

REQUEST FOR QUOTATION (RFQ) (For a Long Term Agreement for Catering Services)

NAME & ADDRESS OF FIRM	DATE: January 22, 2015		
	REFERENCE: UNDP/RFQ/03/2015		

Dear Sir / Madam:

We kindly request you to submit your quotation for a **Long Term Agreement for Catering Services**, as detailed in Annex 1 of this RFQ. When preparing your quotation, please be guided by the form attached hereto as Annex 2.

Quotations may be submitted on or before **February 2, 2015** and via (choose appropriate box), **Z** courier mail to the address below:

United Nations Development Programme
United Nation House
Pulchowk, Lalitpur, Nepal
UNDP Registry

Tel: 5523200 and Fax: 5523991; 5523986

Quotations submitted by email must be limited to a maximum of **5** MB, virus-free and no more than **3** email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected. **(Not Applicable)**

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Please take note of the following requirements and conditions pertaining to the supply of the abovementioned good/s: [check the condition that applies to this RFQ, delete the entire row if condition is not applicable to the goods being procured]

	□ FCA
Delivery Terms	□ СРТ
[INCOTERMS 2010]	☐ CIP Kathmandu
(Pls. link this to price	□ DDP (Delivery Duty Paid)
schedule) Not Applicable	N/A (Not applicable)
, ,,	N/A (NOT applicable)

I		
-		
United Nations Development Programme (UNDP)		
UN House		
Pulchowk, Lalitpur		
NI/A (Nist soulisable)		
N/A (NOT applicable)		
N/A		
IN/A		
M 1 2 days from the	increase of the Develope Order (DO)	
△ 1-3 days from the	issuance of the Purchase Order (PO)	
Doguirod		
· ·		
⊠ivot kequirea		
	⊠LAND	
	☐OTHER [pls. specify]	
	= 0 THER [pls. speedyy]	
□ Local Currency : NE	PR .	
•	of VAT and other applicable indirect taxes	
	of VAT and other applicable indirect taxes	
•	and Labor for minimum period of one year	
	e Unit when pulled out for maintenance/	
•		
COB, Monday, Februa	ry 02, 2015 <i>and</i> 1700hrs	
— — — —		
_		
☐ Spanish		
☐ Others		
□ Duly Accomplished	Form as provided in Annex 2, and in	
accordance with the list of requirements in Annex 1;		
☑ Quality Certificates (ISO, etc.) if applicable;		
☐ Latest Business Registration Certificate;		
☐ Brochure of Catering Services with Published rates if		
available		
	UN House Pulchowk, Lalitpur N/A (Not applicable) N/A □ 1-3 days from the □ Required □ Not Required □ AIR □ SEA □ Local Currency : NE □ Must be inclusive of □ Must be exclusive of □ Warranty on Parts □ Technical Support □ Provision of Service repair □ Others [pls. specify] COB, Monday, Februar □ Spanish □ Others □ Duly Accomplished accordance with the I □ Quality Certificates □ Latest Business Reg □ Brochure of Cateria	

Local vendors must comply with any applicable laws regarding doing business in other currencies. Conversion of currency into the UNDP preferred currency, if the offer is quoted differently from what is required, shall be based only on UN Operational Exchange Rate prevailing at the time of UNDP's issuance of Purchase Order.

² First 2 items in this list are mandatory for the supply of imported goods

	☐ 60 days
Period of Validity of Quotes	☐ 90 days
starting the Submission Date	☑ 120 days
	,
	In exceptional circumstances, UNDP may request the Vendor to
	extend the validity of the Quotation beyond what has been
	initially indicated in this RFQ. The Proposal shall then confirm
	· · · · · · · · · · · · · · · · · · ·
	the extension in writing, without any modification whatsoever
	on the Quotation.
Partial Quotes	Not permitted.
Payment Terms	☐ Others
T dyment remis	□ Others
	Liquidated Damages for delay of supply would be: 0.5% of
Liquidated Damages	contract for every day of delay, up to a maximum duration of 1
Liquidated Damages	calendar month. Thereafter, the contract may be terminated by
	UNDP without notice.
	ONDP Without hotice.
Evaluation Criteria	☐ Technical responsiveness/Full compliance to requirements
[check as many as applicable]	and lowest price ³ Comprehensiveness of after-sales services
	☑ Full acceptance of the PO/Contract General Terms and
	Conditions
UNDP will award to:	
ONDP will award to:	☑ One or more Supplier, depending on the following factors:
	Long Term Agreements will be signed with suppliers meeting
	eligibility criteria.
Type of Contract to be Signed	☑ Purchase Order
Type of Contract to be Signed	
	☑ Long Term Agreement
Special conditions of Contract	☐ Cancellation of PO/Contract if the delivery/completion is
	delayed by 30 days
	aciayea by 30 days
Conditions for Release of	□ Certification on completion of catering services by UNDP.
Payment	, , , , , , , , , , , , , , , , , , , ,
Annexes to this RFQ	☑ Specifications of the Goods Required (Annex 1)
	☐ Form for Submission of Quotation (Annex 2)
	☐ General Terms and Conditions /Special Conditions (Annex
	3).
	□ Others
	Non-acceptance of the terms of the General Terms and
	Conditions (GTC) shall be grounds for disqualification from this
	procurement process.
	procurement process.

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³ UNDP reserves the right not to award the contract to the lowest priced offer, if the second lowest price among the responsive offer is found to be significantly more superior, and the price is higher than the lowest priced compliant offer by not more than 10%, and the budget can sufficiently cover the price difference. The term "more superior" as used in this provision shall refer to offers that have exceeded the pre-determined requirements established in the specifications.

Contact Person for Inquiries	Sushma Murray
(Written inquiries only)	Procurement Assistant
	Registry.np@undp.org
	Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.

Goods offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: http://www.undp.org/procurement/protest.shtml.

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link: http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your quotation.

Sincerely yours,

Deepak Shrestha Procurement Analyst January 22, 2015

Annex 1

Technical Specifications

Menu 1 for Lunch	Description of Item	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 30 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 60 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 100 persons
Item 1	Plain Rice or			
	Pea Pulao or			
	Fried Rice			
Item 2	Veg Noodles or			
	Macaroni with Nepolitana sauce			
	or			
	Hakka Noodle			
Item 3	Plain Naan or			
	Butter Naan			
Item 4	Dal Makhani or			
	Dal Tadaka			
Item 5	Palak Paneer or			
	Paneer butter Masala or			
	Seasonal mixed vegetable or			
	Aalu Mutter or			
	Sag with black mushroom or			
	Veg Korma			
Item 6	Chicken roast Chinese style or			
	Chicken Manchurian or			
	Chicken makhani or			
	Chicken butter masala			
Item 7	Grill Fish or			
	Fish Tawa or			
	Fish hot garlic			
Item 8	Mutton rogan josh or			
	Mutton dopyaza or			
	Mutton curry Nepali style			
Item 9	Sweet & Sour Mango pickle or			
	Sweet & Sour lapsi pickle Tomato Archar or			
	Mixed Achar			
	Green Salad or			
	Russian salad			
Item 10	Ice Cream			
ILEIII 10	Black Forest Cake or			
	Fresh fruit salad or			
Any other re				
, any other re-	Total Price			
	10% Service charge if applicable			
	13% VAT if applicable			
	Grand Total			

Menu 2 for Hi-Tea	Description of Item	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 30 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 60 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 100 persons
Item 1	Chicken Satey or			
	Chicken Loly or			
Item 2	Fish Finger with Tartar Sauce or			
	Fish Chilly or			
	Fish Cake			
Item 3	Chicken steam momo or			
	Chicken kothey			
Item 4	French fries or			
	Chips chilly or			
Item 5	Cheese balls or			
	Paneer pakauda or			
	Paneer rolls			
Item 6	Mini Veg. spring rolls			
Item 7	Peanuts Masala			
Any other rela	ated cost			
	Total Price			
	10% Service charge if applicable			
	13% VAT if applicable			
	Grand Total			

Menu 2 for Lunch Box (Non-Veg)	Description of Item	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 10 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 20 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 30 persons
Item 1	Cheese sandwich or Veg sandwich			
Item 2	Chicken breast or Chicken drum stick			
Item 3	Chicken momos			
Item 4	French fries or potatoes chips			
Item 5	200ml Fruit Juice (Apple/Orange/Mango)			
Any other re	lated cost			
	Total Price			
	10% Service charge if applicable			
	13% VAT if applicable			
	Grand Total			

Menu 3 for Lunch Box (Veg)	Description of Item	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 10 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 20 persons	Cost of Item (if any selected from the list) per person in NPR Quantity 1 – 30 persons
Item 1	Cheese sandwich or Veg sandwich			
Item 2	Veg cutlet or Paneer cutlet			
Item 3	Veg momos			
Item 4	French fries or potatoes chips			
Item 5	200ml Fruit Juice (Apple/Orange/Mango)			
Any other re	lated cost			
	Total Price			
	10% Service charge if applicable			
	13% VAT if applicable			
	Grand Total			

Note:

- 1. Location of catering services required is UNDP Country Office or within Kathmandu Valley.
- 2. Food cannot be prepared in UNDP premises but should be prepared off premises and brought to UNDP. Food brought can be however heated in the premises.
- 3. Halal chicken and mutton to be quoted for all non-veg items.
- 4. It is not necessary that all items on the menus will be ordered.

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

[Name and Signature of the Supplier's Authorized Person]
[Designation],
[Date]

FORM FOR SUBMITTING SUPPLIER'S QUOTATION

(This Form must be submitted only using the Supplier's Official Letterhead/Stationery⁴)

We, the undersigned, hereby accept in fu	I the UNDP General Terms and Conditions,
and hereby offer to supply the items listed belo	v in conformity with the specification and
requirements of UNDP as per RFQ Reference No. $_$:

TABLE 1: Offer to Supply Goods Compliant with Technical Specifications and Requirements

Please kindly fill in Annex 1 of the Technical specification with the cost

TABLE 2: Offer to Comply with Other Conditions and Related Requirements

	Your Responses		
Other Information pertaining to our Quotation are as follows :	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counter proposal
Delivery Lead Time			
Estimated weight/volume/dimension of the Consignment:	Not applicable		
Country/ies Of Origin:	Not applicable		
Warranty and After-Sales Requirements	Not applicable		
a) Minimum two (2) year warranty on both parts and labor			
Validity of Quotation			
All Provisions of the UNDP General Terms and Conditions			

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

[Name and Signature of the Supplier's Authorized Person] [Designation][Date]

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⁴ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

General Terms and Conditions

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

2. PAYMENT

- 2.1 UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3 Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4 The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

3. TAX EXEMPTION

- 3.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
 - 3.2 Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with Incoterms 2010, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

5. EXPORT LICENCES

Notwithstanding any INCOTERM 2010 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

6. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

7. INSPECTION

- 7.1 UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.
- 7.2 Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

8. INTELLECTUAL PROPERTY INFRINGEMENT

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

9. RIGHTS OF UNDP

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

- 9.1 Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.
- 9.2 Refuse to accept delivery of all or part of the goods.
- 9.3 Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

10. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to <u>Force Majeure</u>), if reasonably so requested by UNDP.

11. ASSIGNMENT AND INSOLVENCY

- 11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.
- 11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

13. PROHIBITION ON ADVERTISING

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

14. CHILD LABOUR

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof,

which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

15. MINES

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

16. SETTLEMENT OF DISPUTES

- **16.1 Amicable Settlement.** The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.
- **16.2 Arbitration.** Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

17. PRIVILEGES AND IMMUNITIES

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18. SEXUAL EXPLOITATION:

- 18.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 18.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services

under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

19.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

20. AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.