

# **REQUEST FOR PROPOSAL**

RFP No.: 51894

**Project: Mid-Term Evaluation of Making Access Possible (MAP)** 

**Countries: Multiple** 

Issued on: 27 November 2018

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# Section 1. Letter of Invitation

The United Nations Capital Development Fund (UNCDF) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation

Section 2: Instruction to Bidders

Section 3: Bid Data Sheet (BDS)

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- o Form A: Technical Proposal Submission Form
- o Form B: Bidder Information Form
- o Form C: Joint Venture/Consortium/Association Information Form
- o Form D: Qualification Form
- o Form E: Format of Technical Proposal
- o Form F: Financial Proposal Submission Form
- o Form G: Financial Proposal Form

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet.

Please acknowledge receipt of this RFP by sending an email to <a href="Uncdf.procurement@uncdf.org">Uncdf.procurement@uncdf.org</a>, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function in e-Tendering system, where applicable. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

UNCDF looks forward to receiving your Proposal and thank you in advance for your interest in UNCDF procurement opportunities.

Approved by:

Andrew Fyfe, head of the Evaluation Unit

Date: November 27, 2018

# **Section 2.** Instruction to Bidders

A. GENERAL PROVISIONS			
1. Introduction	1.1	Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNCDF. This RFP is conducted in accordance with the UNCDF Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at <a href="https://popp.UNCDF.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d">https://popp.UNCDF.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d</a>	
	1.2	Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNCDF. UNCDF is under no obligation to award a contract to any Bidder as a result of this RFP.	
	1.3	As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website ( <a href="www.ungm.org">www.ungm.org</a> ). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.	
2. Fraud & Corruption, Gifts and Hospitality	2.1	UNCDF strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNCDF vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNCDF's Anti-Fraud Policy can be found at <a href="http://www.UNCDF.org/content/UNCDF/en/home/operations/accountability/audit/office-of-audit andinvestigation.html#anti">http://www.UNCDF.org/content/UNCDF/en/home/operations/accountability/audit/office-of-audit andinvestigation.html#anti</a>	
	2.2	Bidders/vendors shall not offer gifts or hospitality of any kind to UNCDF staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.	
	2.3	In pursuance of this policy, UNCDF  (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question;  (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNCDF contract.	
	2.4	All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at <a href="http://www.un.org/depts/ptd/pdf/conduct_english.pdf">http://www.un.org/depts/ptd/pdf/conduct_english.pdf</a>	
3. Eligibility	3.1	A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNCDF whether they are subject to any sanction or temporary suspension imposed by these organizations.	
	3.2	It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNCDF.	
4. Conflict of Interests	4.1	Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:	

- a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNCDF to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process;
- b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or
- c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNCDF.
- 4.2 In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNCDF, and seek UNCDF's confirmation on whether or not such a conflict exists.
- 4.3 Similarly, the Bidders must disclose in their proposal their knowledge of the following:
  - a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNCDF staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
  - b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

4.4 The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNCDF's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

## B. PREPARATION OF PROPOSALS

- 5. General Considerations
- 5.1 In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
- The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNCDF.
- 6. Cost of Preparation of Proposal
- The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNCDF shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
- 7. Language
- 7.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNCDF, shall be written in the language (s) specified in the BDS.
- 8. Documents
  Comprising the
  Proposal
- 8.1 The Proposal shall comprise of the following documents:
  - a) Documents Establishing the Eligibility and Qualifications of the Bidder;
  - b) Technical Proposal;
  - c) Financial Proposal;
  - d) Proposal Security, if required by BDS;
  - e) Any attachments and/or appendices to the Proposal.
- 9. Documents
  Establishing the
  Eligibility and
- 9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its

Qualifications of the Bidder	qualifications must be documented to UNCDF's satisfaction.
10.Technical Proposal Format and Content	10.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP.
	10.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive.
	10.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNCDF, and at no expense to UNCDF
	10.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNCDF. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.
11. Financial Proposals	11.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.
	11.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price.
	11.3 Prices and other financial information must not be disclosed in any other place except in the financial proposal.
12. Proposal Security	12.1 A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal.
	12.2 The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected.
	12.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNCDF, UNCDF shall reject the Proposal.
	12.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.
	12.5 The Proposal Security may be forfeited by UNCDF, and the Proposal rejected, in the event of any one or combination, of the following conditions:
	<ul> <li>a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or;</li> <li>b) In the event that the successful Bidder fails: <ol> <li>to sign the Contract after UNCDF has issued an award; or</li> </ol> </li> </ul>
	12.6 to furnish the Performance Security, insurances, or other documents that UNCDF may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.
13. Currencies	13.1 All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:

a) UNCDF will convert the currency quoted in the Proposal into the UNCDF preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and b) In the event that UNCDF selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNCDF shall reserve the right to award the contract in the currency of UNCDF's preference, using the conversion method specified above. 14. Joint Venture, 14.1 If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal Consortium or that : (i) they have designated one party to act as a lead entity, duly vested with Association authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNCDF and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture. 14.2 After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNCDF. 14.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal. 14.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNCDF. 14.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between: a) Those that were undertaken together by the JV, Consortium or Association; and b) Those that were undertaken by the individual entities of the JV, Consortium or Association. 14.6 Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials. 14.7 JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm. 15.1 The Bidder (including the individual members of any Joint Venture) shall submit only 15. Only One Proposal one Proposal, either in its own name or as part of a Joint Venture. 15.2 Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or

c) they have the same legal representative for purposes of this RFP; or

16. Proposal Validity Period	<ul> <li>d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process;</li> <li>e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder; or</li> <li>f) some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.</li> <li>16.1 Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNCDF and rendered non-responsive.</li> <li>16.2 During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates</li> </ul>
	and the total price.
17. Extension of Proposal Validity Period	17.1 In exceptional circumstances, prior to the expiration of the proposal validity period, UNCDF may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.
	17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.
	17.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.
18. Clarification of Proposal	18.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNCDF staff member, UNCDF shall have no obligation to respond or confirm that the query was officially received.
	18.2 UNCDF will provide the responses to clarifications through the method specified in the BDS.
	18.3 UNCDF shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNCDF to extend the submission date of the Proposals, unless UNCDF deems that such an extension is justified and necessary.
19. Amendment of Proposals	19.1 At any time prior to the deadline of Proposal submission, UNCDF may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.
	19.2 If the amendment is substantial, UNCDF may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.
20. Alternative Proposals	20.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNCDF shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNCDF reserves the right to award a contract based on an alternative

		proposal.	
	20.2 I	f multiple/alternative proposals are being submitted, they must be clearly marked as 'Main Proposal" and "Alternative Proposal"	
		When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.	
C. SUBMISSION AND	OPENIN	G OF PROPOSALS	
22. Submission	(	The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.	
	i a	The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.	
	i	Bidders must be aware that the mere act of submission of a Proposal, in and of itself, mplies that the Bidder fully accepts the UNCDF General Contract Terms and Conditions.	
Hard copy (manual) submission		Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:	
	ć	The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.	
	ł	The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:	
		i. Bear the name and address of the bidder;	
		ii. Be addressed to UNCDF as specified in the BDS	
	iii.	Bear a warning that states "Not to be opened before the time and date for proposal opening" as specified in the BDS.	
		If the envelopes and packages with the Proposal are not sealed and marked as required, UNCDF shall assume no responsibility for the misplacement, loss, or premature opening of the Proposal.	
	22.5 <b>E</b>	Email submission, if allowed or specified in the BDS, shall be governed as follows:	
Email Submission	á	a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;	
	k	The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and	

		clearly labelled. The files must be sent to the dedicated email address specified in the BDS.
	C	The password for opening the Financial Proposal should be provided only upon request of UNCDF. UNCDF will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.
		Electronic submission through eTendering, if allowed or specified in the BDS, shall be governed as follows:
eTendering submission	а	Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
	k	The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled.
	c	The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal should be provided only upon request of UNCDF. UNCDF will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected.
	C	Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS.
	C	Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: <a href="http://www.UNCDF.org/content/UNCDF/en/home/operations/procurement/busi">http://www.UNCDF.org/content/UNCDF/en/home/operations/procurement/busi</a>
		ness/procurement-notices/resources/
23. Deadline for Submission of Proposals and Late	c	Complete Proposals must be received by UNCDF in the manner, and no later than the date and time, specified in the BDS. UNCDF shall only recognize the date and time that he bid was received by UNCDF
Proposals		JNCDF shall not consider any Proposal that is submitted after the deadline for the submission of Proposals.
24. Withdrawal, Substitution, and		A Bidder may withdraw, substitute or modify its Proposal after it has been submitted at any time prior to the deadline for submission.
Modification of Proposals	F r T a r	Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to UNCDF, duly signed by an authorized epresentative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"
	E C S t	ETendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how o cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos.
		Proposals requested to be withdrawn shall be returned unopened to the Bidders (only or manual submissions), except if the bid is withdrawn after the bid has been opened

25. Proposal Opening	25.1	There is no public bid opening for RFPs. UNCDF shall open the Proposals in the presence of an ad-hoc committee formed by UNCDF, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.	
D. EVALUATION OF F	ROPO:	SALS	
26. Confidentiality	26.1	Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.	
	26.2	Any effort by a Bidder or anyone on behalf of the Bidder to influence UNCDF in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNCDF's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNCDF's vendor sanctions procedures.	
27. Evaluation of Proposals	27.1	The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNCDF will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.	
	27.2	Evaluation of proposals is made of the following steps:  a) Preliminary Examination  b) Minimum Eligibility and Qualification (if pre-qualification is not done)  c) Evaluation of Technical Proposals  d) Evaluation of Financial Proposals	
28. Preliminary Examination	28.1	8.1 UNCDF shall examine the Proposals to determine whether they are complete verspect to minimum documentary requirements, whether the documents have be properly signed, and whether the Proposals are generally in order, among ot indicators that may be used at this stage. UNCDF reserves the right to reject Proposal at this stage.	
29. Evaluation of Eligibility and Qualification	29.1	<ul> <li>Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria).</li> <li>In general terms, vendors that meet the following criteria may be considered qualified: <ul> <li>a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNCDF's ineligible vendors' list;</li> <li>b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments,</li> <li>c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required;</li> <li>d) They are able to comply fully with UNCDF General Terms and Conditions of Contract;</li> <li>e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and</li> <li>f) They have a record of timely and satisfactory performance with their clients.</li> </ul> </li> </ul>	
30. Evaluation of Technical and Financial Proposals	30.1	The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNCDF may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation	

shall be provided in the bid document where required.

- 30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non-responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNCDF will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.
- 30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.
- When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:

#### Rating the Technical Proposal (TP):

**TP Rating** = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

## Rating the Financial Proposal (FP):

**FP Rating** = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

#### **Total Combined Score:**

**Combined Score** = (TP Rating)  $\times$  (Weight of TP, e.g. 70%) + (FP Rating)  $\times$  (Weight of FP, e.g., 30%)

## 31. Due Diligence

- 31.1 UNCDF reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:
  - a) Verification of accuracy, correctness and authenticity of information provided by the Bidder:
  - b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
  - c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder;
  - d) Inquiry and reference checking with previous clients on the performance on ongoing or contracts completed, including physical inspections of previous works, as necessary;
  - e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;
  - f) Other means that UNCDF may deem appropriate, at any stage within the selection process, prior to awarding the contract.

# 32. Clarification of Proposals

- To assist in the examination, evaluation and comparison of Proposals, UNCDF may, at its discretion, ask any Bidder for a clarification of its Proposal.
- 32.2 UNCDF's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered

		by UNCDF in the evaluation of the Proposals, in accordance with RFP.	
	32.3	Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNCDF, shall not be considered during the review and evaluation of the Proposals.	
33. Responsiveness of Proposal	33.1	UNCDF's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.	
	33.2	If a Proposal is not substantially responsive, it shall be rejected by UNCDF and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.	
		Provided that a Proposal is substantially responsive, UNCDF may waive any non-conformities or omissions in the Proposal that, in the opinion of UNCDF, do not constitute a material deviation.	
	34.2	UNCDF may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.	
	34.3	For Financial Proposal that has been opened, UNCDF shall check and correct arithmetical errors as follows:	
		a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNCDF there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;	
		b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and	
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.	
	34.4	If the Bidder does not accept the correction of errors made by UNCDF, its Proposal shall be rejected.	
E. AWARD OF CONT	RACT		
35. Right to Accept, Reject, Any or All Proposals	35.1	UNCDF reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNCDF's action. UNCDF shall not be obliged to award the contract to the lowest priced offer.	
36. Award Criteria	36.1	Prior to expiration of the proposal validity, UNCDF shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.	
37. Debriefing	37.1		

38. Right to Vary Requirements at the Time of Award	38.1	.1 At the time of award of Contract, UNCDF reserves the right to vary the quantity or services and/or goods, by up to a maximum twenty-five per cent (25%) of the tota offer, without any change in the unit price or other terms and conditions.	
39. Contract Signature	39.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNCDF. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNCDF may award the Contract to the Second Ranked Bidder or call for new Proposals.	
40. Contract Type and General Terms and Conditions	40.1	The types of Contract to be signed and the applicable UNCDF Contract General Terms and Conditions, as specified in BDS, can be accessed at <a href="http://www.UNCDF.org/content/UNCDF/en/home/procurement/business/how-we-buy.html">http://www.UNCDF.org/content/UNCDF/en/home/procurement/business/how-we-buy.html</a>	
41. Performance Security	41.1	40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at	
		https://popp.UNCDF.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNCDF POPP D OCUMENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.do cx&action=default within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNCDF shall be a condition for rendering the contract effective.	
Advanced Payment  advance payment(s) (i.e., payments without having received payment is allowed as per BDS, and exceeds 20% of the to 30,000, whichever is less, the Bidder shall submit a Bank Gu of the advance payment in the <a 15="" d"="" href="https://popp.UNCDF.org/layouts/15/WopiFrame.aspx?sourgetcommons.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layouts/15/WopiFrame.aspx.org/layo&lt;/th&gt;&lt;th&gt;Except when the interests of UNCDF so require, it is UNCDF's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form available at &lt;a href=" https:="" layouts="" popp="" popp.uncdf.org="" wopiframe.aspx?sourcedoc="/UNCDF">https://popp.UNCDF.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNCDF POPP D</a> OCUMENT LIBRARY/Public/PSU Contract%20Management%20Payment%20and%20T axes Advanced%20Payment%20Guarantee%20Form.docx&action=default			
43. Liquidated Damages	43.1	If specified in BDS, UNCDF shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.	
44. Payment Provisions	44.1	Payment will be made only upon UNCDF's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UNCDF with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract.	
45. Vendor Protest	45.1	UNCDF's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNCDF vendor protest procedures: <a href="http://www.UNCDF.org/content/UNCDF/en/home/operations/procurement/business/protest-and-sanctions.html">http://www.UNCDF.org/content/UNCDF/en/home/operations/procurement/business/protest-and-sanctions.html</a>	
46. Other Provisions	46.1	In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNCDF shall be entitled to same lower price. The UNCDF General Terms and Conditions shall have precedence.	
	46.2	UNCDF is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNCDF General Terms and	

Conditions shall have precedence.

46.3 The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 <a href="http://www.un.org/en/ga/search/view doc.asp?symbol=ST/SGB/2006/15&referer">http://www.un.org/en/ga/search/view doc.asp?symbol=ST/SGB/2006/15&referer</a>

# Section 3. Bid Data Sheet

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements
1	7	Language of the Proposal	English
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed
3	20	Alternative Proposals	Shall not be considered
4	21	Pre-proposal conference	Will not be conducted
5	10	Proposal Validity Period	90 days
6	14	Bid Security	Not Required
7	41	Advanced Payment upon signing of contract	Not Allowed
8	42	Liquidated Damages	Will not be imposed
9	40	Performance Security	Not Required
10	18	Currency of Proposal	United States Dollar
11	31	Deadline for submitting requests for clarifications/ questions	12/14/2018

12	31	Contact Details for submitting clarifications/questions	Focal Person in UNCDF: Christophe Legrand Address: E-mail address: uncdf.procurement@uncdf.org and copy to Christophe.legrand@uncdf.org
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	Direct communication to prospective Proposers by email and Posting on the website http://procurement-notices.undp.org/
14	23	Deadline for Submission	04 January 2019
14	22	Allowable Manner of Submitting Proposals	Submission by email
15	22	Proposal Submission Address	Uncdf.procurement@uncdf.org
16	22	Electronic submission (email or eTendering) requirements	<ul> <li>Format: PDF files only</li> <li>File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard.</li> <li>All files must be free of viruses and not corrupted.</li> <li>Password for technical proposal must not be provided to UNCDF until the date as indicated in No. 14 (for email submission only)</li> <li>Password for financial proposal must not be provided to UNCDF until requested by UNCDF</li> <li>Max. File Size per transmission: 35MB</li> <li>Mandatory subject of email: RFP/ UNCDF/ 51894 - Mid-Term Evaluations of Making Access Possible (MAP)</li> </ul>
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively  The minimum technical score required to pass is 70%.
18		Expected date for commencement of Contract	January 22, 2019
19		Maximum expected duration of contract	12 months of project implementation

20	35	UNCDF will award the contract to:	One Proposer Only
21	39	Type of Contract	Contract for Goods and Services on behalf of UN Entities  http://www.UNCDF.org/content/UNCDF/en/home/procurement/business/how-we-buy.html
22	39	UNCDF Contract Terms and Conditions that will apply	UNCDF General Terms and Conditions for Mixed Goods and Services <a href="http://www.UNCDF.org/content/UNCDF/en/home/procurement/business/how-we-buy.html">http://www.UNCDF.org/content/UNCDF/en/home/procurement/business/how-we-buy.html</a>
23		Other Information Related to the RFP	

# Section 4. Evaluation Criteria

## **Preliminary Examination Criteria**

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided
- Technical and Financial Proposals submitted separately
- Bid Validity
- Bid Security submitted as per RFP requirements with compliant validity period

### **Minimum Eligibility and Qualification Criteria**

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with ITB clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with ITB clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		
History of Non- Performing Contracts <sup>1</sup>	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.	Form D: Qualification Form
	Minimum 3 years of relevant experience.	Form D: Qualification Form

<sup>&</sup>lt;sup>1</sup> Non-performance, as decided by UNCDF, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Previous Experience	Minimum 2 contracts of similar value, nature and complexity implemented over the last 3 years.  (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
Financial Standing	Minimum average annual turnover of USD 450.000 for the last 3 years.  Net income over the past 2 years should be equal or higher than the price proposal submitted and the current ratio should be at least 1.0 or higher.  (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Any additional criteria if required	

# **Technical Evaluation Criteria**

Summ	Summary of Technical Proposal Evaluation Forms	
1.	Bidder's qualification, capacity and experience	150
2.	Proposed Methodology, Approach and Implementation Plan	200
3.	Management Structure and Key Personnel	350
	Step 2 (only firms totaling > 490 points out of 700 points during the first step of the technical evaluation will be invited to do a presentation tentatively on January $14^{th}$ and $15^{th}$ between 10 AM and 3 PM EST	
4.	Demonstrated Presentation Skills and Quality of Responses to Panel Questions	300
	Total	1000

Sectio	n 1. Bidder's qualification, capacity and experience	Points obtainable
1.1	Previous performance of the firm in successfully bidding for, conducting and backstopping formative and summative evaluation of international development policy, programmes and projects in the area of inclusive finance generally and financial inclusion diagnostics, financial inclusion policies/ strategies and market development specifically.  Previous experience using a variety of evaluation approaches (e.g. theory-of-change based, utilization-focused, participatory, gender- and equity-focused project and programme evaluation) and methods (including performance, outcome and impact evaluation using both quantitative and qualitative data, provided either in secondary form (by the programme itself) or generated by the evaluation team themselves during the evaluation itself.  Evidence of the firm being able to deliver high quality evaluation reports through submission of three evaluation reports of comparable scope and approach to the evaluation being tendered here.	60
1.2	<b>Experience</b> of the firm in providing technical services/ intervening in a broad range of institutional and programme settings, including stand-alone projects or programmes funded by international donors, multi-partner interventions including those set up or involving the UN, as well as direct support to national governments working in the area of <b>financial inclusion</b> generally and financial inclusion policies/ strategies and diagnostics as well as <b>market development</b> more specifically.	60
1.3	<b>Knowledge and experience</b> of embedding key standards around promoting <b>gender equality</b> and the <b>empowerment of women</b> in the work that the firm does (e.g. gender mainstreaming, gender analysis, knowledge of human rights based approach to programming and evaluation and demonstration of understanding of economic empowerment of women. These criteria will be assessed on the basis of how gender has been streamlined in previous evaluation reports (see point 1.1 above).	30

Section	2. Proposed Methodology, Approach and Implementation Plan	Points obtainable
2.1	Extent to which the proposal presents an overview of the data collection strategy to be applied in answering the evaluation questions, including the qualitative and quantitative tools that will be used in assessing existing secondary data and generating new primary data. Bidders are requested to particularly focus on how they will measure the results of the MAP programme to date at the outcome level (i.e in terms of the use and follow up to the diagnostics completed, and road maps supported by the programme) using methods supporting a contribution analysis approach. In proposing the evaluation methodology, bidders are requested to respect the various quality standards for UNCDF evaluation set out in Annex 3. of the Terms of Reference.	80
2.2	Extent to which the proposal highlights how the evaluation will apply a gender responsive lense with a view to generating findings that take into account the perspective of women, rural, and un(der)banked population segments, as well as make use of the Gender Economic Empowerment Framework	40
2.3	A detailed evaluation work plan for conducting the evaluation, showing the overall time commitment for the evaluation, as well as specific activities and time allocated to each individual team member. Note that the evaluation team should have sufficient time to complete:	80
	i. Review of all relevant programme documentation during the inception phase, including a briefing by the project team on the programme during the inception phase;	
	ii. Country visits to the four programme countries mentioned above;	
	iii. Write up of the evaluation report presenting the findings on the programme as a whole as well as the supplementary country reports.	
	Total Section 2	200

Section 3. Management Structure and Key Personnel			Points obtainable
	For the requirements of the evaluation team, please see further details in Section 7 of the TOR below: 'composition of the evaluation team'.		350
3.1	The evaluation team should present a combination of technical expertise and experience in evaluation and experience in designing and managing interventions in the field of financial inclusion, financial inclusion diagnostics and market development relevant to the programme.  The evaluation team should strive for gender-balance in its composition and include representatives from countries in which the programme has been implemented and possess background knowledge/expertise in the countries to be visited.		60

3.2	The team should be familiar with approaches used to assess program contribution to market development/systemic changes in the area of financial inclusion, as well as theory-based approaches to programme evaluation, using both quantitative and qualitative analysis of existing secondary data and primary data sources. The team should have comprehensive knowledge of inclusive finance industry best practices in measuring and evaluating the results of development cooperation, including the use of CGAP benchmarks for the performance of financial service providers and the latest CGAP guidance in measuring market development.	60
3.3	The teams should also demonstrate the following experience and expertise:	170
	10 years experience of designing and conducting international development evaluations that apply relevant mixed-methods evaluation approaches to a variety of different modalities in international development cooperation, involving intergovernmental organisations and their government and private sector counterparts.	20
	•	
	5 years of experience in integrating gender equality and women's empowerment in evaluation.	15
	Evidence of formal evaluation and research training, including familiarity with OECD or UN norms and standards for development evaluation, as well as the evaluation of complexity as applied to market development approaches, such as that of CGAP and DCED. Education certificates, trainings and previous professional experience will be considered as evidence.	10
	<ul> <li>10 years of experience of undertaking/participating in evaluations in inclusive finance (micro, meso and macro levels) including experience using a range of qualitative and quantitative evaluation methodologies to assess program results at individual, institutional, market and policy levels.</li> </ul>	30
	The team must also have experience in financial inclusion, specifically in financial inclusion diagnostics and support to governments in developing and implementing financial inclusion policy and strategy.	
	Knowledge and awareness of issues relating to financial Inclusion gaps and policy initiatives	30
	Strong knowledge and experience of working to support financial inclusion diagnostics (supply and demand side), including livelihoods approach as analytical framework;	15
	Comprehensive knowledge of CGAP benchmarks and industry best practices	15

	Total	Section 3	350
	National/regional consultants with at least 5 years of country ecosystem experience in financial inclusion to participate in the country visits.		15
	1- 2 Financial Inclusion experts with a minimum of at least 7 - 10 years relevant experience including gender expertise		20
	1 Team Leader with 10 years evaluation/inclusive finance and ideally policy experience		25
3.2 c	It is requested that the proposed evaluation team be made up of at least the following roles:		60
	Knowledge and experience of working for the UN system at the service of UN Member States is highly preferred.		15
	The team should also be able to work in English and French (if necessary) in view of the countries to be visited.		10
	5 years of experience at the country sector level/understanding of building enabling environments/stakeholder engagement for inclusive finance		10

Section 4 - Technical Proposal Evaluation			Points Obtainable
3.1	Clarity of presentation		150
3.2	3.2 Quality of responses to the questions		
	TOTAL Section 4		

## Mid-Term Evaluation of the Making Access Possible (MAP) Programme

Countries in which MAP has been implemented:

SADC: Swaziland, Lesotho, Zimbabwe, Mozambique, Malawi, Madagascar, Zambia, Botswana, DRC, Zambia

ASEAN: Myanmar, Thailand, Laos, Cambodia, Nepal

West Africa: Benin, Burkina Faso, Togo, Ivory Coast, Cameroon

Executing Agency: United Nations Capital Development Fund (UNCDF)

Timeframe of programme implementation: 2015 - 2018

**Total programme budgets:** 

**Initial Approved Budget:** 

Total estimated budget: USD 29.8 million, of which:

1. Funded Budget: USD 16.36 million

2. Unfunded budget: USD 13.4million

3. Disbursements to date: USD 15.3 million

# 1. Programme description

#### 1.1. United Nations Capital Development Fund and its Inclusive Finance Practice Area

The United Nations Capital Development Fund (UNCDF) is the UN's capital investment agency for the world's 48 Least Developed Countries (LDCs). UNCDF uses its capital mandate to help LDCs pursue inclusive growth. UNCDF uses 'smart' Official Development Assistance (ODA) to unlock and leverage public and private domestic resources; it promotes financial inclusion, including through digital finance, as a key enabler of poverty reduction and inclusive growth; and it demonstrates how localizing finance outside the capital cities can accelerate growth in local economies, promote sustainable and climate resilient infrastructure development, and empower local communities. Using capital grants, loans, and credit enhancements, UNCDF tests financial models in inclusive finance and local development finance; 'de-risks' the local investment space; and proves concept, paving the way for larger and more risk-averse investors to come in and scale up.

The main challenge the UNCDF's Financial Inclusion Practice area tries to address is the reality that currently globally about 1.7 billion adults remain unbanked while two billion adults - more than half of the world's working adults - are still excluded from formal financial services. This is most acute among low-income populations in emerging and developing economies. Including people in the formal economy is a critical contribution to poverty reduction, tackling inequality, and fostering inclusive growth.

UNCDF's Inclusive finance practice area (FIPA) contains a mixture of country, regional and global programmes. It supports 33 LDCs and is serving 8 million clients through the Financial Service Providers (FSPs) in which it invests. FIPA follows a sector-based approach and, more recently, has been implementing its programmes through a series of thematic initiatives. These initiatives are designed to test promising

models or solve specific problems across a range of countries to demonstrate a new approach or model typically through private sector actors such as financial service providers or mobile network operators that if successful can then be taken to scale by them. Global programmes often work in countries closely with country or regional country programmes, if present. A detailed explanation of FIPA's approach can be found at:

## http://www.uncdf.org/financial-inclusion

One of the areas of work that the Financial Inclusion Practice Areas has been supporting in recent years is the generation of data – driven diagnostics that are intended to empower governments to define financial inclusion strategies tailored to their circumstances and needs. The MAP programme is one such initiative.

#### 1.2 MAP programme

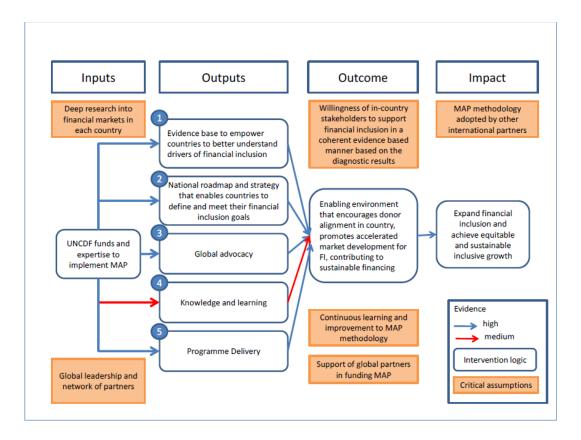
#### **Background:**

Originally designed in 2011 – 2012, and formalized into a full UNCDF programme in 2015, the Making Access Possible (MAP) programme is a multi-country initiative intended to support the development of national financial inclusion roadmaps and strategies in partner countries through the generation and use of evidence – based country financial inclusion diagnostics. The roadmaps identify the key drivers of financial inclusion within each country and provide a set of recommended practical actions tailored to each country that can be implemented by governments and key actors from the private sector and the donor community. These actions are expected to support the expansion of access to, or consolidating the provision of, financial services for individuals and micro and small businesses in partner countries.

### MAP methodology

The MAP approach places an understanding of the consumer at the core of its approach. It uses the quantitative FinScope Consumer Survey - in combination with different qualitative research approaches - to gather a wealth of in-country consumer data which can be used to identify and propose solutions to country-specific problems, based on insights into the country context, the supply environment and regulatory frameworks, and consumers' and households' needs, behaviour and preferences. Among other things, the detailed evidence bases that MAP is able to generate by disaggregating the target population equips governments to focus interventions, while also demonstrating to investors market potential and weaknesses.

#### **MAP Theory of Change**



The high-level Theory of change is illustrated in Figure 1 annex

As set out in the programme document, the primary objective of MAP is to help governments create an environment that promotes accelerated market development for financial inclusion contributing to increased sustainable financing for development.

Its theory of change combines a number of work streams focusing respectively on the creation of an evidence base to empower countries to better understand drivers of financial inclusion and then to support the development of a national roadmap and strategy that enables countries to define and meet their financial inclusion goals. In parallel, the programme implements a global advocacy and a knowledge and learning strategy, and provides support to government and partners to help them make best use of the material emanating from the diagnostic studies and the steps agreed in the financial inclusion strategies.

This in turn is expected to support greater coordination amongst partners leading to a stronger enabling environment and the expansion of financial inclusion and equitable sustainable inclusive growth as the MAP methodology is adopted by other international partners.

More formally, the expected programme results were agreed as follows:

*Programme Goal* - Expand the frontiers of financial inclusion and achieve equitable and sustainable inclusive growth at national and global level, contributing to the achievement of the *Millennium Development Goals* (MDGs)<sup>2</sup> and enabling the achievement of the post 2015 agenda, particularly on poverty alleviation, inclusive growth and on reducing inequality<sub>16</sub>, by supporting the expansion of inclusive finance in developing countries.

*Programme Outcome* - Policy environments are fostered that enable sustainable financing for development, and conditions created for accelerated market development in 20 underserved countries.

<sup>&</sup>lt;sup>2</sup> This has now been superceded by the Sustainable Development Goals agreed in 2015.

The following are the expected programme outputs.

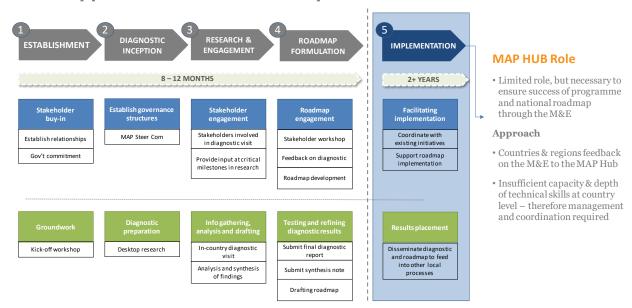
- Evidence base provided to empower countries to better understand drivers of financial inclusion:
   Comprehensive, country-level financial inclusion diagnostics are produced, combining traditional
   country context, supply-side and regulatory analysis with granular quantitative and qualitative
   demand-side research to identify actions and strategies that will improve the welfare of low-income
   households and grow small and micro businesses through increased financial inclusion.
  - **Implementation of national financial inclusion strategies is supported**: Countries are able to meet their national commitments to financial inclusion through the development and implementation of financial inclusion country roadmap, strategy and programming frameworks for development partners to align their funding.
- 2. Global Advocacy: Global stakeholder processes are underway that use the cross-country insights to engage and contribute to the global financial inclusion agenda. MAP outputs will be used to facilitate South-South sharing of lessons learned between LDCs and developing countries. Periodic reporting data generated by MAP will be used by policy makers to help them track their progress against their Maya declarations, the emerging SDG indicators, as well as report to global databases that track progress on financial inclusion.
- 3. **Knowledge and Learning: Learning and dissemination strategy** comprising of country level content and process lessons is put in place with a view to feeding into a global knowledge base to contribute to the global financial inclusion agenda.

#### **Implementation**

Since the start of the programme pilot in 2012, UNCDF has combined its own core funding with funding from Luxembourg and SIDA to support the design and roll out of the MAP initiative. An initial concept note was developed and agreed in 2012 after which it was agreed to fund an initial pilot of four countries to test the approach and methodology. Additional funding was raised from the Government of the Netherlands together with significant funding raised at country level. In 2015, the pilot was extended into a full programme with the objective of deploying in 20 countries over the next 5 years. To date, MAP research and diagnostics have been conducted in 19 countries across Asia and Africa

The MAP approach can be summarized as follows:

# **MAP Approach – Research and implementation**



MAP works very closely with a number of implementing partners including the FinMark Trust which leads on the demand-side through its FinScope surveys and the Centre for Financial Regulation and Inclusion (Cenfri), which leads on the research and diagnostics. It also works closely with UNCDF country programmes in countries where UNCDF is present. The choice of implementation modality varies according to a number of factors including the regional and country presence of the different partners, the status of financial inclusion markets in each country and type of policy and regulatory environment that supports those markets as well as the UNCDF footprint, programming and funding availability in different regions.

As of August 2018, the current status of MAP across the 19 countries is as follows:

No	Country	FinScope	Diagnostic	Roadmap	M&E	Implementing Agency
1	Swaziland	<b>V</b>	~	~	~	FMT
2	Lesotho	~	~	~	~	FMT
3	Malawi	~	~	~	~	FMT/UNCDF
4	Mozambique	~	~	FSD strategy	×	None (FSD)
5	Zimbabwe	~	~	World Bank	In discussion	FMT
6	Botswana	~	~	~	~	FMT
7	DRC	~	~	~	In progress	FMT/UNCDF
8	Madagascar	~	~	~	In progress	UNCDF
9	Zambia	~	~	~	×	FSD-Z
10	Myanmar	~	~	~	~	UNCDF
11	Laos	~	~			
12	Nepal	~	~	~	In progress	UNCDF
13	Cambodia	~	~	~		
14	Togo	~	~	~	In progress	UNCDF
15	Burkina Faso	~	~	~	In progress	UNCDF
16	Benin	<b>~</b>	In progress	In progress		UNCDF
17	Ivory Coast	×	~	~	×	UNCDF
18	Cameroon	~	In progress	In progress		UNCDF/UNDP
19	Thailand	<b>~</b>	<b>✓</b>	<b>✓</b>	×	None

will not be undertaken Since more than 50% of the countries that have undertaken the MAP diagnostics are now at the roadmap implementation stage, it can be useful to categorise the implementation of MAP by region. In SADC, for example, FinMark Trust leads the implementation with a combination of both UNCDF funding and its own funding. In West Africa, implementation is done directly by UNCDF and in the ASEAN implementation is done by the regional SHIFT programme with technical support from the MAP programme management unit.

Full details of work completed by MAP, including financial inclusion diagnostics, can be found here:

http://map.uncdf.org/map/about

# 2. Evaluation objectives

#### 2.1. Purpose, scope and objectives of the evaluations

This evaluation is being conducted in accordance with UNCDF's Evaluation Plan 2018 – 2021, and in line with UNDP's Evaluation Policy (to which UNCDF is party) which sets out a number of guiding principles and key norms for evaluation in the organization following the standards of the United Nations Evaluation Group.<sup>3</sup>

Amongst the norms that the Policy seeks to uphold, the most important are that the evaluation exercise be independent, and that it provide technically and methodologically credible findings that are useful and relevant to support evidence-based programme management and broader strategic decision making.

In support of this, the evaluation has been designed with the following overall objectives:

- i) to allow UNCDF and its funding partners to meet their accountability and learning objectives for this programme;
- ii) ensure that the evaluation can support ongoing attempts by the programmes and their funders to capture good practice and lessons to date in a sector which is evolving fast and is increasingly relevant to meeting the objectives of the Sustainable Development Goals;
- iii) to guide and inform the remaining years of the implementation of the MAP programme as well as inform subsequent UNCDF programming;
- iv) inform updating of UNCDF global strategies for financial inclusion within the framework of its 2018 2021 Strategic Framework<sup>4</sup>

The mid-term evaluation is expected to assess both the results to date (direct and indirect, whether intended or not) from the first years of implementation as well as the likelihood of the programme meeting its end goals on the basis of current design, human resource structure, choice of partners, and broad implementation strategy, etc. It is expected that the evaluation will provide useful and actionable recommendations to increase the likelihood of success by the end of the programme.

<sup>&</sup>lt;sup>3</sup> For more information, please see: http://web.undp.org/evaluation/policy.shtml

<sup>&</sup>lt;sup>4</sup> http://www.uncdf.org/article/3207/strategic-framework-2018-21

Critical to this evaluation is an assessment of the relevance and effectiveness of the MAP's approach in 'moving the market' i.e. accelerate market development for financial inclusion in the countries in which MAP has been active to date and going forward, and in supporting the emergence of improved enabling environments for financial inclusion to increase the amounts of sustainable finance available for inclusive development.

The specific objectives of the evaluation are:

- To assist UNCDF and its partners understand the relevance, efficiency, effectiveness, and likely impact and sustainability of the programme in the different countries in which it is active,
- To consider variation in MAP performance at all levels of its results chain taking into account differences in implementation modality involving different MAP partners
- To provide evaluative evidence on the contribution of MAP's work to financial inclusion in partner countries once national road maps have been established and implemented
- Situate the programme in its broader development cooperation environment, compared to similar approaches using diagnostics to promote financial inclusion by other development actors, as well as across UNCDF's Financial Inclusion Practice Area;
- To understand better how MAP is working with other UNCDF programmes as well as with national partners at the country level in achieving its objectives, including cooperation with national statistics offices around SDG objectives on data collection and use.
- On the basis of the results of the evaluation, validate and/or refine the programme's theory of change as necessary to support onward implementation of MAP

### 2.2. Evaluation methodology:

The evaluation should be **transparent, inclusive, participatory and utilization-focused**. The overall methodology to be followed should be organized following a theory of change approach, framed by the UN/OECD DAC evaluation criteria, and drawing upon a number of mixed methods (quantitative and qualitative) data to capture direct programme results, as well as broader contributions to market development and systemic change to date in the various countries in which it is intervening. To do so, the methodology should draw as appropriate on established measurement frameworks for capturing these kinds of development outcomes, such as the approaches of the Consultative Group to Assist the Poor (CGAP)<sup>5</sup> and/or the Donor Committee for Enterprise Development to measuring market development.<sup>6</sup>

The approach to the evaluation should also intend to capture progress against UNCDF's 'innovation-to-scale' or maturity model approach whereby UNCDF supported interventions aim to start with piloting/innovation, move to consolidation in additional countries before being scaled up by others in markets and country policy systems more broadly.

In line with good practice in evaluating this type of complex system change-focused intervention<sup>7</sup>, the overall methodology should be based on three concrete pillars:

- i) the programme's **theory of change**;
- ii) an **evaluation matrix** grouping key evaluation questions and sub-questions by broad OECD/DAC criterion allowing analysis of programme results at different levels of its results chain

<sup>&</sup>lt;sup>5</sup> http://www.cgap.org/sites/default/files/Technical-Guide-Measuring-Market-Development-Oct-2017 0.pdf

<sup>&</sup>lt;sup>6</sup> https://www.enterprise-development.org/measuring-results-the-dced-standard/

<sup>&</sup>lt;sup>7</sup> See, for example, pages 78 – 79 in the recent guidance published by CGAP on how to evaluate the results of support to complex policy and market systems in financial inclusion: http://www.cgap.org/publications/measuring-market-development building.

iii) a **data collection toolkit** for the evaluation describing the quantitative and qualitative primary and secondary data collection tools that will be deployed to collect and analyse data to answer the evaluation questions.

#### 2.2.1 Theory of change

The main analytical framework for the evaluation is provided by the programme's theory of change which helps organize the evaluation questions according to a programme's expected results at each level of its results chain. In doing so, the evaluation should use as far as possible a contribution analysis approach with a view to understanding the influence of relevant contextual factors at the regional, national and local levels that may have influenced the programme's direct and indirect, intended and unintended results.<sup>8</sup>

In line with UN evaluation practice, the scope of the evaluation should cover all five standard UN/OECD DAC evaluation criteria: relevance/ appropriateness of design, efficiency, effectiveness, and (likelihood of) impact and sustainability, recognising that at the mid-term stage of programme implementation there may be more to say about the programme's relevance and appropriateness of design, effectiveness and efficiency. In doing so, the focus of the evaluation goes beyond assessing whether UNCDF is currently 'doing things right' in programme execution and management, to a broader assessment of whether, given available evidence, and in comparison with similar approaches implemented by others, looks to be the 'right approach' to achieving the higher-level objectives agreed in the initial phase.

#### 2.2.2 Evaluation Matrix

In proposing how to conduct the evaluation, the evaluators should use an evaluation matrix to operationalize the theory of change and its agreed framework of direct and indirect results into a set of measurable categories of evaluative analysis following the results chain of the intervention.

The table below presents a set of preliminary questions that the evaluators should address in their proposed approach. A final, more detailed evaluation matrix will be developed during the inception phase on the basis of extensive document review and initial consultation with key programme stakeholders.

<sup>8</sup> For more information, please see: http://www.betterevaluation.org/en/plan/approach/contribution\_analysis. Please also note the work of the Consultative Group to Assist the Poor (CGAP), the Donor Committee on Enterprise

Development (DCED), the Springfield Center and others on this with specific reference to measuring the results of market development for the poor in the area of inclusive finance

<b>Evaluation</b> criteria	Evaluation sub-questions
and main questions	
Question 1: Relevance and quality of design  The appropriateness of the programme's objectives to the real problems, needs and priorities of its target groups/beneficiaries and the quality of programme design through which these	1.1. How relevant is the MAP approach to partner country needs? How distinct/complementary is the MAP approach to other diagnostic tools and initiatives being deployed by other data-focused national and international initiatives to support increased financial inclusion?  1.2. How well designed is the MAP programme with a view to successful piloting the MAP approach in the different country policy environments, and with a view to enabling the successful implementation of financial inclusion roadmaps and strategies? Does it have a clearly defined and formulated knowledge management and exit strategy?  1.3. To what extent is programme design in line with UNCDF's evolving strategy for financial inclusion, and how well does the MAP approach support other initiatives supporting financial inclusion across UNCDF that could make use of
objectives are to be reached.	the data being generated by MAP.  1.4. To what extent is programme design sufficiently taking cross-cutting issues such as gender, age and human rights into account? Has the programme been designed with a clear gender strategy, particularly with a view to contributing to Women and Youth Economic Empowerment?
Question 2: Efficiency Extent to which the	2.1 How well has MAP delivered its expected results to date, including in terms of budget allocation and cost-efficiency of activities?
programme has delivered quality	2.2 What is the quality of the programme's outputs (deliverables) provided to date and the programme's management system to deliver these outputs?
outputs that are appropriately managed and	2.3 How appropriate is the programme's monitoring system to track both direct programme results, as well as its contribution to financial system development following the completion of the MAP diagnostic?
overseen.	2.4 How well are partner contributions/involvement in the programme working?
Question 3: Effectiveness (organizational and	3.1 To what extent has MAP contributed to changes in the capacity of policy makers to design and set up diagnostic studies of their inclusive finance markets?
Extent to which the programme is supporting capacity development in	<ul> <li>3.2 To what extent has MAP contributed to changes in capacity of policy makers and relevant stakeholders to develop and roll out financial inclusion roadmaps.</li> <li>3.3 With what success are financial inclusion roadmaps being implemented? And with what results at the level of organisations participating in inclusive finance systems in partner countries?</li> </ul>
programme partners across the countries in which it is present	3.4 To what extent and with what results is the programme data from MAP cross-country work being used to engage and contribute to the global knowledge base around financial inclusion (including facilitation of south-south cooperation)?
Question 4: Likely Impact Programme impact in terms of	4.1. To what extent are programme results contributing to accelerated market development for financial inclusion in partner countries? Where changes have occurred in financial inclusion, is there evidence to support attribution to MAP, or were other factors driving change?

contribution to	4.2 What is the capacity of stakeholders at the meso/macro-level to support
market development	these impacts? What are the gaps, if any, that need attention to support
for financial	programmatic impacts?
inclusion	
Question 5:	5.1 To what extent are changes in capacity at the level of market participants
Sustainability of	likely to continue over time?
programme results	5.2 To what extent are changes in financial inclusion systems supported directly
within the broader	and indirectly by MAP likely to be sustainable over time?
policy environment	5.3. How sustainable is the knowledge and capacity building that has been
	transferred at the macro, meso and micro levels over time? What are the
	challenges to this end? What efforts are being pursued to overcome these
	challenges?

#### 2.2.3. Data collection toolkit

Finally, on the basis of the questions included above and the information present elsewhere in this RFP and on the MAP website, the evaluation team should deploy a data collection toolkit (that includes gender disaggregation and triangulation tools) that will include both existing secondary data as well as new primary data to be gathered during country visits which together will be able to answer the questions listed above.

The combination of primary and secondary tools or separate 'lines of evidence' should number at least five and be designed – as with the rest of the evaluation - with triangulation and complementary assessment of the sub-questions in the matrix in mind.

#### 2.2.4 Reports from country visits

To provide an additional source of evaluation analysis, evaluation teams should prepare 10 - 15 page country reports that will provide contextual background to the performance of the MAP programme in four countries representing the full universe of implementation environments.

These reports should explore in more detail the contribution of MAP to the development of financial inclusion systems in each of the countries thanks to the work conducted by MAP paying careful attention to the role of policy and institutional context in driving or hindering programme results. Both the results of the data collection toolkits and the country reports should then be used in a transparent manner to inform the writing of the final evaluation report as a way of demonstrating the findings of the evaluators to the evaluation questions and supporting the conclusions and recommendations that the team will make.

#### 2.2.5. Gender

The promotion and protection of Human Rights (HR) & Gender Equality (GE) are central principles to the mandate of the UN, and all UN agencies must work to fundamentally enhance and contribute to their realization by addressing underlying causes of human rights violations, including discrimination against women and girls, and utilizing processes that are in line with and support these principles. Those UN interventions that do not consider these principles risk reinforcing patterns of discrimination and exclusion or leaving them unchanged. It is therefore important that evaluations commissioned by UNCDF take these aspects into account.<sup>9</sup>

<sup>&</sup>lt;sup>9</sup> In addition to the UN Evaluation Group guidance on embedding gender equality and women's empowerment into UN evaluations: http://www.unevaluation.org/document/download/2107, please see for information the latest report by the UN Secretary General's High Level Panel on Women's Economic Empowerment: Leave No One Behind –

Concretely, interested bidders are requested to incorporate the following key principles from the UNEG guidance for integrating human rights and gender equality in their proposals:

- Inclusion. Evaluating HR & GE requires paying attention to which groups benefit and which groups contribute to the intervention under review. Groups need to be disaggregated by relevant criteria: disadvantaged and advantaged groups depending on their gender or status (women/men, class, ethnicity, religion, age, location, etc.) duty-bearers of various types, and rights-holders of various types in order to assess whether benefits and contributions were fairly distributed by the intervention being evaluated. In terms of HR & GE, it is important to note that women and men, boys and girls who belong to advantaged groups are not exempt from being denied their human rights or equal rights: for example, violence against media workers from advantaged groups who expose wrong-doing or corruption, or constraints on women's public presence and freedom of movement in some countries, regardless if they belong to advantaged or disadvantaged groups. Therefore the concept of inclusion must assess criteria beyond advantage. Likewise, it is not unusual that some groups may be negatively affected by an intervention. An evaluation must acknowledge who these stakeholders are and how they are affected, and shed light on how to minimize the negative effects.
- Participation. Evaluating HR & GE must be participatory. Stakeholders of the intervention have a
  right to be consulted and participate in decisions about what will be evaluated and how the
  evaluation will be done. In addition, the evaluation will assess whether the stakeholders have been
  able to participate in the design, implementation and monitoring of the intervention. It is important
  to measure stakeholder group participation in the process as well as how they benefit from results.
- Fair Power Relations. Both the human rights and gender equality approaches seek, inter alia, to balance power relations between or within advantaged and disadvantaged groups. The nature of the relationship between implementers and stakeholders in an intervention can support or undermine this change. When evaluators assess the degree to which power relations changed as a result of an intervention, they must have a full understanding of the context, and conduct the evaluation in a way that supports the empowerment of disadvantaged groups, e.g. women's empowerment where women are the disadvantaged gender within a given context. In addition, evaluators should be aware of their own position of power, which can influence the responses to queries through their interactions with stakeholders. There is a need to be sensitive to these dynamics.

# 3. Management roles and responsibilities:

In line with the organisational set up for evaluation in UNCDF, the Evaluation Unit – reporting directly to the UNCDF's Executive Secretary - is responsible for the management of this evaluation and will hire an independent firm to conduct the evaluations. The Evaluation Unit will work with the evaluators to ensure that the evaluations are conducted following UNEG Norms and Standards in Evaluation in the UN System, the UNEG Code of Conduct for Evaluation in the UN System and UNEG Guidance for Integrating Human Rights and Gender Equality in Evaluation. The Evaluation Unit will provide substantive support, including joining the evaluation team in selected field visits, and is responsible for the overall quality of the report.

The MAP Programme will provide administrative and logistical support. Specifically, MAP will provide a reference guide and access to all relevant documents; a list and contact information of key stakeholders; and assistance in scheduling meetings in each country. The team will be available for introductory and close out meetings in each country and shall make itself available to answer questions and provide documents.

Take Action for Transformational Change on Women's Economic Empowerment http://hlp-wee.unwomen.org/-

UNCDF may provide office space in each country for the team to work upon request. *The evaluation team is expected to organize its own travel, visas, accommodation and local transport.* 

An Advisory Panel for the evaluation will be set up. The role of the Advisory Committee is to support the Evaluation Unit in managing the evaluation by participating in the following:

- Reviewing and commenting on the inception report
- Reviewing and commenting upon the draft report
- Being available for interviews with the evaluation team

#### 4. Evaluation process

The evaluation process will have 3 distinct phases:

#### a) Inception Phase and desk review

- ✓ Methodological briefing between the evaluation team and the Evaluation Unit to ensure clear understanding of the evaluation methodology, approach and main deliverables as per TOR;
- ✓ Inception meetings with Advisory Panel and key programme stakeholders to familiarize the Evaluation Team with the programme objectives, results to date and expectations for this evaluation.
- ✓ Stakeholder Mapping and stakeholder selection for data gathering.
- ✓ Finalization of the evaluation methodology and tools, to include a sampling strategy for more in-depth analysis of various aspects of the performance of the programme including via a representative set of country visits, as well as a strategy for collecting, analysing and aggregating different sources of data into the final evaluation report.
- ✓ Finalization of the schedule for country visits and stakeholder interviews
- b) In-country phase: in-depth data collection and research, including site visits and key informant interviews in selected countries. The Team Leader may be asked to debrief the Advisory Panel and Evaluation Unit at the end of the country visits. This with a view to provide a sense of the evaluation team's preliminary findings ahead of the draft reporting phase.
- c) Post-Mission Phase: analysis and synthesis stage, including i) a debrief with the programme team and UNCDF technical experts on initial findings and final questions, interpretation of findings and drafting of the evaluation report and ii) a HQ debrief of the final evaluation report.

In drawing up the proposed work plan, firms should ensure that the evaluation team be given sufficient time to complete: i) a thorough review of all relevant programme documentation during the inception phase and preparation of the methodological approach to be followed by the evaluation team; ii) country visits to a representative range of at least 4 programme countries (1 for each region – West Africa/SADC/South Asia/South East Asia), and iii) a thorough write up phase of the evaluation report, to include analysis and transparent aggregation of the different 'lines of evidence' collected during the preceding evaluation phases into country reports and then a final evaluation report with relevant annexes.

During the country visits, the expected level of effort for the evaluation should include <u>at a minimum</u> 5 days per country with a minimum of two members of the evaluation team to visit each country. Both team members should be experienced evaluators with relevant technical knowledge of the intervention being assessed.

In total, it is expected that the evaluation will take <u>at a minimum</u> <u>130 person days to complete</u>, including all team members' contributions to the inception, country visit and write up phases of the evaluation.

The methodology – including the final sampling strategy of countries - will be further developed during the inception phase under the supervision of the Evaluation Unit.

### 4. Audience and timing:

The primary audience for this evaluation is UNCDF and key stakeholders (including programme funders) and partners in the UNCDF-supported countries that have benefited from MAP support.

The mid-term evaluation is scheduled as follows:

Inception phase: January - February, 2019

Country visits: February - March, 2019

Write up phase and final report: April - May, 2019

#### 6. Main deliverables:

The below proposed timeframe and expected deliverables will be discussed with the evaluation team and refined during the inception phase. The final schedule of deliverables will be presented in the inception report. The Evaluation Unit reserves the right to request revisions to the evaluation deliverables until they meet the quality standards set by the UNCDF's Evaluation Unit for evaluation reports (please see Annex 4 for more details). The Evaluation Team Leader is responsible for preparing and submitting the following deliverables:

Deliverables	Description	General Timeframe
INCEPTION PHASE:  Inception Report and Data	The <b>inception report</b> presenting a fully developed evaluation matrix, methodology, data collection tool kit and a detailed work plan with timeline	January - February, 2019
Collection Toolkit	following a template to be provided by the Evaluation Unit.	
FIELD MISSION PHASE:	The final choice of countries will be decided during the inception phase but is likely to follow the regional breakdown mentioned above.	February - March, 2019
POST MISSION PHASE:  Draft Evaluation Report organized according to the evaluation sub-question with evaluation findings aggregated and synthesized on the basis of the results of the different data collection and analysis tools.	a. i) A <b>report</b> presenting the evaluation findings and recommendations <b>(max. 35 – 40 pages)</b> plus in annex ii) short (15 – 20 page) <b>synthesis reports</b> of findings of the performance of MAP in each country visited taking into account the specificities of the implementation model and the importance of policy and institutional context alongside iii) <b>summaries of the findings</b> from each of the	April - May, 2019

Power Point Presentation for HQ debriefing (max 15 slides and 25 minute presentation).	minimum five 'lines of evidence' used to support the evaluation findings as well as iv) an Executive Summary of maximum 5 pages summarising the main findings and recommendations in English and French.  b. All completed tools and datasets making up the different lines of evidence should be made available to the Evaluation Unit upon request (including transcribed highlights from interviews and focus group discussions, details from quantitative analysis).  A PPT summarizing the main findings and recommendations.	May - June, 2019
Final Evaluation Report, including an Executive Summary, and organized according to the evaluation sub-question with evaluation findings aggregated and synthesized on the basis of the results of the different data collection and analysis tools.	A final report that incorporates comments received from all partners.	June, 2019

### 7. Composition of Evaluation Team:

The evaluation team should present a combination of technical expertise and experience in evaluation and experience in designing and managing interventions in the field of financial inclusion, financial inclusion diagnostics and market development relevant to the programme.

The evaluation team should strive for gender-balance in its composition and include where possible representatives from countries in which the programme has been implemented and possess background knowledge/expertise in the countries to be visited.

Overall, the team should be familiar with approaches used to assess program contribution to market development/systemic changes in the area of financial inclusion, as well as theory-based approaches to programme evaluation, using both quantitative and qualitative analysis of existing secondary data and primary data sources. The team should have comprehensive knowledge of inclusive finance industry best practices in measuring and evaluating the results of development cooperation, including the use of CGAP benchmarks for the performance of financial service providers and the latest CGAP guidance in measuring market development.

The team should also demonstrate the following evaluation experience and expertise:

• 10 years of proven experience of designing and conducting international development evaluations that apply relevant mixed-methods evaluation approaches to a variety of different modalities in

- international development cooperation, involving inter-governmental organisations and their government and private sector counterparts.
- Knowledge and experience of working for the UN system at the service of UN Member States is highly preferred.
- 5 years of demonstrated experience in integrating gender equality and women's empowerment in evaluation.
- Evidence of formal evaluation and research training, including familiarity with OECD or UN norms and standards for development evaluation, as well as the evaluation of complexity as applied to market development approaches, such as that of CGAP and DCED.
- 10 years of experience of undertaking/participating in evaluations in inclusive finance (micro, meso and macro levels) including experience using a range of qualitative and quantitative evaluation methodologies to assess program results at individual, institutional, market and policy levels.

The team must also have experience in <u>financial inclusion</u>, specifically in financial inclusion diagnostics and support to governments in developing and implementing financial inclusion policy and strategy.

- Knowledge and awareness of issues relating to financial Inclusion gaps and policy initiatives
- Strong knowledge and experience of working to support financial inclusion diagnostics (supply and demand side), including liveihoods approach as analytical framework;
- Comprehensive knowledge of CGAP benchmarks and industry best practices
- 5 years of experience at the country sector level/understanding of building enabling environments/stakeholder engagement for inclusive finance
- Demonstrated capacity for strategic and creative thinking and excellent analytical and written skills;

The team should also be able to work in both French and in English in view of the countries to be visited.

It is requested that the proposed evaluation team be made up of at least the following roles:

- 1 Team Leader with 10 years evaluation/inclusive finance and ideally policymaking experience
- 1- 2 Financial Inclusion experts with a minimum of at least 7 10 years' relevant experience
- At least 2 3 national/regional consultants with at least 5 years country ecosystem experience in financial inclusion to participate in the country visits.

For the country visits, the evaluation team should be made up of at least two consultants, the senior consultant having at least seven – ten years of relevant experience to the programme being evaluated.

The team members should also have demonstrated experience in conducting evaluations and be equipped with the relevant skills and experience to 'apply an evaluative lense' at all points during the conduct of the country visits.

It is also requested that the Team Leader participate in at least the first country visit with a view to familiarising themselves with the environment in which the programme is being implemented and to help with team lead responsibilities.

### 8. Proposal requirements

- Methodology
- Detailed work plan with timeline of major activities
- Proposed team (with CVs)
- Overview of past examples of conducted evaluations with comparable scope, including references

The technical proposal shall describe the methodology and approach to achieve the objectives of the evaluation, including the team proposed. The technical proposal should not exceed 30 pages + annexes (for example CVs).

- a. As part of the methodological proposal for the evaluation, the following elements should be included:
  - An overview of the data collection strategy to be applied in answering the evaluation questions at all levels of the programme results chain, including the qualitative and quantitative tools that will be used in assessing existing secondary data and generating new primary data. Bidders are requested to particularly focus on how they will measure the results of the MAP programme to date at the outcome level (i.e in terms of the use and follow up to the diagnostics completed, and road maps supported by the programme) using methods supporting a contribution analysis approach. In proposing the evaluation methodology, bidders are requested to respect the various quality standards for UNCDF evaluation set out in Annex 3.
  - □ The proposal should also highlight how the evaluation will apply a gender responsive lense with a view to generating findings that take into account the perspective of women, rural, and un(der)banked population segments, as well as make use of the Gender Economic Empowerment Framework
- b. A **detailed evaluation work plan for conducting the evaluation,** showing the overall time commitment for the evaluation, as well as specific activities and time allocated to each individual team member. Note that the evaluation team should have sufficient time to complete:
  - i. Review of all relevant programme documentation during the inception phase, including a briefing by the project team on the programme during the inception phase;
  - ii. Country visits to the four programme countries mentioned above;
  - iii. Write up of the evaluation report presenting the findings on the programme as a whole as well as the supplementary country reports.
- c. **Information on the proposed team** members should include at least:
  - Detailed CVs for each member of the team,
  - Description of team position and area of expertise (ex. Team Leader; Inclusive Finance Expert, etc)
  - Description of data collection and logistic support team for each of the countries visits

All team members that will engage in country visits should also be available for the initial kick-off meeting. Note that the team members conducting the country visits to the francophone countries must be fluent in French and have experience of providing consulting services in French-speaking countries.

- d. **Information on past examples of evaluations** conducted should include:
- A concise description of relevant past evaluations conducted including the methodology that has been followed
- Details of references for these evaluations that can be followed up
- Submission of three evaluation reports of comparable scope and approach to the evaluation being tendered here

## 9. Impartiality requirements

We take the opportunity here to remind potential bidders that in line with UN norms and standards for evaluation, the ability of the evaluation team to conduct an independent and impartial evaluation of the intervention being assessed is a pre-requisite. With this in mind, interested firms should ensure specifically that members of the evaluation team that are proposed have not had any previous experience of working with the programme being evaluated.

### 10. Scope of proposal Price and schedule of payments

The technical proposal cannot include any information on costs. The financial proposal should provide a detailed costing for the scope of work and deliverables described for each of the above-mentioned evaluations. The Financial Proposal shall list all major cost components associated with the services and the detailed breakdown of such costs, including fees, travel costs, per diem, etc. All outputs and activities described in the offer must be priced separately on a one-to-one correspondence.

Any output and activities described in the offer but not priced in the Financial Proposal shall be assumed to be included in the prices of other activities or items, as well as in the final total price.

In terms of level of effort, interested firms are invited to propose a methodology that includes at least X days for the country visit, and an additional X days total for the inception phase and write up stage for each consultant.

Schedule of payments:

25% of contract: upon submission of inception report

35% of contract: upon submission of 1st draft report

40% of contract: upon approval of final evaluation report.

# **Section 6:** Returnable Bidding Forms / Checklist

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

#### **Technical Proposal Envelope:**

Have you duly completed all the Returnable Bidding Forms?	
<ul> <li>Form A: Technical Proposal Submission Form</li> </ul>	
<ul> <li>Form B: Bidder Information Form</li> </ul>	
<ul> <li>Form C: Joint Venture/Consortium/ Association Information Form</li> </ul>	
<ul> <li>Form D: Qualification Form</li> </ul>	
<ul> <li>Form E: Format of Technical Proposal</li> </ul>	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	

#### **Financial Proposal Envelope**

(Must be submitted in a separate sealed envelope/password protected email)

Form F: Financial Proposal Submission Form	
Form G: Financial Proposal Form	

#### Form A: Technical Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNCDF.

We offer to provide services in conformity with the Bidding documents, including the UNCDF General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNCDF accept this Proposal.

Name:	 	 	
Title:	 	 	
Date:	 	 	
Signature:	 	 	

[Stamp with official stamp of the Bidder]

# Form B: Bidder Information Form

Legal name of Bidder	[Complete]					
Legal address	[Complete]					
Year of registration	[Complete]					
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]					
Are you a UNGM registered vendor?	$\square$ Yes $\square$ No If yes, [insert UGNM vendor number]					
Are you a UNCDF vendor?	$\square$ Yes $\square$ No If yes, [insert UNCDF vendor number]					
Countries of operation	[Complete]					
No. of full-time employees	[Complete]					
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]					
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]					
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]					
Contact person UNCDF may contact for requests for clarification during Proposal evaluation	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]					
Please attach the following documents:	<ul> <li>Company Profile, which should not exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured</li> <li>Certificate of Incorporation/ Business Registration</li> <li>Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder</li> <li>Trade name registration papers, if applicable</li> <li>Local Government permit to locate and operate in assignment location, if applicable</li> <li>Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country</li> <li>Power of Attorney</li> </ul>					

# Form C: Joint Venture/Consortium/Association Information Form

Name	e of Bidder:	[Insert Name of Bidder]			Date:	Select date
RFP r	RFP reference: [Insert RFP Reference Number]					
	completed and re/Consortium/A	eturned with your Pressociation.	roposal if the Prop	osal is submitt	ed as a .	Joint
No		ner and contact inf ne numbers, fax numbe			-	on of responsibilities (in rvices to be performed
1	[Complete]			[Complete]		
2	[Complete]			[Complete]		
3	[Complete]			[Complete]		
		_				
(with Assoc the ev		the JV, Consortium, RFP process and, in	[Complete]			
structı □ Let We he	are of and the co ter of intent to f ereby confirm th	onfirmation of joint a	or and severable liabi	lity of the mender of the mender of the Join	mbers o n/Assoc t Ventui	ich details the likely legal f the said joint venture: iation agreement re/Consortium/Association of the Contract.
Nam	e of partner:		Nam	e of partner: _		
Signature: Signature:			Sign	Signature:		
Date: Date:						
Nam	e of partner:		Nam	e of partner: _		
Signature: Sig			Sign	ature:		

### Form D: Qualification Form

Name of Bidder:	[Insert Name of Bidder]		Select date
RFP reference:	[Insert RFP Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

## **Historical Contract Non-Performance**

☐ Contract non-performance did not occur for the last 3 years					
☐ Contrac	t(s) not performed fo	or the last 3 years			
Year	Non- performed portion of contract	Total Contract Amount (current value in US\$)			
		Name of Client:  Address of Client:  Reason(s) for non-performance:			

# **Litigation History** (including pending litigation)

☐ No litigation history for the last 3 years					
☐ Litigation History as indicated below					
Amount in dispute (in US\$)	Contract Identification	Total Contract Amount (current value in US\$)			
	Name of Client:				
	Address of Client:				
	Matter in dispute:				
	Party who initiated the dispute:				
	Status of dispute:				
	Party awarded if resolved:				
	n History as indicate  Amount in	Amount in dispute (in US\$)  Name of Client: Address of Client: Matter in dispute: Party who initiated the dispute: Status of dispute:			

### **Previous Relevant Experience**

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNCDF.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their own Project Data Sheets with more details for assignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or mo
--

### **Financial Standing**

Annual Turnover for the last 3 years	Year Year	USD USD	
	Year	USD	
Latest Credit Rating (if any), indicate the source	he		

Financial information (in US\$ equivalent)	Historic information for the last 3 years		
	Year 1	Year 2	Year 3
	Info	ormation from Balance She	eet
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	Infori	mation from Income Stater	ment
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			

Current Ratio		

☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

#### Form E: Format of Technical Proposal

Name of Bidder:	lder: [Insert Name of Bidder]		Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

#### SECTION 1: Bidder's qualification, capacity and expertise

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Previous performance of the firm in successfully bidding for, conducting and backstopping formative and summative evaluation of international development policy, programmes and projects in the area of inclusive finance generally and financial inclusion diagnostics, financial inclusion policies/ strategies and market development specifically.
- 1.4 Previous experience using a variety of evaluation approaches (e.g. theory-of-change based, utilization-focused, participatory, gender- and equity-focused project and programme evaluation) and methods (including performance, outcome and impact evaluation using both quantitative and qualitative data, provided either in secondary form (by the programme itself) or generated by the evaluation team themselves during the evaluation itself.
- 1.5 Evidence of the firm being able to deliver high quality evaluation reports through submission of three evaluation reports of comparable scope and approach to the evaluation being tendered here.
- 1.6 Experience of the firm in providing technical services/ intervening in a broad range of institutional and programme settings, including stand-alone projects or programmes funded by international donors, multi-partner interventions including those set up or involving the UN, as well as direct support to national governments working in the area of financial inclusion generally and financial inclusion policies/ strategies and diagnostics as well as market development more specifically.
- 1.7 Knowledge and experience of embedding key standards around promoting gender
- 1.8 equality and the empowerment of women in the work that the firm does (e.g. gender mainstreaming, gender analysis, knowledge of human rights based approach to programming and evaluation and demonstration of understanding of economic
- 1.9 empowerment of women. These criteria will be assessed on the basis of how gender
- 1.10 has been streamlined in previous evaluation reports (see point 1.5 above).
- 1.11 Quality assurance procedures and risk mitigation measures.
- 1.12 Organization's commitment to sustainability.

#### **SECTION 2: Proposed Methodology, Approach and Implementation Plan**

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential

performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 Present an overview of the data collection strategy to be applied in answering the evaluation questions, including the qualitative and quantitative tools that will be used in assessing existing secondary data and generating new primary data. Bidders are requested to particularly focus on how they will measure the results of the MAP programme to date at the outcome level (i.e in terms of the use and follow up to the diagnostics completed, and road maps supported by the programme) using methods supporting a contribution analysis approach. In proposing the evaluation methodology, bidders are requested to respect the various quality standards for UNCDF evaluation set out in Annex 3. of the Terms of Reference.
- 2.2 Highlight how the evaluation will apply a gender responsive lens with a view to generating findings that take into account the perspective of women, rural, and un(der)banked population segments, as well as make use of the Gender Economic Empowerment Framework
- 2.3 A detailed evaluation work plan for conducting the evaluation, showing the overall time commitment for the evaluation, as well as specific activities and time allocated to each individual team member. Note that the evaluation team should have sufficient time to complete:
  - i. Review of all relevant programme documentation during the inception phase, including a briefing by the project team on the programme during the inception phase;
  - ii. Country visits to the four programme countries mentioned above;
  - iii. Write up of the evaluation report presenting the findings on the programme as a whole as well as the supplementary country reports.
- 2.4 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.5 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.6 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.7 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.8 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.9 Any other comments or information regarding the project approach and methodology that will be adopted.

#### SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

#### **SECTION 3: Management Structure and Key Personnel**

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

# Format for CV of Proposed Key Personnel

Name of Personnel	[Insert]		
Position for this assignment	[Insert]		
Nationality	[Insert]		
Language proficiency	[Insert]		
Education/	[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]		
Qualifications	[Insert]		
	[Provide details of professional certifications relevant to the scope of services]		
Professional certifications	<ul><li>Name of institution: [Insert]</li><li>Date of certification: [Insert]</li></ul>		
Employment Record/ Experience	[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]		
	[Insert]		
	[Provide names, addresses, phone and email contact information for two (2) references]		
References	Reference 1: [Insert]		
	Reference 2: [Insert]		

I, the undersigned, certify that to the best of my kn qualifications, my experiences, and other relevant info	nowledge and belief, these data correctly describe my ormation about myself.
Signature of Personnel	Date (Day/Month/Year)

### Form F: Financial Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]		Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet. We understand you are not bound to accept any Proposal you receive.

Name:			
Title:			
Date:			
Signature:			

[Stamp with official stamp of the Bidder]

### Form G: Financial Proposal Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

**Currency of the proposal: USD** 

Table A. Cost Breakdown per Deliverables\*

No.	Deliverables/Outputs	Percentage of Total price (weight for payment)	Total price in USD per Deliverable
1.1	Han arbainin of	25% to be released wear with	
1.1	Upon submission of inception report	25% to be released upon written acceptance and authorization by the UNCDF Evaluation Specialist	
1.2	1 <sup>st</sup> draft evaluation report	35% to be released upon written acceptance and authorization by the UNCDF Evaluation Specialist	
1.3	Final evaluation report	40% to be released upon written acceptance and authorization by the UNCDF Evaluation Specialist	
	GRAND TOTAL in USD	100%	

**Table 1: Summary of Overall Prices** 

	Amount(s) in USD		
Financial proposal for training providing	Financial proposal for training providing services		
Professional Fees (from Table 2)			
Honorarium for team leader			
Professional Fees (from Table 2)			
Honorarium for team members			
Other Costs (from Table 3)			
Total Amount of Financial Proposal VAT 0%			
Financial proposal for field phase detailed per country/ per region			
Transportation:			
Accommodation			
Interpretation			
Written translation:			
Etc			
Total final and all-inclusive price			
quotation			
(VAT 0%)			

**Table 2: Breakdown of Professional Fees** 

Name	Position	Fee Rate	No. of Days/months/ hours	Total Amount
		Α	В	C=A+B
In-Country				
Home Based				

**Table 3: Breakdown of Other Costs** 

Description	иом	Quantity	Unit Price	Total Amount			
International flights	Trip						
Subsistence allowance	Day						
Miscellaneous travel expenses	Trip						
Local transportation costs	Lump Sum						
Out-of-Pocket Expenses							
Other Costs: (please specify)							
Subtotal Other Costs:							

**Table 4: Breakdown of Price per Deliverable/Activity** 

Deliverable/ Activity description	<b>Time</b> (person days)	Professional Fees	Other Costs	Total
Deliverable 1				
Deliverable 2				
Deliverable 3				