Pre-bid conference Date: August 7, 2019

ITB-YEM-0040-2019 Time: 11:30 am

Based on the request of all bidders and due to the Eid holidays, the bidders requested an extension of the bid's deadline. New bid deadline date is *August 21, 2019, 16:00 hours local time*.

- Q1. Remote monitoring device, what is the required service for the on-line temperature data monitoring?
- A1. All choices are available as mentioned in SOW and technical specification (SMS, WEB, e-mail, GPRS and SIM card from local to the cloud). Please refer to technical specification.
- Q2. What is the Hold over time for refrigerator?
- A2. 100h at 43°C.
- Q3. Can you change the IP code (international protection code) of remote monitoring device?
- A3. Please comply to ITB technical specification as all certified companies by WHO PQS standard has this protection level for monitoring devices.