

20 May 2019

2019/BPPS/SDGI/PAP-1699- LTA Proposal – Drupal theme, technical development and visual web design services

Question and Answers

Vendor Question	Response
Is vendor required to submit a separate Form G or submitting the Excel File “Form G: Financial Proposal Form” is okay, if Form G is required then what is this basis for calculations in Table 1. Summary of overall prices and Table 2.Break down of professional fees?	<p>Submitting the excel file - "Form G" is acceptable.</p> <p>The first row of Table 1 should be the total from Form G and the second row should be any additional foreseen fees in the "sample project". The total of these two would be the total financial proposal in row 3.</p> <p>Table 2 is not necessary for the financial proposal.</p>
Is there any possibility to extend the deadline for submission?	An Extension is not planned as of right now.
Please elaborate on the scope for Analytics and SEO?	<p>Production of any web platform under this LTA should provide industry standard SEO. We want our platform to rise in the rankings of Google and other search engines.</p> <p>We have in house capability to read and analyze Google analytics, but every public platform should be set up with Google analytics, so the vendor should connect our Google key to each platform in the codebase, or CMS.</p>
Are the sign up information storing to any other application or CMS database itself will contain the sign up details?	Users should easily be able to login/sign up to our web platforms. It is standard for Drupal and other systems to store user data and for site managers to download this data into csv format. This would be the minimum need for any future web project.

Are all the digital assets required to be stored in DAM system?	This is not a requirement
Is there any 3-rd party integration required for discussion forums, comments etc..?	We have already produced some high-quality custom made in-house technology. We would be open to additional improvements or new production depending on the project, or for the integration of third party tools depending on what made most sense on a per project and cost basis.
"Administrator can directly message general users" - Does it mean to send an email or do we need to consider any SMS integration/ Chat integration?	This means some form of chat integration into the platform.
Can you please describe the approval process needed for entry to closed groups?	For the purposes of this RFP we would like a user to be able to request access to a closed group via site and group managers and for site and group managers to also invite users to a closed group.
What tool is recommended for in-boxing system?	We will leave this up to the vendor to recommend the strongest suitable system, taking into consideration quality and cost.

<p>"Exploration of integration with one API" - does this mean only single API integration will be available in system or does this mean to have integration with OneAPI interface only?</p>	<p>This means we would like the vendor to provide a cost to "explore" integration with only one API. We often have requirements for our systems to link with others and realize that it is difficult to estimate a cost without speaking with the administrators and developers of the other system.</p> <p>One example of this would be a platform that needed to pull data from Reliefweb and then display it on another platform.</p> <p>For the purposes of this proposal the cost estimate should only be for the exploration phase and not the actual production of the API.</p>
<p>In section 2, under proposed methodology page number 43 mentioned "Detail how the different service elements shall be organized, controlled and delivered". Is this requirement to describe the different functional components which will be used to complete the SAMPLE TOR and how those components can be controlled through CMS?</p>	<p>Yes, response to this section should describe how the different requirements/elements of the sample ToR project will be organized, compliment one another, work together etc to produce a final product that is coherent, user friendly and high quality. A CMS would most likely be a part of the solution to organizing this appropriately.</p>