

REQUEST FOR PROPOSAL

Contracting of Organization for delivery of professional trainings leading to job placement in the tourism and hospitality industry. Re-Advertised

RFP No: UNDP-RFP-2019-199 Readvertised

JTN: 11956 ORPS: 1897

Project: Youth Empowerment Programme

Country: Pakistan

Issued on: 18 September 2019



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The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation

Section 2: Instruction to Bidders

Section 3: Bid Data Sheet (BDS)

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- o Form A: Technical Proposal Submission Form
- o Form B: Bidder Information Form
- o Form C: Joint Venture/Consortium/Association Information Form
- o Form D: Qualification Form
- Form E: Format of Technical Proposal
- o Form F: Financial Proposal Submission Form
- Form G: Financial Proposal Form
- Form H: Form of Proposal Security (Not Applicable)

Section 7: Form of Performance Security (Not Applicable)

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet by or before 2nd OCT 2019 (12:30 PM Pakistan Standard Time OR 3:30 AM EDT).

Please acknowledge of this **RFP** receipt by sending email to an pakistan.procurement.info@undp.org, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function on or before 25th Sept 2019 in e-Tendering system, where applicable. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for gueries on this RFP.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:

Name: Zeeshan Zahid

Title: Manager Procurement

Date: September 18, 2019

Approved by:

Name: Ignacio Artaza

Title: Resident Representative a.i

Date: September 18, 2019

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| GENERAL PROVISIONS | | |
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| 1. Introduction | 1.1 | Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d |
| | 1.2 | Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP. |
| | 1.3 | As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature. |
| 2. Fraud & Corruption, Gifts and Hospitality | 2.1 | UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office of audit andinvestigation.html#anti |
| | 2.2 | Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners. |
| | 2.3 | In pursuance of this policy, UNDP (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract. |
| | 2.4 | All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct_english.pdf |
| 3. Eligibility | 3.1 | A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. |
| | 3.2 | It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. |

4. Conflict of Interests

- 4.1 Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
 - a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process;
 - b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or
 - c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.
- 4.2 In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.
- 4.3 Similarly, the Bidders must disclose in their proposal their knowledge of the following:
 - a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
 - b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.

4.4 The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.

PREPARATION OF PROPOSALS

5. **General Considerations**

- 5.1 In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
- 5.2 The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP

Cost of Preparation of Proposal

6.1 The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.

| 7. Language | 7.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS. |
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| 8. Documents Comprising the Proposal | 8.1 The Proposal shall comprise of the following documents: c) Documents Establishing the Eligibility and Qualifications of the Bidder; d) Technical Proposal; e) Financial Proposal; f) Proposal Security, if required by BDS; g) Any attachments and/or appendices to the Proposal. |
| Documents Establishing the Eligibility and Qualifications of the Bidder | 9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction. |
| 10. Technical Proposal Format and | 10.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP. |
| Content | 10.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive. |
| | 10.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP |
| | 10.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS. |
| 11. Financial Proposals | 11.1 The Financial Proposal and Financial Proposal Submission Form shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs. |
| | 11.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price. |
| | 11.3 Prices and other financial information must not be disclosed in any other place except in the financial proposal. |
| 12. Proposal Security | 12.1 A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal. |
| | 12.2 The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected. |
| | 12.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal. |

- 12.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.
- 12.5 The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions:
 - a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or;
 - b) In the event that the successful Bidder fails:
 - i. to sign the Contract after UNDP has issued an award; or
- 12.6 to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.

13. Currencies

- 13.1 All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:
 - a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and
 - b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.

14. Joint Venture, Consortium or Association

- 14.1 If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.
- 14.2 After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.
- 14.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.
- 14.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.
- 14.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:

a) Those that were undertaken together by the JV, Consortium or Association; and b) Those that were undertaken by the individual entities of the JV, Consortium or Association. Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials. 14.7 JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm. The Bidder (including the individual members of any Joint Venture) shall 15. Only One Proposal submit only one Proposal, either in its own name or as part of a Joint Venture. 15.2 Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or c) they have the same legal representative for purposes of this RFP; or d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process; e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder: or some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal. 16. Proposal Validity 16.1 Proposals shall remain valid for the period specified in the BDS, commencing Period on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive. 16.2 During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price. 17. Extension of In exceptional circumstances, prior to the expiration of the proposal validity 17.1 period, UNDP may request Bidders to extend the period of validity of their **Proposal Validity** Period Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal. 17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.

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| | 17.3 | The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated. |
| 18. Clarification of Proposal | 18.1 | Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received. |
| | 18.2 | UNDP will provide the responses to clarifications through the method specified in the BDS. |
| | 18.3 | UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary. |
| 19. Amendment of Proposals | 19.1 | At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders. |
| | 19.2 | If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals. |
| Proposals considered. If submission of alternative proposal is allowed by BD may submit an alternative proposal, but only if it also submits conforming to the RFP requirements. UNDP shall only conforming to the Bidder whose conforming ranked the highest as per the specified evaluation method. It conditions for its acceptance are met, or justifications are clearly enough to award a contract based on an | | Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal. |
| | 20.2 | If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal" |
| 21. Pre-Bid Conference | 21.1 | When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP. |
| SUBMISSION AND OPENIN | NG OF | PROPOSALS |

22. Submission

- 22.1 The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.
- The Proposal shall be signed by the Bidder or person(s) duly authorized to 22.2 commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.
- Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.

Hard copy (manual) submission

- 22.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
 - The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.
 - h) The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:
 - i. Bear the name and address of the bidder;
 - ii. Be addressed to UNDP as specified in the BDS
 - iii. Bear a warning that states "Not to be opened before the time and date for proposal opening" as specified in the BDS.

If the envelopes and packages with the Proposal are not sealed and marked as required, UNDP shall assume no responsibility for the misplacement, loss, or premature opening of the Proposal.

Email Submission

- 22.5 Email submission, if allowed or specified in the BDS, shall be governed as follows:
 - a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
 - b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS.
 - The password for opening the Financial Proposal and Financial Proposal Submission Form should be provided only upon request of UNDP. UNDP will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.

e-Tendering

22.6 Electronic submission through eTendering, if allowed or specified in the BDS,

submission

shall be governed as follows: Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS; b) The Technical Proposal and the Financial Proposal and Financial Proposal Submission Form files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled. The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal and Financial Proposal Submission Form should be provided only upon request of UNDP. UNDP will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected. Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS. d) Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement /business/procurement-notices/resources/ 23. Deadline for 23.1 Complete Proposals must be received by UNDP in the manner, and no later Submission of than the date and time, specified in the BDS. UNDP shall only recognize the **Proposals and Late** date and time that the bid was received by UNDP **Proposals** 23.2 UNDP shall not consider any Proposal that is submitted after the deadline for the submission of Proposals. 24. Withdrawal, A Bidder may withdraw, substitute or modify its Proposal after it has been 24.1 Substitution, and submitted at any time prior to the deadline for submission. **Modification of** Manual and Email submissions: A bidder may withdraw, substitute or modify 24.2 **Proposals** its Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION" eTendering: A Bidder may withdraw, substitute or modify its Proposal by 24.3 Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos. Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened 25. Proposal Opening 25.1 There is no public bid opening for RFPs. UNDP shall open the Proposals

| | in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened. |
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| EVALUATION OF PROPO 26. Confidentiality | 26.1 Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award. 26.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures. |
| 27. Evaluation of Proposals | 27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals. 27.2 Evaluation of proposals is made of the following steps: i) Preliminary Examination j) Minimum Eligibility and Qualification (if pre-qualification is not done) k) Evaluation of Technical Proposals l) Evaluation of Financial Proposals |
| 28. Preliminary Examination | 28.1 UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage. |
| 29. Evaluation of Eligibility and Qualification | 29.1 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria). 29.2 In general terms, vendors that meet the following criteria may be considered qualified: a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required; d) They are able to comply fully with UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and f) They have a record of timely and satisfactory performance with their |

| 4 | clients. |
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| 30. Evaluation of Technical and Financial Proposals | 30.1 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required. |
| | In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non-responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive. |
| | 30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score. |
| | 30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows: |
| | Rating the Technical Proposal (TP): |
| | TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100 |
| | Rating the Financial Proposal (FP): |
| | FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100 |
| | Total Combined Score: |
| | Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%) |
| 31. Due Diligence | 31.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following: |
| | a) Verification of accuracy, correctness and authenticity of information provided by the Bidder; b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team; |

c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder; d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary; Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder; Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract. 32.1 To assist in the examination, evaluation and comparison of Proposals, UNDP 32. Clarification of may, at its discretion, ask any Bidder for a clarification of its Proposal. **Proposals** 32.2 UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP. 32.3 Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals. 33.1 UNDP's determination of a Proposal's responsiveness will be based on the 33. Responsiveness of contents of the Proposal itself. A substantially responsive Proposal is one **Proposal** that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission. If a Proposal is not substantially responsive, it shall be rejected by UNDP and 33.2 may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission. 34. Nonconformities, 34.1 Provided that a Proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the Proposal that, in the opinion of UNDP, **Reparable Errors** do not constitute a material deviation. and Omissions 34.2 UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal. For Financial Proposal that has been opened, UNDP shall check and correct arithmetical errors as follows: if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall

govern and the unit price shall be corrected;

be corrected; and

b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall

| | 34.4 | c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail. |
|---|---|--|
| | 34.4 | If the Bidder does not accept the correction of errors made by UNDP, its Proposal shall be rejected. |
| AWARD OF CONTRACT | | |
| 35. Right to Accept, Reject, Any or All Proposals | 35.1 | UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer. |
| 36. Award Criteria | 36.1 | Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS. |
| 37. Debriefing | 37.1 | In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed. |
| 38. Right to Vary Requirements at the Time of Award | 38.1 | At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions. |
| 39. Contract Signature | 39.1 Within fifteen (15) days from the date of receipt of the Contract, successful Bidder shall sign and date the Contract and return it to Ul Failure to do so may constitute sufficient grounds for the annulment o award, and forfeiture of the Proposal Security, if any, and on which e UNDP may award the Contract to the Second Ranked Bidder or call for Proposals. | |
| 40. Contract Type and General Terms and Conditions | 40.1 | The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html |
| 41. Performance Security | 41.1 | 40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at |

| | | submit a Bank Guarantee in the full amount of the advance payment in the form available at <a business="" content="" en="" home="" href="https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes_Advanced%20Payment%20Guarantee%20Form.docx&action=default</th></tr><tr><th>43. Liquidated Damages</th><th>43.1</th><th>If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.</th></tr><tr><th>44. Payment Provisions</th><th>44.1</th><th>Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UNDP with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract.</th></tr><tr><th>45. Vendor Protest</th><th>45.1</th><th>UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/operations/procurement/business/protest-and-sanctions.html |
|----------------------|------|--|
| 46. Other Provisions | 46.1 | In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNDP shall be entitled to same lower price. The UNDP General Terms and Conditions shall have precedence. |
| | 46.2 | UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence. |
| | 46.3 | The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&referer |

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

| BDS No. | Ref. to Section.2 | Data | Specific Instructions / Requirements |
|------------|----------------------|---|---|
| 1 | 7 | Language of the Proposal | English |
| 2 | | Submitting Proposals for Parts or sub-parts of the TOR (partial bids) | Not Allowed |
| 3 | 20 | Alternative Proposals | Shall not be considered |
| 4 | 21 | Pre-proposal conference | Time: 1100 hrs. Wednesday, 25 th Sept 2019 UNDP 6 th Floor, Serena Business Complex. Venue: Level 6, Serena Business complex UNDP office Islamabad. Interested parties who wish to attend the pre-proposal conference are kindly requested to send the name, NIC number and company name to Ms. Seemab Rashid at pakistan.procurement.info@undp.org by and before 12:00 hours PST 24 th Sept 2019, in order to obtain necessary security clearance. To join Via Skype please provide your skype ID on above mentioned address. |
| 5 | 10 | Proposal Validity Period | 90 days |
| 6 | 14 | Bid Security | Not Applicable |
| 7 | 41 | Advanced Payment upon signing of contract | Not Allowed |
| 8 | 42 | Liquidated Damages | Will not be imposed |
| 9 | 40 | Performance Security | ⊠ Not Required |
| 10 | 18 | Currency of Proposal | ☑ United States Dollars (US\$) |

| | | | ☑ Local Currency i.e. PAK Rupees |
|----|------------------|---|---|
| | | | In case of US\$, the UN Rate of Exchange of respective month shall apply when proposal submission period closes. The Local vendor will be paid in PKR. |
| 11 | 31 | Deadline for submitting requests for clarifications/ questions | Five (05) days before the submission date. |
| 12 | 31 | Contact Details for submitting clarifications/questions | Focal Person in UNDP: Seemab Rashid- Sr. Procurement Associate Address: UNDP Country Office, 4th Floor, Serena Business Complex, Pakistan. E-mail address: pakistan.procurement.info@undp.org |
| 13 | 18, 19 and 21 | Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries | Direct communication to prospective Proposers by email and Posting on the following website http://www.pk.undp.org/content/pakistan/en/home/operations/procurement0/ AND https://etendering.partneragencies.org Please keep visiting the above websites till the closing date for additional information and updates. |
| 14 | 23 | Deadline for Submission | 2nd Oct 2019 (12:30 PM Pakistan Standard Time OR 3:30 AM EDT). PLEASE NOTE:- 1. Date and time visible on the main screen of event (on e-tendering portal) will be final and prevail over any other closing time indicated elsewhere, in case they are different. Please also note that the bid closing time shown in the PDF file generated by the system is not accurate due to a technical glitch that we will resolve soon. The correct bid closing time is as indicated in the e-tendering portal and system will not accept any bid after that time. It is the responsibility of the bidder to make sure bids are submitted within this deadline. UNDP will not accept any bid that is not submitted directly in the system. 2. Submit your bid a day prior or well before the closing time. Do not wait until last minute. If you face any issue in submitting your bid at the last minute, UNDP may not be able to assist. |
| 14 | 22 | Allowable Manner of Submitting Proposals | ☑ Online bidding in E-tendering module. |

| | T | | |
|----|----------|--|--|
| 15 | 22 | Proposal Submission Address | To be submitted in e-Tendering system: https://etendering.partneragencies.org Note: Detailed instructions on how to register, submit, modify or cancel a bid in the eTendering system are provided in the e-Tendering system Bidder User Guide and Instructional videos are available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/ |
| 16 | 22 | Electronic submission (e-Tendering) requirements | Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Password for Financial Proposal and Financial Proposal Submission Form must not be provided to UNDP until requested by UNDP (see note below) Note: The Proposer is required to prepare and submit the Financial Proposal and Financial Proposal Submission Form in a password protected PDF file separate from the rest of the proposal submission as indicated in the Instructions to Proposers. Password for the Financial Proposal and Financial Proposal Submission Form must not be provided to UNDP until it is formally requested by UNDP focal point indicated below: seemab.rashid@undp.org |
| 17 | 27 36 | Evaluation Method for the Award of Contract | Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively Where the minimum passing score of technical proposal is 70%. |
| 18 | | Expected date for commencement of Contract | November 1, 2019 |
| 19 | | Maximum expected duration of contract | Expected duration of work is 5 Months effective from the date as per Work Plan subject to the signing of the contract. |
| 20 | 35 | UNDP will award the contract to: | One Proposer Only |
| 21 | 39 | Type of Contract | Purchase Order and Contract for Goods and Services for UNDP |

| | | | http://www.undp.org/content/undp/en/home/procurement/busines s/how-we-buy.html |
|----|----|--|--|
| 22 | 39 | UNDP Contract Terms and Conditions that will apply | UNDP General Terms and Conditions for Professional Services http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html |
| 23 | | Other Information Related to the RFP | Technical, Financial Proposal and Financial Proposal Submission Forms should be submitted in separate PDF files and Financial Proposal and Financial Proposal Submission Form must be password protected. Note: |
| | | | While entering financial proposal in the e-tendering system, always mention your bid price as PKR 1. Please do not mention the value of your Financial Proposal and Financial Proposal Submission Form in the e-tendering system. It should only be mentioned in the Password Protected File/Attachment of Financial Proposal and Financial Proposal Submission Form. The proposals of those organizations who would reveal their financial proposal value in the e-tendering system will be considered as disqualified. |

Section 4. Evaluation Criteria

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided- as mentioned in Form-B
- Technical and Financial Proposals and Financial Proposal Submission Form submitted separately
- Bid Validity
- Proposal Security submitted as per RFP requirements with compliant validity period.

•

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

| Subject | Criteria | Document Submission requirement |
|--|--|--|
| ELIGIBILITY | | requirement |
| Legal Status | Vendor is a legally registered entity. Power of Attorney Power of Attorney to the authorised representative | Form B: Bidder Information Form |
| | In case of NGO, valid Memorandum of Understanding with the Economic Affairs Division (EAD) – Pakistan should be available for NGO; | |
| Legal Status/ Tax payer | Tax Registration/Payment Certificate issued by the Internal Revenue Authority | Form B: Bidder Information Form |
| Financial proposals is Password Protected | Technical and Financial proposals should be submitted as separate PDF files. Financial Proposal and Financial Proposal Submission Form must be password protected | Form B: Bidder Information Form |
| Eligibility | Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with RFP clause 3. | Form A: Technical Proposal Submission Form |
| Conflict of Interest | No conflicts of interest in accordance with RFP clause 4. | Form A: Technical Proposal Submission Form |
| Bankruptcy | Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future. | Form A: Technical Proposal Submission Form |
| QUALIFICATION | | |



| History of Non- Performing Contracts ¹ | Non-performance of a contract did not occur as a result of contractor default for the last 3 years. | Form D: Qualification Form |
|---|---|-------------------------------|
| Litigation History | No consistent history of court/arbitral award decisions against the Bidder for the last 3 years. | Form D: Qualification Form |
| Previous Experience | Experience of 3 years and above of training youth in the travel, tourism and hospitality industry. | Form D: Qualification Form |
| | Minimum two relevant Contracts with National/Multinational Organizations. (For JV/Consortium/Association, all Parties cumulatively should meet requirement). | Form D: Qualification Form |
| | 2 years of providing entrepreneurship trainings to youth. | Form D: Qualification Form |
| Financial Standing | Proposer must have a minimum average annual turnover of PKR 20 Million in the last 2 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement). | Form D: Qualification Form |
| | Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. (For JV/Consortium/Association, all Parties cumulatively should meet requirement). | Form D: Qualification Form |

Technical Evaluation Criteria

| Summai | ry of Technical Proposal Evaluation Forms | Score Weight | Points Obtainable |
|--------|---|-----------------|-------------------|
| 1. | Expertise of Firm / Organization (Eligibility and qualifications) | 20% | 140 |
| 2. | Proposed Methodology, Approach and Implementation Plan | 50% | 350 |
| 3. | Management Structure and Key Personnel | 30% | 210 |
| | Total | 700 | |

| Form 1 | Technical Proposal Evaluation | Points obtainable |
|-------------|-------------------------------|-------------------|
| Expertise o | f the Firm/Organization | |

| 1.1 | Demonstrated experience of encouraging and supporting female participation. Please share evidence. | 10 | |
|-----|---|-----|--|
| | General Organizational Capability which is likely to affect implementation (i.e. lose consortium, holding company or one firm, size of the firm / organization, strength of project management support e.g. project financing capacity and project management controls). (10 Marks) | | |
| 1.2 | Availability of an in-house training facility (10 marks) and accommodation space (10 marks). (20 Marks) | 70 | |
| | The firm/organization must have certified trainers in the skills required in the industry or related fields. (20 marks) | | |
| | Available human resource in multiple locations in Khyber Pakhtunkhwa for conducting trainings smoothly; (20 Marks) | | |
| 1.3 | Provide 2 samples of similar training modules developed in the past (each sample carries 10 marks). | 20 | |
| 1.4 | Financial stability (Last two years Audited Accounts (2016-2017 & 2017-18) Current Ratio should be 1 or more than 01 for each year (10 points for each year). | 20 | |
| 1.5 | Experience of providing similar services to major, multilateral, bilateral or UN agencies, INGOs or to Government institution. Provide copies of at least two contracts/POs. (5 marks) each | 10 | |
| | Organizational Commitment to Sustainability: | | |
| 1.6 | Organization is compliant with ISO 14001 or ISO 14064 or equivalent. (2.5 marks) Organization is a member of the UN Global Compact. (2.5 marks) | | |
| | Organization demonstrates significant commitment to sustainability through some other means- (5 Marks), for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues. | 10 | |
| | | 140 | |

| Form | 2 | |
|------|---|----------------------|
| | Technical Proposal Evaluation | Points Obtainable |
| Prop | osed Methodology, Approach and Implementation Plan | |
| 2.1 | Have the important aspects of the task been addressed in sufficient detail and do they correspond to the Terms of References? | 80 |
| 2.2 | Is the proposal well defined and corresponds to the Terms of Reference? (Clear and concise approach) | 90 |
| 2.3 | Work plan: Clarity of presentation & sequencing of activity are logical, timely and technically realistic. Does it promise efficient implementation of the proposed tasks and demonstrates flexibility to adapt to local context? e.g: Proposed work plan | 90 |

| 2.4 | Project Monitoring: Has the bidder indicated a monitoring plan to effectively monitor the project activities and also reflected the resources / services to carry out monitoring? e.g. Monitoring strategy Drop out mitigation: Bidder must devise a strategy to mitigate the risk of drop outs. (30 Marks) The Project proposes that if the dropout stays up to 5%, the full amount will be paid. In case the dropout percentage increases above 5%, then payment will be proportionate to the time spent by the trainee at their facility. | 90 |
|-------|--|-----|
| Total | | 350 |

| Techn Form | ical Proposal Evaluation 3 | Points Obtainable |
|---------------|--|----------------------|
| | | |
| Key Pe | ersonnel | |
| 3.1 | Team Leader: The Team Leader should have a professional degree in hotel management or hospitality industry or related fields (16 years of education) (25 Marks) | 60 |
| | Team leader with certification in any of the relevant fields will be given additional 5 marks . | |
| | The team leader should have 05 years' combined experience of working in hospitality industry and implementing training projects. | |
| | 5 years and above relevant experience: (30 Marks) | |
| | 3-4 years relevant experience: (20 Marks) | 4) |
| 3.2 | Support Team: The support team will include: Master/Lead Trainer responsible for developing and implementing the training plan. | 150 |
| | The Master Trainer should have a professional degree in hotel management and or hospitality industry or related fields (16 years of education) (10 Marks) Master/Lead Trainer should have 5 years of experience in implementing similar trainings (20 marks). | |
| | 5 years and above relevant experience: 20 Marks 3-4 years relevant experience: 10 Marks | |

M&E Officer:

• The M&E Officer should have a Master's Degree in Social Sciences. (5 Marks) M&E Officer will be responsible for monitoring and reporting on the activities undertaken and should have 3 years of experience in this field (10 marks). Demonstrated experience of using remote and online monitoring tools will be an advantage.

Training Managers / Coordinators:

 At least 3 CVs of Training managers / Coordinators who will oversee the training programmes and trainers of each district. Must have MBA or Master's degree in Management or related field. At least 5 years of experience in a managerial role or in implementing similar trainings (10 marks per CV).

Trainers:

- At least 15 CVs of training officers who will directly carry out the training with
 3 years' experience in relevant industry (2 marks per CV) (Total 30 marks)
- Gender balance within proposed team (at least 5 trainers should be females)
 (5 marks)

Mentors:

- At least 10 CVs of mentors who will directly carry out the mentorship sessions with 3 years' experience in relevant industry (could be from the training officers) (2 marks per CV) (Total 20 marks)
- Gender balance within proposed team (at least 3 trainers should be female)
 (5 marks)

Facilitators:

 At least 15 CVs of administrative / support officers who will assist the trainers in carrying out the trainings. Must have min. 1 year experience (1 mark per CV) (Total 15 marks)

Total

210



Section 5. Terms of Reference

| . DESCRIPTION OF SERVICES | | | |
|-------------------------------|---|--|--|
| Title of Services | Contracting of an Organization for delivery of professional trainings leading to job placement in the tourism and hospitality industry. | | |
| Location | Activities to be carried out in selected districts (Chitral, Swat, Buner) of Khyber Pakhtunkhwa Province. | | |
| Project | Youth Empowerment Programme (YEP) | | |
| Engagement Modality | Contract for Professional Services. | | |
| Period of assignment/services | Until March 31st, 2020 from the date of signing of the contract. | | |
| Justification | The project needs to contract an organization for the following reasons: | | |
| | The Youth Empowerment Programme of UNDP aims to equip youth with the necessary and relevant skills to help increase their economic opportunities and reduce their vulnerability to external shocks and therefore, negative activities in society through entrepreneurship and employment. For this the programme has planned interventions in several areas to train and build the capacity of youth to become economically independent. The province of Khyber Pakhtunkhwa has immense potential for tourism both internal and international. More recently the Government at Federal and Provincial level has also laid emphasis on promoting tourism to attract important foreign exchange and to create employment in areas where there is little economic activity. Tourism must create inclusive employment and promote ecofriendly practices to protect the environment. In line with the Government's priorities and its programmatic focus, UNDP's Youth Empowerment Programme is aiming to build the capacity of 1,500 local youth (at least 25% women) to be employed in the hospitality industry and/or start own enterprises catering to tourists in target areas of Khyber Pakhtunkhwa. | | |

II. RESPONSIBILITIES

Background:

With a large portion (32%) of youth in Pakistan poverty-stricken and uneducated with no vocational and life skills, a big segment of the society remains vulnerable to violence and extremism². Investment in skills development and employment opportunities for youth is needed to reduce conflict but also help establish a foundation for long-term economic growth and prosperity in Pakistan. UNDP's Youth Empowerment Programme (YEP) caters to the comprehensive global strategy that places youth at the forefront of its development work. It is a multi-pronged strategy aimed at creating pathways for the economic empowerment and constructive engagement of youth in Sindh and Khyber Pakhtunkhwa.



² Economic Growth Framework, Planning Commission of Pakistan

Over the recent past domestic as well as international Tourism has increased exponentially. As tourism in Pakistan increases so does the economic activity around it. In 2010, Lonely Planet termed Pakistan as being "...tourism's 'next big thing'" and similarly, in 2018, the British Backpacker Society ranked Pakistan as the world's top adventure travel destination, describing the country as "one of the friendliest countries on earth, with mountain scenery that is beyond anyone's wildest imagination." In 2017, 1.7 million Tourists visited Pakistan according to PTDC. Tourism in general is a major source of economic growth in many economies. It can act as a major source of employment as well as income in both direct and sectors indirectly associated with Tourism. In many countries in Europe and even in Asia tourism has proven to be a major source of foreign exchange earnings if managed effectively, Thailand is a case in point.

The total contribution of travel and tourism as a percent of global GDP was 10.4 percent in 2017 and it grew 4.6 percent in 2018. Travel & Tourism directly supported 1.49 million jobs (2.5% of total employment) in Pakistan and is expected to rise by 2.8% in 2018. It will further rise by 2.7% pa to 2,008,000 jobs (2.6% of total employment) in 2028. Tourism in 2019 is also expected to further rise and demonstrate robust growth over the next few years.

To promote sustainable eco-friendly tourism that is culturally appropriate, environmentally responsible and economically viable, YEP is partnering with the Khyber Pakhtunkhwa Culture, Sports, Tourism, Archaeology & Youth Affairs department to train and build the capacity of 1,500 young people (at least 25% female) to create economic opportunities for youth in the travel and tourism industry. The programme envisages two types of trainings: 1) Training of 500 youth in various skills to be employed in the tourism industry such as in hotels, restaurants, shops, transportation, and entertainment and 2) Training of 1,000 youth for establishment of tourism-related micro-enterprises in accommodation, food and beverage, entertainment, retail, sports, cultural, and tour operator industries, extending guidance in accessing the financial institutions to obtain finances where required.

Scope of Work

The Youth Empowerment Programme seeks a partner who will provide the trainings for job placement and entrepreneurship in the travel and tourism industry in KP. This assignment will have the following broad scope of work:

- 1. Train youth on hospitality and tourism in the following districts of Khyber Pakhtunkhwa with the highest potential for ecofriendly tourism: Swat, Chitral, and Buner.
- 2. Conduct a quick market assessment to identify and analyze key tourism related value chains, market and business opportunities for youth in the tourism sector in the selected districts for developing training programmes related to employment and entrepreneurship.
- 3. Identify and select youth for trainings in the selected districts based on selection criteria that includes experience, education levels, skills and specific trades, willingness to work, and basic demographics (UNDP suggests the selection of youth for enrolment into the two programmes be based on preference, availability, and first-come first-serve basis).
- 4. Based on 2. and 3., create two training programmes with the following specifications:

| | | Programme 2 (Entrepreneurship in | |
|--------------------|----------------------------|----------------------------------|--|
| | in local Tourism industry) | local Tourism industry) | |
| Number of Trainees | 500 | 1000 | |
| Training Duration | 6 weeks | 2 weeks (+ 1 day mentorship) | |

a) Programme 1 (Employment in local Tourism industry):

a. Conduct detailed technical skills training (duration 6 weeks) of 500 youth (at least 25% female) on skills required by local tourism-related businesses such as hotels, restaurants, shops, camp sites, transportation and tour operator businesses, etc.

- b. Number of training courses to be based on market assessment but should be at least five courses with training sessions of 6-8 hours per day, five days a week. Courses should pertain to skills relevant to local businesses as highlighted in (i).
- c. Ensure placement of at least 30% trainees in local businesses.

b) Programme 2 (Entrepreneurship in local Tourism industry):

- (i) Conduct basic training (duration 2 weeks) of 1,000 youth (at least 25% female) on basic business startup and management skills to become microentrepreneurs around tourist sites in the identified areas such as small-scale retail, food supplies, tour guides, transportation, gear rental, etc.
- (ii) First week training course should be generic, based on basic business and management skills; second week training courses should be specific to selected trades (type of retail, food supplies, etc. or the business area of interest or potential). Number of trades to be based on market assessment but should be at least five with training sessions of 6-8 hours per day, five days a week.
- (iii) Training should have specific modules on social media marketing on platforms like Facebook, AirBnB, booking.com, (accommodation related online platforms) to promote their enterprises.
- (iv) Following the training, the partner should provide a 1-day mentoring session to trainees to help expand or start their own businesses successfully. Mentoring sessions will focus on basic skills and issues; will not be trade-specific.
- (v) Youth who have undergone training should be guided and assisted to connect to financial institutions, government programmes, or other sources of available funding to start their business.
- 5. Bidder must devise a mitigation strategy to manage the dropout. The project proposes that if the dropout stays up to 5%, the full amount will be paid. In case the dropout percentage increases above 5%, then payment will be proportionate (accommodation, food and mentoring cost) to the time spent by the trainee at their facility.
- 6. Maintain detailed database of all trainees and their progress through the course of the programme. Based on the database provided by the contractor, UNDP will be conducting follow up interactions with the beneficiaries of the programme in the months following the completion of the programme.

Expected deliverables, timeframe for the work (and payment schedules):

| Deli | Delivery of Skills Training | | | | |
|------|---|--------------|-----------|--|--|
| Sr. | Deliverables | % Payment | Timeline | | |
| 1 | Submission of trainee selection / market assessment report and curriculum/training content along with suggested districts of intervention approved by Tourism Department/UNDP. | 15 | Nov, 2019 | | |
| 2 | Training Report for 500 trainees including attendance sheets, profiles of trainees, photos, course material, and evaluation by students. The report must contain the list of trainees who have successfully completed their relevant trainings. | 20 | Dec, 2019 | | |
| 3 | Training Report for second batch of 500 trainees including attendance sheets, profiles of trainees, photos, course material, and evaluation by students. The report must | 20 | Jan, 2020 | | |

| | contain the list of trainees who have successfully completed their relevant trainings. | | |
|----|--|----|-----------|
| 4 | Training Report for third batch of 500 trainees including attendance sheets, profiles of trainees, photos, course material, and evaluation by students. The report must contain the list of trainees who have successfully completed their relevant trainings. | 20 | Feb, 2020 |
| ,5 | Detailed report of mentoring sessions and recommendations. | 15 | Mar, 2020 |
| 6 | Submission of completion report with commentary on placement of at least 30% trainees in industry and on the outreach campaign that was carried out. | 10 | Mar, 2020 |

Table 1: Expected Deliverables and Payment Schedule

The tentative timeline for the activity is given below. This is subject to change and will be agreed upon with the contracting firm.

| Programme 1 (Employment) Trainings | Batch size | No. of Batches | Total Trainees | Timeline |
|--|---------------|----------------|-------------------|---------------|
| Chitral | 25 | 8 | 200 | Nov-Dec, 2019 |
| Swat | 25 | 6 | 150 | Dec-Jan, 2020 |
| Buner | 25 | 6 | 150 | Jan-Feb, 2020 |
| Total | | 20 | 500 | |

Table 2.1 Expected training timeline and breakdown for Programme 1: Employment

Bidders are not allowed to change the batch size. In order to complete the number of total trainees' bidder will be requested to identify the trainees who are interested in similar type of trainings.

| Programme 2 (Entrepreneurship) Trainings | Batch size | No. of Batches | Total Trainees | Timeline |
|--|---------------|----------------|-------------------|---------------|
| Chitral | 50 | 7 | 350 | Nov-Dec, 2019 |
| Swat | 50 | 7 | 350 | Dec-Jan, 2020 |
| Buner | 50 | 6 | 300 | Jan-Feb, 2020 |
| Total | | 20 | 1000 | |
| Mentorship | Batch size | No. of Batches | Total Mentees | Timeline |
| Chitral | 50 | 7 | 350 | Mar, 2020 |
| Swat | 50 | 7 | 350 | Mar, 2020 |
| Buner | 50 | 6 | 300 | Mar, 2020 |
| Total | 85 | 20 | 1000 | |

Table 2.2 Expected training and mentoring timeline and breakdown for Programme 2: Entrepreneurship

Bidders are not allowed to change the batch size. In order to complete the number of total trainees' bidder will be requested to identify the trainees who are interested in similar type of trainings.

| | Months | | Oct | N | vo | Dec | Jan | Feb | Mar |
|-----------------|-------------------------|-----------------------|-----|---|----|-----|-----|-----|-----|
| Panid Assocsm | ent / Create Training I | Drogrammec | | | | | Jun | | |
| Napiu Assessiii | Employment | Training (8 batches) | | | | 753 | | | |
| Chitral | | Training (7 batches) | | | | | | | |
| | Entrepreneurship | Mentoring (7 batches) | | | | | | | |
| | Employment | Training (6 batches) | | | | | | | |
| Swat | Entrepreneurship | Training (7 batches) | | | | | | | |
| | | Mentoring (7 batches) | | | | | | | |
| | Employment | Training (6 batches) | | | | | | | |
| Buner | Entropropourship | Training (6 batches) | | | | | | | |
| | Entrepreneurship | Mentoring (6 batches) | | | | | | | |

Table 2.3: Tentative Timeline for Programme

Boarding and lodging

Travel to and from the training location from the youth's residence, boarding and lodging (on sharing basis) during the stay, if required, will be the responsibility of the contractor and costs should be included in the proposal. The firm should specify exactly where the training will take place and what lodging will be provided (this should be within a reasonable distance from the training location). Adequate facilities must be available for women. In addition, a **one-time lumpsum of Rs. 3,500 will be provided to each trainee as a stipend upon completion of training.** However, it is expected that *only motivated trainees should be selected* that can invest in any other costs that might be incurred to attend and complete the training such as traveling to training sites. Based on the districts where the youth are selected, the firm may decide to have several training locations closer to the home districts in order to reduce travel costs. In the case of women, use of local training facilities may be considered while maintaining the same level of expert trainers/curriculum/mentorship in order to facilitate their participation.

UNDP expects that 90% of the trainees will be locals who will not need onsite accommodation.

Section 6: Returnable Bidding Forms / Checklist

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

Technical Proposal Envelope:

| Have | you duly completed all the Returnable Bidding Forms? | |
|---------------|--|--|
| | Form A: Technical Proposal Submission Form | |
| п | Form B: Bidder Information Form | |
| | Form C: Joint Venture/Consortium/ Association Information Form | |
| 8 | Form D: Qualification Form | |
| | Form E: Format of Technical Proposal | |
| п | Form H: Form of Proposal Security | |
| Have evalu | you provided the required documents to establish compliance with the action criteria in Section 4? | |

Financial Proposal Envelope

(Must be submitted in a password protected PDF files)

| 11 | Form F: Financial Proposal Submission Form | |
|----|--|--|
| В | Form G: Financial Proposal Form | |

Form A: Technical Proposal Submission Form

| Name of Bidder: | [Insert Name of Bidder] | Date: | Select date |
|-----------------|-------------------------------|-------|-------------|
| RFP reference: | [Insert RFP Reference Number] | | |

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

| Name: | |
|-------------|---------------------------------|
| Title: | |
| Date: | |
| Signature: | |
| [Stamp with | n official stamp of the Bidder] |

5

Form B: Bidder Information Form

| Legal name of Bidder | [Complete] | | |
|---|---|--|--|
| Legal address | [Complete] | | |
| Year of registration | [Complete] | | |
| Bidder's Authorized Representative Information | Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete] | | |
| Are you a UNGM registered vendor? | \square Yes \square No If yes, [insert UGNM vendor number] | | |
| Are you a UNDP vendor? | ☐ Yes ☐ No If yes, [insert UNDP vendor number] | | |
| Countries of operation | [Complete] | | |
| No. of full-time employees | [Complete] | | |
| Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate): | [Complete] | | |
| Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate): | te): | | |
| Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy) | [Complete] | | |
| Contact person UNDP may contact for requests for clarification during Proposal evaluation | Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete] | | |
| Please attach the following documents: | ☑ Power of Attorney to the authorised representative to submit/sign the RFP submission documents and for further correspondence with UNDP on behalf of organization; ☑ Technical and Financial proposals should be submitted as separate PDF files. Financial Proposal and Financial Proposal Submission Form must be password protected; ☑ Proposer's Profile providing organogram,details of employees, CVs of key professionals, list of clients and available facilities/expertise; ☑ Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Proposer is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Proposer ☑ Latest Audited Financial Statements (Income Statement and Balance Sheet) including Auditor's Report for the past two years 2016-17 & 2017-18. | | |

☑ Certificate of Registration of the Business, including Articles of Incorporation, or equivalent document if Proposer is not a corporation.

☑ Official Letter of Appointment as local representative, if proposer is submitting a proposal on behalf of an entity located outside the country.

☑ Demonstrated Relevant experience in implementing similar activities in the past three (03) Years. Provide proof of completion of 2 similar nature projects/contracts in last three years;

⊠ Statement of Satisfactory Performance from the Top Three Clients in terms of Contract Value the past three years for reference. Note: Please provide the latest contact details of the focal point at client for which performance certificates will be provided.

⊠. All information regarding any past and current litigation during the last three (3) years, in which the proposer is involved, indicating the parties concerned, the subject of the litigation, the amounts involved, and the final resolution if already concluded,

☑ CVs of all the personnel that will be assigned to this job.

☑ An affidavit on stamp paper that the Proposer has never been black listed by any institution / department / agency and that it has not been involved in litigation with any of its clients.
 ☑ Provide 2 samples of similar training modules developed in the

past.

Form C: Joint Venture/Consortium/Association Information Form

| Nam | e of Bidder: | [Insert Name of B | idder] | | Date: | Select date |
|------------------------------|--|--|--|--|-----------------------------------|--|
| RFP | reference: | [Insert RFP Refere | nce Number] | | | |
| To be Ventu | completed and r re/Consortium/A | eturned with your P ssociation. | roposal if the Pro | pposal is submitt | ed as a . | Joint |
| No | | ner and contact int one numbers, fax nu | | | | n of responsibilities of services to be rmed |
| 1 | [Complete] | | | [Complete] | | |
| 2 | [Complete] | | | [Complete] | | |
| 3 | [Complete] | | | [Complete] | | |
| Nam | e of leading par | rtnor | | | | |
| (with Cons RFP p | authority to bind ortium, Associati process and, in th ract is awarded, o | d the JV, on during the ne event a | [Complete] | | | |
| structu □ Lette We her | re of and the corer of intent to for eby confirm that | nfirmation of joint a rm a joint venture o | and severable lial DR □ JV/Cor varded, all partie | oility of the men sortium/Associa s of the Joint Ver | nbers of ntion agr nture/Co | nsortium/Association |
| | e of partner: | | | e of partner: | | |
| Signa | ture: | | | ture: | | |
| Date: | | | Date: | | | |
| | of partner: | | | e of partner: | | |
| | ture: | | | ture: | | _ |

| Date: | v . | | Date: | | |
|-----------------|--------------------------------------|---------|------------------------------------|-------|---|
| Form D: Qu | alification Form | n | | | |
| Name of B | idder: [Ins | ert Na | ame of Bidder] | Date: | Select date |
| RFP referen | nce: [Ins | ert RF | P Reference Number] | | |
| Historical C | Contract Non-F | Perfor | | | |
| | | | id not occur for the last 3 years | | |
| | | | r the last 3 years | | Total Contract Amount |
| Year | Non- perfor portion o contract | f | Contract Identification | | (current value in US\$) |
| | | | Name of Client: Address of Client: | | |
| | | | Reason(s) for non-performance: | | |
| Litigation F | History (includi | ng pe | nding litigation) | | |
| □ No litiga | ation history for | the la | ast 3 years | | |
| □ Litigatio | n History as inc | licated | d below | | |
| Year of dispute | Amount i dispute (in U | | Contract Identification | | Total Contract Amount (current value in US\$) |
| | | | Name of Client: | | |
| | | | Address of Client: | | |
| | | | Matter in dispute: | | |
| | | | Party who initiated the dispute: | | |
| | | | Status of dispute: | | |

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

Party awarded if resolved:



List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

| Project name & Country of Assignment | Client & Reference Contact Details | Contract Value | Period of activity and status | Types of activities undertaken |
|--------------------------------------|---------------------------------------|-------------------|-------------------------------|-----------------------------------|
| | | | | |

Bidders may also attach their own Project Data Sheets with more details for assignments above.

 $\hfill \Box$ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing

| Annual Turnover for the last 3 years | Year Year Year | USD USD USD |
|--|----------------------|-------------------|
| Latest Credit Rating (if any), indicate the source | | |

| Financial information (in US\$ equivalent) | Historic | Historic information for the last 3 years | | | | |
|---|--------------------------------|---|--------|--|--|--|
| | Year 1 | Year 2 | Year 3 | | | |
| | Information from Balance Sheet | | | | | |
| Total Assets (TA) | | | | | | |
| Total Liabilities (TL) | | | | | | |
| Current Assets (CA) | | | | | | |
| Current Liabilities (CL) | | | | | | |
| | Infori | mation from Income Stateme | ent | | | |
| Total / Gross Revenue (TR) | | | 10.10 | | | |
| Profits Before Taxes (PBT) | | | | | | |
| Net Profit | | | | | | |
| Current Ratio | | | | | | |

□ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;



| c) | Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted. |
|----|---|
| | |
| | |

Form E: Format of Technical Proposal

| Name of Bidder: | [Insert Name of Bidder] | Date: | Select date |
|-----------------|-------------------------------|-------|-------------|
| RFP reference: | [Insert RFP Reference Number] | | |

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Expertise of Firm / Organization

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.6 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.7 Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

Format for CV of Proposed Key Personnel

| Name of Personnel | [Insert] |
|----------------------------------|--|
| Position for this assignment | [Insert] |
| Nationality | [Insert] |
| Language proficiency | [Insert] |
| Education/ Qualifications | [Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.] |
| Quantications | [Insert] |
| | [Provide details of professional certifications relevant to the scope of services] |
| Professional certifications | Name of institution: [Insert]Date of certification: [Insert] |
| Employment Record/ Experience | [List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.] |
| | [Insert] |
| | [Provide names, addresses, phone and email contact information for two (2) references] |
| References | Reference 1: [Insert] |
| | Reference 2: [Insert] |

| I, the undersigned, certify that to the best of my knowledge | |
|--|-----------------------|
| qualifications, my experiences, and other relevant informa | ition about myseir. |
| | |
| | |
| Signature of Personnel | Date (Day/Month/Year) |
| | |

Form F: Financial Proposal Submission Form

| Name of Bidder: | [Insert Name of Bidder] | Date: | Select date |
|-----------------|-------------------------------|-------|-------------|
| RFP reference: | [Insert RFP Reference Number] | | |

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Note: This Financial Proposal Submission Form must be password protected and should not be included as part of the technical proposal.

| Name: | |
|------------|---|
| Title: | |
| Date: | |
| Signature: | |
| | [Stamp with official stamp of the Bidder] |

Form G: Financial Proposal Form

| Name of Bidder: | [Insert Name of Bidder] | Date: | Select date |
|-----------------|-------------------------------|-------|-------------|
| RFP reference: | [Insert RFP Reference Number] | | |

The Bidder is required to prepare the Financial Proposal following the below format and submit the signed and stamped PDF version of financial proposal through e-tendering system. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification. The Financial Proposal should be aligned with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

Currency of the proposal: PKR/USD

Scope of Proposal Price and Schedule of Payments

| Sr. # | Deliverables | % Payment | Timeline | Price |
|----------|---|--------------|-----------|-------|
| 1 | Submission of trainee selection / market assessment report and curriculum/training content along with suggested districts of intervention approved by Tourism Department/UNDP. | 15 | Nov, 2019 | |
| 2 | Training Report for 500 trainees including attendance sheets, profiles of trainees, photos, course material, and evaluation by students. The report must contain the list of trainees who have successfully completed their relevant trainings. | 20 | Dec, 2019 | |
| 3 | Training Report for second batch of 500 trainees including attendance sheets, profiles of trainees, photos, course material, and evaluation by students. The report must contain the list of trainees who have successfully completed their relevant trainings. | 20 | Jan, 2020 | |
| 4 | Training Report for third batch of 500 trainees including attendance sheets, profiles of trainees, photos, course material, and evaluation by students. The report must contain the list of trainees who have successfully completed their relevant trainings. | 20 | Feb, 2020 | |
| 5 | Detailed report of mentoring sessions and recommendations. | 15 | Mar, 2020 | |
| 6 | Submission of completion report with commentary on placement of at least 30% trainees in industry and on the outreach campaign that was carried out. | 10 | Mar, 2020 | |

- This Financial Proposal Form must be password protected and should not be included as part of the technical proposal.
- Please specify the currency of your proposal

Table 2: Cost Breakdown by Cost Component:

The Proposers are requested to provide the cost breakdown for the above given prices for each deliverable based on the following format. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services.

| | | Unit | | | Total | |
|----|--|---------------|----------|--------|-------|---|
| | Description | Price | Units | Months | Price | Comments |
| | Community Mobilization for Trainee | | | | | Can be done through |
| 1 | Selection in each district | Lumpsum | - | - | | newspaper ads, social |
| | | | | | | media, mass texting, door |
| | | | | | | to door etc. to identify 1500 |
| | Sub-Total | | | | | youth trainees |
| | | | | | | Identify key tourism related |
| 2 | Market Assessment & Course | | | | | value chains, market and |
| 2 | Development | | | | | business opportunities for |
| | | | | | | youth in 3 districts; develop |
| | Technical lead researcher | | 1 | 1 | | training courses accordingly |
| | Researchers | | 1 | 1 | | Two weeks for research, |
| | Transport | | 3 | 1 | | two weeks for course |
| | Sub-Total | | 3 | 1 | | design |
| 3 | Training | | | | | |
| 3 | Traning | | | | | |
| | 8 2 | | | | | Responsible for |
| | | | | | | development of training module and |
| | Master Trainer | | 1 | 2 | | w. 1805 |
| | Trainers (Programme 1 - | | | 2 | | implementation Assume 1 trainer per batch |
| | Employment) | | 20 | 1.5 | | per district, different |
| | Trainers (Programme 2 - | | | | | trainers for Programme 1 & |
| | Entrepreneurship) | | 20 | 0.5 | | 2 |
| | Training Managers / Coordinators | CREEK CANDING | 3 | 2 | MALE | Assume 1 training manager |
| | (Programme 1 + 2) | | 3 | 2 | | per district |
| 25 | | | | | | Assume 1 M&E officer per |
| | M0 F - 60' /D 0 - H) | | | | | district paid for one week at |
| | M&E officers (Data Collectors) | | 3 | 1 | | start, one week at end |
| | Facilitators (Programme 1 - Employment) | | 2.0 | | | |
| | Facilitators (Programme 2 - | | 20 | 1.5 | | Assume 1 facilitator per |
| | Entrepreneurship) | | 20 | 0.5 | | trainer |
| | | | 20 | 0.5 | | |
| | Boarding lodging (<i>Programme 1 - Employment</i>) | | | | | Assume monthly |
| | (Trainers+ facilitators+Managers+10% trainees) | | 94 | 1.5 | | accommodation cost of all |
| | Boarding lodging (Programme 2 - | | J+ | Τ.Ο | | staff + 10% of trainees Assume monthly |
| | Entrepreneurship) | | | | | accommodation cost of all |
| | (Trainers+ facilitators+Managers+10% trainees) | | 144 | 0.5 | | staff + 10% of trainees |
| | | | 200 52 5 | | | Tan Taylor traines |
| 4 | Logistics for training | | | | | |
| | | | | | | Ideally should be 2-3 large |
| | Venue | | 20 | 2 | | venues per district but may |
| | | | | | | be different types of venues |

| | | | | | for different training requirements |
|---|---|------------|-------|-----|---|
| | Transportation ($Programme\ 1+2$) (Trainers+ facilitators+Managers) | | 3 | 2 | Assume transportation for all staff over two months |
| | Transportation (<i>Programme 1 - Employment</i>) (Trainees) | | 3 | 1.5 | Assuming only 10% of trainees need travel. Assuming 1 van per location to accommodate people. |
| | Transportation (<i>Programme 2 -</i> Entrepreneurship) (Trainees) | | 4 | 0.5 | Assuming only 10% of trainees need travel. Assuming 4 vans to accommodate people. |
| | Food (<i>Programme 1 - Employment</i>) (trainers+facilitators+Managers) | | 44 | 1.5 | Assume daily food & beverage cost of staff basic |
| | Food (<i>Programme 2 - Entrepreneurship</i>) (trainers+facilitators+Managers) | | 44 | 0.5 | lunch box style. Nothing fancy or expensive. |
| | Food (<i>Programme 1 - Employment</i>) (trainees) | | 500 | 1.5 | Assume daily food & beverage (basic lunchbox) |
| | Food (<i>Programme 2 - Entrepreneurship</i>) (trainees) | | 1000 | 0.5 | cost per trainee. |
| | Equipment for demonstration (Rent) | Lumpsum | - | - | Could be tents, groceries for cooking classes, hotel rooms, etc. |
| | Sub-Total | | | | |
| 5 | Mentoring | | | | |
| | Mentors (3 days) | | 20 | | Assume 1 mentor per batch Assume 1 facilitator per |
| | Facilitators (3 days) | | 20 | | mentor |
| | Boarding lodging (Mentors + facilitators) (for 3 days only) | | 40 | | Assume 3 nights stay per person |
| | Transportation (3 vans) (for 3 days only) | | 3 | | Assume 1 van per district for transportation of mentors & facilitators from lodging to venue |
| | Food (mentors+facilitators) | | 40 | | |
| | Sub-Total | | | | |
| 6 | Materials | | | | |
| | Material for Training | | 1,500 | | |
| | Material for Mentoring | | 1,000 | | |
| | Communication | | 1,500 | | |
| | Sub-total | | | | |
| _ | Total for Training & Mentoring | | | | |
| 7 | Ops/Management | Lucanarius | | | |
| | other oprational expenses | Lumpsum | | | |
| 8 | Stipend | 3,500 | 1,500 | | |
| | Grand Total (PKR) | | | | |

| Grand Total (USD) for international | | |
|-------------------------------------|--|--|
| suppliers only | | |

Important Notes for financial proposal: Training of 1500 people is a must. Batch size comprising of 25 Participants is fixed. In case for unavoidable circumstances 1500 trainees couldn't not be identified or trained then all costs will be reduced proportionately.

| Name: | |
|-------------|---------------------------------|
| Title: | - |
| Date: | |
| Signature: | |
| [Stamp with | n official stamp of the Bidder] |

- **Important Note:** This Financial Proposal Form must be password protected and should not be included as part of the technical proposal.
- Please specify the currency of your proposal
- Local vendors are paid in PKR only.