

## RFP-058-19 Web-based Platform and Mobile Application Development for the Innovation for Development Project – UNDP Iraq

### Skype Conference Questions and Answers

#	Bidder Question	UNDP Response
1	Please elaborate more about E-Learning Module?	The E-learning Module must be a combination between learning materials (Publications) and interacting media as to make the learning process more enjoyable. Each course must be composed of multiple lessons and at end of each courses, the user should be able take an assessment to evaluate how much they have learned. The assessment marks the answers of the user by giving points to the correct answers.
2	Regarding the E-learning Module, please specify the estimate number of required courses?	There no definitive number of courses yet. However, the courses must be scalable. It is estimated to have between 5 to 10 courses for time being. In addition, it is important to emphasize that the courses must be functional, easy to use and allow others to contribute materials after they have been verified.
3	Regarding submission of the documentation for the RFP, is the submission should be done manually (hard copy) or online?	The bidder must submit all duly signed and completed documents through E-tendering platform. The offerors are advised to read the e-Tendering user manual before submitting bid on E-Tendering. All offerors are encouraged to register in the e-Tendering system in order to receive all notifications and bid bulletin related to this event.
4	Is it required to by the bidder to attend/conduct all the meetings (in person) in Baghdad or it can be done online?	No, it is not required to conduct/attend physical meetings in Baghdad. All meeting will be held virtually, as to save time. However, if person-to-person meeting is required, UNDP may visit the company office or request the company representative to visit UNDP Iraq office, in this case UNDP is obliged to cover the related travel and accommodation costs.
5	When accessing E-tendering, sometimes there are difficulties upload/downloading files?	All offerors are encouraged to read the e-Tendering user manuals that have been uploaded as part of the RFP package. It is recommended that to clear the cookies when using the website and to switch between different browsers. In case user are facing any technical difficulties, please send us your issue and we will advise accordingly.
6	What is the deadline to send clarifications?	The bidder can send clarification three (03) days before the deadline of the RFP.
7	Please clarify if the work has to be done at the duty station Baghdad	The works can be done from anywhere, please refer to updated TOR the duty station has been removed