

**Minutes of the Pre-bid meeting held on February 11, 2019**  
**RFP for Hiring firm for Developing Escrow in Payment Services & Online Dispute Resolution and Maintenance-a2i**

Date: February 13, 2019

**Members attended the meeting:**

<b>Name</b>	<b>Designation</b>
Shamsun Nahar Airin	Procurement Associate, UNDP
Rezwanul Haque Jami	Solutions Architecture Specialist

With reference to the subject RFP issued on January 31, 2019, please find below the queries raised by Invitees and answers thereto from UNDP Bangladesh:

<b>SL</b>	<b>Queries</b>	<b>Answers</b>
<b>1</b>	Is it possible to increase the proposal submission deadline?	No
<b>2</b>	Is it mandatory to fulfil the minimum eligibility criteria?	Yes.
<b>3</b>	Kindly mention about the settlement bank?	Bank Asia
<b>4</b>	Which party will manage the operation?	A2i
<b>5</b>	Which party will do the dispute resolution?	A2i
<b>6</b>	What will be the size of Escrow users?	Between 1500 to 6000
<b>7</b>	What will be the processing fee for payments instrument acceptance	Please mention your processing rate for individual instruments not exceeding 2%

**Note: Above Clarifications in response to queries raised during the Pre-bid meeting and amendments shall be an integral part of the RFP document and supersede the all provisions as applicable.**