

REQUEST FOR PROPOSAL (RFP)

From firms/institutes/organizations in Vietnam

Dear Sir / Madam:

We kindly request you to submit your Proposal from a National firm<u>/institution</u> to organize the First National Press Award for Disaster Prevention and Control in 2019 with the topic of "Mitigation of losses due to natural disasters - Proactive adaptation to climate change starting from the community"

Please be guided by the forms attached hereto as Annex 2 (a-b-c), in preparing your Proposal.

Proposals may be submitted on or before **Monday, September 30, 2019** (Hanoi time) by the following methods:

By email: For green environment, this is preferred submission method

E-mail address for proposal submission: nguyen.thuy.nga@undp.org

<u>Separate emails</u> for technical and financial proposals.

With subject: (Ref. RFP-N-190901) RFP for A national firm to organize the First National Press Award for Disaster Prevention and Control in 2019 (*Email* ... of ... emails)

Maximum size per email: **30 MB**. Bidders can split proposal into several emails if the file size is large)

By hard copy: (within working hours 8.00 am - 5.00 pm Monday - Friday only)

Address for proposal submission:

Procurement Unit UNDP Vietnam 304 Kim Ma Street, Hanoi, Vietnam

With envelop subject: (Ref. RFP-N-190901) RFP for A national firm to organize the First National Press Award for Disaster Prevention and Control in 2019

When submitting hard copy proposals, please submit *1 original* + *1 copy* + *CD ROM* containing all contents corresponding to hardcopy in PDF format.

One of the following staff can be called to receive hard copy proposals:

- 1. Ms. Nguyen Thuy Nga, Procurement Executive Tel: +84-24-38501831
- 2. Ms. Quach Thuy Ha, Procurement Assistant Tel: +84-24-38500143

The bidder is requested to sign a bid submission form when delivering proposal.

Note:

- For both submission methods, please send separate email (without attachment) to procurement.vn@undp.org notifying that you already submitted proposal and the number of email submitted (in case submitted by email). Notification emails should be sent to above address by submission deadline or right after you submit proposals).
- UNDP will acknowledge receipt of the proposals within 2 working days from the submission deadline. In case you do not receive acknowledgement, please contact us within 3 working days after submission deadline.

Your Proposal must be expressed in the English language, and valid for a minimum period of 120 days from the date of bid submission.

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your Proposal by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

The Proposal that complies with all of the requirements, meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: http://www.undp.org/procurement/protest.shtml.

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as

well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link: http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your Proposal.

DESCRIPTION OF REQUIREMENTS

Context of the Requirement	Please see information in the TOR (Annex 1)
Implementing Partner of	Please see information in the TOR (Annex 1) Please see information in the TOR (Annex 1)
UNDP	rease see information in the TOR (Alliex 1)
Brief Description of the	to organize the First National Press Award for Disaster Prevention
Required Services	and Control in 2019
List and Description of	Please see information in the TOR
Expected Outputs to be	Please see information in the TOK
Delivered	
Person to Supervise the	Communication Analyst of the Climate Change and Environment Unit,
Work/Performance of the	UNDP
Service Provider	CNDI
Frequency of Reporting	Please refer to the TOR
Progress Reporting	Please refer to the TOR
Requirements	Trease refer to the TOR
Location of work	☑ II. No.:
	⊠ Ha Noi
Expected duration of work	Oct 2019 to 30 May 2020
Target start date	Early October 2019
Latest completion date	30 May 2020
Travels Expected	As per TOR
Special Security	☐ Security Clearance from UN prior to travelling
Requirements	☐ Completion of UN's Basic and Advanced Security Training
	☐ Comprehensive Travel Insurance
	☐ Others [pls. specify]
Facilities to be Provided by	☐ Office space and facilities
UNDP (i.e., must be	☐ Land Transportation
excluded from Price	☐ Others [pls. specify]
Proposal)	🗀 Others [pis. specify]
Implementation Schedule	⊠ Required
indicating breakdown and	□ Not Required
timing of activities/sub-	
activities	
Names and curriculum	⊠ Required
vitae of individuals who	□ Not Required
will be involved in	
completing the services	
Currency of Proposal	☐ United States Dollars
	□ Euro
	□ Vietnamese Dong
	For the purposes of comparison of all Proposals: UNDP will convert
	the currency quoted in the Proposal into the UNDP preferred currency,
	in accordance with the prevailing UN operational rate of exchange on
	the proposal submission deadline.
Value Added Tax on Price	■ must be inclusive of VAT and other applicable indirect taxes
Proposal	☐ must be exclusive of VAT and other applicable indirect taxes
Validity Period of	\Box 60 days
Proposals (Counting for the	
last day of submission of	□ 90 days
quotes)	⊠ 120 days

	Γ
	In exceptional circumstances, UNDP may request the Proposer to extend the validity of the Proposal beyond what has been initially indicated in this RFP. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Proposal.
Partial Quotes	<u> </u>
Partial Quotes	⊠ Not permitted
	Permitted
Payment Terms	As indicated in the TOR. Condition for Payment Release: Within thirty (30) days from the date of meeting the following conditions: a) UNDP's written acceptance (i.e., not mere receipt) of the quality of the outputs; and b) Receipt of invoice from the Service Provider.
Person(s) to review/inspect/	Organizing Committee of the Press Award
approve outputs/completed services and authorize the disbursement of payment	
Type of Contract to be	☐ Purchase Order
Signed	☐ Institutional Contract
	☑ Contract for Professional Services
	☐ Long-Term Agreement ¹ (if LTA will be signed, specify the document that will trigger the call-off. E.g., PO, etc.)
	☐ Other Type of Contract [pls. specify]
Criteria for Contract Award	 □ Lowest Price Quote among technically responsive offers ☑ Highest Combined Score (based on the 70% technical offer and 30% price weight distribution) ☑ Full acceptance of the UNDP Contract General Terms and Conditions (GTC). This is a mandatory criteria and cannot be deleted regardless of the nature of services required. Non acceptance of the GTC may be grounds for the rejection of the Proposal.
Criteria for the Assessment of Proposal	Proposal shall be considered technically qualified if it meets specification requirements for equipment and achieves minimum 70% of total obtainable technical points.
	Weight of technical and financial point:
	Technical Proposal (70%)
	Financial Proposal (30%) Financial score will be computed as a ratio of the Proposal's offer to the lowest price among the proposals received by UNDP.
LINDD will arrand the	See detailed evaluation criteria in the below table.
UNDP will award the contract to:	☑ One and only one Service Provider
	☐ One or more Service Providers, depending on the following factors:
Annexes to this RFP	☑ Detailed TOR (Annex 1)☑ Forms for Submission of Proposal (Annex 2)

¹ Minimum of one (1) year period and may be extended up to a maximum of three (3) years subject to satisfactory performance evaluation. This RFP may be used for LTAs if the annual purchases will not exceed \$100,000.00.

	 ☑ General Terms and Conditions / Special Conditions (Annex 3)² ☑ General Terms and Conditions de minimis (for contract below US\$ 50k) or General Terms and Conditions (for contract above US\$ 50k) (Annex 4) 	
Pre-proposal meeting	No	
Contact Person for	Ms. Nguyen Thuy Nga	
Inquiries	Procurement Executive, UNDP Vietnam	
(Written inquiries only) ³	Email: nguyen.thuy.nga@undp.org	
	Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.	
Other information	Bidders are responsible for checking the UNDP website: http://www.vn.undp.org/content/vietnam/en/home/operations/procure ment/procurement_notices.html for any addenda and updated deadline to this Request for Proposals. UNDP reserves the right to post addenda up to the closing date for submissions. Hence bidders are advised to check the UNDP website frequently prior to submitting their proposal	

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 $^{^2}$ Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be grounds for disqualification from this procurement process.

³ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

EVALUATION CRITERIA:

(1) Overall firm competencies		Points
1.1	1.1 Have legal status and operating license for event organizing	
1.2	Have at least 5 years of event management experience in Viet Nam.	20
1.3	Experience in organizing events, competitions related to the content of climate change, natural disasters, agriculture is an advantage	60
1.4	Have cooperation with press agencies, journalists' associations and press management agencies	70
1.5	Have reputation and experience in organizing communication events for state agencies, MARD and UN agencies	60
1.6	Commitment/Experience in mobilising legal financial funding and assistance	
TOTAL 1		300
(2) Technical Proposal		Points
Extent to which the Offeror understands the tasks and expected deliverables/outcomes of the ToR		50
2.2	Does the suggested workplan sufficiently address the tasks/responsibilities/milestones expressed in the ToR?	50
2.3	Are the suggested methodologies outlined sufficient and appropriate to	
2.4	Is the presentation clear and are the sequence of activities and the planning logical, realistic and promise efficient delivery of the outputs?	
2.5	Is the work-plan and commitment to mobilise extra and legal financial	
TOT	AL 2	300

(3) Technical Proposal Evaluation – team Composition		Points
3.1	01 national Team leader	250
3.1.1	Hold a Bachelor's degree in the fields of Communications, Journalism, Event-management or related fields	70
3.1.2	Have 05 years of experience in event management	60
3.1.3	Have experience working with press agencies and natural disaster prevention and control agencies in Viet Nam in agricultural, disaster prevention, climate change fields.	70
3.1.4	Show evidences for organizing policy-level events for natural disaster prevention and control work in Viet Nam;	50
3.2	01 national Team member	150
3.2.1	Hold a Bachelor's degree in the fields of Communications, Journalism, Event-management or related fields	40
3.2.2	Have 03 years of experience in event management	40
3.2.3	Have experience working with press agencies and natural disaster prevention and control agencies in Viet Nam in agricultural, disaster prevention, climate change fields.	40

(3) Technical Proposal Evaluation – team Composition		Points
3.2.4	Show skills for technical issues such as making trailers, designing banners, producing and posting news, articles.	30
TOTAL 3		400
TOTAL 1+2+3		1,000









Annex 1

TERMS OF REFERENCE

1. GENERAL INFORMATION

Service required	Organize the First National Press Award for Disaster Prevention and Control in 2019 with the topic of "Mitigation of losses due to natural disasters - Proactive adaptation to climate change starting from the community	
Project	Improving the resilience of vulnerable coastal communities to climate change related impacts in Viet Nam (GCF)	
Type of appointment	Firm contract (national firm <u>/institution</u>) - lumpsum contract	
Location	Ha Noi	
Duration	Part-time to be completed by 30 May 2020	
Report to	Organizing Committee of the Press Award	
Technical Supervision	Programme officer on DRR and Communication Officer of the CCE Unit, UNDP	

Background:

In recent years, natural disasters in Viet Nam become more extreme and unpredictable, causing severe damages and losses in lives and property of the people and the State. Disaster prevention and control have received engagement from the entire political system, from the central to local levels, with active participation and coordination of mass media agencies, reporters' team and collaborators. Timely information, reflecting the reality of natural disasters, has provided practical support for natural disaster management and control of the State and people, contributing to minimizing losses.

However, the complex evolution of climate change along with the increase in population and the unsustainable socio-economic development has increased risks of natural disasters. Disaster prevention and control are faced with new challenges, and now need engagement of the whole society, to increase investment, improve the capacity and resilience of communities. To accomplish this goal, improving the quality and diversifying information and communication for disaster prevention work is an important task in the current period.

In order to raise awareness, promote community, local authorities and stakeholders to participate more actively in disaster prevention, the Central Steering Committee for Disaster Prevention and the United Nations Development Program (UNDP) in Viet Nam in collaboration with relevant agencies will organize the Press Award "For the first year of disaster prevention and adaptation to climate change in 2019" with the theme: Mitigation of damage due to natural disasters - Proactive adaptation to climate change starts from the community.

Objective:

UNDP needs to hire an experienced, professional and reputable event organizing firm to support the organization of this Press Award, ensuring that key activities and events within the will take place smoothly and effectively.

Scope of work:

The Firm will work within the following scope:

- A. <u>Event organising:</u> Organize key activities and events for the Press Awards at the request of the Organizing Committee, including the following main events:
- Launching Ceremony of the Press Award
- Evaluation meetings
- Announcement Ceremony of Awards
- Communication activities before, during and after the Press Awards
- B. <u>Receiving all participating products:</u> Act as the focal point to receive all the press products sent by participating agencies; classify the submitted products, then promptly notify to the Organizing Committee
- C. <u>Coordination support:</u> Provide support in coordination for events and activities within the framework of the Press Award among members of the Organization Committee
- Support to evaluations of press products
- Support to mobilise external funding and assistance to the Organising Committee (in a legal and transparent manner).
- D. <u>Communications support:</u> Provide support in developing a communication plan; provide support in selection of appropriate communication products and in disseminating the Press Award to mass media.

<u>Key tasks</u>: The Firm will need to undertake the following key tasks in addition to any others as may be required to complete the expected contract deliverables.

- Develop a detailed implementation plan as guided by the Organizing Committee and relevant agencies
- Organise meetings, activities and events in the implementation plan as approved by the Organizing Committee and as mentioned in the scope of work.
- Receive press products/entries for the Press Awards and ensure that all entries are properly classified
- Work with members of the Organizing Committee to coordinate and organise meetings, including provision of logistic and administrative support
- Provide support to recruitment of independent evaluators
- Provide support to evaluations of press products
- Conduct Communication activities before, during and after the Press Awards; At least 10 news bulletins of the Awards on national TV, 10 bulletins on Radio, 10 articles on written papers.
- Write news, articles, posts social platforms about the Press Awards.
- Support to mobilize external funding and assistance to the Organizing Committee (in a legal and transparent manner).

2. EXPECTED DELIVERABLES

The Firm will need to deliver the following deliverables (*More specific requirements are presented in Annex 1 of this TOR*) as follows:

No	Deliverable	By
1	Launching Ceremony of the Press Award	15/10/2019
2	Evaluation of Press products	31/03/2020
3	Announcement Ceremony of the Press Award	30/5/2020

3. ADMINISTRATION

UNDP and the Vietnam Disaster Management Authority will provide limited administrative support to the assigned firm throughout the implementation of this consultancy service. However, their team should be proactive in making appointments, organizing discussions and consultation meetings with the national consultants and key stakeholders.

4. DURATION

The contract duration will be from October - May 2020.

5. SELECTION CRITERIA

The following criteria will be required for the firm to undertake the assignment

(4) Overall firm competencies		Points
1.1	Have legal status and operating license for event organizing	20
1.2	Have at least 5 years of event management experience in Viet Nam.	20
1.3	Experience in organizing events, competitions related to the content of climate change, natural disasters, agriculture is an advantage	60
1.4	Have cooperation with press agencies, journalists' associations and press management agencies	
1.5	Have reputation and experience in organizing communication events for state agencies, MARD and UN agencies	60
	Commitment/Experience in mobilising legal financial funding and assistance for	70
1.6 similar events		
TOTAL		300

(5) Te	(5) Technical Proposal	
2.1	Extent to which the Offeror understands the tasks and expected deliverables/outcomes of the ToR	50
2.2	Does the suggested workplan sufficiently address the tasks/responsibilities/milestones expressed in the ToR?	
Are the suggested methodologies outlined sufficient and appropriate to address the needs/demands of the ToR?		60
2.4	Is the presentation clear and are the sequence of activities and the planning logical, realistic and promise efficient delivery of the outputs?	70
2.5	Is the work-plan and commitment to mobilise extra and legal financial funding and assistance for the Press Awards clear?	70
TOTA	L	300

(6) Technical Proposal Evaluation – team Composition		Points
3.1	01 national Team leader	250
3.1.1	Hold a Bachelor's degree in the fields of Communications, Journalism, Event-management or related fields	70
3.1.2	Have 05 years of experience in event management	60
3.1.3	Have experience working with press agencies and natural disaster prevention and control agencies in Viet Nam in agricultural, disaster prevention, climate change fields.	70
3.1.4	Show evidences for organizing policy-level events for natural disaster prevention and control work in Viet Nam;	50
3.2	01 national Team member	150
3.2.1	Hold a Bachelor's degree in the fields of Communications, Journalism, Event-management or related fields	40
3.2.2	Have 03 years of experience in event management	40
3.2.3	Have experience working with press agencies and natural disaster prevention and control agencies in Viet Nam in agricultural, disaster prevention, climate change fields.	40
3.2.4	Show skills for technical issues such as making trailers, designing banners, producing and posting news, articles.	30
TOTA	Ĺ	400

6. PAYMENT

Fee will be made after the contract deliverables are accepted by UNDP.

- 20% of the contract will be transferred upon satisfactory completion of Deliverable 1
- 30% of the contract will be transferred upon satisfactory completion of Deliverable 2
- 40% of the contract will be transferred upon satisfactory completion of Deliverable 3

The firm will need to send a technical and financial proposal based on Daily Fee using UN-EU cost norm 2017. The firm shall quote an all-inclusive Daily Fee for the contract period. The term "all-inclusive" implies that all costs (PIT tax, professional fees, communications, consumables, travel etc.) to complete the assignment.

7. PROVISION OF MONITORING AND PROGRESS CONTROLS

The Firm is responsible for reporting to the Organizing Committee of the Press Award, including the United Nations Development Program and the Viet Nam Disaster Management Authority.

Technical supervision: the contract shall be supervised technically by the Communication Officer of the CCE Unit, UNDP Country Office.

Annex 1 of TOR: Specific requirements

No.	Item		Unit	Quantity
A	Truyền thông trước Giải	Communications before the Prize	Package	1
1	Mua tên miền, thiết kế giao diện website, xây dựng hệ thống quản trị nội dung, chấm thi và upload các tác phẩm dự thi	Procure the domain name, design website interface, develop content management system, evaluate the entries and upload entries	Package	1
2	Xây dựng fanpage cuộc thi, cập nhật các nội dung thông tin liên quan đến cuộc thi	Develop the Contest fanpage, update contents relating to the Contest	Package	1
3	Xây dựng Trailer giới thiệu về cuộc thi, kêu gọi tham dự để phát sóng trên các đài truyền hình, fanpage và các group	Prepare a trailer to introduce the Contest, call for contestants which will be broadcast on televisions, fanpage and groups	trailer	1
4	Thiết kế bộ thương hiệu nhận diện cuộc thi và quảng bá trên một số cơ quan Báo chí, Fan pages và website	Design a set of brands to identify the Contest and promote the Contest in a number of Press agencies, on Fanpage and websites	set	1
В	Tổ chức Lễ công bố Giải báo chí	Organization of Press Prize Ceremony	Event	1
1	Hội trường cho 100 người	A meeting hall for 100 people	hall	1
2	01 hệ thống âm thanh, ánh sáng cho Hội trường này	01 sound and light system for the Hall	System	1
3	Lẵng hoa trang trí trên bục sân khấu	Decorative flower basket on the podium	basket	1
4	Phông chính hội trường (3m x 6m, in 4 màu, bạt canvas)	Main banner in the hall (3m x 6m, 4-color printing, canvas fabric)	m2	60
C	Truyền thông trong và sau lễ trao Giải	Communication during and after the Press Prize Ceremony	Campaign	1
1	Phóng sự/tin về Giải, giới thiệu các tác phẩm đoạt giải, phỏng vấn ban tổ chức, giám khảo, thí sinh đoạt giải	Reporting / news about the Prize, introduction of winning entries, interviews of Organizers, Board of Examiner, and Winners		
2	Quảng bá Giải, các tác phẩm đoạt giải nhất trên Báo và đài phát thanh, truyền hình (ít nhất 10 tin trên truyền hình TƯ, 10 tin trên đài, 10 bài trên báo giấy)	Promote the Prize and the winning entries in newspapers, radio and television (at least 10 broadcasts on national television, 10 broadcasts on Radio, 10 articles in Newspapers)		
3	Thông cáo, tư liệu mô tả tác phẩm dự thi	Press release, documents describing the entries	lumpsum	1
4	Tư liệu hóa toàn bộ các tác phẩm dự thi vào USB	Transfer of all entries onto USB	set	200
D	Hỗ trợ cho Ban giám khảo (tài liệu, liên lạc, phân loại tác phẩm)	Supports to the Board of Examiner (documents, contacts, classification of entries)	Award	1
1	Vòng sơ loại cho tất cả các thể loại dự thi	Prequalification round for all contest categories	Round	1
2	Vòng cuối cùng cho tất cả các thể loại dự thi	The final round for all contest categories	Round	1
E	Tổ chức Lễ tổng kết và trao giải Cuộc thi	Organization of the Closing Ceremony and award ceremony	Event	1

12	Giải khát giữa giờ (cho khoảng 100 người)	Tea break (for about 100 people)	Person	200
11	Sao lưu các tác phẩm cho các tỉnh thành (63 tỉnh thành phố và sử dụng làm tư liệu)	Copies of collection of entries to be delivered to provinces (63 cities and provinces as references)	CD	100
10	Chụp ảnh lưu niệm tặng các cá nhân tổ chức đạt giải	Souvenir photos to be presented to winning individuals/collectives	Set	50
9	Pano treo phía ngoài (ít nhất 5, cái 2m x 5m), in 4 màu, bạt canvas	Poster panel to be hung in the foyer (at least 5 panels of 2m x 5m), 4-color printing, canvas fabric)	m2	50
8	Phông chính hội trường (3m x 6m, in 4 màu, bạt canvas)	Main banner in the hall (3m x 6m, 4-color printing, canvas fabric)	m2	60
7	Lẵng hoa trang trí trên bục sân khấu	Decorative flower basket on the podium	basket	1
6	Thuê âm thanh, ánh sáng đủ cho Hội trường	Rent sound and light system for the hall	Program	1
5	Hội trường (khoảng 100 người)	Meeting Hall (for about 100 people)	Hall	1
4	Cúp/biểu trưng kỷ niệm của Giải	Cup / souvenir logo of the Prize	Piece	26
3	Bằng khen, khung bằng khen (6 giải cá nhân x 4 loại hình + 2 giải tập thể)	Certificate of Merit, frame (6 individual prizes x 4 categories + 2 collective prizes)	Piece	26
2	Giấy chứng nhận (thiết kế, in 6 giải cá nhân x 4 loại hình + 2 giải tập thể)	Certificate (design, 6 certificates for 6 individual prizes x 4 categories + 2 collective prizes)	Piece	26
1	Bằng khen, giấy chứng nhận, khung và vật phẩm trao giải	Certificates, certificates of merits, frames and awarding items		

FORM FOR SUBMITTING SERVICE PROVIDER'S TECHNICAL PROPOSAL⁴

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery⁵)

[insert: Location]. [insert: Date]

To: Procurement Unit - UNDP Vietnam

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP dated [specify date], and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

A. Qualifications of the Service Provider

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating among others the following with appropriate supporting documents:

- a) Profile describing the nature of business, field of expertise, licenses, certifications, accreditations:
- b) Business Licenses Registration Papers, Tax Payment Certification, etc.
- c) Track Record list of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references

Client	Contract value	Duration of activity	Services/goods provided	References contact (name, phone, email)

- d) Certificates and Accreditation including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc. (if any)
- e) Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.

(Note: Please refer to Form 1 – Evaluation criteria for providing appropriate information and supporting documents to demonstrate the bidders' capacity)

B. Proposed Methodology for the Completion of Services

⁴ This serves as a guide to the Service Provider in preparing the Proposal.

⁵ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.

(Note: Please refer to Form 2 – Evaluation criteria for UNDP requirements when preparing this section)

C. Qualifications of Key Personnel

The Service Provider must provide:

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;
- b) CVs demonstrating qualifications must be submitted if required by the RFP

(Note: Please refer to Form 3 – Evaluation criteria for UNDP requirements when preparing this section)

We agree to abide by this Proposal for 120 days from the date of proposal submission deadline.

[Name and Signature of the Service Provider's Authorized Person][Designation]
[Date]

FORM FOR SUBMITTING SERVICE PROVIDER'S FINANCIAL PROPOSAL⁶

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery⁷)

The Proposer is required to prepare the Financial Proposal in an envelope separate from the rest of the RFP as indicated in the Instruction to Proposers.

The Financial Proposal must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category.

Any estimates for cost-reimbursable items should be listed separately.

In case of an equipment component to the service provider, the Price Schedule should include figures for both purchase and lease/rent options. UNDP reserves the option to either lease/rent or purchase outright the equipment through the Contractor.

The format shown on the following pages is suggested for use as a guide in preparing the Financial Proposal. The format includes specific expenditures, which may or may not be required or applicable but are indicated to serve as examples.

A. Cost Breakdown per Deliverable*

	Deliverables [list them as referred to in the RFP]	Percentage of Total Price (Weight for payment)	Price (Lump Sum, All Inclusive)
1	Deliverable 1		
2	Deliverable 2		
3			
	Applicable taxes		
	Total	100%	

B. Cost Breakdown by Cost Component [This is only an Example]:

Description of Activity	Remuneration	Total Period	No. of	Total Rate
	per Unit of	of	Personnel	
	Time	Engagement		
I. Personnel Services				
1. Services from Home				
Office				
a. Expertise 1				
b. Expertise 2				
2. Services from Field				
Offices				
a . Expertise 1				_
b. Expertise 2				

⁶ This serves as a guide to the Service Provider in preparing the Proposal.

⁷ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

II. Out of Pocket Expenses		
1. Travel Costs		
2. Daily Allowance		
3. Communications		
4. Reproduction		
5. Equipment Lease		
6. Others		
III. Other Related Costs		
Applicable taxes		

We agree to abide by this Proposal for 120 days from the date of proposal submission deadline.

[Name and Signature of the Service Provider's Authorized Person]
[Designation]
[Date]

CHECK LIST OF DOCUMENTS SUBMITTED BY BIDDERS

Note:

- Bidders are required to review carefully this checklist before submitting proposal to ensure complete submission.
- Maximum email size: 30 MB/email. Bidders can split proposal into several emails if the file size is large
- Technical and Financial Proposals are to be submitted in separate envelop/email by Monday, September 30, 2019 (Hanoi time).
- Email and proposal should indicate clearly the name of tender.

Item	Documents	To be completed by bidders		
		Doc submitted Y/N	Number of pages	Remarks
1	Fully filled Technical proposal submission form			
2	Company profile			
3	Business license			
4	Track record			
5	Certificates and Accreditation			
6	Written Self-Declaration			
7	CVs of team composition			
8	Dully signed Price Schedule (pls. Refer to template in Annex 2-b)			
9	This duly filled, checked, certified submission checklist to be attached to the submission			
10	Send email (without attachment) to procurement.vn@undp.org notifying that you already submitted proposal and the number of email/envelop submitted. Notification emails should be sent to above email address by submission deadline or right after you submit proposals (either by email or hard copy).			

[Name and Signature of the Service Provider's Authorized Person]
[Designation]
[Date]

General Terms and Conditions for Services

1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor visà-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or subcontractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or subcontractors. The obligations under this Article do not lapse upon termination of this Contract.

8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

- **8.1** The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- **8.2** The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- **8.3** The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- **8.4** Except for the workmen's compensation insurance, the insurance policies under this Article shall:
 - **8.4.1** Name UNDP as additional insured;
 - **8.4.2** Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP;
 - **8.4.3** Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
 - **8.5** The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10.0 TITLE TO EQUIPMENT:

Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or

degraded beyond normal wear and tear.

11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

- 11.1 Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.
- 11.2 To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.
- 11.3 At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.
- Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.

12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

13.1 The recipient ("Recipient") of such information shall:

- **13.1.1** use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,
- **13.1.2** use the Discloser's Information solely for the purpose for which it was disclosed.
- 13.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:
 - 13.2.1 any other party with the Discloser's prior written consent; and,
 - 13.2.2 the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:
 - **13.2.2.1** a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,
 - **13.2.2.2** any entity over which the Party exercises effective managerial control; or.
 - **13.2.2.3** for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.
- 13.3 The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.
- 13.4 The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.
- 13.5 The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.
- 13.6 These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

14.1 In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the

UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.

- 14.2 If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.
- **14.3** Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.
- 14.4 The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract..

15.0 TERMINATION

- 15.1 Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 ("Arbitration"), below, shall not be deemed a termination of this Contract.
- 15.2 UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.
- 15.3 In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.
- 15.4 Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

16.0 SETTLEMENT OF DISPUTES

- 16.1 Amicable Settlement: The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.
- 16.2 **Arbitration:** Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.

17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18.0 TAX EXEMPTION

- 18.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter-alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.
- 18.2 Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written

evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

19.0 CHILD LABOUR

- 19.1 The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.
- 19.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

20.0 MINES:

- 20.1 The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.
- **20.2** Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.

21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

22.0 SEXUAL EXPLOITATION:

22.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

22.2 The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

23.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Contract, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Contract signed by the Contractor and jointly by the UNDP Authorized Official.

Contract templates and General Terms and Conditions

➤ Please find below link to the contract template:

 $\underline{\text{http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/Contract\%20Face\%20Sheet\%}\\20(Goods\%20and-or\%20Services)\%20UNDP\%20-\%20Sept\%202017.pdf}$

Please find below link to the General Terms and Conditions:

 $\frac{http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/2.\%20UNDP\%20GTCs\%20for\%20Contracts\%20(Goods\%20and-or\%20Services)\%20-\%20Sept\%202017.pdf$

http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/3.%20UNDP%20GTCs%20for%20de%20minimis%20Contracts%20(Services%20only)%20-%20Sept%202017.pdf