSIGNMENT AND INSOLVENCY

11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.

11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

13. PROHIBITION ON ADVERTISING

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

14. CHILD LABOUR

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

15. MINES

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

16. SETTLEMENT OF DISPUTES

16.1 Amicable Settlement. The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.

16.2 Arbitration. Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

17. PRIVILEGES AND IMMUNITIES

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18. SEXUAL EXPLOITATION:

18.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

18.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

19.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

20. AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.