

REQUEST FOR QUOTATION (RFQ)

"Provision of Service for SSAFE-Amman Practical Field Training Exercise"

DATE: 03 January 2018

REFERENCE: RFQ-YEM-002-2018

Dear Sir / Madam:

We kindly request you to submit your quotation for Provision of Service for SSAFE-Amman Practical Field Training Exercise as detailed in Annex 1 of this RFQ. When preparing your quotation, please be guided by the form attached hereto as Annex 1.

Quotations may be submitted on or before COB 15 January 2018 in sealed envelope with remark RFQ-YEM-002-2018 to the address below:

United Nations Development Programme
Abu Baker Siraj-Eddin Street
Bld. No #11 Abdoun
near the Netherland Embassy,
Land line 00962 6 2003111

Amman - Jordan

Offers proposal may be submitted electronically in PDF format to <u>procurement.yemen@undp.org</u>. The email shall be virus free. As the maximum size of email is 2MB, the offer may be divided into more than one email, if needed. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the proposal and responsiveness with the requirements of the RFQ and all other annexes providing details of UNDP requirements.

Delivery Terms	X N/A		
[INCOTERMS]	V. 1/2		
Customs clearance, if needed, shall be done by:	X N/A		
Exact Address/es of Delivery	Abo Balance 1518 Gr		
Location/s	Abu Baker Siraj-Eddin Street Bld. No #11 Abdoun		
Locationys	near the Netherland Embassy,		

	Land line 00962 6 2003111		
	Amman - Jordan		
AMDR Doctor of Facial A	NA		
UNDP Preferred Freight			
Forwarder, if any	TATA		
Distribution of shipping	NA		
documents (if using freight			
forwarder) Latest Expected Delivery	V/AMA-dual TOD)		
Date and Time (if delivery	X (Attached TOR)		
time exceeds this, quote may			
be rejected by UNDP)			
Delivery Schedule	X Required as per the attached training CALENDER 2018		
Packing Requirements	X N/A		
Mode of Transport	X N/A		
Preferred	X United States Dollars		
Currency of Quotation	A difficultates bollars		
Value Added Tax on Price	X Must be exclusive of VAT and other applicable indirect taxes		
Quotation	and other applicable mullect taxes		
After-sales services required	X N/A		
Deadline for the Submission	COB, 15 January 2018		
of Quotation	2016 Is sandary 2016		
All documentations, including	X English or Arabic		
catalogs, instructions and			
operating manuals, shall be			
in this language			
	X Company profile		
Documents to be submitted	X Duly Accomplished Form as provided in Annex 2, and in		
	accordance with the list of requirements in Annex 1;		
	☐ A statement whether any import or export licenses are required		
	in respect of the goods to be purchased including any restrictions on		
	the country of origin, use/dual use nature of goods or services,		
	including and disposition to end users;		
	☐ Confirmation that licenses of this nature have been obtained in		
	the past and an expectation of obtaining all the necessary licenses		
	should the quotation be selected;		
	X Quality Certificates (ISO, etc.) if Applicable		

	X Latest Business Registration Certificate
	X Latest Internal Revenue Certificate / Tax Clearance;
	☐ Manufacturer's Authorization of the Company as a Sales Agent (if Supplier is not the manufacturer);
	☐ Certificate of Exclusive Distributorship in the country (if
	applicable, and if Supplier is not the manufacturer);
	☐ Evidence/Certification of Environmental Sustainability ("Green"
	Standards) of the Company or the Product being supplied;
	☐ Complete documentation, information and declaration of any
	goods classified or may be classified as "Dangerous Goods".
	☐ Patent Registration Certificates (if any of technologies submitted
	in the quotation is patented by the Supplier);
	X Written Self-Declaration of not being included in the UN Security
	Council 1267/1989 list, UN Procurement Division List or other UN
	Ineligibility List;
Period of Validity of Quotes	X 60 days
starting the Submission Date	In exceptional circumstances, UNDP may request the Vendor to
starting the sastinssion bate	extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Proposal shall then confirm the extension
	in writing, without any modification whatsoever on the Quotation.
Partial Quotes	X not Permitted
Payment Terms	X 100% upon complete delivery of goods
Liquidated Damages	X 0.5% penalty from total price for each day of delay. Up to a
	maximum of 10%. Thereafter, the contract will terminate.
5 1 5	X Technical responsiveness/Full compliance to requirements and
Evaluation Criteria	lowest price.
[check as many as applicable]	X Full acceptance of the PO/Contract General Terms and Conditions
	[this is a mandatory criteria and cannot be deleted regardless of the
	X Provide training location which should be large enough to accommodate a scenario based practical exercise spanning about
	2kms;
	X A properly secure compound with all necessary facilities to support
	an extensive training;
	X Capability to construct/enact training environments like villages,
	built-up area, hotels etc;
	X Availability of onsite medical facility, ambulance and medical
	doctors or paramedic;
	X Fully equipped conference rooms;
	X Boarding/Guesthouse;
	X Catering Services, and
	X Communication equipment
	X Full compliance to the Attached TOR
UNDP will award to:	X One supplier
Type of Contract to be Signed	X Professional contract / Purchase Order
	X The selected company must work closely with UNDSS Amman
Special conditions of Contract	to assess requirements for the required training

	X The selected company must provide/arrange all necessary
	equipment, tools, IT support etc. for the training.
	X The Number of participants may increase or decrease depending on the final decision.
	X Cancellation of PO/Contract if the delivery/completion is delayed by [30 days]
Conditions for Release of Payment	X 100% upon complete delivery of the required service per Training. X Original Invoice
Annexes to this RFQ	X Specifications of the /Goods/service Required /TOR (Annex 1) X Form for Submission of Quotation (Annex 2)
	X General Terms and Conditions / Special Conditions (Annex 3).
	Non-acceptance of the terms of the General Terms and Conditions
	(GTC) shall be grounds for disqualification from this procurement process.
Contact Person for Inquiries	AbdulRaheem ALMEKHLAFI (abdulraheem.almekhlafi@undp.ora)
(Written inquiries only) ¹	Waleed Alkadri waleed alkadri@undp.org
(overlands only)	Any delay in UNDP's response shall be not used as a reason for
	extending the deadline for submission, unless UNDP determines that
	such an extension is necessary and communicates a new deadline to
	the Proposers.

Goods offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per

¹ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: http://www.undp.org/procurement/protest.shtml.

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link: http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your quotation.

incerety yours,

Vakhtar g Svanidze

January 03 2018

Terms of Reference (TOR)

Provision of Service for SSAFE-Amman Practical Field Training Exercise at Jordan -Amman

1. Statement of work

The UNDSS/UNSSC Safe and Secure Approach in Field Environment (SSAFE) training aims at equipping trainees with knowledge and skills that will enable them to prevent and respond to various security incidents they might encounter in high risk environments. SSAFE-Amman Practical Field Exercise is a-1-day scenario based; tailored to reflect the prevailing threats in the Middle East and North African Region. It is intended to provide an opportunity for participants to practice skills and knowledge acquired through past experiences and classroom presentations in the first 2 days of the training. United Nations Department of Safety and Security Yemen is therefore looking for a Service Provider Institution capable of delivering customized, quality and cost-effective services in support of the training of its personnel through practical field exercises in Amman Jordan.

2. Qualification of the successful Contractor/Service provider

The incumbent is an established Training Institution with previous experience in conducting similar trainings for clients engaged in humanitarian assistance delivery in high risk location in the region.

- a. The location should be large enough to accommodate a scenario based practical exercise spanning about 2kms;
- b. A properly secure compound with all necessary facilities to support an extensive training;
- c. Capability to construct/enact training environments like villages, built-up area, hotels etc;
- d. Availability of onsite medical facility, ambulance and medical doctors or paramedic;
- e. Fully equipped conference rooms;
- f. Boarding/Guesthouse;
- g. Catering Services, and
- h. Communication equipment.
- i. Minimum two Years of experience

3. Duration of Training

SSAFE-Amman training is a long-term project with the approved calendar for 2018 attached as Annex 1 to this request. The contract term for this service request is till 31 Dec 2018.

The Service Provider is only to be guided by the approved calendar and will be informed of final authorization for each scheduled course about 2 weeks to the training date.

Payments will be made only after each successful training course and not on retainer basis as the schedule might change or cancelled by the UN Security Management Team based on exigencies of duties or low subscription for a particular course.

4. Participants

The facilitators, observers and trainees of SSAFE-Amman are UN/INGO personnel from all over the world. Their contact details, parent agencies, deployments and nationalities will be shared with the

Service Provider about 2 weeks prior each course. For planning purposes, participants for each course are expected to be not more than 30 trainees and 10 facilitators/observers. Service Provider will be advised of the exact number prior each course.

5. Role Play

The Service Provider is to cast well trained role players to act out all types of scripted scenarios required for the training. (For instance: villagers, military officers, militaren, bandits and checkpoints) detailed descriptions of present scenarios and required role play is attached as annex B.

6. Equipment

The scenarios require placement of military/police vehicles; firing of blank ammunition and smoke grenades, and similar simulations. The trainees will also require personal protective equipment like bullet proof jackets and helmets.

7. Government Clearances

Service Provider is responsible for obtaining necessary Jordanian government clearance/licenses to procure and use these controlled items.

8. Expected Outputs/ Requirement in Support of Scripted Scenarios

The table below contains requirement for the scenarios already scripted for the training. Any reviews will be communicated to the service provider accordingly.

Serial	Scemario	Item	Number	Remarks
1	Scenario #1: Government Check Point	a. Military personnel b. Military vehicle	a. At least 7 b. Preferable an Armored personnel carrier with mounted weapon	Well-dressed in military fatigue and armed with assault rifles and pistols
2	Scenario #2: Bandit Checkpoint	a. Militiamen b. Riffles, blank ammunition and smoke grenade	a. 10 militiamen b. At least 5 riffles and smoke grenades	a. wearing civilian cloths
3.	Scenario #3: Village mob/RTA	a. Villagers b. locally available weapons like machetes, hunting guns, clubs etc.	a. At least 10 persons of various ages and gender	a. Wearing local attire and carrying different
4	Scenario #4. Militiamen/ kidnappers	a. militiamen b. soldiers	a. at least 6 b. at least 4	Both militiamen and soldiers should be dressed in line with their roles and armed

9. Submission of Bids

Institutions are advised to bid for the service commencing with a full description of their institution, past experience conducting similar trainings and clientele base. It will be appreciated if quotes for the service are itemized in the bid rather than a block figure. All bids should be sent by email to:

procurement.yemen@undp.org or by Envelops to Amman Office address as mentioned above in the RFQ

10. Deadline for Bid Submission

Quotations should be received before or on January 15, 2017 COB. Any quotes received after the deadline will not be considered.

FORM FOR SUBMITTING SUPPLIER'S QUOTATION

 We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. RFQ-YEM-002-2018:

• TABLE 1: Offer as per the Requirements

Item No.	Description/Specification of Goods	Quantity	Latest Delivery Date	Unit Price	Total Price per Item
1	Please use the above Annex 1 description				peritein
	Total Prices of service				
	Add:				
	Other costs (details) if any				
	Total Final and All-Inclusive Price Quota	tion			

• TABLE 2 : Offer to Comply with Other Conditions and Related Requirements

Other Information pertaining to our	Your Responses			
Quotation are as follows :	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counter proposal	
Delivery Lead Time				
Estimated weight/volume/dimension of the Consignment:				
Country/ies Of Origin:			<u> </u>	

- All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.
- [Name and Signature of the Supplier's Authorized Person]
- [Designation]
- [Date]

General Terms and Conditions

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

2. PAYMENT

- 2.1 UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3 Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4 The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

3. TAX EXEMPTION

- 3.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
 - 3.2 Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with Incoterms 2010, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

5. EXPORT LICENCES

Notwithstanding any INCOTERM 2010 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

6. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

7. INSPECTION

- 7.1 UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.
- 7.2 Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

8. INTELLECTUAL PROPERTY INFRINGEMENT

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

9. RIGHTS OF UNDP

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

- 9.1 Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.
- 9.2 Refuse to accept delivery of all or part of the goods.
- 9.3 Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

10. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to <u>Force Majeure</u>), if reasonably so requested by UNDP.

11. ASSIGNMENT AND INSOLVENCY

- 11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.
- 11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

13. PROHIBITION ON ADVERTISING

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

14. CHILD LABOUR

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

15. MINES

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

16. SETTLEMENT OF DISPUTES

- 16.1 Amicable Settlement. The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.
- 16.2 Arbitration. Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

17. PRIVILEGES AND IMMUNITIES

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18. SEXUAL EXPLOITATION:

- 18.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 18.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

19.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

20. AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.