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REQUEST FOR PROPOSAL (RFP)

NAME & ADDRESS OF FIRM	DATE: December 3, 2014
	REFERENCE: RFP-BD-2014-058

Dear Sir / Madam:

We kindly request you to submit your Proposal for providing consultancy services for
Public Opinion Survey on Personal Security and Police Performance 2014
Under Police Reform Programme (Phase-II)

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.
Proposals shall be submitted **on or before 2.30 p.m. (local time) on Sunday, December 21, 2014** and to the address below:

***Registry Unit, United Nations Development Programme (UNDP),
12th floor, IDB Bhaban, Agargaon, Sher-E-Bangla Nagar, Dhaka, Bangladesh***

Your Proposal must be expressed in the English language, and valid for a minimum period of 90 days.
The bidders must submit the Technical and Financial proposal in two separate sealed envelopes clearly marked on the envelope either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL" and the 2(two) envelopes shall then be sealed in an outer envelope bearing RFP Reference, Subject, the address of UNDP, Proposer's name and address. It must be taken care that the Technical proposal must not mention any information related to financial proposal, otherwise the submission will be rejected. In addition to the hard copy of technical proposal, bidder is requested to submit the softcopy of the **technical proposal only in .pdf format** in a Compact Disc (CD), and kindly ensure that the file is free from any virus or corrupted files.

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

The Proposal that complies with all of the requirements, meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.



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Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 4.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: <http://www.undp.org/procurement/protest.shtml>.

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

*Thokozani Murape
Head of Procurement*



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Description of Requirements

Context of the Requirement	<p>Bangladesh is a developing nation and a fledgling democracy. Steady economic growth since the early 1990s has resulted in rapid gains in Human Development. Despite impressive achievements in a variety of fields, Bangladesh suffers from weak governance, poverty and limited government capacity to deliver basic services. For example, access to justice, respect for the rule of law and knowledge of human rights are generally acknowledged as inadequate. The 2008 Poverty Reduction Strategy paper acknowledged that the vulnerable, particularly women and children, struggle to access justice from the Police and the formal and informal justice sector.</p> <p>Law and order, crime and corruption remain serious problems adversely affecting individual safety, national security and economic growth. There is broad acknowledgment that the justice sector needs to be strengthened. A Nielsen Poll in December 2008 identified law and order as the most pressing issue for government to tackle. Overall, crime remains underreported and inadequately investigated by the police, the court system is slow and prisons are overcrowded.</p> <p>The Government of Bangladesh (GoB), United Nations Development Programme (UNDP) and Department for International Development (DFID) have given their support for the Police Reform Programme (PRP)-Phase-II from October 2009 through December 2015 (6 years). Phase-II of the Programme was initiated with a specific focus on the poor and disadvantaged, women and children, and delivering tangible results at the Thana (police station) level.</p> <p>The PRP has conducted a Baseline Survey on Personal Security and Police Performance in 2011. The overall purpose of the survey was to establish baseline information for the Police Reform Programme (Phase-II). The findings of the survey had two parts, Police Perception and Public Perception. During the project design, it was planned to update the data in 2012 at the project midpoint and a final follow-up survey in 2014 to provide up to date information on the law and order situation, police and project performance. However, due to delayed implementation of the primary baseline survey and political instability, the first public perception part of the follow-up survey on Personal Security and Police Performance was conducted in early 2014 and to meet the interim need, another public perception part of the follow up Survey has been planned to be conducted at the</p>
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	<p>end of 2014.</p> <p>The overall purpose of this focused public opinion survey is to measure and outline some of the key outcome/results and impact of the Police Reform Programme (Phase-II) and the rate of progresses due to project intervention by comparing it with the established 2011 baseline and 2014 follow-up survey to have a longitudinal scenario over time. Furthermore the opinion survey will make recommendations, based on the findings, for improvement of police performance and project implementation. Survey data is also required to update key performance indicators used for reporting to the donors. Another objective of the survey is to use the information for future evidence based planning by the Bangladesh Police and UNDP/PRP.</p>
Implementing Partner of UNDP	Government of Bangladesh
Brief Description of the Required Services ¹	<p>The proposed follow-up survey will be the same format as the earlier 2014 survey i.e. survey methodology, sample size, sample distribution, survey questionnaire and geographical coverage will remain same. The firm will undertake all activities related to training enumerators, data collection, survey implementation, data management, data analysis, reporting and dissemination of the findings. The scope of work includes but is not limited to the following:</p> <p>General</p> <ul style="list-style-type: none"> a) The team of experts will review a range of data sources, including key the PRP Programme documents such as the Project Document, and Follow-up Survey from 2008, 2011 and 2014 ensuring that the lessons from previous surveys are learned and that, where feasible, long term tracking of results is ensured. b) The firm/team will also utilize available other statistics and public information including Police statistics, surveys by other organizations e.g. local or international to triangulate it with primary data collected through questionnaires. c) The firm/team will present in a planning meeting the overall survey design and implementation process which will include, but are not limited to team members, data collection techniques,

¹ A detailed TOR may be attached if the information listed in this Annex is not sufficient to fully describe the nature of the work and other details of the requirements.

	<p>supervisor and interviewer manual and guidelines, data quality checking procedure, data entry, data analysis plan, etc. to the PRP in a meeting together with detail work plan and time frames for survey implementation. It is expected that key team members of the survey team will participate in the planning meeting.</p> <p>d) The firm will then submit a final inception report which will includes all above items together with a responsibility matrix for this assignment to the PRP.</p> <p>Methodology of the Study</p> <p>The Survey firm will use the same design as used in the previous Public Opinion Survey conducted early 2014 outlined as follows:</p> <p>This survey intends to determine the impact of the PRP by assessing the perceptions and attitudes of the general public (through randomly selected samples) with regard to law and order, crime prevalence, law enforcement, quality of service of police operations, gender issues and innovations like community policing. One aspect of the strategy has to examine these aspects in the “PRP-supported Thanas” against selected “Control Thanas” where the PRP does not operate and compare the findings to baseline (2011) and follow-up (2014) data collected previously so as to arrive at a picture of progress made over time due to the PRP interventions.</p> <p>The study will be adopted following two approaches for data collection</p> <p>Primary Survey:</p> <p>Primary survey will apply Face to Face Interview (F2F) of the community people based on a structured questionnaire. Following is the brief description of the Face to Face survey method</p> <p><i>Face to Face Interview (F2F):</i> Face to Face Interview (F2F) or the structured interviews will be the reliable source of the quantitative data in this study. The aim of this approach is to ensure that each interviewee is presented with exactly the same questions in the same order. This ensures that answers can be reliably aggregated and that comparisons can be made with confidence between sample subgroups or between different</p>
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	<p>survey periods.</p> <p>Secondary Survey (Desk Research/Literature Review): There are many studies undertaken during last many years on the performance of police and public perception on the law enforcing agencies by various research agencies and international organizations. There are also many publications on the international best practices of police service delivery world-wide. An in-depth searching and scanning of those will be undertaken at the beginning of the study.</p> <p>Study Target Population</p> <ul style="list-style-type: none"> Adult of age 15 and above are the target population for the public opinion survey, 2014 <p>Sample Size</p> <ul style="list-style-type: none"> 3800 randomly selected adults from 75.14 million adults 2990 rural and 810 urban sample respondents 205 Primary Sampling Units 405 Secondary Sampling Units 138 PRP-supported PSUs and 67 Control PSUs 36 survey Districts and Thanas of which 24 are PRP-supported and 12 are control <p>Sampling Plan</p> <p>Detailed Sampling Plan is included in the attached Terms of Reference.</p> <p>Target Respondents</p> <p>Target respondents of this survey will include the general public within age 15 and above. The target should ensure appropriate representation of different religions, ethnicity, age, sex, education level, marital status, economic status (rich, middle class, poor based on income) etc.</p> <p>Data Collection Tools</p> <p>a. The Survey firm will use the same tools developed and</p>
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	<p>used in the previous Public Opinion Survey 2014, with the addition of one question: “Has there been an improvement or deterioration in the quality of public services at the local level compared to 2 years ago? A) Yes B) No”. The data collection tool is provided in the attached Terms of Reference.</p> <ul style="list-style-type: none"> b. The firm will arrange field testing/practice of the tools during training involving the interviewers and supervisors/quality controllers in non-sample areas. c. The firm will print/provide the required number of questionnaire sets and other applicable documents and/or materials as per determined sample size. <p>B. Implementation of Survey</p> <ul style="list-style-type: none"> a. Recruiting of staff: The firm will recruit a sufficient number of qualified and experienced interviewers and supervisors/quality controllers (minimum graduate) with experience in data collection. These recruits may be subject to assessment by the PRP staff. b. Staff training: This includes development of training materials and manuals for all persons involved in field work. The firm will organize a tailored and in-depth training program (preferably residential) for the enumerators, supervisors and quality controllers that include both in house orientation and repeated practice sessions through role-plays followed by field practice in areas outside selected sample Thanas. Training sessions may be attended by the PRP staff as observers. c. Review meeting: The Consulting Firm and the PRP team will review work progress on a periodic basis where representatives of GOB, Bangladesh Police, UNDP and other parties may participate. It is expected that key team members of the survey team will participate in the review meeting. d. Field data collection: The consulting firm will collect data from the project sites as per given sampling list and sample size using the finalized tool and guidelines provided in the attached Terms of Reference. e. Progress report: The consulting firm shall prepare
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	<p>progress reports on a fortnightly basis and submit it to PRP.</p> <p>f. Quality control: Quality of collected data and information has been a major concern of the PRP management. In view of this, the PRP management attaches much importance to the quality control mechanism to ensure that the highest standards is maintained at every stage of the survey both from methodological and written communications perspective.</p> <p>g. Monitoring: Representatives from the PRP, Bangladesh Police and the UNDP will have the liberty to check, monitor field survey and make recommendations/suggestions at any stage of the survey. The firm needs to be ready to address those recommendations/suggestions as far as it is practicable.</p> <p>h. Timeframe</p> <p>This contract is for a period of two (2.5) months (75 Days).</p> <p>Important Tentative Dates:</p> <ul style="list-style-type: none"> • Contract Signing: (Day 1) • 1st review meeting on detail work plan and survey methodology and questionnaire (Day 5) • Finalization of work plan, survey methodology and questionnaire (Day 7) • Recruitment of staff (Day1-10) • Training of interviewer and practice of questionnaire: (Day 10-15) • Data collection: (Day 15- 45) • Data entry, cleaning and analysis: (Day 30-55) • Submission of data table: (Day 55) • Submission of draft report: (Day 65) • Draft finding sharing meeting at the PRP: (Day 65) • Incorporating feedback and final report submission with other deliverables: (Day 75) <p>C. Data Analysis</p> <ul style="list-style-type: none"> • Data management: The consulting firm will complete data entry at their venue with the necessary processing and cleaning, using appropriate data processing
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	<p>programme/s. It is expected that the firm will use appropriate data quality assurance mechanisms in data management to ensure an error free data set for analysis.</p> <ul style="list-style-type: none"> • Data analysis: The data analysis will follow current international best practices of appropriate statistical analysis. The analysis will include, but will not be limited to, the following: <ul style="list-style-type: none"> i. Descriptive statistics including: distributions, averages, weights and variance as relevant for each variable. ii. Presentation of data in both tabular and graphic form. iii. Analysis by different geographic locations (Divisions) including the whole sample; PRP-supported and control Thanas; rural and Urban Thanas; iv. Disaggregated by socioeconomic status of respondents'; sex, age, education, marital status, economic status, occupation and ethnicity. v. The firm will develop a draft tabulation plan and will share it with the PRP team. After the necessary discussion/s and receiving concurrence from the PRP, the firm will complete the data analysis to fit into the tabulation plan with interpretations; and vi. Data and results will be triangulated with other available external information to produce robust conclusions and recommendations. <p>D. Report preparation</p> <p>The report will presents all the findings of the survey with detailed analysis. It will also include detailed analysis of the respondents background information; sex, age, education, marital status, economic status, occupation and ethnicity. The analysis will also triangulate the collected data with the PRP previous baseline and follow-up survey data collected in 2011 and 2014 together with any</p>
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	<p>available external reviews and reports. The report will also include recommendations for future strategy development for PRP and Bangladesh Police. The draft report and the final report will be in the English language with high standard.</p> <ul style="list-style-type: none">i. Draft Report: The firm will prepare a draft report, including executive summary, conclusions and recommendations and will share with the UNDP, the Bangladesh Police and the PRP team. They will incorporate the feedback provided by the stakeholders. After review by all concerned, the firm will prepare a final draft and will submit to the PRP.ii. Final Report: The firm will submit the final report to the PRP with incorporation of all comments and feedbacks received from the internal sharing session or any other form. <p>E. Findings Dissemination</p> <p>The firm will make at least one internal presentation (to be organized by the PRP) on the findings of the survey for internal review and feedback in which representatives from Bangladesh Police, UNDP and the PRP will participate.</p>
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List and Description of Expected Outputs to be Delivered	<ol style="list-style-type: none"> 1. Detailed action plan over the whole implementation period to be agreed to by the PRP, within three days of signing the contract. 2. Detailed survey methodology agreed by the PRP before proceeding. 3. Final Survey Questionnaires (both Bangla & English) and other documents related to survey management. 4. Draft data table, 5 hard and soft copies. 5. Present findings in an internal findings sharing session. (Power point presentation, 30 hard copies of the presentation); 6. Final report - 10 hard (professionally printed) and 10 soft copies on DVD media. 7. Soft copies of survey questionnaires, data files, syntax files, output files and final report to the PRP. Data file must be in Excel, Word and PDF format for use by future survey teams.
Person to Supervise the Work/Performance of the Service Provider	Mr. Wojciech Koprowicz , ICT Systems and Strategy and M&E OC
Frequency of Reporting	<i>As specified in the ToR</i>
Progress Reporting Requirements	<i>As specified in the ToR</i>
Location of work	<i>As specified in the ToR</i>
Expected duration of work	75 days
Target start date	30 December, 2014
Latest completion date	15 March, 2015
Travels Expected	<input checked="" type="checkbox"/> As per the ToR
Special Security Requirements	<input type="checkbox"/> Not applicable
Facilities to be Provided by UNDP (i.e., must be excluded from Price Proposal)	<input type="checkbox"/> Office space and facilities <input type="checkbox"/> Transportation <input type="checkbox"/> Others [pls. specify]
Implementation Schedule indicating breakdown and timing of activities/sub-activities	<input checked="" type="checkbox"/> Required



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Names and curriculum vitae of individuals who will be involved in completing the services	<input checked="" type="checkbox"/> Required
Currency of Proposal	<input checked="" type="checkbox"/> Local Currency (BDT)
Value Added Tax on Price Proposal ²	<input checked="" type="checkbox"/> must be exclusive of VAT and other applicable indirect taxes
Validity Period of Proposals (Counting for the last day of submission of quotes)	<input checked="" type="checkbox"/> 90 days In exceptional circumstances, UNDP may request the Proposer to extend the validity of the Proposal beyond what has been initially indicated in this RFP. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Proposal.
Partial Quotes	<input checked="" type="checkbox"/> Not permitted
Payment Terms ³	1st payment: 20% of total contract value will be paid upon submission of inception report with detailed action/work plan, survey methodology and questionnaire and upon acceptance by contract administrator. 2nd payment: 30% of total contract value will be paid after submission of final data tables and upon acceptance by contract administrator. 3rd payment: 20% of total contract value will be paid after submission of draft report and upon acceptance by contract administrator Final payment: 30% of total contract value or the final payment will be made upon submitting and acceptance of the final report and all other deliverables and upon acceptance by contract administrator.
Person(s) to review/inspect/ approve outputs/completed services and authorize the disbursement of payment	Mr. Henk van Zyl , Project Manager, PRP
Type of Contract to be Signed	<input type="checkbox"/> Purchase Order <input checked="" type="checkbox"/> Contract for Professional Services
Criteria for Contract Award	<input checked="" type="checkbox"/> Highest Combined Score (based on the 70% technical offer and 30% price weight distribution) <input checked="" type="checkbox"/> Full acceptance of the UNDP Contract General Terms and Conditions (GTC). This is a mandatory criteria and cannot be deleted regardless of the nature of services required. Non acceptance of the GTC may be grounds for the rejection of the Proposal.

² VAT exemption status varies from one country to another. Pls. check whatever is applicable to the UNDP CO/BU requiring the service.

³ UNDP preference is not to pay any amount in advance upon signing of contract. If the Service Provider strictly requires payment in advance, it will be limited only up to 20% of the total price quoted. For any higher percentage, or any amount advanced exceeding \$30,000, UNDP shall require the Service Provider to submit a bank guarantee or bank cheque payable to UNDP, in the same amount as the payment advanced by UNDP to the Service Provider.



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<p>Criteria for the Assessment of Proposal</p>	<p>Evaluation and comparison of proposals: Prior to the technical evaluation all proposals will be screened based on the minimum eligibility criteria mentioned below:</p> <p><u>Minimum Eligibility Criteria:</u></p> <ul style="list-style-type: none"> ▪ Profile – describing the nature of business, field of expertise, licenses, certifications, accreditations; ▪ Must have demonstrated minimum 10 years’ of experience in conducting research and survey in Bangladesh. ▪ Must have experience in conducting survey related to security sector reform/safety / justice/police reform in the last five years ▪ Business Licenses – Registration Papers, Tax Payment Certification, etc. ▪ Track Report- Must have demonstrated experience of implementing baseline/end-line/opinion/perception survey with a minimum sample size of 3000 covering wide geographically dispersed area; ▪ Any International Company interested to participate in the bidding, must have presence in Bangladesh (legal documents to be provide to substantiate the presence) ▪ Latest Audited Financial Statement – income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc. ; ▪ Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List. (Annex 3) ▪ All key personnel must attached their CVs <p>Team Leader:</p> <ul style="list-style-type: none"> ▪ At-least post graduate qualification in Social Science/ Development Studies or relevant field. ▪ Experience in undertaking perception/opinion and other surveys with methodology design, tool design, data analysis, report writing, undertaking analysis and formulating policy recommendations (A sample copy of a survey report previously prepared by the Team Leader in English must be attached).. ▪ Demonstrated experience in conducting/coordinating M&E/research related to security sector reform/safety and justice/police reform, including a comprehensive understanding of international best practice; ▪ Previous experience to produce quality report in English; ▪ Previous experience in working with hybrid teams encompassing foreign/local expertise, including oversight and quality control (List of working experience with the team encompassing foreign/local with UNDP/UND/Development Agencies/relevant
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organizations).

Team members:

- Demonstrated experience with methodological design, data collection/analysis and report writing of survey/research

Note: All Proposers must submit necessary documentations to substantiate above qualifications/criteria. Proposals that will not meet above qualifications/criteria shall not be considered for the next step of the procurement process".

Team Size:

The team size will need to be adequate for the task with an appropriate gender mix. The composition and number of team members has not been defined at this time, leaving it open for bidders to determine. The survey team, for example, should consist of a small team of members with extensive experience in different disciplines, which could include: monitoring and evaluation, access to justice, law enforcement and gender. Extensive experience in monitoring and evaluation of security sector reform/safety and justice/police reform programming is a requirement and will be a contributing factor in determination the winning bid.

Technical Proposal (70%)

☒ Background experience/ Expertise of Firm

☒ Adequacy and comprehensiveness of the proposal (concept, approach, work plan)

☒ Qualifications and competence of the key staff for the Assignment

Criteria	Weight	Max. Points
Technical	70%	70
Background experience/ Expertise of Firm <ul style="list-style-type: none"> i) Overall experience in research and number of completed studies/survey: 10 ii) Experience in conducting opinion/perception survey for more than 3000 respondents: 15 iii) Experience of completed studies for UN and International agencies/organizations: 5 		30
Adequacy and comprehensiveness of the proposal (concept, approach, work plan) <ul style="list-style-type: none"> i) Details of proposed methodology : 5 ii) Details of proposed work plan: 5 		10



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	Qualifications and competence of the key staff for the Assignment		30
	Experience and qualifications of proposed team members and supervisors and number of investigators: (CVs for team members and supervisors to be included in the proposal)		
	Financial	30%	30
	Total	100%	100
<p>Financial Proposal (30%)</p> <p>In the Second Stage, the price proposal of all contractors, who have attained minimum 70% score in the technical evaluation, will be compared. The contract will be awarded to the bidder offering the 'best value for money'. The contract will be awarded to the Contractor based on the cumulative method. The formula for the rating of the Proposals will be as follows:</p> <p>Rating the Technical Proposal (TP): $TP\ Rating = (Total\ Score\ Obtained\ by\ the\ Offer / Max.\ Obtainable\ Score\ for\ TP) \times 100$</p> <p>Rating the Financial Proposal (FP): $FP\ Rating = (Lowest\ Priced\ Offer / Price\ of\ the\ Offer\ Being\ Reviewed) \times 100$</p> <p>Total Combined Score: $(TP\ Rating) \times (Weight\ of\ TP,\ e.g.\ 70\%) + (FP\ Rating) \times (Weight\ of\ FP,\ e.g.\ 30\%)$ =Total Combined and Final Rating of the Proposal</p> <p>The proposal obtaining the overall highest score after adding the score of the technical proposal and the financial proposal is the proposal that offers best value for money</p>			
UNDP will award the contract to:	<input checked="" type="checkbox"/> One and only one Service Provider		
Annexes to this RFP ⁴	<input checked="" type="checkbox"/> Form for Submission of Proposal (Annex 2) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions (Annex 4) ⁵ <input checked="" type="checkbox"/> Detailed TOR <input type="checkbox"/> Others ⁶ [pls. specify]		

⁴ Where the information is available in the web, a URL for the information may simply be provided.

⁵ Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be grounds for disqualification from this procurement process.

⁶ A more detailed Terms of Reference in addition to the contents of this RFP may be attached hereto.



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Contact Person for Inquiries (Written inquiries only) ⁷	<i>Md. Ziaur Rahman, UNDP Procurement Cluster, UNDP</i> bd.procurement@undp.org Please mention the following in the subject while sending any query to UNDP regarding this RFP on or before December 7, 2014. "Queries on RFP-BD-2014-058" Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.
Other Information	Not Applicable

⁷ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.



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Annex 2

FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL⁸

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery⁹)

[insert: Location]

[insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP dated [specify date], and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

A. **Qualifications of the Service Provider**

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following:

Minimum Eligibility Criteria:

- Profile – describing the nature of business, field of expertise, licenses, certifications, accreditations;
- Must have demonstrated minimum 10 years' of experience in conducting research and survey in Bangladesh.
- Must have experience in conducting survey related to security sector reform/safety / justice/police reform in the last five years
- Business Licenses – Registration Papers, Tax Payment Certification, etc.
- Track Report- Must have demonstrated experience of implementing baseline/end-line/opinion/perception survey with a minimum sample size of 3000 covering wide geographically dispersed area;
- Any International Company interested to participate in the bidding, must have presence in Bangladesh (legal documents to be provide to substantiate the presence)
- Latest Audited Financial Statement – income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc. ;
- Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List. (Annex 3)
- All key personnel must attached their CVs

Team Leader:

- At-least post graduate qualification in Social Science/ Development Studies or relevant field.
- Experience in undertaking perception/opinion and other surveys with methodology design, tool design, data analysis, report writing, undertaking analysis and formulating policy

⁸ This serves as a guide to the Service Provider in preparing the Proposal.

⁹ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes



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recommendations (A sample copy of a survey report previously prepared by the Team Leader in English must be attached)..

- Demonstrated experience in conducting/coordinating M&E/research related to security sector reform/safety and justice/police reform, including a comprehensive understanding of international best practice;
- Previous experience to produce quality report in English;
- Previous experience in working with hybrid teams encompassing foreign/local expertise, including oversight and quality control (List of working experience with the team encompassing foreign/local with UNDP/UND/Development Agencies/relevant organizations).

Team members:

- Demonstrated experience with methodological design, data collection/analysis and report writing of survey/research

Note: All Proposers must submit necessary documentations to substantiate above qualifications/criteria. Proposals that will not meet above qualifications/criteria shall not be considered for the next step of the procurement process.



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B. Management structure and qualifications of key personnel

If required by the RFP, the Service Provider must provide :

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;
- b) CVs demonstrating qualifications must be submitted if required by the RFP; and
- c) Written confirmation from each personnel that they are available for the entire duration of the contract.

C. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.

D. Cost Breakdown per Deliverable*

	Deliverables <i>[list them as referred to in the RFP]</i>	Percentage of Total Price <i>(Weight for payment)</i>	Price <i>(Lump Sum, All Inclusive)</i>
1	Deliverable 1		
2	Deliverable 2		
3		
	Total	100%	

**This shall be the basis of the payment tranches*

E. Cost Breakdown by Cost Component:

Price schedule					
	Description	Quantity /Unit	Time/ duration	Unit cost (BDT)	Total cost (BDT)
1.	Remuneration:				
	- Team Leader				
	- Team members				
	- Enumerators				
	- Admin/ Support Staff				



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	- Data Entry Operators				
2.	Transportation expenses:				
	- Local travel (Core team)				
	- Local travel (Enumerators)				
3.	Daily Subsistence Allowance/Perdiem				
	- Team Leader				
	- Core team members				
	- Enumerators				
4.	Training				
	- Venue				
	- Food				
5.	Consumables and printing				
	Total cost				
6.	Administrative cost				
7.	Contingencies*				
	Grand Total				

1. The above one is a suggested template for submitting Financial Offer. However, the proposers may submit the Financial Proposal based on their own consideration regarding the all cost components to accomplish the entire task of the TOR.
2. UNDP will not pay more than the UN DSA rate of Bangladesh (Dhaka DSA for June is USD117)
3. UNDP prefers most economic direct route for travel.

[Name and Signature of the Service Provider's
Authorized Person]
[Designation]
[Date]



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Declaration

Date:

United Nations Development Programme

UNDP Registry, IDB Bhaban, Agargaon
Sher-E-Bangla Nagar, Dhaka, Bangladesh

Assignment:

Reference:

Dear Sir,

I declare that is not in the UN
Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.

Yours Sincerely,



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Annex 4

General Terms and Conditions for Services

1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any



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nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

- 8.1** The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- 8.2** The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- 8.3** The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- 8.4** Except for the workmen's compensation insurance, the insurance policies under this Article shall:
 - 8.4.1** Name UNDP as additional insured;
 - 8.4.2** Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP;
 - 8.4.3** Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
- 8.5** The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10.0 TITLE TO EQUIPMENT:

Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or degraded beyond normal wear and tear.



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11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

- 11.1** Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.
- 11.2** To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.
- 11.3** At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.
- 11.4** Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.



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12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

13.1 The recipient ("Recipient") of such information shall:

- 13.1.1** use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,
- 13.1.2** use the Discloser's Information solely for the purpose for which it was disclosed.

13.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:

- 13.2.1** any other party with the Discloser's prior written consent; and,
- 13.2.2** the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:
 - 13.2.2.1** a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,
 - 13.2.2.2** any entity over which the Party exercises effective managerial control; or,
 - 13.2.2.3** for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.

13.3 The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.

13.4 The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.



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- 13.5** The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.
- 13.6** These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

- 14.1** In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.
- 14.2** If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.
- 14.3** Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.
- 14.4** The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract.



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15.0 TERMINATION

- 15.1 Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 ("Arbitration"), below, shall not be deemed a termination of this Contract.
- 15.2 UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.
- 15.3 In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.
- 15.4 Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

16.0 SETTLEMENT OF DISPUTES

- 16.1 **Amicable Settlement:** The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.
- 16.2 **Arbitration:** Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties shall be



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bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.

17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18.0 TAX EXEMPTION

18.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter-alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.

18.2 Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

19.0 CHILD LABOUR

19.1 The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.

19.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

20.0 MINES:

20.1 The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.



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20.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.

21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

22.0 SEXUAL EXPLOITATION:

22.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

22.2 The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

23.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Contract, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Contract signed by the Contractor and jointly by the UNDP Authorized Official.



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TERMS OF REFERENCE

FOR CONSULTANCY FIRM CONTRACT TO UNDERTAKE PUBLIC OPINION SURVEY ON PERSONAL SECURITY AND POLICE PERFORMANCE 2014

A. Project Title:

Police Reform Programme (Phase-II)

B. Background and Description of the Assignment:

Bangladesh is a developing nation and a fledgling democracy. Steady economic growth since the early 1990s has resulted in rapid gains in Human Development. Despite impressive achievements in a variety of fields, Bangladesh suffers from weak governance, poverty and limited government capacity to deliver basic services. For example, access to justice, respect for the rule of law and knowledge of human rights are generally acknowledged as inadequate. The 2008 Poverty Reduction Strategy paper acknowledged that the vulnerable, particularly women and children, struggle to access justice from the Police and the formal and informal justice sector.

Law and order, crime and corruption remain serious problems adversely affecting individual safety, national security and economic growth. There is broad acknowledgment that the justice sector needs to be strengthened. A Nielsen Poll in December 2008 identified law and order as the most pressing issue for government to tackle. Overall, crime remains underreported and inadequately investigated by the police, the court system is slow and prisons are overcrowded.

The Government of Bangladesh (GoB), United Nations Development Programme (UNDP) and Department for International Development (DFID) have given their support for the Police Reform Programme (PRP)-Phase-II from October 2009 through December 2015 (6 years). Phase-II of the Programme was initiated with a specific focus on the poor and disadvantaged, women and children, and delivering tangible results at the Thana (police station) level.

The PRP has conducted a Baseline Survey on Personal Security and Police Performance in 2011. The overall purpose of the survey was to establish baseline information for the Police Reform Programme (Phase-II). The findings of the survey had two parts, Police Perception and Public Perception. During the project design, it was planned to update the data in 2012 at the project midpoint and a final follow-up survey in 2014 to provide up to date information on the law and order situation, police and project performance. However, due to delayed implementation of the primary baseline survey and political instability, the first public perception part of the follow-up survey on Personal Security and Police Performance was conducted in early 2014 and to meet the interim need, another public perception part of the follow up Survey has been planned to be conducted at the end of 2014.

The overall purpose of this focused public opinion survey is to measure and outline some of the key outcome/results and impact of the Police Reform Programme (Phase-II) and the rate of progresses due to project intervention by comparing it with the established 2011 baseline and 2014 follow-up survey to have a longitudinal scenario over time. Furthermore the opinion survey will make recommendations, based on the findings, for improvement of police performance and project implementation. Survey data is also required to update key performance indicators used for reporting to the donors. Another objective of the survey is to use the information for future evidence based planning by the Bangladesh Police and UNDP/PRP.

C. Project Description:

The Police Reform Programme (PRP) is a long-term and comprehensive capacity building initiative to improve human security in Bangladesh. The PRP's development goal is a safer, more secure and stable Bangladesh, where the human rights of citizens, particularly the vulnerable and marginalized, are promoted and protected to accelerate progress on the MDGs, economic growth and social justice. The Programme's purpose is to improve safety, access to justice and human rights for all citizens, particularly disadvantaged and vulnerable groups. The programme has six outcomes to contribute to the achievement of the programme goal, they are as follows:

1: Strategic Direction and Organizational Reform

Strategic direction and organizational reform supported by planning and budgeting, enhanced accountability and oversight, and a modernized legislative framework

The primary objective of this outcome is to build the capacity of the Bangladesh Police to formulate and implement its organizational vision. The PRP will support the Bangladesh Police to undertake a comprehensive analysis of the legal, financial, social and operational framework, in which they work. The PRP will support organizational and structural change to deliver more efficient and effective police services and improved access to justice. Efforts to support organisational reform will be incremental and their success is heavily dependent upon political will. This is especially the case with regard to legislative reform and the Police Act (1861).

Key outputs:

- Organizational, legal and structural change to improve efficiency and effectiveness of the Bangladesh Police and meet contemporary policing requirements based on human rights standards and the principle of rule of law;
- Planning, policy and research capabilities strengthened to support strategic reform based on planning, budgeting and performance measurement;
- Oversight and accountability mechanisms strengthened; and
- Improved strategic partnership and communication between Bangladesh Police, civil

society, public and other government agencies to support police reform.

2: Human Resource Management and Training

Human Resource Management systems and structures strengthened and training capacity enhanced to produce more competent and professional police

The primary aim of this outcome is to improve the human capital of the Bangladesh Police. Strengthened human resource management and development processes will support recruitment, promotion, transfer and development opportunities that are administered in a manner which is transparent and merit based. The way police discharge their tasks will, to a large degree, determine how people feel about their safety in Bangladesh. This places high demands on the professionalism and competencies of police officers. The PRP will support efforts to develop and modernise Human Resource Management policies and introduce competency-based training to link the acquisition of skills and demonstration of competencies to further career progression.

The PRP will support efforts to strengthen the Human Resource Department at Police Headquarters to administer all human resource functions including recruitment, promotions, transfers, qualifications, travel, performance appraisal and professional development records. The Department will initiate research and generate policies, procedures and systems to ensure that positions are classified accordingly to the level and type of responsibility and job descriptions and that training options are matched to task proficiency. A strong HR department will underline the cultural expectations of the police and promote professionalism and ethical conduct.

Key outputs include:

- Professional and dedicated Human Resource Department established;
- Human Resource Management policies, structures, systems and procedures updated to promote transparent and merit based recruitment; and
- Comprehensive improvement in capacity to deliver competency based training to all ranks.

3: Investigation, Operations and Prosecution

Improved police operations, investigation and prosecution to enhance fair and equitable justice

The PRP will support efforts to strengthen police operations and investigation. Capacity will be built to help the police undertake investigations in a timely and professional manner based on sound evidence and case management and improved preparation and presentation of court documents. Although targeting all levels, including the local Thana, there will be emphasis on



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enhancing specialist capacity within the various investigation agencies. This approach is designed to ensure an appropriate level of investigative response provided throughout Bangladesh, particularly with regard to crimes against persons and property. To support this approach, efforts will also be made to improve capacity for the collection, analysis and dissemination of intelligence. This would bolster investigations and operations and enable more proactive strategies to target criminal activity.

Improving police operations and investigations has significant human rights implications. For example, embracing contemporary methods of investigation, such as forensic and criminal intelligence, will divert police away from ‘confession’ based prosecutions. Key elements of this approach include crime scene management and forensic support. To enable the shift from confession to evidence based prosecutions there is a clear need to review all laws and regulations that are applicable to the collection and presentation of evidence. The PRP will support a strategic approach to the procurement of forensic equipment based on suitability and sustainability by ensuring that recurrent costs are met by the Bangladesh Police.

Support will also be given to building capacity to address serious crime and other emerging crimes impacting, on the poor and vulnerable. Further support will be given to the Criminal Intelligence Department and the Trafficking in Human Beings Unit, in particular. Since its establishment at the CID, the Unit has acted as a Model for other specialised crime units, especially given the presence of women police in key investigative and operational roles. Support will also be given to the Unit with regards to legal reform such as the UN Protocol to Prevent, Suppress and Punish Trafficking in Persons. Professional linkages between relevant agencies and improved international cooperation mechanisms for dealing with transnational crimes will also be developed.

Key outputs:

- Investigation and prosecution processes begin to shift from confession to evidence based procedures;
- Investigation capacity for both general and specialized crime improved, in particular for crimes against women and children, THB, sexual abuse/assault, serious and emerging crime, counter terrorism, financial and cyber crime;
- Improvement in criminal intelligence gathering, analysis and dissemination; and
- More effective working level collaboration between police and the judicial system.

4: Crime Prevention and Community Policing

Improved trust and interaction between community and police resulting in improved access to justice, human rights and reduced fear of crime

The PRP will support the Bangladesh Police to implement the National Community Policing Strategy, which outlines the standards and guidelines for the operation of over 20,000 Community



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Policing Forums, Thana Open Days, and the training of key personnel. The Forums are designed to improve the security of the local community by solving local problems in a participatory manner. It is expected that the Forums will help to create a more accessible, accountable and effective police service by conducting outreach programmes like school visits and awareness campaigns on local issues.

Up to 18 Thanas, two in each Division and one in each Metropolitan area, will be refurbished and other support provided to establish them as Model police stations. Thanas will be refurbished with the dual aim of providing a professional and respectful environment for police to receive the community, and better accommodation for all staff, especially to attract and retain female police. Enhanced facilities for women are a high priority in underscoring better police/ community relationships. The PRP will also support efforts to staff the Thanas with trained and professional personnel. It is hoped that Model Thanas will progressively become more accessible to the community as a source of information and a venue to educate citizens about their legal rights. For example, the PRP will continue to support efforts to promote the Citizen's Charter and complaints mechanism.

Key outputs:

- Community Policing philosophy is integrated into policing operations at all levels nationwide;
- Effective community policing forums; and
- Improved access to justice through refurbishment and ongoing support to women friendly Model Thanas.

5: Promoting Gender Sensitive Policing

Bangladesh Police promote the rights of women and children to be free of fear through improved representation at all levels and the provision of equitable and sensitive policing and victim support services.

The PRP will support efforts to develop a Women in Policing Strategy, which will include a comprehensive plan to actively recruit women at all levels. The PRP will assist with infrastructure development at selected training institutions and Thanas to provide women with appropriate accommodation and facilities. The PRP will also assist with training of women police for specialist roles and positions of leadership.

The PRP will assist Bangladesh Police to provide training on how to work effectively with women, in a non-discriminatory and equitable way. Policies and procedures in the Bangladesh Police will be reviewed and updated to ensure they are gender sensitive and non-discriminatory. Support to develop modular, competency-based training on domestic violence, sexual assault,



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child abuse and child victims, victim management and interviewing techniques will also be provided.

This Outcome places a strong emphasis on raising awareness and victim supports; particularly for women, children, the poor and the vulnerable groups. The Victim Support Centre Model will be expanded through the establishment of up to six additional Support Centres.

Key outputs:

- The participation of women in Bangladesh Police is increased at all ranks, and progressively more women are represented in positions of authority;
- Gender awareness increased; and
- Improved victim support services

6: Information, Communications and Technology (ICT)

Bangladesh Police is progressively making use of cost effective and sustainable information communication technology to provide better service to the community

This Outcome is designed to provide support for technological applications across all other key outcomes. The initial focus will be to revise and update the Bangladesh Police Information Management Strategy and develop a costed Master Implementation Plan for the governance, management, procurement and roll-out of ICT Strategy and Enterprise Architecture for Bangladesh Police. The PRP will also support efforts to establish a Police Information Management Division within the Police Headquarters. The Division will provide an ICT focal point within the Police. This Division will play an important role in all aspects of administration, management and governance of ICT systems. Technical support will be provided by the PRP, including support for training of both specialist police, ICT personnel and for general police end-users of information management systems. Enhanced capacity will assist the Bangladesh Police to manage the resources available to acquire and operate cost-effective and sustainable ICT.

Key outputs:

- ICT Master Plan informs a cost-effective and structured approach to the acquisition,



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installation and application of ICT;

- Crime response and prevention improved through better use of information and intelligence; and
- Community safety enhanced through appropriate application of ICT infrastructure and training

More information on the programme can be found online at www.prp.org.bd

D. Scope of Work

The proposed follow-up survey will be the same format as the earlier 2014 survey i.e. survey methodology, sample size, sample distribution, survey questionnaire and geographical coverage will remain same. The firm will undertake all activities related to training enumerators, data collection, survey implementation, data management, data analysis, reporting and dissemination of the findings. The scope of work includes but is not limited to the following:

General

- e) The team of experts will review a range of data sources, including key the PRP Programme documents such as the Project Document, and Follow-up Survey from 2008, 2011 and 2014 ensuring that the lessons from previous surveys are learned and that, where feasible, long term tracking of results is ensured.
- f) The firm/team will also utilize available other statistics and public information including Police statistics, surveys by other organizations e.g. local or international to triangulate it with primary data collected through questionnaires.
- g) The firm/team will present in a planning meeting the overall survey design and implementation process which will include, but are not limited to team members, data collection techniques, supervisor and interviewer manual and guidelines, data quality checking procedure, data entry, data analysis plan, etc. to the PRP in a meeting together with detail work plan and time frames for survey implementation. It is expected that key team members of the survey team will participate in the planning meeting.
- h) The firm will then submit a final inception report which will includes all above items together with a responsibility matrix for this assignment to the PRP.

Methodology of the Study

The Survey firm will use the same design as used in the previous Public Opinion Survey conducted early 2014 outlined as follows:

This survey intends to determine the impact of the PRP by assessing the perceptions and attitudes

of the general public (through randomly selected samples) with regard to law and order, crime prevalence, law enforcement, quality of service of police operations, gender issues and innovations like community policing. One aspect of the strategy has to examine these aspects in the “PRP-supported Thanas” against selected “Control Thanas” where the PRP does not operate and compare the findings to baseline (2011) and follow-up (2014) data collected previously so as to arrive at a picture of progress made over time due to the PRP interventions.

The study will be adopted following two approaches for data collection:

Primary Survey:

Primary survey will apply Face to Face Interview (F2F) of the community people based on a structured questionnaire. Following is the brief description of the Face to Face survey method

Face to Face Interview (F2F): Face to Face Interview (F2F) or the structured interviews will be the reliable source of the quantitative data in this study. The aim of this approach is to ensure that each interviewee is presented with exactly the same questions in the same order. This ensures that answers can be reliably aggregated and that comparisons can be made with confidence between sample subgroups or between different survey periods.

Secondary Survey (Desk Research/Literature Review):

There are many studies undertaken during last many years on the performance of police and public perception on the law enforcing agencies by various research agencies and international organizations. There are also many publications on the international best practices of police service delivery world-wide. An in-depth searching and scanning of those will be undertaken at the beginning of the study.

Study Target Population

- Adult of age 15 and above are the target population for the public opinion survey, 2014

Sample Size

- 3800 randomly selected adults from 75.14 million adults
- 2990 rural and 810 urban sample respondents
- 205 Primary Sampling Units
- 405 Secondary Sampling Units
- 138 PRP-supported PSUs and 67 Control PSUs
- 36 survey Districts and Thanas of which 24 are PRP-supported and 12 are control

Sampling Plan

Sample Allocation between PRP-supported and Control District

Following is the total picture of the sample distribution for the study:

Sl No.	Sample Type	District-Thana	Number of PSU Union/Ward			Number of SSU (Village/Mahalla)			Sample size (Number of Interviews)		
			Rural	Urban	Total	Rural	Urban	Total	Rural	Urban	Total
1	Model District	24	101	37	138	202	68	270	1987	547	2,534
2	Control District	12	50	17	67	101	34	135	1003	263	1,266
Total		36	151	54	205	303	102	405	2990	810	3,800

Selection of 405 SSUs

The number selected was as follows:

Division	Barisal	Chittagong	Dhaka	Khulna	Rajshahi	Rangpur	Sylhet	Bangladesh
Urban SSU	7	24	22	12	21	06	10	104
Rural SSU	23	73	61	40	62	18	26	306
Total SU	30	97	83	52	83	24	36	405

Bangladesh Map showing rural (yellow color marked) and urban (purple color marked) locations where survey was conducted is placed in Annex I. List of villages/wards covered under the earlier 2014 survey is also placed in Annex II.

Selection of households in each PSU and SSU should be done at random and selection of responding adults should follow KISH method.

Target Respondents

Target respondents of this survey will include the general public within age 15 and above. The target should ensure appropriate representation of different religions, ethnicity, age, sex, education level, marital status, economic status (rich, middle class, poor based on income) etc.

Data Collection Tools

- The Survey firm will use the same tools developed and used in the previous Public Opinion Survey 2014, with the addition of one question: “Has there been an improvement or deterioration in the quality of public services at the local level compared to 2 years ago? A) Yes B) No” (Annex-V)
- The firm will arrange field testing/practice of the tools during training involving the interviewers and supervisors/quality controllers in non-sample areas.



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- c. The firm will print/provide the required number of questionnaire sets and other applicable documents and/or materials as per determined sample size.

F. Implementation of Survey

- a. **Recruiting of staff:** The firm will recruit a sufficient number of qualified and experienced interviewers and supervisors/quality controllers (minimum graduate) with experience in data collection. These recruits may be subject to assessment by the PRP staff.
- b. **Staff training:** This includes development of training materials and manuals for all persons involved in field work. The firm will organize a tailored and in-depth training program (preferably residential) for the enumerators, supervisors and quality controllers that include both in house orientation and repeated practice sessions through role-plays followed by field practice in areas outside selected sample Thanas. Training sessions may be attended by the PRP staff as observers.
- c. **Review meeting:** The Consulting Firm and the PRP team will review work progress on a periodic basis where representatives of GOB, Bangladesh Police, UNDP and other parties may participate. It is expected that key team members of the survey team will participate in the review meeting.
- d. **Field data collection:** The consulting firm will collect data from the project sites as per given sampling list and sample size using the finalized tool and guidelines (Annex-VI).
- e. **Progress report:** The consulting firm shall prepare progress reports on a fortnightly basis and submit it to PRP.
- f. **Quality control:** Quality of collected data and information has been a major concern of the PRP management. In view of this, the PRP management attaches much importance to the quality control mechanism to ensure that the highest standards is maintained at every stage of the survey both from methodological and written communications perspective.
- g. **Monitoring:** Representatives from the PRP, Bangladesh Police and the UNDP will have the liberty to check, monitor field survey and make recommendations/suggestions at any stage of the survey. The firm needs to be ready to address those recommendations/suggestions as far as it is practicable.

h. Timeframe

This contract is for a period of two (2.5) months (75 Days).

Important Tentative Dates:

- Contract Signing: (Day 1)
- 1st review meeting on detail work plan and survey methodology and questionnaire

(Day 5)

- Finalization of work plan, survey methodology and questionnaire (Day 7)
- Recruitment of staff (Day1-10)
- Training of interviewer and practice of questionnaire: (Day 10-15)
- Data collection: (Day 15- 45)
- Data entry, cleaning and analysis: (Day 30-55)
- Submission of data table: (Day 55)
- Submission of draft report: (Day 65)
- Draft finding sharing meeting at the PRP: (Day 65)
- Incorporating feedback and final report submission with other deliverables: (Day 75)

G. Data Analysis

- Data management: The consulting firm will complete data entry at their venue with the necessary processing and cleaning, using appropriate data processing programme/s. It is expected that the firm will use appropriate data quality assurance mechanisms in data management to ensure an error free data set for analysis.
- Data analysis: The data analysis will follow current international best practices of appropriate statistical analysis. The analysis will include, but will not be limited to, the following:
 - vii. Descriptive statistics including: distributions, averages, weights and variance as relevant for each variable.
 - viii. Presentation of data in both tabular and graphic form.
 - ix. Analysis by different geographic locations (Divisions) including the whole sample; PRP-supported and control Thanas; rural and Urban Thanas;
 - x. Disaggregated by socioeconomic status of respondents'; sex, age, education, marital status, economic status, occupation and ethnicity.
 - xi. The firm will develop a draft tabulation plan and will share it with the PRP team. After the necessary discussion/s and receiving concurrence from the PRP, the firm will complete the data analysis to fit into the tabulation plan with interpretations; and
 - xii. Data and results will be triangulated with other available external information to produce robust conclusions and recommendations.

H. Report preparation

The report will presents all the findings of the survey with detailed analysis. It will also include

detailed analysis of the respondents background information; sex, age, education, marital status, economic status, occupation and ethnicity. The analysis will also triangulate the collected data with the PRP previous baseline and follow-up survey data collected in 2011 and 2014 together with any available external reviews and reports. The report will also include recommendations for future strategy development for PRP and Bangladesh Police. The draft report and the final report will be in the English language with high standard.

- iii. Draft Report: The firm will prepare a draft report, including executive summary, conclusions and recommendations and will share with the UNDP, the Bangladesh Police and the PRP team. They will incorporate the feedback provided by the stakeholders. After review by all concerned, the firm will prepare a final draft and will submit to the PRP.
- iv. Final Report: The firm will submit the final report to the PRP with incorporation of all comments and feedbacks received from the internal sharing session or any other form.

I. Findings Dissemination

The firm will make at least one internal presentation (to be organized by the PRP) on the findings of the survey for internal review and feedback in which representatives from Bangladesh Police, UNDP and the PRP will participate.

J. Expected Outputs/Deliverables

- 8. Detailed action plan over the whole implementation period to be agreed to by the PRP, within three days of signing the contract.
- 9. Detailed survey methodology agreed by the PRP before proceeding.
- 10. Final Survey Questionnaires (both Bangla & English) and other documents related to survey management.
- 11. Draft data table, 5 hard and soft copies.
- 12. Present findings in an internal findings sharing session. (Power point presentation, 30 hard copies of the presentation);
- 13. Final report - 10 hard (professionally printed) and 10 soft copies on DVD media.
- 14. Soft copies of survey questionnaires, data files, syntax files, output files and final report to the PRP. Data file must be in Excel, Word and PDF format for use by future survey teams.

K. Impact of Results



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Survey results will help project management, donor, executing and implementing agencies with understanding about the progress made so far in the targeted areas that have an impact in the lives of the peoples and Bangladesh Police due to project intervention. Further, survey results will help PRP and Bangladesh Police for identifying future programme strategies.

L. Institutional Arrangement & Supervision

The service provider company will report to the Project Manager and will work under the day-to-day technical supervision of the ICT System and Strategy Specialist and Monitoring and Evaluation Specialist of the PRP project. The service provider will also work in close collaboration with the National Project Director and other relevant personnel of PRP and Bangladesh Police. It is desirable that the company will assign a person from the team who will be the focal point directly interacting with the IPD personnel.

M. Qualification of the successful contractor

An experienced firm will be engaged for this assignment. The assignment requires high-level experiences and qualifications of the consultants assigned by the consultancy firm.

a. Minimum eligibility Criteria for Consultancy Firm:

- i. Must have demonstrated minimum 10 years' of experience in conducting research and survey in Bangladesh;
- ii. Must have experience in conducting survey related to security sector reform/safety and justice/police reform in the last five years;
- iii. Must have demonstrated experience, preferably supported by the client certification, of implementing baseline/end-line/opinion/perception survey with a minimum sample size of 3000 covering wide geographically dispersed area;
- iv. Must have an established office or an established partner in Bangladesh;
- v. Proposal must include relevant business licenses – Registration Papers, Tax Payment Certification, etc.;
- vi. Proposal must include latest audited financial statement-income statement and balance sheet to indicate its financial stability, liquidity, credit standing, and market reputation etc.;
- vii. Written self-declaration that the company is not in the UN Security Council 1267/1989 list, UN Procurement Division list or other UN ineligibility list.

b. Minimum required qualification for individual consultant/s and Team Composition:

Potential bidder must demonstrate competence and expertise in the following areas:

Team Leader:

- i. Applicable post graduate qualification/s



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- ii. Experience in undertaking perception/opinion and other surveys.
- iii. Demonstrated experience with methodology design, tool design, data analysis, report writing, undertaking analysis and formulating policy recommendations;
- iv. Demonstrated experience in conducting/coordinating M&E/research related to security sector reform/safety and justice/police reform, including a comprehensive understanding of international best practice;
- v. Strong understanding of governance and human security related work especially in justice/rule of law;
- vi. Demonstrated understanding of the dynamics related to access to justice for women and minorities;
- vii. Ability to produce high quality report in English;
- viii. Ability to present information in a clear, concise and comprehensive manner; and
- ix. Previous experience in working with hybrid teams encompassing foreign/local expertise, including oversight and quality control.

Team members:

- x. Demonstrated experience with methodological design, sampling, tool design, data collection/analysis and report writing of survey/research;
- xi. Strong understanding of governance and human security related work in Bangladesh, especially in the justice/rule of law;
- xii. Ability to present information in a clear, concise and comprehensive manner; and
- xiii. Previous experience in working with hybrid teams encompassing foreign expertise.

Team Size:

The team size will need to be adequate for the task with an appropriate gender mix. The composition and number of team members has not been defined at this time, leaving it open for bidders to determine. The survey team, for example, should consist of a small team of members with extensive experience in different disciplines, which could include: monitoring and evaluation, access to justice, law enforcement and gender. Extensive experience in monitoring and evaluation of security sector reform/safety and justice/police reform programming is a requirement and will be a contributing factor in determination the winning bid.

N. Scope of Bid Price and Schedule of Payment

The contract price of successful contractor will be fixed with no adjustment. The price should take into account the fees, travel cost and other relevant associated expenses.

UNDP shall effect payments, by bank transfer to the consultancy firm's bank account provided in the vendor form, upon acceptance by UNDP of the deliverables specified in the ToR. The payments will be made in four installments after achieving the milestones as described below:

- **1st payment:** 20% of total contract value will be paid upon signing the contract and submitting a



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detailed action/work plan, survey methodology and questionnaire.

- **2nd payment:** 30% of total contract value will be paid after submission of final data tables.
- **3rd payment:** 20% of total contract value will be paid after submission of draft report.
- **Final payment:** 30% of total contract value or the final payment will be made upon submitting and acceptance of the final report and all other deliverables.

O. Recommended Presentation of Proposal

All interested service providers are required to submit a comprehensive written proposal, addressing the technical and financial aspects of this bidding instruction. Technical and Financial proposals must be submitted in a separately sealed envelope.

1. Technical Proposal:

The technical proposal should include but is not limited to the following documents/information to demonstrate their qualifications:

- Name of Firm and details of registration, address and bank account (vendor form attached to be filled in and business registration certificate to be submitted);
- Documents of legal entity (i.e. Trade License, TIN certificate etc.)
- Brief description of present activities, nature and size of Firm;
- Self-declaration of Firm not being included in any of UN ineligibility lists;
- List of current and past assignments of the Firm on relevant issues;
- A brief methodology on how the work will be approached and conducted;
- Data collection, data management, data analysis and quality control mechanism;
- CV(s) of the proposed consultant expert/experts to be assigned;
- Copy of 1-3 publications/writing samples produced by the consultant(s) assigned (*preferably same nature of assignment*)

2. Financial Proposal (including fees, and other relevant associated expenses)

Financial proposal should cover all expenses to accomplish the scope outlined in the ToR. The financial proposal shall specify a total lump sum amount both in US Dollar and BDT including consultancy fees and all associated costs, In order to assist UNDP in the comparison of financial proposals, the financial proposal will include a breakdown of this lump sum amount but not be limited to the following:

1. Fees for consultants for research and producing documents ;
2. Cost for training;
3. Materials and production cost;
4. Cost for equipment and logistics;
5. Daily subsistence allowances/Per diem
6. Administrative costs.



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7. Other costs, if any. These must be defined in the proposal

The total quoted price shall include the amount of VAT and tax required for the tasks. The cost of preparing a proposal and of negotiating a contract, including any related travel, is not reimbursable as a direct cost of the assignment

P. Evaluation

In response to the Request For Proposal (RFP) the contractor will have to submit a Technical proposal as per the Terms of Reference of the programme and a financial proposal separately. The tender selection committee will first evaluate the technical proposal of the institutions/firms. Any institutions/firms getting more than 70% of the maximum achievable points (i.e. 49 points) in the technical proposal will be considered for financial appraisal, and ultimately therefore, for contracting. The financial proposal will be evaluated based on lowest price.

The total scoring points for both the evaluations will be 100; the technical evaluation will be based on 70 points and the rest 30 points are to be allotted to the bidder proposing lowest price.

A cumulative analysis weighted-scoring method will be applied to evaluate the firm. The award of the contract will be made to the tenderer whose offer has been evaluated and determined as:

- Responsive/compliant/acceptable with reference to this ToR; and
- Having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to this solicitation, with the ratio set at 70:30 respectively.

Basis for Evaluation:

Criteria	Weight	Max. Points
Technical	70%	70
Experience and qualifications of the Firm (30)	30%	30
iv) Overall experience in research and number of completed studies/survey: 10		
v) Experience in conducting opinion/perception survey for more than 3000 respondents: 15		
vi) Experience of completed studies for UN and International agencies/organizations: 5		
Proposed methodology and work plan (10)	10%	10
iii) Details of proposed methodology : 5		
iv) Details of proposed work plan: 5		
Key personnel (30)	30%	30
i) Experience and qualifications of proposed team members and supervisors and number of investigators: 30		

(CVs for team members and supervisors to be included in the proposal)		
Financial	30%	30
Total	100%	100

N.B: The short listed firms may be requested to make a presentation on the proposal during the technical evaluation period before the selection panel.

Q. Responsibilities of the Contractor regarding cost component

In order to produce deliverables stipulated in the ToR, the contractor/firm will bear all necessary costs relating to required logistics, reports preparation and also the cost of office premises for themselves.

R. Responsibilities of UNDP regarding cost component

UNDP will only pay the Lump Sum cost for this assignment mentioned in the contract.

S. Identification of Risk and Risk Mitigation Plan

There are some risks have been identified by the Project which may affect in producing outputs as stipulated in this ToR. The Project has also identified a few mitigation options to address those identified risks described below:

- **Clear understanding:** Clear understanding among the consultants about this assignment could be one of the potential risks. To mitigate this risk, the Project will organize an initial briefing/planning meeting with the selected consultants' team at the commencement of the assignment to clarify the objective and outputs of this assignment.
- **Timely delivery of planned outputs:** Due to any unexpected socio-politico situation and others factors, the consulting firm may face difficulties to produce outputs as per the plan. To mitigate such risk, bi-weekly progress review and planning meeting will be held between PRP and the consultancy team to explore the ways and strategies for producing outputs on time.
- **Quality outputs:** It is a common risk and challenge to ensure quality of outputs/deliverables up to an expected level. The PRP Monitoring and Evaluation team will check the quality of the outputs/deliverables produced by the consultants on regular basis to review and check the outputs/deliverables quality for further improvement.

T. Key Performance Indicator

The team leader will ensure the overall quality and standard of the survey and seek inputs regularly from the team members including supervisors/data collectors for all important matters related to the



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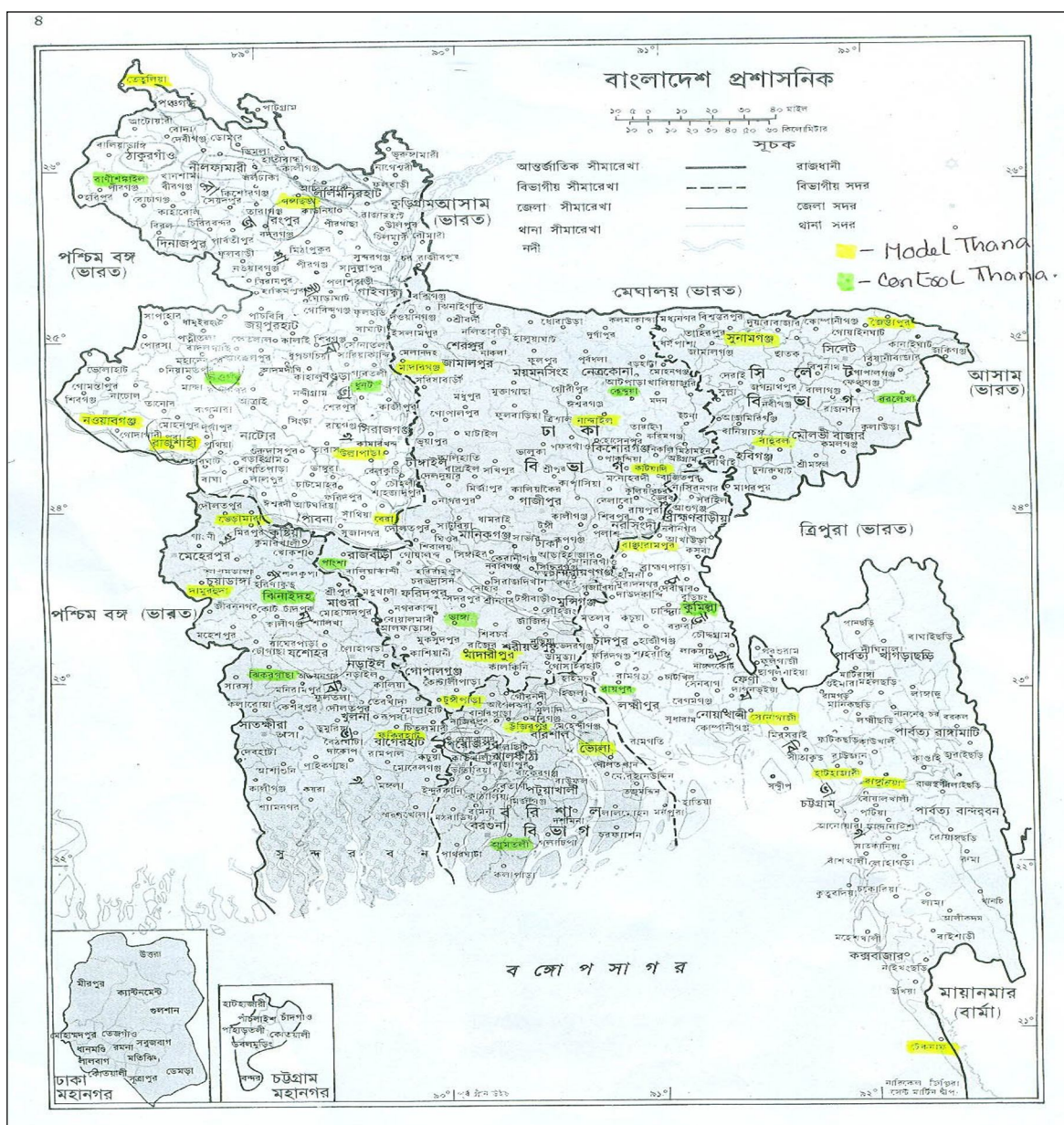
survey throughout the period of its implementation as a continuous oversight and quality assurance mechanism.

From the PRP side, the M&E Team will ensure the overall quality and standard of the survey and may seek inputs regularly from the focal point of the firm for all important matters related to the survey throughout the period of its implementation as a continuous oversight and quality assurance mechanism.

The contract administrator will monitor the quality of works and deliverables to be produced by the firm according to the ToR. The proposed performance indicators of the contractor's deliverables are illustrated below:

- Milestones are achieved as per the ToR and changes agreed by the parties in the planning meeting within the stipulated time frame;
- Produced documents are clear and easy understandable to the audience and error free;
- Full team of experts proposed by the firm is fully onboard during the consultancy period.

Model & Control PSUs



Annex: II

Selected PSUs and Sample Distribution

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
A. Sample (Model) District - Thana (24)							
Newly Constructed Model District - Thana							
1	Kishoreganj	Katiadi	Achmita	Achmita	10	-	10
2				Bhitadia	10	-	10
3			Kargaon	Chamakpur	10	-	10
4				Banagram	Banagram	10	-
5			Dasergaon		10	-	10
6			Chandpur	Balibarpar	10	-	10
7				Dash Kahania	10	-	10
8			Jalalpur	Jakalia	10	-	10
9				Fakamara	10	-	10
10			Ward-08	Halua Para	-	10	10
11				Kamar Bhog	-	10	10
12			Ward-09	Ghagair*	-	8	8
Kishoreganj Total					90	28	118
13	Feni	Sonagazi	Amirabad	Char Duba	10		10
14				Safarpur	10		10
15			Char Chandia	Char Chandia	10		10
16				Charmohish	10		10
17			Mangalkandi	Anandipur	10		10
18				Mangalkandi	10		10
19			Nawabpur	Fatehpur	10		10
20				*Mahadia	4		4
21			Ward-01	Char Ganesh (Part)		10	10
22				Bakharia		10	10
23			Ward-05	*Paschim Tulatali		4	4
Feni Total					74	24	98
24	Rangpur	Gangachara	Khaleya	Harkali	10		10
25				Patan Tari	10		10
26				Bhinna Jagat*	5		5
27			Kolkanda	Binbina Char	10		10
28				Jitpur Sreeram	10		10
29			Lakshmitari	Purba Ichli	10		10

PSU No.	Selected PSUs				Actual Sample			
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total	
30				Kismat Dukhia	10		10	
31			Marania		Arazi Joydeb	10		10
32					Kagji Para	10		10
33			*Gangachara		Bhutka		10	10
34					Nabanidas		10	10
35					*Kismat Dhamur		7	7
Rangpur Total					85	27	112	
36	Chuadanga	Damurhuda	Perkrishnapur Madna	Bora Boldia	10		10	
37				Jhajhadanga	10		10	
38			Howli	Puratan Bastupur	10		10	
39				Bara Dudpatila	10		10	
40			Juranpur	Gayeshpur	10		10	
41				Juranpur	10		10	
42			Natipota	Charulia	10		10	
43				Chhatantala	10		10	
44				Hemayetpur*	3		3	
45			Ward-05	College Para (Part)		10	10	
46				Mobarak Para (Part)		10	10	
47			Ward-02	Dakshin Chandpur*		6	6	
Chuadanga Total					83	26	109	
48	Chittagong	Hathazari	Chikandandi	Chikandandi	10		10	
49				Fateyabad	10		10	
50			Dakshin Madarsha	Madhya Madarsha	10		10	
51				Dakshin Madarsha	10		10	
52			Fatehpur	Jobra	10		10	
53				Mithanala	10		10	
54			Forhadabad	Jungle Udalia	10		10	
55				Paschim Forhadabad	10		10	
56			Guman Mardan	Sadernagar	10		10	
57				Balukhali	10		10	
58			Mirzapur	Hasimnagar	10		10	
59				Mirzapur	10		10	
60				Uttar Pahartali*	3		3	
61			*Hathazari	Fatika		10	10	
62				Mohammadpur		10	10	
63				Gurchagram		10	10	

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
64				Madhya Pahartali*		9	9
Chittagong Total					123	39	162
65	Habiganj	Bahubal	Bhadeshwar	Abdapatia	10		10
66				Chichirkut	10		10
67			Lamatashi	Selimnagar	10		10
68				Bhairabikona	10		10
69			Mirpur	Shahapur	10		10
70				Tungeswar*	6		6
71			*Bahubal	Akilpur		10	10
72				Lohakhola*		8	8
Habiganj Total					56	18	74
Model District - Thana (Refurbishment ongoing)							
73	Mymensingh	Nandail	Achargaon	Paschim Shibnagar	10		10
74				Goichkali	10		10
75			Chandipasha	Fulbaria	10		10
76				Basati	10		10
77			Jahangirpur	Deuldanga	10		10
78				Jahangirpur	10		10
79			Kharua	Abdullahpur	10		10
80				Kharua	10		10
81			Moazzempur	Kadairpur	10		10
82				Kalia Para	10		10
83			Musuli	Uttar Musuli	10		10
84				Panch Musuli*	5		5
85			Ward-06	Amodabad Part		10	10
86				Garua Part		10	10
87			Ward-04	Nandail Panch Para		10	10
88				Uttar Jhalua*		6	6
Mymensingh Total					115	36	151
89	Jamalpur	Madargonj	Adarbhita	Bajiter Para	10		10
90				Gunerbari	10		10
91			Char Pakerdaha	Fazilpur	10		10
92				Pakrul	10		10
93			Gunaritala	Katlamari	10		10
94				Bakur Char	10		10

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
95			Karaichara	Purbapara	10		10
96				Paschimpara*	5		5
97			Ward-07	Balijuri Purba Para		10	10
98				Balijuri Bazar		10	10
99				Foitamari*		4	4
Jamalpur Total					75	24	99
100	Madaripur	Sadar	Chilar Char	Lakshmipur	10		10
101				Aoliapur	10		10
102			Ghatmajhi	Baherandi	10		10
103				Jhikarhati	10		10
104			Jhaudi	Baniker Para	10		10
105				Kalaimara	10		10
106			Kendua	Datta Kendua	10		10
107				Ghatak Char	10		10
108			Mustafapur	Bara Barara	10		10
109				Siki Noahata*	9		9
110			Ward-02	Tar Muguria (Part-2)		10	10
111				Bisic Area		10	10
112			Ward-05	Mobarakdi (Part)+		11	11
Madaripur Total					99	31	130
113	Gopalganj	Tungipara	Gopalpur	Gopalpur	10		10
114				Bannabari	10		10
115			Kushli	Basuria*	9		9
116			Ward-06	Dakshin Patgati S.Para(Part)*		9	9
Gopalganj Total					29	9	38
117	Chittagong	Rangunia	Betagi	Baniaghona	10		10
118				Uttar Betagi	10		10
119			Rajanagar	Bharanchhari	10		10
120				Meghachhari	10		10
121			Hosnabad	Dakshin Nischintapur	10		10
122				Khilmogal Gazalia	10		10
123			Mariamnagar	Katakhali	10		10
124				Purba Shekhpara	10		10
125			Rangunia	Madhya Sarabhata	10		10
126				Mirikhil*	6		6

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
127			Ward-09	Purba Ichamati		10	10
128				Talukder Para		10	10
129			Ward-03	Jungle Gharchek		10	10
Chittagong Total					96	30	126
130	Cox's Bazar	Teknaf	Baharchhara	Hajam Para	10		10
131				Marish Bania	10		10
132			Teknaf	Razarchhara	10		10
133				Kerantali	10		10
134			Whykong	Kutubdia Para	10		10
135				Kharang Khali	10		10
136			Sabrang	Dailpara	10		10
137				Acharbania*	5		5
138			Ward-09	Dakhin Jalia Para		10	10
139				Kulal Para (Part)		10	10
140				Hungar Para*		4	4
Cox's Bazar Total					75	24	99
141	Brahmanbaria	Bancharampur	Saifullakandi	Domrakandi	10		10
142				Saifullakandi	10		10
143			Dariadaulat	Bakharnagar	10		10
144				Daria Daulat	10		10
145			Pahariakandi	Nabipur	10		10
146				Munshinagar	10		10
147			Manikpur	Char Kalyanpur	10		10
148				Ulkandi	10		10
149				Mayarampur*	5		5
150			*Banchharampur	Banchharampur		10	10
151				Alipur		10	10
152				Durgapur*		7	7
Brahmanbaria Total					85	27	112
153	Sylhet	Jaintapur	Darbasta	Bara Khala	10		10
154				Challain	10		10
155			Fatehpur	Pakhiteki	10		10
156				Hemu	10		10
157			Jaintapur	Kantakhal*	6		6
158			*Nijpat	Baroghati		10	10
159				Bahirakhel*		5	5

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
Sylhet Total					46	15	61
160	Sunamganj	Sadar	Aftabnagar	Brahmangaon	10		10
161				Achintapur	10		10
162			Jahangirnagar	Natun Gudigaon	10		10
163				Rajanagar	10		10
164			Mohanpur	Sardarpur	10		10
165				Natun Paimda	10		10
166			Lakshmansree	Baroghar	10		10
167				Salimpur*	9		9
168			Ward-01	Mohammadpur		10	10
169				Uttar Sholaghar		10	10
170				Nabinagar*		5	5
Sunamganj Total					79	25	104
171	Bagerhat	Fakirhat	Lakhpur	Bhabna	10		10
172				Kharibunia	10		10
173			Naldha Maubhog	Joypur	10		10
174				Kathali	10		10
175			*Bahirdia Mansa	Chhota Bahirdia		10	10
176				Madhya Bahirdia*		2	2
Bagerhat Total					40	12	52
177	Kushtia	Bheramara	Bahadurpur	Bansher Diar	10		10
178				Meghna Para	10		10
179			Juniadaha	Daulatpur	10		10
180				Jogeshwar	10		10
181			Mokarimpur	Golapnagar	10		10
182				Gopinathpur*	7		7
183			Ward-02	Chak Bheramra (Part)		10	10
184				Naoda Para (Part)*		8	8
Kushtia Total					57	18	75
185	Barisal	Uzirpur	Bara Kotha	Garia	10		10
186				Narsingha	10		10
187			Jalla	Mozum	10		10
188				Kuralia	10		10
189			Sholak	Dhamura	10		10
190				Gajendra	10		10
191			Otra	Chakman*	7		7

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
192			*Shikarpur	Madarsi		10	10
193				Shikarpur+		11	11
Barisal Total					67	21	88
194	Bhola	Sadar	Bapta	Musakandi	10		10
195				Bapta Guchchhagram	10		10
196			Char Samaia	Char Samaia	10		10
197				Sekma	10		10
198			Kachia	Bhabanipur	10		10
199				Ramdebpur	10		10
200			Rajapur	Char Sitaram	10		10
201				Ganeshpura	10		10
202			Veduria	Char Vedaria	10		10
203				Char Ramesh	10		10
204			Uttar Dighaldi	Khusia	10		10
205				Char Lamchhi Dighaldi	10		10
206				Char Kumaria-*	2		2
207			Ward-02	Kalibari (Part)		10	10
208				Chhota Algi		10	10
209			Ward-06	Western Para		10	10
210				Mahazan Patty*		8	8
Bhola Total					122	38	160
211	Pabna	Bera	Chakla	Damdama	10		10
212				Tarapur	10		10
213			Haturia Nakalia	Haturi (Part)	10		10
214				Narayanpur	10		10
215			Kytola	Harirampur	10		10
216				Bengaua	10		10
217			Ruppur	Gobinda	10		10
218				Kalika Bari*	3		3
219			Ward-06	Paikhanda		10	10
220				Chak Baradia		10	10
221				Paikhanda*		3	3
Pabna Total					73	23	96
222	Sirajganj	Ullapara	Bangala	Bhoynagar	10		10
223				Katar Mahal	10		10

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
224			Barahar	Nabanna Para	10		10
225				Ballar Para	10		10
226			Bara Pangashi	Bara Pangashi	10		10
227				Hawra	10		10
228			Durganagar	Hatkhola	10		10
229				Bera Patia	10		10
230			Hatikumrul	Dakshinpara	10		10
231				Hasanpur	10		10
232			Mohanpur	Char Bardhangachha	10		10
233				Balaiganti	10		10
234			Ramkrishnapur	Bhengri	10		10
235				Chak Sadi	10		10
236			Salanga	Char Goja	10		10
237				Diar Para*	4		4
238			Ward-07	Bamangram		10	10
239				Enayetpur (Part)		10	10
240			Ward-06	Nabagram		10	10
241				Bhatta Kawak		10	10
242			Ward-08	Mawar Gachha*		8	8
Sirajganj Total					154	48	202
243	Chapai Nawabganj	Sadar	Alatuli Union	Ramchandrapur	10		10
244				Baligram	10		10
245			Baragharia	Lakshmipur	10		10
246				Chamagram	10		10
247			Char Bagdanga	Sona Patti	10		10
248				Jhaira Mondalpara	10		10
249			Debinagar	Namdharma	10		10
250				Anupnagar (Part)	10		10
251			Islampur	Bhabanipur	10		10
252				Lakshmi Narayanpur	10		10
253			Jhilim	Bhabuk	10		10
254				Dhinagar	10		10
255			Maharajpur	Miah Para	10		10
256				Mohammadpur	10		10
257			Narayanpur	Satrashia	10		10
258			Ward-01	Kalyanpur		10	10

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
259				Bidirpur		10	10
260			Ward-02	Shantibagh		10	10
261				Niamatnagar		10	10
262			Ward-05	Haripur Shaha Para*		8	8
Chapai Nawabganj Total					150	48	198
263	Panchagarh	Tetulia	Tirnaihat	Pithakhua	10		10
264				Raushanpur	10		10
265			Buraburi	Balabari	10		10
266				Bhandibhita*	6		6
267			*Tentulia	Darjee Para+		11	11
Panchagarh Total					36	11	47
268	Rajshahi Metropolitan Police	Motihar	Ward No-30	Meher Chandi	10		10
269				Budhpara*	7		7
270			Ward-28	Baze Kazla Purba*		6	6
Rajshahi Total					17	6	23
Sub-Total (24)					1926	608	2534

B. Control District - Thana (12)							
271	Faridpur	Bhanga	Algi	Bidyanandi	10		10
272				Purba Aruakandi	10		10
273			Gharua	Bogail	10		10
274				Dangarpar	10		10
275			Kaolibera	Nischintapur	10		10
276				Kaolibera	10		10
277			Tuzarpur	Karikar Para*	8		8
278			Ward-05	Purba Hasandia		10	10
279				Atadi		10	10
280				Purba Hasandia*		2	2
Faridpur Total					68	22	90
281	Rajbari	Pangsha	Habaspur	Kacharipara	10		10
282				Sahamirpur	10		10
283			Maurat	Dhuliat	10		10
284				Pipulbaria*	7		7
285			Ward-09	Raghunathpur (Part)		10	10
286				Kultia (Part)*		2	2

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
Rajbari Total					37	12	49
287	Netrakona	Kendua	Asujia	Bhatergati	10		10
288				Gobindapur	10		10
289			Chirang	Chang Naogaon	10		10
290				Kashipur	10		10
291			Ganda	Bhatlara	10		10
292				Paharpur	10		10
293			Roailbari	Athka Para	10		10
294				Nilambarkhila*	9		9
295			Ward-04	Amtala		10	10
296				Rajibpur Matharbari (Dighalkusa)		10	10
297				Chhauani*		5	5
Netrakona Total					79	25	104
298	Comilla	Sadar	Baghmara	Khil Para	10		10
299				Jamalnagar	10		10
300			Belghar	Jalgaon	10		10
301				Ranicho	10		10
302			Bholain (Dakshin)	Uttar Dumarua	10		10
303				Panjab	10		10
304			Bijoypur	Rajarkhola	10		10
305				Tulatali	10		10
306			Galiara	Dakshin Durgapur	10		10
307				Fultali	10		10
308			Paschim Jorekaran	Jorekaran	10		10
309				Dhananjoy Nagar	10		10
310			Perul (Uttar)	Khil Para	10		10
311				Purba Jagatpur	10		10
312			Perul (Dakshin)	Kanaksree	10		10
313				Ramballabhpur	10		10
314			Purba Jorekaran	Hasimpur	10		10
315				Jagatrampur	10		10
316			Galiara	Rajmangalpur	10		10
317				Dakshin Noapara*	2		2
318			Ward-02	Dumaria		10	10
319				Dharmapur		10	10

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
320			Ward-04	Uttar Rasulpur (Dulipara)		10	10
321				Neora Saidpur		10	10
322			Ward-07	Kachua		10	10
323				Sreemantapur		10	10
Comilla Total					192	60	252
324	Lakshmipur	Roypur	South Char Ababil	Gaiar Char	10		10
325				Baludhum	10		10
326			Keroa	Enayetpur	10		10
327				Ludhua	10		10
328			Roypur	Char Palwan	10		10
329				Debipur	10		10
330				Napiter Char*	2		2
331			Ward-06	Shibpur (Part)		10	10
332				Kanchanpur*		9	9
Lakshmipur Total					62	19	81
333	Thakurgaon	Ranisankail	Hossain Gaon	Bhukurgaon	10		10
334				Niapara	10		10
335			Nonduar	Bhola Para	10		10
336				Paschim Kalugaon	10		10
337			Rator	Etla*	9		9
338			Ward-08	Bhandara (Part)		10	10
339				Sandharai (Part)*		6	6
Thakurgaon Total					49	16	65
340	Jhenaidah	Saddar	Dogachhi	Nizpuntia	10		10
341				Sonadaha	10		10
342			Ghorshal	Ghorshal	10		10
343				Pirojpur	10		10
344			Madhuhati	Mamunsia	10		10
345				Mohamaya	10		10
346				Bagimara*	3		3
347			Ward-03	Shikarpur		10	10
348				Dari Gobindapur		10	10
Jhenaidah Total					63	20	83
349	Jessore	Jhikargachha	Ganganandapur	Bengdaha	10		10
350				Goalhati	10		10
351			Jhikargachha	Hariadiara	10		10

PSU No.	Selected PSUs				Actual Sample		
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total
352				Naodapara	10		10
353			Nabharan	Kaliani	10		10
354				Nityanandakati	10		10
355			Panisara	Mohinikathi	10		10
356				Taora	10		10
357			Shimulia	Jamalpur	10		10
358				Radhanagar*	8		8
359			Ward-06	Mobarakpur		10	10
360			Ward-09	Hajirali		10	10
361				Purandarpur (Part)+		11	11
Jessore Total					98	31	129
362	Maulvibazar	Barlekha	Barlekha	Miar Patan	10		10
363				Gangajal	10		10
364			Dakshin Dakshinbhangh	Dakshinbhang	10		10
365				Sonatanpur	10		10
366			Sujanagar	Barhali	10		10
367				Rangi Nagar	10		10
368			Barni	Nayagram*	8		8
369			Ward-02	Gramtala		10	10
370				Adityer Mahal (Part)		10	10
371				Hatband (Part)*		2	2
Maulvibazar Total					68	22	90
372	Barguna	Amtali	Chhota Bagi	Mowpara	10		10
373				Gandamara	10		10
374			Haldia	Tepura	10		10
375				Sonauta*	2		2
376			Ward-01	Kalibari Pachim		10	10
Barguna Total					32	10	42
377	Bogra	Dhunat	Bhandarbari	Gopalnagar	10		10
378				Ramkrishnapur	10		10
379			Chikashi	Chhota Chikasi	10		10
380				Par Lakshmipur	10		10
381			Elangi	Bil Chapri	10		10
382				Soilmari	10		10
383			Gosainbari	Mabuakhali	10		10
384				Paschim Guadahari	10		10

PSU No.	Selected PSUs				Actual Sample				
	District	Thana	Union/Ward	Village/Mohalla	Rural	Urban	Total		
385			Mathurapur	Char Khaduli	10		10		
386				Rampura	10		10		
387			Nimgachhi	Dhamachama	10		10		
388				Faridpur+	11		11		
389			Ward-01	Kutibari		10	10		
390				Paschim Bharan Shahi		10	10		
391			Ward-08	Daspara		10	10		
392				Jenjertala (Part)*		8	8		
Bogra Total					121	38	159		
393	Naogaon	Sadar	Balihar	Gazipur	10		10		
394				Makhna	10		10		
395			Boalia	Khatta Sahapur	10		10		
396				Khagarkuri	10		10		
397			Hapania	Chak Jafrabad	10		10		
398				Dashpakhia	10		10		
399			Kirtipur	Atitha	10		10		
400				Buzrug Atitha	10		10		
401			Tilakpur	Dakahar	10		10		
402				Chak Nandikul*	3		3		
403			Ward-04	Khas Naogaon		10	10		
404				Uttar Arji Naogaon		10	10		
405			Ward-08	Khidirpur*		9	9		
Naogaon Total					93	29	122		
Sub-Total (12)					962	304	1266		
Grand Total (A+B)					2888	912	3800		



LISTING SCHEDULE

Name of Village/Mahalla _____ Village/Mahalla Code

[illegible]



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Annex: IV

RESPONDENT SELECTION QUESTIONS

DEi`vZv PwY ZKib ckgj v

we fM _____ tRj v _____ _vbw/Dc tRj v _____ I qW/BDibqb _____ মহল্লা/গ্রাম _____ Lubvi bvw _____					
Kvi mvjvurKvi MAb Ki tZ nte, Zv Rubvi Rb` GB Lubq hviv emeum Ktib Zv` i bug Rubv Augvi cQvRb GB Lubq hviv emeum Ktib Aug Zv` i eqm Rub tZ PwB cQig cjt` i bug Ges cti gunj v` i bug ej teb Ges eqm eo t` tK tQW GB fve ej teb GB vbq tG hLb Aucbvi bug ej v` i Kvi tLqvj ivL teb ZLb Zvej tZ thb fjj bvhb					
bvw	A Lubv m` tm` i cjtiv bug	B m` tm` i eqm	C mvjvurKvi t` l qvi thvM` e` w` s ntj vWK <input checked="" type="checkbox"/> wPy w b	D mvjvurKvi thvM` e` w` s i mvvK bs	E vbeuPZ DEi`vZvi Rb` UR` vj Lp
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Annex: V (a)

**Public Opinion Survey on Personal Security and Police Performance 2014
Police Reform Programme (Phase-II)**

**PUBLIC OPINION SURVEY ON PERSONAL SECURITY AND
Police PERFORMANCE, 2014
[Survey Questionnaire]**

I am _____ from _____. _____ is an independent and impartial social, marketing research and management consulting firm of Bangladesh. Currently _____ is conducting a Public Opinion Survey to measure and outline some of the key outcome/results and impact of the Police Reform Programme (Phase-II). In this survey, we have randomly selected you for an interview. We will research the opinions provided by you and others. The research results will help to understand effectiveness of the public service delivery arrangement of Police and develop evidence based planning by the Bangladesh Police and UNDP/PRP (Phase II). The information that you give will be kept strictly confidential.

Thana	Thana Type	Thana Code
Model Thana	1	
Control Thana	2	

Respondent's Name _____

Address _____

Mobile/Telephone _____

Locality/Village _____

Ward _____

Union _____

Thana/Upazila _____

District _____

Selected HH No.	
Selected KISH Table No.	
Selected Respondent No.	



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Division _____

Slum Yes ☐ No ☐

Area Rural ☐ Urban ☐

Field Investigator _____

Field Supervisor _____

Quality Controller _____

Date _____

Main Questions

Law & Order

Q1 In your opinion, how was the overall Law & Order situation in the country over the last 2 years period (Jan-Dec 2012 & Jan-Dec 2013)?

1	Better
2	Same as before
3	Worsen
98	Don't know (do not read)
99	Refused (do not read)

Q2 Do you think the overall Law & Order situation in the country was better or worst during 6 months prior to the national election (June-Dec 2013)?

1	Better
2	Same as before
3	Worsen
98	Don't know (do not read)
99	Refused (do not read)

Q3 What about in your area over the last 2 years period (Jan-Dec 2012 & Jan-Dec 2013)? Is it improving or worsening?

1	Better
2	Same as before
3	Worsen
98	Don't know (do not read)
99	Refused (do not read)



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Instruction: If answered 3, then ask Q4 otherwise skip to Q5.

Q4 If answered worsen, what is the reason? (Multiple answers can be considered)

1	Violence related to national election or political reason
2	General decrease in law and order situation (increase crime, murder, trafficking, offence, theft, rape incidence, violence against women, etc.)
97	Others (specify)
98	Don't know (do not read)
99	Refused (do not read)

Q5 In your opinion, how would you rate your area in terms of being a safe place to live?

1	Very Safe
2	Safe
3	Not safe
4	Not at all safe
98	Don't know (do not read)
99	Refused (do not read)

Instruction: If answered 3 or 4, then ask Q6 otherwise skip to Q7.

Q6 If answered 'Not safe' or 'Not at all safe', why do you think so?

Q7 Were you or any of your household members affected by the recent political violence preceding the National Election?

1	Yes	
2	No	<i>Skip to Q9</i>

Q8 How you or your household members were affected, please explain?

Crime Situation

Q9 In your view, what are the most frequent Crimes/Unlawful acts occurring in your area?
[Please rank 3 answers in order of priority and write down 1st, 2nd and 3rd respectively in the appropriate boxes][Show Card]

SL.	Name of Crime/Unlawful Act	Rank
1	Personal property crimes (livestock rusting, burglary, robbery, mugging)	



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2	Eve teasing/Sexual harassment	
3	Rape	
4	Dowry/Dowry related crime/violence	
5	Political violence	
6	Religious violence	
7	Ethnic violence	
8	Domestic violence (physical & psychological)	
9	Armed Robbery	
10	Land grabbing and related disputes	
11	Drug abuse/use	
12	Alcohol abuse	
13	Murder	
14	Police harassment	
15	Women and children trafficking	
16	Kidnapping and ransom	
17	Extortion	
18	Acid throwing	
97	Others (specify)	

Q10 What is your view on the following situation in your local area?

'Incidences of crime in past two years (Jan-Dec 2012 & Jan-Dec 2013)'

1	Better
2	Same as before
3	Worsen
98	Don't know
99	Refused (Do not Read)

Instruction: If answered 3, then ask Q11 otherwise skip to Q12.

Q11 Why do you think so, please explain.

Q12 How much is your quality of life is affected by crimes/unlawful acts or fear of crimes/unlawful acts, please mention.

1	Seriously affected
2	Moderately affected
3	Somewhat affected
4	Not affected at all

98	Don't know
99	Refused (Do not Read)

Q13 Did you or any of your family members experienced any of the following crimes/unlawful acts during last 2 years? If 'Yes', how many times you or they experienced with such type of crime/unlawful acts?

[Read the list one by one and mark the answer][Show Card]

SL.	Name of Crime/Unlawful Act	Yes	No	Frequency in last 2 years
Q15a				Q15b
1	Personal property crimes (livestock rusting, burglary, robbery, mugging, etc.)	1	2	
2	Eve teasing/Sexual harassment	1	2	
3	Rape	1	2	
4	Dowry/Dowry related crime/violence	1	2	
5	Political violence	1	2	
6	Religious violence	1	2	
7	Ethnic violence	1	2	
8	Domestic violence (physical & psychological)	1	2	
9	Armed Robbery	1	2	
10	Land grabbing and related disputes	1	2	
11	Drug abuse/use	1	2	
12	Alcohol abuse	1	2	
13	Murder	1	2	
14	Police harassment	1	2	
15	Women and children trafficking	1	2	
16	Kidnapping and ransom	1	2	
17	Extortion	1	2	
18	Acid throwing	1	2	
97	Others (specify)	1	2	

Instruction: If answer is 'Yes' to any of the above mentioned crime/unlawful acts at Q13, please ask Q14. Otherwise skip to Q23.

Q14 Did you report any of such crimes/unlawful acts to the Police?

1	Yes	
---	-----	--



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2	No	Skip to Q22
---	----	-------------

Q15 How was the incident reported to the Police?

1	Report to Police over Phone
2	Report to Police verbally by visiting Police Station
3	Report to Police in writing by visiting Police Station
97	Others (specify)

Q16 How was the report recorded in the Police Station?

1	Report recorded in Police Complaint Register
2	Report recorded as General Diary (GD)
3	Report recorded as Case (FIR)
4	GD/Case not taken in Thana
5	Case (FIR) lodged in Court
97	Others (specify)

Q17 How long it took for lodging the Case (FIR)/GD/Complaint/others at the Thana?

Sl.	Type	Duration (total)	
		Hours	Minutes
1	Report recorded in Police Complaint Register		
2	Report recorded as General Diary (GD)		
3	Report recorded as Case (FIR)		
4	GD/Case not taken in Thana		
5	Case (FIR) lodged in Court		
97	Others (specify)		

Q18 In your opinion, how easy it was to get help from your Police Station?

1	Very easy
2	Somewhat easy
3	Somewhat difficult
4	Very difficult
98	Don't know (do not read)
99	Refused (do not read)

Instruction: If answered 3 or 4 then ask Q19 otherwise skip to Q20.

Q19 If the answer is 'somewhat difficult'/'very difficult', why?



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Q20 In general, how would you rate the level of satisfaction with Police investigation and services for your reported crime?

1	Very Satisfied
2	Satisfied
3	Moderately Satisfied
4	Dissatisfied
5	Very Dissatisfied
98	Don't know
99	Refused (Do not Read)

Instruction: If answered 4 or 5 then ask Q21; otherwise skip to Q23.

Q21 Would you please explain the reasons in relation to your above mentioned level of satisfaction?

Instruction: Skip to Q23.

Q22 If 'no' to Q14, please explain why you didn't report to the Police?

[Multiple answers acceptable] [Show Card]

1	Private/personal/family matter
2	Reported to other security service providers (RAB, Army, Ansar/VDP, BGB)
3	Reported to local Shalishi/village court
4	Reported to other authorities (job superiors, village elites, UP chair/members, NGOs, etc.)
5	Fear of Police
6	Dislike of Police
7	Police could not do anything
8	Police would not have bothered/not been interested
9	No Police Station/Thana nearby
10	Did not have enough money to pay to the Police
11	Fear of reprisal by perpetrators/make matters worse
12	Police might be bribed by the offenders
13	Police might be protecting the offenders



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14	Too trivial/not worth reporting
15	Formal court system is too slow or corrupt
16	Offender/s is/are very influential/linked to political leaders
97	Others (specify)

Law Enforcement Situation in your locality

Q23 What is your opinion on the Police performance for the following issues in your local area/Thana?
[Please rank on a 1-5 scale, where 1 Very Bad, 2 Bad, 3 Moderate, 4 Good and 5 Very good (irrespective of service received or not).]

Sl.	Issues	Rank					Don't know (Do not Read)	Refused (Do not Read)
1	Crime Management	1	2	3	4	5	98	99
2	Police Station's Service Delivery	1	2	3	4	5	98	99
3	Traffic Services	1	2	3	4	5	98	99
4	Criminal Justice Support	1	2	3	4	5	98	99
5	Emergency response management and Coordination	1	2	3	4	5	98	99
6	Overall Police Performance	1	2	3	4	5	98	99

Q24 How do you rate the level of satisfaction with the overall Performance of your **local Thana**?

1	Very Satisfied
2	Satisfied
3	Moderately Satisfied
4	Dissatisfied
5	Very Dissatisfied
98	Don't know (Do not Read)
99	Refused (Do not Read)



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Q25 How do you rate your level of satisfaction with the overall Performance of your **local Thana Police?** *[Show Card]*

1	Very Satisfied
2	Satisfied
3	Moderately Satisfied
4	Dissatisfied
5	Very Dissatisfied
98	Don't know (Do not Read)
99	Refused (Do not Read)

Instruction: *If answered 4 or 5 then ask Q26 otherwise skip to Q27.*

Q26 If answered 4 or 5, would you please explain the reasons in relation to your level of satisfaction upon overall performance of Police?

Service Delivery Performance by Local Thana

Q27 Do you think the Service Delivery performances of your Local Thana have been improved over the last 2 years?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q28 Why you think so, please explain.

Q29 Do you know anything about the Model Thana initiative?

1	Yes	
2	No	Skip to Q38

Q30 Is your local Thana a 'Model Thana'?



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1	Yes	Skip to Q38
2	No	
98	Don't know	

Q31 If yes, which services, compared to other Thanas, does your local Thana perform particularly well?

Q32 Do you think Police services have improved after introducing the Model Thana in your area?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q33 Do you believe women and children are getting better service than before after introducing Model Thana?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Instruction: If answered 2, then ask Q34. Otherwise skip to Q35.

Q34 If 'No', why you think so, please explain.

Q35 Do you think it is easier or less frightening to report crime or seek assistance from Police after introduction of Model Thana in your area?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Instruction: If answered 'no', then ask Q36. Otherwise skip to Q37.

Q36 If 'no', why you think so, please explain.



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Q37 Would you please rate the overall level of your satisfaction with the performance of your local Thana as a Model Thana?

1	Very Satisfied
2	Satisfied
3	Moderately Satisfied
4	Dissatisfied
5	Very Dissatisfied
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q38 Do you think there are sufficient number of Police serving to the people in your local Thana?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Instruction: If answered 'no' then ask Q39; otherwise skip to Q40.

Q39 If 'no', do you think insufficient number of Police is affecting the overall performance of the Police in your area?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q40 Do you think that women Police are necessary to provide services to people?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Instruction: If answered 1 or 2 then ask Q41; otherwise skip to Q42.

Q41 Why you think so? Please explain.

Q42 Is there any women Police in your Thana?

1	Yes	
2	No	Skip to Q44
98	Don't know (Do not Read)	

Q43 Is there sufficient number of women serving in your local Thana?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q44 Do you believe sufficient number of women is serving in the Bangladesh Police force?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q45 Do you think insufficient or no women Police in Thana are affecting the services to women and children in your area?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q46 Do you think Police in general are engaged in various types of corrupt practices?

1	Yes	
2	No	Skip to Q49
98	Don't know (Do not Read)	
99	Refused (Do not Read)	

Q47 Did you or anyone in your household has to pay bribe to the Police?

1	Yes	
2	No	Skip to Q49
98	Don't know (Do not Read)	
99	Refused (Do not Read)	

Q48 In your opinion, what are the reasons for Police becoming corrupt?

[Multiple answers acceptable] [Show Card]

1	They take bribes in order to survive, because their wages are low
2	They take bribes in order to make themselves rich
3	They do what politicians tell them to do, not what they should do under the law
4	They take bribes from businessmen
5	They take bribes from criminal gangs
6	They take money from victims who come to seek assistance/report cases for personal gain
7	They use their positions to settle personal disputes
8	They force people to return favours (in money or in kind) in order to take action
97	Others (specify)
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q49 What is your opinion about the Police?

1	Very honest
2	Honest
3	Sometimes honest/sometimes corrupt
4	Corrupt
5	Very corrupt
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q50 What is your level of trust in the Police?

1	Very well trusted
2	Well trusted
3	Moderately trusted
4	Not trusted
5	Not trusted at all
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q51 What is your level of confidence in the Police?

1	Very high confidence
2	High confidence
3	Moderate confidence

4	Not much confidence
5	No confidence at all
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q51A. Please rank your level of trust among all the law enforcing agencies.

Code	Forces	Rank	Very well trusted	Well trusted	Moderately trusted	Not trusted	Not trusted at all
1	Army		1	2	3	4	5
2	BGB		1	2	3	4	5
3	RAB		1	2	3	4	5
4	Police		1	2	3	4	5
5	Ansar		1	2	3	4	5

Q52 Do you think there is external interference and pressure on Police?

1	Yes	
2	No	
98	Don't know (Do not Read)	Skip to Q54
99	Refused (Do not Read)	

Q53 If 'Yes', from where do you think this external interference comes?

[Multiple answers acceptable] [Show Card]

1	Local political leaders
2	Local government officials
3	Central government officials
4	National politicians
5	Business leaders
6	Mastans/Thugs/Criminal gangs
7	Local elite
97	Others (Specify)
98	Don't know (do not read)
99	Refused (do not read)

Q54 In your opinion do you think Police treat all groups of citizens equally?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)



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Instruction: If answered 'no' then ask Q55. Otherwise skip to Q56.

Q55 If 'no', which groups of citizens you think they do not treat equally?
[Multiple responses acceptable]

1	Ethnic/religious minorities
2	Women
3	Children
4	Young people
5	Urban poor
6	Rural poor
97	Others (Please specify)

Q56 Do you know how you can complain against Police, if they do anything wrong?

1	Yes	Skip to Q58
2	No	

Q57 If 'no', do you think people should have the opportunities to complain, if the Police does something wrong?

1	Yes	Skip to Q60
2	No	

Q58 Do you know the procedures for making complain against Police for their wrong-doing?

1	Yes	
2	No	Skip to Q60

Q59 If 'Yes', what are the procedures, please explain in brief.

Victim Support Center

Q60 Have you heard of the Victim Support Centers?

1	Yes	
2	No	Skip to Q69

Q61 How you know/heard about the Victim Support Centers?
[Multiple answers acceptable] [Show Card]

1	Bangladesh Television (BTV)
---	-----------------------------

2	Private TV Channels
3	Radio
4	Newspaper
5	Internet
6	Family and Friends
7	Religious Leaders
8	Police
97	Others (Please specify)
98	Don't know (do not read)
99	Refused (do not read)

Q62 Do you know who can receive services from the Victim Support Centers?

[Multiple answers acceptable]

1	Women
2	Girls of all ages
3	Boys under age of 12
97	Others (Please specify)

Q63 What types of services are provided by the Victim Support Centers?

[Multiple answers acceptable] [Show Card]

1	Receive victims with honor and dignity
2	Listen to the victims and find out their problems
3	Register the complaint of the victim
4	Provide assistance to lodge case (FIR)/GD/Complaint
5	Inform the victim with regard to legal process
6	Provide emergency medical assistance to the victim
7	Take the victims to the medical centre, if required
8	Assist in the investigation process and inform the victim about the progress
9	Provide psychosocial counseling
10	Refer to any government and non-government organizations for long term assistance (Shelter, legal aid, physical and mental treatment, integration into family, etc.)
11	Prevent victims from repeat victimization
97	Others (specify)
98	Don't know (do not read)
99	Refused (do not read)

Q64 Have you or anyone in your household taken services from the Victim Support Center in the past 2 years?

1	Yes	
---	-----	--



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2	No	Skip to Q69
---	----	--------------------

Q65 Who received services from the Victim Support Centre? *[Multiple answers acceptable]*

1	Women
2	Girls of all ages
3	Boys under age of 12
97	Others (Please specify)

Q66 What kind of support you or your family received from the Victim Support Centre?

Q67 How would you rate the services received from the Victim Support Center?

1	Very good
2	Good
3	Moderate
4	Bad
5	Very bad
98	Don't know (do not read)
99	Refused (do not read)

Instruction: If answered 4 or 5 then ask Q68. Otherwise skip to Q69.

Q68 Why you think so? Please explain.

Community Policing Forum

Q69 Do you think community should be consulted by the Police for better service quality and resolution of local problems?

1	Yes	
2	No	Skip to Q71

Q70 What are the areas where community can be involved?

Q71 Do you know that now-a-days Police holds an 'Open Day' at the Thana for meeting with the community to exchange views and information?

1	Yes
---	-----



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2	No
---	----

Q72 Are you aware of Community Police Forums?

1	Yes	
2	No	Skip to Q82

Q73 Is there any Community Police Forum in your area?

1	Yes	
2	No	Skip to Q82
98	Don't know (do not read)	

Q74 If 'Yes', what they do and what are their coverage, please explain.

Q75 In your opinion, who are responsible for selecting the Community Policing Forum members?

1	Thana Officials
2	Ward Councilors
3	Through Community Meetings
97	Other (specify)
98	Don't know (do not read)
99	Refused (do not read)

Q76 Are women selected as the Community Policing Forum members?

1	Yes
2	No
98	Don't know (do not read)
99	Refused (do not read)

Q77 How effective is the Community Policing Forum in preventing incidences of crime/addressing local security concerns?

1	Very effective
2	Somewhat effective
3	Not so effective
4	Not at all effective
98	Don't know (do not read)
99	Refused (do not read)



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Q78 In your view, is the relationship between communities and Police improved as a result of Community Policing Forum in your area?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Instruction: If answered 2 then ask Q79. Otherwise skip to Q80.

Q79 If 'no', please explain why you think so.

Q80 In your opinion, how you would rate the impact of Community Policing Forum in improving community safety in your local area?

1	Very high
2	High
3	Moderate
4	Low
5	Very low
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q81 Do you feel safer due to the role of Community Policing Forum in your local area?

1	Yes
2	No
98	Don't know (do not read)
99	Refused (do not read)

Community Policing

Q82 Are you aware of Community Policing?

1	Yes	
2	No	Skip to Q86

Q83 How effective is the Community Policing in taking action to prevent incidences of crime/addressing local security concerns?



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1	Very effective
2	Somewhat effective
3	Not so effective
4	Not at all effective
98	Don't know (do not read)
99	Refused (do not read)

Q84 In your view, is the relationship between communities and Police improved as a result of Community Policing in your area?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Institution: Is answered 2 then ask Q84. Otherwise skip to Q85

Q85 If 'no', please explain why you think so.

Q86 In your view, how effective is the Community Policing in improving community safety in your local area?

1	Very high
2	High
3	Moderate
4	Low
5	Very low
98	Don't know (Do not Read)
99	Refused (Do not Read)

Police Reform Program

Q87 Do you think Police reforms are essential for ensuring improved Police service delivery?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q88 Why you think so, please explain.

Q89 Are you aware of any Police reform initiatives at the moment?

1	Yes	
2	No	
98	Don't know (Do not Read)	Skip to Q92
99	Refused (Do not Read)	

Q90 How did you come to know about these reform initiatives?

[Multiple answers acceptable]

1	Newspaper/Journal/Magazine
2	Television/Radio
3	Discussion
4	Through Police
97	Other (specify)

Q91 To the best of your knowledge, what are the main activities undertaken by the Police reform initiatives?

Q92 Have you attended/been involved in any community/Police joint initiatives under Police reform initiatives?

1	Yes	
2	No	Skip to Q94

Q93 If yes, can you name them?

[Multiple answers acceptable] [Show Card]

1	Rally against eve teasing/child marriages/illegal drug trafficking
2	Awareness raising for students against eve teasing, illegal drug trafficking
3	Awareness raising for students on traffic rules
4	Dramas on crime prevention
5	Orientation on road safety
6	Awareness raising on all of the above through publications, leaflets, flyers
99	Other (specify)



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Q94 Do you think Police reforms should address and emphasize gender issues?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q95 Why do you think so, please explain.

Q96 Do you think Police reforms initiatives will improve the relationship between Police and community?

1	Yes
2	No
98	Don't know (Do not Read)
99	Refused (Do not Read)

Q97 Why you think so, please explain.

Question on Personal Profile

P1 Respondents Gender

1	Female
2	Male



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P2 Complete Age of the Respondent
Years: _____

P3 Age of Respondent mentioned at the appropriate box.

Range	
1	15-24
2	25-34
4	35-44
5	45-54
6	55-65
7	65+
98	Don't know (Don't Read)
99	Refused (Don't Read)

P4 Family Size of the Respondents

1	Male	Persons
2	Female	Persons
3	Total	Persons

P5 Number of members in the households

# of Household member	
1	1-2
2	3-4
4	5-6
5	7-8
6	9-10
7	Above 10

P6 Respondent's Educational Qualification

1	No formal education
2	Primary or less
3	Somewhat secondary or secondary
4	Somewhat Higher Secondary or HSC
5	Vocational Training
6	University education or more
7	Others (specify)
99	Refused (Don't Read)

P7 Religion of the Respondent

1	Islam
---	-------



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2	Hindu
3	Christian
4	Buddhist
5	Jews
6	None
97	Others (specify)
98	Don't know (Do not Read)
99	Refused (Do not Read)

P8 Ethnicity

1	Bengali
2	Chakma
3	Saontal
4	Marma
5	Garo
6	Khashia
7	Murong
8	Tripura
97	Other (specify)

P9 Monthly Household Income of the Respondent:

Total (in Taka): _____ per month

P10 Monthly Household Income of the Respondent **(Please circle at the appropriate box)**

1	Below Tk 2,000
2	TK 2,001-5,000
3	TK 5,001-8,000
4	TK 8,001-10,000
5	TK 10,001-15,000
6	TK 15,001-20,000
7	TK 20,001 and above
8	No Income
98	Don't know (Do not Read)
99	Refused (Do not Read)

P11 Marital Status

1	Unmarried
2	Married

3	Separate
4	Widow/Divorce
98	Don't know (Do not Read)
99	Refused (Don't Read)

P12 Principal Profession of the Respondent

1	Business
2	Government service
3	Teaching
4	Religious leader
5	Student
6	Agriculture
7	Housewife/House husband
97	Others (specify)
99	Refused (Don't Read)

P13 Principal Profession of the Spouse (If married)

1	Business
2	Government service
3	Teaching
4	Religious leader
5	Student
6	Agriculture
7	Housewife/House husband
97	Others (specify)
99	Refused (Don't Read)

P14 Of what sort of lifestyle does your family have? Is it very good, moderately good, moderately bad or very bad?

1	Very good
2	Moderately good
3	Moderately bad
4	Very bad
98	Don't know (do not read)
99	Don't Answer (do not read)



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P15 Do the economic condition of your family improve, downfall or as it is comparing with the last year situation?

1	Improve
2	Downfall
3	As it is
98	Don't know (do not read)
99	Don't Answer (do not read)

P16 Considering last 6 months duration, have there any changes on the food expenses in your family? Does it highly increase, slightly increase, as it is, slightly decrease or very highly decrease?

1	Highly increase
2	Slightly increase
3	As it is
4	Slightly decrease
5	Very highly decrease
98	Don't know (do not read)
99	Don't Answer (do not read)

P17 Which of the following items you have at your home? [Read the list]

		Yes	No
1	TV - National	1	2
2	Satellite Dish/Cable TV connection	1	2
3	Landline Telephone	1	2
4	Radio	1	2
5	Mobile Phone	1	2
6	Internet connected Mobile Phone	1	2
7	Computer	1	2
8	Internet connected Computer	1	2
9	Refrigerator	1	2

Interviewer: Record Immediately After the Interview

A	Which of the following statements best describes the interview situation?		
1	Private location, only the respondent and I were present		
2	One or several family members/friends were present, but did <u>not</u> interrupt the interview		
3	One or several family members/friends were present, and did interrupt the interview		

B	In answering the questions in this questionnaire, the respondent seemed to be:		
1	Comfortable/at ease		
2	Nervous/awkward		

C	How well do you believe the respondent understood the survey questionnaire? Which of the following statement do you think best describes how well the respondent understood the questions?		
1	The respondent understood all of the questions		
2	The respondent understood most of the questions		
3	The respondent understood most of the questions but with some help		
4	The respondent had difficulty understanding most of the questions, even with help from me		

D	In your opinion, was the respondent being candid in his/her responses?		
1	Yes		
2	No		
3	Probably		

E	Respondent ID number <i>[Unique to entire sample]</i>		

F	Interviewer ID number		

G	Date of Interview		
	<i>Day</i>	<i>Month</i>	<i>Year</i>

H	Length of Interview		
	<i>Start</i>	<i>End</i>	<i>Total time (in minutes)</i>

Interviewer Attempt	First	1
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	Second	2
	Third	3



wePPZ HH bs	
wePPZ KISH Table bs	
wePPZ DĖi`vZv bs	



Zwi L

1	LpB wivc`
2	wivc`



3	wbvc` bq
4	GK`gB wbvc` bq
98	Rub bv (co?eb bv)
99	ej ?evbv (co?eb bv)

Q6. Avcı b tKb GB iKg gtb Ktib?

[illegible]

1	nü	
2	bv	<i>Q9-G Pŧj hıb</i>

[illegible]

Aciva cwi w wz

[Abɔ́m̩ K̩iɪ t̩Kɪb 3w̩ Aciw̩/teAw̩Bbx KiR̩ ũmeɪP̩tq̩ t̩ekɔ̩ms̩M̩W̩Z̩ nq̩ Zv̩D̩tj̩øL̩ Kiæ̩ Ges̩ W̩boc̩t̩ki̩ eɪ- 1, 2 Ges̩ 3 w̩ L̩ɔ̩]
[Kw̩⁶ Lib̩]

ƧKwW	Acivagj K/ƧeAbx KƧRi bug	cƧvƧb`i bƧf
1	e w ³ MZ m ³ u ³ E m ³ u ³ K ³ Aciva (v ³ taj Pui, VvKwZ, Mew ci Pui, vQbZvB)	
2	tgtqt`i DE ³ KivthSb nqiwb	
3	aI ³	
4	thSZK/thSZK m ³ u ³ K ³ Aciva/mnsmZv	
5	i vR%bwZK mnsmZv	
6	ag ³ q mnsmZv	
7	RwZMZ mnsmZv	
8	cwi ewi K mnsmZv (kvi xii K/gubumK)	
9	mk`j;VvKwZ	
10	Rug`Lj m ³ u ³ K ³ veƧi va	
11	gv`K`Ƨe`i Ace`envi/e`envi	
12	g`v ³ e w ³ i Muj -Mj vR	
13	Lb	



14	cj kxnqib	
15	bvi x Ges iki cPvi	
16	AcniY Ges g ³ cY	
17	Pu veuR	
18	GmW btyc	
97	Ab'w" (Dij øL Kiab)	

Q10. Avcbvi GjvKvi cniw tZ vetePbv Kti vbaig vLZ vel tq Avcbvi gZvgZ w b |
 ŌMZ 2 eQti (Rubvvi x 2012 † tK w/tm† 2013) msMwZ Aciva cniw tZŌ

1	AŭMi ĥPtq fj
2	AŭMi gZB
3	AŭMi ĥPtq Lviv
98	Rub bv (coŭeb bv)
99	ej ĭev bv (coŭeb bv)

Ab` Rbr: DĒi hī 3 nq, Zintj Q11 RġÁm Kiab / Ab`_w Q12-G hīb /

Q11. Avcvii Dřj øvLZ gZvřZi KviY vK, GKUzve-Í wiZ ej p|

Q12. Aciva/teAibx KufRi KvitiY A_ev Aciva/teAibb KufRi ftiq Aucbvi Ræbhvîvi Dci KZUKzYmZKI cfiwe ctofo etj Aucb qib Ktib?

1	gviZKfite ywZKi cñe ctofo
2	tgUutgwU ywZKi cñe ctofo
3	wKQbv ywZKi cñe ctofo
4	GK`gB ywZKi cñe cti b1B
98	Rwb bv (cofeb bv)
99	ej tev bv (cofeb bv)

Q13. Avcib A_ev Avcvii cwiēḡii †Kub m`m` wK MZ 2 eḡi bḡP Dḡj ɔwLZ Aciva/teAwbxKuRi m=ḡub nḡiḡQb? DĒi hw̄ n̄w nq,
Zntj Avcib A_ev Avcvii cwiēḡii m`m̄ivKZevi GB aḡḡi Aciva/teAwbxKuRi m=ḡub nḡiḡQb?
[GḡKi ci GK Zuj Kuḡ cob Ges DĒiḡ ḡPw̄Z Kiab] [Kuḡḡḡ Lib]

ṭKwW	Aciva/teAvBbx KvR	nū	bv	MZ 2 eQṭii msNUṭbi msL'v
	Q13a			Q13b
1	e w ³ MZ m ^u u ^u m ^u u ^u K ² Aciva (untaj Pni, WwKwZ, Mewi ci Pni, QbZb)	1	2	
2	ṭḡṭḡ i DĒ ³ Kivṭhs ngiub	1	2	
3	alṖ	1	2	
4	ṭhSZK/ṭhSZK m ^u u ^u K ² Aciva/munsmZv	1	2	
5	i vR ^u wiZK munsmZv	1	2	

6	aqđq mñsmZv	1	2	
7	RwZMZ mñsmZv	1	2	
8	cwi ewi K mñsmZv (kvi xii K/gubmK)	1	2	
9	mk`žWwKwZ	1	2	
10	Rig`Lj m`úvKZ weđi va	1	2	
11	gv`K`te`i Ace`envi/e`envi	1	2	
12	g`m³ e`w³ i Mvj -Mvj vR	1	2	
13	Lp	1	2	
14	cđj kx nqi ub	1	2	
15	bvix Ges wki` cđPvi	1	2	
16	AcniY Ges gđ³cY	1	2	
17	Pi vewR	1	2	
18	GmW ubt`yc	1	2	
97	Ab`wb` (Dđj øL Kiab)	1	2	

ubt`kđv Q13-G tKub GKw Aciva/teAvBbx KđRi DĖi hvi nūv nq, Zntđ Q14 vRtAm Kiab/ Ab`_vq Q23-G hūb/

Q14. Avcib wK međKl mšMwZ Aciva/teAvBbx KđRi e`vcđi cđj kđK AemZ Ktiwđtđ b?

1	nūv	
2	bv	Q22-G Pđj hūb

Q15. DĖi hvi Ńūwđnq, Avcib GB Nūbvi e`vcđi cđj kđK wKfđe AemZ Ktiwđtđ b?

1	tđj tđub Kti
2	cđj k t÷kđb tđtđ tgšLKfđe
3	cđj k t÷kđb tđtđ vđLZfđe
97	Ab`wb` (Dđj øL Kiab)

Q16. Avcbvi AwfđhM cđj k t÷kđb wKfđe bw_f³ Kivnq?

1	cđj k AwfđhM tiwRđđi bw_f³ Kivnq
2	maviY Wđqix (vRw) wmwđe bw_f³ Kivnq
3	tKm (GdAvBAvi) wmwđe bw_f³ Kivnq
4	`vbxq _vbw vRw/tKm (GdAvBAvi)/AwfđhM Avgđj tbb bB
5	tKvUqKm Kivntđtđ
97	Ab`wb` (Dđj øL Kiab)
98	Rubbv (cođeb bv)
99	ej đebv (cođeb bv)

Q17. Avcbvi _bvq vRw/tKm (GdAvBAvi)/AwfđhM bw_f³ KiđZ KZ mgq tđ tđtđ?

tKw	aiY	tđw mgq	
		Nūv	vđvU
1	cđj k AwfđhM tiwRđđi bw_f³ Kivnq		
2	maviY Wđqix (vRw) wmwđe bw_f³ Kivnq		



3	†Km (GdAvBAvi) nmŋe bŋ f ³ Kivnq		
4	~bŋq ~bŋvRŋM/†Km (GdAvBAvi)/AvFthŋM Augtj tbb bŋB		
5	†KŋU ⁹ Km Kivn†qtŋ		
97	Ab~b~ (Dtj øL Kiæb)		
98	Rwb bv (coŋeb bv)		
99	ej ŋev bv (coŋeb bv)		

Q18. Avcbvi cñj k †÷kb †_†K mnwZv cvl qvi veIqñ KZUv mnR vñj etj qñb K†ib?

1	LpB mnR
2	wKQbv mnR
3	wKQbv Kw/b
4	LpB Kw/b
98	Rwb bv (coțeb bv)
99	ej țebv (coțeb bv)

Ab' Rbv: DĒi hw 3 ev 4 nq, Zntj Q19 RġÁm Kiab/ Ab' uq Q20-G hwb/

Q19. hw̃ Dĕi ŌKQv Kw/b/LəB Kw/b nqŋZvŋj tKb Zv Dŋj əL Kiəb |

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Q20. mweRfute Avcvbi bw f³ AwfthvMi vel tq cwi tki Z`šÍ I cB tmevi Dci Avcib KZUv mšÍ v ev Amšó Zv Dtj øL Kiab |

1	LpB mŠb
2	mŠb
3	tgUhgyl mŠb
4	AmŠb
5	LpB AmŠb
98	Rubbv (coteb bv)
99	ej tebvv (coteb bv)

ᐃᔭᑦ ᑲᓪᓴᑦ: DĖi hī 4 ev 5 nq, Zv̄tj Q21 ᐃᕈᐱm Kip / Ab__vq Q23-G hīb /

Q21. AbMä Kti Avcı b K Dcti Dıj 0LZ Amšrı qılvı KviY. tıve vL v Ki tıb?

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Q22. hwi Q14-Gi Dēi ŋwŋq, Avcib tKb cɣj ktK AemZ Ktib w, GKwɔwe-ŋwiZ ejb |
/GKwɔK Dēi MɔYthw/ Kwŋ- Lub/

1	GKvSf mR`fe w³MZ/cwiewi K e'vcvi
2	Ab`wbivcEv embxk AemZ Ktiñtjb (i've, tmbuewnbx, Aubmvi, ueirue)
3	`wbx kuj k/Mñj Av vjtZ AemZ Ktiñtjb
4	Ab`wb` KZeYtK AemZ Ktiñtjb (thgb - DaVzb KgRZv, Mñgi MYgub`e w³, BDubqb cwiI` tPqvig wb/tg`ñi, GbwRI, BZ`w)
5	cñj ktK fq Kiq
6	cñj ktK AcO` Kiq
7	cñj k uQOB KitiZ cviZv bv
8	cñj k ,iaZw iZ PbZv bv/AwMñ ntZv bv
9	KvQvKuñ cñj k tokb/_wbvñj bv
10	cñj ktK t`l qvi gZ ht_ó UvKvñj bv
11	Ab`iqKvixiv Avevi AwNz KitiZ cvi/cwiw`wZ Aufiv Lviuc nTZ cvi, GB fñq
12	cñj k Ab`iqKvixi` i KvQ t_K Nj wbZ cvi
13	Ab`iqKvixiv cñj tki ðvivwbivcEv tctZ cvi
14	AnZ ZrO/AemZ Kivi gtZv nelq bq
15	cñZóvbK vePvi e e`v AZ`šf gšf/axi MwZm=úboA_ev`ðwZciqvY
97	Ab`wb` (Dtj øL Kiaß)

Q23. ~~Abm~~ ~~cK~~ ~~f~~ ~~j~~ 1-5 ~~Abm~~ ~~x~~ ~~D~~ ~~E~~ ~~i~~ ~~c~~ ~~w~~ ~~K~~ ~~i~~ ~~b~~, ~~t~~ ~~h~~ ~~L~~ ~~a~~ ~~b~~ 1 ~~n~~ ~~t~~ ~~o~~ ~~d~~ ~~e~~ ~~B~~ ~~L~~ ~~v~~ ~~i~~ ~~c~~ ~~G~~ ~~e~~ ~~s~~ 5 ~~n~~ ~~t~~ ~~o~~ ~~d~~ ~~e~~ ~~B~~ ~~f~~ ~~v~~ ~~j~~ ~~o~~ ~~K~~ ~~w~~ ~~i~~ ~~L~~ ~~a~~

†Kw	we l q m g n	Kg®ŸZv gub					Rwb bv (coŧeb bv)	ej ŧev bv (coŧeb bv)
1	Aciva e'e'vcbv	1	2	3	4	5	98	99
2	_ubv†_†K cŧ q ŧmev	1	2	3	4	5	98	99
3	hubeinb ubqŸ/UŧdK ŧmev	1	2	3	4	5	98	99
4	Acitai wkKvi e'w³†K AŸBbxmnvqZvcŧvb	1	2	3	4	5	98	99
5	RiaixcŧqR†b miv cŧvb m=úKŸ e'e'vcbv l mgŸq mab	1	2	3	4	5	98	99
6	mveRfite cwi†ki K†Ri gub	1	2	3	4	5	98	99

1	LpB mŠI p
2	mŠI p
3	tgWggW mŠI p
4	AmŠI p
5	LpB AmŠI p
98	Rub bv (cořeb bv)

~~~~~



Q32. Avcib wK qtb Kt'ib, Avcbvi Gj wKq q'Wj \_wbv Pvj ynI qvi ci cwi tki tmevi qwb DbZzi ntq?Q

|    |                      |
|----|----------------------|
| 1  | niv                  |
| 2  | bv                   |
| 98 | Rwb bv (coteb bv)    |
| 99 | ej tev bv (coteb bv) |

Q33. Avciw K nekim Ktib, qtiWj \_vov Pvj yn l qvi ci bvx Ges wki iv AvMi tPtq fvj tmev cu?Q?

|    |                      |
|----|----------------------|
| 1  | n'w                  |
| 2  | bv                   |
| 98 | Rubbv (coteb bv)     |
| 99 | ej teb bv (coteb bv) |

**Ab` Rbv: DĒi hw̄ 2 nq, Zvntj Q34 wRtÁm Kiæb / Ab`\_w̄ Q37-G hwb /**

Q34. DĚi hū ūwǎng, Àncǎo †Kb GB iKq qǎ Kǎib, GKŭze-Íwǎ Z ejǎ |

~~~~~

Q35. Avcib wK gtb Ktib Avcbvi GjwKvq gWlj _lvv Pvjynl qvi ci cWjtki KtQ t_tK mnvqZv Pvl qv ev Aciva mspwvš wtcWQKiv mnR ntqtQ A_ev GB mspwvš fq-fwZ KtgtQ?

1	niw
2	bw
98	Rwb bw (coŕeb bw)
99	ej řeb bw (coŕeb bw)

ᐃᔭᑦ ᑲᓪᓴᑦ: DĖi hīw̄ 2 nq, Zintj Q36 ᐃᕈᐱᑦ Kĩæb / Ab__w̄ Q37-G hīb /

Q36. DĒi hū ūwǎng, tKb Avcib GB iKq qtb Ktib, GKUze-ÍwiZ ejb |

~~~~~

Q37. q'Wj \_lvvnmte Avcvi ~lvq \_lvi KuRi qvbi Dci Avcv mqvMKfite KZUv mš?

|    |                      |
|----|----------------------|
| 1  | LpB mšĭ ſ            |
| 2  | mšĭ ſ                |
| 3  | †gWgyl mšĭ ſ         |
| 4  | Amšĭ ſ               |
| 5  | LpB Amšĭ ſ           |
| 98 | Rub bv (coſeb bv)    |
| 99 | eĭ ſeb bv (coſeb bv) |

Q38. Avcib wK qtb Ktib RbMYtK tmev cövtbi Rb" Avcbvi ~vbwq \_bwq chß msL"K cwi k itqtQ?



|    |                      |
|----|----------------------|
| 1  | n'u                  |
| 2  | bv                   |
| 98 | Rub bv (coṭeb bv)    |
| 99 | eḵ tev bv (coṭeb bv) |

Ab` Rbr: DĖi hw 2 nq, Zintj Q39 rRtAm Kiab / Ab`\_wq Q40-G hwb /

Q39. Avcbvi <sup>-</sup>lvxq \_lvxq cllqRtbi Zj lvxq Kg cjj k \_vKuq Avcbvi Gj vKuq cjj tki mgvMk KtRi gub vK e'nZ nt'Q etj Avcvb gtb Ktib?

|    |                      |
|----|----------------------|
| 1  | n'u                  |
| 2  | bv                   |
| 98 | Rwb bv (coŕeb bv)    |
| 99 | ej ŕeb bv (coŕeb bv) |

Q40. Avci b w qib Ktib, RbMYtK fvj tmev cöübi Rb" gwnj v cwi tki cöwRbxZv itq?Q?

|    |                      |
|----|----------------------|
| 1  | n'w                  |
| 2  | bv                   |
| 98 | Rub bv (coŕeb bv)    |
| 99 | e j ɛv bv (coŕeb bv) |

nb̃t̃ Rbv: Dĕi hw̃ 1 ev 2 nq, Znt̃j Q41 ɪRt̃Ám Kiæb/ Ab̃\_wq Q42-G hwb/

**Q41.** Avcbvi †Kb GB iKq q†b n†"Q, GKUzve-ÍwiZ ej b|

~~~~~

~~~~~

Q42. Avcbvi  $\sim$   $\text{vbxq\_vbxq}$  vk qm j v cuj k i tqtQ?

|    |                   |               |
|----|-------------------|---------------|
| 1  | n`w               | Q44-G Ptj hub |
| 2  | bv                |               |
| 98 | Rub bv (coteb bv) |               |

Q43. DĒi hū ōn'vōng, Avcvbi 'vōng\_vōng vK RbMYtK tmev cōvbi Rb' chB msL'K gūj v cūj k i tōQ?

|    |                      |                 |
|----|----------------------|-----------------|
| 1  | n'w                  |                 |
| 2  | bw                   | Q44 – G Ptj hub |
| 98 | Rwb bv (coțeb bv)    |                 |
| 99 | ej țev bv (coțeb bv) |                 |

Q44. Avcib vK gtb Ktib, eisj v` k cwi k ewnbxZ chB msL`K gvnj v cwi k itqtQ?

|    |                      |
|----|----------------------|
| 1  | niv                  |
| 2  | bv                   |
| 98 | Rub bv (coteb bv)    |
| 99 | ei tev bv (coteb bv) |

|    |                      |
|----|----------------------|
| 1  | n <sup>ww</sup>      |
| 2  | bv                   |
| 98 | Rwb bv (coțeb bv)    |
| 99 | ej țev bv (coțeb bv) |

|    |                      |               |
|----|----------------------|---------------|
| 1  | n''w                 | Q49-G Ptj hub |
| 2  | bv                   |               |
| 98 | Rwb bv (coteb bv)    |               |
| 99 | ej iev bv (coteb bv) |               |

|    |                      |               |
|----|----------------------|---------------|
| 1  | n'w                  | Q49-G Ptj hub |
| 2  | bv                   |               |
| 98 | Rwb bv (coteb bv)    |               |
| 99 | ej ðev bv (coteb bv) |               |

|    |                                                                                                   |
|----|---------------------------------------------------------------------------------------------------|
| 1  | ZvivePui ZulMt` Nj tbq, KvY Zv` i teZb-fvZv Kg                                                    |
| 2  | weEkvj xnl qvi Rb` Zviv Nj tbq                                                                    |
| 3  | AvBtb hv ejv AvQ tmtU bv Kti ivR%wZve` iv hv etj b Zviv ZvB Ktib                                  |
| 4  | e`emqut` i KvQ t_tK Zviv Nj tbq                                                                   |
| 5  | mSgmt` i KvQ t_tK Zviv Nj tbq                                                                     |
| 6  | th mKj fPtfMviv wevFboaiYi Acivtai Rb` cjj tki KvQ mnvqZrevmticwKtiZ Avtm Zv` i KvQ t_tK UvKv tbq |
| 7  | e`wPMZ vetiva gvgusmq Zviv Zv` i c` (ghP`v)tK e`envi Kti                                          |
| 8  | tKub e`e`vubtZ Zviv RbMtYi KvQ t_tK tRvi Kti (UvKvevRvbtmi gva`tg) mjev Av` vq Kti                |
| 97 | Ab`v` (DtiJ oL Kiab)                                                                              |

|    |                       |
|----|-----------------------|
| 1  | Lp mr                 |
| 2  | mr                    |
| 3  | wKQlv mr/wKQlv`pZciqb |
| 4  | `pZciqb               |
| 5  | LpB`pZciqb            |
| 98 | Rub bv (coŕeb bv)     |
| 99 | eŕŕev bv (coŕeb bv)   |

Q50. **cij tki Dci Avcbvi KZUKzueklm AvtQ?**

|    |                               |
|----|-------------------------------|
| 1  | LpB wek <sub>1</sub> I        |
| 2  | wek <sub>1</sub> I            |
| 3  | tgUgyl wek <sub>1</sub> I     |
| 4  | wek <sub>1</sub> I bq         |
| 5  | GtKetiB wek <sub>1</sub> I bq |
| 98 | Rwb bv (cotēb bv)             |
| 99 | ej iev bv (cotēb bv)          |

Q51.  $\text{cvi} \nmid \text{ki Dci Avcbvi KZUKzAv}^{-v} \text{Av} \nmid \text{Q?}$

|    |                                |
|----|--------------------------------|
| 1  | $Lp \text{ tekx } Av^{-1} AvQ$ |
| 2  | $\text{tekx } Av^{-1} AvQ$     |
| 3  | $tgUgyU Av^{-1} AvQ$           |
| 4  | $tZgb Av^{-1} tbB$             |
| 5  | $tKub Av^{-1}B tbB$            |
| 98 | $Rwb bv (coteb bv)$            |
| 99 | $ej \text{jev } bv (coteb bv)$ |

Q51A. **ewsjt`tki AvBb-k5Ljv iYvKvi xewnbx,tjvi gta`tKubli Dci Avcvi veklm tKgb Zv μgubvnti Dtj øL Kiæb**

| tKW | ewnbi bvg | i`W4 | LpB vekꞑ ꞑ | vekꞑ ꞑ | tguḡwv<br>vekꞑ ꞑ | vekꞑ ꞑ bq | GtKwtiB<br>vekꞑ ꞑ bq |
|-----|-----------|------|------------|--------|------------------|-----------|----------------------|
| 1   | Awg®      |      | 1          | 2      | 3                | 4         | 5                    |
| 2   | wetRue    |      | 1          | 2      | 3                | 4         | 5                    |
| 3   | i`ve      |      | 1          | 2      | 3                | 4         | 5                    |
| 4   | cj k      |      | 1          | 2      | 3                | 4         | 5                    |
| 5   | Aubmi     |      | 1          | 2      | 3                | 4         | 5                    |

Q52. **Avcı k qib Ktib cı tki Dci ewntii n-İ t̃yc Ges Pvc it̃q̃Q?**

|    |                                              |                       |
|----|----------------------------------------------|-----------------------|
| 1  | n'v                                          |                       |
| 2  | bv                                           | Q54-G P <i>tj</i> hub |
| 98 | Rwb bv (co <i>teb</i> bv)                    |                       |
| 99 | e <i>j</i> <i>te</i> v bv (co <i>teb</i> bv) |                       |

53. Dĕi hw̃ ŋ̃ñq, t̃Kv\_v t̃\_K GB ñ-ĩt̃ỹc Aṽm et̃j Aṽcib g̃ib K̃ib?  
[GKw̃K Dĕi M̃ỹt̃h̃M̃] [Kw̃ŋ̃- Lib]

|    |                          |
|----|--------------------------|
| 1  | ~\bq i vR%bWZK t bZe,    |
| 2  | ~\bq ch@qi miKvixKgRZe,  |
| 3  | tK~ t q miKut i i KgRZe, |
| 4  | RvZxq i vRbWZe`MY        |
| 5  | e`emwqK t bZe,           |
| 6  | gv`Tub/Lp x _ ÜvAcivaxPµ |
| 7  | ~\bq mKxj bMY            |
| 97 | Ab`vb` (Dij øL Kiab)     |

|    |                      |
|----|----------------------|
| 98 | Rub bν (coțeb bν)    |
| 99 | ej țev bν (coțeb bν) |

**Q54. Avcıb vK qtb Ktib, cıj k mKj buMi K tMoxi mıt\_ mquv AvPiY Ktib?**

|    |                       |
|----|-----------------------|
| 1  | niv                   |
| 2  | bv                    |
| 98 | Rub bv (coteb bv)     |
| 99 | e i tev bv (coteb bv) |

Q55. Dĕi hw̃ ŏbŏng, Zvi v tKub tKub buMwi K tMŏxi mŏ\_ mgub AwPiY Ktĭb bv etj Awcwb gĭb Ktĭb |  
[GKwæK Dĕi tbgvhw̃e ]]

|    |                                                                                         |
|----|-----------------------------------------------------------------------------------------|
| 1  | msL'ij Ny(DcRwZ/agr)                                                                    |
| 2  | bvi x                                                                                   |
| 3  | vk'i                                                                                    |
| 4  | h <sub>p</sub> K/h <sub>p</sub> Zx                                                      |
| 5  | kn <sub>t</sub> i i Mie Rb <sub>t</sub> llh <sub>o</sub> x                              |
| 6  | M <sub>o</sub> g <sub>u</sub> A <sub>t</sub> j i Mie Rb <sub>t</sub> llh <sub>o</sub> x |
| 97 | Ab'v' (D <sub>t</sub> j øL Kiab)                                                        |

Q56.  $c_{ij} k^i k^j b^i k^j a b^i v^j k^i j^i k^j z^i i^j v^j e^i a^j t^i \times a^i v^i f^i h^i m^i k^i t^i z^i n^j, z^i v^i k^i a^i v^i c^i b^i r^i v^i b^i b^i?$

|   |     |                      |
|---|-----|----------------------|
| 1 | nüv | Q58-G Ptj h <b>b</b> |
| 2 | by  |                      |

Q57. DĒi hw̃ ōw̃ng, c̃w̃ k̃ t̃k̃ṽ ĩk̃g̃ Ab̃w̃g̃ K̃ĩt̃j̃ Z̃ṽ ĩ ṽeiat̃x̃ Aw̃f̃th̃m̃ K̃ĩṽ m̃th̃m̃ R̃b̃m̃t̃Ỹĩ ṽK̃ṽ D̃ṽP̃r̃ ẽt̃j̃ ṽK̃ Aw̃c̃ṽb̃ g̃t̃b̃ K̃t̃ĩb̃?

|   |     |               |
|---|-----|---------------|
| 1 | nüv | Q60-G Ptj hib |
| 2 | by  |               |

Q58. Q56-G DĒi hw ǃnũŃq, Avcıb vK Rvbb cıj k tKıb iKg Ab'vq Ki'tj Zv` i veiaɬx tKıb cǃuqıq Avf'tıM MVb Kiv hıq?

|   |    |               |
|---|----|---------------|
| 1 | nü |               |
| 2 | bv | Q60-G Pij hub |

Q59. DĒi hw ĩnüŃng, cĕquw msnyßfve e'vL'v Kiab |

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**wfKvlg m4cvU9tmUvi (vsc)**

**Q60. Avcrb vK vFKvlg mufcUgmvUti i (VSC) K\_v i t b t Qb?**



|   |    |               |
|---|----|---------------|
| 1 | nū |               |
| 2 | bv | Q69–G Pij hub |

Q61. Avcib wKwlg mčcWmUvi mčúKqKv uq i tbtQb? [GKwK DEi tbqv hte]

|    |                           |
|----|---------------------------|
| 1  | evsj v` k tUij wfb (wewf) |
| 2  | temi Kwi wuf P`ubj        |
| 3  | tiwll                     |
| 4  | msev` cI                  |
| 5  | Buvi tBU                  |
| 6  | cwievi Ges eUewle         |
| 7  | agq tbZe,                 |
| 8  | cij k                     |
| 97 | Ab`wb` (Dij øL Kiab)      |
| 98 | Rwb bv (cofeb bv)         |
| 99 | ej tev bv (cofeb bv)      |

Q62. Avcib wK Rttbb, wKwlg mčcWmUvi t`tK Kviv mnvZv tmev vbtZ cufi? [GKwK DEi tbqv hte]

|    |                      |
|----|----------------------|
| 1  | bvix                 |
| 2  | mKj eqtmi ewj Kv     |
| 3  | 12 eQtii vbtPi evj K |
| 97 | Ab`wb` (Dij øL Kiab) |

Q63. wKwlg mčcWmUvi t`tK wK wK aitbi tmev c0vb Kiv nq? [GKwK DEi tbqv hte] [Kwq` Lub]

|    |                                                                                                                                          |
|----|------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | h_vhZ mšb l ghP vi mč_ f`tfwM` i Af`bv t` qv nq                                                                                          |
| 2  | f`tfwM` i K_v`bv Ges Zv` i mgm`v` t`jv vPwZ Kiv nq                                                                                       |
| 3  | f`tfwM` i AwfthM` t`jv b_xf` Kiv nq                                                                                                      |
| 4  | tKm (GdAvBAvi)/wRw/AwfthM` Kivi vel tq mweR mnvZv t` qv nq                                                                               |
| 5  | AvBbx cčqv mčúK f`tfwM` i Z` c0vb Kiv nq                                                                                                 |
| 6  | f`tfwM` i Riæix vPwKrmv mnvZv t` l qv nq                                                                                                 |
| 7  | cčqvRb n`j f`tfwM` i `v` tKt` vbtq hvl qv nq                                                                                             |
| 8  | f`tfwM` i Z` šI cčqvq mnvZv c0vb Ges AmMwZ mčúK Rvbtbv nq                                                                                |
| 9  | gb`I wEK cıvgk c0vb Kiv nq                                                                                                               |
| 10 | `Nqgv x mnvZv Rb` mi Kvix Ges temi Kvix msMv t`b cWvbn nq (Avk q tK` ; AvBbx mnvZv, kvi mi K l gubmK vPwKrmv, Ab` cwievii mč_ e`v, BZ`w) |
| 11 | GKB NUBvi cčivv t`b bv nq ZvRb` f`tfwM` i i`yv Kiv                                                                                       |
| 97 | Ab`wb` (Dij øL Kiab)                                                                                                                     |
| 98 | Rwb bv (cofeb bv)                                                                                                                        |
| 99 | ej tev bv (cofeb bv)                                                                                                                     |

Q64. MZ 2 eQtii Avcib A\_ev Avcvii cwievii tKub m`m` wK wKwlg mčcWmUvi t`tK tmev vbtQb?

|   |    |  |
|---|----|--|
| 1 | nū |  |
|---|----|--|



|   |    |                                |
|---|----|--------------------------------|
| 2 | bv | Q69-G P <i>tj</i> h <b>ı</b> b |
|---|----|--------------------------------|

Q65. Dēi nū n̄j, wFKwq m̄t̄cWm̄Uv̄i t̄t̄K Kv̄v̄t̄m̄ev̄v̄t̄q̄? [GKw̄K Dēi t̄b̄q̄ h̄t̄]

|    |                     |
|----|---------------------|
| 1  | bvix                |
| 2  | mKj eqtmi ewj Kv    |
| 3  | 12 eQtii wbtP evj K |
| 97 | Abv" (Dti oL Kiab)  |

Q66. Aurb A ev Aurbvi cwiētīi m`m`ivnFKlūg mūtūw@mUvi t tK tKūb tKūb ai tYi tmevbtqūti b?

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Q67.  $\frac{1}{2}KClO_3$  m $\frac{1}{2}$ Uvi  $\frac{1}{2}$ K c $\frac{1}{2}$ B tmevi gvb tKgb v $\frac{1}{2}$ j ?

|    |                                  |
|----|----------------------------------|
| 1  | L <sub>2</sub> f <sub>ij</sub>   |
| 2  | f <sub>ij</sub>                  |
| 3  | ig <sub>ij</sub> g <sub>ij</sub> |
| 4  | Lvi c                            |
| 5  | L <sub>2</sub> Lvi c             |
| 98 | Rwb bv (coteb bv)                |
| 99 | ej tev bv (coteb bv)             |

Abt. Rbv: DĖi hw 4 ev 5 nq, Zintj Q68 1RtAm Kiab / Ab\_\_1q Q69-G hnb /

**Q68.** ‡Kb Avcııb GB iKq q‡b K‡ı b, GKUzve-Í wi Z ej ‡ı

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**KingDribbble.com's Identity (CPF)**

Q69. Avcib wK gtb Ktib, "bqx chqgi mgnv,tjv mgnvib Ges tmevi gvb DbZZi Kitz "bqx mgnvRi me "ftii RbMtYi mvt\_ cwtiki Avjvc-AvtjPbv Kiv DvPZ?

|   |    |                               |
|---|----|-------------------------------|
| 1 | nü |                               |
| 2 | bv | Q71-G P <i>ij</i> h <b>ub</b> |

Q70.  $\neg \text{b} \vee \text{m} \vee \text{r} \vee \text{RbMY} \vee \text{tKub} \vee \text{t} \vee \text{y} \vee \text{t} \wedge \text{c} \vee \text{t} \vee \text{K} \vee \text{m} \vee \text{q} \vee \text{Z} \vee \text{w} \vee \text{t} \vee \text{Z} \vee \text{c} \vee \text{t} \vee \text{e} \vee \text{t} \vee \text{A} \vee \text{c} \vee \text{b} \vee \text{q} \vee \text{t} \vee \text{K} \vee \text{t} \vee \text{b}, \text{GKUze} \neg \text{I} \vee \text{w} \vee \text{Z} \vee \text{e} \vee \text{t} \vee \text{b}$

~~~~~

~~~~~



Q71. Av'ub R'ubbb wK, Av'RKy 'ubx mgu'Ri RbM'iYi m'ub\_ cvi@uwiK`p'f'x v'ubgq, gZigZ I v'ubf'ba'iYi Z\_ Av'ub c'ub'bi Rb' c'uj k'ubv c'ub'Zy GK'ub Db'p' w'em'0 Av'ug'Rb K'i?

|   |    |
|---|----|
| 1 | nü |
| 2 | bv |

**Q72. Atribuição de CPF (CPF) m-úK®Rúbb?**

|    |                   |                      |
|----|-------------------|----------------------|
| 1  | niv               |                      |
| 2  | bv                | <i>Q82-G Pij hrb</i> |
| 98 | Rwb bv (coteb bv) |                      |

**Q73. Avcvri Gj vKvg tKvb KvqDvrbv cqv vks tdvvg (CPF) AvQ vK?**

|   |     |                      |
|---|-----|----------------------|
| 1 | niv |                      |
| 2 | bv  | <i>Q82-G Pij hub</i> |

Q74. DĒi hū ōn'ōng, ZivvK ai'Vi KūR Kūi Ges Zū' i cū'ii wēlq'K? wē'ī wūZfūe ejb |

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~~~~~

Q75. Avcbvi gqZ, KwqDibwL cji wks tdivtgi m`m` wbePb Kivi `wqZjKiv i tqQb?

|    |                       |
|----|-----------------------|
| 1  | _ubvi KgKZ@,          |
| 2  | I qWqKwYj iMY         |
| 3  | KqDnbW wWLS-Gi gva'tg |
| 97 | Ab'ub" (Dij øL Kiab)  |
| 98 | Rwb bv (cofeb bv)     |
| 99 | ej tev bv (cofeb bv)  |

**Q76. KivDibul cɔjks tɔvɪtgi m`m`nmɪtɛ bviɬ`i l ɪ K wɛPb Kivnq?**

|    |                      |
|----|----------------------|
| 1  | niv                  |
| 2  | bv                   |
| 98 | Rwb bv (coteb bv)    |
| 99 | ej tev bv (coteb bv) |

Q77. Acıba ʔgib/ˈbɔq wɪvcEv cɪZɔŋ KwɔDɪbɪl cɪj ɪks tɔvɪtʃi Kɪhɔg KZUKzKɪhKi fɪŋKv iɪLɪZ cɪtɪ eʃ Avcɪb ʔtɪb Ktɪb?

|    |                   |
|----|-------------------|
| 1  | Lp KùhRvix        |
| 2  | wK0b KùhRvix      |
| 3  | izGb KùhRvix bv   |
| 4  | GìKewì KùhRvix bq |
| 98 | Rwb bv (cofob bv) |





|    |                      |
|----|----------------------|
| 2  | İgWgW KùRi           |
| 3  | ZZÜv KùRi bv         |
| 4  | GİKewİB KùRi bv      |
| 98 | Rwb bv (coteb bv)    |
| 99 | ej İev bv (coteb bv) |

Q84. Avcbvi qfZ KvqDvbw cji ks-Gi Rb" Avcbvi Gj vKvq cji k Ges ~vbx mqvRi RbMfYi ga"Kvi m"uK@K DbZzi n?"Q?

|    |                      |
|----|----------------------|
| 1  | niv                  |
| 2  | bv                   |
| 98 | Rwb bv (coteb bv)    |
| 99 | ej tev bv (coteb bv) |

**nb̂ Rbr: Dĕi hŵ 2 nq, Zntj Q85 nRtÁm Kiab / Ab\_wq Q86-G hwb /**

Q85. DĒi hw ūwŋq, Avcbvi tKb GiKg gtb nt"Q, GKUzue-Íwi Z ejþ|

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Q86.  $\overline{V} \overline{b} \overline{q} \overline{c} \overline{q} \overline{b} \overline{v} \overline{c} \overline{v} \overline{c} \overline{w} \overline{v} \overline{z} \overline{A} \overline{v} \overline{D} \overline{b} \overline{z} \overline{K} \overline{i} \overline{z} \overline{K} \overline{u} \overline{D} \overline{r} \overline{b} \overline{u} \overline{c} \overline{u} \overline{v} \overline{k} \overline{s} \overline{K} \overline{Z} \overline{U} \overline{v} \overline{K} \overline{u} \overline{K} \overline{i} \overline{f} \overline{u} \overline{K} \overline{v} \overline{i} \overline{L} \overline{z} \overline{c} \overline{u} \overline{i} \overline{e} \overline{j} \overline{A} \overline{v} \overline{c} \overline{b} \overline{q} \overline{t} \overline{b} \overline{K} \overline{i} \overline{b}?$

|    |                      |
|----|----------------------|
| 1  | LəB KihRi            |
| 2  | İgWıgıW KihRi        |
| 3  | ZZUv KihRi bv        |
| 4  | GİKeİİB KihRi bv     |
| 5  | Rwb bv (coteb bv)    |
| 98 | ej İev bv (coteb bv) |
| 99 | ej İev bv (coteb bv) |

**cvi k ms<sup>-</sup>vi tçöög (PRP)**

**Q87.** Avıñ K qtb Ktib, cıj k tmev DbeZ Kivi Rb" cıj k evmbxi ms"vi Kiv AZ"šÍ cıqRb?

|    |                      |
|----|----------------------|
| 1  | niv                  |
| 2  | bv                   |
| 98 | Rwb bv (coțeb bv)    |
| 99 | ej țev bv (coțeb bv) |

Q88. Avcbvi †Kb GiKg gtb nt"Q, GKUzve-ÍwiZ ej p|

~~~~~




1	nü
2	bv
98	Rwb bv (coteb bv)
99	ej tev bv (coteb bv)

[illegible]

1	nū
2	bv
98	Rwb bv (coṭeb bv)
99	ej ṭev bv (coṭeb bv)

AA
AA

RbmsL"vZwËK vnmve

1	cjæl
2	gwj v

tkÜxneb'vm AbjuxDËi`vZvi eqm wj vce× Kiab|

1	15-24
2	25-34
3	35-44
4	45-54
5	55-64
6	65+

98	Rwb bv (coṭeb bv)
99	ej ṭev bv (coṭeb bv)

P4 DĒi`vZvi cwiēṭii m`m`msL`v

1	cjæl	Rb
2	gnj v	Rb
3	ṭgW	Rb

P5 DĒi`vZvi cwiēṭii ṭgW m`m`msL`v ṭkŭxweb`vm Abḥvqxwjwce× Kiab|

cwiēṭii m`m`msL`v	
1	1-2
2	3-4
3	5-6
4	7-8
5	9-10
6	10 I Zvi ṭekx

P6 DĒi`vZvi wkṭvi ṭ`i

1	ṭKwb cāZowbK wkṭv ṭbB
2	cŭṭgK chṭ A_ev Kg
3	wKŌv gua`ṭgK chṭ ev gua`ṭgK chṭ mguß
5	wKŌv D`P gua`ṭgK chṭ ev D`P gua`ṭgK chṭ mguß
6	Kwi Mlx wkṭv
7	wkṭe`vj q ev AwK
97	Ab`wb` (Dṭj øL Kiab)
98	Rwb bv (coṭeb bv)
99	ej ṭev bv (coṭeb bv)

P7 DĒi`vZvi ag®

1	gnj gub
2	w`y
3	Lāwb
4	ṭe\$×
5	Bū`x
6	ṭKwbUw bv
97	Ab`wb` (Dṭj øL Kiab)
98	Rwb bv (coṭeb bv)
99	ej ṭev bv (coṭeb bv)

P8 DĒi`vZvi RwZMZ ṭMōx

1	ew/zj x
2	PvKg
3	mū Zvj

4	gvi gv
5	Mqiv
6	Lwmqv
7	gjs
8	wciv
97	Ab`wb` (Dij øL Kiab)

P9 mKj Drm nřZ Avcbvi cwietřii gumK Avq KZ?

řgu (gumK Avq) -----UvKv

P10 mKj Drm nřZ Avcbvi cwietřii gumK Avq KZ?

1	Uvt 2,000 ev Kg
2	Uvt 2,001 - 5,000
3	Uvt 5,001 - 8,000
4	Uvt 8,001 - 10,000
5	Uvt 10,001 - 15,000
6	Uvt 15,001 - 20,000
7	Uvt 20,001 ev Avak
8	Avq bñB
98	Rwb bv (cořeb bv)
99	ej řev bv (cořeb bv)

P11 řeevnK Ae`v

1	AvcevnZ
2	veevnZ
3	Zvj vK cřB/Avj v`v nřqřQb
4	veaev/vecZřK
98	Rwb bv (cořeb bv)
99	ej řev bv (cořeb bv)

P12 DĚi`vZvi cāb řckv

1	e`emv
2	mi Kvix PñKřx
3	řkřKZv
4	agř řbZv
5	řkřv_ř
6	Kul KvR
7	Mřea/Mř`řgx
97	Ab`wb` (Dij øL Kiab)
99	ej řev bv (cořeb bv)

P13 DĚi`vZvi řřw`ř cāb řckv (hv` veevnZ nq)

1	e`emv
---	-------

2	mi Kvix PwKjx
3	ikYKZv
4	agq tbZv
5	ikYvP
6	Kul KVR
7	Mpea/Mp`tgx
97	Ab`ib` (Dij oL Kiab)
99	ej tev bv (cofeb bv)

P14 Avcbvi cwiefi i Ræbhvi gub tkGb?

1	LpB fvj
2	tgUgyl fvj
3	tgUgyl Lvvc
4	LpB Lvvc
98	Rwb bv (cofeb bv)
99	ej tev bv (cofeb bv)

P15 MZ eQti Ae`vetePbv Kij, Avcbvi cwiefi i A`wZK Ae`v tkGb? GUvK DbwZ ntqtQ, buK AebwZ ntqtQ?

1	DbwZ ntqtQ
2	AebwZ ntqtQ
3	GKB iKg AwQ
98	Rwb bv (cofeb bv)
99	ej tev bv (cofeb bv)

P16 MZ 6 gwm Avcbvi cwiefi i Lvl qv eve` e`q wK epx` tctqtQ, buK KigtQ?

1	AtbK teotQ
2	wKQlv teotQ
3	GKB iKg AwQ
4	wKQlv KigtQ
5	AtbK tekx KigtQ
98	Rwb bv (cofeb bv)
99	ej tev bv (cofeb bv)

P17 bP Dj oLZ tkub wRbl , tj v Avcbvi Nti AwQ?

tkw	wRbtli i bug	niv	bv
1	tUvj wKb (m`vUj vBU wK/K`vej wlv msthM Quov)	1	2
2	m`vUj vBU wK/K`vej msthMmn tUvj wKb	1	2
3	j`vUj vBb tUvj tchb	1	2
4	tiwli	1	2
5	tgveBj tchb	1	2
6	B`Uvi tBU msthMmn tgveBj tchb	1	2
7	KwpuDUvi	1	2
8	B`Uvi tBU msthMmn KwpuDUvi	1	2
9	tiwRvui	1	2



*Empowered lives.
Resilient nations.*

ab`ev`



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vbṭ` Rbv: mvḡḡvrKvi MāYKvix mvḡḡvrKvi MāY ṭkl Kivi mvṭ_ mvṭ_ vbṭPi cḡḡṭjvi DĒi vj vce×
Kiṭeb |

A mvḡḡvrKvi ṭbqvi mgq vbṭPi ṭKub cwiw`wZ meṭPtq fvj gZ cḡḡKv Kṭi	
1	e`wMZ `wb, iagvi mvḡḡvrKvi cḡvbKvix l mvḡḡvrKvi MāYKvix Dcw`Z vḡj
2	GK ev GKwaK cwiḡṭii m`m` Dcw`Z vḡj, Zṭe mvḡḡvrKvi MāY Kivi mgq ṭKub iKg mgm`v Kṭi bḡB
3	GK ev GKwaK cwiḡṭii m`m` Dcw`Z vḡj, Ges mvḡḡvrKvi MāY Kivi mgq mgm`v KṭiṭQ

B mvḡḡvrKvi cḡvbKvix cḡḡṭi vefbocḡḡe DĒi ṭ`qvi mgq:	
1	mnR/`ṭfweK vḡṭj b
2	vePuj Z/weeZ ṭewa Ki vḡṭj b

C Rwiṭci cḡḡṭjv mvḡḡvrKvi cḡvbKvix KZUKzeṭZ ṭcṭiṭQ eṭj Avcwb gṭb Kṭib? mvḡḡvrKvi cḡvbKvix KZUv fvj gZ cḡZwḡ cḡḡṭZ ṭcṭiṭQ Zv vbṭPi ṭKub e`e`wḡ cḡḡKv Kṭi	
1	mvḡḡvrKvi cḡvbKvix me cḡḡṭSṭQ
2	mvḡḡvrKvi cḡvbKvix AwaKusk cḡḡṭSṭQ
3	mvḡḡvrKvi cḡvbKvix uKḡymvnh` vbṭq AwaKusk cḡḡṭSṭQ
4	Augvi mvnh` ṭbḡṭ qvi cḡḡ mvḡḡvrKvi cḡvbKvixi ṭekxi fḡM cḡḡṭZ mgm`v nṭqṭQ

D mvḡḡvrKvi cḡvbKvix uK`pZvi mvṭ_ vefbocḡḡe veciṭZ DĒi w`ṭqṭQ?	
1	nū
2	bv
3	m`ḡZ
4	ṭekxi fḡM cḡḡṭṭṭi ṭ`ṭQ` ṭewa Kṭibub

E mvḡḡvrKvi cḡvbKvixi ID b`ṭ [m`uY`Riṭci Rb` cḡvi Kiv msL`wḡ vj Lḡ]	

F mvḡḡvrKvi MāYKvixi ID b`ṭ	

G mvḡḡvrKvi MāY Kivi ZwiL			
w`b		gum	eḡi

H mvḡḡvrKvi MāYi ṭgḡ mgqKvj		
i`æ	ṭkl	ṭgḡ mgq (vgḡṭU vj Lḡ)

mvḡḡvr MāYi cḡPón	cḡg cḡPón	1
	vḡZḡq cḡPón	2
	ZZḡq cḡPón	3



mŋʷrKvi MəʔYi Rtb̃ ʔKvb mqq ce@baw Z ntq _vKtj w/K tmb mqqgZ mŋʷrKvi `vbKvixi vbKtU hvb |



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⇒ evPb f^{1/2}

axi Ges ⁻úó D¹Pvi²b m¹q¹urKvi² `vbKvixi m¹q¹ K¹v ej¹b | th Gj¹vKv m¹q¹urKvi Máb Ki¹Qb Avcub h¹w¹ tm Gj¹vKvi b¹nb Zte H Gj¹vKvi Av¹Á¹uj K fvlv e¹envi Ki¹teb b¹v | Zte h¹w¹ j¹q¹ Ki¹b th DEi¹ vZv t¹Kub Av¹Á¹uj K fvlv e¹envi Ki¹Qb Ges t¹m¹l Avcubi vR¹^AA¹tj i fvlv (Ges Avcub H Av¹Á¹uj K fvlv K¹v ej¹z Af¹^)-Zte Avcub¹ H Av¹Á¹uj K fvlv K¹v ej¹b |

⇒ A^{1/2}f^{1/2}

m¹q¹urKvi Máb¹i mgq Avcubi kvixi K A^{1/2}f^{1/2} ⁻tfweK i¹l¹b | g¹g¹ú¹tj t¹Kubi¹c¹ we¹u¹ ev A¹h¹ P c¹k¹uk h¹u¹Z b¹v N¹t¹u¹ t¹m¹i t¹K t¹Lqj i¹l¹b | n¹vZ cv b¹u¹o¹tq K¹v ej¹vi e¹vc¹ti mZK¹_u¹Kb | A¹t¹b¹t¹KB G a¹i¹b¹i A^{1/2}f^{1/2} c¹u¹ K¹i¹b b¹v | t¹Kub e¹tq¹R¹ o¹ e¹u¹ ev m¹gv¹u¹RK c¹ ghv¹u¹q D¹P e¹u¹ i m¹g¹t¹b c¹u¹qi Dci cv Z¹tj em¹teb b¹v | Aug¹ i m¹gv¹R G¹u¹ A¹t¹bK t¹q¹t¹i¹B Máb¹h¹u¹ b¹q |

⇒ ch¹fe¹q¹b

m¹q¹urKvi² `vbKvixi K¹u¹Q t¹c¹ú¹u¹b¹vi c¹ti P¹u¹i¹u¹ t¹Ki c¹u¹i¹teK Ges m¹q¹urKvi² `vbKvixi K ch¹fe¹q¹b Ki¹b | e¹st¹z t¹Póv Ki¹b u¹z¹u¹b e¹^-- A¹ev¹u¹i¹ Ae¹^u¹ A¹u¹Qb u¹Kb¹ | Gi¹Kg Ae¹^u¹ Avcubi m¹q¹urKvi m¹u¹ub¹u¹ n¹t¹Z c¹u¹i | Gg¹ Ae¹^u¹ t¹K¹st¹j m¹q¹urK¹u¹i cieZ¹ mgq v¹av¹fb Ki¹z c¹u¹i¹b |

m¹q¹urKvi² `vbKvixi t¹Kub a¹i¹b¹i A¹u¹b e¹envi Ki¹Qb Z¹v j¹q¹ Ki¹b | u¹z¹u¹b h¹w¹ g¹u¹ ev t¹g¹t¹st¹z e¹tm Avcubi m¹q¹ K¹v ej¹b, Z¹u¹tj Avcub¹ g¹u¹st¹z ev t¹g¹t¹st¹z em¹b | t¹Lqj i¹l¹b Avcub t¹h¹ m¹q¹urKvi² `vbKvixi t¹h A¹u¹t¹b e¹tm¹Qb Z¹vi t¹^t¹K D¹PyA¹u¹t¹b b¹v e¹tm¹b |

⇒ e¹u¹ MZ c¹k¹e

m¹q¹urKvi² `vbKvixi K t¹Kubi¹Kg e¹u¹ MZ c¹k¹e Kiv t¹^t¹K u¹e¹i¹z _u¹Kb | Zte u¹z¹u¹b h¹w¹ Avcub¹K t¹Kub e¹u¹ MZ c¹k¹e K¹i¹b, Zte Z¹vi Reve t¹^ q¹i t¹Póv Ki¹b | i¹u¹R¹u¹u¹ZK t¹Kub u¹e¹t¹q Avcubi e¹u¹ MZ g¹z¹u¹g¹z t¹Kub c¹k¹u¹i¹B c¹k¹uk Ki¹teb b¹v |

⇒ u¹eZK¹

m¹g¹M¹ú¹c¹k¹e¹t¹ tek u¹K¹u¹yc¹k¹u¹i¹t¹q¹ h¹u¹Z DEi¹ vZv u¹K¹se¹v D¹cu¹^Z A¹u¹tc¹u¹tki t¹j u¹K¹R¹b n¹q¹z c¹k¹eZ¹u¹ m¹q¹ A¹u¹teM¹c¹ú¹b n¹t¹q D¹iv Z¹t¹K¹ u¹j B n¹t¹Z c¹u¹i¹b u¹K¹se¹v u¹eZK¹u¹o¹ Ki¹z c¹u¹i¹b | G¹t¹q¹t¹ c¹k¹eZ¹u¹K (FI) A¹e¹K¹ B ⁻tfweK A¹u¹Pib c¹ú¹k¹u¹i g¹u¹^t¹g u¹R¹^u¹b¹it¹c¹q¹z¹ (objectivity) e¹R¹u¹q t¹i¹l¹ DEi¹ vZvi e¹^e¹ u¹h¹mn¹K¹u¹i i¹b¹teb, G¹t¹q¹t¹ DEi¹ vZv¹K g¹u¹Sc¹t¹ _u¹u¹g¹t¹q u¹t¹j n¹q¹z u¹z¹u¹b g¹b¹^q¹b¹oe n¹t¹Z c¹u¹i¹b, Z¹v c¹k¹eZ¹u¹ k¹u¹^f¹u¹te Z¹u¹K ch¹fe¹q¹b Ki¹teb u¹K¹^t¹K¹u¹b¹u¹teB u¹b¹t¹R¹t¹K t¹Kub u¹eZ¹t¹K¹u¹u¹teb b¹v u¹K¹se¹v A¹u¹teM¹c¹ú¹b n¹t¹q t¹Kub Z¹t¹K¹u¹KL¹u¹b¹ u¹j B n¹teb b¹v |

⇒ c¹ú¹k¹e e¹u¹^v

Avcubi c¹ú¹k¹e t¹^t¹K m¹q¹urKvi² `vbKvixi Kiv t¹Kub c¹ú¹k¹u¹ u¹z¹u¹b c¹u¹i¹u¹c¹i e¹st¹z b¹v c¹u¹i¹b ev u¹z¹u¹b h¹w¹ c¹ú¹k¹u¹ m¹u¹ú¹K¹u¹iv e¹u¹^v d¹ite b¹u¹len se¹u¹ke¹re t¹ake p¹u¹u¹pe¹re u¹u¹le¹u¹it¹ "u¹es¹v p¹u¹u¹ b¹u¹u¹u¹ k¹u¹ra u¹ave¹ u¹a" se¹u¹lo¹ b¹ade a¹n¹u¹u¹ p¹u¹u¹lo¹ b¹u¹u¹u¹ k¹u¹ra u¹ete¹ p¹are | Zte G¹t¹q¹t¹ AZ¹ ^mZK¹_u¹K¹z n¹te t¹h c¹ú¹k¹u¹ f¹uj K¹i t¹ev¹u¹st¹z t¹h¹t¹q t¹h¹ g¹j c¹ú¹k¹e A¹t¹^ t¹Kubi¹Kg t¹u¹i¹ti b¹v n¹q ev c¹ú¹k¹e t¹K t¹h¹ g¹j u¹e¹l¹q¹u¹B n¹u¹i¹t¹q t¹h¹t¹q A¹b¹ t¹Kub u¹e¹l¹q _i¹^Z¹c¹u¹q¹u¹ D¹iv | A¹u¹i¹ g¹u¹ i¹u¹^t¹z n¹te, h¹u¹Z D¹^ u¹e¹l¹q Avcubi u¹R¹^g¹z¹u¹g¹z t¹Kub u¹u¹teB c¹ú¹k¹u¹ b¹v c¹u¹q |

2.3 u¹e¹u¹

h¹_u¹ m¹u¹ú¹K¹u¹ Zix Ges c¹b¹u¹m¹q¹urKvi Máb t¹kt¹l m¹u¹ú¹c¹k¹e¹t¹u¹ m¹u¹K¹u¹te c¹ib Kiv n¹t¹q¹u¹ u¹Kb¹ Z¹v Field Investigator f¹uj f¹u¹te c¹i¹u¹q¹u¹ Ki¹teb | K¹u¹b t¹Kub Z¹^ h¹w¹ u¹e¹u¹ t¹^t¹K h¹u¹q Zte Z¹v cieZ¹u¹ c¹ib Kiv n¹q¹z m¹u¹ b¹v n¹t¹Z c¹u¹i | m¹et¹kt¹l DEi¹ vZv¹K u¹eb¹z¹f¹u¹te m¹uj¹g¹ ev A¹v¹ u¹^ u¹q Avcubi m¹q¹ mgq t¹^ q¹i R¹b¹ a¹b¹ev /q¹g¹u¹c¹ú¹ u¹ce¹R¹ ^u¹ Z¹u¹ Ki¹b Ges DEi¹ vZv¹K G¹u¹l ej¹b th c¹ú¹k¹e¹t¹ t¹Kub a¹i¹b¹i f¹uj u¹u¹ ev Z¹t¹^i A¹u¹^u¹ h¹w¹ cieZ¹u¹ t¹^ Lv h¹u¹q Z¹u¹tj c¹u¹i¹u¹q Z¹vi (DEi¹ vZv) K¹u¹Q A¹u¹t¹z n¹t¹Z c¹u¹i Ges Z¹Lb Z¹u¹K mgq t¹^ q¹i R¹b¹ A¹b¹u¹ Ki¹b |

3.0 u¹u¹ic¹Ev

- Field-Gi G¹K¹u¹ c¹u¹i¹u¹PZ ^u¹ u¹K Ki¹teb, t¹h¹u¹b¹ m¹u¹ú¹c¹ú¹q¹R¹t¹ u¹u¹j Z¹ n¹l q¹u¹ h¹u¹q Ges Gj¹ vK¹ m¹u¹ú¹K¹u¹i¹ u¹u¹ a¹vi b¹v t¹u¹q¹u¹ h¹u¹q |
- m¹u¹^vi ci G¹K¹v G¹K¹v (u¹et¹kl K¹i g¹u¹j v Z¹^ m¹u¹u¹u¹K) t¹Ku¹u¹l h¹u¹teb b¹v c¹ú¹q¹R¹t¹ K¹t¹q¹K¹R¹b G¹K¹u¹u¹ h¹u¹teb |



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- wec`msKj Gj vKv, MÜtMj cbGj vKv cwinvi Kiteb| GtqitA Andm Gi müt_ ZvqjvK thwMthwM iqlv Kiteb Ges cöqvRbxq vbt`R vteb|
- vbtRt`i müt_ Luevi m`vj vBb Ges vKQybZ` cöqvRbxq Jla (thgb gv_v aivMv e`v_v bvkK Paracetamal, Kuv tQovi gj g, BZ`w) müt_ ivLteb|
- me mgq muviti Pj vPj i iv`v-e`envi Kiteb| A_vH Gj vKvi tj vKRb th ct_ nuPjv Kti tm c_ e`envi Kiteb, hütZ AbwZ wec` t_tK iqlv cvl qv huq (thgb-mütci Kugo t_tK iqlv, MjZ`cto hvl qv t_tK iqlv, cjtbn`vj vb/t` lqv aqm cov t_tK iqlv)|

Field Investigator

Mtelbvq mwKfute cKZ Z_` cvl qvi cölg kZ`nt`Q Z_`mslMhKt`i KufRi cöZ e`vöZv| GKRb cKZ l fuj mqlvr MäbKvixi`vqZi l KZ` mgn ntj vt

- Listing Schedule wKgtZv cib Kip|
- Lbv vbePti ci DEi`vZv wPüZKiY cögyjv dig (Respondent Selection Questions) ciY Ki`b| DEi`vZvi müt_ mgqgZ t`Lv Kip Ges ZvK cöqvRbxq m`sb cöKö Kip|
- DEi`vZvi KufQ Avcb Ges Avcbvi KufQ DEi`vZv m`cb`AcwPZ, mZiv AvM cwiPZ ntq mnR ntq vbb| Avcbvi cölg Dc`vcbv t_tKB DEi`vZv mnthwMzv Kiteb wKv wK Kti vbb| vbtRtK tmfute Dc`vcbv Kip| Avcbvi K_vvZP t_tKB tevSv hute vZvb AvcbvK vbtRi tj vK gtb Kiteb wKbv|
- DEi`vZvi th tKub cöke tLj vLj DEi`w b| mqlvrKvi iiyKivi AvMB DEi`vZv AvcbvK wQycöKtiZ cufib cöR± m`utK` tKv`cubx m`utK`GgbvK wQye`wPZ cöke GLvb Gtm huq| Ggb tKub fve cöKv Kiteb bv hütZ DEi`vZv gtb KitiZ cufib th Zui K_vq Avcbv vei`³ nt`Qb |
- vebv AbgvZtZ Kufiv Nti cöke Kiteb bv | m`e ntj ZvK GKvKx BvUvifD Kip| hvi GKvKx m`e bv nq Zvntj Lp meavtb cöke Kip, hütZ vZvb Abt`i mgtb weZ teva bv Ktib|
- `vb Z`M Kivi AvMB cöke t wKgtZv cib KitiQb wKv tPK Kip| hvi tKub Z_` evKx t_tK huq Zte Zv cieZvZ cib Kiv Am`e ntq`vutZ cufi |
- Avcbvi m`cvi fivRvi/tKuvuj w KpUjvi hLb`cu`tpK KitiZ Avcbvi KufQ hute ZLb Zvi nütZ Gi AvM cib n lqv cöke t_tjv w tq w b, hütZ vZvb tm_tjv cixqlv Kiv iiyKitiZ cufib|
- BvUvifD tkl ntj DEi`vZvK ab`ev` Rubtq Ges cieZvZ th tKub aitbi mnvh`, mnthwMzvi (cögyjv m`cukZ) Aukm vbtq ve`vq vbb|
- m`cvi fivRviti/tKuvuj w KpUjvi Dct`k cvj b Kiteb| cöqvRbxq t`qit` tj i mevB Avj vc-Avtj vPvi gua`tg vnxvS-vbb|
- m`cvi fivRvi/tKuvuj w KpUjvi tKub aitbi AmnthwMzv Kiti, mwK`vqZi cvj b bv Kiti Ges thtKub aitbi Am`vZ t`Lv w tj Aek`B AndmtK AelmZ Kiteb|
- memgq cwiPq c t müt_ ivLteb hütZ, cöqvRtb cwiPq c t t`LütZ cufib|

Field Supervisor



- †Kib KvgDubvltZ Z_ vltZ hvevi mgq GKRb mcvf fBRv i Rb Aek cvj bxq `wqZ; KZe mgn vltæ ewZ ntj v.



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গত GKৱ ্ি'Zcb® ৱqZ; থলুৱ Rixc Pj ৱKvj ৱ Ae~q cŭg t_ঠK tkl ch\$-AZ~\$~ ৭Zvi mৱ_ Zt_ি gub GKkZ fৱ ৱৱডZ KিতZ nq|

ঠKৱ KৱDৱৱ t_ঠK Z_ি তৱqi ci GKRb gub ৱq\$ঠKi (Quality Controller) `ৱqZ;। KZ®mgn ৱতঃ ৱৱZ ন্তj ৱ

- KISH c×vZ ৱKfৱe Abynib Kivn†'Q ৱKbv ZvৱৱডZ Kiteb| cŭqR†b Field Supervisor mৱ_ Avtj ৱPbv Kib|
- Rixc Kg† (Field Investigator) c†bKZ cke† ৱতq Zv hৱPb Kiv Ges Gi gub ৱৱডZ Kiteb| gub ৱq\$ঠKi cŭqR†b Z†K c†iq mৱ†rKvi M†bKvix†K (FI) ৱতq mৱ†rKvi cŭbKvixi ৱKU ৱ†tq m†`n ev fj n†qv cke† Avevi ৱRÁmv KিতZ nte| t††††† gub ৱq\$ঠKB (Quality Controller) cŭZŭ†bi KৱQ `ৱqex_ ৱKte|
- ঠKৱ Field-Gi mKj cke† m†b†hৱPb tkl bv K†i, D³ Field Qov hৱe bv|
- cŭZ ৱ c†bKZ cke† Hw†bi g†a†B gub hৱPb Kiv ৱÁbvq|
- Db† cke† D†i_†j ৱ Avj ৱ`v LvZq ৱ†L iৱLteb Ges t†m_†j ৱ c†i And†m Rgv ৱ†Z nte|
- ঠKৱq ৱ K†Uvj ৱi M†elbi_ ৱMZ g†bi e†vc†i cŭZŭ†K ৱqgZ Z_ি cŭb Kite|
- cke††i g†bi e†vc†i Quality Controller-Gi ৱm×v†B Pev†-†j M†` nte|
- প্রতিটি গ্রাম/মহল্লায় ইতিমধ্যে যাদের সাক্ষাৎকার নেয়া হয়েছে তাদের মধ্য থেকে QC ৱ†R Kgc†† GKৱ mৱ†rKvi e†m†Zfৱe c†iq ৱ†eb|
- ঠKৱ Rixc Kg††Kৱ c†kov e††j Zv f†j fৱe ey††q ৱ†eb|
- mৱ†rKvi_ ৱKvix†b†b ৱKgZ n†'Q ৱKbv ZvৱৱডZ n†Z nte Ges fj n্তj Zv††bKfৱe m†k†ab K†i ৱ†eb|
- প্রত্যেক গ্রাম/মহল্লায় সমান সংখ্যক পুরুষ ও মহিলা উত্তরদাতার সাক্ষাৎকার নেওয়া হচ্ছে কিনা তা খেয়াল রাখতে হবে।
- RixcKZ cŭZ ৱ PSU† GKৱ Tally sheet c†b K†i And†m c††Z nte|
- memgq c††Pq c† mৱ_ iৱLteb hৱ†Z, cŭqR†b c††Pq c†††`L†Z c††ib|
- me†k†† GKৱ cŭZ†e`b And†m Rgv ৱ†Z nte|



A. Household Selection (LibribePb)

- 1| নির্ধারিত মঙ্খ্ৰা বাথামে গিয়ে সুপারভাইজার উ³ Gj kVm^{mu}tK^{ff}uj fite AelmZ AtOb Ggb GKRb ⁻ibx eⁱpi (⁻j ik^{ff}JK, Bgg, giZeli, BZⁿⁱ) mt₋আলাচনা করে ঐ গ্রাম/মঙ্খ্ৰার খানার (HH) mSL^v, thMthM e^e-^v, BZⁿⁱ m^{mu}tK^{ff}uj fite AelmZ nteb | Gj kVm^{mu}tK^{ff}GW cuiⁿⁱ avi bvcv qi ci mⁿⁱvi fBRui Zi M^{ci} me m^m iK^{ff} ibtq D³ Gj kVi GKW gbi^{ff} (Map/Sketch) %ix Ki^{te}, h^{ff}Z th me exom^{ff}vrKvi tbqv nte ^{ff}m^{ff} tj v ^{ff}nyZ _K^{te} |
- 2| M^{ff}g/ig^{ff}Rv h^{ff} tmme nq, Z^{te} cutki M^{ff}gi exot⁻tK iK^{ff}Ozevxi Zuij Kv Ki^{te} |
- 3| m^{ff}vrKvi tbqv ciZ⁻K exot⁻tK Z⁻ ibtq Listing Schedule ci^{ff}b Ki^{te} | ibtP QK-1-G Listing Schedule ^{ff}t⁻ L^{ff}ubvntj v |

QK-1: Listing Schedule

Name of Division _____ Name of District _____ Name of Upazilla/Thana _____

Name of Union/Ward _____ Name of Village/Mahalla _____ Village/Mahalla Code

[illegible]



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B. Respondent Selection (DĖi`vZv vbeipb)

1. evoxi KZPev vhub Z_` w teb Zvi KvQ t_`tK vbaiejc ev QK-2 Abhvx Z_` vteb:

Ųt`tki Dbqtb mKj` ži Rbmavi žbi AskMāb vbaDZ Kivi Rb` Māgi cōZ`K evoxi mKj m`tm`i mūūKQyZ_` msMā Kivnte/
Aug AvcbūK GB vbaDZv w ŲQ žh, Avcbvi t`I qv mKj Z_` mūūYŲtc tMcb i vLvnte/ GB mKj Z_` iagvī Mtelbvi KvR e`envi
KivnteŲ/

QK-2: DĖi`vZv vPūyZKib cĳgv v

vefM _____		tRj v _____		vbwDctRj v _____			
I qW/PBDbqb _____		মহল্লা/ঘোম _____		Lubvi bveŲi _____			
Kvi mŲŲvKvi Māb Ki tZ nte, Zv Rubvi Rb` GB Lubvq hviv emem Ktib Zv` i bug Rubv Augvi cōqRb GB Lubvq hviv emem Ktib Aug Zv` i eqm Rub tZ PūB cōtg cĳt` i bug Ges cti gūnj v` i bug ej teb Ges eqm eo t_`tK tQW GB fūte ej teb GB vbaDg hLb Avcbvi bug ej v` i Kvi tLqv i vLteb ZLb Zvej tZ thb fĳj bvhub							
bveŲi	A Lubv m`tm`i cĳiv bug	B m`tm`i eqm	C mŲŲvKvi t`I qvi thM e`wP ntj ŲK <input checked="" type="checkbox"/> ŲŲ w b	D vKŲvMZ thM Zv	E tckv	F mŲŲvKvi thM e`wP i mūgK bs	G vbeŲPZ DĖi`vZvi Rb` ŲR' vĳ Lb
cy i" I	01						
	02						
	03						
	04						
	05						
	06						
g w j v	07						
	08						
	09						
	10						
	11						
	12						

KISH TABLES (KT)

Enter Kish Table Code (A, B, C, D, E, F)	Kish Table code <input type="text"/>
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2. vbePbi Rb` thM cōZ`K e`wP i Rb` Kjug C tZ ŲK ☒ ŲŲ w b| thM e`wP nt'Ob Zviv hv` i eqm eZgūb 15 eQi ev Zvi tekx| hv
Kjug B-tZ eqm 15 eQi i Kg nq Zintj Kjug C-tZ ŲŲ t`I qvi` i Kvi būB|

3. K'jy C tPK Kti cŁZ'K thM e'w'pi Rb' K'jy D-G GKŁŁ p'ugK b'at w' b| cŁtg thM' c'j'ł'ł' i l cti thM' g'uj'ł' i eqm eo t_łK łQW GB f'ile p'ugK b'at w' b| thM' g'uj'v p'ugK b'at c'j'ł'ł' i kł b'at'ii cieZ'f'bat n'le|
4. D'Ėi' vZ'v b'et'Pb Kivi Rb' D'ch'p' b'et'Pb'ł'Ue'j'ł' (b'ł'Pi D' n'ib'ł'ł' ł' Ł'p) e'envi Ki'ł' | c'Łg K'j' ł'g mK'j' thM'e'w'pi ł'g'ł' mS'Ł'v e'Ł'w'Z Ki'ł' | (m'e'Ł'P mS'Ł'v K'j'y D-G ł' ł'q'v n'at'Q) | b'et'Pb' ł'Ue'j' i w'Z'q K'j' ł'g cŁg K'j' ł'gi e'Ł'w'Z mS'Ł'w'ł' v'ec'ıZ mS'Ł'w'Ł' m'ł'ł'v K'vi M'ł'ł'bi Rb' b'et'P'Z e'w'pi p'ugK b'at | K'j'y E-ł'Z b'et'P'Z e'w'pi Rb' 'R' লিখুন। এখানে উল্লেখ যে, KISH TABLE (KT)-G cŁĖ D'ch'p' b'et'Pb' ł'Ue'j'ł' e'envi Ki'ł'Z n'le|
5. h'w' Ł'ub'v Z'uj' K'q' 15 e'Q'ı ev'Z'ı f'ek'reg'ł'ı ł'K'ł' b'ı'Ł' K'v' Ł'K' Z'unt'ı Ł'ub'q ł'K'ł' thM' D'Ėi' vZ'v ł'Ł' B'et'ı at'ı w'ł' |

Selection Table A*	
hw Lubq thw ³ e ³ i msL ^v Ggb nq	th e ³ i m ³ urKvi tbi qv nte Zvi msL ^v
1	1
2	1
3	3
④	②
5	5
6 +	1

*Table 'A' ʉD`niY mmiŋe f`l qv nj / Dch³ KISH TABLE e`envi ʉnDZ Ki'b/

6. th mkJ exoxi mugK baf:
- 5 (KT-F), 10 (KT-D), 15 (KT-B), 20 (KT-E), 25 (KT-A), 30 (KT-C), 35 (KT-F), 40 (KT-D), 45 (KT-B), 50 (KT-E) th exoxi mflurKvi Mâibi Rb" vbeuPZ nte | (10th mflurKvii Rb" cñur)
7. vbeuPZ exoxi Rb" tKub eq" cji'1 evgunji mflurKvi tbi qvnte ZvKish Table buei t_tK tRtib vtiZ nte |
8. vbeuPZ exoxi Rb" 6th KISH Table (A to F) t_tK ^ ePqitbi gva'tg GKvitiK vbeuPZ KitiZ nte |
9. Zte j q'1 ivLiZ nte th cñq mgub msl^K A, mgub msl^K B, mgub msl^K C, mgub msl^K D, mgub msl^K E, Ges mgub msl^K F tUeji e'envi Kivngi KISH Tables (A-F) vtiP t' qvntijv |

KISH Table A

$\text{evotZ tgu eq}^{-}\text{(e}^{\text{w}}\text{i mSL'vhw vbai'c nq)}$	$\text{th e}^{\text{w}}\text{i m}^{\beta}\text{jurKvi tbi qvnte Zvi mSL'v}$
1	1
2	1
3	3
4	2
5	5
6+	1

KISH Table B

exoxZ tguU eq ⁻ c'e w ³ i msL'v hw ubæi'c nq	th e w ³ i m'v]vrKvi tbi qv nte Zvi msL'v
1	1
2	2
3	1
4	3

5	4
6+	2

KISH Table C

evotZ tguW eq e'w ³ i msL'v hw vbaic'c nq	th e'w ³ i mvj'vrKvi tbi qv nte Zvi msL'v
1	1
2	1
3	2
4	4
5	1
6+	3

KISH Table D

evotZ tguW eq e'w ³ i msL'v hw vbaic'c nq	th e'w ³ i mvj'vrKvi tbi qv nte Zvi msL'v
1	1
2	2
3	3
4	1
5	2
6+	4

KISH Table E

evotZ tguW eq e'w ³ i msL'v hw vbaic'c nq	th e'w ³ i mvj'vrKvi tbi qv nte Zvi msL'v
1	1
2	1
3	2
4	1
5	3
6+	5

KISH Table F

evotZ tguW eq e'w ³ i msL'v hw vbaic'c nq	th e'w ³ i mvj'vrKvi tbi qv nte Zvi msL'v
1	1
2	2
3	1
4	4
5	3
6+	6

10. c0Z'K`j jK Aek'B j'q' i vL'Z nte th mgub msL'K eq'cj'1 l mgub msL'K eq'gunj v vbeWZ KiZ nte|

11. প্রত্যেক গ্রাম/মহল্লা (PSU) vbeWZ e'w³ i eqtmi veb'm vbaic'c nte| vbi 0 msL'K mvj'vrKvi tbi nj hv Tally Sheet-এ উল্লেখ KiZ nte|

eqm	cj'1	gunj v	tguW
15-24			
25-34			
35-44			



Empowered lives.
Resilient nations.

45-54			
55+			
গুরুত্ব			

12. গুরুত্বপূর্ণ প্রশ্নের উত্তর দেওয়া হবে।

C. Questionnaire Fill-up (গুরুত্বপূর্ণ প্রশ্ন)

1। প্রশ্নের উত্তর দেওয়া হবে।

2। প্রশ্নের উত্তর দেওয়া হবে।

3। প্রশ্নের উত্তর দেওয়া হবে।

4। প্রশ্নের উত্তর দেওয়া হবে।

5। প্রশ্নের উত্তর দেওয়া হবে।

6। প্রশ্নের উত্তর দেওয়া হবে।

7। প্রশ্নের উত্তর দেওয়া হবে।

QK-3: Top Sheet

প্রশ্নের উত্তর	প্রশ্নের উত্তর	প্রশ্নের উত্তর	প্রশ্নের উত্তর	প্রশ্নের উত্তর	প্রশ্নের উত্তর
1g					
2g					
3g					

8। প্রশ্নের উত্তর দেওয়া হবে।

9। প্রশ্নের উত্তর দেওয়া হবে।

10। প্রশ্নের উত্তর দেওয়া হবে।

11। প্রশ্নের উত্তর দেওয়া হবে।

12। প্রশ্নের উত্তর দেওয়া হবে।



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- 13| কোন কোন প্রশ্নে, অনেকগুলো প্রশ্নের উল্লেখ আছে। সে ক্ষেত্রে প্রত্যেক Sub clik DEti i Nti tkw baf w tZ nte| cZK Sub clik DEti tbi qv nj vKbv Zv vbiZ n tZ nte|
- 14| th clik GKw DEi nte cDE DEtiK eE w tq wpyZ Ki tZ nte| wK wpy t l qv hute bv|
- 15| th clik GKwaK DEi nte tm t j veE w tq vbiZ Ki tZ nte|
- 16| thme clik DEi Avme Zv mWK Nti w jce x Ki tZ nte (97 Ab w tZ)|
- 17| Linking Questions baf t j v (clik m t clik m t) h tZ mWK fute ciY Kiv nq Zv j t i tZ nte|
- 18| m t rKvi t k t l, clik GKevi w j tq vbiq (cbiv t t l) DEi vZK ab ev w tq m t rKvi t k l Ki b|
- 19| cZw Gj vKvi (PSU i) w w t msL K m t rKvi t bqv n t q tM j Supervisor cZK Interviewer-Gi K w t tK Z w t q w tPi QK-4 (Contact Record Sheet) ciY Ki t b|