REQUEST FOR PROPOSALS

2014/PROC/UNDP-MMR/PN/51

Project Implementation Services-Affordable Technology Innovations for Rural Communities

"IMPROVED LIVELIHOODS AND SOCIAL COHESION IN MYANMAR PROJECT" Myanmar



United Nations Development Programme October, 2014

Section 1. Letter of Invitation

Myanmar October 17, 2014

Implementation Services: Affordable Technology Innovations for Rural Communities

Dear Sirs/Madams,

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents:

Section 1 – This Letter of Invitation
Section 2 – Instructions to Proposers (including Data Sheet)
Section 3 – Terms of Reference
Section 4 – Proposal Submission Form
Section 5 – Documents Establishing the Eligibility and Qualifications of the Proposer
Section 6 – Technical Proposal Form
Section 7 – Financial Proposal Form
Section 8 – Form for Advanced Payment Guarantee
Section 9 – Contract for Professional Services, including General Terms and Conditions

Your offer, comprising of a Technical and Financial Proposal, in separate sealed envelopes, should be submitted in accordance with Section 2 not later than Monday 10 November 2014 (noon).

You are kindly requested to submit an acknowledgment letter to UNDP to the following address:

United Nations Development Programme 6 Natmauk Road, Tamwe Township Yangon 11211, Myanmar Attention: ye.htut.thein@undp.org

The letter should be received by UNDP no later than 22 October 2014. The same letter should advise whether your company intends to submit a Proposal. If that is not the case, UNDP would appreciate your indicating the reason, for our records.

If you have received this RFP through a direct invitation by UNDP, transferring this invitation to another firm requires your written notification to UNDP of such transfer and the name of the company to whom the invitation was forwarded.

Should you require further clarifications, kindly communicate with the contact person identified

in the attached Data Sheet as the focal point for queries on this RFP.

UNDP looks forward to receiving your Proposal and thanks you in advance for your interest in UNDP procurement opportunities.

Yours sincerely,

Thuchana

Thuy Hang To Deputy Resident Representative (Operations)

Section 2: Instruction to Proposers

Definitions

- a) *"Contract"* refers to the agreement that will be signed by and between the UNDP and the successful proposer, all the attached documents thereto, including the General Terms and Conditions (GTC) and the Appendices.
- b) "Country" refers to the country indicated in the Data Sheet.
- c) "Data Sheet" refers to such part of the Instructions to Proposers used to reflect conditions of the tendering process that are specific for the requirements of the RFP.
- d) *"Day"* refers to calendar day.
- e) *"Government"* refers to the Government of the country that will be receiving the services provided/rendered specified under the Contract.
- f) "Instructions to Proposers" (Section 2 of the RFP) refers to the complete set of documents that provides Proposers with all information needed and procedures to be followed in the course of preparing their Proposals
- g) "LOI" (Section 1 of the RFP) refers to the Letter of Invitation sent by UNDP to Proposers.
- h) "Material Deviation" refers to any contents or characteristics of the proposal that is significantly different from an essential aspect or requirement of the RFP, and: (i) substantially alters the scope and quality of the requirements; (ii) limits the rights of UNDP and/or the obligations of the offeror; and (iii) adversely impacts the fairness and principles of the procurement process, such as those that compromise the competitive position of other offerors.
- i) *"Proposal"* refers to the Proposer's response to the Request for Proposal, including the Proposal Submission Form, Technical and Financial Proposal and all other documentation attached thereto as required by the RFP.
- j) *"Proposer"* refers to any legal entity that may submit, or has submitted, a Proposal for the provision of services requested by UNDP through this RFP.
- k) "RFP" refers to the Request for Proposals consisting of instructions and references prepared by UNDP for purposes of selecting the best service provider to perform the services described in the Terms of Reference.
- I) *"Services"* refers to the entire scope of tasks and deliverables requested by UNDP under the RFP.
- m) "Supplemental Information to the RFP" refers to a written communication issued by UNDP to prospective Proposers containing clarifications, responses to queries received from prospective Proposers, or changes to be made in the RFP, at any time after the release of the RFP but before the deadline for the submission of Proposals.

n) *"Terms of Reference"* (TOR) refers to the document included in this RFP as Section 3 which describes the objectives, scope of services, activities, tasks to be performed, respective responsibilities of the proposer, expected results and deliverables and other data pertinent to the performance of the range of duties and services expected of the successful proposer.

A. GENERAL

- 1. UNDP hereby solicits Proposals in response to this Request for Proposal (RFP). Proposers must strictly adhere to all the requirements of this RFP. No changes, substitutions or other alterations to the rules and provisions stipulated in this RFP may be made or assumed unless it is instructed or approved in writing by UNDP in the form of Supplemental Information to the RFP.
- 2. Submission of a Proposal shall be deemed as an acknowledgement by the Proposer that all obligations stipulated by this RFP will be met and, unless specified otherwise, the Proposer has read, understood and agreed to all the instructions in this RFP.
- 3. Any Proposal submitted will be regarded as an offer by the Proposer and does not constitute or imply the acceptance of any Proposal by UNDP. UNDP is under no obligation to award a contract to any Proposer as a result of this RFP.
- 4. UNDP implements a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical practices, and obstruction. UNDP is committed to preventing, identifying and addressing all acts of fraud and corrupt practices against UNDP as well as third parties involved in UNDP activities. (See http://www.undp.org/about/transparencydocs/UNDP_Anti_Fraud_Policy_English_FINAL_ju http://www.undp.org/content/undp/en/home/operations/procurement/procurement_prot_est/ for full description of the policies)
- 5. In responding to this RFP, UNDP requires all Proposers to conduct themselves in a professional, objective and impartial manner, and they must at all times hold UNDP's interests paramount. Proposers must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. All Proposers found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Proposers, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
 - 5.1 Are or have been associated in the past, with a firm or any of its affiliates which have been engaged UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process;
 - 5.2 Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or
 - 5.3 Are found to be in conflict for any other reason, as may be established by, or at the discretion of, UNDP.

In the event of any uncertainty in the interpretation of what is potentially a conflict of interest, proposers must disclose the condition to UNDP and seek UNDP's confirmation on whether or

not such conflict exists.

- 6. Similarly, the Proposers must disclose in their proposal their knowledge of the following:
 - 6.1 That they are owners, part-owners, officers, directors, controlling shareholders, or they have key personnel who are family of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and
 - 6.2 All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure of such disclosure may result in the rejection of the proposal or proposals affected by the non-disclosure.

- 7. The eligibility of Proposers that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered as an independent entity, the extent of Government ownership/share, receipt of subsidies, mandate, access to information in relation to this RFP, and others that may lead to undue advantage against other Proposers, and the eventual rejection of the Proposal.
- 8. All Proposers must adhere to the UNDP Supplier Code of Conduct, which may be found at this link: <u>http://web.ng.undp.org/procurement/undp-supplier-code-of-conduct.pdf</u>

B. CONTENTS OF PROPOSAL

9. Sections of Proposal

Proposers are required to complete, sign and submit the following documents:

- 9.1 Proposal Submission Cover Letter Form (see RFP Section 4);
- 9.2 Documents Establishing the Eligibility and Qualifications of the Proposer (see RFP Section 5);
- 9.3 Technical Proposal (see prescribed form in RFP Section 6);
- 9.4 Financial Proposal (see prescribed form in RFP Section 7);
- 9.5 Proposal Security, if applicable (if required and as stated in the **Data Sheet** (DS nos. 9-11), see prescribed Form in RFP Section 8);
- 9.6 Any attachments and/or appendices to the Proposal.

10. Clarification of Proposal

- 10.1 Proposers may request clarifications of any of the RFP documents no later than the date indicated in the **Data Sheet** (DS no. 16) prior to the proposal submission date. Any request for clarification must be sent in writing via courier or through electronic means to the UNDP address indicated in the **Data Sheet** (DS no. 17). UNDP will respond in writing, transmitted by electronic means and will transmit copies of the response (including an explanation of the query but without identifying the source of inquiry) to all Proposers who have provided confirmation of their intention to submit a Proposal.
- 10.2 UNDP shall endeavor to provide such responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of

UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.

11. Amendment of Proposals

- 11.1 At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Proposer, modify the RFP in the form of a Supplemental Information to the RFP. All prospective Proposers will be notified in writing of all changes/amendments and additional instructions through Supplemental Information to the RFP and through the method specified in the **Data Sheet** (DS No. 18).
- 11.2 In order to afford prospective Proposers reasonable time to consider the amendments in preparing their Proposals, UNDP may, at its discretion, extend the deadline for submission of Proposals, if the nature of the amendment to the RFP justifies such an extension.

C. PREPARATION OF PROPOSALS

12. Cost

The Proposer shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall in no case be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.

13. Language

The Proposal, as well as any and all related correspondence exchanged by the Proposer and UNDP, shall be written in the language (s) specified in the **Data Sheet** (DS No 4). Any printed literature furnished by the Proposer written in a language other than the language indicated in the **Data Sheet**, must be accompanied by a translation in the preferred language indicated in the **Data Sheet**. For purposes of interpretation of the Proposal, and in the event of discrepancy or inconsistency in meaning, the version translated into the preferred language shall govern. Upon conclusion of a contract, the language of the contract shall govern the relationship between the contractor and UNDP.

14. Proposal Submission Form

The Proposer shall submit the Proposal Submission Form using the form provided in Section 4 of this RFP.

15. Technical Proposal Format and Content

Unless otherwise stated in the **Data Sheet** (DS no. 28), the Proposer shall structure the Technical Proposal as follows:

15.1 Expertise of Firm/Organization – this section should provide details regarding management structure of the organization, organizational capability/resources, and experience of organization/firm, the list of projects/contracts (both completed and on-

going, both domestic and international) which are related or similar in nature to the requirements of the RFP, and proof of financial stability and adequacy of resources to complete the services required by the RFP (see RFP clause 18 and DS No. 26 for further details). The same shall apply to any other entity participating in the RFP as a Joint Venture or Consortium.

15.2 Proposed Methodology, Approach and Implementation Plan – this section should demonstrate the Proposer's response to the Terms of Reference by identifying the specific components proposed, how the requirements shall be addressed, as specified, point by point; providing a detailed description of the essential performance characteristics proposed; identifying the works/portions of the work that will be subcontracted; and demonstrating how the proposed methodology meets or exceeds the specifications, while ensuring appropriateness of the approach to the local conditions and the rest of the project operating environment. This methodology must be laid out in an implementation timetable that is within the duration of the contract as specified in the **Data Sheet** (DS nos. 29 and 30).

Proposers must be fully aware that the products or services that UNDP requires may be transferred, immediately or eventually, by UNDP to the Government partners, or to an entity nominated by the latter, in accordance with UNDP's policies and procedures. All proposers are therefore required to submit the following in their proposals:

- A statement of whether any import or export licences are required in respect of the goods to be purchased or services to be rendered, including any restrictions in the country of origin, use or dual use nature of the goods or services, including any disposition to end users; and
- b) Confirmation that the Proposer has obtained license of this nature in the past, and have an expectation of obtaining all the necessary licenses, should their Proposal be rendered the most responsive.
- 15.3 Management Structure and Key Personnel This section should include the comprehensive curriculum vitae (CVs) of key personnel that will be assigned to support the implementation of the proposed methodology, clearly defining the roles and responsibilities vis-à-vis the proposed methodology. CVs should establish competence and demonstrate qualifications in areas relevant to the TOR.

In complying with this section, the Proposer assures and confirms to UNDP that the personnel being nominated are available for the Contract on the dates proposed. If any of the key personnel later becomes unavailable, except for unavoidable reasons such as death or medical incapacity, among other possibilities, UNDP reserves the right to consider the proposal non-responsive. Any deliberate substitution arising from unavoidable reasons, including delay in the implementation of the project of programme through no fault of the Proposer shall be made only with UNDP's acceptance of the justification for substitution, and UNDP's approval of the qualification of the replacement who shall be either of equal or superior credentials as the one being replaced.

15.4 Where the **Data Sheet** requires the submission of the Proposal Security, the Proposal Security shall be included along with the Technical Proposal. The Proposal Security may be forfeited by UNDP, and reject the Proposal, in the event of any or any combination of the following conditions:

- a) If the Proposer withdraws its offer during the period of the Proposal Validity specified in the **Data Sheet** (DS no. 11), or;
- b) If the Proposal Security amount is found to be less than what is required by UNDP as indicated in the **Data Sheet** (DS no. 9), or;
- c) In the case the successful Proposer fails:
 - i. to sign the Contract after UNDP has awarded it;
 - ii. to comply with UNDP's variation of requirement, as per RFP clause 35; or
 - iii. to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering the effectivity of the contract that may be awarded to the Proposer.

16. Financial Proposals

The Financial Proposal shall be prepared using the attached standard form (Section 7). It shall list all major cost components associated with the services, and the detailed breakdown of such costs. All outputs and activities described in the Technical Proposal must be priced separately on a one-to-one correspondence. Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price.

17. Currencies

All prices shall be quoted in the currency indicated in the **Data Sheet** (DS no. 15). However, where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:

- a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and
- b) In the event that the proposal found to be the most responsive to the RFP requirement is quoted in another currency different from the preferred currency as per **Data Sheet** (DS no. 15), then UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.

Proposals submitted by two (2) or more Proposers shall all be rejected if they are found to have <u>any</u> of the following:

- a) they have at least one controlling partner, director or shareholder in common; or
- any one of them receive or have received any direct or indirect subsidy from the other/s; or
- c) they have the same legal representative for purposes of this RFP; or
- d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Proposer regarding this RFP process;
- e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Proposer; or
- f) an expert proposed to be in the team of one Proposer participates in more than one Proposal received for this RFP process. This condition does not apply to subcontractors being included in more than one Proposal.

18. Documents Establishing the Eligibility and Qualifications of the Proposer

The Proposer shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided under Section 5, Proposer Information Forms. In order to award a contract to a Proposer, its qualifications must be documented to UNDP's satisfaction. These include, but are not limited to, the following:

- a) That, in the case of a Proposer offering to supply goods under the Contract which the Proposer did not manufacture or otherwise produce, the Proposer has been duly authorized by the goods' manufacturer or producer to supply the goods in the country of final destination;
- b) That the Proposer has the financial, technical, and production capability necessary to perform the Contract; and
- c) That, to the best of the Proposer's knowledge, it is not included in the UN 1267/1989 List or the UN Ineligibility List, nor in any and all of UNDP's list of suspended and removed vendors.

19. Joint Venture, Consortium or Association

If the Proposer is a group of legal entities that will form or have formed a joint venture, consortium or association at the time of the submission of the Proposal, they shall confirm in their Proposal that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the joint venture jointly and severally, and this shall be duly evidenced by a duly notarized Agreement among the legal entities, which shall be submitted along with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.

After the Proposal has been submitted to UNDP, the lead entity identified to represent the joint venture shall not be altered without the prior written consent of UNDP. Furthermore, neither the lead entity nor the member entities of the joint venture can:

- a) Submit another proposal, either in its own capacity; nor
- b) As a lead entity or a member entity for another joint venture submitting another Proposal.

The description of the organization of the joint venture/consortium/association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the Joint Venture Agreement. All entities that comprise the joint venture shall be subject to the eligibility and qualification assessment by UNDP.

Where a joint venture is presenting its track record and experience in a similar undertaking as those required in the RFP, it should present such information in the following manner:

- a) Those that were undertaken together by the joint venture; and
- b) Those that were undertaken by the individual entities of the joint venture expected to be involved in the performance of the services defined in the RFP.

Previous contracts completed by individual experts working privately but who are

permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the joint venture or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

If a joint venture's Proposal is determined by UNDP as the most responsive Proposal that offers the best value for money, UNDP shall award the contract to the joint venture, in the name of its designated lead entity. The lead entity shall sign the contract for and on behalf of all other member entities.

20. Alternative Proposals

Unless otherwise specified in the **Data Sheet** (DS nos. 5 and 6), alternative proposals shall not be considered. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.

21. Validity Period

Proposals shall remain valid for the period specified in the **Data Sheet** (DS no. 8), commencing on the submission deadline date also indicated in the **Data Sheet** (DS no. 21). A Proposal valid for a shorter period shall be immediately rejected by UNDP and rendered non-responsive.

In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Proposers to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.

22. Proposer's Conference

When appropriate, a proposer's conference will be conducted at the date, time and location specified in the **Data Sheet** (DS no. 7). All Proposers are encouraged to attend. Non-attendance, however, shall <u>not</u> result in disqualification of an interested Proposer. Minutes of the proposer's conference will be either posted on the UNDP website, or disseminated to the individual firms who have registered or expressed interest with the contract, whether or not they attended the conference. No verbal statement made during the conference shall modify the terms and conditions of the RFP unless such statement is specifically written in the Minutes of the Conference, or issued/posted as an amendment in the form of a Supplemental Information to the RFP.

D. SUBMISSION AND OPENING OF PROPOSALS

23. Submission

23.1 The Financial Proposal and the Technical Proposal Envelopes <u>MUST BE COMPLETELY</u> <u>SEPARATE</u> and <u>each of them must be submitted sealed individually</u> and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope MUST clearly indicate the name of the Proposer. The outer envelopes shall bear the address of UNDP as specified in the **Data Sheet** (DS no.20) and shall include the Proposer's name and address, as well as a warning that state "not to be opened before the time and date for proposal opening" as specified in the **Data Sheet** (DS no. 24). The Proposer shall assume the responsibility for the misplacement or premature opening of Proposals due to improper sealing and labeling by the Proposer.

- 23.2 Proposers must submit their Proposals in the manner specified in the **Data Sheet** (DS nos. 22 and 23). When the Proposals are expected to be in transit for more than 24 hours, the Proposer must ensure that sufficient lead time has been provided in order to comply with UNDP's deadline for submission. UNDP shall indicate for its record that the official date and time of receiving the Proposal is the <u>actual</u> date and time when the said Proposal has physically arrived at the UNDP premises indicated in the **Data Sheet** (DS no. 20).
- 23.3 Proposers submitting Proposals by mail or by hand shall enclose the original and each copy of the Proposal, in separate sealed envelopes, duly marking each of the envelopes as "Original Proposal" and "Copy of Proposal" as appropriate. The 2 envelopes shall then be sealed in an outer envelope. The number of copies required shall be as specified in the **Data Sheet** (DS No. 19). In the event of any discrepancy between the contents of the "Original Proposal" and the "Copy of Proposal", the contents of the original shall govern. The original version of the Proposal shall be signed or initialed by the Proposer or person(s) duly authorized to commit the Proposer on every page. The authorization shall be communicated through a document evidencing such authorization issued by the highest official of the firm, or a Power of Attorney, accompanying the Proposal.
- 23.4 Proposers must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Proposer accepts the General Contract Terms and Conditions of UNDP as attached hereto as Section 11.

24. Deadline for Submission of Proposals and Late Proposals

Proposals must be received by UNDP at the address and no later than the date and time specified in the **Data Sheet** (DS nos. 20 and 21).

UNDP shall not consider any Proposal that arrives after the deadline for submission of Proposals. Any Proposal received by UNDP after the deadline for submission of Proposals shall be declared late, rejected, and returned unopened to the Proposer.

25. Withdrawal, Substitution, and Modification of Proposals

- 25.1 Proposers are expected to have sole responsibility for taking steps to carefully examine in detail the full consistency of its Proposals to the requirements of the RFP, keeping in mind that material deficiencies in providing information requested by UNDP, or lack clarity in the description of services to be provided, may result in the rejection of the Proposal. The Proposer shall assume the responsibility regarding erroneous interpretations or conclusions made by the Proposer in the course of understanding the RFP out of the set of information furnished by UNDP.
- 25.2 A Proposer may withdraw, substitute or modify its Proposal after it has been submitted by sending a written notice in accordance with Clause 23.1, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal must accompany the respective written notice. All notices must be received by UNDP prior to the deadline for submission and submitted in accordance with RFP Clause 23.1 (except that withdrawal notices do not require copies). The respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or MODIFICATION".

- 25.3 Proposals requested to be withdrawn shall be returned unopened to the Proposers.
- 25.4 No Proposal may be withdrawn, substituted, or modified in the interval between the deadline for submission of Proposals and the expiration of the period of proposal validity specified by the Proposer on the Proposal Submission Form or any extension thereof.

26. Proposal Opening

UNDP will open the Proposals in the presence of an ad-hoc committee formed by UNDP of at least two (2) members. If electronic submission is permitted, any specific electronic proposal opening procedures shall be as specified in the **Data Sheet** (DS no. 23).

The Proposers' names, modifications, withdrawals, the condition of the envelope labels/seals, the number of folders/files and all other such other details as UNDP may consider appropriate, will be announced at the opening. No Proposal shall be rejected at the opening stage, except for late submission, for which the Proposal shall be returned unopened to the Proposer.

27. Confidentiality

Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Proposers or any other persons not officially concerned with such process, even after publication of the contract award.

Any effort by a Proposer to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal.

In the event that a Proposer is unsuccessful, the Proposer may seek a meeting with UNDP for a debriefing. The purpose of the debriefing is discussing the strengths and weaknesses of the Proposer's submission, in order to assist the Proposer in improving the proposals presented to UNDP. The content of other proposals and how they compare to the Proposer's submission shall not be discussed.

E. EVALUATION OF PROPOSALS

28. Preliminary Examination of Proposals

UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, whether or not the Proposer is in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's list of suspended and removed vendors, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP may reject any Proposal at this stage.

29. Evaluation of Proposals

29.1 UNDP shall examine the Proposal to confirm that all terms and conditions under the UNDP General Terms and Conditions and Special Conditions have been accepted by the Proposer without any deviation or reservation.

- 29.2 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other documentation provided, applying the evaluation criteria, sub-criteria, and point system specified in the **Data Sheet** (DS no. 32). Each responsive Proposal will be given a technical score. A Proposal shall be rendered non-responsive at this stage if it does not substantially respond to the RFP particularly the demands of the Terms of Reference, which also means that it fails to achieve the minimum technical score indicated in the **Data Sheet** (DS no. 25). Absolutely no changes may be made by UNDP in the criteria, sub-criteria and point system indicated in the **Data Sheet** (DS no. 32) after all Proposals have been received.
- 29.3 In the second stage, only the Financial Proposals of those Proposers who achieve the minimum technical score will be opened for evaluation for comparison and review. The Financial Proposal Envelopes corresponding to Proposals that did not meet the minimum passing technical score shall be returned to the Proposer unopened. The overall evaluation score will be based either on a combination of the technical score and the financial offer, or the lowest evaluated financial proposal of the technically qualified Proposers. The evaluation method that applies for this RFP shall be as indicated in the **Data Sheet** (DS No. 25).

When the Data Sheet specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:

 Rating the Technical Proposal (TP):

 TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100

 Rating the Financial Proposal (FP):

 FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100

 Total Combined Score:

 (TP Rating) x (Weight of TP, e.g. 70%)

 + (FP Rating) x (Weight of FP, e.g., 30%)

 Total Combined and Final Rating of the Proposal

- 29.4 UNDP reserves the right to undertake a post-qualification exercise aimed at determining, to its satisfaction the validity of the information provided by the Proposer. Such post-qualification shall be fully documented and, among those that may be listed in the **Data Sheet** (DS No.33), may include, but need not be limited to, all or any combination of the following :
 - a) Verification of accuracy, correctness and authenticity of information provided by the Proposer on the legal, technical and financial documents submitted;
 - b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;
 - c) Inquiry and reference checking with Government entities with jurisdiction on the

Proposer, or any other entity that may have done business with the Proposer;

- d) Inquiry and reference checking with other previous clients on the quality of performance on ongoing or previous contracts completed;
- e) Physical inspection of the Proposer's offices, branches or other places where business transpires, with or without notice to the Proposer;
- f) Quality assessment of ongoing and completed outputs, works and activities similar to the requirements of UNDP, where available; and
- g) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

30. Clarification of Proposals

To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Proposer for a clarification of its Proposal.

UNDP's request for clarification and the response shall be in writing. Notwithstanding the written communication, no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP Clause 32.

Any unsolicited clarification submitted by a Proposer in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.

31. Responsiveness of Proposal

UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself.

A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.

If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Proposer by correction of the material deviation, reservation, or omission.

32. Nonconformities, Reparable Errors and Omissions

Provided that a Proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.

Provided that a Proposal is substantially responsive, UNDP may request the Proposer to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Proposer to comply with the request may result in the rejection of its Proposal.

Provided that the Proposal is substantially responsive, UNDP shall correct arithmetical errors as follows:

- a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;
- b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to the above.

If the Proposer does not accept the correction of errors made by UNDP, its Proposal shall be rejected.

F. AWARD OF CONTRACT

33. Right to Accept, Reject, or Render Non-Responsive Any or All Proposals

UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Proposer(s) of the grounds for UNDP's action. Furthermore, UNDP shall not be obliged to award the contract to the lowest price offer.

UNDP shall also verify, and immediately reject their respective Proposal, if the Proposers are found to appear in the UN's Consolidated List of Individuals and Entities with Association to Terrorist Organizations, in the List of Vendors Suspended or Removed from the UN Secretariat Procurement Division Vendor Roster, the UN Ineligibility List, and other such lists that as may be established or recognized by UNDP policy on Vendor Sanctions. (See

<u>http://www.undp.org/content/undp/en/home/operations/procurement/procurement_prot</u> <u>est/</u> for details)

34. Award Criteria

Prior to expiration of the period of proposal validity, UNDP shall award the contract to the qualified Proposer with the highest total score based on the evaluation method indicated in the **Data Sheet** (DS nos. 25 and 32).

35. Right to Vary Requirements at the Time of Award

At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

36. Contract Signature

Within fifteen (15) days from the date of receipt of the Contract, the successful Proposer shall sign and date the Contract and return it to UNDP.

Failure of the successful Proposer to comply with the requirement of RFP Clause 35 and this

provision shall constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security if any, and on which event, UNDP may award the Contract to the Proposer with the second highest rated Proposal, or call for new Proposals.

37. Performance Security

A performance security, if required, shall be provided in the amount and form provided in Section 9 and by the deadline indicated in the **Data Sheet** (DS no. 14), as applicable. Where a Performance Security will be required, the submission of the said document, and the confirmation of its acceptance by UNDP, shall be a condition for the effectivity of the Contract that will be signed by and between the successful Proposer and UNDP.

38. Bank Guarantee for Advanced Payment

Except when the interests of UNDP so require, it is the UNDP's preference to make no advanced payment(s) on contracts (i.e., payments without having received any outputs). In the event that the Proposer requires an advanced payment upon contract signature, and if such request is duly accepted by UNDP, and the said advanced payment exceeds 20% of the total proposal price, or exceed the amount of USD 30,000, UNDP shall require the Proposer to submit a Bank Guarantee in the same amount as the advanced payment. A bank guarantee for advanced payment shall be furnished in the form provided in Section 10.

39. Vendor Protest

UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a purchase order or contract through a competitive procurement process. In the event that a Proposer believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/procurement/protest.shtml

Instructions to Proposers

DATA SHEET

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Instruction to Proposers. In the case of a conflict between the Instructions to Proposers, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall govern.

DS No.	Cross Ref. to Instruc -tions	Data	Specific Instructions / Requirements
1		Project Title :	"IMPROVED LIVELIHOODS AND SOCIAL COHESION IN MYANMAR PROJECT"
2		Title of Services/Work:	Project Implementation Services – Affordable Technology Innovations for Rural Communities
3		Country / Region of Work Location:	Myanmar
4	C.13	Language of the Proposal:	English
5	C.20	Conditions for Submitting Proposals for Parts or sub-parts of the TOR	Not allowed
6	C.20	Conditions for Submitting Alternative Proposals	Shall not be considered
7	C.22	A pre-proposal conference will be held on: Not applicable.	Time: 11:15AM Date: 10/23/2014 Venue: United Nations Development Programme 6 Natmauk Road, Tamwe Township Yangon 11211 The UNDP focal point for the arrangement is: U Ye Htut Thein Address: United Nations Development Programme 6 Natmauk Road, Tamwe Township Yangon 11211

			Telephone: (95-1) 542910~542919, Ext. 158 Facsimile: (95-1) 544531 E-mail: ye.htut.thein@undp.org	
8	C.21	Period of Proposal Validity commencing on the submission date	90 days	
9	B.9.5 C.15.4 b)	Proposal Security	Not Required	
10	B.9.5	Acceptable forms of Proposal Security	Not Applicable	
11	B.9.5 C.15.4 a)	Validity of Proposal Security	Not Applicable	
12		Advanced Payment upon signing of contract	Allowed up to a maximum of 20% of contract ¹	
13		Liquidated Damages	Will not be imposed	
14	F.37	Performance Security	Not Required	
15	C.17, C.17 b)	Preferred Currency of Proposal and Method for Currency conversion	United States Dollars (US\$) Local Currency for local companies, firms, LNGOs, etc. Reference date for determining UN Operational Exchange Rate: 10 November 2014	
16	B.10.1	Deadline for submitting requests for clarifications/ questions	7 days before the submission date.	
17	B.10.1	Contact Details for submitting clarifications/questions ²	Focal Person in UNDP: Mr. Ye Htut Thein Address:United Nations Development Programme,	

¹ If the advanced payment that the Bidder will submit will exceed 20% of the Price Offer, or will exceed the amount of USD 30,000, the Bidder must submit an Advanced Payment Security in the same amount as the advanced payment, using the form and contents of the document in Section 10

² This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was officially received.

			6 Natmauk Road, Tamwe Township Yangon 11211, Myanmar Facsimile: Fax No. :+ 95 1 545634 & 544531 E-mail address dedicated for this purpose: ye.htut.thein@undp.org	
18	B.11.1	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	Direct communication to prospective Proposers by email or fax	
19	D.23.3	No. of copies of Proposal that must be submitted [if transmitted by courier]	Original : 1 Copies : 2	
20	D.23.1 D.23.2 D.24	Proposal Submission Address	United Nations Development Programme United Nations Compound 6 Natmauk Road, Tamwe Township Yangon 11211, Myanmar	
21	C.21 D.24	Deadline of Submission	Date and Time : November 10, 2014 12:00 PM	
22	D.23.2	Allowable Manner of Submitting Proposals	Courier/Hand Delivery (OR) Electronic submission of Bid	
23	D.23.2 D.26	Conditions and Procedures for electronic submission and opening, if allowed	Official address for e-submission: <u>registry.mm@undp.org</u> Free for virus and corrupted files PDF format files only Financial proposal must be password protected Password must not be provided to UNDP until requested Mandatory subject of e-mail: RFP for Affordable Technology Innovations for Rural Communities	
24	D.23.1	Date, time and venue for opening of Proposals	Date and Time: November 10, 2014 2:00 PM Venue : UNDP,6 Natmauk Road, Tamwe Township Yangon 11211, Myanmar	
25	E.29.2 E.29.3 F.34	Evaluation method to be used in selecting the most responsive Proposal	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals, respectively, where the minimum passing score of technical proposal is 70%	

26	C.15.1	Required Documents that must be Submitted to Establish Qualification of Proposers (In "Certified True Copy" form only)	 Company Profile, which should <u>not</u> exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured Members of the Governing Board and their Designations duly certified by the Corporate Secretary, or its equivalent document if Bidder is not a corporation Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder Certificate of Registration of the business, including Articles of Incorporation, or equivalent document if Bidder is not a corporation or evidence of having initiated registration. Local Government permit to locate and operate in the current location of office or factory Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country Latest Audited Financial Statement (Income Statement and Balance Sheet) including Auditor's Report for the past two (2) years Statement of Satisfactory Performance from the Top [indicate number] Clients in terms of Contract Value the past [indicate number of years of reference] All Information regarding any past and current litigation during the last five (5) years, in which the bidder is involved, and the final resolution if already concluded. Contracts awarded for similar activities worth an accumulated value of USD 300,000 in the last 3 years, of which one implementing/ongoing contract should be valued at USD 100,000.
27		Other documents that may be Submitted to Establish Eligibility	
28	C.15	Structure of the Technical Proposal (only if different from the provision of Section 12)	
29	C.15.2	Latest Expected date for commencement of Contract	January 1, 2015

30	C.15.2	Expected duration of contract (Target Commencement Date and Completion Date)	15 months (20 Dec 2014 to 19 March 2016)
31		UNDP will award the contract to:	One Proposer only
32	E.29.2 F.34	Criteria for the Award of Contract and Evaluation of Proposals	(See Tables below)
33	E.29.4	Post-Qualification Actions	Verification of accuracy, correctness and authenticity of the information provided by the bidder on the legal, technical and financial documents submitted; Inquiry and reference checking with other previous clients on the quality of performance on ongoing or previous contracts completed;
34		Conditions for Determining Contract Effectivity	
35		Other Information Related to the RFP	

Summa	ary of Technical Proposal Evaluation Forms	Points Obtainable	
1.	Expertise of Firm / Organization	30%	300
2.	Proposed Methodology, Approach and Implementation Plan	40%	400
3.	Management Structure and Key Personnel	30%	300
Total			1000

	Technical Proposal Evaluation Form 1		
	Expertise of the Firm/Organization		
1.1	Reputation of Organization and Staff / Credibility / Reliability / Industry Standing	50	
1.2	 General Organizational Capability which is likely to affect implementation Financial stability loose consortium, holding company or one firm age/size of the firm strength of project management support project financing capacity project management controls 	90	

1.3	Extent to which any work would be subcontracted (subcontracting carries additional risks which may affect project implementation, but properly done it offers a chance to access specialized skills.)	15
1.4	Quality assurance procedures, warranty	25
1.5	Relevance of:-Specialized Knowledge-Experience on Similar Programme / Projects-Experience on Projects in the RegionWork for UNDP/ major multilateral/ or bilateral programmes	120
		300

Tech	nical Proposal Evaluation	Points	
Form	2	Obtainable	
	Proposed Methodology, Approach and Implementation Plan		
2.1	To what degree does the Proposer understand the task?	30	
2.2	Have the important aspects of the task been addressed in sufficient detail?	25	
2.3	Are the different components of the project adequately weighted relative to one	20	
	another?		
2.4	Is the proposal based on a survey of the project environment and was this data input	55	
	properly used in the preparation of the proposal?		
2.5	Is the conceptual framework adopted appropriate for the task?	65	
2.6	Is the scope of task well defined and does it correspond to the TOR?	120	
2.7	Is the presentation clear and is the sequence of activities and the planning logical,	85	
	realistic and promise efficient implementation to the project?		
		400	

	Technical Proposal EvaluationPoints ObtainableForm 3				
	Management Structure and Key Personnel	Sub-score			
3.1	Task Manager/Team Leader/equivalent		120		
	- A master's level qualification in development studies, economics, conflict studies or related field.	20			
	 A minimum of 7 years of experience in one or more of the following technical areas (community development, livelihoods, social cohesion, peacebuilding, capacity-development). 	30			
	 Demonstrated evidence of designing, implementing, managing and monitoring programmes and projects. 	25			
	 Demonstrated evidence of capacity-development and training experience. 	20			
	 International and/or regional and in-country comparative experience. 	25			
	total	120			
3.2	Field Coordinator/Equivalent		120		
	- A university undergraduate level qualification.	10			
	- A minimum of 5 years of professional work experience.	20			
	 Demonstrated evidence of managing or coordinating cross-state programmes. 	45			
	 Demonstrated evidence of building and sustaining partnerships with local level actors in government and civil society. 	45			
	total	120			

3.3	Programme and Operations staff (at minimum, Monitoring and Reporting Officer (or equivalent)		60
	- Academic qualifications	20	
	- Work experience	40	
	Total	60	
			300

A. GENERAL INFORMATION		
Title of Services/ Work	Project Implementation Services – Affordable Technology Innovations for Rural Communities	
No. of Organizations Required	1	
Country/ Region of Work Location:	 100 villages in 03 states Shan (20 villages in Hopone Township) Mon (40 villages in Than Phyu Zayat, Chaung Zone, Paung Townships) Kayin (40 villages in Hpa-an, Hlaing Bwe, Kawkareik and Kyarinseikgyi Townships) (The list of target villages is annexed) 	
Type of Contract	Professional Services Contract	
Starting Date	December 2014	
Expected Duration of Assignment	15 months (December 2014 to March 2016)	

B. BACKGROUND

Under its new Country Programme Document 2013-2015, UNDP's livelihood support is programmed to address social cohesion issues in Myanmar, and is targeted across 311 villages across 07 ceasefire and high-poverty states. To-date livelihood assistance has largely been needs-based, and comprising of capital assistance, training and infrastructure. UNDP wishes to add-value to the work it has started in its target locations by strengthening the twin elements of technological innovations and entrepreneurship.

In May 2014, UNDP undertook a scoping mission on *introducing affordable technologies to vulnerable communities*. This mission undertook consultations with government institutions at the local level and non-governmental organizations (I/NGOs); and conducted technology fairs that showcased a sample of products (in Mon and Kayin states). These consultations and technology fairs were well-received and demonstrated interest in the ideas and demand for products, and relative purchasing power for affordable products.

Based on findings from the scoping mission, UNDP wishes to implement a 15-month pilot project on AFFORDABLE TECHNOLOGY INNOVATIONS FOR RURAL COMMUNITIES.

The <u>objectives</u> of this pilot phase are:

- To increase market access to affordable technologies to poor and vulnerable communities;
- To increase income-generation and enterprise-development opportunities, especially of women and youth in target locations;
- To use the intervention as a further strategy for strengthening social cohesion among target communities;
- To test model for scale-up across all target locations.

The key principles of this pilot phase are:

- Strengthening social cohesion: Social cohesion will be an underlying thread across the intervention which will aim to a) reduce socio-economic disparities and improve socio-economic opportunities for vulnerable persons and communities; and b) improve intra and inter-community networks, interactions, trust and unity. At the local level, village-based CBOs will play a lead role in planning, mobilization and monitoring activities. In some locations they will be complemented by federated women's groups, who will support mobilization and the identification of women entrepreneurs.³ The technologies themselves will help improve livelihood and income-generation opportunities directly (of local entrepreneurs) and indirectly (of end-user communities). The action will especially benefit women, directly (local women entrepreneurs) and indirectly by reducing women's socio-economic burdens for example around firewood collection and cooking and improving women's security, for example through improved lighting. The intervention will help reduce local/community conflicts around natural and energy resources, for example, in some communities where there are localized conflicts around firewood shortages.
- **Adopting market-based approaches:** the intervention will help to connect demand and supply that will be sustainable beyond this intervention and contribute to developing local entrepreneurship capacities.
- **Benefitting livelihood development and income-generation:** the intervention will provide direct income generating or employment opportunities for local distributors and help individuals and communities to increase productivity and reduce overhead costs.
- **Building on past work:** As part of its larger livelihood and social cohesion portfolio, UNDP has established relationships with communities in the target locations and with government institutions and I/NGOs at the local level; provided a package of social protection (food-banks), capital grants for agriculture, fisheries, livestock and SME; provided community extension training for agriculture and livestock services; constructed small livelihood and community infrastructure; facilitated interaction, exposure and dialogue activities; strengthened the capacity of community governance mechanisms; and provided livelihood and vocational training. The intervention will build on this work. The network of village-based CBOs are well-placed to lead community mobilization, planning and monitoring activities.

While the feasibility mission showcased a number of innovative technology products, during the pilot UNDP wishes to work with 3 products only.

- 1) Fuel-efficient cook-stoves
- 2) Portable Solar lights (d. light S20)
- 3) Solar light/charger (brightbox)

These technologies demonstrated the highest need/demand during the feasibility mission. They are also likely to contribute to the most direct improvements to socio-economic development and livelihoods. The solar lights and chargers are also likely to have the highest value for the community as a whole (for example, useful for community buildings etc).

³ Under its Human Development Initiative (prior to 2013) UNDP supported the formation and capacitydevelopment of Self-Reliance Groups (SRGs). During the HDI transition phase, UNDP supported federating SRGs with 3-tiered federated approach to ensure the sustainability of such groups. SRGs formed Cluster Leading Groups (CLG) and then Township Leading Groups (TLGs). As of early Aug 2014, over 22,000 women members are directly participating and benefiting from 1,979 SRGs which are federated into 112 CLGs and 31 TLGs in 8 Regions/States of Myanmar. Currently, these CLGs and TLGs are being supported with further capacitydevelopment for interfacing with government and networking.

UNDP wishes to identify an Implementing Partner (IP) (non-governmental organization) to undertake the scope of work for the pilot project.

C. SCOPE OF WORKS, DELIVERABLES, TIMELINES

The IP's scope of work is as follows:

1. INCEPTION PHASE

- UNDP, in partnership with a technical partner, will conduct orientation and training for the IP. As this is a pilot, UNDP and the IP will use the inception phase to collaboratively refine and concretize the intervention. The orientation sessions will include: introduction to approaches and principles; methodology for technology fairs, products, pricing method, marketing material and training of distributers.
- The IP with UNDP will cluster the target villages (4-5 villages per cluster). This is done to facilitate a market demand that is larger than the village unit. Clustering villages together will allow for greater opportunity for income generation based on higher demands.
- The IP will prepare a brochure of the product line in the local languages.
- UNDP and the IP will establish indicators for measuring results; agree on reporting templates and timelines; and develop preliminary concepts for knowledge-product and events.

Expected duration: 04 weeks (December 2014/January 2015)

2. CONDUCT ASSESSMENTS IN ALL TARGET LOCATIONS

- The IP will conduct Technology Fairs in all target clusters. The objective of the fairs is to assess the interest and demand for the technologies in target locations, specifically, the type of products demanded at the household level (which will have direct and indirect beneficial impacts on livelihoods and income-generation) and the demand for products for communal use (for example, cook-stoves for a community hall or solar chargers for the local school). The fairs will showcase the catalogue of available products; demonstrate their functions, benefits and usage. The aim of the fairs is to demonstrate the usefulness of the technologies and assess market demand for individual items.
- Additional to the fairs, the IP will also conduct a focus-group discussion (FGD) at village cluster level with a sample of community representative, and join UNDP in meetings with government institutions at the local level, civil society organizations (CSOs), and 2-3 development organizations. The objective of these meetings will be to complement the assessment of market demand with more contextual information, including on local economic conditions, social and conflict dynamics and similar activities. particularly examining social cohesion dynamics and impacts; i.e. how will the introduction of products help reduce socio-economic disparities and inequalities in the community; how will the intervention strengthen intercommunity networks and relations; and how will the intervention mitigate local conflicts, say for example around natural energy resource shortages? The IP will use these meetings to also confirm and seek feedback on a potential product(s) that could benefit the community as a whole.
- During the assessment phase, the IP will also assess interest of individuals interested in serving as product distributers.
- The IP will prepare a report per state that summarizes key findings.

Expected duration: 08 weeks (Feb/March 2015)

- 3. SETTING-UP A DISTRIBUTION NETWORK AND RELATED CAPACITY-DEVELOPMENT
 - In parallel, the IP will identify local distributers for the products. It is proposed to identify 1-2 local distributers per product category per village cluster (i.e. 1-2 persons for the cook-stoves

and 1-2 persons for the solar products). These could be existing entrepreneurs (e.g. groceryshop owners, mobile grocers etc.) or new entrepreneurs. Individuals will be identified based on assessed interest and capacity. Consideration will be given to supporting women and youth entrepreneurs. Consideration will also be given to including persons from traditionally excluded or marginalized groups and for setting-up a network of persons that are representative of different demographics (gender, ethnicity, language etc).

- The IP will provide a package of capacity-development (training, mentoring and related support) to the distributers including the following:
- a) In partnership with the product suppliers, training on the technical aspects of the products they will handle (e.g. operation, repair, after-sales service, maintenance etc).
- b) Training on methodology (technology fairs, pricing etc)
- c) Training on business development in order to be successful local distributors, including formulating business plans.
- d) As part of the business development exercise, the IP will also assess the requirements and make provisions for start-up capital per distributer (e.g. for setting-up a kiosk or purchasing a motor-bike).
- e) In partnership with UNDP awareness on community cohesion.

4. PRODUCT SOURCING AND PURCHASING

- Based on the assessment of markets per cluster, the IP will source the 3 products. The IP will consider affordability, durability, quality of products and the quality of after-sales services. The IP's arrangements with the suppliers should also include provisions for training the IP, and in turn, the local distributers, on the technical aspects of the products. In the medium to longer-term, the IP should facilitate a direct relationship between the suppliers and distributers (and through them the communities) that would maintain and develop the market, independent of the IP and UNDP.
- The IP will make an upfront procurement of the products, based on best case estimates generated from the fairs and the business plans formulated by the local distributers. The IP will also procure the products identified for its communal/collective value.

Expected duration: 12 weeks (April-May-Jun 2015)

F) CONTINUED SUPPORT TO DISTRIBUTERS/RETAIL OF PRODUCTS TO COMMUNITIES/PROVISION OF TECHNOLOGIES TO THE COMMUNITIES

- UNDP and the IP will hand-over the community-identified product to the community to be maintained as a 'collective asset' at the outset. Aside from the community-strengthening impact, this product is also meant to have a 'demonstration' effect for the entrepreneurial model that follows.
- The IP will hand over the first stock of products to the distributers, who will start their retail enterprises in the community. Where assessed, distributers will be encouraged to retail on an instalment basis to households with low purchasing power. The sales and profits will be used by the distributers to purchase new stocks. While this will be technically facilitated by the IP for 1 additional round following the first stock purchase (using sales and profits) by approximately end-2015, it is envisaged that there will be a direct market relationship between the distributers and the technology service-providers.
- The IP will ensure the efficient monitoring of stocks and logistical coordination.
- The IP will maintain close relationship with the distributers throughout the intervention, providing on-the-job training and mentoring. The IP will also devise innovative ways for incentivizing distributors.

Expected duration: 24 weeks (July 2015 to January 2016).

G) MONITORING, REPORTING AND KNOWLEDGE MANAGEMENT

- The IP will provide continuous monitoring services, looking at the intervention's results vis-à-vis income-generation and employment creation for local entrepreneurs; improvements to livelihoods and socio-economic conditions of end-user communities; and strengthened social cohesion in target communities. As this is a pilot, UNDP and the IP will use the inception phase to collaboratively develop the indicators and reporting products.
- The IP will also collaborate with UNDP to develop a knowledge-product and to convene knowledge-sharing events for stakeholders in order to share results and lessons of the intervention.
- The IP will also hold a fair/competition for local technological innovations for 1 of the 3 product categories.
- The IP will comply with all reporting obligations, as agreed with UNDP during inception phase.

Expected duration: Throughout (December 2014 – March 2016). Knowledge-management products and events between January/February 2016. Completion report no later than June 2016.

Note on scale-up: UNDP will conduct an assessment at the end of the pilot to determine if the project addressed the intended objectives. If the model proves scalable, it will be expanded to the other states and townships in 2016. The scale-up could potentially include strategies for fostering local technology development, for example by hosting local technology competitions to sprout new ideas and solutions using affordable technology and partnering with Universities to support students to develop original products and introduce them to marginalized communities.

PHASE	DELIVERABLE	TIMELINE	CONTRACTUAL MILESTONE	REMARKS
1 Inception phase	 Participate in UNDP organized 5-day orientation, training and planning workshop. Finalize village clusters, concepts, approaches, work plan, indicators, reporting templates and knowledge- management ideas Prepare product brochures and other audio-video material as needed (in local languages Finalize field-work plan for assessment phase Conduct orientation for IP staff 	04 weeks (December 2014/January 2015)	20% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 1, to be submitted by end-January 2015 as certified by UNDP.	Orientation workshop will be in Yangon, and organized and financed by UNDP. IP costs participation only.
2 Conduct assessments in all target locations	 Organize technology fairs in all locations: 1 fair per village cluster * 20 village clusters Conduct 1 focus-group discussion (FGD) at village cluster level with a sample of community representative per village cluster: 1 FGD * 20 village clusters Join UNDP in meetings with government institutions at the local level, and 4-5 civil society organizations (INGO, NGOs and local CSOs): 2 days per Township * 8 townships Prepare and submit report to UNDP 	08 weeks (Feb/March 2015)	10% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 2 to be submitted by end-March 2015 as certified by UNDP and 50% advance of funds required for product purchasing + 50% advance of funds required for start-up capital for local distributers	UNDP area-teams will facilitate introductory meetings with village- CBOs; with whom the IP can work to mobilize communities for tech- fairs and FDG. UNDP area teams will organize and join meetings with government institutions at the local level and civil society organizations

3 Product sourcing and purchasing Setting-up a distribution network and related capacity- development	 Procure stock products based on estimates generated from tech-fairs. Estimate USD 3000 per village (items for HH and community use) * 100 villages. Identify and train local distributers: Estimate minimum of 2 per cluster * 20 clusters = 40 persons Provide start-up capital (as needed) for local distributers: maximum of USD 200 * 40 persons 	12 weeks (April- May-Jun 2015)	10% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 3 to be submitted by end-June 2015 as certified by UNDP + remaining 50% of funds required for product purchasing based on actuals + remaining 50% of funds required for start-up capital for local distributers based on actuals	
4 Continued support to distributers/R etail of products to communities/ provision of technologies to the communities	 Hand-over of collective product to community Continuous monitoring and support to distributers Continuous monitoring of end-users Facilitation of second procurement 	24 weeks (or July 2015 to January 2016).	10% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 3 to be submitted by end-June 2015 as certified by UNDP + remaining 50% of funds required for product purchasing based on actuals + remaining 50% of funds required for start-up capital for local distributers based on actuals	
5 Monitoring, reporting and	 Conduct regular monitoring; including against indicators and targets agreed on with UNDP 	Throughout (December 2014 to March 2016)	20% of the amount for the Contractor's services upon submission of completion report as certified by UNDP no later than 3	IP should organize and cost report development and knowledge-

knowledge	2. Meet all reporting obligations, as agreed on		months following completion.	management events.
management	t with UNDP during inception phase.			
	3. Formulate knowledge-management product			
	(report with case-studies).			
	4. Organize a local competition/fair for 1 of the			
	3 products.			
	5. Convene in partnership with UNDP in			
	knowledge-management events: at			
	minimum 2 events, targeting government			
	and CSOs.			
	6. Submit completion report (narrative and			
	financial), up to 3 months following project			
	completion.			

D. INSTITTUIONAL ARRANGEMENTS

The IP will report to UNDP, and specifically to an assigned focal-point in Output 5 (Improved Livelihoods and Social Cohesion) team based in Yangon. The IP bears full responsibility for meeting all deliverables outlined in section C, and all related management, implementation, operational and monitoring responsibilities. The IP will work closely with the Yangon-based team, and with the relevant area office teams in the target locations.

The IP is expected to meet the reporting obligations laid out in section C including 04 progress reports and 01 completion report as per schedules laid-out in section 2. UNDP and the IP will agree on the specific reporting formats and indicators during phase 1. Additionally, the IP is expected to maintain regular communication with UNDP to provide regular feedback on implementation progress, results, challenges and bottlenecks. The IP is also expected to provide updates and inputs to UNDP where these are needed to respond to corporate and external partners.

E. DURATION OF WORK

The time-period for implementation of the project is 15 months, from December 2014 to March 2016.

F. LOCATION OF WORK

03 states: Kayin, Shan and Mon. The IP should be able to undertake the scope of works laid-out in section C in all 03 locations.

G. QUALIFICATIONS OF THE SUCCESSFUL SERVICE PROVIDER AT VARIOUS LEVELS

The contracted organization(s) and its relevant staff members should come with a substantial expertise in development, sustainable livelihoods, capacity-development and social cohesion. The organization or its staff should also possess significant experience working in the Myanmar context. Furthermore, the team should comprise members with experience in conducting capacity-development programmes and project management. The contracted organization should have the capacity to deliver quality services in a timely, professional manner. The team should reflect a strong gender balance. A team that strongly reflects Myanmar's ethnic, religious and linguistic diversity is preferred.

Education	 <u>Project Team Leader (or equivalent)</u> A master's level qualification in development studies, economics, conflict studies or related field.
	Field Coordinator (or equivalent)
	An university undergraduate level qualification.
	 Monitoring and Reporting Officer (or equivalent) An university undergraduate level qualification.
	Finance Officer (or equivalent)
	A certification in accounting
Experience	Organization

	 A minimum of 07 years of experience in managing, designing, implementing, monitoring local development, livelihoods, social cohesion and peacebuilding projects. A minimum of 05 years of experience in Myanmar. Comparative (international, regional or local) experience working in the fields of local development, livelihoods, social cohesion and peacebuilding including extensive institutional knowledge of these issues. Experience with innovative development approaches, including technology innovations.
	 Project Team The project team should comprise, at minimum, a Team Leader; a Field Coordinator; and experienced programme and operations staff (at minimum, covering monitoring/reporting and finance). The combined team should include the following: Experience in developing and leading local development, livelihoods, social cohesion and peacebuilding projects. Proven ability to adeptly work with a broad range of stakeholders including government, NSAs and civil society representatives. Knowledge and experience of conflict sensitivity and gender, including mainstreaming tools. Strong monitoring and reporting competencies and experience. Proven experience in project management. The Team Leader should contribute 50% or more of his/her time to this assignment. The Field Coordinator should contribute 75% or more of his/her time to this assignment. The Field Coordinator should contribute 25% of more of their time to this project. The CVs of the Team Leader, Field Coordinator, Monitoring and Reporting Officer and Finance Officer (or equivalents of these positions) should be submitted, at minimum, as part of the proposal.
	 <u>Team Leader (or equivalent)</u> A minimum of 7 years of experience in one or more of the following technical areas (community development, livelihoods, social cohesion, peacebuilding, capacity-development). Demonstrated evidence of designing, implementing, managing and monitoring programmes and projects. International and/or regional and in-country comparative experience.
	 Field Coordinator (or equivalent) A minimum of 5 years of professional work experience. Demonstrated evidence of managing or coordinating cross-state programmes.
Language	The project team should have excellent oral and written skills in English with a significant number of team members with oral and written fluency in Myanmar. Relevant local language skills among the team would be a significant advantage.

	 Operational presence in Myanmar and in the target states, or demonstrated ability to start-up operations in the target states or demonstrated ability to undertake scope of works from remote locations. Registration, or evidence of having initiated registration for operating in Myanmar, or alternatively, documentation from relevant authority for operating in target state(s).
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H. SCOPE OF PROPOSAL PRICE AND SCHEDULE OF PAYMENTS

The IP will be hired under a professional services contract and be paid in USD on the basis of deliverables laid-out in section C, as approved by UNDP.

Deadline	Deliverable/Payment
December 2014	20% of the amount for the Contractor's services.
January 2015	20% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 1, to be submitted by end-January 2015 as certified by UNDP.
April 2015	10% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 2 to be submitted by end-March 2015 as certified by UNDP and 50% advance of funds required for product purchasing + 50% advance of funds required for start-up capital for local distributers
June 2015	10% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 3 to be submitted by end-June 2015 as certified by UNDP + remaining 50% of funds required for product purchasing based on actuals + remaining 50% of funds required for start-up capital for local distributers based on actuals
January 2016	10% of the amount for the Contractor's services upon completing all 4 deliverables as outlined in Progress Report 3 to be submitted by end-June 2015 as certified by UNDP + remaining 50% of funds required for product purchasing based on actuals + remaining 50% of funds required for start-up capital for local distributers based on actuals
June 2016	20% of the amount for the Contractor's services upon submission of completion report as certified by UNDP no later than 3 months following completion.

I. RECOMMENDED PRESENTATION OF PROPOSAL

Please refer to Sections 4, 5, 6 and 7 of the RFP.

K. CRITERIA FOR SELECTING THE BEST PROPOSAL

The Contractor will be selected through a competitive process using the combined Scoring method -

where the technical proposal will be weighted a maximum of 70%, and combined with the financial proposal which will be weighted a maximum of 30%.

I. Annexes to the TOR

Location List

ANNEX - Locations List

Area Code	Area	Sate/ Region	Tsp- Code	Tsp	Township	VT Code	Village Tract Name	VLG-Code	Village Name
3	SHA	Shan	01	HPN	Hopong	001	Lwe Ount	01	Ka Naing Hton
3	SHA	Shan	01	HPN	Hopong	001	Lwe Ount	02	Hti Ka Too
3	SHA	Shan	01	HPN	Hopong	001	Lwe Ount	03	Naung Khone
3	SHA	Shan	01	HPN	Hopong	002	Paung Linn	01	Lwe Ta Win
3	SHA	Shan	01	HPN	Hopong	002	Paung Linn	02	Done Mae Khoe
3	SHA	Shan	01	HPN	Hopong	003	Nant Khoat	01	Lon Myint
3	SHA	Shan	01	HPN	Hopong	003	Nant Khoat	02	Kun Nar
3	SHA	Shan	01	HPN	Hopong	004	Kone Kyaine	01	Han Lwe
3	SHA	Shan	01	HPN	Hopong	004	Kone Kyaine	02	Naung Yar Saing
3	SHA	Shan	01	HPN	Hopong	005	Lon Khoat	01	Kyaung Lwe
3	SHA	Shan	01	HPN	Hopong	005	Lon Khoat	02	Par Pump
3	SHA	Shan	01	HPN	Hopong	005	Lon Khoat	03	Lwe Paw
3	SHA	Shan	01	HPN	Hopong	005	Lon Khoat	04	Naung Khar
3	SHA	Shan	01	HPN	Hopong	006	Ti Lon	01	Htan Phayar
3	SHA	Shan	01	HPN	Hopong	006	Ti Lon	02	Sike Khaung
3	SHA	Shan	01	HPN	Hopong	006	Ti Lon	03	Nyaung Wine
3	SHA	Shan	01	HPN	Hopong	007	Mong Pyin	01	Mong Pyin
3	SHA	Shan	01	HPN	Hopong	007	Mong Pyin	02	Nar Lon
3	SHA	Shan	01	HPN	Hopong	008	Lae Thet	01	Nyaung Lay Kwa
3	SHA	Shan	01	HPN	Hopong	008	Lae Thet	02	Hta Naut
					Hopong				20
					Shan Total				20
6	MON	Mon	01	TZY	Than Phyu Zayat	001	We Kha Mi	01	We Kha Mi
6	MON	Mon	01	TZY	Than Phyu Zayat	001	We Kha Mi	02	Hnget Pyaw Taw
6	MON	Mon	01	TZY	Than Phyu Zayat	001	We Kha Mi	03	Ka Lein Pa Daw
6	MON	Mon	01	TZY	Than Phyu Zayat	001	We Kha Mi	04	Pein Hne Taw
6	MON	Mon	01	TZY	Than Phyu Zayat	002	Sakhan Gyi	01	Kone Myint Thar
6	MON	Mon	01	TZY	Than Phyu Zayat	002	Sakhan Gyi	02	We Taw
6	MON	Mon	01	TZY	Than Phyu Zayat	002	Sakhan Gyi	03	Yae Dagon
6		Mon	01	TZY	Than Phyu Zayat	003	Win Wae Kayar	01	Win Wae Kayar
6		Mon	01	TZY	Than Phyu Zayat	003	Win Wae Kayar	02	Thet Kaw
6	MON		01	TZY	Than Phyu Zayat	004	Wae Kali	01	Aing Shey
6	MON		01	TZY	Than Phyu Zayat	004	Wae Kali	01	Hpa Yar Lay Su
6		Mon	01	TZY	Than Phyu Zayat	005	Wae Kawar	01	Wae Ka war
					Than Phyu Zayat				12
6	MON	Mon	02	CHZ	Chaung Zone	001	Ka Hnyaw	01	Ka Hnyaw
6		Mon	02	CHZ	Chaung Zone	001	Ka Hnyaw	01	Ka Taung Sein
6		Mon	02	CHZ	Chaung Zone	001	Thet Kaw	01	Thet Kaw
6		Mon	02	CHZ	Chaung Zone	002	Thet Kaw	01	Kun La Mine
6		Mon	02	CHZ	Chaung Zone	003	Taung Zun	01	Taung Zun
6		Mon	02	CHZ	Chaung Zone	003	Kamar Mo	01	Kamar Mo
6		Mon	02	CHZ	Chaung Zone	004	Kamar Mo	01	Daung U
6		Mon	02	CHZ	Chaung Zone	005	Mu Du	01	Mu Du
6		Mon	02	CHZ	Chaung Zone	005	Daung Yat (East)	01	Daung Yat (East)
6		Mon	02	CHZ	Chaung Zone	000	Daung Yat (West)	01	Daung Yat (West)
6		Mon	02	CHZ	Chaung Zone	007	Kawt Mu Pun	01	Kawt Mu Pun
6		Mon	02	CHZ	Chaung Zone	008	Boe Net	01	Boe Net
0			02		Chaung Zone	009		01	12
6	MON	Mon	03	PAU	Paung	001	Yin Nyein North	01	Yin Nyein (N)

Area Code	Area	Sate/ Region	Tsp- Code	Tsp	Township	VT Code	Village Tract Name	VLG-Code	Village Name
6	MON		03	PAU	Paung	002	Yin Nyein South	01	Yin Nyein (S)
6	MON	Mon	03	PAU	Paung	003	Ywar Tan Shay	01	Ywar Tan Shay
6	MON	Mon	03	PAU	Paung	004	Hphyu Ba	01	Hphyu Ba
6	MON	Mon	03	PAU	Paung	005	Ka Ton	01	Ka Tun
6	MON	Mon	03	PAU	Paung	006	Mya Lay Chaung	01	Mya Lay Chaung
6	MON	Mon	03	PAU	Paung	007	Htan Pin Chaung Lay	01	Htan Pin Chaung Lay
6		Mon	03	PAU	Paung	008	Nyaung Kone Gyi	01	Nyaung Kone Gyi
6		Mon	03	PAU	Paung	009	Kyon Haw	01	Kyon Haw
6		Mon	03	PAU	Paung	010	Thae Gone	01	Thae Gone
6		Mon	03	PAU	Paung	011	Zin Kyaik	01	Zin Kyaik
6		Mon	03	PAU	Paung	012	Pha Lat	01	Pha Lat
6		Mon	03	PAU	Paung	013	Pangone	01	Pan Gone
6		Mon	03	PAU	Paung	013	Oke Ta Dar	01	Oke Ta Dar
6	MON	Mon	03	PAU	Paung	015	Tat Hmu Chaung	01	Tat Hmu Chaung
6	MON	Mon	03	PAU	Paung	016	Kamar Bi	01	Kamar Bi
0	mon	IVIOII	05	1710	Paung	010		01	16
					Mon Total				40
7	KAY	Kayin	01	HPA	Hpa-an	001	Ta kaung Bo	01	Takaung Bo
7	KAY	Kayin	01	HPA	Hpa-an	001	Ta kaung Bo	02	Naw Kwar
7	KAY	Kayin	01	HPA	Hpa-an	001	Ta kaung Bo	03	Kone Tan Gyi
7	KAY	Kayin	01	HPA	Hpa-an	001	Ta kaung Bo	04	Gyo Pin Seik
7	KAY	Kayin	01	HPA	Hpa-an	001	Ta kaung Bo	05	Baw Tha Byu
7	KAY	Kayin	01	HPA	Hpa-an	002	Hat Ta Laik	02	Yae Aye (Lay)
7	KAY	Kayin	01	HPA	Hpa-an	002	Hat Ta Laik	03	Noet Aw Lar
7	KAY	Kayin	01	HPA	Hpa-an	002	Hat Ta Laik	04	Hpa Laung Taung
7	KAY	Kayin	01	HPA	Hpa-an	003	Mi Kayin	01	Mi Kayin
7	KAY	Kayin	01	HPA	Hpa-an	003	Mi Kayin	02	Kyar Inn (Ywar Lay)
					Hpa-an				10
7	KAY	Kayin	02	HBW	Hlaing Bwe	001	Win Sein	01	Kun Hpyar
7	KAY	Kayin	02	HBW	Hlaing Bwe	001	Win Sein	02	Hpa Yar Ngoke To
7	KAY	Kayin	02	HBW	Hlaing Bwe	002	Naung Taing	01	Ywar Kaing Kaung
7	KAY	Kayin	02	HBW	Hlaing Bwe	002	Naung Taing	02	Khu Baing
7	KAY	Kayin	02	HBW	Hlaing Bwe	002	Naung Taing	03	Ka Laung Kyaw
7	KAY	Kayin	02	HBW	Hlaing Bwe	003	Pat Kyaw	01	Kawt War Mee
7	KAY	Kayin	02	HBW	Hlaing Bwe	003	Pat Kyaw	02	Pat Pyo
7	KAY	Kayin	02	HBW	Hlaing Bwe	003	Pat Kyaw	03	Sin Thay Kone
7	KAY	Kayin	02	HBW	Hlaing Bwe	004	Nwet Pyin Nyar	01	Hpar Hta Ka Lawt
7	KAY	Kayin	02	HBW	Hlaing Bwe	004	Nwet Pyin Nyar	02	Pa Law Nyar Thi
					Hlaing Bwe				10
7	KAY	Kayin	03	KKR	Kawkareik	001	Yan Koke	01	Yan Koke
7	KAY	Kayin	03	KKR	Kawkareik	001	Yan Koke	02	Seik Hpu Kone
7	KAY	Kayin	03	KKR	Kawkareik	001	Yan Koke	03	Kan Ma Yar
7	KAY	Kayin	03	KKR	Kawkareik	002	Ta Tan Ku	01	Ta Tan Ku
7	KAY	Kayin	03	KKR	Kawkareik	003	Laung Kaing	01	Laung Kaing
7	KAY	Kayin	03	KKR	Kawkareik	003	Laung Kaing	02	Hpar Kya
7	KAY	Kayin	03	KKR	Kawkareik	004	Tha Mein Dut	01	Tha Mein Dut
7	KAY	, Kayin	03	KKR	Kawkareik	004	Tha Mein Dut	02	Khu Ni
7	KAY	, Kayin	03	KKR	Kawkareik	004	Tha Mein Dut	03	Kan Ma Yaik Ka Lay
7	KAY	, Kayin	03	KKR	Kawkareik	005	Win Ka	01	, Win Ka
					Kawkareik				10
7	KAY	Kayin	04	KSG	Kyarinseikgyi	001	Ya Thayt	01	Bi Sa Khat
7	KAY	Kayin	04	KSG	Kyarinseikgyi	002	Dar Li	01	Dar Li
7	KAY	Kayin	04	KSG	Kyarinseikgyi	003	Kyakhat Chaung	01	Tu Lei Kone

Area Code	Area	Sate/ Region	Tsp- Code	Tsp	Township	VT Code	Village Tract Name	VLG-Code	Village Name
7	KAY	Kayin	04	KSG	Kyarinseikgyi	004	Kyarin Shwe Do	01	Shwe Do
7	KAY	Kayin	04	KSG	Kyarinseikgyi	005	Mi Tan	01	Chaung Phyar
7	KAY	Kayin	04	KSG	Kyarinseikgyi	006	Kwin Ka Lay	01	Kyaik Ywar
7	KAY	Kayin	04	KSG	Kyarinseikgyi	007	Thin Gan Pin Seik	01	Thin Gan Pin Seik
7	KAY	Kayin	04	KSG	Kyarinseikgyi	008	Kyun Chaung	01	Kyun Chaung
7	KAY	Kayin	04	KSG	Kyarinseikgyi	009	Pyaung Ma Htein	01	Ywar Thit
7	KAY	Kayin	04	KSG	Kyarinseikgyi	009	Pyaung Ma Htein	02	Chaung Sone
					Kyarinseikgyi				10
					Kayin Total				40
					Grand Total				100

[insert: Location] [insert: Date

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to provide professional services for [insert: title of services] in accordance with your Request for Proposal dated [*insert: Date*] and our Proposal. We are hereby submitting our Proposal, which includes the Technical Proposal and Financial Proposal sealed under a separate envelope.

We hereby declare that:

- a) All the information and statements made in this Proposal are true and we accept that any misrepresentation contained in it may lead to our disqualification;
- b) We are currently not on the removed or suspended vendor list of the UN or other such lists of other UN agencies, nor are we associated with, any company or individual appearing on the 1267/1989 list of the UN Security Council;
- c) We have no outstanding bankruptcy or pending litigation or any legal action that could impair our operation as a going concern; and
- d) We do not employ, nor anticipate employing, any person who is or was recently employed by the UN or UNDP.

We confirm that we have read, understood and hereby accept the Terms of Reference describing the duties and responsibilities required of us in this RFP, and the General Terms and Conditions of UNDP's Contract for Professional Services.

We agree to abide by this Proposal for [insert: period of validity as indicated in Data Sheet].

We undertake, if our Proposal is accepted, to initiate the services not later than the date indicated in the Data Sheet.

We fully understand and recognize that UNDP is not bound to accept this proposal, that we shall bear all costs associated with its preparation and submission, and that UNDP will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the evaluation.

We remain,

Yours sincerely,

⁴ No deletion or modification may be made in this form. Any such deletion or modification may lead to the rejection of the Proposal.

Authorized Signature [In full and initials]:	
Name and Title of Signatory:	
Name of Firm:	
Contact Details:	

[Please mark this letter with your corporate seal, if available]

Section 5: Documents Establishing the Eligibility and Qualifications of the Proposer

Proposer Information Form⁵

Date: [insert date (as day, month and year] of Proposal Submission] RFP No.: [insert number]

Page _____of _____ pages

1. Proposer's Legal Name [insert Pi	roposer's legal name]						
2. In case of Joint Venture (JV), lega	I name of each party: [insert legal na	me of each party in JV]					
3. Actual or intended Country/ies o	f Registration/Operation: [insert actu	al or intended Country of Registration]					
4. Year of Registration: [insert Propo	oser's year of registration]						
5. Countries of Operation	6. No. of staff in each Country	7.Years of Operation in each Country					
8. Legal Address/es in Country/ies c registration]	f Registration/Operation: [insert Pro	poser's legal address in country of					
9. Value and Description of Top thre	e (3) Biggest Contract for the past fiv	e (5) years					
10. Latest Credit Rating (if any)							
11. Brief description of litigation his outcomes, if already resolved.	tory (disputes, arbitration, claims, et	c.), indicating current status and					
12. Proposer's Authorized Represer	tative Information						
Name: [insert Authorized Represed	ntative's name]						
Address: [insert Authorized Repre	-						
-	Authorized Representative's name]						
Email Address: <i>[insert Authorized</i> 13. Are you in the UNPD List 1267.	1989 or UN Ineligibility List? VES	or 🗆 NO					
14. Attached are copies of original of	documents of:						
□ All eligibility document requirem	ents listed in the Data Sheet						
□ If Joint Venture/Consortium – copy of the Memorandum of Understanding/Agreement or Letter of Intent to							
form a JV/Consortium, or Registration	-						
	n or Government-owned/controlled	entity, documents establishing legal					
and financial autonomy and compliance with commercial law.							

⁵ The Proposer shall fill in this Form in accordance with the instructions. Apart from providing additional information, no alterations to its format shall be permitted and no substitutions shall be accepted.

Joint Venture Partner Information Form (if Registered)⁶

Date: [insert date (as day, month and year) of Proposal Submission] RFP No.: [insert number]

	Pa	age	of	pages
1. Proposer's Legal Name: [insert	Proposer's legal name]			
2. JV's Party legal name: [insert J	V's Party legal name]			
3. JV's Party Country of Registrat	ion: [insert JV's Party country of reg.	istration]		
4. Year of Registration: [insert Party	's year of registration]			
5. Countries of Operation	6. No. of staff in each Country	7.Years o Country	of Operation in	each
8. Legal Address/es in Country/ies or registration]	f Registration/Operation: [insert Par	rty's legal add	dress in country	√ of
9. Value and Description of Top three	ee (3) Biggest Contract for the past five	ve (5) years		
10. Latest Credit Rating (if any)		-		-
1. Brief description of litigation h outcomes, if already resolved.	istory (disputes, arbitration, claims, e	etc.), indicatir	ng current stat	us and
13. JV's Party Authorized Represen	ntative Information			
•			presentative]	
-	documents of: [check the box(es) of	-	l original docu	ments]
 All eligibility document requirem Articles of Incorporation or Regis In case of government owned en with commercial law. 		ıd financial aı	utonomy and c	ompliance

⁶ The Proposer shall fill in this Form in accordance with the instructions. Apart from providing additional information, *no* alterations to its format shall be permitted and no substitutions shall be accepted.

Section 6: Technical Proposal Form

TECHNICAL PROPOSAL FORMAT

INSERT TITLE OF THE SERVICES

Note: Technical Proposals not submitted in this format may be rejected. The financial proposal should be included in separate envelope.

Name of Proposing Organization / Firm:	
Country of Registration:	
Name of Contact Person for this Proposal:	
Address:	
Phone / Fax:	
Email:	

SECTION 1: EXPERTISE OF FIRM/ ORGANISATION

This section should fully explain the Proposer's resources in terms of personnel and facilities necessary for the performance of this requirement. All contents of this section may be modified or expanded depending on the evaluation criteria stated in the RFP.

<u>1.1 Brief Description of Proposer as an Entity</u>: Provide a brief description of the organization / firm submitting the proposal, its legal mandates/authorized business activities, the year and country of incorporation, types of activities undertaken, and approximate annual budget, etc. Include reference to reputation, or any history of litigation and arbitration in which the organisation / firm has been involved that could adversely affect or impact the performance of services, indicating the status/result of such litigation/arbitration.

<u>1.2. Financial Capacity</u>: Provide the latest Audited Financial Statement (Income Statement and Balance Sheet) duly certified by a Public Accountant, and with authentication of receiving by the Government's Internal Revenue Authority. Include any indication of credit rating, industry rating, etc.

<u>1.3. Track Record and Experiences:</u> Provide the following information regarding corporate experience within the last five (5) years which are related or relevant to those required for this Contract.

Name of project	Client	Contract Value	Period of activity	Types of activities undertaken	Status or Date Completed	References Contact Details (Name, Phone, Email)
L		1	1	1	1	

SECTION 2 - APPROACH AND IMPLEMENTATION PLAN

This section should demonstrate the Proposer's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, as specified, point by point; providing a detailed description of the essential performance characteristics proposed; and demonstrating how the proposed methodology meets or exceeds the requirements.

<u>2.1. Approach to the Service/Work Required</u>: Please provide a detailed description of the methodology for how the organisation/firm will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment.

<u>2.2. Technical Quality Assurance Review Mechanisms</u>: The methodology shall also include details of the Proposer's internal technical and quality assurance review mechanisms.

<u>2.3 Implementation Timelines:</u> The Proposer shall submit a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.

<u>2.4. Subcontracting</u>: Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors. Special attention should be given to providing a clear picture of the role of each entity and how everyone will function as a team.

<u>2.5. Risks / Mitigation Measures</u>: Please describe the potential risks for the implementation of this project that may impact achievement and timely completion of expected results as well as their quality. Describe measures that will be put in place to mitigate these risks.

<u>2.6. Reporting and Monitoring</u>: Please provide a brief description of the mechanisms proposed for this project for reporting to the UNDP and partners, including a reporting schedule.

<u>2.7. Anti-Corruption Strategy</u>: Define the anti-corruption strategy that will be applied in this project to prevent the misuse of funds. Describe the financial controls that will be put in place.

<u>2.8. Partnerships</u>: Explain any partnerships with local, international or other organizations that are planned for the implementation of the project. Special attention should be given to providing a clear picture of the role of each entity and how everyone will function as a team. Letters of commitment from partners and an indication of whether some or all have successfully worked together on other previous projects is encouraged.

<u>2.9 Statement of Full Disclosure</u>: This is intended to disclose any potential conflict in accordance with the definition of "conflict" under Section 4 of this document, if any.

<u>2.10 Other:</u> Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 3: PERSONNEL

3.1 Management Structure: Describe the overall management approach toward planning and implementing this activity. Include an organization chart for the management of the project describing the relationship of key positions and designations.

3.2 Staff Time Allocation: Provide a spreadsheet will be included to show the activities of each staff member and the time allocated for his/her involvement. (Note: This spreadsheet is crucial and no substitution of personnel will be tolerated once the contract has been awarded except in extreme circumstances and with the written approval of the UNDP. If substitution is unavoidable it will be with a person who, in the opinion of the UNDP project manager, is at least as experienced as the person being replaced, and subject to the approval of UNDP. No increase in costs will be considered as a result of any substitution.)

3.3 Qualifications of Key Personnel. Provide the CVs for key personnel (Team Leader, Managerial and general staff) that will be provided to support the implementation of this project. CVs should demonstrate qualifications in areas relevant to the Scope of Services. Please use the format below:

Name:		
Position for this Contract:		
Nationality:		
Contact information:		
Countries of Work Experience:		
Language Skills:		
Educational and other Qualificat		
	light experience in the region and on simi	lar projects.
Relevant Experience (From most		
Period: From – To	Name of activity/ Project/ funding	Job Title and Activities
	organisation, if applicable:	undertaken/Description of
		actual role performed:
e.g. June 2004-January 2005		
Etc.		
Etc.		
References no.1 (minimum of	Name	
3):	Designation	
	Organization	
	Contact Information – Address; Phone,	; Email; etc.
Reference no.2	Name	
	Designation	
	Organization	
	Contact Information – Address; Phone,	; Email; etc.
Reference no.3	Name	
	Designation	
	Organization	
	Contact Information – Address; Phone,	; Email; etc.

eclaration:

I confirm my intention to serve in the stated position and present availability to serve for the term of the proposed contract. I also understand that any wilful misstatement described above may lead to my disqualification, before or during my engagement.

Signature of the Nominated Team Leader/Member

Date Signed

The Proposer is required to prepare the Financial Proposal in an envelope separate from the rest of the RFP as indicated in the Instruction to Proposers.

The Financial Proposal must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category.

Any estimates for cost-reimbursable items, such as travel and out-of-pocket expenses, should be listed separately.

In case of an equipment component to the service provider, the Price Schedule should include figures for both purchase and lease/rent options. UNDP reserves the option to either lease/rent or purchase outright the equipment through the Contractor.

The format shown on the following pages is suggested for use as a guide in preparing the Financial Proposal. The format includes specific expenditures, which may or may not be required or applicable but are indicated to serve as examples.

SN	Deliverables [list them as referred to in the TOR]	Percentage of Total Price (Weight for payment)	Price (Lump Sum, All Inclusive)
1	Deliverable 1	[UNDP to give percentage (weight) of each deliverable over the total price for the payment purposes, as per TOR)	
2	Deliverable 2		
3			
	Total	100%	USD

A. Cost Breakdown per Deliverables* (Please refer to TOR)

*Basis for payment tranches

B. Cost Breakdown by Cost Component:

The Proposers are requested to provide the cost breakdown for the above given prices for each deliverable based on the following format. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services.

Description of Activity	Unit	# of Units	Unit Rate	Total Costs	UNDP Costs	Remarks/Explanation
I. Human Resources						
1.1 Services from In-Country						

⁷ No deletion or modification may be made in this form. Any such deletion or modification may lead to the rejection of the Proposal.

Description of Activity	Unit	# of Units	Unit Rate	Total Costs	UNDP Costs	Remarks/Explanation
1.1.1 Team Leader						
1.1.2 Field Coordinator						
- Other Executive/management						
staff assigned/contributing to						
the Project (please specify and						
itemize)						
- Monitoring and Reporting						
Officer - Other Technical Staff						
assigned/contributing to the						
Project (please specify and						
itemize)						
- Finance Officer						
- Other HR/admin/logistics staff						
assigned to the Project (please						
specify and itemize)						
- Services from field offices						
(please specify and itemize)						
• Services from Overseas (if						
applicable)						
- Other (please specify and						
itemize where possible)						
SUB-TOTAL 1						
II. Operations and Office Costs						
2.1 Travel Costs						
2.1.1 Travel costs international						
2.1.2 Travel costs local (air)						
2.1.3 Travel costs local (ground						
transportation)						
- Other (please specify and						
itemize where possible)						
2.2 Daily Allowances						
2.2.1 Daily allowances international						
2.2.2 Daily allowances local						
- Other (please specify and						
itemize where possible)						
2.3 Equipment and supplies						
2.3.1 Purchase or rent of vehicles						
2.3.2 Purchase or rent of						
information and communication						
equipment 2.3.3 Purchase or rent of furniture						
 Other (please specify and itemize where possible) 						
2.4 Office rental and running costs						
2.4.1 Office rental and running costs						
2.4.2 Vehicle running costs						
-						
2.5 Communication costs						
(please specify and itemize where						
possible)						

Description of Activity	Unit	# of Units	Unit Rate	Total Costs	UNDP Costs	Remarks/Explanation
2.6 Publications, research, reports						
2.7 Translators/Interpreters						
2.8 Meetings and consultations						
2.9 Others (please specify and itemize)						
SUB-TOTAL 2						
III. Other Related Costs						
3.1 Purchasing of the products						
3.1.1 Fuel-efficient cook-stoves						
3.1.2 Portable Solar lights (d. light S20)						
3.1.2 Solar light/charger (bright box)						
3.2 Start-up capital for local distributers.						
3.3 Others (please specify and itemize)						
SUB-TOTAL 3						
4. TOTAL DIRECT ELIGIBLE COSTS (1+2+3)						
5. PROVISION OF CONTINGENCIES UPTO 5% OF DIRECT ELIGIBLE COSTS						
6. TOTAL DIRECT ELIGIBLE COSTS WITH CONTINGENCIES (4+5)						

Section 8: Form for Advanced Payment Guarantee⁸

(This must be finalized using the official letterhead of the Issuing Bank. Except for indicated fields, no changes may be made on this template)

	[Bank's Name, and Address of Issuing Branch or Office]
Beneficiary:	[Name and Address of UNDP]
Date:	
ADVANCE PAYMENT G	UARANTEE No.:

We have been informed that [name of Company](hereinafter called "the Contractor") has entered into Contract No. [reference number of the contract] dated [insert: date] with you, for the provision of [brief description of Services](hereinafter called "the Contract"). Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum of [amount in words] ([amount in figures])is to be made against an advance payment guarantee.

At the request of the Contractor, we [name of Bank] hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of [amount in words] ([amount in figures])⁹ upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation under the Contract because the Contractor has used the advance payment for purposes other than toward providing the Services under the Contract.

It is a condition for any claim and payment under this guarantee to be made that the advance payment referred to above must have been received by the Contractor on its account number ______ at [name and address of Bank].

The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Contractor as indicated in copies of certified monthly statements which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of the monthly payment certificate indicating that the Consultants have made full repayment of the amount of the advance payment, or on the _____ day of ______, 2____,¹⁰ whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.

⁸ This Guarantee shall be required if the Contractor will require advanced payment of more than 20% of the contract amount, or if the absolute amount of the advanced payment required will exceed the amount of USD 30,000, or its equivalent if the price offer is not in USD, using the exchange rate stated in the Data Sheet. The Contractor's Bank must issue the Guarantee using the contents of this template.

⁹ The Guarantor Bank shall insert an amount representing the amount of the advanced payment and denominated either in the currency/ies of the advanced payment as specified in the Contract.

¹⁰ Insert the expected expiration date. In the event of an extension of time for Completion of the Contract, the Contractor would need to request an extension of this Guarantee from the Guarantor Bank. Such request must be in writing and must be made prior to the expiration date established in the Guarantee. In preparing this Guarantee, the Contractor might consider adding the following text to the form at the end of the penultimate paragraph: "The Guarantor Bank agrees to a one-time extension of this Guarantee for a period not to exceed [six months] [one year], in response to the Contractor's written request for such extension, such request to be presented to the Guarantor Bank before the expiry of the Guarantee.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458.

[signature(s)]

Note: All italicized text is for indicative purposes only to assist in preparing this form and shall be deleted from the final product.

Section 9: Contract for Professional Services

THIS IS UNDP'S TEMPLATE FOR CONTRACT FOR THE PROPOSER'S REFERENCE. ADHERENCE TO ALL TERMS AND CONDITIONS IS MANDATORY.

[PLEASE ATTACH HERETO THE .PDF VERSION OF THE CONTRACT FOR PROFESSIONAL SERVICES AND THE GENERAL TERMS AND <u>CONDITIONS</u>]

Date _____

Dear Sir/Madam,

Ref.: ____/ ____ [INSERT PROJECT NUMBER AND TITLE OR OTHER REFERENCE]

The United Nations Development Programme (hereinafter referred to as "UNDP"), wishes to engage your [company/organization/institution], duly incorporated under the Laws of ______ [INSERT NAME OF THE COUNTRY] (hereinafter referred to as the "Contractor") in order to perform services in respect of ______ [INSERT SUMMARY DESCRIPTION OF THE SERVICES] (hereinafter referred to as the "Services"), in accordance with the following Contract:

- 1. <u>Contract Documents</u>
- 1.1 This Contract is subject to the UNDP General Conditions for Professional Services attached hereto as Annex I. The provisions of such Annex shall control the interpretation of this Contract and in no way shall be deemed to have been derogated by the contents of this letter and any other Annexes, unless otherwise expressly stated under section 4 of this letter, entitled "Special Conditions".
- 1.2 The Contractor and UNDP also agree to be bound by the provisions contained in the following documents, which shall take precedence over one another in case of conflict in the following order:
 - a) this Letter;

b) the Terms of Reference [ref.dated......], attached hereto as Annex II;

c) the Contractor's Proposal [ref....., dated]d) The UNDP Request for Proposal [ref....., dated.....]

- 1.3 All the above shall form the Contract between the Contractor and UNDP, superseding the contents of any other negotiations and/or agreements, whether oral or in writing, pertaining to the subject of this Contract.
- 2. Obligations of the Contractor
- 2.1 The Contractor shall perform and complete the Services described in Annex II with due diligence and efficiency and in accordance with the Contract.
- 2.2 The Contractor shall provide the services of the following key personnel:

Name Specialization Nationality Period of service

....

- 2.3 Any changes in the above key personnel shall require prior written approval of ______ [NAME and TITLE], UNDP.
- 2.4 The Contractor shall also provide all technical and administrative support needed in order to ensure the timely and satisfactory performance of the Services.
- 2.5 The Contractor shall submit to UNDP the deliverables specified hereunder according to the following schedule:

[LIST DELIVERABLES]

[INDICATE DELIVERY DATES]

e.g.

Progress report	, ,	//
Final report	//	//

- 2.6 All reports shall be written in the English language, and shall describe in detail the services rendered under the Contract during the period of time covered in such report. All reports shall be transmitted by the Contractor by _____ [MAIL, COURIER AND/OR FAX] to the address specified in 9.1 below.
- 2.7 The Contractor represents and warrants the accuracy of any information or data provided to UNDP for the purpose of entering into this Contract, as well as the quality of the deliverables and reports foreseen under this Contract in accordance with the highest industry and professional standards.

OPTION 1 (FIXED PRICE)

- 3. <u>Price and Payment</u>
- 3.1 In full consideration for the complete and satisfactory performance of the Services under this Contract, UNDP shall pay the Contractor a fixed contract price of _____ [INSERT CURRENCY & AMOUNT IN FIGURES AND WORDS].
- 3.2 The price of this Contract is not subject to any adjustment or revision because of price or currency fluctuations or the actual costs incurred by the Contractor in the performance of the Contract.
- 3.3 Payments effected by UNDP to the Contractor shall be deemed neither to relieve the Contractor of its obligations under this Contract nor as acceptance by UNDP of the Contractor's performance of the Services.
- 3.4 UNDP shall effect payments to the Contractor after acceptance by UNDP of the invoices submitted by the Contractor to the address specified in 9.1 below, upon achievement of the corresponding milestones and for the following amounts:

MILESTONE	AMOUNT		TARGET DATE
Upon		.//	
			//

Invoices shall indicate the milestones achieved and corresponding amount payable.

OPTION 2 (COST REIMBURSEMENT)

3. <u>Price and payment</u>

- 3.1 In full consideration for the complete and satisfactory performance of the Services under this Contract, UNDP shall pay the Contractor a price not to exceed ______ [INSERT CURRENCY & AMOUNT IN FIGURES AND WORDS].
- 3.2 The amount contained in 3.1 above is the maximum total amount of reimbursable costs under this Contract. The Breakdown of Costs in Annex _____ [INSERT ANNEX NUMBER] contains the maximum amounts per cost category that are reimbursable under this Contract. The Contractor shall reflect in his invoices the amount of the actual reimbursable costs incurred in the performance of the Services.

- 3.3 The Contractor shall not do any work, provide any equipment, materials and supplies, or perform any other services which may result in any costs in excess of the amount under 3.1 or of any of the amounts specified in the Breakdown of Costs for each cost category without the prior written agreement of **[NAME and TITLE]**, UNDP.
- 3.4 Payments effected by UNDP to the Contractor shall be deemed neither to relieve the Contractor of its obligations under this Contract nor as acceptance by UNDP of the Contractor's performance of the Services.
- 3.5 The Contractor shall submit invoices for the work done every _____ [INSERT PERIOD OF TIME OR MILESTONES].

OR

- 3.5. The Contractor shall submit an invoice for ______ [INSERT AMOUNT AND CURRENCY OF THE ADVANCE PAYMENT IN FIGURES & WORDS] upon signature of this Contract by both parties and invoices for the work done every ______ [INSERT PERIOD OF TIME OR MILESTONES].
- 3.6 Progress and final payments shall be effected by UNDP to the Contractor after acceptance of the invoices submitted by the Contractor to the address specified in 9.1 below, together with whatever supporting documentation of the actual costs incurred is required in the Breakdown of Costs or may be required by UNDP. Such payments shall be subject to any specific conditions for reimbursement contained in the Breakdown of Costs.
- 4. <u>Special conditions</u>
- 4.1 The responsibility for the safety and security of the Contractor and its personnel and property, and of UNDP's property in the Contractor's custody, rests with the Contractor.
- 4.2 The advance payment to be made upon signature of the contract by both parties is contingent upon receipt and acceptance by UNDP of a bank guarantee for the full amount of the advance payment issued by a Bank and in a form acceptable to UNDP.
- 4.3 The amounts of the payments referred to under section 3.6 above shall be subject to a deduction of [INSERT PERCENTAGE THAT THE ADVANCE REPRESENTS OVER THE TOTAL PRICE OF THE CONTRACT] % (... percent) of the amount accepted for payment until the cumulative amount of the deductions so effected shall equal the amount of the advance payment.
- 4.4 Owing to [.....], Article(s) [.....] of the General Conditions in Annex I shall be amended to read/be deleted.
- 5. <u>Submission of invoices</u>
- 5.1 An original invoice shall be submitted by mail by the Contractor for each payment under the Contract to the following address:

.....

- 5.2 Invoices submitted by fax shall not be accepted by UNDP.
- 6. <u>Time and manner of payment</u>
- 6.1 Invoices shall be paid within thirty (30) days of the date of their acceptance by UNDP. UNDP shall make every effort to accept an invoice or so advise the Contractor of its non-acceptance within a reasonable time from receipt.
- 6.2 All payments shall be made by UNDP to the following Bank account of the Contractor:

_____ [NAME OF THE BANK]

[ACCOUNT NUMBER]

_____ [ADDRESS OF THE BANK]

7. <u>Entry into force. Time limits.</u>

- 7.1 The Contract shall enter into force upon its signature by both parties.
- 7.2 The Contractor shall commence the performance of the Services not later than _____ [INSERT DATE] and shall complete the Services within ______ [INSERT NUMBER OF DAYS OR MONTHS] of such commencement.
- 7.3 All time limits contained in this Contract shall be deemed to be of the essence in respect of the performance of the Services.
- 8. <u>Modifications</u>
- 8.1 Any modification to this Contract shall require an amendment in writing between both parties duly signed by the authorized representative of the Contractor and _____ [NAME AND TITLE] UNDP.
- 9. <u>Notifications</u>

For the purpose of notifications under the Contract, the addresses of UNDP and the Contractor are as follows:

For the UNDP:

Name Designation Address Tel. No. Fax. No. Email address:

For the Contractor:

Name Designation Address Tel. No. Fax. No. Email address:

If the above terms and conditions meet with your agreement as they are typed in this letter and in the Contract Documents, please initial every page of this letter and its attachments and return to this office one original of this Contract, duly signed and dated.

Yours sincerely,

[INSERT NAME AND DESIGNATION]

For [INSERT NAME OF THE COMPANY/ORGANIZATION]

Agreed and Accepted:

Signature	
Name:	
Title:	
Date:	



UNDP GENERAL CONDITIONS OF CONTRACT FOR SERVICES

1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising

out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

8.1 The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.

8.2 The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.

8.3 The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.

8.4 Except for the workmen's compensation insurance, the insurance policies under this Article shall:

8.4.1 Name UNDP as additional insured;

8.4.2 Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP;

8.4.3 Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.

8.5 The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10.0 TITLE TO EQUIPMENT: Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or degraded beyond normal wear and tear.

11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

11.1 Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.

11.2 To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or

acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.

11.3 At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.

11.4 Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.

12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party, and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

13.1 The recipient ("Recipient") of such information shall:

13.1.1 use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,

13.1.2 use the Discloser's Information solely for the purpose for which it was disclosed.

13.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:

13.2.1 any other party with the Discloser's prior written consent; and,

13.2.2 the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls, controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:

13.2.2.1 a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,

13.2.2.2 any entity over which the Party exercises effective managerial control; or,

13.2.2.3 for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.

13.3 The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP

sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.

13.4 The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.

13.5 The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.

13.6 These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

14.1 In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.

14.2 If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.

14.3 Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.

14.4 The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract.

15.0 TERMINATION

15.1 Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 ("Arbitration"), below, shall not be deemed a termination of this Contract.

15.2 UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.

15.3 In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.

15.4 Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of

the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

16.0 SETTLEMENT OF DISPUTES

16.1 Amicable Settlement: The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.

16.2 Arbitration: Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.

17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18.0 TAX EXEMPTION

18.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter-alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.

18.2 Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

19.0 CHILD LABOUR

19.1 The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.

19.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

20.0 MINES:

20.1 The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

20.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.

21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

22.0 SEXUAL EXPLOITATION:

22.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

22.2 The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

23.0 SECURITY:

- **23.1** The Contractor shall:
 - (a) Put in place an appropriate security plan and maintain the security plan, taking into account the security situation in the country where the services are being provided;
 - (b) Assume all risks and liabilities related to the Contractor's security, and the full implementation of the security plan.

23.2 UNDP reserves the right to verify whether such a plan is in place, and to suggest modifications to the plan when necessary. Failure to maintain and implement an appropriate security plan as required hereunder shall be deemed a breach of this contract. Notwithstanding the foregoing, the Contractor shall remain solely responsible for the security of its personnel and for UNDP's property in its custody as set forth in paragraph 4.1 above.

24.0 AUDITS AND INVESTIGATIONS:

24.1 Each invoice paid by UNDP shall be subject to a post-payment audit by auditors, whether internal or external, of UNDP or the authorized agents of the UNDP at any time during the term of the Contract and for a period of three (3) years following the expiration or prior termination of the Contract. The UNDP shall be entitled to a refund from the Contractor for any amounts shown by such audits to have been paid by the UNDP other than in accordance with the terms and conditions of the Contract. Should the audit determine that any funds paid by UNDP have not been used as per contract clauses, the company shall reimburse such funds forthwith. Where the company fails to reimburse such funds, UNDP reserves the right to seek recovery and/or to take any other action as it deems necessary.

24.2 The Contractor acknowledges and agrees that, at anytime, UNDP may conduct investigations relating to any aspect of the Contract, the obligations performed under the Contract, and the operations of the Contractor generally. The right of UNDP to conduct an investigation and the Contractor's obligation to comply with such an investigation shall not lapse upon expiration or prior termination of the Contract. The Contractor shall provide its full and timely cooperation with any such inspections, post-payment audits or investigations. Such cooperation shall include, but shall not be limited to, the Contractor's obligation to make available its personnel and any documentation for such purposes and to grant to UNDP access to the Contractor's premises. The Contractor shall require its agents, including, but not limited to, the Contractor's attorneys, accountants or other advisers, to reasonably cooperate with any inspections, post-payment audits or investigations carried out by UNDP hereunder.

25.0 ANTI-TERRORISM:

25.1 The Contractor agrees to undertake all reasonable efforts to ensure that none of the UNDP funds received under this Contract are used to provide support to individuals or entities associated with terrorism and that the recipients of any amounts provided by UNDP hereunder do not appear on the list maintained by the Security Council Committee established pursuant to resolution 1267 (1999). The list can be accessed via http://www.un.org/Docs/sc/committees/1267/1267ListEng.htm. This provision must be included in all subcontracts or sub-agreements entered into under this Contract.

26.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.