United Nations Development Programme



REQUEST FOR QUOTATION (RFQ)

To: Interested Bidders	DATE: 24 November 2017	
	REFERENCE: RFQ/UNDP/BRG/088/2017	
	Provision of Long Term Agreement Hotel in Banjarbaru and Banjarmasin	

Dear Sir / Madam:

We kindly request you to submit your quotation for the **Provision of Long Term Agreement Hotel in Banjarbaru and Banjarmasin**. When preparing your quotation, please be guided by the form attached hereto as Annex 2.

Please ensure that your quotation is appropriately marked as noted below. It may be submitted <u>via email in PDF Format,</u> prior to the closing date by Friday, 8 December 2017, 17.00 WIB (Jakarta Local Time) to:

United Nations Development Programme - UNDP Menara Thamrin Building, 8th Floor Kav. 3, Jl. M.H. Thamrin, Jakarta 10250, Indonesia Ph: 021-2980 2300

Email: bids.id@undp.org
Attn: Procurement Unit

Quotations submitted by email must be limited to a maximum of 8 MB, virus-free and no more than 4 (four) email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Please take note of the following requirements and conditions pertaining to the supply of the above mentioned services.

	☐United States Dollars
Preferred	□Euro
Currency of Quotation	☑Local Currency: IDR
Value Added Tax on Price	☐ Must be inclusive of VAT and other applicable indirect taxes
Quotation	☑ Must be exclusive of VAT and other applicable indirect taxes
Deadline for the Submission of	Friday, 8 December 2017 at 17:00 WIB (Jakarta Local Time)
Quotation	
All documentations, including	☑ English
catalogs, instructions and	☐ French
operating manuals, shall be in	☐ Spanish
this language	☐ Others
	☑ Duly Accomplished Form as provided in Annex 2, and in accordance
Documents to be submitted	with the list of requirements in Annex 1;
	☑ Written Self Declaration of not being included in the UN Security
	Council 1267/1989 list, UN Procurement Division List or other UN
	Ineligibility List
	☑ Company Profile
Pariod of Malidian of Occasion	□ 60 days
Period of Validity of Quotes starting the Submission Date	□ 90 days
starting the Submission Date	☑ 120 days
	In exceptional circumstances, UNDP may request the Vendor to extend
	the validity of the Quotation beyond what has been initially indicated in
	this RFQ. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Quotation.
Partial Quotes	✓ Not permitted
Tartar Quotes	☐ Permitted [pls. provide conditions for partial quotes, and ensure that
·	requirements are properly listed to allow partial quotes (e.g., in lots,
	etc.)]
Payment Terms	☑ 100% upon complete delivery of services
,	UNDP will issue a Purchase Order and/or Institutional Contract as a
	written commitment when ordering.
	· ·
	(UNDP shall, on fulfilment of the Delivery Terms, unless otherwise
	provided in this Purchase Order, make payment within 30 days of
	receipt of the Supplier's invoice for the services provided specified in
	the Purchase Order.
	Note: any bank charges and bank commissions shall be borne by the
	vendor)

Evaluation Criteria	☑ Technical responsiveness/Full compliance to requirements and	
	lowest price	
	☐ Comprehensiveness of after-sales services	
	☑ Full acceptance of the PO/Contract General Terms and Conditions	
	[this is a mandatory criteria and cannot be deleted regardless of the	
	nature of services required]	
	☐ Earliest Delivery / Shortest Lead Time	
	☐ Others [pls. specify]	
UNDP will award to:	☐ One and only one vendor	
	☑ One or more vendor	
Type of Contract to be Signed	☐ Institutional Contract and/or Purchase Order	
	☑ Long-Term Agreement	
	☐ Other Type/s of Contract [pls. specify]	
Annexes to this RFQ	☑ Term of References (ANNEX I)	
	☑ Form for Submitting Supplier's Quotation (ANNEX II)	
{ 	☑ General Terms and Conditions / Special Conditions (ANNEX III)	
	Non-acceptance of the terms of the General Terms and Conditions	
<u> </u>	(GTC) shall be grounds for disqualification from this procurement	
	process.	
	☑ Model Long Term Agreement (ANNEX IV)	
Contact Person for Inquiries	Email address:	
Vritten inquiries only) <u>rani.rahmania@undp.orq</u> ; <u>stella.leonardo@undp.org</u>		
	Any delay in UNDP's response shall be not used as a reason for	
	extending the deadline for submission, unless UNDP determines that	
	such an extension is necessary and communicates a new deadline to	
	the Proposers.	

Goods and/or Services offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link: http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your quotation.

Sincerely yours,

Head of Procurement Unit

Annex I

TERM OF REFERENCE

UNDP partners with people at all levels of society to help build nations that can withstand crisis, and drive and sustain the kind of growth that improves the quality of life for everyone. On the ground in 177 countries and territories, UNDP offers global perspective and local insight to help empower lives and build resilient nations.

UNDP Indonesia's mission is to be an agent for change in the human and social development of Indonesia. We aim to be a bridge between Indonesia and all donors as well as a trusted partner to all stakeholders. We work in four key areas of development: Governance Reforms, Pro-Poor Policy Reforms, Conflict Prevention and Recovery, and Environment Management, with the overarching aim of reducing poverty in Indonesia. Besides the four priority areas, UNDP Indonesia is also engaged in a variety of crosscutting initiatives focused on HIV/AIDS, gender equality, and information and technology for development.

Background

In January 2016, the Peat Restoration Agency (Badan Restorasi Gambut/BRG) was created through Presidential Decree No 1 of 2016. The BRG has the mandate of coordinating and strengthening peatland restoration; planning, controlling and collaborating on peatland restoration; mapping peatland hydrology; designating protection and production zones; coordinating rewetting implementation; restoring burned peatland areas; raising awareness on peatland restoration efforts; and supervising the restoration process.

To fulfil its mandate, in this stage the agency thru UNDP is facilitating to support meetings in Banjarbaru and Banjarmasin. The meeting facility will required three stars and four stars hotel in that provinces. We are inviting all hotels in those provinces to participate in the bidding.

It is expected that appointed hotels will signed UNDP Long Term Agreement as a frame work agreement to accommodate UNDP needs related to hotel and meeting facilities. Further UNDP will producing Purchase Order for specific request for our future events. Under a Long Term Agreement, UNDP does not warrant that any quantity of service shall be purchased during the term of this agreement.

A Long Term Agreement will be valid for 1 year with potential extension for another 2 (two) years subject to satisfactory performance.

Type of Hotel

This tender is opened for 3 stars hotel, 4 stars hotel and 5 stars hotel. The contract will be awarded for each type of hotel with one or more vendors.

Pricing Weighted Criteria in Evaluating the Proposal

Bidder pricing proposal will be evaluated based on weighted on the price component. The competitive price after considering the weighted will be proposed to be engaged by Long Term Agreement

Hotel List of Information Form

Hotel List of Information

		HOTEL
Hotel Name:		
Address:		
Telephone/Fax	19	
Website:		-
Contact persor	1;	
Telephone:		
E-mail:		_
Name of City		
Number of Hot	el rating (Star):	
City Center (Ba Hotel:	njarmasin) distance from	
Airport distanc	e from Hotel:	
	Single bed:	
No of Room	Double beds:	
NO OF ROOM	Twin beds:	
	non-smoking:	
No. of Restaurants:		
No. of lounges/pubs:		
Business center (Open - Closed Time)		

Meeting Rooms information

Name of Meeting Room			
Name	Size in SQM	Layout	Number of Person
Name 1	0 Sqm	i.e. Theatre, Class room, U- shape	
Name 2	0 Sqm		
Name 3	0 Sqm		
Name 4	0 Sqm		
Name	0 Sqm		

Hotel Accommodation include breakfast (net rate) in IDR

Low Price or	Single
equivalent to standard room	Double
Middle Price or	Single
equivalent to	Double
Deluxe room	Double
High Price or	
equivalent to	Single
Suites Room	

Weight Score 40%

Conference Facilities Services (net rate) in IDR

1 Coffee Break (Half day meeting)		
1 Break+lunch (Half day meeting)		
2 Breaks+lunch (Full day meeting)		
2 Breaks+lunch+dinner (Full day)		
2 Breaks+lunch+dinner+ room(Full		
board meeting) in Twin Sharing Rooms		
2 Breaks+lunch+dinner+ room(Full		
board meeting) in Single Rooms		

Weight Score 50%

Food & Beverages/Pax (net rate) in IDR

Breakfast (buffet)	
Lunch (Buffet)	
Dinner (Buffet)	

Weight Score 10%

Services & Amenities (net rate), in IDR

Photocopy charge (price per page)		
Fax charge (price per page)		
Printing (price per page) - B&W		
Printing (price per page) - color		
Transfer to/from airport (price per trip)		
Group Photo (price per unit)		
Cocktail Reception (price per pax)		

Audio/visual & other equipment's rental (Net rate)/Day, in IDR

Computer Notebook (Price per day)	
Computer Desktop (Price per day)	
LCD Projector +Screen (Price per day)	
PA system (microphones etc.) (Price per day)	
Wireless Internet – 10 MBps	
Cocktail Reception (price per pax)	

GENERAL CHECK LIST	V50/N0/D
Equipment	YES/NO/Remarks
Lighting, possibility to dim lights partly	
or fully during presentations	
Generators in case of power cuts	
Safety box in the rooms	
General Services/Facilities	
Laundry	
Ironing	
Bar	
Restaurant	
Gym	
Swimming pool	
Public computers / internet or wireless	
connection	
Business Center	
24-hour reception	
Reservations, travel tickets, travel	
agency etc.	
ATM machines	
Money exchange	
Car rental facilities	
Acceptance of credit cards and traveler's	
checks.	
Special Facilities for disabled	
participants	
Ramps	
Bathroom adapted on disabled guest rooms; Width 88cm - Height 205cm	
Lift Entrance: Width 90cm - Height 210cm	

Annex 2 FORM FOR SUBMITTING SUPPLIER'S QUOTATION¹ (This Form must be submitted only using the Supplier's Official Letterhead/Stationery²)

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ.

TABLE 1: Hotel List of Information

Hotel List of Information

		HOTEL
Hotel Name:		
Address:		
Telephone/Fax	:	
Website:		_
Contact person	:	
Telephone:		
E-mail:		_
Name of City		
Number of Hot	el rating (Star):	
City Center (Ba	njarmasin) distance from Hotel:	
Airport distance	e from Hotel:	
	Single bed:	
No of Room	Double beds:	
NO OF ROOM	Twin beds:	
·	non-smoking:	
No. of Restaura	nts:	
No. of lounges/	pubs:	
Business center	(Open - Closed Time)	

¹ This serves as a guide to the Supplier in preparing the quotation and price schedule.

² Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

Meeting Rooms information

Name of Meeting Room			
Name	Size in SQM	Layout	Number of Person
Name 1	0 Sqm	i.e. Theatre, Class room, U-shape	
Name 2	0 Sqm		
Name 3	0 Sqm		
Name 4	0 Sqm		
Name	0 Sqm		

Hotel Accommodation include breakfast (net rate) in IDR

Low Price or	Single	
equivalent to	Single	
standard room	Double	
Middle Price or	Single	
equivalent to deluxe room	Double	Weight Score 40%
High Price or equivalent to suites room	Single	
Conference Facil	ities Services (net rate) in IDR	
1 Coffee Break (H	lalf day meeting)	
1 Break+lunch (H		
2 Breaks+lunch (Full day meeting)	
2 Breaks+lunch+dinner (Full day)		Weight
2 Breaks+lunch+dinner+ room(Full board meeting) in Twin Sharing Rooms		Score 50%
	unch+dinner+ room(Full board	
Food & Beverage	es/Pax <u>(net rate) in IDR</u>	
Breakfast (buffet)	
Lunch (Buffet)		Weight
Dinner (Buffet)		Score 10%

Services & Amenities (net rate), in IDR			
Photocopy charge (price per page)			
Fax charge (price per page)			
Printing (price per page) - B&W			
Printing (price per page) - color			
Transfer to/from airport (price per trip)			
Group Photo (price per unit)			
Computer Notebook (Price per day)			
Computer Desktop (Price per day)			
LCD Projector +Screen (Price per day)			
PA system (microphones etc.) (Price per day)			
Wireless Internet – 10 MBps			
	1		

GENERAL CHECK LIST	YES/NO/Remarks	
Equipment		
Lighting, possibility to dim lights partly or fully during presentations		
Generators in case of power cuts		
Safety box in the rooms		
General Services/Facilities		
Laundry		
Ironing		
Bar		
Restaurant		
Gym		
Swimming pool		
Public computers / internet or wireless connection		
Business Center		
24-hour reception		
Reservations, travel tickets, travel agency etc.		
ATM machines		
Money exchange		
Car rental facilities		
Acceptance of credit cards and traveler's checks.		

Special Facilities for disabled participants	
Ramps	
Bathroom adapted on disabled guest rooms; Width 88cm - Height 205cm	
Lift Entrance: Width 90cm - Height 210cm	

TABLE 2: Offer to Comply with Other Conditions and Related Requirements

Other Information pertaining to our		Your Responses			
Quotation are as follows :	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counter proposal		
Accepting / Signing UNDP Long Term			· · · · · · · · · · · · · · · · · · ·		
Agreement Contract					
UNDP Terms of Payment					
Validity of Quotation 120 days					
All Provisions of the UNDP General					
Terms and Conditions		i			
Other requirements [pls. specify]					

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

[Name and Signature of the Supplier's Authorized Person]
[Designation]
[Date]

Important Note: Duly signed/stamped and electronic copy of the List of Information should be provided as part of offer.

Annex III General Terms and Conditions

1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other

intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

- 8.1 The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- 8.2 The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- **8.3** The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or subcontractors performing work or services in connection with this Contract.
- 8.4 Except for the workmen's compensation insurance, the insurance policies under this Article shall:
- **8.4.1** Name UNDP as additional insured:
- **8.4.2** Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP:
- **8.4.3** Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
- **8.5** The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10.0 TITLE TO EQUIPMENT: Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or degraded beyond normal wear and tear.

11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

11.1 Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct

relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.

- 11.2 To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.
- 11.3 At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.
- 11.4 Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.

12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party, and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

- 13.1 The recipient ("Recipient") of such information shall:
- 13.1.1 use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,
 - **13.1.2** use the Discloser's Information solely for the purpose for which it was disclosed.
- 13.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:
 - 13.2.1 any other party with the Discloser's prior written consent; and,

- 13.2.2 the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls, controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:
- 13.2.2.1 a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,
 - 13.2.2.2 any entity over which the Party exercises effective managerial control; or,
 - 13.2.2.3 for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.
- 13.3 The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.
- 13.4 The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.
- 13.5 The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.
- 13.6 These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

- 14.1 In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.
- 14.2 If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.
- 14.3 Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.

14.4 The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract.

15.0 TERMINATION

- 15.1 Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 ("Arbitration"), below, shall not be deemed a termination of this Contract.
- 15.2 UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.
- 15.3 In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.
- 15.4 Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

16.0 SETTLEMENT OF DISPUTES

- 16.1 Amicable Settlement: The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.
- Arbitration: Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties

shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.

17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18.0 TAX EXEMPTION

- 18.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, interalia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.
- 18.2 Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

19.0 CHILD LABOUR

- 19.1 The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.
- 19.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

20.0 MINES:

- 20.1 The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.
- 20.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.

21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

22.0 SEXUAL EXPLOITATION:

- 22.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 22.2 The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

23.0 SECURITY:

- 23.1 The Contractor shall:
 - (a) Put in place an appropriate security plan and maintain the security plan, taking into account the security situation in the country where the services are being provided;
 - (b) Assume all risks and liabilities related to the Contractor's security, and the full implementation of the security plan.
- 23.2 UNDP reserves the right to verify whether such a plan is in place, and to suggest modifications to the plan when necessary. Failure to maintain and implement an appropriate security plan as required hereunder shall be deemed a breach of this contract. Notwithstanding the foregoing, the Contractor shall remain solely responsible for the security of its personnel and for UNDP's property in its custody as set forth in paragraph 4.1 above.

24.0 AUDITS AND INVESTIGATIONS:

- 24.1 Each invoice paid by UNDP shall be subject to a post-payment audit by auditors, whether internal or external, of UNDP or the authorized agents of the UNDP at any time during the term of the Contract and for a period of three (3) years following the expiration or prior termination of the Contract. The UNDP shall be entitled to a refund from the Contractor for any amounts shown by such audits to have been paid by the UNDP other than in accordance with the terms and conditions of the Contract. Should the audit determine that any funds paid by UNDP have not been used as per contract clauses, the company shall reimburse such funds forthwith. Where the company fails to reimburse such funds, UNDP reserves the right to seek recovery and/or to take any other action as it deems necessary.
- 24.2 The Contractor acknowledges and agrees that, at anytime, UNDP may conduct investigations relating to any aspect of the Contract, the obligations performed under the Contract, and the operations of the Contractor generally. The right of UNDP to conduct an investigation and the Contractor's obligation to comply with such an investigation shall not lapse upon expiration or prior termination of the Contract.

The Contractor shall provide its full and timely cooperation with any such inspections, post-payment audits or investigations. Such cooperation shall include, but shall not be limited to, the Contractor's obligation to make available its personnel and any documentation for such purposes and to grant to UNDP access to the Contractor's premises. The Contractor shall require its agents, including, but not limited to, the Contractor's attorneys, accountants or other advisers, to reasonably cooperate with any inspections, post-payment audits or investigations carried out by UNDP hereunder.

25.0 ANTI-TERRORISM:

25.1 The Contractor agrees to undertake all reasonable efforts to ensure that none of the UNDP funds received under this Contract are used to provide support to individuals or entities associated with terrorism and that the recipients of any amounts provided by UNDP hereunder do not appear on the list maintained by the Security Council Committee established pursuant to resolution 1267 (1999). The list can be accessed via http://www.un.org/Docs/sc/committees/1267/1267ListEng.htm. This provision must be included in all sub-contracts or sub-agreements entered into under this Contract.

26.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.



ANNEX IV

LONG TERM AGREEMENT FOR THE PROVISION OF HOTEL SERVICE IN BANJARBARU AND BANJARMASIN

WHEREAS, UNDP desires to enter into a Long Term Agreement for the provision of hotel service by the Contractor to UNDP, pursuant to which UNDP country offices world-wide can conclude specific contractual arrangements with the Contractor, as provided herein;

WHEREAS pursuant to the Request for Quotation RFQ/UNDP/..../ the offer of the Contractor was accepted;

NOW, THEREFORE, UNDP and the Contractor (hereinafter jointly the "Parties) hereby agree as follows:

Article 1: SCOPE OF WORK

- 1. The Contractor shall provide the types of services and deliverables, which are listed in Annex 1 hereto ("Services/Terms of Reference"), as and when negotiated by UNDP country office and reflected in the Purchase Order.
- 2. Such Services shall be on Contractor's Quotation dated attached in ANNEX II. The prices shall remain in effect for a period of one year from Entry into Force of this Agreement.
- 3. UNDP does not warrant that any quantity of Services will be purchased during the term of this Agreement, which shall be for one year, subject to satisfactory performance as evaluated against Perfomance Matrix specified in the TOR. UNDP reserves the right to use the services of other hotel service provider if required

Article 2: CHANGES IN CONDITION

4. In the event of any advantageous technical changes and/or downward pricing of the Services during the duration of this Agreement, the Contractor shall notify UNDP immediately. UNDP shall consider the impact of any such event and may request an amendment to the Agreement.



Article 3: CONTRACTOR'S REPORTING

5. The Contractor will report semi-annually to UNDP on the Services provided to UNDP, including its country offices.

Article 4: GENERAL AND SPECIAL TERMS AND CONDITIONS

6.The standard UNDP General Terms and Conditions for Institutional Contracts, attached as Annex 4, shall apply to this Agreement, and any subsequent contracts concluded in accordance with paragraph 1 above.

Article 5: ACCEPTANCE

7. This Agreement supersedes all prior oral or written agreements, if any, between the Parties and constitutes the entire agreement between the parties with respect to the provision of the Services hereunder.

8. This Agreement shall enter into force on2017 and shall remain in force for a period of one year

IN WITNESS WHEREOF, the duly authorized representative of the PARTIES have signed this agreement.

For and on behalf of:	
	UNITED NATIONS DEVELOPMENT PROGRAMME ON BEHALF OF UN AGENCIES IN INDONESIA
Vame : Fitle :	Name : Astiti Sukatrilaksana Title : HR Analyst



Cleared by,		
John Benjamin: Procurement Specialist		
Date:	Date:	