

REQUEST FOR PROPOSAL

Public Perception Survey on Rule of Law and Security

RFP No.: RFP/LBY/JP/2018/107

Project: UNSMIL/UNDP Policing and Security Joint Programme

Country: Libya

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The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation Section 2: Instruction to Bidders Section 3: Bid Data Sheet (BDS) Section 4: Evaluation Criteria

Section 5: Terms of Reference Section 6: Returnable Bidding Forms

- o Form A: Technical Proposal Submission Form
- o Form B: Bidder Information Form
- o Form C: Joint Venture/Consortium/Association Information Form
- o Form D: Qualification Form
- o Form E: Format of Technical Proposal
- o Form F: Financial Proposal Submission Form
- o Form G: Financial Proposal Form

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet.

Please acknowledge receipt of this RFP by sending an email to procurement.ly@undp.org, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function in eTendering system, where applicable. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:

Name: Sagib Aziz

Title: Procurement Analyst Date: October 11, 2018

Approved by:

Name: Ermira Basha

Title: Operations Manager Date: October 11, 2018

A. GENERAL PROVISIONS 1. Introduction Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d 1.2 Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP. 1.3 As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature. 2. Fraud & Corruption, 2.1 UNDP strictly enforces a policy of zero tolerance on proscribed practices, **Gifts and Hospitality** including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/ office of audit andinvestigation.html#anti 2.2 Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners. 2.3 In pursuance of this policy, UNDP (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract. All Bidders must adhere to the UN Supplier Code of Conduct, which may be found 2.4 at http://www.un.org/depts/ptd/pdf/conduct_english.pdf 3.1 3. Eligibility A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they

- are subject to any sanction or temporary suspension imposed by these organizations.
- 3.2 It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.

4. Conflict of Interests

- 4.1 Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
 - a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of

- the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process;
- b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or
- c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.
- 4.2 In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.
- 4.3 Similarly, the Bidders must disclose in their proposal their knowledge of the following:
 - a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
 - b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

4.4 The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

B. PREPARATION OF PROPOSALS

General Considerations

- 5.1 In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
- 5.2 The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP

6. Cost of Preparation of Proposal

6.1 The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.

7. Language

7.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS.

8. Documents Comprising the Proposal

- 8.1 The Proposal shall comprise of the following documents:
 - a) Documents Establishing the Eligibility and Qualifications of the Bidder;
 - b) Technical Proposal;
 - c) Financial Proposal;
 - d) Proposal Security, if required by BDS;
 - e) Any attachments and/or appendices to the Proposal.

9. Documents Establishing the Eligibility and Qualifications of the Bidder

9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.

10. Technical Proposal 10.1 The Bidder is required to submit a Technical Proposal using the Standard Forms **Format and Content** and templates provided in Section 6 of the RFP. 10.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive. 10.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS. 11. Financial Proposals 11.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs. 11.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price. 11.3 Prices and other financial information must not be disclosed in any other place except in the financial proposal. 12.1 A Proposal Security, if required by BDS, shall be provided in the amount and form 12. Proposal Security indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal. The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected. 12.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal. 12.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS. 12.5 The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions: a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or: b) In the event that the successful Bidder fails: to sign the Contract after UNDP has issued an award; or 12.6 to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder. 13. Currencies 13.1 All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals: a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall

reserve the right to award the contract in the currency of UNDP's

preference, using the conversion method specified above.

14. Joint Venture, Consortium or Association

- 14.1 If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.
- 14.2 After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.
- 14.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.
- 14.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.
- 14.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:
 - Those that were undertaken together by the JV, Consortium or Association;
 and
 - b) Those that were undertaken by the individual entities of the JV, Consortium or Association.
- 14.6 Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.
- 14.7 JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.

15. Only One Proposal

- 15.1 The Bidder (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture.
- 15.2 Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:
 - a) they have at least one controlling partner, director or shareholder in common; or
 - b) any one of them receive or have received any direct or indirect subsidy from the other/s; or
 - c) they have the same legal representative for purposes of this RFP; or
 - d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process;
 - e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder; or
 - f) some key personnel proposed to be in the team of one Bidder participates in

	more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.
16. Proposal Validity Period	Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	During the Proposal validity period, the Bidder shall maintain its original Proposa without any change, including the availability of the Key Personnel, the proposed rates and the total price.
17. Extension of Proposal Validity Period	17.1 In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.
	17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.
	17.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.
18. Clarification of Proposal	18.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.
	18.2 UNDP will provide the responses to clarifications through the method specified in the BDS.
	18.3 UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.
19. Amendment of Proposals	19.1 At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.
	19.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.
20. Alternative Proposals	20.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.
	20.2 If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"
21. Pre-Bid Conference	When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the

BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.

C. SUBMISSION AND OPENING OF PROPOSALS

22. Submission

- 22.1 The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.
- 22.2 The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.
- 22.3 Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.

Hard copy (manual) submission

- 22.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
 - a) The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.
 - b) The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:
 - i. Bear the name and address of the bidder;
 - ii. Be addressed to UNDP as specified in the BDS
 - iii. Bear a warning that states "Not to be opened before the time and date for proposal opening" as specified in the BDS.

If the envelopes and packages with the Proposal are not sealed and marked as required, UNDP shall assume no responsibility for the misplacement, loss, or premature opening of the Proposal.

Email Submission

- 22.5 Email submission, if allowed or specified in the BDS, shall be governed as follows:
 - a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
 - b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS.
 - c) The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.

eTendering submission

- 22.6 Electronic submission through eTendering, if allowed or specified in the BDS, shall be governed as follows:
 - a) Electronic files that form part of the proposal must be in accordance with the

format and requirements indicated in BDS; b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled. d) The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected. c) Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS. d) Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/bus iness/procurement-notices/resources/ 23. Deadline for Complete Proposals must be received by UNDP in the manner, and no later than Submission of the date and time, specified in the BDS. UNDP shall only recognize the date and **Proposals and Late** time that the bid was received by UNDP **Proposals** 23.2 UNDP shall not consider any Proposal that is submitted after the deadline for the submission of Proposals. 24. Withdrawal, 24.1 A Bidder may withdraw, substitute or modify its Proposal after it has been Substitution, and submitted at any time prior to the deadline for submission. **Modification of** 24.2 Manual and Email submissions: A bidder may withdraw, substitute or modify its **Proposals** Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION" eTendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos. 24.4 Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened 25. Proposal Opening 25.1 There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened. D. EVALUATION OF PROPOSALS 26. Confidentiality 26.1 Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award. 26.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award

	decisions may, at UNDP's decision, result in the rejection of its Proposal and ma be subject to the application of prevailing UNDP's vendor sanctions procedures.
27. Evaluation of Proposals	 27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RF UNDP will conduct the evaluation solely on the basis of the submitted Technic and Financial Proposals. 27.2 Evaluation of proposals is made of the following steps: a) Preliminary Examination b) Minimum Eligibility and Qualification (if pre-qualification is not done) c) Evaluation of Technical Proposals d) Evaluation of Financial Proposals
28. Preliminary Examination	28.1 UNDP shall examine the Proposals to determine whether they are complete wit respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, amon other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.
29. Evaluation of Eligibility and Qualification	29.1 Eligibility and Qualification of the Bidder will be evaluated against the Minimus Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria).
	 In general terms, vendors that meet the following criteria may be considered qualified: a) They are not included in the UN Security Council 1267/1989 Committee list of terrorists and terrorist financiers, and in UNDP's ineligible vendor list; b) They have a good financial standing and have access to adequate financi resources to perform the contract and all existing commerci commitments, c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the service required; d) They are able to comply fully with UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decision against the Bidder; and f) They have a record of timely and satisfactory performance with the clients.
30. Evaluation of Technical and Financial Proposals	30.1 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RF documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered not responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BD UNDP may invite technically responsive bidders for a presentation related their technical proposals. The conditions for the presentation shall be provided in the bid document where required.
	30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered not responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.

- 30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.
- 30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:

Rating the Technical Proposal (TP):

TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) \times 100

Rating the Financial Proposal (FP):

FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

Total Combined Score:

Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)

31. Due Diligence

- 31.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:
 - a) Verification of accuracy, correctness and authenticity of information provided by the Bidder;
 - b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
 - Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder;
 - d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary;
 - e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;
 - f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

32. Clarification of Proposals

- To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal.
- 32.2 UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.
- 32.3 Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.

33. Responsiveness of Proposal

- 33.1 UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.
- 33.2 If a Proposal is not substantially responsive, it shall be rejected by UNDP and may

		not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34. Nonconformities, Reparable Errors and Omissions	34.1	Provided that a Proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.
	34.2	UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.
	34.3	For Financial Proposal that has been opened, UNDP shall check and correct arithmetical errors as follows:
		a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;
		if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to ar arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by UNDP, its Proposa shall be rejected.
E. AWARD OF CONTR	ACT	
35. Right to Accept, Reject, Any or All Proposals	35.1	UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.
36. Award Criteria	36.1	Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.
37. Debriefing	37.1	In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.
38. Right to Vary Requirements at the Time of Award	38.1	At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
39. Contract Signature	39.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.

40. Contract Type and General Terms and Conditions	40.1	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
41. Performance Security	41.1	40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at <a 15="" href="https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%20Form.docx&action=default_within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract effective.</th></tr><tr><th>42. Bank Guarantee for
Advanced Payment</th><th>42.1</th><th>Except when the interests of UNDP so require, it is UNDP's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form available at <a href=" https:="" layouts="" popp.undp.org="" wopiframe.aspx?sourcedoc="/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes_Advanced%20Payment%20Guarantee%20Form.docx&action=default</a">
43. Liquidated Damages	43.1	If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.
44. Payment Provisions	44.1	Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UNDP with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract.
45. Vendor Protest	45.1	UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/operations/procurement/business/protest-and-sanctions.html
46. Other Provisions	46.1	In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNDP shall be entitled to same lower price. The UNDP General Terms and Conditions shall have precedence.
	46.2	UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence.
	46.3	The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view doc.asp?symbol=ST/SGB/2006/15&referer

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements		
1	7	Language of the Proposal	English		
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed		
3	20	Alternative Proposals	Shall not be considered		
4	21	Pre-proposal conference	Will not be conducted		
5	10	Proposal Validity Period	90 days		
6	14	Bid Security	Not Required		
7	41	Advanced Payment upon signing of contract	Not Allowed		
8	42	Liquidated Damages	Will be imposed as follows: Percentage of contract price per day of delay: 0.5% Max. number of days of delay 30, after which UNDP may terminate the contract. The bidder is expected to discuss the delay in project implementation, if any, with UNDP Project and in case delays are due to factors beyond bidder control, UNDP may waive these liquidated charges		
9	40	Performance Security	Not Required		
10	18	Currency of Proposal	United States Dollar		
11	31	Deadline for submitting requests for clarifications/ questions	05 days before the submission deadline		
12	31	Contact Details for submitting	Focal Person in UNDP: UNDP Procurement unit Address: Immeuble Le Prestige Business Center (Second Floor),		

		clarifications/questions	Tour E et D, 2ème étage, Rue du Lac Windermere, Les Berges du Lac, 1053 Tunis, Tunisia E-mail address: procurement.ly@undp.org
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	Direct communication to prospective Proposers by email and Posting on the website: 1. www.ly.undp.org 2. http://procurement-notices.undp.org/ 3. https://www.ungm.org/Public/Notice
14	23	Deadline for Submission	01 November 2018, 14:00 hrs. (Tunis, Tunisia time)
14	22	Allowable Manner of Submitting Proposals	☑ Courier/Hand Delivery☑ Submission by email☐ e-Tendering
15	22	Proposal Submission Address	Immeuble Le Prestige Business Center (Second Floor), Tour E et D, 2ème étage, Rue du Lac Windermere, Les Berges du Lac, 1053 Tunis, Tunisia Attention: Procurement Unit Tender Reference: RFP/LBY/JP/2018/107 or via electronic submission as per BDS No 16
16	22	Electronic submission (email or eTendering) requirements	 Official Address for e-submission: tenders.ly@undp.org Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Password for financial proposal must not be provided to UNDP until requested by UNDP Max. File Size per transmission: 10 MB Mandatory subject of email for Technical Proposal: Technical Proposal for RFP/LBY/JP/2018/107 - Public Perception Survey on Rule of Law and Security Mandatory subject of email for Financial Proposal: Finanical Propsoal for RFP/LBY/JP/2018/107 - Public Perception Survey on Rule of Law and Security
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively The minimum technical score required to pass is 70%.
18		Expected date for commencement of Contract	November 25, 2018
19		Maximum expected duration of contract	4 months

20	35	UNDP will award the contract to:	One Proposer Only
21	39	Type of Contract	Purchase Order and Contract for Goods and Services for UNDP http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
22	39	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Professional Services http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
23		Other Information Related to the RFP	N/A

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate (authorized) signatures
- Power of Attorney
- Required Documents to Establish Qualification of Proposers Submitted
- Technical and Financial Proposals submitted separately
- Bid Validity
- · CVs of proposed team members provided

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with RFP clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with RFP clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
Additional Requirement	Certificate of Registration of business, including Articles of Incorporation, or equivalent document if Bidder is not a corporation. International Bidders must provide evidence enabling them to operate legitimately in Libya. In case of consortium or Joint Venture at least one of the consortium members to be registered in Libya and able to work in the proposed Locations	Confirmation of registration in Libya
QUALIFICATION		
History of Non- Performing Contracts ¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form

¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

1

Litigation History	Form D: Qualification Form	
Previous Experience	Minimum 5 years of relevant experience.	Form D: Qualification Form
	Minimum 2 contracts of similar value, nature and complexity implemented over the last 7 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
Financial Standing	Minimum average annual turnover of USD 75,000.00 for the last 3 years (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Any additional criteria if required	

Technical Evaluation Criteria

Summa	ary of Technical Proposal Evaluation Forms	Weight	Points
1.	Bidder's qualification, capacity and experience	30%	210
2.	Proposed Methodology, Approach and Implementation Plan	40%	280
3.	Management Structure and Key Personnel	30%	210
	Total	100%	700

Section	1. Bidder's qualification, capacity and experience	Points obtainable
1.1	Reputation of Organization and Staff Credibility / Reliability	30
1.2	General Organizational Capability which is likely to affect implementation: Financial Stability -15 points Loose consortium, holding company or one firm -10 points Strength of project management -15 points	40
1.3	Extent to which any work would be subcontracted (subcontracting carries additional risks which may affect project implementation, but properly done it offers a chance to access specialized skills.)	20
1.5	Relevance of: -Demonstrated expertise and experience of conducting such surveys (sampling methods, conducting interviews, collecting data for purposes of perception surveys) - 35 points -Demonstrated expertise and experience of analyzing such surveys (summarizing data, analysis of tabulations, analysis of individual responses, addressing potential bias etc. in perception surveys) - 30 points -Have a proven methodology of conducting Perception Survey using random sampling in the field (governorates, municipalities/ municipalities and sub municipalities), quality control procedures and data entry – 15 points -Demonstrate an understanding of gender sensitive research and a commitment of gender equality (in conducting survey and in managing team/ organization) – 15 points -Experience with projects in the Middle East Region - 15 points -Work for UNDP/ major multilateral/ or bilateral programmes - 10 points	120
	Total Section 1	210

Section	Section 2. Proposed Methodology, Approach and Implementation Plan			
2.1	To what degree does the Offeror understand the task?	70		
2.2	Have the important aspects of the task been addressed in sufficient detail?	60		
2.3	2.3 Are the different components of the project adequately weighted relative to one another?			
2.4	Is the conceptual framework adopted appropriate for the task?	30		
2.5	Is the scope of task well defined and does it correspond to the TOR?	60		
2.6	Is the presentation clear and is the sequence of activities and the planning logical, realistic and promise efficient implementation to the project?	30		
	Total Section 2	280		

Section 3	. Management Structure and Key Personnel		Points obtainable
1	Composition and structure of the team proposed. Are the proposed roles of the management and the team of key personnel suitable for the provision of the necessary services?		35
3.2	Qualifications of key personnel proposed		
3.2 a	Team Leader (Research Oversight Manager)		65
	University degree in Public Administration, Economics, Public Finance, Local Governance, Public Policy, Public Law, Statistics, Mathematics, Development Studies, or other relevant fields	20	
	At least 10 years of experience in conducting research, surveys; designing and delivering training sessions for local level authorities in fragile setting.	25	
	In-depth understanding of and experience in undertaking and managing field surveys in Libya or MENA region is a strong advantage.	15	
	Fluency in English required. Fluency in Arabic would be a strong advantage.	5	
3.2b	Senior Expert (Senior Expert)		55
	University degree in Public Administration, Economics, Public Finance, Local Governance, Public Policy, Public Law, Development Studies, or other relevant fields	20	
	At least 7 years of experience in conducting research, surveys; designing and delivering training sessions for local level authorities in fragile setting.	15	
	Professional certifications and/or at least 3 years of experience in project management, including conflict sensitive local development projects.	15	
	Fluency in Arabic and English	5	
3.2 c .	Junior Reporting Expert		35
(University degree in Public Administration, Economics, Public Finance, Local Governance, Public Policy, Public Law, Development Studies, or other relevant fields	20	
	At least 3 years of experience in conducting research, surveys; data analysis and reporting	5	
	At Least 3 years of experience in implementing international technical assistance contracts, working with international organizations, INGOS and UN/UNDP	5	
ا	Fluency in Arabic and English	5	
	Filed Surveyors		20
	Understanding research methods (experience of conducting at least 1 survey)	5	
	Experience conducting data collection (at least 1 survey)	10	
	Fluency in Arabic is required, knowledge of English is a plus	5	
	Tota	l Section 3	210

Public Perception Survey on Rule of Law and Security

A. Background Information and Project Description

In recognition of recent political and security developments in Libya and related opportunities to enhance stability in Tripoli and avert the further erosion of institutional capacities, and against the backdrop of the UN Secretary-General's decision to move ahead with relocating the United Nations into Libya, the Government of National Accord (GNA) has requested assistance from UNSMIL and UNDP to efforts of the Ministry of Interior, Libyan police and criminal justice institutions to advance security and the rule of law in Libya's capital. Based on detailed assessments of the current context and capabilities, and in consultation with Libyan stakeholders, priority areas have been identified for programmatic engagement as follows:

- Structure, roles and resourcing of local police and criminal justice institutions clarified and prioritized according to identified needs in Tripoli.
- Effectiveness of law enforcement and prison service delivery in Tripoli improved through provision of training and technical and material assistance.
- Ministry of Interior enabled to better assess and provide feasible demobilization options for members of armed formations.
- Ministry of Interior provided with capacity development and organizational assistance.

In line with UN commitment to integrated assistance, and with support from the Global Focal Point arrangement for Police, Justice and Corrections, UNDP and UNSMIL are rolling out a 'Policing & Security Joint Programme' (UNJP), which will maximize the capabilities of the UN system in support of the GNA's agenda in these critical areas. This joint programme is fully aligned with UNSMIL's Security Council mandate and the UN Strategic Framework, and leverages UNDP's capacities and expertise as a programmatic entity and development partner of the Libyan government.

B. Specific Objectives

The public perception survey of the justice, corrections and policing along with the capacity assessment, will establish a baseline to measure public perceptions on rule of law institutions and to help enable the monitoring and evaluation of the impact of the Joint Policing and Security (Rule of Law and Security) Programme.

Overall, the public perception survey aims to:

- Conduct 500 surveys in Tripoli (250 male, 250 female), 400 surveys in Benghazi (200 male, 200 female) and 400 surveys in Sabha (200 male, 200 female); (Discuss with the project sample size recommendations). Disaggregated data will be collected based on men/women, youth (under 35) and adults (over 35) Surveys <u>MUST</u> be face to face.
- 2. Obtain statistically reliable data on the perceptions, knowledge and levels of awareness of the presence and quality of national services under Rule of Law.
- 3. The survey will measure public perceptions of the key aspects of Trust: Integrity (perception that state justice, corrections and policing institutions are fair and just);
- 4. Dependability (perception that State rule of law institutions will do what they say);
- 5. Confidence perception (State rule of law institutions can do what they say)
- 6. Mutuality of Control (the power or influence the public feels it has when interacting with: state justice, corrections and policing institutions)
- 7. Satisfaction (the extent to which the State justice, corrections and policing institutions are perceived as delivering on positive expectations)
- 8. Commitment (the extent to which the State justice, corrections and policing institutions are perceived as investing energy in maintaining and promoting their relationship with the public) In addition to sector-focused questions concerning the public opinion of the justice, corrections and policing sectors. The contracting firm will be expected to identify opportunities and channels for communication, engagement, and partnership.

The offeror should include in its methodological proposal how representatives of the sample will be ensured. The offeror should also generate statistically relevant data on a wide-range of questions related to the service provided by Libyan rule of law institutions.

C. Scope of service

The contracted firm will conduct a public perception survey of the policing, justice and corrections with special focus on provision of services within these sectors. The survey analysis will measure the public perception on the rule of law institutions service delivery. This survey should allow the Joint Policing and Security programme to determine the baselines for the indicators related with measuring public perception on provisions of justice service. The survey should also shed light in determining how the public perceives its own engagement in overall reform process of the criminal justice system

The offeror will be responsible for the survey design and implementation of technical instruments, data collection methods, data analysis and reporting. The selected company should provide all these materials to the UNDP during the different stages of the survey. This shall include:

- Setting up and managing the study;
- Pre-test of survey instruments; and
- Recruitment and training of field research staff before data collection starts.

The offeror will also be responsible for:

- Quality assurance in data collection;
- Analysis and reporting; as is clearly reflected in the proposed methodology.
- The offeror will report to UNDP-UNSMIL at key stages of the assignment. These include a preliminary assessment
 report; presentation of a detailed methodology to include finalized research method, specific objectives,
 limitations, etc. after consultations with stakeholders should be clearly outlined; presentation of draft
 questionnaire for UNDP approval before fieldwork begins; status updates during data collection; draft report on
 findings and presentation of final report to all stakeholders.
- Submission of regular progress updates to show progress to date and highlight any challenges or delays with solutions for continuation.

D. Approach and Methodology

Methodology will take into consideration how to best effectively optimize resources for best geographical and demographic coverage.

The offeror will select and propose method that will be most suitable to the task, while ensuring the largest geographical and demographic coverage, within the estimated timeline. The offeror will ensure that the method selected involves a participatory process that generates and collates information in an inclusive and gender sensitive manner.

This includes working in a consultative and collaborative manner with rule of law counterparts, as well as with development partners and members of civil society during the implementation of the survey

E. Deliverables and Schedules/Expected Outputs

S. No	Deliverables	Timeline
1.	Comprehensive work plan established with specific activities, timetables and allocated resources survey is developed and submitted.	
	- Develop timeline for key activities this will include the research design phase	1 week

2.	Replicable and detailed methodology is designed: Development of design, population, approach, sample size of each category, selection process and sampling technique, development of study tools, data collection, analysis plan, duration, roles and responsibilities or team members (put against activity), and associated limitations. Development and management of work plan (including timelines and daily field plan); Coordinate with UNDP-UNSMIL team and incorporate their feedback under the overall guidance Project Manager.	1 week
3.	Research Survey tools are developed:	
	Development of Survey tools according to programme need (Questionnaires and research guides). - Hold a consultative workshop to finalize the survey questionnaire (with UN and Government Counterparts). - Develop report on Pilot Survey. - Incorporate feedback into revised tools. - Develop a data base for data entry	2 weeks
4.	Inception report is produced: DRAFT Inception report is produced, this will provide a detailed account of the methodology, timelines, specific work to be carried out, all field-related information (field survey staff, travel details, targeted geography by municipalities, networks for coordination [if any]), and preliminary set of survey questions. Consultation meeting is held to review inception report and summary of outcomes, including specific inputs/feedback, from stakeholder consultations during inception period is produced and shared with inception discussion participants. The survey questions should be the same to ensure consistency and allow progress	2 weeks
	measurement. Incorporate changes to the work plan as advised by UNDP-UNSMIL during inception meetings	
5.	Selection, contracting and Management of Research Team and research activities is carried out:	2 weeks
	Design team, management and reporting lines. Hiring of study team including (data collectors, research assistants and data entry personnel) Selection, hiring and management of research field team. Regularly share updates from the field –submit project and field activity report every two weeks, Training schedule and materials for training of field researchers Two days training (at maximum) Develop and submit analysis plan Cover all transport, accommodation, stationery, communication and other required expenses	
6.	Conduct Survey in specified areas Support, monitor, oversee and supervise field work, data entry/ analysis and report writing. - Ensure data collection goals are met with population, demographic and geographical coverage. - Conduct data quality checks, Check data and ensure errors are addressed (revisit if necessary). Data accuracy is of critical importance for UNDP – UNSMIL and it will be monitored.	3 weeks
7.	First draft of Survey Report is produced and submitted - Develop a preliminary findings/draft report and presentation (for UN and Government Counterparts) outlining the methodology, key findings and implications/recommendations, including a section on specific data collection	

issues encountered in the field and during the preliminary analysis for each study. Submit the disaggregated data tables within 2 weeks of completion of field work. Hold a debriefing session within 3 weeks of field work completion. Submit the complete data tables, with cross-tabulations (soft & hard copy) at the time of report submission Submit First draft with breakdown by selected areas with a focus on priority groups (women, youth, IDPs, elders...ect) as identified by UNDP-UNSMIL. Where relevant the final report must include comparison with other studies collecting similar data. File, organize and submit all raw data (original format and electronic format) after completion of the field work Data is collected and monitored and disaggregated as follows: Sex (Male/ Female) o Age (18-24, 25-34, 35-44, 45-54, over 55) 3 weeks Settlement (village/ Urban) Geographical locations (district and governorate) Household income level (range of 4-5 level-based incomes) Education (no school, Primary School Completions, Junior High school completion, High school completion, university degree, above). Data visualization inputs (graphs, pies, etcetera) showing questions results and analysis of perceptions compared to the sample totality. 8. Final report and PowerPoint Presentation for Survey produced and debrief is carried This report will require the Research Agency to include a section on specific data collection issues encountered in the field and during the analysis, incorporate verbatim quotes when and where appropriate, and provide interpretations of the findings in the discussion and implications sections. Submission of all raw data to UNDP- UNSMIL and Libyan Rule of law Institutions / as well submission of data entered in SPSS to UNDP (and also qualitative data if analyzed through software) File, Archive and submit, professional photographs representative of the data collection phase. 2 weeks Hold a study brief (through a presentation to shared and submitted) at UNDP-UNSMIL office (prior to submitting final report) on the methodology used, findings and initial recommendations. Submit Final Report

E. Institutionnel Arrangement

- a) The overall responsibility for the survey and the final approval for the data will lay in the project. The Project manager and the Country Office M&E specialist will provide technical advice to the successful bidder. The team M&E focal point will remain engaged with UNDP-UNSMIL Programme team on a weekly basis.
- b) The contractor is expected to work closely with the UNDP-UNSMIL Programme team and Libyan Rule of law institutions which will provide the relevant information (requested on a specific template by the contractor). The contractor is expected to interact with Libyan men and women, district/ municipalities officers and other government officials.
- c) The contracted firm will coordinate with the project manager but is expected to be responsible for the logistics, travel, and security of all survey team members.
- d) If necessary, the offeror should hold discussions with relevant stakeholders, donors, colleagues, end users, relevant institutions, industry, industry associations, as this will enable the offeror to consider all the necessary aspects of the requirements and lay a good foundation for a wide acceptance and ownership of the results.
- e) In addition, the offeror should consider if external expertise is needed to assist with the definition of the requirements, the evaluation, selection and contract administration, and to make the necessary arrangements to involve local or international experts, whether as a one-off or continuous engagement.

F. Duration of the Work

The contract will be for a period of 4 months from the date of signing the contract.

G. Location of Work:

- a) The methodology will be designed to optimize geographical coverage, obtaining nationwide coverage if possible with consideration for matched comparison/control groups (municipalities).
- b) Tripoli, Benghazi and Sabha

H. Qualifications of the Successful Service Provider

UNDP is seeking a professional research firm or organization with a proven track record in conducting sound perception survey and preferably with knowledge of the justice, corrections and policing sectors.

a. Qualifications of the firm

- a) A private company, NGO or University with at least 5-year experience in polling, research and survey.
- b) The organization must have experience of quantitative and qualitative studies and must be functional for at least 5 years.
- c) Have a proven methodology of conducting Perception Survey using random sampling in the field (governorates, municipalities/ municipalities and sub municipalities), quality control procedures and data entry
- d) Demonstrate an understanding of gender sensitive research and a commitment of gender equality (in conducting survey and in managing team/ organization)
- e) The organization must have prior work experience in undertaking surveys in crisis countries.
- f) Ability to avail a team that is qualified and experienced in perception surveys
- g) Experience of conducting survey in target municipalities is an advantage
- h) Expertise in collection and sampling with GIS information is an advantage
- i) Previous experience of working with a UN agency is an asset.

b. Qualifications of Key team members

Team Leader (Research Oversight Manager)

The team leader will be responsible for the overall coordination and quality control of the outputs/deliverables for this assignment and will lead and guide the development and implementation process of the proposed assignment.

- University degree in Public Administration, Economics, Public Finance, Local Governance, Public Policy, Public Law, Statistics, Mathematics, Development Studies, or other relevant fields
- At least 10 years of experience in conducting research, surveys; designing and delivering training sessions for local level authorities in fragile setting.
- In-depth understanding of and experience in undertaking and managing field surveys in Libya or MENA region is a strong advantage.
- Fluency in English required. Fluency in Arabic would be a strong advantage.

Research Specialist (Senior Expert)

- University degree in Public Administration, Economics, Public Finance, Local Governance, Public Policy,
 Public Law, Development Studies, or other relevant fields
- At least 7 years of experience in conducting research, surveys; designing and delivering training sessions for local level authorities in fragile setting.
- Professional certifications and/or at least 3 years of experience in project management, including conflict sensitive local development projects.

• Fluency in Arabic and English

Junior Reporting Expert

- University degree in Public Administration, Economics, Public Finance, Local Governance, Public Polic Public Law, Development Studies, or other relevant fields
- At least 3 years of experience in conducting research, surveys; data analysis and reporting.
- At Least 3 years of experience in implementing international technical assistance contracts, working international organizations, INGOS and UN/UNDP
- Fluency in Arabic and English

Field Surveyors

- Understanding research methods (experience of conducting at least 1 survey)
- Experience conducting data collection (experience of conducting at least 1 survey)
- Fluency in Arabic is required, knowledge of English is a plus

I. Scope of Proposal Price and Schedule of Payments:

a) The proposal price should be based on:

- Perceptions survey per municipality (statistically representative sample) at the targeted areas in Libya on a questionnaire containing around 35 questions.
- Perception survey presented should be statistically sound and cost effective.

b) Payments will be made for each commissioned survey under the following payment schedule:

Deliverable	% of Payment
On submission and acceptance by UNDP of workplan, timetable (Deliverable 1)	10% of contract value
On submission and acceptance by UNDP of a detailed methodology (Deliverable 2)	10% of contract value
On submission of survey tools and inception report (Deliverables 3 and 4)	20% of contract value
Selection, contracting and Management of Research Team and research activities is carried out (Deliverable 5)	10% of contract value
Conduct Survey in specified areas (Deliverable 6)	20% of contract value
On submission and acceptance of first draft report by UNDP (Deliverable 7)	10% of contract value
On debriefing and presentation of final report (Deliverable 8)	20% of contract value

J. Recommended Presentation of Proposal

The offeror must include:

- 1. Must include at least 2-3 sample questionnaires over a range of issues relevant to the development sector;
- 2. Must include methodological proposal in sufficient details
- 3. Must be able to provide a conceptual understanding of undertaking similar survey;
- 4. Must provide a detail of staff with thematic expertise and attach CVs;
- 5. Provide proof of prior surveys conducted (Minimum 2 contracts of similar value, nature and complexity implemented over the last 7 years documentary evidence must be provided)

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

Technical Proposal Envelope:

Have you duly completed all the Returnable Bidding Forms?	
Form A: Technical Proposal Submission Form	
Form B: Bidder Information Form	
Form C: Joint Venture/Consortium/ Association Information Form	
Form D: Qualification Form	
Form E: Format of Technical Proposal	
 Past contracts indicating client name, duration of contract, value of contract, and brief description of outputs, delivered by the bidder in the past three years; 	
 Latest Audited Financial Statement (Income Statement and Balance Sheet) including Auditor's Report for the past 3 (three years (2014-2017) or Bank Statements for the past 3 years. 	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	
Financial Proposal Envelope (Must be submitted in a separate sealed envelope/password protected email)	
Form F: Financial Proposal Submission Form	
Form G: Financial Proposal Form	

Form A: Technical Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]		Select date
RFP reference:	RFP/LBY/JP/2018/107		

We, the undersigned, offer to provide the services for Public Perception Survey on Rule of Law and Securityin accordance with your Request for Proposal No. RFP/LBY/JP/2018/107 and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

Name:	
Title:	
Date:	
Signature:	
•	

[Stamp with official stamp of the Bidder]

Legal name of Bidder	[Complete]
Legal address	[Complete]
Year of registration	[Complete]
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, [insert UGNM vendor number]
Are you a UNDP vendor?	☐ Yes ☐ No If yes, [insert UNDP vendor number]
Countries of operation	[Complete]
No. of full-time employees	[Complete]
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]
Contact person UNDP may contact for requests for clarification during Proposal evaluation	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Please attach the following documents:	 Company Profile, which should not exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured Certificate of Incorporation/ Business Registration Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder Trade name registration papers, if applicable Certificate of Registration of business, including Articles of Incorporation, or equivalent document if Bidder is not a corporation. International Bidders must provide evidence enabling them to operate legitimately in Libya. In case of consortium or Joint Venture at least one of the consortium members to be registered in Libya and able to work in the proposed Locations. Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country Power of Attorney Past contracts indicating client name, duration of contract, value of contract, and brief description of outputs, delivered

•	by the	bidder i	in the	past	three	years;
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Latest Audited Financial Statement (Income Statement and Balance Sheet) including Auditor's Report for the past 3(three) years (2014-2017) or Bank Statements for the past 3 years.

Form C: Joint Venture/Consortium/Association Information Form

Name of Bidder: [Insert Name of Bidder]					ı	Date:	Select date	
RFP reference: RFP/LBY/JP/2018/107								
To be	To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association							
No		er and contact inform pers, fax numbers, e-m		SS,			ortion of responsibil f services to be perfo	
1	[Complete]				[Complete	e]		
2	[Complete]				[Complete	e]		
3	[Complete]				[Complete	e]		
(with a Association even the e		the JV, Consortium, RFP process and, in	[Complete]					
confir	mation of joint ar	py of the below docu nd severable liability o rm a joint venture	of the membe		id joint ven	ture:		cture of and the
We he	ereby confirm tha everally liable to U	at if the contract is av	varded, all pa	rties of the visions of th	Joint Ventu ne Contract.	ure/Cor		n shall be jointly
Name ———	of partner:			Name of p	artner:			
Signat	Signature: Signature:						-	
Date: Da				Date:				-
Name of partner:			Name of p	oartner:				
Signature:				Signature:				-
Data			Data					

Form D: Qualification Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP/LBY/JP/2018/107		

If JV/Consortium/Association, to be completed by each partner.

Historical Contract Non-Performance

☐ Contract non-performance did not occur for the last 3 years				
☐ Contract(s) not performed for t	he last 3 years		
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)	
		Name of Client: Address of Client: Reason(s) for non-performance:		

Litigation History (including pending litigation)

☐ No litigation history for the last 3 years					
☐ Litigation	History as indicated b	elow			
Year of dispute	Amount in dispute (in US\$)	Contract Identification	Total Contract Amount (current value in US\$)		
		Name of Client:			
		Address of Client:			
		Matter in dispute:			
		Party who initiated the dispute:			
	Status of dispute:				
		Party awarded if resolved:			

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or

through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their	own Project Data Sneets	with more details joi	assignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.	

Financial Standing

Annual Turnover for the last 3 years	Year Year Year	USD USD USD
Latest Credit Rating (if any), indicate the source		

Financial information (in US\$ equivalent)	Historic information for the last 3 years		
	Year 1	Year 2	Year 3
	Information from Balance Sheet		
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	Information from Income Statement		
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			
Current Ratio			

□ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

Form E: Format of Technical Proposal

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP/LBY/JP/2018/107		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Bidder's qualification, capacity and expertise

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.6 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.7 Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

Format for CV of Proposed Key Personnel

Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
Education/ Qualifications	[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.] [Insert]
Professional certifications	 [Provide details of professional certifications relevant to the scope of services] Name of institution: [Insert] Date of certification: [Insert]
Employment Record/ Experience	[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]
	[Insert]
	[Provide names, addresses, phone and email contact information for two (2) references]
References	Reference 1: [Insert]
	Reference 2: [Insert]

I, the undersigned, certify that to the best of my knowledg experiences, and other relevant information about myself.	e and belief, these data correctly describe my qualifications, m
Signature of Personnel	Date (Day/Month/Year)

Form F: Financial Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP/LBY/JP/2018/107		

We, the undersigned, offer to provide the services for Public Perception Survey on Rule of Law and Security in accordance with your Request for Proposal No. RFP/LBY/JP/2018/107 and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name:	
Title:	
Date:	
Signature:	
· ·	

[Stamp with official stamp of the Bidder]

Form G: Financial Proposal Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP/LBY/JP/2018/107		

The Bidder is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

Currency of the proposal: USD

Table 1: Summary of Overall Prices

	Amount(s)
Professional Fees (from Table 2)	
Other Costs (from Table 3)	
Total Amount of Financial Proposal	

Table 2: Breakdown of Professional Fees

Name	Position	Fee Rate	No. of Days/months/ hours	Total Amount
		Α	В	C=A+B
In-Country				
Team Leader (Research Oversight Manager)				
Research Specialist (Senior Expert)				
Junior Reporting Expert				
Field Surveyors				
Others (Please specify)				
Home Based				
Please specify				
Subtotal Professional Fees:				

Table 3: Breakdown of Other Costs

Description	UOM	Quantity	Unit Price	Total Amount
International flights	Trip			

Subsistence allowance	Day			
Miscellaneous travel expenses	Trip			
Local transportation costs	Lump Sum			
Out-of-Pocket Expenses				
Training Component				
Other Costs: (please specify)				
Subtotal Other Costs:				

Table 4: Breakdown of Price per Deliverable/Activity

Deliverable/ Activity description	Time (person days)	Professional Fees	Other Costs	Total
On submission and acceptance by UNDP of workplan, timetable (Deliverable 1) – 10%				
On submission and acceptance by UNDP of a detailed methodology (Deliverable 2) -10%				
On submission of survey tools and inception report (Deliverables 3 and 4) – 20%				
Selection, contracting and Management of Research Team and research activities is carried out (Deliverable 5) -10%				
Conduct Survey in specified areas (Deliverable 6) -20%				
On submission and acceptance of first draft report by UNDP (Deliverable 7) – 10%				
On debriefing and presentation of final report (Deliverable 8) – 20 %				