



## REQUEST FOR QUOTATION (RFQ) (Goods)

To: Bidders	DATE: December 1, 2017
	REFERENCE: 2017/PROC/UNDP-MMR/RFQ/106

Dear Sir / Madam:

We kindly request you to submit your quotation for **“Provision of Meeting/Workshop/Conference Facilities, Outside Catering and Hotel Accommodation Services”** as detailed in Annex 1 of this RFQ. When preparing your quotation, please be guided by the form attached hereto as Annex 2.

Quotations may be submitted on or before COB of **January 10, 2018** and via courier services, hand deliver or email to the address below:

**United Nations Development Programme**  
No.6, Natmauk Road, Tamwe Township, Yangon  
Ref: 2017/PROC/UNDP-MMR/RFQ/106  
Operations Manager  
***bids.mm@undp.org***

- For hard copy quotations, please send your quotations in sealed envelopes to **The United Nations Development Programme, No. 6 Natmauk Road, Tamwe Township, Yangon, PO Box. 650, 11211, Yangon** as early as possible before the deadline of **January 10, 2018 5:00 PM**;
- For electronic submission, please send only the duly completed Quotation Documents with above-mentioned RFQ No. to **bids.mm@undp.org** (Please protect the Quotations with password and send the password within 24 hours after closing the deadline for submission;
- UNDP takes no responsibility for effective delivery of the electronic document.
- Please note, if your file was successfully sent to **bids.mm@undp.org** you should receive the message subjected ‘Success! Your proposal was sent to the secured e-mail’. If upon submission you do not receive the confirmation message, please contact **moung.kee.aung@undp.org** for clarifications.

Quotations submitted by email must be limited to a maximum of 5MB, virus-free and no more than 3 email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Please take note of the following requirements and conditions pertaining to the supply of the abovementioned good/s & Service.

Delivery	UNDP Other UN Agencies can piggyback from UNDP LTA
Customs clearance, if needed, shall be done by:	Not Required
Exact Address/es of Delivery Location/s (identify all, if multiple)	Annex#1
Latest Expected Delivery Date and Time ( <i>if delivery time exceeds this, quote may be rejected by UNDP</i> )	<b><i>Depend on call purchase order after selection for Long Term Agreement Contract</i></b>
Preferred Currency of Quotation	Local Currency (Kyat)
Value Added Tax on Price Quotation	Inclusive price should be proposed
Deadline for the Submission of Quotation	<b>January 10, 2018 5:00 PM</b>
All documentations, including catalogs, instructions and operating manuals, shall be in this language	English
Documents to be submitted	<ul style="list-style-type: none"> <li>▪ Duly Accomplished Form as provided in Annex 2 and in accordance with the list of requirements in Annex 1</li> <li>▪ Form for submission of Quotation (Annex 3) must be with completed information</li> <li>▪ Registración certificate (Business Registration and/or Hotel License)</li> <li>▪ Quality Certificates (Star rating accredited by the Ministry of Hotel and Tourism and Myanmar Hotelier Association) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any)</li> <li>▪ Tax Registration/Payment Certificate issued by the Internal Revenue Authority</li> <li>▪ Latest Audited Financial Statement (Income Statement and Balance Sheet) including Auditor's Report for the past [2016] <i>for Hotels (if applicable)</i></li> </ul>

Period of Validity of Quotes starting the Submission Date	<input checked="" type="checkbox"/> 90 days In exceptional circumstances, UNDP may request the Vendor to extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Quotation.
Partial Quotes	<input checked="" type="checkbox"/> Permitted
Payment Terms	Within 30 days from receipt and inspection of goods and acceptance of invoice
Evaluation Criteria	<input checked="" type="checkbox"/> Technical responsiveness/Full compliance to requirements and lowest price <input checked="" type="checkbox"/> Full acceptance of the PO/Contract General Terms and Conditions
UNDP will award Long Term Agreement to:	Several Suppliers (who compliance required specification and reasonable price)
Type of Contract to be Signed	Long Term Agreement (1 year with possible extension)
Conditions for Release of Payment	Satisfaction of completion upon provision of services
Annexes to this RFQ	<input checked="" type="checkbox"/> Specifications of the Goods/Services Required (Annex 1) <input checked="" type="checkbox"/> Check list for Quotation (Annex 2) <input checked="" type="checkbox"/> Form for Submission of Quotation (Annex 3) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions (Annex 4).  Non-acceptance of the terms of the General Terms and Conditions (GTC) shall be grounds for disqualification from this procurement process.
Contact Person for Inquiries (Written inquiries only)	<b>Moung Kee Aung, Procurement Analyst</b> Subject: 2017/PROC/UNDP-MMR/RFQ/106 <a href="mailto:moung.kee.aung@undp.org">moung.kee.aung@undp.org</a>  Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.

Goods/Service offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

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At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. **In the event that** you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

<http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/>

**UNDP encourages every prospective Vendor to** avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link : [http://www.un.org/depts/ptd/pdf/conduct\\_english.pdf](http://www.un.org/depts/ptd/pdf/conduct_english.pdf)

**Thank you and we look forward to receiving your quotation.**

**Sincerely yours,**



*Nasantuya Chuluun*  
Operations Manager  
UNDP-Myanmar

## **Specifications of Goods / Services Required**

The United Nations Development Programme in Myanmar is looking for service providers for the provision of meeting/workshop/conference facilities and hotel accommodation services for meetings/workshops/conferences to be organized in Nay Pyi Taw and Yangon, Myanmar, as needs arise, for and during a period of two years from the date of signing of contract with an option to renew for one additional year.

With the launch of the UNDP's new country programme, various meetings/workshops/conferences including trainings and other events are organized in the capital city of Nay Pyi Taw and Yangon, the former capital of Myanmar and the capital of Yangon Region, and the most important commercial centre of the country. It is therefore important that UNDP identifies specific hotels for the provision of meeting/workshop/conference facilities and hotel accommodation services through a competitive bidding process and engages these specific hotels under LTAs (long term agreements).

When there will be workshops or trainings organized in Nay Pyi Taw and Yangon, UNDP will primarily contract the hotel partners without going through the procurement process each time. The hotels will gain benefit from the volume of the services used by UNDP.

### **Services Required**

- (1) Meeting room facility as required by organizers. The size of meeting rooms depends on number of participants. Usually the average number of participants is 30-150 people.
- (2) Breakout rooms as requested
- (1) Accommodation for meeting participants
- (2) Meeting package upon requested.
  - Full day meeting package from 8:00 hours to 17:00 hours (1 lunch and 2 coffee/tea breaks)
  - Half day meeting package from 8:00 hours to 12:00 hours (morning half) or from 13:00 hours to 17:00 hours (afternoon half) (1 coffee/tea)
  - Half day meeting package from 8:00 hours to 12:00 hours (morning half) or from 13:00 hours to 17:00 hours (afternoon half) (1 lunch and 1 coffee/tea)
  - Cocktail reception including free flow soft drink
  - Dinner reception (buffet)
- (3) Internet connection service (internet broadband) in the plenary room and in the entire breakout rooms (if requested by the organizers).

Meeting rooms and accommodation requirements shall be categorized as follows.

### **Conference Rooms and Facilities (Meeting Package)**

- (1) Conference room accommodating up to 50 participants
- (2) Conference room accommodating up to 100 participants
- (3) Conference room accommodating up to 150 participants
- (4) Conference room accommodating up to 200 participants
- (5) Conference room accommodating up to 300 participants
- (6) Conference room accommodating more than 300 participants
- (7) Package should also include free internet access (free Wi-Fi), simple backdrop, simple flowers arrangements, flip chart stand with paper and marker pens, whiteboards with marker pens, TV, VCR, sound system with wireless microphones, table microphones, writing paper and pens/pencils, mineral water and mints
- (8) Translation/interpretation equipment (not mandatory)
- (9) Translation booths (not mandatory)

### **Accommodation**

- (1) Standard room (main requirement)
- (2) Superior room

- (3) Deluxe room
- (4) Junior suite
- (5) Executive suite
- (6) Extra bed

**Service Quality**

The awarded contract service provider is expected to provide the best service quality for all events of the United Nations Development Programme to be organized in Nay Pyi Taw and Yangon. UNDP expects the following service quality:

- The rooms and accommodations for participants must be clean, safe and available to accommodate all participants.
- The service provider must assign sufficient supporting staffs to accommodate the organizers and respond to organizers request as soon as possible.
- The service provider must assign technical staffs on lighting, sound and IT to support on technical matter at all time of the conference/ meeting/ training.

## Check-list for submission

Sr No.	Description	Submission of document Yes/No ( NA if not applicable )
1	(a) Submission of supplier quotation, Completed and Duly Accomplished Form as provided in (Annex 3, for quoted Lot# )	
	(b) Acceptance of the General Terms & Condition Annex 4	
2	Quality Certificates (Star rating accredited by the Ministry of Hotel and Tourism and Myanmar Hotelier Association) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any)	
	Copy of Business registration (or) Hotel License	
3	Tax Registration/Payment Certificate issued by the Internal Revenue Authority	
4	Latest Audited Financial Statement (Income Statement and Balance Sheet) including Auditor's Report for the past <i>[2016] for Hotels (if applicable)</i>	

Suppliers who do not submit the above documents shall be rejected and not considered in the evaluation.

Supplier's Authorized Person

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Company/Hotel's Name: \_\_\_\_\_

Date: \_\_\_\_\_

## FORM FOR SUBMITTING SUPPLIER'S QUOTATION

*(This Form must be submitted only using the Supplier's Official Letterhead/Stationery<sup>1</sup>)*

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. 2017/PROC/UNDP-MMR/RFQ/106:

### **Offer to Supply Goods/Services Compliant with Specifications and Requirements**

#### **LOT#1 Conference Rooms and Facilities (Meeting Packages)**

A For Hotels and professional conference rooms

Hotel/ Company  
Name:

S/N	Description	Package	Price/Participant (USD/ Kyats) (Net rate with Tax)
1	Half day meeting with provision of Venue, furniture, meeting setup and basic decoration & 1 Coffee/Tea break Morning half 08:00-12:00 noon, Afternoon half 13:00-17:00 hours 3~6 snacks with coffee break	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	
2	Half day meeting with provision of Venue, furniture, meeting setup and basic decoration & 1 Lunch and 1 Coffee/Tea break Morning half 08:00-12:00 noon Afternoon half 13:00-17:00 hours 3~6 snacks with coffee break	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	
3	Full day meeting with provision of Venue, furniture, meeting setup and basic decoration & 1 Lunch and 2 Coffee/Tea break Morning half 08:00-12:00 noon Afternoon half 13:00-17:00 hours 3~6 snacks with coffee break	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	

<sup>1</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes



**B Food & Beverages**

S/N	Particulars	Price/Participant (USD/ Kyats) (Net rate with Tax)
1	Breakfast (Buffet)	
2	Cocktail Reception (free flow of local soft drink and beer), (Luxury/Premium)	
3	Dinner (Buffet)	

**C Computer, Audio/Visual and Other Equipment Rental**

S/N	Item	Price/Unit (USD/ Kyats) (Net rate with Tax)
1	Computer Notebook (1 unit 1 day)	
2	Computer Desktop (1 unit 1 day)	
3	LCD Projector (1 unit 1 day)	

**D Other Services**

	Particulars	Price/Unit (USD/ Kyats) (Net rate with Tax)
1	Photocopying Charges per page (A4), B&W	
2	Photocopying Charges per page (A4), Color	
3	Photocopying Charges per page (A3), B&W	
4	Photocopying Charges per page (A3), Color	
5	Printing Charges per page (A4), B&W	
6	Printing Charges per page (A4), Color	
7	Fax Charges per page (A4), Incoming	
8	Fax Charges per page (A4) per mins, Outgoing Local	
9	Fax Charges per page (A4) per mins, Outgoing International	

**Note: Table B, C, D are supplementary requirements**

**Service Quality (√)**

The awarded contract service provider is expected to provide the best service quality for all events of UNDP. UNDP expects the following service quality:	
	The rooms must be clean, safe and available to all participants.
	The service provider must assign sufficient supporting staffs to accommodate the organizers and respond to organizers request as soon as possible.

The service provider must assign technical staffs on lighting, sound and IT to support on technical matter at all time of the conference/ meeting/ training.
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All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

Supplier's Authorized Person

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Company/Hotel's Name: \_\_\_\_\_

Date: \_\_\_\_\_

**FORM FOR SUBMITTING SUPPLIER'S QUOTATION***(This Form must be submitted only using the Supplier's Official Letterhead/Stationery<sup>2</sup>)*

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. 2017/PROC/UNDP-MMR/RFQ/106:

**Offer to Supply Goods/Services Compliant with Specifications and Requirements****LOT# 2 Hotel accommodations**

Sr No	Description	Price/Night (USD) (Net rate with Tax)	Total Number Rooms
1	Standard - Single		
2	Standard - Double / Twin		
3	Superior - Single		
4	Superior - Double / Twin		
5	Deluxe - Single		
6	Deluxe - Double / Twin		

**Service Quality (√)**

Check	Services
	• The rooms must be clean, safe and available to accommodate as UNDP requirement.
	• Wifi Internet
	• Mini bar
	• TV
	• 24 Hr Electricity
	• Bath Room attach
	• Airport Transfer to/from

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

Supplier's Authorized Person

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Company/Hotel's Name: \_\_\_\_\_

Date: \_\_\_\_\_

<sup>2</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

## FORM FOR SUBMITTING SUPPLIER'S QUOTATION

*(This Form must be submitted only using the Supplier's Official Letterhead/Stationery<sup>3</sup>)*

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. 2017/PROC/UNDP-MMR/RFQ/106:

### **Offer to Supply Goods/Services Compliant with Specifications and Requirements**

LOT# 3 Outside Catering Services

#### **C Food & Beverages**

S/N	Particulars	Price/Participant (USD/ Kyats) (Net rate with Tax)
1	Coffee/Tea Break (3~6 snacks with coffee/tea)	
2	Lunch (Myanmar Food) (1 main dish, 2 or 3 side dish, 1 soup, dessert )	
3	Lunch (Buffet)	
4	1 Lunch (Myanmar Food) and 2 Coffee/Tea break 3~6 snacks with coffee break Morning half 08:00-12:00 noon Afternoon half 13:00-17:00 hours	
5	1 Lunch (Buffet) and 2 Coffee/Tea break 3~6 snacks with coffee break Morning half 08:00-12:00 noon Afternoon half 13:00-17:00 hours	
6	Dinner (Myanmar Food) (1 main dish, 2 or 3 side dish, 1 soup, dessert )	
7	Dinner (Buffet)	

#### **Service Quality (√)**

The awarded contract service provider is expected to provide the best service quality for all events of UNDP. UNDP expects the following service quality:	
	Hygienic Foods and food making process
	Hygienic Food and equipment handling

<sup>3</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

	Good Quality and good taste of Food
	Enough portion and available for all the participants as per UNDP request
	Good customer services and watering services (Food carry, preparation and serve etc)

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

Supplier's Authorized Person

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Company/Hotel's Name: \_\_\_\_\_

Date: \_\_\_\_\_

## FORM FOR SUBMITTING SUPPLIER'S QUOTATION

*(This Form must be submitted only using the Supplier's Official Letterhead/Stationery<sup>4</sup>)*

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. 2017/PROC/UNDP-MMR/RFQ/106:

### LOT# 4 Equipment and Facilities for meeting / conference

A For Field Offices

Equipment and facilities for Meeting/Training/Workshop/Conference including transportation and installation of (Tables, chairs, clothes for tables and chairs etc.)

	Description	Package	Price/Participant (USD/ Kyats) (Net rate with Tax)
1	Full day meeting package from 8:00 hours to 17:00 hours	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	
2	Half day meeting package from 8:00 hours to 12:00 hours (morning half) Or from 13:00 hours to 17:00 hours (afternoon half)	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	
3	Dinner reception 17:00 – 22:00 hours	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	

Service Quality (✓)

Check	Services
	All equipment and utilities must be clean, safe and available to accommodate as UNDP requirement.
	Transportation of (Tables, chairs, clothes for tables and chairs etc.) (To/From)
	Installation of (Tables, chairs, clothes for tables and chairs etc.) and De assemble

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

<sup>4</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

Supplier's Authorized Person

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Company/Hotel's Name: \_\_\_\_\_

Date: \_\_\_\_\_

## FORM FOR SUBMITTING SUPPLIER'S QUOTATION

*(This Form must be submitted only using the Supplier's Official Letterhead/Stationery<sup>5</sup>)*

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. 2017/PROC/UNDP-MMR/RFQ/106:

### LOT#5 Conference Rooms (Venue Only)

S/N	Description	Package	Lumpsum (USD/ Kyats) (Net rate with Tax)
1	Full day meeting with provision of Venue, furniture, meeting setup and basic decoration (Outside catering services)	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	
2	Half day meeting with provision of Venue, furniture, meeting setup and basic decoration (Outside catering services)	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	

S/N	Meeting Package	Package	Lumpsum (USD/ Kyats) (Net rate with Tax)
1	Full day meeting (Room Only)	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	
2	Half day meeting (Room Only)	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	

### Service Quality (✓)

Check	Services
	<ul style="list-style-type: none"> <li>The rooms, furniture and all materials must be clean, safe and quantity available to require number of participants</li> </ul>
	<ul style="list-style-type: none"> <li>Supporting staffs to accommodate the organizers and respond to organizers request as soon as possible</li> </ul>
	<ul style="list-style-type: none"> <li>24 Hr Electricity and proper wiring system</li> </ul>
	<ul style="list-style-type: none"> <li>Bath Room attach with require facilities (Male, Female separately)</li> </ul>

<sup>5</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes



All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

Supplier's Authorized Person

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Company/Hotel's Name: \_\_\_\_\_

Date: \_\_\_\_\_

## FORM FOR SUBMITTING SUPPLIER'S QUOTATION

*(This Form must be submitted only using the Supplier's Official Letterhead/Stationery<sup>6</sup>)*

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. 2017/PROC/UNDP-MMR/RFQ/106:

### LOT#6 Translation device rental for Conference

#### D Equipment Rental

S/N	Description	Package	Price/Day (USD/ Kyats) (Net rate with Tax)
1	Soundproof interpreter booth (Including; Mixer transmitter, Headphone, Gooseneck Microphone) Portable wireless receiver Linear PCM Recorder	Up to 30 participants	
		Up to 50 participants	
		Up to 100 participants	
		Up to 150 participants	

#### Service Quality (✓)

	With free technical support for setting up and testing
	Monitoring throughout the conferences & meetings
	As assemble all the equipment
	distribution wireless receivers and recollecting after the conferences & meetings.

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

Supplier's Authorized Person

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Company/Hotel's Name: \_\_\_\_\_

Date: \_\_\_\_\_

<sup>6</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

## General Terms and Conditions

### 1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

### 2. PAYMENT

- 2.1 UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3 Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4 The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

### 3. TAX EXEMPTION

- 3.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
- 3.2 Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

### 4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with Incoterms 2010, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

### 5. EXPORT LICENCES

Notwithstanding any INCOTERM 2010 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

## **6. FITNESS OF GOODS/PACKAGING**

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

## **7. INSPECTION**

7.1 UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.

7.2 Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

## **8. INTELLECTUAL PROPERTY INFRINGEMENT**

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

## **9. RIGHTS OF UNDP**

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

9.1 Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.

9.2 Refuse to accept delivery of all or part of the goods.

9.3 Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

## **10. LATE DELIVERY**

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to Force Majeure), if reasonably so requested by UNDP.

## **11. ASSIGNMENT AND INSOLVENCY**

11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.

11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

**12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM**

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

**13. PROHIBITION ON ADVERTISING**

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

**14. CHILD LABOUR**

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

**15. MINES**

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

**16. SETTLEMENT OF DISPUTES**

**16.1 Amicable Settlement.** The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.

**16.2 Arbitration.** Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

**17. PRIVILEGES AND IMMUNITIES**

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

**18. SEXUAL EXPLOITATION:**

18.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

18.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

**19.0 OFFICIALS NOT TO BENEFIT:**

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

**20. AUTHORITY TO MODIFY:**

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.