Bidders Questions with UNDP Responses 3 December 2012

RE: RFQ/UNDP/OIST/015/2012 PROCUREMENT OF SOLAR WIND SOFTWARE LICENSE

The following are question from prospective bidders with responses from UNDP:

Question 1): The RFQ asks for an IP SLA SLX and an unspecified VoIP and Network quality license. IP SLA has been renamed the VoIP and Network Quality Manager so I assume a -- SolarWinds VoIP and Network Quality Manager IP SLA X, IP Phone X (unlimited IP SLA source devices, unlimited IP phones) is the license that is required. Please specify what is required.

Answer: The specific requirement is SolarWinds VoIP and Network Quality Manager IP SLA X, IP Phone X (unlimited IP SLA source devices, unlimited IP phones).

Question 2): Please indicate if Software Escrow would be a component within the agreement.

Answer: Software Escrow is not a required component.