

## Annex I

### Terms of Reference (TOR) Information Developer (1)

**A. Project Title:** Support to Lebanese Host Communities Affected by the Syrian Crisis Project, ID 00084708

#### **B. Project Description**

Following the recent significant deterioration of the situation in Syria, Lebanon is witnessing a sharply rising influx of refugees along the northern and eastern borders. A rapid socio-economic assessment carried out by UNDP in these areas indicates that refugees represent a major and increasing burden on host communities, competing for already limited social services, employment and other economic opportunities. Recent reports point towards mounting frustration among host communities who feel neglected in the face of support exclusively targeting refugees. The project has the ultimate aim of increasing and sustaining stability in the areas affected by Syrian crisis through improving livelihoods and service provision in a conflict sensitive manner. The project aims to contribute to the efforts to improve economic recovery, community security and social cohesion in the affected Lebanese communities through an inclusive community based approach which will increase livelihoods options and local level service delivery.

#### **C. Scope of Work**

In the framework of the initiative "Support to Local Services Providers to Cope with Communities' Needs", the Ministry of Public Health (MoPH) requested to upgrade partially the existing Health Information System in order to monitor the "*package of services*" provided by the MoPH to the Primary Health Care Centers (PHCC).

The "*package of services*" of the universal coverage are for the essential healthcare pathways within the Primary health Care Centers. Each healthcare pathway is composed of services that will be introduced in a structured and homogeneous manner within the Primary Health Care Centers.

#### **D. Expected Outputs and Deliverables**

- **Task 1:** Building the centralized table of codes and description (packages and services, physicians, acts, other codes).
- **Task 2:** Development of the web services at the central level to exchange data with the PHCC information system.
- **Task 3:** Development of a reporting module.

➤ The expected outputs of the above mentioned tasks are:

##### **1. At Central/ National Level - for what concern PHCC**

- Centralized table of codes and description (packages and services)
  - Identification of codes and description on national level
  - Centralized management of the above mentioned codes and descriptions
  - data import and cleaning process required before start up

- Centralized reporting
- Integrations with PHCC level

## **2. At PHCC level**

- Patient identification (unique) and demographic data collection
- Recording of adherence (patient – center – package(s))
- Package association for each patient
- Collection of executed services (inside, outbound) - without financial management which will be executed on central level and manually
- Referral process to the hospital management (prescription from PHCC and execution recording)
- Reports on PHCC level

## **E. Institutional Arrangement**

The consultant shall be working under the direct supervision of the Project Manager and in close collaboration with the IT team of the Ministry of Public Health.

## **F. Duration of the Work**

The duration of the assignment is three months, 5 days a week. The actual number of working days is ninety [90], with possibility of extension upon satisfactory performance, will be allocated for the candidate to develop the requested Information Technology software.

## **G. Duty Station**

Ministry of Public Health, Beirut - Lebanon