

REQUEST FOR PROPOSAL

Engagement of Organisation/Firm to provide business/enterprise incubation services in Islamabad and/or Khyber Pakhtunkhwa

RFP No: UNDP-RFP-2019-236

JTN: 11768

Project: FATA Transition and Recovery Program

Country: Pakistan

Issued on: 29 May 2019



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Section 1. Letter of Invitation

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation

Section 2: Instruction to Bidders

Section 3: Bid Data Sheet (BDS)

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- o Form A: Technical Proposal Submission Form
- o Form B: Bidder Information Form
- o Form C: Joint Venture/Consortium/Association Information Form
- o Form D: Qualification Form
- o Form E: Format of Technical Proposal
- o Form F: Financial Proposal Submission Form
- o Form G: Financial Proposal Form

Section 7: Form of Performance Security

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet. Please acknowledge receipt of this RFP by sending an email to pakistan.procurement.info@undp.org, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function on or before Monday 10th June 2019 in e-Tendering system https://etendering.partneragencies.org where applicable. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:

Name: Zeeshan Zahid

Title: Manager Procurement

Date: May 29, 2019

Approved by:

Name: Ignacio Artaza

Title: Resident Representative a.i

Date: May 29, 2019

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Section 2. Instruction to Bidders

Section 2. Instruction to Bidders			
GENERAL PROVISIONS			
1. Introduction	 Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP. 		
	1.3 As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.		
2. Fraud & Corruption, Gifts and Hospitality	2.1 UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/officeof audit andinvestigation.html#anti		
	2.2 Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.		
	 In pursuance of this policy, UNDP (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract. 		
	2.4 All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct_english.pdf		
3. Eligibility	3.1 A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations.		
	3.2 It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.		

4. Conflict of Interests	4.1	Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they: a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process; b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP. In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.
	4.3	Similarly, the Bidders must disclose in their proposal their knowledge of the following:
		 a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.
		Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.
	4.4	The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.
PREPARATION OF PROPO	DSALS	
5. General Considerations	5.1	In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
	5.2	The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP
6. Cost of Preparation of Proposal	6.1	The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the sendust or outsome of the procurement process.

conduct or outcome of the procurement process.

7. Language

7.1

The Proposal, as well as any and all related correspondence exchanged by the

Bidder and UNDP, shall be written in the language (s) specified in the BDS.

8. Documents Comprising the Proposal	 8.1 The Proposal shall comprise of the following documents: a) Documents Establishing the Eligibility and Qualifications of the Bidder; b) Technical Proposal; c) Financial Proposal; d) Proposal Security, if required by BDS; e) Any attachments and/or appendices to the Proposal.
9. Documents Establishing the Eligibility and Qualifications of the Bidder	9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.
10.Technical Proposal Format and Content	10.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP.
	10.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive.
	10.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP
	10.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.
11. Financial Proposals	11.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.
	11.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price.
	11.3 Prices and other financial information must not be disclosed in any other place except in the financial proposal.
12. Proposal Security	12.1 A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal.
	12.2 The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected.
	12.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal.
	12.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.

	12.6	 The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions: a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or; b) In the event that the successful Bidder fails: i. to sign the Contract after UNDP has issued an award; or to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.
13. Currencies		All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals: a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
14. Joint Venture, Consortium or Association		If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.
	14.2	After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP. The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.
	14.4	The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV,
	14.5	Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP. A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between: a) Those that were undertaken together by the JV, Consortium or Association; and

	 Those that were undertaken by the individual entities of or Association. 	the JV, Consortium
	Previous contracts completed by individual experts working are permanently or were temporarily associated with any contract be claimed as the experience of the JV, Consortium those of its members, but should only be claimed by the themselves in their presentation of their individual credential	of the member firms on or Association or e individual experts
	JV, Consortium or Associations are encouraged for high very requirements when the spectrum of expertise and resource be available within one firm.	
15.Only One Proposal	The Bidder (including the individual members of any Joint Vonly one Proposal, either in its own name or as part of a Join	
	 2 Proposals submitted by two (2) or more Bidders shall all be found to have any of the following: a) they have at least one controlling partner, director common; or b) any one of them receive or have received any direct or in the other/s; or c) they have the same legal representative for purposes of they have a relationship with each other, directly or thr parties, that puts them in a position to have access to in influence on the Proposal of, another Bidder regarding e) they are subcontractors to each other's Proposal, or a search proposal also submits another Proposal under its name for some key personnel proposed to be in the team of one in more than one Proposal received for this RFP proposaling to the personnel, does not apply to subcontraction more than one Proposal. 	or shareholder in andirect subsidy from this RFP; or ough common third aformation about, or this RFP process; ubcontractor to one as lead Bidder; or e Bidder participates cess. This condition
16.Proposal Validity Period	Proposals shall remain valid for the period specified in the B the Deadline for Submission of Proposals. A Proposal valid may be rejected by UNDP and rendered non-responsive.	
	2 During the Proposal validity period, the Bidder shall n Proposal without any change, including the availability of th proposed rates and the total price.	
17. Extension of Proposal Validity Period	1 In exceptional circumstances, prior to the expiration of t period, UNDP may request Bidders to extend the period Proposals. The request and the responses shall be made in considered integral to the Proposal.	I of validity of their
	2 If the Bidder agrees to extend the validity of its Proposal, it s any change in the original Proposal.	hall be done without
	3 The Bidder has the right to refuse to extend the validity of which case, such Proposal will not be further evaluated.	tits Proposal, and in
18. Clarification of Proposal	.1 Bidders may request clarifications on any of the RFP docu the date indicated in the BDS. Any request for clarification m	
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	in the manner indicated in the BDS. If inquiries are sent other than specifichannel, even if they are sent to a UNDP staff member, UNDP shall have obligation to respond or confirm that the query was officially received.	ed no
	8.2 UNDP will provide the responses to clarifications through the method specifi in the BDS.	ed
	.8.3 UNDP shall endeavor to provide responses to clarifications in an expedition manner, but any delay in such response shall not cause an obligation on the p of UNDP to extend the submission date of the Proposals, unless UNDP dee that such an extension is justified and necessary.	art
19. Amendment of Proposals	19.1 At any time prior to the deadline of Proposal submission, UNDP may for a reason, such as in response to a clarification requested by a Bidder, modify to RFP in the form of an amendment to the RFP. Amendments will be manavailable to all prospective bidders.	the
	19.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.	ion ent
20. Alternative Proposals	Unless otherwise specified in the BDS, alternative proposals shall not considered. If submission of alternative proposal is allowed by BDS, a Bidder n submit an alternative proposal, but only if it also submits a proposal conform to the RFP requirements. UNDP shall only consider the alternative proposal fered by the Bidder whose conforming proposal ranked the highest as per specified evaluation method. Where the conditions for its acceptance are nor justifications are clearly established, UNDP reserves the right to award contract based on an alternative proposal.	nay ing osal the net, d a
	20.2 If multiple/alternative proposals are being submitted, they must be clear marked as "Main Proposal" and "Alternative Proposal"	arly
21. Pre-Bid Conference	When appropriate, a Bidder's conference will be conducted at the date, time a location specified in the BDS. All Bidders are encouraged to attend. N attendance, however, shall not result in disqualification of an interested Bidderinutes of the Bidder's conference will be disseminated on the procurem website and shared by email or on the e-Tendering platform as specified in BDS. No verbal statement made during the conference shall modify the te and conditions of the RFP, unless specifically incorporated in the Minutes of Bidder's Conference or issued/posted as an amendment to RFP.	on- der. ent the rms
SUBMISSION AND OPEN	G OF PROPOSALS	
22.Submission	22.1 The Bidder shall submit a duly signed and complete Proposal comprising documents and forms in accordance with the requirements in the BDS. submission shall be in the manner specified in the BDS.	the The
	22.2 The Proposal shall be signed by the Bidder or person(s) duly authorized commit the Bidder. The authorization shall be communicated throug document evidencing such authorization issued by the legal representative the bidding entity, or a Power of Attorney, accompanying the Proposal.	h a
	22.3 Bidders must be aware that the mere act of submission of a Proposal, in an itself, implies that the Bidder fully accepts the UNDP General Contract Terms Conditions.	d of and

Hard copy (manual) submission	22.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
	g) The signed Proposal shall be marked "Original", and its copies marke "Copy" as appropriate. The number of copies is indicated in the BDS. A copies shall be made from the signed original only. If there ar discrepancies between the original and the copies, the original shall prevail
	h) The Technical Proposal and the Financial Proposal envelopes MUST B COMPLETELY SEPARATE and each of them must be submitted sealer individually and clearly marked on the outside as either "TECHNICA PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:
	i. Bear the name and address of the bidder;
	ii. Be addressed to UNDP as specified in the BDS
	iii. Bear a warning that states "Not to be opened before the time and data for proposal opening" as specified in the BDS.
	If the envelopes and packages with the Proposal are not sealed and marke as required, UNDP shall assume no responsibility for the misplacement, los or premature opening of the Proposal.
	22.5 Email submission, if allowed or specified in the BDS, shall be governed as follow
Email Submission	 Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
	b) The Technical Proposal and the Financial Proposal files MUST E COMPLETELY SEPARATE. The financial proposal shall be encrypted wir different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS.
	c) The password for opening the Financial Proposal should be provided or upon request of UNDP. UNDP will request password only from bidde whose Technical Proposal has been found to be technically responsive Failure to provide correct password may result in the proposal being rejected.
e-Tendering submission	22.6 Electronic submission through eTendering, if allowed or specified in the BD shall be governed as follows:
	 Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
	b) The Technical Proposal and the Financial Proposal files MUST I COMPLETELY SEPARATE and each of them must be uploaded individua and clearly labelled.
	d) The Financial Proposal file must be encrypted with a password so that cannot be opened nor viewed until the password is provided. The passwo for opening the Financial Proposal should be provided only upon request UNDP. UNDP will request password only from bidders whose technic proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected.

		c) Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS.		
		d) Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/		
23. Deadline for Submission of Proposals and Late	23.1	Complete Proposals must be received by UNDP in the manner, and no later than the date and time, specified in the BDS. UNDP shall only recognize the date and time that the bid was received by UNDP		
Proposals	23.2	UNDP shall not consider any Proposal that is submitted after the deadline for the submission of Proposals.		
24. Withdrawal, Substitution, and	24.1	A Bidder may withdraw, substitute or modify its Proposal after it has been submitted at any time prior to the deadline for submission.		
Modification of Proposals	24.2	Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"		
	24.3	eTendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos.		
	24.4	Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened		
25. Proposal Opening	25.1	There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.		
EVALUATION OF PROPOSALS				
26. Confidentiality	26.1	Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.		
	26.2	Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.		
	Submission of Proposals and Late Proposals 24. Withdrawal, Substitution, and Modification of Proposals 25. Proposal Opening	Submission of Proposals and Late Proposals 23.2 24. Withdrawal, Substitution, and Modification of Proposals 24.2 24.3 24.4 25. Proposal Opening EVALUATION OF PROPOSALS 26.1		

27.Evaluation of Proposals	 27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals. 27.2 Evaluation of proposals is made of the following steps: i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals l) Evaluation of Financial Proposals
28. Preliminary Examination	28.1 UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.
29. Evaluation of Eligibility and Qualification	 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria). In general terms, vendors that meet the following criteria may be considered qualified: a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required; d) They are able to comply fully with UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and f) They have a record of timely and satisfactory performance with their clients
30. Evaluation of Technical and Financial Proposals	 30.1 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFI documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required. 30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non responsive shall remain unopened, and, in the case of manual submission, be

returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive. 30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score 30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows: Rating the Technical Proposal (TP): TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100 Rating the Financial Proposal (FP): FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100 Total Combined Score: Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%) 31.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following: a) Verification of accuracy, correctness and authenticity of information provided by the Bidder; b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team; c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder; d) Inquiry and reference checking with Government on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary; e) Physical inspection of the Bidder's offices, branc
business transpires, with or without notice to the Bidder; f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.
 32.1 To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal. 32.2 UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.

	32.3	Any unsolicited clarification submitted by a Bidder in respect to its Proposal which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.
33. Responsiveness of Proposal	33.1	UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFF without material deviation, reservation, or omission.
	33.2	If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34. Nonconformities, Reparable Errors and Omissions	34.1	Provided that a Proposal is substantially responsive, UNDP may waive any non conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.
	34.2	UNDP may request the Bidder to submit the necessary information of documentation, within a reasonable period of time, to rectify nonmateria nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.
	34.3	For Financial Proposal that has been opened, UNDP shall check and corre arithmetical errors as follows:
		a) if there is a discrepancy between the unit price and the line item total the is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the un- price; in which case the line item total as quoted shall govern and the un- price shall be corrected;
		if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected and
		c) if there is a discrepancy between words and figures, the amount in word shall prevail, unless the amount expressed in words is related to a arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by UNDP, its Propos
		shall be rejected.
AWARD OF CONTRACT		
35. Right to Accept, Reject, Any or All Proposals	35.1	UNDP reserves the right to accept or reject any Proposal, to render any or all the Proposals as non-responsive, and to reject all Proposals at any time prior award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obligated award the contract to the lowest priced offer.
36. Award Criteria	36.1	Prior to expiration of the proposal validity, UNDP shall award the contract to t qualified Bidder based on the award criteria indicated in the BDS.

from UNDP. The purpose of the debriefing is to discuss the strengths an weaknesses of the Bidder's submission, in order to assist the Bidder in improvir its luture proposals and how they compare to the Bidder's submission shall not be discussed. 38. Right to Vary Requirements at the Time of Award 39. At the time of award of Contract, UNDP reserves the right to vary the quantion of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions 39. Writhin fifteen (15) days from the date of receipt of the Contract, the success Bidder shall sign and date the Contract and return it to UNDP. Failure to domay constitute sufficient grounds for the annulment of the award, and forfeitude to the Proposal Security, if any, and on which event, UNDP may award it Contract to the Second Ranked Bidder or call for new Proposals. 40. Contract Type and General Terms and Conditions 41. Performance Security 41. Performance Security 41. A0.1 A performance security, if required in BDS, can be accessed http://www.undp.org/content/undp/en/home/procurement/business/how-wbuy.html 41. Performance Security 41. A0.1 A performance security, if required in BDS, shall be provided in the amous specified in BDS and form available at https://poppu.ndp.org/.layouts/15/WopiFrame.aspx/sourcedoc=/UNDP_POPDOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%Form.docx&action_selfault_within fifteen (15) days of the contract signature both parties. Where a performance security is required, the receipt of performance security by UNDP shall be a condition for rendering the contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bidward properties in the full amount of the advance payment in the form available at no advance payment in the form available at the contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bidward properties in the full amount of the advance payment in the form available at the c			
Al. Performance Security 41. Performance Security 41. Performance Security 42. Bank Guarantee for Advanced Payment 42. Bank Guarantee for Advanced Payment 42. Bank Guarantee for Advanced Payment 43. Liquidated Damages 43. Liquidated Damages 44. Payment Provisions 45. Vendor Protest 45. UnDP's vendor protest firms on a warded a competitive procurem firms on persons of warded a competitive procurement shall be effected by bank transfer in the currency of contract. 45. Vendor Protest 45. UnDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract. 45. Vendor Protest 45. UnDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract. through a competitive procurement was performent. 45. UnDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract. Through a competitive procurement was performent. 45. UnDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract through a competitive procurement.	37.Debriefing	37.1	In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.
Bidder shall sign and date the Contract and return it to UNDP. Failure to do may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals. 40. Contract Type and General Terms and Conditions 41. Performance Security 41. Performance Security 41. Performance Security 41. A performance security, if required in BDS, can be accessed http://www.undp.org/content/undp/en/home/procurement/business/how-wbuy.html 41. Performance Security 41. A performance security, if required in BDS, shall be provided in the amous specified in BDS and form available at https://popp.undp.org/ layouts/15/MopiFrame.aspx?sourcedoc=/UNDP_POF_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%Form.docx&action=default within fifteen (15) days of the contract signature both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract perfective. 42. Bank Guarantee for Advanced Payment 43. Except when the interests of UNDP so require, it is UNDP's preference to many advance payment is allowed as per BDS, and exceeds 20% of the contract price, or USD 30,000, whichever is less, the Bidder shall submit a Baguarantee in the full amount of the advance payment in the form available https://popp.undp.org/_layouts/15/MopiFrame.aspx?sourcedoc=/UNDP_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20Payment%20Guarantee%20Payment%20Payment%20Guarantee%20Payment%20Guarantee/s20Payment%20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarantee/s20Payment%20Guarante	Requirements at the	38.1	At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
Terms and Conditions, as specified in BDS, can be accessed http://www.undp.org/content/undp/en/home/procurement/business/how-wbuy.html 41.1 Performance Security 41.1 40.1 A performance security, if required in BDS, shall be provided in the amous specified in BDS and form available at https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POF_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%_Form.docx&action=default within fifteen (15) days of the contract signature both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract signature both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bag Guarantee in the full amount of the advance payment in the form available https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_PO_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%and%20Taxes_Advanced%20Payment%20Guarantee%20Form.docx&action=fault 43. Liquidated Damages 44.1 Payment Provisions 44.1 Payment will be made only upon UNDP's acceptance of the work performed The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UN with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract. 45. Vendor Protest 45.1 UNDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract through a competitive procurem	39. Contract Signature	39.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.
specified in BDS and form available at https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POF- DOCUMENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee% Form.docx&action=default within fifteen (15) days of the contract signature both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract signature effective. 42.1 Except when the interests of UNDP so require, it is UNDP's preference to many or advance payment (s) (i.e., payments without having received any outputs; an advance payment is allowed as per BDS, and exceeds 20% of the tocontract price, or USD 30,000, whichever is less, the Bidder shall submit a Baguarantee in the full amount of the advance payment in the form available https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POIDOCUMENT LIBRARY/Public/PSU Contract%20Management%20Payment% and%20Taxes Advanced%20Payment%20Guarantee%20Form.docx&action= fault 43.Liquidated Damages 43.1 If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract. 44.Payment Provisions 44.1 Payment will be made only upon UNDP's acceptance of the work performed The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UN with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract. 45.Vendor Protest 45.1 UNDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract through a competitive procurem	General Terms and	40.1	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed a http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
Advanced Payment no advance payment(s) (i.e., payments without having received any outputs, an advance payment is allowed as per BDS, and exceeds 20% of the to contract price, or USD 30,000, whichever is less, the Bidder shall submit a Ba Guarantee in the full amount of the advance payment in the form available https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POIDOCUMENT LIBRARY/Public/PSU Contract%20Management%20Payment% and%20Taxes Advanced%20Payment%20Guarantee%20Form.docx&action=fault 43. Liquidated Damages 43.1 If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract. 44. Payment Provisions 44.1 Payment will be made only upon UNDP's acceptance of the work performed The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UN with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract. 45.1 UNDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract through a competitive procurem	41. Performance Security	41.1	https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPP DOCUMENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx&action=default within fifteen (15) days of the contract signature b both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract.
 43.Liquidated Damages 43.1 If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract. 44.Payment Provisions 44.1 Payment will be made only upon UNDP's acceptance of the work performed The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UN with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract. 45.1 UNDP's vendor protest procedure provides an opportunity for appeal to the persons or firms not awarded a contract through a competitive procurem 		42.1	no advance payment(s) (i.e., payments without having received any outputs). an advance payment is allowed as per BDS, and exceeds 20% of the tot contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bar Guarantee in the full amount of the advance payment in the form available https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPIDOCUMENT LIBRARY/Public/PSU Contract%20Management%20Payment%2 and%20Taxes Advanced%20Payment%20Guarantee%20Form.docx&action=d
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persons or firms not awarded a contract through a competitive procurem	44. Payment Provisions	44.1	Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UND with direct supervision of the Contractor. Payment will be effected by bank
	45. Vendor Protest	45.1	UNDP's vendor protest procedure provides an opportunity for appeal to tho persons or firms not awarded a contract through a competitive procureme

	process. In the event that a Bidder believes that it was not treated fairly, to following link provides further details regarding UNDP vendor protect procedures: http://www.undp.org/content/undp/en/home/operations/procurement/busings/protest-and-sanctions.html
46.Other Provisions	46.1 In the event that the Bidder offers a lower price to the host Government (e General Services Administration (GSA) of the federal government of the Unit States of America) for similar services, UNDP shall be entitled to same low price. The UNDP General Terms and Conditions shall have precedence.
	46.2 UNDP is entitled to receive the same pricing offered by the same Contractor contracts with the United Nations and/or its Agencies. The UNDP General Terrand Conditions shall have precedence.
	46.3 The United Nations has established restrictions on employment of (former) to staff who have been involved in the procurement process as per bulle ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&reer

Section 3. Bid Data Sheet

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

shall prevail.				
	BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements
	1	7	Language of the Proposal	English
	2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Allowed [The bidders may apply for one or several packages under two lots based on locations. i.e Islamabad and Khyber-Pakhtunkhwa. Each LOT has Two (02) packages. Only complete Proposal against package of any LOT will be considered. Evaluation of Proposals and award of contracts will be made on package wise basis]
				The Two (02) LOTs as per location are given below:
				 The services against LOT-1 (Package-1 and Package-2) will be delivered in Islamabad. The services against LOT-2 (Package-3 and Package-4) will be delivered in Khyber Pakhtunkhwa.
	3	20	Alternative Proposals	Shall not be considered
	4	21	Pre-proposal conference	Will be Conducted Time: 10:00 AM till 12:00 PM, Monday, 10 th June 2019
				Venue: UNDP Serena Business Complex, 7th Floor, Khayaban e Suharwardy, Islamabad, Pakistan
)				Interested parties who wish to attend the pre-proposal conference are kindly requested to send the name, NIC number and company name to Muhammad Tahir ul Islam at tahir.islam@undp.org by and before 12:00 PM PST 7th June 2019 , in order to obtain necessary security clearance.
	5	10	Proposal Validity Period	90 days
	6	14	Bid Security	Not Required
	7	41	Advanced Payment upon signing of contract	Not Allowed
	8	42	Liquidated Damages	Will be imposed as follows: 0.33% of contract for every day of delay, up to a maximum duration of 1 calendar month. Thereafter, the contract may be terminated.

	9	40	Performance Security	Amount:10% of the Contract Value FORM: Performance Security in accordance with the template provided in Section 7 of the RFP Performance Security must be in the name of UNDP Representative (Rupee) Account and valid for Fourteen (14) Months: Performance Security for less than the above-mentioned period will not be acceptable.
	10	18	Currency of Proposal	☑ Local Currency The vendor will be paid in PKR.
)	11	31	Deadline for submitting requests for clarifications/ questions	Five (05) days before the submission date.
	12	31	Contact Details for submitting clarifications/questions	Focal Person in UNDP: Muhammad Tahir Ul Islam/Procurement Officer Address: UNDP Country Office, 4 th Floor, Serena Business Complex Islamabad, Pakistan. E-mail address: pakistan.procurement.info@undp.org
	13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	Direct communication to prospective Proposers by email and Posting on the following websites: http://www.pk.undp.org/content/pakistan/en/home/operations/procure ment0/ AND https://etendering.partneragencies.org Please keep visiting the above websites till the closing date for additional information and updates.
	14	23	Deadline for Submission	 21st June 2019 (12:30 PM Pakistan Standard Time OR 3:30 AM EDT). PLEASE NOTE:- 1. Date and time visible on the main screen of event (on e-tendering portal) will be final and prevail over any other closing time indicated elsewhere, in case they are different. Please also note that the bid closing time shown in the PDF file generated by the system is not accurate due to a technical glitch that we will resolve soon. The correct bid closing time is as indicated in the e-tendering portal and system will not accept any bid after that time. It is the responsibility of the bidder to make sure bids are submitted within this deadline. UNDP will not accept any bid that is not submitted directly in the system. 2. Submit your bid a day prior or well before the closing time. Do not wait until last minute. If you face any issue in submitting your bid at the last minute, UNDP may not be able to assist.
	14	22	Allowable Manner of Submitting Proposals	☑ Online bidding in E-tendering module.

				To be submitted in e-Tendering system:
	15	22	Proposal Submission Address	https://etendering.partneragencies.org Note: Detailed instructions on how to register, submit, modify or cancel a bid in the eTendering system are provided in the e-Tendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/
>	16	22	Electronic submission (e-Tendering) requirements	 Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Password for financial proposal submission form (Form – F) and financial proposal (Form – G) must not be provided to UNDP until requested by UNDP (see note below) Note: The Proposer is required to prepare and submit the Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G) in a password protected PDF file separate from the rest of the proposal submission as indicated in the Instructions to Proposers. Password for the Financial Proposal Submission Form (Form – F) and Financial Proposal Form (Form – G) must not be provided to UNDP until it is formally requested by UNDP focal point indicated below: tahir.islam@undp.org
)	17	27 36	Evaluation Method for the Award of Contract	Lowest Financial Offer among Technically Responsive and Qualified Proposals The minimum technical score required to pass is 70%.
	18		Expected date for commencement of Contract	July 1, 2019
	19		Maximum expected duration of contract	Expected duration of work is 12 months, starting from the date as per the work plan, subject to signing of contract.
	20	35	UNDP will award the contract to:	 More than one bidder, depending on the following factors: The Two(02) LOTs as per location are given below: The services against LOT-1 (Package-1 and Package-2) will be delivered in Islamabad. The services against LOT-2 (Package-3 and Package-4) will be delivered in Khyber Pakhtunkhwa.

Section 4. Evaluation Criteria

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided as mentioned in Form B
- Technical and Financial Proposals submitted separately
- Proposal ValidityProposal Security submitted as per RFP requirements with compliant validity period – Not Applicable

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with RFP clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with RFP clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		
History of Non- Performing Contracts ¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.	Form D: Qualification Form
Previous Experience	 The Organisation/Firm (lead applicant) has been registered with relevant government body or government department for at least three (03) years at the time of applying for this RFP; (For JV/Consortium/Association, each Party should be registered for atleast 1 year). 	Form D: Qualification Form

¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

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	 Should have atleast one (01) year of professional experience in the implementation of similar projects/activities. 	
Additional Qualification Criteria	Must have valid Memorandum of Understanding with the Economic Affairs Division (EAD) – Pakistan. Applicable for NGOs only.	
Financial Standing	Minimum average annual turnover of USD 200,000/- for the last 2 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form

Technical Evaluation Criteria

This RFP invites proposals from companies/firms/organisations/institutions with incubation centres in either or both of the two different regions i.e. Khyber Pakhtunkhwa or Islamabad. UNDP will select maximum of upto Four (04) proposers two per region. UNDP may decide to go with less than 04 proposers based on technical and financial evaluation and existing situation.

	ummary of Technical Proposal Evaluation and Presentation	Score Weight	Points Obtainable ²
1.	Bidder's qualification, capacity and experience	60%	420
· 2.	Proposed Methodology, Approach, Activities and Implementation Plan	40%	280
	Total		700

1.1	General Organizational Capability which is likely to affect	250
1.1	implementation including: • Staff with prior experience of business/enterprise incubation (40 marks)	
	 Capacity to incubate businesses on the premises (60 marks) 	
	 Active full-time space available along with purpose of each room; 	

² The points will be given based on presentation and technical proposal submitted

	o Specific Instruments/tools available and utilised	
	for business incubation;	
	 Linkages/collaborations with relevant companies 	
	or organisations; and	
	 Additional facilities. 	
	Ability to offer on campus/adjacent residential facilities to	
	trainees, would prefer to have copy of contract or	
	agreement with the landlord or indicate some means of	
	communication with the facility proposed (50 marks)	
	 No. of incubation batches managed (50 marks) 	
	1 batch = 10 marks	
	Above 1 batch up to 2 batches = 20 marks	
	Above 2 batches up to 3 batches = 30 marks	
	Above 3 batches up to 4= 40 marks	
×	Above 4 batches up to 5 and above= 50 marks	
	 Experience of incubating businesses (No. of Months) 	
	(50 mark)	
	6 months = 5 marks	
	Above 6 months up to 12 months = 10 marks	
	Above 12 Months up to 18 months = 20 marks	
	Above 18 months up to 24 months = 30 marks	
	Above 24 months up to 30 months = 40 marks	
	Above 30 months up to 36 months = 50 marks	
1.2	Geographical coverage in KP for incubating enterprises No. of male entrepreneurs incubated – 50 marks	100
	1 to 10 male entrepreneurs = 5 marks	
	Above 10 up to 25 male entrepreneurs = 10 marks	
	Above 25 up to 50 male entrepreneurs = 20 marks	
	Above 51 up to 75 male entrepreneurs = 30 marks	
	Above 75 up to 100 male entrepreneurs = 40 marks	
	Above 100 male entrepreneurs = 50 marks	

Above PKR 70 Million = 70 marks	
Above PKR 65 Million to PKR 70 Million = 65 marks	
Above PKR 55 Million to PKR 60 Million = 60 marks	
Above PKR 50 Million to PKR 55 Million = 55 marks	
Above PKR 45 Million to PKR 50 Million = 50 marks	
Above PKR 40 Million to PKR 45 Million = 45 marks	
Above PKR 35 Million to PKR 40 Million = 40 marks	
Above PKR 30 Million to PKR 35 Million = 35 marks	
Above PKR 25 Million to PKR 30 Million = 30 marks	
Above PKR 20 Million to PKR 25 Million = 25 marks	
Above PKR 15 Million to PKR 20 Million = 20 marks	
·	
·	
The state of the s	
	VV. 1734V
Increase in revenue of successfully incubating enterprises	70
Above 100 Telliale efficients — 30 mario	
4	
8	
N. CC. I. C.	
	Above PKR 20 Million to PKR 25 Million = 25 marks Above PKR 25 Million to PKR 30 Million = 30 marks Above PKR 30 Million to PKR 35 Million = 35 marks Above PKR 35 Million to PKR 40 Million = 40 marks Above PKR 40 Million to PKR 45 Million = 45 marks Above PKR 45 Million to PKR 50 Million = 50 marks Above PKR 50 Million to PKR 55 Million = 55 marks Above PKR 55 Million to PKR 60 Million = 60 marks Above PKR 65 Million to PKR 70 Million = 65 marks

2.1	Comprehensive Proposed Methodology:	100
	How the proposed methodology meets or exceeds the TOR, while ensuring appropriateness of the approach to the local conditions and the rest of the project operating environment.	
2.2	Presentation and Workplan: Is the presentation clear and the sequence of activities and the planning logical, realistic and ensure efficient implementation?	100
2.3	 Monitoring plan: Has the proposer indicated a monitoring plan to effectively monitor the activities and reflected the resources /services to carry out monitoring? The monitoring plan should include: Result based M&E plan (Indicators, data collection methods, Sources of data, data collection frequency & responsibilities, etc.) Risks and mitigations Reporting mechanism and frequency (Progress and results reports) – It would be preferable to identify what content would form the specific report. Data quality assurance mechanisms related to interventions 	80
Subtotal 2		280

Section 5. Terms of Reference

Engagement of Organisation/Firm to provide business/enterprise incubation services in Islamabad and/or Khyber Pakhtunkhwa

1. A. Project Title

FATA Economic Revitalization Programme.

2. B. Project Description

The FATA Economic Revitalisation Programme (FERP) builds on UNDP's ongoing work in support of the FATA Sustainable Return and Rehabilitation Strategy (SRRS). It contributes to the fourth pillar of the SRRS focused on the reactivating and strengthening the economy and livelihoods of the returning Temporarily Dislocated Persons (TDPs). This programme aims to provide sustainable livelihood opportunities while focusing on three Tribal Districts of KP (North Waziristan, South Waziristan and Khyber), ultimately leading to long-term economic growth of Tribal Districts of KP.

The FERP aims at improving access to (non-farm) livelihood and income opportunities of the TDPs, thereby contributing to their resilience and the economic revitalisation of Tribal Districts of KP. Output 3 of the programme, helps achieve this aim by bearing the risks associated with trying new methods or ideas by supporting entrepreneurs/businesses bringing in significant benefits in terms of generating additional employment.

UNDP will assist entrepreneurs/businesses with new/creative ideas allowing them to differentiate their product from their competitors and thereby enhancing their sales and increasing revenue, by providing them with technical assistance in the form of training and financial assistance. Successful business initiates will serve as inspirational cases and have potential for replication by other entrepreneurs.

Objectives

The overall objective is:

'Potential businesses/entrepreneurs ready to test new/creative ideas or technology have enhanced technical capacity and access to finance leading to increased sales and revenue thereby contributing to the economic revitalization of FATA.'

Entrepreneurs/businesses to be supported under this output are those individual entrepreneurs or enterprises (existing or new) that want to transform and differentiate common productive goods or services into goods and services that can be sold at a greater number increasing their revenues.

This would include screening of applications and providing technical support to the selected applicants in the form of coaching, training, legal aid such that they are able to develop, refine and implement their business model successfully (further explained in the following sections).

C. Scope of Work & Responsibilities

Scope of Work and Expected Outputs:

The selected Organisation/Firm shall select entrepreneurs/businesses (for incubation) and provide business/enterprise incubation services to help them develop, refine and implement their business models. The selected entrepreneurs should belong to Khyber, North Waziristan or South Waziristan tribal districts of Khyber Pakhtunkhwa and their business should benefit the local community, for example through employment generation.

Under this output the Organisation/Firm is expected to provide specialized customised trainings, exposures, field coaching, legal and market assistance to ensure that these businesses can thrive and will report to UNDP 7 months after completion of the incubation programme. Further these Organisation/Firm are expected to provide office space, residential space and provide other necessary logistic support.

Organisation/Firm is expected to select and incubate 180 entrepreneurs (30% women) under one package over a period of 02 months and provide them with post incubation support and coaching up to 7 months after completion of the incubation. Depending on the business plan the entrepreneurs with a successful business plan vetted by the selected organisation/firm might be supported with a startup grant (to bear the associated financial risk). The average grant size (in-kind or in-cash) worth per entrepreneur would be Rs 200,000 which will be paid by UNDP to entrepreneurs directly.

Target:

The Organisations/Firms selected will in total provide technical and administrative support up to 720 entrepreneurs (180*4=720). Each organisation will provide support to 180 entrepreneurs (30% women).

Composition of each package will be as follows:

- 180 entrepreneurs (of which 30% i.e. 54 are women) in batches. The organisation/firm may have female only or mixed batches depending on whatever is suitable
- Belonging to the Khyber, North Waziristan and South Waziristan tribal districts of KP (60 entrepreneur from each tribal district)
- Age of the entrepreneur should be between 18 to 45 years

The technical criteria for selection of beneficiary will be developed by firm/organization and shared with UNDP for approval.

Expected Outputs:

 Entrepreneurs belonging to the tribal districts of Khyber, North Waziristan and South Waziristan incubated and supported to stay operational 7 months after incubation

Activities:

- 1. Advertisement in local newspapers to invite applications from entrepreneurs of the targeted tribal districts for incubation
- 2. Shortlisting of applications
- 3. Shared office space, accommodation and other operational and administrative support to the 180 businesses/entrepreneurs for 02 months.
- 4. Provide collaborative work environment, generalised and customised trainings, exposures, field coaching, legal and market assistance (networking) for linking business (over 02 months)
- 5. Determine the potential enterprises who have been trained (about 50% of those trained) that should be supported financially.
- 6. Identify the amount of financial support to be given for each enterprise/business
- 7. If in-kind assistance needs to be provided, share the list of items to be provided per enterprise with UNDP
- 8. Organize fund (in-kind/cash) disbursement event/ ceremonies;
- 9. Organize contract closure and other events as required to promote success stories.

Duration of Activities

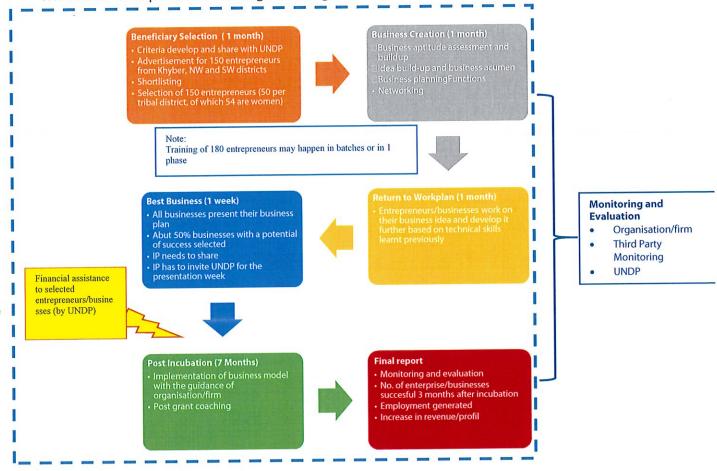
The organisation/firm will be expected to complete the business incubation of 180 entrepreneurs per package in 02 months followed by 7 months of post incubation coaching. Since incubation will be done in batches therefore the total duration of the contract will be 12 months.

The support to be provided to the 180 entrepreneurs per package once Organisation/Firm is selected the is explained below³:

Activity		Time	Location	
î .		Period	NI A	
Phase 0:	7	Develop beneficiary selection criteria	1 month	NA
	nel	Advertisement in local newspapers		
	Entrepreneur Selection	Shortlist and selection of beneficiaries for training		
	ш		1	la subation
		Training, coaching, mentoring, exposure visits	1 month	Incubation Centre
S		Business aptitude assessment and build-up		Centre
nes		Idea build-up and business acumen Idea build-up and business acumen		(On campus
susi	ion	 Business planning (including revenue generation, value chain development, team building, etc.) 		support)
1: E	Creation	 Functions (including human resource, accounts, 		
Phase 1: Business	J	inventory management, procurement,		
Ph		marketing, legal aspects, etc.)		
		Networking (peer to peer, boot camps, etc.)		
		The entrepreneurs/businesses work on their	1 month	Business
5	to	business idea and develop it further based on		Location
Phase 2:	Return to Workplan	technical skills learnt previously		
Ph	Ret			(Remote or in
			1 week	person support) Incubation
	10	Presentation and Assessment of Business Plan	1 week	Centre
Phase 3:	Best Business	Supporting UNDP administratively for grant initials.		Centre
has	Best usine	injection		(On campus
۵	8	q		support)
		Business implementation and post grant	7	Business
Phase 4:	ion	coaching:	months	Location
	Post ubati	Monitoring and evaluation		
Ph	Post Incubation	Technical guidance as required		(Remote or in
	=			person support)

³ This is an indicative model of implementation and the organization/firm submitting the proposal is expected to give its own model of implementation

The model of implementation is given in figure below:



- 1. The Organisation/Firm will provide details on the caseload of trainees in the last 1year. Organisation/Firm will provide information about the previous businesses incubated and percentage success, increase in revenue and new employment generated;
- 2. The Organisation/Firm will specify the location where the training(s) shall be provided as well as indicate the prospective lodging arrangements for trainees. UNDP may visit the training premises at the time of evaluation of the proposals. The successful proposer will engage UNDP at the time of finalising boarding and lodging arrangements to ensure provision of quality facilities.
- 3. Organisation/Firm will specify the type of assistance (in cash and in-kind) to be given to the entrepreneur. The specification should mention exact amount, contents, etc. UNDP shall procure the items using a competitive procurement process.

Travel, Boarding and Stipend Costs

a) Arranging transport for the trainees will **NOT** be responsibility of the Organisation/Firm. However, the transport and other associated costs would be borne by Organisation/Firm. Organisation/Firm shall pay the beneficiary as per following rate for two way travelling:

Islamabad

- Khyber Tribal District: Rs 2,200 per beneficiary per return trip
- North Waziristan Tribal District: Rs 4,600 per beneficiary per return trip
- South Waziristan Tribal District: Rs 5,600 per beneficiary per return trip

Khyber Pakhtunkhwa

- Khyber Tribal District: Rs 1,600 per beneficiary per return trip
- North Waziristan Tribal District: Rs 4,000 per beneficiary per return trip
- South Waziristan Tribal District: Rs 5,000 per beneficiary per return trip
- b) All trainees enrolled in the training programme will be provided boarding and lodging by the Organisation/Firm for the entire duration of the course. Boarding will be provided on a twin sharing basis. The Organisation/Firm will specify the location at which the boarding will be provided. UNDP shall visit the site to ensure quality and value for money.
- c) UNDP may visit the incubation premises to ensure quality and value for money during technical evaluation
- d) A monthly stipend of PKR 3,500 per month shall be paid by the Organisation/Firm to the trainees after verifying and documenting 85% attendance of lecture

Success Criteria

UNDP expects the selected proposer to make maximum efforts for completion of Business Creation to Business implementation by the selected entrepreneurs/businesses. In case, the attendance rate drops below 85% at any stage, the selected Organisation/Firm is required to immediately officially notify UNDP explaining the reasons. UNDP will conduct follow up meetings to assess the situation and take remedial actions including an amendment of the contract.

Beneficiary Targeting and Caseload

The target group of the proposed project are the TDPs that have returned to their areas of origin. The project will adopt an inclusive approach specifically encouraging those who have a new business idea but do not have the resources to test them.

Under this contract the Organisation/Firm will train a total of 180 entrepreneurs per package (54 women) at the incubation centre out of which at least 50% (i.e. 90 entrepreneurs including 27 women) should be successful in establishing their businesses and can therefore be provided with grants. The selection of entrepreneurs should be equally distributed amongst the three tribal districts (Khyber, North Waziristan and South Waziristan.

Special consideration will have to be given to include the marginalized, disabled and vulnerable as well. Women beneficiaries will be provided additional support in developing the business plan, managing finances, customer relationship etc.

Value of Assistance

Existing and new entrepreneurs with new business idea will be supported technically and financially for testing their business model. The incubation centre will develop their skills through training, mentoring and other necessary technical support. The businesses who have a well-developed idea will then be supported through fund (approximately 50% of those trained). Each entrepreneur will receive financial assistance worth Rs 200,000 on average. However, this amount might vary depending on the need of the business.

180 entrepreneurs (54 women) per package will be trained while 50% identified as potential businesses might be provided with financial assistance (in-kind or in-cash) under this project.

Role and Responsibilities:

UNDP will:

- Give regular inputs over the course of different stages of the assignment;
- Participate, as needed, in consultation workshops with relevant stakeholders;

 Supervise and monitor the activities of incubation centre against the progress provided by the partner, directly or through third parties;

Approve the methodology, implementation strategy, content developed and ensure UN

quality standards;

• Conduct orientation and training of key project staff including field staff recruited by the Incubation Centre to roll out the project activities at the grassroots level;

Evaluate the Organisation/Firm's performance based on a set of indicators;

· Conduct project evaluation to measure results /impact of the project.

Organisation/Firm will:

Submit proposals for the assignment including detailed work plans and monitoring plans;

• Ensure timely submission of NOC documents (if required) to concerned authorities and secure NOC for the work in target areas. In case the NOC is not acquired within 1 month of awarding of contract UNDP reserves the right to terminate it;

Maintain database of beneficiaries as accurate and up-to-date as possible and further

sharing with UNDP on monthly basis;

• Raise awareness of the principles represented by the FATA Economic Revitalisation Programme, including conflict and gender sensitivity, do no harm and zero tolerance to abuse and sexual misconduct;

Support the establishment and enhancement of an effective project complaint and

response system;

Ensure value for money and high impact result of the intervention;

Provide regular reports to UNDP focal persons and respond swiftly to ad-hoc requests;

Document the project results and impact through activity profiles, case studies, photos,

videos and personal statements of beneficiaries;

• Ensure regular collection of all means of verification of project activities (as agreed with UNDP as part of the monitoring plan) and that copies of said means of verifications are available at all times with the Organisation/Firm for UNDP's access. All project related documents will need to be made promptly available for auditing purposes and archived for a duration of 5 years.

Establishing effective coordination mechanism with all the relevant stakeholders during the implementation of activities. Stakeholders mapping and coordination structure with

clear responsibilities are essential;

 Support to third party monitoring firms for verification and validation of the project beneficiaries

The selected firm/organization will be requested to go through a full onboarding plan at UNDP Islamabad Country Office or Peshawar sub-office.

3. C. Time Frame and Payment

Timeframe and Payment

The duration of the contract will be 12 months from the signature of the contract.

Deliverable	Timeline (from date of contract)	Payment (%)
Approval by UNDP of inception report which includes, workplan, budget linked to key deliverables, beneficiary selection criteria and a list of methods of verification to be proved by Company/Firm/Organisation/Institution	2 nd week	15%
Progress reporting against successful completion of: • 75 beneficiaries complete Phases 0 (Entrepreneur selection) and 1 (Business Creation)	7 th week	15%

Progress reporting against successful completion of:	12 th week	15%
	12	
150 beneficiaries complete Phases 0 (Entrepreneur		
selection) and 1 (Business Creation)		
• 75 beneficiaries complete Phase 2 (Return to		
workplan) and Phase 3 (Best Businesses)		
Progress reporting against successful completion of:	17 th week	15%
180 beneficiaries complete Phases 0 (Entrepreneur		
selection), 1 (Business Creation) and 2 (Return to		
Workplan)		
• 150 beneficiaries complete Phase 2 (Return to		
workplan) and Phase 3 (Best Businesses)		**
• Reporting on Phase 4 (Post Incubation) for 75		
entrepreneurs initially selected		
Progress reporting against successful completion of:	22 nd week	10%
• 180 beneficiaries complete Phase 2 (Return to		
workplan) and Phase 3 (Best Businesses)		
Reporting on Phase 4 (Post Incubation) for 150		
entrepreneurs initially selected		
Mid-term narrative and financial reports of 50% target	Last week of 8 th	15%
achieved by Project, Project Completion Report, and	month	
submission of all other supporting documents related to		
procurement and photos	l c coth	150/
Final narrative and financial reports of 100% target achieved	Last week of 12 th	15%
by Project, Project Completion Report, and submission of all	month	
other supporting documents related to procurement and		
photos		

The timelines are tentative.

Monitoring Reporting, Evaluation and Facilitation of Process

Monitoring and Evaluation Framework should be developed in collaboration with UNDP to ensure compliance with UNDP's M&E standards, including activities, SMART indicators, tools and means of data collection and verification, frequency of data collection, and other relevant details. MFP in consultation with UNDP will provide a detailed M&E strategy comprising of the following:

- Result based M&E plan (Indicators, data collection methods, Sources of data, data collection frequency & responsibilities, etc.)
- Risks and mitigations
- Reporting mechanism and frequency (Progress and results reports) It would be preferable to identify what content would form the specific report
- Provision of detailed workplan
- Data quality assurance mechanisms related to interventions

Profile of the selected Implementing Partner:

- In case of NGO, valid Memorandum of Understanding with the Economic Affairs Division (EAD) Pakistan shall be available for NGO;
- The Company/Firm/NGO/Institution(s) must have a clear organizational structure;
- The Company/Firm/NGO/Institution(s), board of directors and/or management are not blacklisted by the Government of Pakistan;
- The Company/Firm/NGO/Institution(s), its board and/or management do not appear on the list established and maintained by the 1267 Committee of the United Nations Security

Council;

- The Company/Firm/NGO/Institution(s) must have audited financial statements of the last three years;
- The Company/Firm/NGO/Institution(s) has been registered for at least three years at the time of applying for this grant;
- The Company/Firm/NGO/Institution(s) ensures integrity, transparency, accountability, and prevention of all forms of misconduct;
- A proven ability to effectively incubate new businesses in Khyber Pakhtunkhwa;
- Have qualified staff who have experience in implementing similar activities in the past (the CVs of the key staff who would work on the project must be included);
- Understanding and ability to tackle key challenges of operating in tribal districts environment; and
- Have previous experience of engaging women.

E. Institutional Arrangement

The specific authority/ies who will directly supervise the work of the Service Provider, and to whom the Service Provider will be directly responsible to, reporting to, seeking approval from, and obtaining certificate of acceptance of output is following:

Chief Technical Advisor will supervise the Contractor and to whom the Service Provider/Contractor will be directly responsible, reporting, and seeking approval/acceptance of output from.

F. Progress Reporting Requirements

- 1. Approval by UNDP of project inception report.
- 2. Progress reporting against successful completion of: 75 beneficiaries complete Phases 0 (Entrepreneur selection) and 1 (Business Creation)
- 3. Progress reporting against successful completion of: 150 beneficiaries complete Phases 0 (Entrepreneur selection) and 1 (Business Creation); 75 beneficiaries complete Phase 2 (Return to workplan) and Phase 3 (Best Businesses)
- 4. Progress reporting against successful completion of: 180 beneficiaries complete Phases 0 (Entrepreneur selection), 1 (Business Creation) and 2 (Return to Workplan); 150 beneficiaries complete Phase 2 (Return to workplan) and Phase 3 (Best Businesses); Reporting on Phase 4 (Post Incubation) for 75 entrepreneurs initially selected
- 5. Progress reporting against successful completion of: 180 beneficiaries complete Phase 2 (Return to workplan) and Phase 3 (Best Businesses); Reporting on Phase 4 (Post Incubation) for 150 entrepreneurs initially selected
- 6. Mid-term narrative and financial reports of 50% target achieved by Project, Project Completion Report, and submission of all other supporting documents related to procurement and photos
- 7. Final narrative and financial reports of 100% target achieved by Project, Project Completion Report, and submission of all other supporting documents related to procurement and photos.

G. Duration of the Work

Expected duration of work is twelve (12) months effective from the date as per Work Plan subject to the signing of the contract. The envisaged commencement date is 1st July 2019

H. Location of Work

The Contractor's main duty stations should be anywhere in Khyber Pakhtunkhwa or Islamabad. The contractor should be flexible in traveling to areas where required.

L. Recommended Presentation of Proposal

For purposes of generating proposals whose contents are uniformly presented and to facilitate their comparative review, it is best to recommend the preferred contents and presentation of the Proposal to be submitted, as well as the format/sequencing of their presentation.

M. Underlying Mandatory Requirements

The selected Company/Firm/NGO/Institution(s) and its staff are expected to conform to the following mandatory requirements:

- 1. Act in strict conformity to the laws of the country.
- 2. Not be affiliated or linked to any political party.
- 3. Keep all the process transparent and open to accountability at any level.

Note: The program can commence immediately after a contract is signed. UNDP expects that those submitting proposals will factor this timeline into account.

Section 6: Returnable Bidding Forms / Checklist

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted. Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

Technical Proposal Envelope:

Hav	e you duly completed all the Returnable Bidding Forms?	
п	Form A: Technical Proposal Submission Form	
u	Form B: Bidder Information Form	
u	Form C: Joint Venture/Consortium/ Association Information Form	
и	Form D: Qualification Form	
11		
п		
	e you provided the required documents to establish compliance with the uation criteria in Section 4?	

Financial Proposal Envelope

(Must be submitted in a password protected PDF file)

ш	Form F: Financial Proposal Submission Form	
	Form G: Financial Proposal Form	

Form A: Technical Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

Name:	
Title:	
Date:	
Signature:	
[Stamp witi	h official stamp of the Bidder]

Form B: Bidder Information Form

Form B: Bidder imormation i	OTT			
Legal name of Bidder	[Complete]			
Legal address	[Complete]			
Year of registration	[Complete]			
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]			
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, [insert UGNM vendor number]			
Are you a UNDP vendor?	☐ Yes ☐ No If yes, [insert UNDP vendor number]			
Countries of operation	[Complete]			
No. of full-time employees	[Complete]			
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]			
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]			
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]			
Contact person UNDP may contact for requests for clarification during Proposal evaluation				
Please attach the following documents:	Email: [Complete] Power of Attorney to the authorised representative to submit/sign the RFP submission documents and for further correspondence with UNDP on behalf of organization. Technical and Financial proposals should be			
	submitted as separate PDF files. Financial Proposal must be password protected.; ☑ Proposer's Profile providing organogram,details of employees, CVs of key professionals, list of clients and available facilities/expertise;. ☑ Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Proposer is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Proposer			

- □ Latest Audited Financial Statements (Income Statement and Balance Sheet) including Auditor's Report for the past two years 2016-17 & 2017-18.
- ☑ Certificate of Registration of the Business, including Articles of Incorporation, or equivalent document if Proposer is not a corporation.
- ☑ Valid Memorandum of Understanding with the Economic Affairs Division (EAD) Pakistan. Applicable for NGOs only
- ☑ Official Letter of Appointment as local representative, if proposer is submitting a proposal on behalf of an entity located outside the country if applicable
- ☑ Demonstrated Relevant experience of incubating businesses (which includes technical coaching) in the past one (01) Year. Provide evidence of incubating businesses (with new or contextually non tested ideas) in Pakistan. Relevant details such as cost of the project, completion period etc. along with certificates/copy of contract as an evidence must be provided
- ☑ Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any
- ☑ All information regarding any past and current litigation during the last three (3) years, in which the bidder is involved, indicating the parties concerned, the subject of the litigation, the amounts involved, and the final resolution if already concluded.

Form C: Joint Venture/Consortium/Association Information Form

Forn	n C: Joint Ve	enture/Conson	tiuiti/Ass	ociatic		matio	11 1 01111
Name	e of Bidder:	[Insert Name of Bio	lder]			Date:	Select date
RFP r	RFP reference: [Insert RFP Reference Number]						
	completed and r re/Consortium/A	eturned with your Prossociation.	oposal if the	e Proposa	l is submitt	ted as a .	Joint
No Name of Partner and contact information (address, telephone numbers, fax numbers, e-mail address)			Pro			n of responsibilities of services to be rmed	
1	[Complete]			[Cor	mplete]		
2	[Complete]			[Coi	mplete]		
3	[Complete]			[Coi	[Complete]		
the e contr	vent a Contract is ract execution) ave attached a course of and the course of intent to	opy of the below do onfirmation of joint a form a joint venture	and severabl <i>OR</i>	le liability	of the me /Consortiu	mbers o m/Asso	n details the likely legal f the said joint venture: ciation agreement
shall k	ereby confirm that be jointly and se ne of partner:	at if the contract is av verally liable to UND	P for the ful	arties of t Ifillment of Name of	of the prov	enture/C	Consortium/Association f the Contract.
Sign	ature:			Signature	e:		
Date	Date:						
Name of partner: Name of partner:							
Date:				Date:			

Form D: Qualification Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

Historical Contract Non-Performance

☐ Contra	\square Contract non-performance did not occur for the last 3 years							
☐ Contra	ct(s) not performed fo	or the last 3 years						
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)					
		Name of Client: Address of Client: Reason(s) for non-performance:						

Litigation History (including pending litigation)

☐ No litiga	ation history for the	ast 3 years	
☐ Litigatio	n History as indicate	d below	
Year of	Amount in	Contract Identification	Total Contract Amount
dispute	dispute (in US\$)		(current value in US\$)
		Name of Client: Address of Client: Matter in dispute: Party who initiated the dispute: Status of dispute:	
		Party awarded if resolved:	

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

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Bidders may also attach their own Project Data Sheets with more details for assignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing

Annual Turnover for the last 3 years	Year	USD	
	Year	USD	
	Year	USD	
Latest Credit Rating (if any), indicate the source	= =		

Financial information (in US\$ equivalent)	Historic information for the last 3 years				
	Year 1	Year 2	Year 3		
	Inj	Information from Balance Sheet			
Total Assets (TA)					
Total Liabilities (TL)					
Current Assets (CA)					
Current Liabilities (CL)					
	Info	rmation from Income State	ment		
Total / Gross Revenue (TR)					
Profits Before Taxes (PBT)					
Net Profit					
Current Ratio					

☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

Form E: Format of Technical Proposal

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Expertise of Firm / Organization

- 1.1 Brief description of the, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.6 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- **2.7** Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel Not Applicable

3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.

Provide CVs for key personnel that will be provided to support the implementation of this project 3.2 using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

Format for CV of Proposed Key Personnel [Insert] **Name of Personnel Position for this** [Insert] assignment [Insert] **Nationality** [Insert] Language proficiency [Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.] Education/ Qualifications [Insert] [Provide details of professional certifications relevant to the scope of services] **Professional** Name of institution: [Insert] certifications Date of certification: [Insert] [List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of **Employment Record/** activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this **Experience** assignment.] [Insert] [Provide names, addresses, phone and email contact information for two (2)

	rejerencesj		
References	Reference 1: [Insert]		
	Reference 2: [Insert]		
I, the undersigned, certify th qualifications, my experience	at to the best of my knoves, and other relevant info	vledge and belief ormation about n	f, these data correctly describe my nyself.
Signature of Personnel			Date (Day/Month/Year)

Form F: Financial Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date :	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Password Protected Financial Proposal.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name:			
Title:			
Date:			
Signature:	 	R .	
	 	C.I. D. I	

[Stamp with official stamp of the Bidder]

Note: This Financial Proposal Submission Form must be password protected and should not be included as part of the technical proposal.

Form G: Financial Proposal Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder is required to prepare the Financial Proposal following the below format and submit the signed and stamped PDF version of financial proposal through e-tendering system. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification. The Financial Proposal should be aligned with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

<u>Note</u>: This Financial Proposal Form must be password protected and should not be included as part of the technical proposal.

As the Scope of Work for all Packages in both LOTs in both locations is same therefore below given table A will be used for each LOT However Tabe-B and Table C will be used for each LOT applied For (by mentioning Location and Package Number applied for). Proposers must fill the table A and B for each package applied for.

Table A:

Deliverable	Timeline (from date of contract)	Payment (%)	Amount in PKR
Approval by UNDP of inception report which includes, workplan, budget linked to key deliverables, beneficiary selection criteria and a list of methods of verification to be proved by Company/Firm/Organisation/Institution	2 nd week	15%	
Progress reporting against successful completion of: • 75 beneficiaries complete Phases 0 (Entrepreneur selection) and 1 (Business Creation)	7 th week	15%	
Progress reporting against successful completion of: • 150 beneficiaries complete Phases 0 (Entrepreneur selection) and 1 (Business Creation) • 75 beneficiaries complete Phase 2 (Return to workplan) and Phase 3 (Best Businesses)	12 th week	15%	
 Progress reporting against successful completion of: 180 beneficiaries complete Phases 0 (Entrepreneur selection), 1 (Business Creation) and 2 (Return to Workplan) 150 beneficiaries complete Phase 2 (Return to workplan) and Phase 3 (Best Businesses) Reporting on Phase 4 (Post Incubation) for 75 entrepreneurs initially selected 	17 th week	15%	
Progress reporting against successful completion of: • 180 beneficiaries complete Phase 2 (Return to workplan) and Phase 3 (Best Businesses)	22 nd week	10%	

Reporting on Phase 4 (Post Incubation) for 150 entrepreneurs initially selected			
Mid-term narrative and financial reports of 50% target achieved by Project, Project Completion Report, and submission of all other supporting documents related to procurement and photos	Last week of 8 th month	15%	
Final narrative and financial reports of 100% target achieved by Project, Project Completion Report, and submission of all other supporting documents related to procurement and photos	Last week of 12 th month	15%	

Table-B Islamabad:

Description of Activity/item	No. units	No of Months	Price per Unit in PKR/	Total Price in PKR
Programmatic Cost				
Advertisement and projection in local newspaper	3	NA		
Project Initiation Ceremony at incubation centre	1	NA		
Training, mentoring, coaching and exposure visits of beneficiaries	180	NA		
Assessment of business plans, facilitating cash injection and support during business implementation to beneficiaries	180	NA		
Ceremonies at the incubation centre	4	NA		
Cost Reimbursable				
Stipend Cost	180	2	3,500	1,260,000
Boarding and Lodging Cost	180	2		
Logistics	180			
• Khyber	60	NA	PKR 2,200	PKR 264,000 ⁴
North Waziristan	60	NA	PKR 4,600	PKR 552,000 ⁵
South Waziristan	60	NA	PKR 5,600	PKR 672,000 ⁶
Support and Administrative	Cost			
Utilities		4		
Rent		4		
Management/Oversight Staff		12		
Support Staff		12	8	
Trainers		4		
Logistics				

⁴ This has been calculated for 2 round trips per beneficiary ⁵ This has been calculated for 2 round trips per beneficiary ⁶ This has been calculated for 2 round trips per beneficiary

and add budget lines if required) Total Cost in PKR	NA	
Any other costs (Please specify	NA	

Table-C Khyber Pakhtunkhwa

Description of Activity/item	No. units	No of Months	Price per Unit PKR	Total Price PKR
Programmatic Cost				
Advertisement and projection in local newspaper	3	NA		
Project Initiation Ceremony at incubation centre	1	NA		
Training, mentoring, coaching and exposure visits of beneficiaries	180	NA		
Assessment of business plans, facilitating cash injection and support during business implementation to beneficiaries	180	NA		
Ceremonies at incubation centre	4	NA		
Cost Reimbursable			1	
Stipend Cost	180	2	3,500	1,260,000
Boarding and Lodging Cost	180	2		
Logistics	180			
 Khyber 	60	NA	PKR 1,600	PKR 192,000 ⁷
North Waziristan	60	NA	PKR 4,000	PKR 480,000 ⁸
South Waziristan	60	NA	PKR 5,000	PKR 600,000 ⁹
Support and Administrative	Cost			
Utilities		4		
Rent		4		
Management/Oversight Staff		12		
Support Staff		4		
Trainers		12		
Logistics				
Any other costs (Please specify and add budget lines if required)		NA		
Total Cost in PKR				

 ⁷ This has been calculated for 2 round trips per beneficiary
 ⁸ This has been calculated for 2 round trips per beneficiary
 ⁹ This has been calculated for 2 round trips per beneficiary

Section 7: FORM FOR PERFORMANCE SECURITY

(This must be finalized using the official letterhead of the A rated Insurance Company. Except for indicated fields, no changes may be made on this template)

PERFORMANCE BOND	
To, JNDP Representative (Rupee) Account:	
By this Bond	[INSERT NAME AND ADDRESS OF ter called "the Contractor") and
INCEPT TITLE OF CONTRACT AND BRI	a contract with the Employer dated forEF DESCRIPTION OF THE WORKS] in accordance with the documents, which to the extent herein provided for, are by reference made part hereof t.
perform the said Contract (including any am	Obligation is such that, if the Contractor shall promptly and faithfully endments thereto) then this obligation shall be null and void; otherwise it er the Contractor shall be, and declared by the Employer to be, in default rformed the Employer's obligations thereunder, the Surety may promptly
(1) complete the Contract in accordance with	its terms and conditions; or
with its terms and conditions, and upon deter arrange for a Contract between such Bidder should be a default or a succession of defa paragraph) sufficient funds to pay the cost including other costs and damages for which paragraph hereof. The term " Balance of the payable by Employer to Contractor under the	is for submission to the Employer for completing the Contract in accordance mination by the Employer and the Surety of the lowest responsible Bidder, and Employer and make available as work progresses (even though there mults under the Contract or Contracts of completion arranged under this of completion less the Balance of the Contract Price; but not exceeding, the Surety may be liable hereunder, the amount set forth in the first the Contract Price", as used in this paragraph, shall mean the total amount the Contract, less the amount properly paid by Employer to Contractor; or
conditions up to a total not exceeding the am	
The Surety shall not be liable for a greater su	
No right of action shall accrue on this Bond to herein or the heirs, executors, administrators	o or for the use of any person or corporation other than the Employer named , successors and assigns of the Employer.
This bond shall be valid until twenty eight ca	alendar days after issuance of the Certificate of Final Completion. Bereunto set his hand and affixed his seal, and the Surety has caused these all duly attested by the signature of his legal representative, thisday
SIGNED ON:	SIGNED ON:
ON BEHALF OF:	ON BEHALF OF:

NAME &TITLE: