

eTendering Bidder Training Guide

Release No. 5

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1 Introduction

Welcome to the updated Bidder User Guider for the UNDP eTendering system. This guide is intended to provide help to bidders that wishes to participate in UNDP bidding events through eTendering. This section will provide a short introduction to the guide and how to use it.

For first-time users of eTendering, it is recommended to read through the complete guide. Thereafter, the guide can be used as a reference to look up specific sections that the bidder is experiencing difficulties with or is uncertain on the process. Please refer to the <u>TABLE OF</u> <u>CONTENTS</u>: to find the correct section in the guide, or click on the hyperlinks found in the document marked by <u>underlined italics</u>.

The first section in the guide consists of a description of the UNDP Business Process together with a flowchart to illustrate the workflow. Thereafter, a quick overview of the different processes covered in this guide is found in section <u>3 eTendering Process simplified screenshot</u> <u>guide</u>. As this section only contains the most important steps, it is recommended to use the full document as the main reference to ensure that the correct steps are followed.

This is followed by sections 4-6, in which it is described how to find, view, submit and manage bids in eTendering.

The first time a bidder enters eTendering, a one-time registration process is required. Bidders only register once, and thereafter enter eTendering with their own user name and password. Information regarding this process is found in section <u>7 Creating and managing a bidder profile in</u> <u>eTendering</u> of this document.

There are three appendixes found at the back of the guide: common definitions used in the guide, a full list of all UNDP country codes which will be useful when searching for an event in eTendering, and a guide only to be used when there are changes to bid factors and line items to an event after a bid has been posted from your side.

If you have questions about eTendering that are not answered in this user guide, please refer to the separate document *eTendering Frequently Asked Questions Release No.* 4 that is uploaded in any of the eTendering events. If you still have questions, please direct them to the UNDP procurement focal point for the procurement case you are interested in.

2 Business Process

The eTendering module is designed to facilitate collaboration between buyers and suppliers of goods and services. Through the functionalities offered in the module, UNDP procurement personnel can manage bidding events, monitor participation and evaluate offers, and thus streamline the complete bidding process.

The eTendering system targets many of the fundamental procurement values, such as fairness, integrity, transparency and accountability. Some of the main benefits of the eTendering system are:

- **No late submissions are accepted**: The system will automatically disallow any bids that are not submitted within the deadline, hence increasing fairness of bidders.
- **Electronic sealed bids**: The eTendering system encrypts the bids submitted in the system and does not allow anyone to view any information provided before the bidding deadline.
- **Electronic stamping of the bids**: The system stamps all information submitted by bidders and prevents that anyone alters, deletes, or adds anything to the bid after the deadline of submission.
- Streamlines the bidding process and gathers all relevant information at one place: Bidders can retrieve all information and solicitation documents through the system, and there is a possibility to be notified directly in case any changes are made to the solicitation documents prior to the deadline to bid. Bidders may also submit their bid online, edit it directly in the system, and receives automatic notifications once the evaluation is finalized and the contract is awarded.
- **Provides an audit trail**: As the eTendering system records all activity in the system, it keeps an audit trail for increased accountability and transparency.

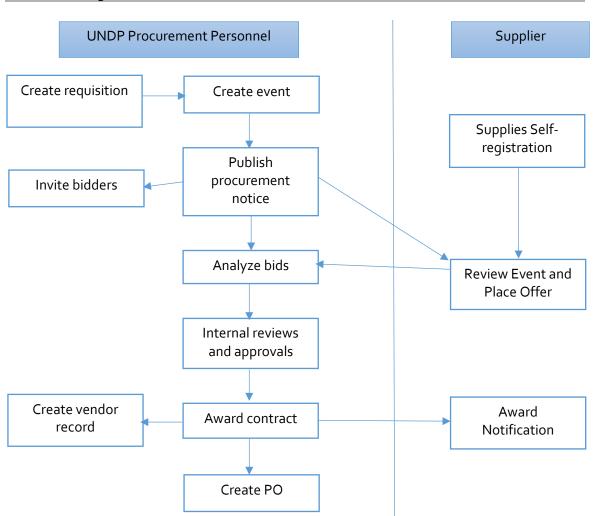
When creating a bid event in eTendering, UNDP users have the option of inviting individual suppliers/vendors or to make the event public. Any eventual invitation is automatically sent to all invitees once the event is posted. In order to participate in an event, suppliers must first register as a Bidder via the bidder's portal and then enter bids for the events that they are invited to. Features such as bid factors, allows users to assign weightings and ideal answers for evaluation purposes.

The system offers the suppliers the possibility to register themselves in the system, search and view solicitation documents, and participate in a tender by submitting and also editing their bid online. The system provides automatic notifications on certain stages of the procurement process to participating bidders.

Suppliers must consult this document and other available resource materials in order to familiarize themselves with the system. It is the responsibility of suppliers to use the system properly according to the instructions provided by UNDP.

If a bidder faces any problems or have any questions, kindly address them to the procurement focal point assigned to the specific event.

2.1 eTendering Business Flow



3 eTendering Process simplified screenshot guide

1. Register bidder

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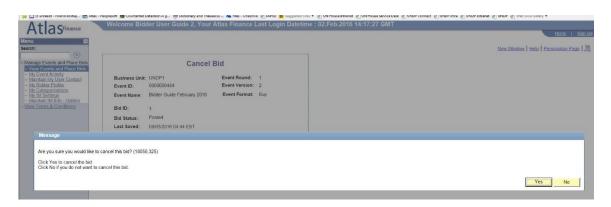
e. Submit bid Menu Menu Search: Manage Events and Place Bids - <u>View Events and Place Bids</u> - <u>My Event Activity</u> - <u>Maintain My User Contact</u> - <u>My Kender Profile</u> - <u>My Kender Profile</u> - <u>My Kidder Profile</u> - <u>My My Kettings</u> - <u>My IM Settings</u> - <u>Maintain IM Info - Hidden</u> - <u>View Terms & Conditions</u> **Event Details** Submit Bid Save for Later Validate Entries Event Name: Bidder Guide February 2016 Event ID: UNDP1-0000000484 Bid ID: New Bid Date: Event Format/Type: Sell Event RFx Bid Currency: Event Round: USD US Dollar 1 Event Version: 4 Event Start Date: 02/02/2016 9:02AM EST Event End Date: 31/03/2016 09:02 AM EDT View/Add General Comments and Attachments Hide Additional Event Info

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5. Cancel bid

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	Last Saved:	08/03/2016 04:44 EST					
	Cancel This Bi Return to Event Sear						



4 Finding and viewing Bid Events

This section contains instructions on how to search for and view bid events, including how to find and view solicitation documents for a particular tender.

4.1 Searching for a Bid Event in the system

The eTendering system does not send automatic notifications to potential bidders when an event is posted. UNDP publishes procurement notices in the <u>UNDP Procurement Notices</u> website, <u>UNGM</u>, and other media as relevant. In the procurement notices, UNDP offices who are using the eTendering system to receive bids will make reference to the eTendering system and the concerned Event ID.

If a bidder is invited directly through eTendering to participate in a Bid Event, they will receive an email notification containing information about the bid as well as the attachments and a direct link to the event page in eTendering.

When the bidder log into <u>eTendering</u>, the below page will appear. Ongoing events will be shown in the middle section of the page.

AtlasFinance	Welcome Bidder User Guide 2, Your	Atlas Finance Last	Login Date	time : 02.Feb.2016 14:17:2	27 GMT		
Allasmance					Home	Sign out	
						Personalize Content Layout	Help
	0	1				0	0-
Search:		There are no events to	view.				
D Manage Events and Place Bids		r				C	0 -
- View Terms & Conditions		Event Name	Event Type	Start Date/Time	End Date/Time:		In Countral
			Event Type	Start Date: Time	Eng Dater Inner		
		Open ITB - Simple Version - V1	RFx	03/03/2016 08:43 EST	31/03/2016 08:43 EDT		
		Bidder Guide February 2016	RFx	02/02/2016 09:02 EST	31/03/2016 09:02 EDT		
		See all of my events					

To find an event in eTendering, bidders can use the search functions within the system. When entering eTendering, go to Manage Events and Place Bids \rightarrow View Events and Place Bids.

AtlasFinance	Welcome Bidder User Guide 2, Your Atlas I	Finance Last Login Datetime : 02.Feb.2016 14:17:27 G	SMT Home Sign out
Menu 🗖			
Search:	Main Menu >		
>>>	Manage Events and Place Bids		
Manage Events and Place Bids			
- View Events and Place Blds	Strategic Sourcing Events		
- My Bidder Profile - My Categorizations	View Events and Place Bids Search for events to bid on.	My Event Activity View recent bid activity	Maintain My User Contact Maintain the company contact with which you are associated.
- <u>My IM Settings</u> - <u>Maintain IM Info - Hidden</u> - <u>View Terms & Conditions</u>	My Bidder Profile Maintain bidder details.	My Categorizations Administer your self categorizations.	My. IM. Settings Edit your personal Instant Messaging settings.
	Maintain IM Info - Hidden Instant Messaging Detail Page		

If you know the event you are looking for, search by entering the Event ID and click on *Search*. The event ID is consistent of the country code (please refer to 9 Appendix II: List of country codes for the full list) and the Event Number.

nu E rch: anage Events and Place Bids View Events and Place Bids ov Event Activity Maintain My User Contact My Bidder Profile My Categorizations My IM Settings Maintain IM Info - Hidden iew Terms & Conditions	View Events and Place Bids Enter search criteria to locate an event for viewing or placing Search Criteria Use Saved Search: Event ID: Event ID: Event Name: Event Type: Event Status: Include Declined Invitations?	bids.	Results Shou ✓ Sell Ev □ Purcha ✓ Reques	ent	
	Search Clear Manage Save	ed Searches	Save Search C	riteria Advanced Search C	riteria
	Event ID Event Name	Format	Туре	End Date	Status

Please note that the tick-boxes under the header *Results Should Include:* should remain as per the screenshot.

If you do not know the event you are looking for, you can expand the search options by clicking on *Advanced Search Options*. In the advanced search, you can enter *Item Description* and *Category Description*.

Kindly note that this function includes search fields that have to match the descriptions exactly as per the tender. Therefore, it is recommended to use UNGM and UNDP Procurement Notices as the primary source of ongoing tenders.

Arch: (a) Archarge Events and Place Bids - View Events - View E		nd Place Bids locate an event for viewing or placing bid		esults Should ✓ Sell Even ✓ Purchase ✓ Reguest i	it.
	Event Status:	Invitations?	Searches Sav	re Search Crite	eria Advanced Search Critena
	Search Results	(management of the second of t			First 🖬 12 of 2 🖸 Last
	Event ID UNDP:1-0000000484	Event Name Bidder Guide February 2016	Format	Type REx	End Date 31/03/2016 09:02 EDT
	UNDP1-0000000503	Open ITB - Simple Version - V1	Sell	RFx	31/03/2016 08:43 EDT

When you have located the event you are looking for, click on the Event ID link to go to the bid page.

AtlaSFinance	View Events and	d Plac					
aintain My User Contact y Bidder Profile	▼ Search Criteria						
Categorizations	Use Saved Search:		~				
– <u>Maintain IM Info - Hidden</u> <i>New</i> Terms & Conditions	Event ID: Event Name: Event Type: Event Status: Include Declined Im	UNDP1	000000484]	✓ S ✓ P	s Should Include: iell Event furchase Event lequest For Information	
	Item Description:						
	Category Description:						
	Start Date:	From:	H	Through:		31	
	End Date:	From:	08/03/2016 🛐	Through:		I	
	Search Clear		Manage Sa	aved Searches	Save Sea	arch Criteria Basic Search Criteri	a
	Search Results	ent Name	Manage Si	aved Searches	Save Sea		a 1 of 1 D Last Status

4.2 Viewing Bid Events

This section contains instructions on how to view the solicitation documents, express interest to participate and subscribe to the event.

4.2.1 Viewing bid event and solicitation documents

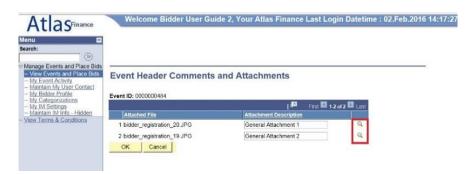
When you have clicked on the specific bid event, the below screen with basic information of the Bid will appear. Please take particular note of:

- **Event Version:** If the event has been changed, the event version will no longer be version "1". Please note that the bidder is responsible for making sure that they submit their bid in accordance to the latest event version.
- **Event End Date**: the deadline for submission of bids.

To view the solicitation documents attached to the event, click on *View Bidding Documents*.

an Funnte and Blase Bide	Event Details	
ge Events and Place Bids w Events and Place Bids Event Activity Intain My User Contact Bidder Profile Categorizations IM Settings Intain IM Info - Hidden	Accept Invitation Bid on Event	Bidding Shortcuts: View Your Bid Activity View Bidding Documents Upload XML Bid Response
Terms & Conditions	Event Name: Bidder Guide February 2016 Event ID: UNDP1-000000484 Event Format/Type: Sell Event RFx	My Bid Status:
	Event Version: 2	
	Event Start Date: 02/02/2016 09:02 EST Event End Date: 31/03/2016 09:02 EDT	
	Event Description:	
	This is a demo event for the bidder guide February 2016.	
	Contact:	Payment Terms:
	Phone:	My Bids: 0
	Email:	Edits to Submitted Bids: Allowed
	Online Discussion:	Multiple Bids: Not Allowed
	Live Chat Help:	

Clicking on *View Bidding Documents* will lead to the screen below, where all documents attached to the event will be visible. To view each document, click on the magnifying glass.



Please note that the browser must allow pop up-windows to download the attachments!

4.2.1 Accept Invitation – Express interest to participate in bid

If you are interested to participate in the event, click on *Accept Invitation*. This will enable automatic notification if any changes are made to the event. If you are interested to participate, it is highly recommended to accept the invitation.

Accepting invitation does not bind bidders to submit a bid.

:	Event Details			
w Events and Place Bids Event Activity intain My User Contact Bidder Profile Categorizations I'M Settings Intain IM Info - Hidden Terms & Conditions	Accept Invitation Bid on Event]	Bidding Shortcuts:	View Your Bid Activity View Bidding Documents Upload XML Bid Response
	Event Name:	Bidder Guide February 2016		
	Event ID:	UNDP1-000000484	My Bid Status:	
	Event Format/Type:	Sell Event RFx		
	Event Round: Event Version:	2		
	Event Start Date:	2 02/02/2016 09:02 EST		
	Event End Date:	31/03/2016 09:02 EDT		
	Event Description:			
	This is a demo event for	or the bidder guide February 2016.		

Accepted events will be marked with status "Accepted" on the eTendering main page after login. If you click on *Status* the column will display all accepted events first in the list.

the		and Place Bids	bids.	_		
- <u>Maritan IM Info - Hidden</u> - <u>Maintan IM Info - Hidden</u> - <u>View Terms & Conditions</u>	Event ID: Event Name: Event Type: Event Status: Include Decline	d Invitations?	Results Should Include: Sell Event Purchase Event Request For Information			
		ilear		Saus Soor		riteria
	Search C	Manage Sav	d Searches	<u>Save Sear</u>		2 c 2 Last
		Event Name	Format	Туре	First Contact End Date	
	Search Results	Manage Sav			🖪 🛛 First 🖬 1-	2 c 2 🗖 Last

4.2.2 Decline Invitation

If you have accepted an invitation to a bid and regret your decision, you can decline invitation. This will disable all automatic notification in the event of changes to the bid.

Click on *Decline Invitation*.

AtlasFinance	Welcome Bio	lder USer Guide, Your Atlas Finance Last Lo	ogin Datetime	: 14.Mar.2016 10:25:23 GM1
	Event Details Decline Invitation Bid on Event	B	idding Shortcuts:	View Your Bid Activity View Bidding Documents Upload XML Bid Response
v Terms & Conditions	Event Name: Event ID: Event Format/Type:	Bidder User Guide February 2016 UNDP1-0000000516 My Sell Event RFx	/ Bid Status:	
	Event Round: Event Version:	1		
	Event Start Date: Event End Date:	09/03/2016 6:27AM EST 31/03/2016 09:02 AM EDT		

Provide a reason for the declined invitation in the comments box, and press *Continue*.

Atlas	Welcome Bidder User Guide 2, Your Atlas Finance Last Login Datetime : 02.Feb.2016 14:17:27 GMT
enu earch: Manage Events and Place Bids - View Events and Place Bids - My EventActivity - Maintain My User Contact - My Bidder Profile - My Categorizations	Event ID: 000000484 Name: Bidder Guide February 2016 Please select a reason for declining this event invitation:
– My IM Settings – Maintain IM Info – Hidden View Terms & Conditions	Please enter any additional comments:
	Continue Return to Event Search

4.3 Key Points to Remember

- Search for events by going to Manage Events and Place Bids \rightarrow View Events and Place Bids.
- Allow pop-up windows when downloading solicitation documents.
- Accept Invitation to express interest to participate in the event and to receive automatic email notifications if any changes are made to the event.
- Accepting an invitation does not bind the bidder to submit a bid to a particular event.

5 Submitting a bid

To start the bid submission process, go to the event mainpage and press Bid on Event.

vents and Place Bids	S		
Accept Invitation In My User Contact Ide Profile Itegorizations Settings In IM Into - Hidden Ims & Conditions		Bidding Shortcuts:	View Your Bid Activity View Bidding Documents Upload XML Bid Response
Event Name: Event ID: Event Format/Type	Bidder Guide February 2016 UNDP1-0000000484 : Sell Event RFx	My Bid Status:	
Event Round: Event Version: Event Start Date: Event End Date:	1 2 02/02/2018 09:02 EST 31/03/2016 09:02 EDT		

This will open the bid submission page which generally has three main components for the bidders to focus on:

- Answers to Bid Factors included in the bid event
- Inserting Line items quantity and unit prices
- Uploading supporting documents and other attachments as requested in the solicitation documents.

5.1 Answer to bid factors

The first step in the bid submission process is to respond to the general requirements of the bid event. All requirements, or questions, are called *Bid Factors* and are found on the bid submission front page under the section *Step 1: Answer General Event Questions*.

	Step 1: Answer G	eneral Event Questions	
age Events and Place Bids ew Events and Place Bids	The event admin	strator requests your response to questions not specific	to any specific item.
Event Activity	General Event	Questions 3	
ntain My User Contact Bidder Profile	Required Ques		
Categorizations	Required Ques	tions 3	
M Settings	-		
tain IM Info - Hidden erms & Conditions	Hide Event Ques	ions	
CITIE & CONTINUITS	Event Questions		
	Required	🕫 Ideal Response Required	
		Previous Questions 1	1-3 of 3 Next Questions
	🜟 🕫 Do you	accept UNDPs General Terms and Conditions attached	in this Bid Event.
	Response:	Yes	Weighting
	Ideal:	Yes	Add Comments or Attachments
	concluded?		
	Response:	No Litigations	Add Comments or Attachments
		1	
	★ ₩ UNDP i	nplements a policy of zero tolerance on proscribed prac	ctices, including fraud, corruption, collusion, unethical g and addressing all acts of fraud and corrupt practices against
	UNDP as well a	s third parties involved in UNDP activities. (See	
		org/about/transparencydocs/UNDP_Anti_Fraud_Policy	/_English_FINAL_june_2011.pdf and currement_protest/ for full description of the policies) I have
		org/content/undp/en/home/operations/procurement/pro d and accept UNDP Anti-Fraud Policy 1 have read, undi	
	Response:	I have read, understood and accept UNDP Anti-Frau I have read, understood and accept UNDP Protect or	Veighting
		I have read, understood and accept UNDP Anti-Frau	
	Ideal		

Some questions have pre-selected answers, such as Yes/No, numbers, or a comments box where the answer is typed. For questions where multiple answers can be selected, press *Select Response* as per the above screenshot to view and click all appropriate tick-boxes.

Event questions can be marked with two kinds of symbols:

- **Bid required**: it is required to answer the question to submit a qualified bid. If this question is not answered, the system will not allow the bidder to submit the bid.
- Ideal response required: It is required to answer the question as per the ideal response. In the example below, the bidder has to confirm that they accept UNDPs General Terms and Conditions attached to the Bid Event by choosing Yes from the dropdown list. The system will not allow the bidder to submit the bid if they do not choose the ideal response. Please note that the ideal response is visible to the bidder under the box where the response is to be provided.

Hide Event Questi	ions		
Event Questions			
★ Bid Required	¢*	Ideal Response Required	
		Previo	Duestions 1-3 of 3 Next Questions
★ 🗭 Do you a	ccept UNDPs	General Terms and Conditi	attached in this Bid Event.
Response:	Yes	~	Weighting
Ideal:	Yes		Add Comments or Attachments

5.2 Inserting line items and prices

Step two is to insert the bid quantity and prices under *Step 2: Enter Line Bid Responses*. At the top of this section you can see how many items that are included in the event, and how many of them the bidder is required to submit a price offer for. It also shows the total value of your bid price after you have entered it in the lines below.

Enter the unit price for each item in the boxes under You Unit Bid Price.

Lines	in Th	is Event: 2							
Lines	That	Require a Response: 2							
		Line Pricing: 4.650,0000 USD							
								_	
Hide L	ine D	etail							
		24 W 1 2 4 5 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7							
★Bid	Req	uired (Dire Comments/Files							
★ Bid	Req	uired () Line Comments/Files	[2]	Previous Lines 1-2 c	of 2 Next Lines				
★Bid	Req	Line Comments/Files	i म्ह्य Unit	Previous Lines 1-2 c Requested Quantity	of 2 Next Lines Your Bid Quantity	Your Unit Bid Price	Your Total Bid Price		
	Req	, v		Requested	Your Bid Quantity	Price	Your Total Bid Price 4,500.0000 USD	Bid	ç

At any point in the bid response process you may save an in-progress bid and resume completion at later time. When your bid response is complete, submit for consideration.

5.3 Upload Attachments to bid

To upload your documents that are part of your bid, click on *View/Add General Comments and Attachments*.

tlas ^{Finance}	Welcome Bid	lder User Guide 2, Your Atlas Fina	nce Last Login Datetime : 0	2.Feb.2016 14:17:27 GMT
age Events and Place Bids iew Events and Place Bids	Event Details			
y Event Activity aintain My User Contact y Bidder Profile	Submit Bid	Save for Later Validate Entries		
y Categorizations y IM Settings aintain IM Info - Hidden	Event Name:	Bidder Guide February 2016		
Terms & Conditions	Event ID:	UNDP1-000000484	Bid ID:	New
	Event Format/Type:	Sell Event RFx	Bid Date:	
	Event Round:	1	Bid Currency:	USD US Dollar
	Event Version:	2		
	Event Start Date:	02/02/2016 09:02 EST		
	Event End Date:	31/03/2016 09:02 EDT		
	View/Add General Co	mments and Attachments		
	Hide Additional Event	Info		
	Description:			
	This is a demo event for	or the bidder guide February 2016.		
	Contact:		Payment Terms:	
	Phone:		Billing Location:	United Nations Development Pro
	Email:		Event Currency:	Dollar
	Online Discussion:		Conversion Rate:	1.00000000
			Edits to Submitted Bids:	Allowed
			Multiple Bids:	Not Allowed

Press Upload.

Atlas	Welcome Bidder L	lser Guide 2, Your Atlas Fina	nce Last Login D	atetime : 02.Feb.20	016 14:17:27 G
enu ararch: Manage Events and Place Bids View Events and Place Bids My Event Activity Maintain My User Contact My Bidder Profile	The second se	Attachments ID: 0000000484			
 My Categorizations My IM Settings 	View Event Attachments	្រុឆ្	First 1-2 of 2 Last	1	
- Maintain IM Info - Hidden	Attached File	Attachment Description	View	1	
View Terms & Conditions	bidder_registration_20.JPG	General Attachment 1	Viev		
	bidder_registration_19.JPG	General Attachment 2	View		
	Add New Attachments			First 🚺	1 of 1 🚺
	Attached File	Attachment Description	Upload View		
			Upload View	Add New Attachments	Delete
	Comments				
	Add New Comments				
	L				
	OK Cancel				

Press *Browse* and select the file that you would like to upload as a bid attachment. Thereafter, press *Upload*.

Please note that:

- It is only possible to upload attachments with a maximum 60 characters in the file name!
- Please use the latin alphabet for naming the file. Do not use letters or special characters from other alphabets and keyboards.

	Welcome Bidder	User Guide 2, Your Atlas Financ	e Last Login D	atetime : UZ.Feb.201	6 14:17:27 GM1	_		
Search: Manage Events and Place Bids View Events and Place Bids My Event Activity Maintain My User Contact My Bidder Profile	General Comments and Attachments							
	Business Unit: UNDP1 Eve Attachments	ent ID: 0000000484						
 My Categorizations My IM Settings 	View Event Attachments	j e _{Fi}	st 🕅 1-2 of 2 🔲 Last					
- My IM Settings - Maintain IM Info - Hidden	Attached File							
- View Terms & Conditions	bidder_registration_20.JPG	General Attachment 1	View					
	bidder_registration_19.JPG	General Attachment 2	View					
	Add New Attachments			Ha First 🖬 1	of 1 🔯			
	Attached File							
			Upload View	Add New Attachments	Delete			
	Comments							
	Add New Comments			File Attachment				
						Help		
						Browse		
				Helend I Consul				
				Upload Cancel				
	OK Cancel							
	Cancer							

Enter the *Attachment Description*. Press *View* to download the attachment, or *Delete* if you want to remove an attachment. To add several attachments, press *Add New Attachments*.

ATIASFinance	Heldonic Brader ober of	anac 2, 10ai M		. Eogin Date					
Menu 🗖									
Search:	General Comments and Attachr	nents							
View Events and Place Bids My Event Activity Maintain My User Contact My Bidder Profile	Business Unit: UNDP1 Event ID: Attachments	000000484							
- My Categorizations - My IM Settings	View Event Attachments		🕅 First 🚺 1-2	of 2 🚺 Last					
- Maintain IM Info - Hidden - View Terms & Conditions	Attached File	Attachment	Description	View					
- <u>view remis & conditions</u>	bidder_registration_20.JPG	General Atta	achment 1	View					
	bidder_registration_19.JPG	General Atta	achment 2	View					
	Add New Attachments					First	1-2 of 2	Di	
	Attached File		Attachment Description	1	L.		View		
	eTendering_Instructions_Manual_for_Bidders_July_2015.pdf		Main Bid Document			Upload	View	Add New Attachments	Delete
	FAQ_for_bidders_Release_No_3_Februa	ary_2015.pdf	Technical proposal		×	Upload	View	Add New	Delete
	Comments								
	Add New Comments	-							
	OK Cancel								

5.4 Validate entries and submit bid

5.4.1 Validate entries

Once you have filled out all the information and uploaded all documents as required, you can press *Validate Entries* to make sure that all fields are filled accurately.

Menu E Search: (S) Manage Events and Place Bids				
Maintain MV User Contact MV Bidder Frolie MV Bidder Frolie MV Midder Frolie My Midderfings Hidden Mird Settings Hidden View Terms & Conditions Event Format/Type: Event F	Save for Later Validate Entries Bidder Guide February 2016 UNDP1-0000000484 Sell Event RFx 1 4 02/02/2016 9/02 AM EDT mments and Attachments Info	Bid ID: Bid Date: Bid Currency:	New USD US Dollar	

If any answers are wrong, the system will generate an error message. It will also inform which parts of the bid are not correct. For the example below, the system informs that the answer to bid question 1 is not as per the ideal response required.

AtlasFinance	Event Details	match ideal value for general question 1 - Do yo	ou accept UNDPs General Term]	
	Submit Bid	Save for Later Validate Entries	Message		
	Event Name: Event ID: Event Format/Type: Event Round: Event Version: Event Start Date: Event End Date: View/Add General Cor Hide Additional Event	Bidder Guide February 2018 UNDP1-0000000484 Sell Event RFx 1 2 02/02/2016 09:02 EST 31/03/2016 09:02 EDT mments and Attachments	Please see message(s) at the top of the page. (18058,314)		
	Description:	or the bidder guide February 2016.			
	Contact: Phone: Email: Online Discussion:		Payment Terms: Billing Location: Event Currency: Conversion Rate: Edits to Submitted Bids: Multiple Bids:	United Nations Development Pro Dollar 1.00000000 Allowed Not Allowed	

Please note that the system only checks if the answers are provided to the minimum requirements. It does not check that the bidder have provided accurate information or if any attachments are uploaded. It is the responsibility of the bidder to make sure that all information required for a qualified bid is included!

5.4.2 Save bid for later

Once the entries are validated and the bidder has checked that all information is accurate and all attachments are uploaded, it is possible to either save the bid for later submission or to submit the bid.

To save the bid for later, press Save for Later.

Menu E Search: Manage Events and Place Bids - View Events and Place Bids - My Event Activity - Maintain My User Contact - Maintain My User Contact	Event Details Submit Bid Save for Later Validate Entries						
- My Bidder Profile - My Cateorizations - My IM Settings - Maintain IM Info - Hidden - View Terms & Conditions Event ID: Event Format/Type Event Round: Event Version: Event Start Date: Event End Date:	1 4 02/02/2016 9:02AM EST 31/03/2016 09:02 AM EDT Comments and Attachments	Bid ID: Bid Date: Bid Currency:	New USD US Dollar				

Please note the below error message. *Save for Later* does NOT SUBMIT your bid. A Bid is successfully submitted only when you click on *Submit Bid* and when you have received an email confirmation with an attached copy of your submitted bid.

Atlas	Welcome Bidder User Guide 2, Your Atlas Finance Last Login Datetime : 02.Feb.2016 14:17:27 GMT	Home Sion out
Menu 🗖 iearch:		New Window Help Personalize Page 🖓
Manage Events and Place Bids - View Events and Place Bids - My Event Activity - Maintain My User Contact - My Bidder Profile	Event Details Submit Bid Save for Later Validate Entries	
My State Prome My Categorizations - My IM Settings - Maintain IM Info - Hidden View Terms & Conditions Message	Event Name: Bidder Guide February 2016 Event ID: INDPA-D00000044 Bid ID: 1	
Save Warning (20001,104) Saving for later does not se	bmit your bid and WILL ALSO WITHDRAW YOUR BID if you have already submitted one. Please use the "submit bid" button in order to have a VALID SUBH	ITTED BID in the system.
Enregistrer pour envoi ultér	ysacrue, a TAIOKE OT3bilBAET 3A9BKV's tow cnyvae, ecnu ona ywe nogana. Чтобы заявка была ПОДАНА И ИМЕЛА СИЛУ в системе, пожалукта и ieur ne soumet pas votre offre et VA PAR ALLEURS RETIRER LA SOUMISSION INITIALE du système. S'il vous plait pour avoir UNE OFFRE VALIDE g or Later")并不能向系统建文更新结构:4、反而全级消除之性构实系统建文的标线。例说用"建文标书"键("Submit Bid")以调解系统保持应有效提文的标头。	
Guardando los cambios pa	ین آبان از یکن از یکن ازمین اشد؛ از محکومان الفتار Bubmit Bid : شعن ایندن آلفتر ای رفت اختر از بدر ایمان این می ra mās tande, no constituya la entrega de su oferta y, de hecho, SUPONDRA LA RETIRADA DE SU OFERTA en el caso de que ya hubiese entregado una a LID Y ENTREGADA en el Selama	nteriormente. Por favor utilice el botón de "Entrega de la Oferta" ("Submit Bid") para
_	ок	
	Contact: Roland Kostui Payment Terms:	

When you save your bid for later, your bid is not posted in the system. To effectively post a bid, you must click on *Submit Bid*.

5.4.3 Submit bid

To submit your bid, press *Submit Bid*.

enu arch: Manage Events and Place Bids - View Events and Place Bids	Event Details				
 <u>My Event Activity</u> <u>Maintain My User Contact</u> <u>My Bidder Profile</u> <u>My Categorizations</u> <u>My IM Settings</u> <u>Maintain IM Info - Hidden</u> 	Submit Bid	Save for Later Validate Entries Bidder Guide February 2016			
View Terms & Conditions	Event ID: Event Format/Type:	UNDP1-0000000484 Sell Event RFx	Bid ID: Bid Date:	New	
	Event Round: Event Version:	1 4	Bid Currency:	USD US Dollar	
	Event Start Date: Event End Date:	02/02/2016 9:02AM EST 31/03/2016 09:02 AM EDT			
	View/Add General Co	mments and Attachments			

The following confirmation will appear:

AtlasFinance	Welcome B	idder User Guide	e 2, Your Atlas Financ	e Last Lo	gin Datetime	: 02.Fe
Menu 🗖						
Search:						
Manage Events and Place Bids	Bid Confirma	ation				
 View Events and Place Bids My Event Activity 	Your bid has been suc	cessfully submitted.				
 Maintain My User Contact My Bidder Profile 	Bid ID:	1	Bid Date:	08/03/	2016 04:15:01 ES	Г
- My Categorizations	Event ID:	000000484	Bidder Guide February 2	016		
 My IM Settings Maintain IM Info - Hidden 	Event Format:	Sell Event	Round:	1	Version:	2
- View Terms & Conditions	Start Date:	02/02/2016 09:02	EST End Date:	31/03/	2016 09:02 EDT	
	Your Total Price:	4,650.00 USD				
	OK					

You will also receive an email confirmation with the following automated message together with an attachment that contains a summary of your bid. **If you do not receive this message, your bid has not been submitted**.

Message 🙀 Your_Bid.pdf (110 KB)	
Bid Confirmation	
	coursent event "UNDP1 - 00000004 lidde Oude February 2016" listed below. Please note that if you edit your posted bid and click on "Save for later", the system will automatically remove your originally posted bid, in order to re-positit, you must click on "Submit Bid" again. It is yoted in the system Please read the user guide for more guidance.
	ge des marchés UNDP Procurement event "UNDPF - docozoal44 Eldoer Duose February 2011" o'-dessous. S'si vous plaihnder que si vous modifiez vote offre posté ef que vous cliquez sur Sauvegarder pour plus tard « Save for later », le système va automatiquement supprimer vo e, vous divez cliquer sur Soumette offre « Submit bid » à nouveau. Il est de vote enfine responsabilité de vous assurer que vote offre est affichée avec succès dans le système. S'i vous pluih lie le mode d'emptoi pour plus de conseils.
	estema como URCP Procumentel event VACP1-1000000464 Bidder Quide February 2016"; de acuerdo con los datos latados más abajo. Islay importante, portavor tença en cuerta que si abora US procede a editar su Creati una vez mobilida y escoge la cipolin de "Save for tator", necibida Por lo tanto, será necesario que vueina a latitosintificamente introducida en el salema para que sa consideranda, una vez ha terminado los cambios. El su entera responsabilidad asparane que su Creati en debidamente introducida en el salema para que sa consideranda, una vez ha terminado los cambios. El su entera responsabilidad asparane que su Creati en debidamente introducida en el salema para que sa
ر ترتب مع الماسية المنافسية، مترجكم السينكر تم باليه تأكيب فا ناص العارض أن لضامان الماسية مسينورليك أنها , أمرى مرة "مالت	الاستار المن من الله من منذلة عندير إمام أوران الأسلي منذلة إن الاطباسيور الفادر الالحال ولمدرك الأمل ولمن الماري المن ولما الالحار ولمار الماري الماري الماري ولماري الماري ولماري ولماري الماري ولماري و ولماري ولماري
호텔UNDP Procurement event 'UNDP1 - 0000000484 I	oder Guide February 2016 系统路线召開以,截主章,如果保留我了经规文件,也否该将在王下一步"Save for later"。系统会自动指导资格较大中,为了成为推立,你必须再次点当 提文文件"Sabmit bid",用中华统统座标中和式力发提至,语词说以不用户需要获得更多错误。
	сы Вами заяви на участие в указанном ники вснорсе по закупеши UNDP Россиятиете ечент UNDP1-00000088 Bloore Gulae February (OTR). Покалу/ста, обратите внижение, в случае вывенния Вашего предложния и клисати колки "Сотранить на потои" ("Save E изысе предложник Если Вы котите изык подать предложение "CSUBIT BDF]. Вы несте полную ответственность за успешную подачу Вашего предложния в актеме. Покалу/ста, окнакователь, с руковедствия пользователя
Bid Details	
Event ID: UNDP1-000000484 Round 1 Version 2 Event Name: Bidder Guide February 2016 Bid ID: 1 Date Posted: 08/03/16 4:15:01AM EST	
Event URL	
You may review your bid for this event by clicking on th	unk.

Open the attachment, and look for the below screenshot. All attachments that you have uploaded to your bid will be mentioned on this page. Please verify that the list corresponds to your attachments. If any attachments are missing from the list, kindly review your submission in eTendering and control that all attachments are uploaded. If the problem persists, contact the local UNDP focal point for the relevant tender process.

Bidder Information

Name:	Signature:	Date:
Phone #:	Fax #:	
Street Address:		
City & State:	Zip Code:	
Email:		

5.5 Submitting Alternate Bids

In some cases, UNDP accepts alternate bids. This means that the bidder can submit more than one bid in the system, in which case one of the bids is the primary bid and the other(s) are alternate bids.

You can view whether multiple bids are allowed on the main event page:

Sevents and Place Bids	Event Details			
events and Place Blos ent Activity ain My User Contact dder Profile ategorizations L Settings ain IM Info - Hidden rms & Conditions	Bid on Event	1	Bidding Shortcuts:	View, Edit or Copy from Saved Bids View Your Bid Activity View Bidding Documents Upload XML Bid Response
	Event Name:	Bidder Guide February 2016		
	Event ID:	UNDP1-000000484	My Bid Status:	
	Event Format/Type:	Sell Event RFx		
	Event Round:	1		
	Event Version:	2		
	Event Start Date:	02/02/2016 09:02 EST		
	Event End Date:	31/03/2016 09:02 EDT		
	Event Description:			
	This is a demo event f	or the bidder guide February 2016.		
	Contact:		Payment Terms:	
	Phone:		My Bids:	1 In-Process and Submitted
	Email:		Edits to Submitted Bi	ds: Allowed
	Online Discussion:		Multiple Bids:	Not Allowed
	Live Chat Help:			

There are two ways to submit alternate bids. Either, you simply follow the steps starting in section <u>5 Submitting a bid</u> from the beginning. Or, you can copy details from the previous bid and make amendments as needed for the new bid. For the second option, please use the following steps.

Press View, Edit or Copy from Saved Bids.

h: h:) hage Events and Place Bids	Event Details							
fiew Events and Place Bids ty Event Activity atintain My User Contact ty Bidder Profile ty Categorizations ty IM Settings taintain IM Info - Hidden w Terms & Conditions	Bid on Event	1			Bidding Shor	View You View Bide	it or Copy from Ir Bid Activity ding Documen (ML Bid Respo	ts
	Event Name: Event ID: Event Format/Type:	Bidder Guide Februar UNDP1-0000000484 Sell Event RFx			My Bid Status	:		
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Atlas ^{Finance}				nance i	Last Login Dat	leume , uz.re	9.2010 14	. 17 .27 GIWIT
h: We Events and Place Bids New Events and Place Bids		ider oser outde z copy from Sav		nance i		, Bidder Users Gu		. 17.27 SW11
AtlaSFinance			ved Bids	nance i				.17.27 GW1
AtlaSFinance	View, Edit or	copy from Sav	ved Bids					. 17.27 GWT
AtlaSFinance	View, Edit or Event Name: Event ID Event Format/Type:	Copy from Sav	ved Bids		Welcome Event Round: Event Version:	, Bidder Users Gui 1 2		. 17.27 GWT
AttaSFinance	View, Edit or Event Name: Event ID Event Format/Type: Event Start Date:	Bidder Guide February UNDP1-000000484 Sell Event RFx 02/02/2016 09:02 EST	ved Bids		Welcome Event Round: Event Version: Multiple Bids	, Bidder Users Gui 1 2 Not Allowed		. 17.27 GWT
AttaSFinance	View, Edit or Event Name: Event ID Event Format/Type: Event Start Date:	Copy from Sav Bidder Guide February UNDP1-0000000484 Sell Event RFx	ved Bids		Welcome Event Round: Event Version:	, Bidder Users Gui 1 2		. 17.27 GWT
AttaSFinance	View, Edit or Event Name: Event ID Event Format/Type: Event Start Date:	Copy from Sav Bidder Guide February UNDP1-0000000484 Sell Event RFx 02/02/2016 09:02 EST 31/03/2016 09:02 EDT	ved Bids		Welcome Event Round: Event Version: Multiple Bids	, Bidder Users Gui 1 2 Not Allowed US Dollar	ide	1 1 of 1 1 Last
AttaSFinance	View, Edit or Event Name: Event ID Event Format/Type: Event Start Date:	Copy from Sav Bidder Guide February UNDP1-0000000484 Sell Event RFx 02/02/2016 09:02 EST 31/03/2016 09:02 EDT	ved Bids		Welcome Event Round: Event Version: Multiple Bids	, Bidder Users Gui 1 2 Not Allowed US Dollar	ide	

The complete previous bid that you copied from, including all answers to bid factors, price information and attachments, will be automatically populated in a new bid. Make changes as necessary and upload any new attachments as needed.

Please make sure that the bid you are trying to copy from corresponds to the latest version of the Bid event!

New Window

Event Details

Submit Bid	Save for Later	Validate E	ntries						
Event Name:	Bidder Guide Feb	oruary 2016							
Event ID:	UNDP1-0000000	484			Bid ID:	1			
Event Format/Type:	Sell Event	RFx			Bid Date:	08/03	/2016 04:15:01	EST	
Event Round:	1				Bid Currency:	USD	US Dollar		
Event Version:	2								
Event Start Date: Event End Date:	02/02/2016 09:02 31/03/2016 09:02								
View/Add General Cor									
Hide Additional Event									
Description:									
This is a demo event fo	or the bidder guide	February 2016.							
Contact:					Payment Terms:				
hone:					Billing Location:	Un	ited Nations De	velopment Pro	
Email:					Event Currency:	Do	llar		
Online Discussion:					Conversion Rate:	1.0	0000000		
					Edits to Submitted	Bids: Alle	owed		
					Multiple Bids:	No	t Allowed		
ep 1: Answer Genera	I Event Questions								
he event administrate	or requests your res	sponse to questio	ns not spec	cific to any sp	ecific item.				
General Event Ques	tions	3							
Required Questions		3							
lide Event Questions ent Questions ☆Bid Required	📌 Ideal Res	sponse Required							_
+ (* -				ns 1-3 of 3 Ne>					
🛧 🚰 Do you accep	ot UNDPs General	Terms and Condi	tions attach	ned in this Bio	Event.				
Response: Y	es					Weigh			
Ideal: Y	es					Add C	omments or Att	achments	
Have you provide involved, indicating th concluded?									-
Response: No	o Litigations					Add C	omments or Att	achments	
* Ø UNDP implem practices, and obstru UNDP as well as thire http://www.undp.org/a http://www.undp.org/a read, understood and	ction. UNDP is com d parties involved in about/transparency content/undp/en/ho	mitted to prevent UNDP activities docs/UNDP_Anti me/operations/pr	ing, identify . (See _Fraud_Po ocurement/	ving and add licy_English_ /procurement	FINAL_june_2011.p protest/ for full desc	ud and corru df and cription of the	pt practices aga		
di 11 leabl	nave read, understo nave read, understo	od and accept U	NDP Anti-F	Fraud Policy,	Select Response		ting omments or Att	achments	
1112									
									1
	Paenoneoe								
p 2: Enter Line Bid I	e or more individua		your bid re	sponse. Som	e or all lines may req	quire your bio	in order for		
p 2: Enter Line Bid I his event contains on onsideration by the E	e or more individua vent Administrator.		your bid re	sponse. Som	e or all lines may req	quire your bio	in order for		
p 2: Enter Line Bid I his event contains on onsideration by the E nes in This Event:	e or more individua vent Administrator.	2	your bid re	sponse. Som	e or all lines may req	quire your bio	l in order for		
pp 2: Enter Line Bid I This event contains on consideration by the E nes in This Event: nes That Require a F	e or more individua vent Administrator. Response:	2 2	your bid re	sponse. Som	e or all lines may req	quire your bio	l in order for		
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p 2: Enter Line Bid I his event contains on onsideration by the E nes in This Event: nes That Require a I bur Total Line Pricin de Line Detail	e or more individua vent Administrator. Response: g: 4,65	2 2 0.0000 USD	your bid re	sponse. Som	e or all lines may req	quire your bio	f in order for		
p 2: Enter Line Bid I This event contains on consideration by the E ines in This Event: ines That Require a F our Total Line Pricin ide Line Detail Bid Required	e or more individua vent Administrator. Response: g: 4,65	2 2	your bid re		e or all lines may req s 1-2 of 2 Next Lines	quire your bio	I in order for		

Please note the system generated attachment that you received in the initial email confirmation after submitting the initial bid will be added to the attachments. The file name will be as per the bid event. **Do not delete this attachment.**

AtlasFinance	weicome Blader User Gulde 2, Your A	uas Finance Last Login Datetin	ne : UZ.Feb.2016 14:17:27 GM I
Menu earch: Manage Events and Place Bids View Events and Place Bids View Event Activity Maintain My User Contact My Bidder Profile My Categorizations My LiM Settings Maintain IM Info - Hidden View Terms & Conditions	General Comments and Attachments Business Unit: UNDP1 Event ID: 0000000484 Attachments View Event Attachments Attached File Attachment bidder, registration_20.JPG General Att		
	bidder_registration_19.JPG General Att		
	Add New Attachments		🗖 First 🚺 1-5 of 5 🚺
	Attached File	Attachment Description	Upload View
	eTendering_Instructions_Manual_for_Bidders_July_2015.pd	Main Bid Document	Upload View Add New Delete
	FAQ_for_bidders_Release_No_3_February_2015.pdf	Technical proposal	Upload View Attachments Delete
	Bidder_Guide_February_2016.pdf	Bid Details	Upload View Attachments Delete
	User_guide_in_a_snapshot.pptx	Additional information	Upload View Attachments Delete
	Editing_Bid_51.png	Additional information	× Upload View Add New Delete

5.6 Submitting bids through .xml-files

It is possible to prepare the bid responses offline and upload into eTendering when ready, using .xml-files.

To submit bids using this method, go to the bid attachments and open the .xml-file. Please note that if your browser has blocked pop up-windows, you have to allow them before you will be able to download the file.

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arch:			
Ianage Events and Place ids • View Events and Place Bid	Event Header Comments and Att	achments	
Maintain My User Contact			
- <u>My Event Activity</u> - <u>Maintain My User Contact</u> - <u>My Bidder Profile</u> - <u>My Categorizations</u>	Event ID: 000000516	ارتھا ہے۔ 1.2 م	of 2 💟 Last
Maintain My User Contact My Bidder Profile My Categorizations My IM Settings		ایک First 🚺 1-2 د Attachment Description	of 2 🖸 Last
Maintain My User Contact My Bidder Profile My Categorizations	Event ID: 000000516		of 2 🖸 Last

The file will be displayed as per the below screenshot. Download the file to your computer by saving it as an .xml-file.

html40" >	<pre>xmlns="urn:schemas-microsoft-com:office:spreadsheet" xmlns:html="http://www.w3.org/TR/REC- mlns:o="urn:schemas-microsoft-com:office:office" xmlns:ss="urn:schemas-microsoft- e:spreadsheet" xmlns:x="urn:schemas-microsoft-com:office:excel"></pre>
	********PLEASE READ TO OPEN THIS FILE!!!!! *******************
At th	e top of your browser go to File->Save As and select where you would like to save this file. the file is saved, there are two ways to open it in Excel:
	pen Microsoft Excel. At the top, do a File->Open. Navigate to this file, click on it, and ight click on this file and select "Open With". Then, select Microsoft Excel as the applicated ap
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<td>::Borders></td>	::Borders>

Open the .xml-file in Excel by clicking on *Excel* \rightarrow *File* \rightarrow *Open* and select the downloaded .xmlfile.

The bid will be visible in the Excel file. Answer to all bid factors and line items and save the document when you are finished.

□ 5 • ♂ ·			Bidder_U	lser_Guide_	February_2	016 - Excel		ħ	- C	
File Home	Insert F	Page Layout	Formulas	Data	Review	View Q	Tell me	Elisabet L	undqvist	∕¢ Sha
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PeopleSoft Strate	gic Sourc	ing	Lvent	Details	5					
Event ID	Format	Туре	Round	Version		Bidder:	PUBLIC	EVENT DETAILS	5	
UNDP1-0000000516	Sell	RFx	1	1	_					
Event Name						Submit To:	UN Deve	opment Program	me	
Bidder User Guide Febr	uary 2016				_		One Unit	ed Nations Plaza	- DC 1-1790	
Start Time		Finish Tim	e				New Yorl	t, NY 10017		
09/03/2016 12:27 PM E	DT	31/03/2016	03:02 PM ED	F			United St	ates		
Event Currency:		US Dollar				Contact:				
Bids Allowed in Othe	r Currency:	No				Phone:				
						Email:				
Event Description This is a demo event for	the bidder gu	iide February 2	D16.							
General Question	IS		UOM	Best	Worst		Weighti	g Response:		
Do you accept UNDPs Conditions attached i				Yes			0.00%	Contraction of the local division of the loc		
Bid Factor Response									_	
Ideal Response Requ		*5							Yes/No	
ruear Response Requ	med. Tes								Please	
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Response Comment	s								100	
							0.009		Ver	
Response Comment Have you provided al past and current litig	l information						0.00%		Yes	

Please look at all tabs and make sure that you have answered all required fields.



When you have completed all fields, save the document and go back to the event page in eTendering to upload your bid. Click on *Upload XML Bid Response*.

AtlaSFinance Menu Search: Manage Events and Place Bids	Event Detai	Is	iance Last Loyin Dateune	. vz.reb.zv10 14, 11.21 Olifit
View Events and Place Bids My Event Activity Maintain My User Contact My Elider Profile My Elider Profile My Lidedr Profile M	Bid on Event		Bidding Shortcuts:	View, Edit or Copy from Saved Bids View Your Bid Activity View Bidding Documents Upload XML Bid Response
	Event Name: Event ID:	Bidder Guide February 2016 UNDP1-0000000484	My Bid Status:	

Press Select XML File and choose your saved file.

-					
Unload	Rid				
opioau	Diu				
Event ID:	UND	P1-0000000516	Format: Buy	Type: RFx	
	10000				
Round:	1	Version: 1			
Event Name	: Bidd	er User Guide Feb	ruary 2016		
Start Date:	105-350393	3/2016 6:27AM ES		31/03/2016 9:02AM EDT	
	Event ID: Round: Event Name	Upload Bid Event ID: UND Round: 1 Event Name: Bidd	Upload Bid Event ID: UNDP1-0000000516 Round: 1 Version: 1 Event Name: Bidder User Guide Feb	Upload Bid Event ID: UNDP1-0000000516 Format: Buy Round: 1 Version: 1 Event Name: Bidder User Guide February 2016	Upload Bid Event ID: UNDP1-0000000516 Format: Buy Type: RFx Round: 1 Version: 1 Event Name: Bidder User Guide February 2016

When the .xml-file is uploaded, your answers will be automatically populated in the event. Please review the answers to make sure everything is correct and add any attachments before validating your entries and submitting your bid. **Documents cannot be attached through** .xml-files and must be uploaded directly in the system.

Please note that you can only upload your bid using .xml once. Once a bid has been posted, the .xml-file cannot override the bid information in the system. The only exception is when "Alternate Bids" are allowed. In this case, uploading your bid using .xml-file will create a new bid in the system.

5.7 Key points to remember

- Make sure that all bid factors, line quantities and prices are answered and that all documents are uploaded before submitting the bid.
- The length of file names cannot be longer than 60 characters and must be in latin alphabet.
- Submit the bid once it is complete.
- Be careful when using the "Save for Later" function. It does not submit your bid, and in addition, it will remove the bid that you have submitted previously.
- You can use the .xml upload function only once to upload your initial bid. If you need to make changes, you must make them online. You cannot attach documents through the .xml file, they have to be uploaded directly into eTendering.

6 Managing Submitted Bids

This section contains instructions on how to view, edit, or cancel a bid that has already been submitted.

6.1 View Bid

It is highly recommended that you view your submitted bid to ensure that you have provided all the required information. To do so, go to *Manage Events and Place Bids* \rightarrow *View Events and Place Bids* \rightarrow find the relevant Event ID. Click on *View, Edit or Copy from Saved Bids*.

u 🗖		
n; age Events and Place Bids few Events and Place Bids	Event Details	
<u>Ay Event Activity</u> Aaintain My User Contact Ay Bidder Profile	Bid on Event	Bidding Shortcuts: View, Edit or Copy from Saved Bids View Your Bid Activity
ly Categorizations ly IM Settings		View Bidding Documents
laintain IM Info - Hidden w Terms & Conditions		Upload XML Bid Response

Click on View.

Anage Events and Place Bids - View Events and Place Bids - My Event Activity - Martiani Mr User Contact - My Bidder Profile - My Categorizations - My Mid Sterior - My Mid Sterior - My Mid Sterior - Mantain IM Info - Hidden View Terms & Conditions	Vie	View, Edit or copy from Saved Bids Welcome, Bidder Users Guide										
	Even Even Even		at/Type: Date:	Bidder Guid UNDP1-00 Sell Event 02/02/2016 31/03/2016	RFx 09:02 EST	2016		Event Round: 1 Event Version: 2 Multiple Bids Not Allowed Currency US Dollar				
									ه _ا ا	1 Fir	st 🚺 1 of	1 🖬 La
	Bid ID	Round	Version	Bid Status	Event Status	Bid Last Saved						
	1	1	2	Posted	Posted	08/03/2016 04:15 EST	View	Edit Bid R	esponse	Copy	Cancel	Upload

Check all the responses provided and attachments uploaded to ensure all required information has been provided with your bid. Once you have viewed, exit the bid page.

6.2 Edit Bid

You can view whether editing of submitted bids is allowed on the event front page. If edits are allowed, press *View, Edit or Copy from Saved Bids*. Please note that it is only possible to make edits to a submitted bid up until the deadline for submission of bids.

vents and mace blos	Event Details			
ents and Place Bids it Activity IW User Contact er Profile gorizations ettings IM Info - Hidden is & Conditions	Bid on Event	1	¥ ¥	iew, Edit or Copy from Saved Bid iew Your Bid Activity iew Bidding Documents Ipload XML Bid Response
Ī	Event Name:	Bidder Guide February 2016		
	Event ID: Event Format/Type:	UNDP1-0000000484 Sell Event RFx	My Bid Status:	
	Event Round:	1		
	Event Version:	2		
	Event Start Date:	02/02/2016 09:02 EST		
	Event End Date:	31/03/2016 09:02 EDT		
	Event Description:			
	This is a demo event f	or the bidder guide February 2016.		
	Contact:		Payment Terms:	
	Phone:		My Bids:	1 In-Process and Submitted
	Email:		Edits to Submitted Bids	Allowed
	Online Discussion:		Multiple Bids:	Not Allowed
	Live Chat Help:			

Press Edit Bid Response.

Annu Carter Control Co		ew, E	dit or	copy fr	om Sav	ed Bids		Welcome, Bidder Users Guide					
	Ever Ever Ever	nt Name nt ID nt Forma nt Start I nt End D	at/Type: Date:	Bidder Guid UNDP1-00 Sell Event 02/02/2016 31/03/2016	RFx 09:02 EST	2016		Event Round: 1 Event Version: 2 Multiple Bids Not Allowed Currency US Dollar					
			_		Double Land				I,	al Fi	rst 🖪 1 of	1 🗈 Last	
	Bid ID	Round	Version	Bid Status	Event Status	Bid Last Saved							
	1	1	2	Posted	Posted	08/03/2016 04:15 EST	View	Edit Bid R	esponse	Copy	Cancel	Upload	

When you have done the necessary changes, press *Submit Bid*. **If you press Save for Later**, please be aware that this action will withdraw your previously submitted bid and you will not have a bid posted until you have submitted the edited bid.

If you make any changes to your bid you have to press Submit Bid again, otherwise you no longer have a valid bid in the system.

Menu Search:					
Manage Events and Place Bids View Events and Place Bids My Event Activity Additional My User Contact	Event Deta	Save for Later Validate Entries			
 My Bidder Profile My Categorizations My IM Settings Maintain IM Info - Hidden View Terms & Conditions 	Event Name: Event ID:	Bidder Guide February 2016 UNDP1-0000000484	Bid ID:	New	

6.3 Cancel Bid

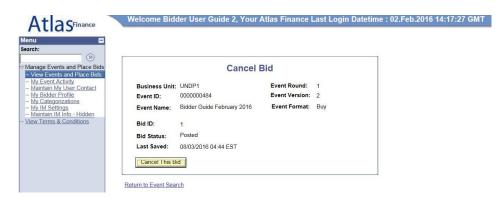
To cancel a bid go to View, Edit or Copy from Saved bids.

:h:			
nage Events and Place Bids	Event Details		
fiew Events and Place Bids			
ly Event Activity laintain My User Contact	Bid on Event	Bidding Shortcuts:	View, Edit or Copy from Saved Bids
ly Bidder Profile			View Your Bid Activity
ly Categorizations ly IM Settings			View Bidding Documents
aintain IM Info - Hidden			Upload XML Bid Response
w Terms & Conditions			

Click on *Cancel* for the bid that you wish to cancel.

Anage Events and Place Bids - View Events and Place Bids - We Event Activity - Maintain Mw User Contact - My Categorizations - My Categorizations - My Categorizations - My Categorizations - My Categorizations - My Categorizations - My M Settinga - Maintain Mk Info - Hidden		ew, I	Edit o	r copy fr	om Sav	ed Bids		Welcome	e, Bidder Users Gi	uide			
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	Event Start Date: 02/02/2016 09:02 EST Multiple Bids Event End Date: 31/03/2016 09:02 EDT Currency							US Dollar	Dollar				
										l Ell	First 🚺 1 o	f 1 🖸 Las	
	Bid	D Roun	d Version	Bid Status	Event Status	Bid Last Saved							
	1	1	2	Saved	Posted	08/03/2016 04:39 EST	View	Edit Bid F	Response	2	Copy Cancel	Upload	

The following screen will appear, press *Cancel This Bid*.



The system will once again ask you whether you would like to cancel your bid. To cancel the bid, press *Yes*.

rch:			New Window Help Personalize Page
anage Events and Place Bids View Events and Place Bids	Cance	Bid	
My Event Activity Maintain My User Contact	Business Unit: UNDP1	Event Round: 1	
My Bidder Profile My Categorizations	Event ID: 0000000484	Event Version: 2	
My IM Settings Maintain IM Info - Hidden	Event Name: Bidder Guide February 2016	Event Format: Buy	
ew Terms & Conditions	Bid ID: 1		
	Bid Status: Posted		
	Last Saved: 08/03/2016 04:44 EST		
Message			

When the bid is cancelled in the system, you will receive an automated email confirmation of the cancellation.

Subject:	Bid Cancellation Confirmation
Bid	Cancellation
This m	essage is confirming your bid cancellation for the following UNDP Procurement event. See details below.
Event	Details
	ID: UNDP1 - 0000000484 Round 1 Version 2 umber: 1
Event	URL
Review	w and bid on this event.

6.4 Amending your bid when bid event is amended

If UNDP amends the bid event and its requirements, an automatic email notification will be sent by the system to all bidders who fall into one of the below categories:

- <u>4.2.1 Accept Invitation Express interest to participate in bid</u>
- Been invited directly by UNDP
- Already submited a bid on the original version of the Bid Event.

The amendments may consist of various aspects and how the bidder can modify his bid accordingly depends on what changes have been made in the bid event. If changes consist in deadlines, new attachments, amended specifications or TORs, etc., but no changes made to the line items or bid factors, the system will automatically attach your bid to the previous version against the new version. You do not necessarily need to submit it again. However, please make sure that your original bid still responds to all the revised requirements and make necessary amendments to your bid by editing your existing bid. Please review the section <u>6.2</u> <u>Edit Bid</u>.

If changes have been made to the line items or bid factors, the system will not attach the original bid to the newer version, but instead will disqualify it. The bidder **have** to submit a new bid that meets the new requirments of the new version. Detailed instructions on how to submit a new bid when changes are made to line items or bid factors can be found in <u>10 Appendix III: In case of event changes in line items or bid factors</u>. Failure to do so may result in your bid being disqualified and not considered for evaluation.

Do not edit or copy from previous bid when you are resubmitting your bid after changes to the event that affect line items or bid factors! Cancel your previous bid and create a new bid.

6.5 Ensuring there is a valid bid submitted in the system

It is the bidders responsibility to ensure that there is a valid bid submitted in the system before the event deadline.

To view the status of your bid, please enter the main page of the concerned event and press *View, Edit or Copy from Saved Bids*.

If the bid status states *Posted*, it means that you have submitted a bid in eTendering. If any other status shows, you do not have a posted bid in the system. **To be considered in the evaluation**, the bid status must be *Posted* at the bidding deadline!

e Events and Place Bids Events and Place Bids	View, Edit or	copy fron	n Save	ed Bids		Welcome,	Bidder Users Guid	e		
My Event Activity, Maintain My User Contact My Bidder Profile My Categorizations My IIM Settings Maintain IM Info - Hidden aw Terms & Conditions	Event Name: Event ID Event Format/Type: Event Start Date: Event End Date:	Bidder Guide F UNDP1-00000 Sell Event 02/02/2016 09:0 31/03/2016 09:0	00484 RFx 02 EST	016	Event Round: 1 Event Version: 2 Multiple Bids Not Allowed Currency US Dollar					
							ار	۲ Fi	rst 🚺 1 of	1 💟 La
	Bid ID Round Version	Bid Status	<u>ivent</u> itatus	Bid Last Saved						
	1 1 2	Posted F		08/03/2016 04:15 EST	View	Edit Bid R	esponse	Copy	/ Cancel	Upload

6.6 Key Points to Remember

- You can only edit, cancel and submit new bids up until the bidding deadline.
- If you edit a bid, you must resubmit it again. Otherwise, your previous bid will be withdrawn and you will no longer have an active bid in the system.
- If a bid factor or line item is changed and you have previously submitted a bid, you must cancel the previously posted bid and submit a new one from scratch. Do not copy from your old bid when creating a new bid!

7 Creating and managing a bidder profile in eTendering

This section explains how a bidder account is registered and managed in eTendering. Please note that the registration is a one-time process and each bidding entity should only have one account in eTendering.

7.1 Bidder Registration

This section describes the steps that bidders must follow in order to register in the eTendering system. It is a one-time self-registration where bidders must provide pertinent information about them such as name, email, address, and any organization information.

Once the registration is completed, bidders can sign into the eTendering system using their own username and password.

IMPORTANT! If you are already registered in the system but do not remember the password, do not register again. Use the "Forgotten Password" link or contact UNDP for support.

First time registrants need to access the site through a generic login. Please use the below details to log into the website and complete the registration process that will grant the bidders their own profile in the system.

- Website: https://etendering.partneragencies.org
- Username: event.guest
- Password: why2change

User name: Password: Login Change Password For	aotten Password	
To obtain support:		Atlas
UNDP Users	UNDP Atlas Service Centre	
UNFPA Users	My UNFPA	"Atlas" signals our global presence and a reliable
UNOPS Users	UNOPS Atlas Intranet Page	and comprehensive way for finding information and connecting countries to knowledge,
UNU Users	UNU Atlas Information Centre	experience and resources as we help people build
UN Women Users	UN Women Atlas Intranet Page	a better life.

Once the bidder has logged into the site using the above mentioned details, please go to *Manage Events and Place Bids* \rightarrow *Register Bidder* to initiate the bidder registration process.

Please note that the event.guest login details are for the sole purpose of registering new bidders. For submitting bids, the bidder must use their individual profile once registered.

Atlas ^{Finance} Welcome	event guest	, Yo	ur A
Addas			
		0	0 -
earch:			
Manage Events and Place Bids			
- Register Bidder			
<u>view Events and Place Bids</u> View Terms & Conditions			
		0	0.
You have no Event related discussion		11.00	
threads to display.			
See all authorized Forums			
			0.
_ogin here as an existing User.			
User ID:			
Password:			
Sign In			
Register as a Sourcing Bidder			
able to bid on events.			
n Register as a Supplier			
This is for UNFPA Suppliers only. Click here			
to register as a supplier user. You must have a registration code to continue			
7083			
2 I forgot my password			

7.1.1 Registration Process

The registration process consists of six steps. Some of the information entered during the registration process cannot be modified at a later stage once the profile is set up, therefore it is important that you ensure correct information is provided for the beginning.

In the first step of the registration process, the bidder must select wether they are a Business or Individual and whether they are interested in buying or selling goods and/or services, or both.

Please note that, for the second question, it is recommended to choose "Both" as it will enable the bidder to see all ongoing tenders.

Bidder Registration Step 1 of 6: Preliminary information.	
These questions will determine the type of bidder you will beco	ime.
* Required Field	
1. Please select the type of bidder which best describes you	
Business	
O Individual	
2. What type of bidding activities are you interested in?	
Buying goods/Services	
Selling goods/Services	
Both	

The second step in the self-registration process is to provide necessary information of the users connected to the bidder profile. Please fill out as detailed information as possible.

All fields marked with * must be filled, please take the following into consideration:

- **Company Name**: must correspond to the name recognized and registered in relevant registration office.
- **First and last name**: should be the name of the person authorized by your company to use the system and represent the company.
- **Email ID**: must be a valid email address for your company. Please note that all future communication from the system will be addressed to this address. It is possible to change the email address after registration (please see section <u>7.2.2 Update Bidder</u> <u>Profile</u>), but the registration cannot be completed without a valid email address.
- **User ID**: It is strongly recommended to create a username with two parts separated by a dot. For example: firstname.lastname

ep 2 of 6	User Account	Setup
count please cli ers as needed.	ount for your company. O ck on the 'Save and Add.	ptionally, if you want to add another user to access this Another user' button. You can repeat it to add as many
equired Field		
Company Nam	Bidder Users Guide	
URLID:http:		
ser Information		
*First Name	Bidder	Delete
*Last Name	USer Guide	
Title	Executive Director	
*Email ID		
*Telephone	1231231231	Ext
Fax		
*User ID	bidder.guide1	User's account login name.)
		Save and Add Another User

It is possible to add several users to the same bidder profile, which will enable several people from the same company or organization to access the eTendering site to view and submit bids associated to the bidder profile. Each user will have its own User ID and password. It is highly recommended that you create at least 2 users.

To add an additional user, fill out the information for the first user as per above, then click *Save* and *Add Another User*.

idder Reg	: User Account	t Setun
reate a user acc	ount for your company. (Dptionally, if you want to add another user to access this Another user' button. You can repeat it to add as many
Required Field		
Company Nam	e Bidder Users Guide	
URLID:http Iser Information		
		C Delate
*First Name	Bidder	Delete
*Last Name	USer Guide	
Title	Executive Director	
*Email ID		
*Telephone	1231231231	Ext
Fax		
	المتعادية والمتعادية	
"User ID	bidder.guide1	(User's account login name.)

Fill out the necessary information for the additional user. Once all intended users are created, click on *Next* to continue to step 3 in the bidder registration process.

Bidder Registration

ompany Nam URLID:http	e Bidder Users Guide	10	
URLID:http			
	:0		
er Information	n		
*First Name	Bidder	Delete	
*Last Name	USer Guide		
Title	Executive Director		
*Email ID			
*Telephone	123/123-1231	Ext	
Fax			
*User ID	bidder.guide1	(User's account login name.)	-
*User ID *First Name		(User's account login name.)	-
*First Name			-
*First Name *Last Name	Bidder		-
*First Name *Last Name	Bidder User Guide 2 Marketing Director		-
*First Name *Last Name Title	Bidder User Guide 2 Marketing Director		-
*First Name *Last Name Title *Email ID	Bidder User Guide 2 Marketing Director		-

In step three, the address of the bidder is indicated. While filling out this information, please pay special attention to the selected country. For all bidder profiles, the system will automatically default the country to USA. If this is not the correct country for the bidder address, please make sure to change it accordingly by clicking *Change Country*.

Bidder Registration	
Step 3 of 6: Primary Addre	ess
Please provide a Primary Address for you Primary Address would be the main head	r company. If your company has multiple site locations, th quarters.
Required Field	
rimary Address	
	ISA Please click on the 'Change Country'
your address is not located in the U	JSA, Please click on the 'Change Country' a enter the address.
your address is not located in the Units and select the country before you	
your address is not located in the Units and select the country before you	a enter the address.
your address is not located in the Units and select the country before you	a enter the address.
your address is not located in the Unk and select the country before you Country: United States Chi	a enter the address.
your address is not located in the Unk and select the country before you Country: United States Character and the select the country that the select the country that the select the country that the select the	a enter the address.
your address is not located in the Unk and select the country before you Country: United States Ch: *Address 1: Address 2: Address 3:	a enter the address.
Your address is not located in the Unit and select the country before you Country: United States *Address 1: Address 2: Address 3: *City:	a enter the address.
Address 1: Address 2: Address 3:	a enter the address.

A list of all countries will appear. Please select the appropriate country by clicking on the name.

		k Up Country	×
Bidder Registration	BLR	Belarus	
	BLZ	Belize	-
Step 3 of 6: Primary Address	BMU	Bermuda	
lease provide a Primary Address for your company. If your company has multiple site locations,	BOL	Bolivia	
many Address would be the main headquarters.	BRA	Brazil	
many mourees would be the ment ready antere.	BRB	Barbados	
Required Field	BRN	Brunei Darussalam	
	BTN	Bhutan	
imary Address	BVT	Bouvet Island	
	BWA	Botswana	
your address is not located in the USA, Please click on the 'Change Country'	CAF	Central African Republic	
nk and select the country before you enter the address.	CAL	Canary Islands	
Country: United States Change Country	CAN	Canada	
	CCK	Cocos (Keeling) Islands	
	CHE	Switzerland	
*Address 1:	CHL	Chile	
Address 2:	CHN	China	
Addune Tr	CIV	Cote D'Ivoire	
Address 3:	CMR	Cameroon	
*City:	COD	Congo, The Democratic Republic	
	COG	Congo	
County:	COK		
*State: Q. Postal:	COL	Colombia	
	COM		
Internet and the second s	CPV	Cape Verde	
<< Back Next >> Cancel Registration	CRI	Costa Rica	
	CUB	Cuba	
Required Field	CUW		
	CXR	Christmas Island	
	CYM		
	CYP	Cyprus	
	CZE	Czech Republic	
	DEU		
	DJI	<u>Germany</u> Dilbouti	
	DMA	Dominica	
	DNK	Denmark	
	DOM		
	DZA	Dominican Republic Algeria	
	ECU	Ecuador	
	EGY	Egypt	
	ERI	Eritrea	
	ESH	Western Sahara	
	ESP	Spain	
	EST	Estonia	
	ETH	Ethiopia	
	FIN	Finland	
	EAL	Elli	
	FLK	Falkland Islands (Malvinas)	
	FMP	Micronesia, Federated States O	
	ERA	France	
	ERO	Faroe Islands	

Once the correct country is selected, please continue to fill out the remaining address information and click on *Next*.

tep 3 of 6: Primary Add	ress
ease provide a Primary Address for you mary Address would be the main head	ir company. If your company has multiple site locat
e a surrante	quarters.
equired Field	
nary Address	
	USA, Please click on the 'Change Country'
and select the country before yo	ou enter the address.
Country: Denmark	hange Country
*Address 1: Marmorvej 51	
Audress 1. marrier toj e t	
Address Dr	
Address 2:	
Address 3:	Postal:
Address 3: Address 4: *City: Copenhagen	Postal:

Step four is optional. If you do not have alternative addresses for your company, skip this step by clicking on *Next* to go to step five.

Bidder Registi	ation
Step 4 of 6: Ot	her Account Addresses
* Required Field	
The Primary Address y Marmorvej 51	ou have entered for Bidder Users Guide is:
Copenhagen, Denmar	k
f you need to make cor	ections, click the Back button and edit your fields.
Other Account Addre Because you will be t	
Other Account Addre Because you will be t provide Bill To, Ship	sses idding on events as both purchaser and seller of goods/services, you must
Other Account Addre Because you will be b provide Bill To, Ship ⁻ Check boxes below to	sses idding on events as both purchaser and seller of goods/services, you must fo, and Invoice addresses.
Other Account Addre Because you will be b provide Bill To, Ship ⁻ Check boxes below to Bill To Address	sses idding on events as both purchaser and seller of goods/services, you must Fo, and Invoice addresses. b indicate addresses that are different from your Primary Address: your company's accounts payable department (for when you purchase

* Required Field

In step five, the bidder is prompted to designate addresses for each of the users. Please note that this is only applicable to the bidders who have added additional addresses to their registration. For bidders who only have one address, only the Primary Address can be chosen. Please make sure that each user has been assigned one address.

When you have assigned an address to each user, click on *Next* to go to the next step in the registration process.

Step 5 of 6: Address Conta	icts	
Please enter additional addresses as necess- ised for all address types.) Next, please des address category. If you're not sure which ac Address".	signate each of your registered users to	an appropriate
Required Field		
User Name	Designate as Contact for	
Bidder USer Guide	Primary Address	~

The last step in the registration process is the acceptance of the Terms and Conditions. Please read the Terms and Conditions carefully. If you agree, please tick *I agree to be bound by the following Terms and Conditions* and thereafter click *Finish*.

p 6 of 6: Terms and Conditions	
sure you read the terms and conditions fully before continuing.	
juired Field	
-	21
✓ I agree to be bound by the following Terms and Conditions:	
1. Terms and Conditions of Use of the Web Site:	
The use of this web site constitutes agreement with the	^
following terms and conditions:	
(a) The UNDP maintains this web site (the "Site") as a courtesy to those who may choose to access the Site ("Users"). The information presented herein is for informative purposes only. The UNDP grants permission to Users to visit the Site and to download and copy the information, documents and materials (collectively, "Materials") from the Site for the User's personal.	
non-commercial use, without any right to resell or redistribute them or to compile or create derivative works therefrom, subject	t
Back Finish	Cancel Registration

If you do not agree to the stipulated Terms and Conditions, press *Cancel Registration*.

Upon the successful registration of the bidder, you will receive the following message:



Bidder registration for Bidder Users Guide was successful. You will receive a confirmation email with your username and password. Please note there may be delay in granting the necessary access to you. Therefore, please close this browser completely and wait for 15 minutes and use the url provided in the email



Press OK.

You will receive an automated message from the eTendering system confirming the bidder registration and sending an automated password, please see an example below. Please note that the automated password can only be used once.

Judget: Bidder Regulation Approved.	
	C,
Bidder Registration Approved	10
Day Bddyr,	
URCP has approved your registration become a block r viou username and temporary passed are provided below if you haven taked signed out of the system, please sign out now and dose the browser. In order to ensure proper access is granted by our, please wal about one hour and use the link provided below to login to the system. Creation you are ploted in the system context you are ploted in the system of th	
User ID and Pessword	
User ID: boltra guide1 Password: 0271111.20	
URL CONTRACTOR CONTRA	ĩ.
Loan to effectering System	

Before using the new password, please make sure to clear the internet history, cookies and temporary internet files and close the browser. If these actions are not taken, there might be problems to use the temporary password as the browser might default to the generic password *why2change* automatically.

Once the browser history is cleared, please close and reopen the browser and revisit <u>https://etendering.partneragencies.org</u>. This time, sign in by using the chosen username and temporary password provided in the automated email from the system. It is recommended to type the temporary password manually to avoid any errors by copy/paste.

User name:		
bidder.guide1		Volunteers UN
Password:		Inspiration in action CDF
•••••		
Login		
Change Password Fe	orgotten Password	Empowered Ares.
To obtain support	t: Other resources:	Atlas
UNDP Users	UNDP Atlas Service Centre	
UNFPA Users	My UNFPA	"Atlas" signals our global presence and a reliable and comprehensive way for finding information and connecting countries to knowledge,
UNOPS Users	UNOPS Atlas Intranet Page	experience and resources as we help people build a better life.
UNU Users	UNU Atlas Information Centre	
Important Messag	jes:	
Last updated on 17 Nov,	2015 at 7:30 PM New York time (ET)	
Atlas applicati	ions are working normally. If you encounter	any issues, please report them to your respective help desks.
Please clear your browse	er cache before signing onto ATLAS.	

When you log into eTendering for the first time with the temporary password, you will be prompted to change the password to a password of your choice. Once it has been changed, you will be logged into the system and will be able to view bidding processes and submit bids.

When entering the details provided in the automated email, the below screen will appear. Please re-enter the automated password, and thereafter enter a new password. After reconfirming the new password, press *Change Password*.

Your new password should meet the following criteria:

- Minimum 8 characters.
- At least one UPPERCASE LETTER.
- At least one lowercase letter.
- At least one number.

Password Change Request

Old Password*	•••••
New Password*	•••••
onfirm New Password*	•••••

If you have typed the new password and reconfirmed it correctly, the below screen will appear. Press *Continue*.

Password Change Information

bidder.guide1 your new password has been set.

Use this new password the next time you log into your account.

CONTINUE

The system will now prompt you to choose a security hint and answer that will be used to identify the user in case the password is forgotten. Please choose the security hint you would like to use from the dropdown list and type your answer in the box. Please note that the answer is sensitive to the capital letters.

Once you have chosen your security hint and answer, press Submit.

	Atlas Account Security Profile
For security purp	oses, the secret hint and answer provided will be used in the event that you have forgotten your password.
Please select a h	int question from the list provided and specify the answer below:
	Password Hint : Favorite color
	Answer : blue
	Submit Clear this form

You have now successfully registered as a bidder in the eTendering system, and the following screen will appear:

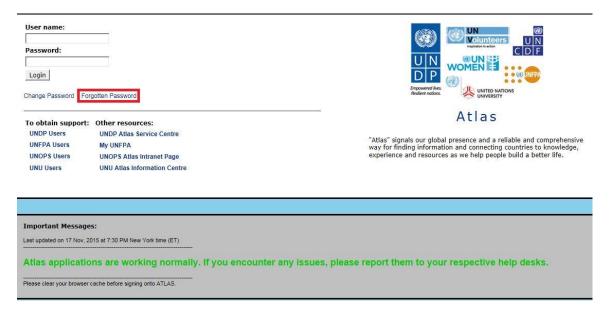
AtlasFinance Welcome Bidder USer Guide to Atlas Community			-	Home
earch:	There are no events to	view.		
View Terms & Conditions	Event Name	Event Type	Start Date/Time	End Date/Time:
	test event nbotification t invited bidders	P RFx	29/01/2016 05:57 EST	26/02/2016 05:57 EST
	UNFPA/UNDP event notification email	RFx	29/01/2016 06:07 EST	29/02/2016 06:07 EST
	See all of my events			

Please log into eTendering at least every 45 days to ensure you will keep your account active.

7.1.2 Forgotten password

If you forget your password, please follow the below steps to restore it.

Go to the front page <u>https://etendering.partneragencies.org</u> and press *Forgotten Password*.



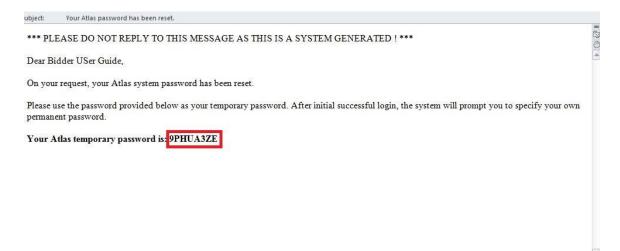
Enter your Atlas ID, which is the user name you selected during the registration process, as well as the associated email address and press *Submit*.

Forgotten Your Password	d
	D and a secil address
Please enter your Atlas login I	
server is a second distance of the second	sateur et l'adresse électronique correspondante
Escriba su nombre de usuario	y la correspondiente dirección e-mail.
Atlas Login ID: * bidder guide1	
Atlas Login ID: * bidder.guide1	
Atlas Login ID: * bidder.guide1	
Atlas Login ID: bidder.guide1	

The security hint that you selected during the registration process will appear. Enter the correct answer and press *Submit*. Please note that the answer is sensitive to capital letters. Kindly type the answer exactly as it was typed during the bidder registration.

Hint Ouestio	n : Favorite color
Hint Answer :	blue
Hint Answer :	Iblue

An automated email will be sent to the email address for the concerned user. Use the password provided in the email to log into eTendering. After the first login, the system will prompt the user to change the password.



Your new password should meet the following criteria:

Plea

- Minimum 8 characters.
- At least one UPPERCASE LETTER.
- At least one lowercase letter.
- At least one number.

7.1.3 Key Points to Remember when registering as a bidder

- The "event.guest" account is only to start the registration process. It does not allow any rights to submit bids.
- The information provided during the registration process (company name, user name, etc.), must be accurate and legitimate.
- Only create one bidder registration per each bidder company or individual. If you already have a profile but have forgot the password, please use the "forgotten password" link to create a new password.
- If a company is registering, it is recommended to create more than one user within the bidder profile.
- Enter a valid email address.
- When signing in with the temporary password, make sure to clear the browser history, close the browser, and to type the password correctly as per the automated email.

7.2 Managing Your Account

This section describes some additional features that enable the bidders to view their bidding activity and change the information in their bidder profile.

7.2.1 View Bidding Activity

The system record bidder activities. To view your bidding activities, click on *View Events and Place Bids* \rightarrow *My Event Activity* \rightarrow *Event Bids On*. All your bidding events that you have participated in will show.

Atlas ^{Finance}		
(») nage Events and Place	Bidder Users Guide	
s Iew Events and Place Bids	Event Activity Summary	
ly Event Activity Annuan wy Oser Contact ly Bidder Profile ly Categorizations	Click on number to view events below Events Invited To: 1 Events Bid On:	Events Awarded: 0
l <u>y IM Settings</u> Jaintain IM Info - Hidden w Terms & Conditions	Search Criteria Event Format: Vent Format: Date Range: From: Search	On Events Awarded Through:
	⊁ Legend	

To view the complete information of a specific bid, follow the instructions in section <u>6.5</u> <u>Ensuring there is a valid bid submitted in the system</u>.

7.2.2 Update Bidder Profile

To update the bidder profile, go to *Manage Events and Place Bids* \rightarrow *My Bidder Profile*. Click on each tab to change any information:

- **Main**: company website can be changed. The name of the company cannot be changed.
- Addresses: Add new or amend existing addresses.

Please note that the username and company name cannot be changed.

Press *Save* when you have finalized your changes.

(\gg)	Main A	ddresses	Contacts	Identific	ations			
Events and Place	Company E		6 D.					
nt Activity n My User Contact der Profile	User Inform	ation				Find	First < 1	l of 2 <u>≥ Las</u>
egonzations Settings in IM Info - Hidden ms & Conditions	Email ID Telephone Fax Address	USer Guid Executive 123/123-1	Director 231 Jain Address		Ext			
	Add Co Save Main Addre		Delete acts <u>Identific</u>	ations				

8 Appendix I: Common Definitions

Bid A submission of an offer on an event.

Bid Factor Bid requirements and evaluation criteria, that may or may not be cost-related, which factors into the award of an event. Bid factors can be of pass or fail or can be assigned weightings and used to determine the best qualified bid.

Examples of bid factors include price, product warranties, service level agreements, and defect ratings.

Bidder Anyone registered to place a bid on an event. The term *bidder* applies whether it is a sell event (i.e. when UNDP is selling goods) or a buy event (i.e. when UNDP is the buyer).

BusinessAn identification code that represents a high-level organization of business informationUnitusually representing an UNDP Country Office or HQ department.

Buy Event In a buy event, UNDP wants to buy goods or services. In addition to price, the creator may specify other bid factors and assign weightings, which factors into the award decision. Bidders must submit their bids, including responses to the bid factors, by a specified End Date after which time the bids are evaluated and the event is awarded. In PeopleSoft Strategic Sourcing, there are two types of buy events:

Auction: Also known as a reverse auction. All bids are visible to all bidders. Bidders can enter multiple bids, to beat the current highest-scoring bid.

Sealed RFx: Similar to a RFx event, yet also restricts the event creator from viewing the bids until after the event has ended. It is used by UNDP for Invitation to Bid (ITB) and request for Proposals (RFP) type of processes.

- **End Date** The date and time the event closes meaning that bids are no longer accepted.
- **Event** The originator of the event in the system.
- Creator
- FactorThe type of information being requested on the bid factor, such as monetary, numeric, date,Typetext, yes/no, or list.
- Preview The time available before an event's start date. During preview, bidders may view the event, and may enter bid data into the system but will not be able to submit their bid. Having a preview time for an event is optional.

Public An event on which any person or organization may bid.

- Event
- **RFx** A request for information or request for quote event in which each bidder bids once; bidders cannot see each other's' bids and scores.
- Sell Event Most familiarly known as an *auction*. In a sell event, the event creator offers a good or service for sale. In addition to price, the creator may specify other bid factors which helps determine the award decision. Bidders must submit their bids, including responses to the bid factors, by a specified end date at which time the bids are evaluated and the winners are declared. In PeopleSoft Strategic Sourcing, there are two types of sell events:

Auction: All bids and scores are visible to all bidders. Bidders can enter multiple bids, to beat the current highest-scoring bid.

RFx: Each bidder submits one bid by the specified end date, at which time the event creators

evaluate bids and awards the event. Bidders never see others' bids but the event creator can see all bids throughout the event.

- SetID An identification code that represents a set of control table information or tablesets. A tableset is a group of tables (records) necessary to define your organization's structure and processing options.
- **Start Date** The date and time at which the event becomes open for bidding.
- **User ID** The system identifier for the individual who generates a transaction.
- **Weighting** Both bid factors and line items are weighted to reflect their level of importance. Weighting is used to analyze and score bids.

9 Appendix II: List of country codes

Country	Code	Country	Code
Afghanistan	AFG10	Ecuador	ECU10
Albania	ALB10	Egypt	EGY10
Algeria	DZA10	El Salvador	SLV10
Angola	AGO10	Equatorial Guinea	GNQ10
Argentina	ARG10	Eritrea	ERI10
Armenia	ARM10	Ethiopia	ETH10
Azerbaijan	AZE10	Fiji	FJI10
Bahrain	BHR10	Gabon	GAB10
Bangladesh	BGD10	Gambia	GMB10
Bangkok Regional Office	BRC10	Geneva	H2410
Barbados	BRB10	Georgia	GEO10
Belarus	BLR10	Ghana	GHA10
Benin	BEN10	Guatemala	GTM10
Bhutan	BTN10	Guinea	GIN10
Bolivia	BOL10	Guinea-Bissau	GNB10
Bosnia & Herzegovina	BIH10	Guyana	GUY10
Botswana	BWA10	Haiti	HTI10
Brazil	BRA10	Honduras	HND10
Brussels	H2710	India	IND10
Bulgaria	, BGR10	Indonesia	IDN10
Burkina Faso	BFA10	Iran	IRN10
Burundi	BDI10	Iraq	IRQ10
Cairo Regional Centre	R4410	Jamaica	JAM10
Cambodia	KHM10	Jordan	JOR10
Cameroon	CMR10	Kazakhstan	KAZ10
Cape Verde	CPV10	Kenya	KEN10
Central African Republic	CAF10	Kosovo	KOS10
Chad	TCD10	Kuwait	KWT10
Chile	CHL10	Kyrgyzstan	KGZ10
China	CHN10	Laos	LAO10
Colombia	COL10	Lebanon	LBN10
Comoros	COM10	Lesotho	LSO10
Congo	COG10	Liberia	LBR10
Congo, DRC	COD10	Libyan Arab Jamahiriya	LBY10
Copenhagen	H2810	Macedonia	MKD10
Costa Rice	CRI10	Madagascar	MDG10
Cote d'Ivoire	CIV10	Malawi	MWI10
Croatia	HRV10	Malaysia	MYS10
Cuba	CUB10	Maldives	MDV10
Cyprus	CYP10	Mali	MLI10
Dem. Rep. Korea	PRK10	Mauritania	MRT10
Djibouti	DJI10	Mauritius	MUS10
Dominican Republic	DOM10	Mexico	MEX10

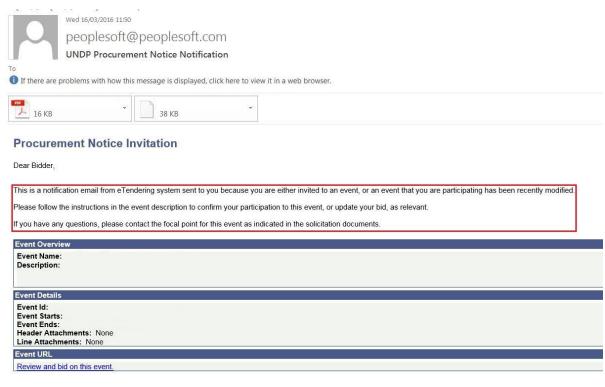
Country	Code	Country	Code
Moldova	MDA10	South Africa	ZAF10
Mongolia	MNG10	Sri Lanka	LKA10
Montenegro	MNE10	Sudan	SDN10
Morocco	MAR10	Sudan South (Juba)	SSD10
Mozambique	MOZ10	Suriname	SUR10
Myanmar	MMR10	Swaziland	SWZ10
Namibia	NAM10	Syria	SYR10
Nepal	NPL10	Tajikistan	TJK10
Nicaragua	NIC10	Tanzania	TZA10
Niger	NER10	Thailand	THA10
Nigeria	NGA10	Timor Leste	TLS10
Pakistan	PAK10	Тодо	TGO10
Palestine	PAL10	Tokyo	H2510
Panama	PAN10	Trinidad & Tobago	TTO10
Panama Regional Centre	R4610	Tunisia	TUN10
Papua New Guinea	PNG10	Turkey	TUR10
Paraguay	PRY10	Turkmenistan	TKM10
Peru	PER10	Uganda	UGA10
Philippines	PHL10	Ukraine	UKR10
Romania	ROU10	UN Volunteers	UNV10
Russian Federation	RUS10	UNDP1	UNDP1
Rwanda	RWA10	United Arab Emirates	ARE10
Samoa	WSM10	Uruguay	URY10
Sao Tome & Principe	STP10	Uzbekistan	UZB10
Saudi Arabia	SAU10	Venezuela	VEN10
Senegal	SEN10	Vietnam	VNM10
Serbia	SRB10	Washington	H2610
Sierra Leone	SLE10	Yemen	YEM10
Slovak Republic	SVK10	Zambia	ZMB10
Somalia	SOM10	Zimbabwe	ZWE10

10 Appendix III: In case of event changes in line items or bid factors

If UNDP amends the bid event, an automatic email notification will be sent by eTendering to all bidders who fall into one of the below categories:

- 4.2.1 Accept Invitation Express interest to participate in bid
- Been invited directly by UNDP
- Already submited a bid on the original version of the Bid Event.

Please refer to the below screenshot for an example of an automatic notification in the case of event changes:



The amendments may consist of various aspects, for example extended deadline for submission of bid, changes in terms and conditions, specifications, additional documentation, or changes in various requirements.

This annex applies to actions the bidder has to take if changes have been made to bid factors or line items in the event, if the bidder has already posted or saved a bid for later on the previous event version.

If changes have been made to the line items or bid factors, the bidder have to cancel their previous bid and submit a new bid. If the bidder does not take any action after changes to the bid factors or line items, their old bid will no longer comply to the event requirements and it will be disqualified by the system and may not be considered for evaluation!

After the bid has been amended, the bidder must view the bidding event and all attachments in eTendering to make sure they have taken note of all changes.

To view the event, go to Manage Events and Place Bids \rightarrow View Events and Place Bids \rightarrow and search for the relevant Event ID. When entering the event main page, please look at all information and attachments to review the amendments.

In this example three changes have been made to the event, which have all been entered in the description field on the event main page:

Bidding Shortcuts: View, Edit or Copy from Saved Bids

- One line item has been removed.
- One new line item has been added.
- One new bid factor has been added.

Event Details

							View	v Your Bid A v Bidding Do ad XML Bio			
Event Nar	me: Bid	lder User Gui	de February 2	2016							
Event ID:	UN	IDP1-000000	0612			My Bid Status:					
Event For	mat/Type: Sel	ll Event	RFx								
Event Ro	und: 1										
Event Ver	sion: 2										
Event Sta	rt Date: 31/(03/2016 05:3	1 EDT								
Event End	d Date: 28/0	04/2016 04:3	1 EDT								
Event Des	scription: ving changes have	e been made	to this event:	1							
- One nev		en added.				Payment Terms: My Bids: Edits to Submitt Multiple Bids:		1 In-Proce Allowed Not Allow	ess and Sub red	mitted	< >
- One new - One new Contact: Phone: Email: Online Dis	v line item has bee v bid factor has be scussion:	en added.		★ Bid F		My Bids: Edits to Submitte Multiple Bids:		Allowed Not Allow		mitted	~
- One nev - One nev Contact: Phone: Email: Online Dis Live Chat	v line item has bee v bid factor has be scussion: Help:	en added.	Lines I		Required	My Bids: Edits to Submitte Multiple Bids: © Lir	ed Bids:	Allowed Not Allow		mitted	~~
- One nev - One nev Contact: Phone: Email: Online Dis Live Chat	v line item has bee v bid factor has be scussion: Help:	en added.	Lines I	★ Bid F	Required	My Bids: Edits to Submitte Multiple Bids:	ed Bids:	Allowed Not Allow		<u>mitted</u>	~
- One new - One new Contact: Phone: Email: Online Dis Live Chat	v line item has bee v bid factor has be scussion: Help: All Lines	en added.	Find Vie		Required	My Bids: Edits to Submitte Multiple Bids: © Lir	ed Bids:	Allowed Not Allow	red Requested	Status	~

If you wish to bid on the new event, **you must first cancel your previous bid in the system**. If you leave your old bid in the system, it will be disqualified by the system and may not be considered for evaluation stage as it no longer fulfils the new minimum criteria.

To cancel your previous bid, click on *View, Edit or Copy from Saved Bids*.

Atlas ^{Finance}	Welcome Elis	sabet Elisabet, Your Atlas Financo	e Last Login Datetime : 3	1.Mar.2016 11:41:55 GMT
Manage Events and Place Bids	Event Details			
Monage Events and Place Bids My Event Activity Maintain My User Contact My Bidder Profile My Categorizations My Link Settings Maintain IM Info - Hidden View Terms & Conditions			Bidding Shortcuts:	View, Edit or Copy from Saved Bids View Your Bid Activity View Bidding Documents Upload XML Bid Response
	Event Name: Event ID: Event Format/Type:	Bidder User Guide February 2016 UNDP1-000000612 Sell Event RFx	My Bid Status:	
	Event Round: Event Version:	1 2		
	Event Start Date:	31/03/2016 05:31 EDT		

Press *Cancel.* Do not press on edit when you want to resubmit a new bid after changes to the event! Cancel your previous bid and create a new bid, otherwise the system will default to the old bid event and you bid will still not comply to the new requirements.

1: age Events and Place Bids	View, Edit or	r copy fror	n Sav	ed Bids					
ew Events and Place Bids v Event Activity	12 Lander 12 Lander 19 Lander					Welcome, Asha Deep Foundation (NGO)			
Maintain My User Contact My Bidder Profile My Categorizations My IM Settings Maintain IM Info - Hidden View Terms & Conditions	Event Name: Event ID Event Format/Type: Event Start Date: Event End Date:	Bidder User G UNDP1-00000 Sell Event 31/03/2016 05: 28/04/2016 04:	00612 RFx 31 EDT	uary 2016		Event Round: Event Version: Multiple Bids Currency	1 2 Not Allowed US Dollar		
							l B	Tirst 🚺 1 of 1 💟 L	
	Bid ID Round Version	Bid Status	Event Status	Bid Last Saved					
	1 1 2	Posted I	Posted	31/03/2016 05:48 EDT	<u>View</u>	Edit Bid R	esponse	Copy Cancel Uploa	

Confirm the cancellation by clicking on *Cancel This Bid*.

Atlas ^{Finance}	Welcome Elis	abet Elisabet, Your Atlas	Finance Last	t Login Datetime:31				
Manage Events and Place Bids	Cancel Bid							
View Events and Place Bids View Events and Place Bids My Event Activity Maintain My User Contact My Bidder Profile My Categorizations My IM Settings Maintain IM Info - Hidden View Terms & Conditions	Business Unit: Event ID: Event Name: Bid ID: Bid Status: Last Saved: Cancel This Bi Return to Event Sear	UNDP1 0000000612 Bidder User Guide February 2016 1 Posted 31/03/2016 05:48 EDT	Event Round: Event Version:	1 2 Buy				

The below message will appear. Reconfirm the cancellation again by clicking on Yes.



Your bid will now be cancelled, and you can resubmit a new bid in the system. To submit a new bid, follow the normal steps for bid submission from the beginning, as briefly described below.

Do not copy from previous bid, as the system will default to the old bid event and you bid will not comply to the new requirements. It is the bidders' responsibility to ensure that they have a valid, submitted bid in the system corresponding to the latest event version at the closing deadline.

To submit a new bid, you must first enter the main page of the event by going to *Manage Events and Place Bids* \rightarrow *View Events and Place Bids* \rightarrow and search for the relevant Event ID. When entering the bid event, press on *Submit Bid*.

Fill out all answers to the bid factors and prices for the line items. Please remember to upload all attachments, as they will not be saved from the previous bid that is now cancelled. When you are ready, press *Submit Bid*.

Allas													
Menu 🗖													
Search:													
>	Hide Event Quest	tions											
Manage Events and Place Bids – View Events and Place Bids	Event Questions												
 My Event Activity Maintain My User Contact 	Bid Required	Ct Ideal Response	Required										
- My Bidder Profile		4		1-3 of 3 Next Question	005								
 My Categorizations My IM Settings 	A. (*	★ C Do you accept UNDPs General Terms and Conditions attached in this Bid Event.											
Maintain IM Info - Hidden View Terms & Conditions													
- view remis & conditions	Response:	Yes 🗸		Weighting									
	Ideal:	Yes				Add Comm	ents or Attachments						
	A (*												
	Have yo	★ ✓ Have you provided Price and Delivery Schedule form: Fully completed and duly authorized?											
	Response:	Yes 🔽				Weighting							
	Ideal:	Yes				Add Comm	ents or Attachments						
	+ 4												
	★ ✓ Have you provide the Bid Submission Form, signed by an authorized representative of the entity submitting the bid and such submissions would be binding on the bidding entity												
		Yes		Weighting									
	Ideal: Yes Add Comments or Attachments												
	Step 2: Enter Line												
		This event contains one or more individual lines that await your bid response. Some or all lines may require your bid in order for consideration by the Event Administrator.											
	Lines in This Eve												
		Lines That Require a Response: 2 Your Total Line Pricing: 6.000.0000 USD											
	Total Total Eller	0,000.000	0.030										
	Hide Line Detail												
	★Bid Required	Dine Comme	nts/Files										
			l 🗾 Pr	revious Lines 1-2 of 2	Next Lines		5	-					
	Line Desc	ription	Unit			Your Unit Bid Price	Your Total Bid Price						
	1 ★ comp	witer	DOZ	10.0000		100.000000	1,000.0000 USD	Bid	Q				
		ighter Stabilo Yellow	EA	50.0000		100.000000	5,000.0000 USD	Bid	0				
	2 🗶 Highi	Igniel Stabilo Fellow	EA	50.0000	50.0000	100.000000	5,000.0000 030	DIU	2				
	At any point in the	bid response process you may	save an in-progress bid	and resume comp	letion at later ti	ime. When your	bid						
		ete, submit for consideration.											
	Submit Bid Save for Later Validate Entries												
	Return to Event Se	arch											

You will now receive an email notification confirming that your new bid is posted.

10.1 Key Points to Remember

- Do not edit or copy from previous bid when resubmitting your bid after changes to the event!
- Cancel your previous bid and create a new bid from scratch.
- Remember to review the event carefully to make sure your bid is valid according to the changes.
- If the bidder has posted a bid to an old version of an event, and not submits a new one after changes to bid factors and line items, the event will not be
- If no changes have been made to bid factors or line items, it is possible to edit the bid without cancelling the previous bid.