

# **REQUEST FOR PROPOSAL (RFP-BD-2015-001)**

Dear Sir / Madam:

UNDP kindly request you to submit your Proposal for Hiring Firm for Production of a 10-minute Video Documentary for Upazila Governance Project (UZGP).

Proposals shall be submitted on or before 4.30 p.m. (local time) on Sunday, March 22, 2015

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or before the deadline indicated by UNDP in the e-Tendering system. Bids must be submitted in the online e-Tendering system in the following link: <a href="https://etendering.partneragencies.org">https://etendering.partneragencies.org</a>; using your username and password. If you have not registered in the system before, you can register now by logging in using

**Username:** event.guest **Password:** why2change

And follow the registration steps as specified in the system user guide.

Your Proposal must be expressed in the English, and valid for a minimum period of 90 days. You are kindly requested to indicate whether your company intends to submit a Proposal by clicking on "Accept Invitation" in the system.

In the course of preparing and submitting your Proposal, it shall remain your responsibility to ensure that it submitted into the system by the deadline. The system will automatically block and not accept any bid after the deadline. Kindly ensure attaching the required supporting documents (with file name less than 60 characters) in pdf format which must be free from any virus or corrupted files. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation

The Financial Proposal and the Technical Proposal files <u>MUST BE COMPLETELY SEPARATE</u> and uploaded separately in the system and clearly named as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each document shall include the Proposer's name and address. <u>The file with the "FINANCIAL PROPOSAL" must be encrypted with a password so that it cannot be opened nor viewed until the Proposal has been found to pass the technical evaluation stage. Once a Proposal has been found to be responsive by passing the technical evaluation stage, UNDP shall request via email the Proposer to submit the password to open the Financial Proposal. The Proposer shall assume the responsibility for not encrypting the financial proposal.</u>

PLEASE DO NOT PUT THE PRICE OF YOUR PROPOSAL IN THE 'LINE ITEMS' IN THE SYSTEM. INSTEAD PUT 1 AND UPLOAD THE FINANCIAL PROPOSAL AS INSTRUCTED ABOVE.

The Proposal that complies with all of the requirements meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.



Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link: <a href="http://www.un.org/depts/ptd/pdf/conduct\_english.pdf">http://www.un.org/depts/ptd/pdf/conduct\_english.pdf</a>

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

Thokozani Murape Head of Procurement

March 4, 2015



# **Description of Requirements**

Context of the Requirement	As per enclosed TOR
Implementing Partner of UNDP	Upazila Governance Project (UZGP)
Brief Description of the Required Services <sup>1</sup>	As per enclosed TOR
List and Description of Expected Outputs to be Delivered	Phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.); Phase-2: Production (Planning, designing, approving, selection of the shooting locations and shooting/filming; Phase-3: Post Production (Sound mixing, editing, graphics/animation, subtitle in English, final editing following feedback etc.); Pahse-4: Review of the Rough-cut Editing (Rough-cut edits of the documentary will be submitted to UZGP for review and final approval); Phase-5: Final Sound-mixing/Editing/Subtitle (getting feedback on evaluation copy, final sound-mixing/editing and subtitle in English. During final editing, all suggestions/modifications will be made); Pahse-6: Final submission of the Video Documentary (full version of 10 – minute and shorter version of 4-minute) and Video Duplication (Submitting the final version of the video documentaries in master copy. Duplicate the master video tapes onto different formats as specified for final deliverables; Phase-7: Submission of the reports on production of Video Documentary;
Person to Supervise the Work/Performance of the Service Provider	Project Manager, Upazila Governance Project (UZGP), UNDP Bangladesh
Frequency of Reporting	As indicated in the TOR
Progress Reporting Requirements	As indicated in the TOR
Location of work	As indicated in the TOR
Expected duration of work	The assignment should be completed within a period of maximum six (06) months.
Target start date	15 April 2015
Latest completion date	Within 06 months of commencement
Travels Expected	As indicated in the TOR
Special Security Requirements	☑Not applicable
Facilities to be Provided	

 $<sup>^{1}</sup>A$  detailed TOR may be attached if the information listed in this Annex is not sufficient to fully describe the nature of the work and other details of the requirements.



by UNDP (i.e., must be	As indicated in the TOR		
excluded from Price			
Proposal)			
Implementation			
Schedule indicating	☑Required		
breakdown and timing of	□ Not Required		
activities/sub-activities			
Names and curriculum			
vitae of individuals who	☑Required		
will be involved in	□ Not Required		
completing the services			
Currency of Proposal	☑ Local Currency: Bangladesh Taka (BDT)		
	□Euro		
Value Added Tax on Price	☑must be inclusive of VAT and other applicable indirect taxes		
Proposal <sup>2</sup>	☐must be exclusive of VAT and other applicable indirect taxes		
Validity Period of	□60 days		
Proposals (Counting for	☑ 90 days		
the last day of	□120 days		
submission of quotes)	In exceptional circumstances, UNDP may request the Proposer to extend		
	the validity of the Proposal beyond what has been initially indicated in this		
	RFP. The Proposal shall then confirm the extension in writing, without any		
	· ·		
	modification whatsoever on the Proposal.		
	Mot permitted		
Partial Quotes			
Partial Quotes	☑ Not permitted		
Partial Quotes	☑ Not permitted		
Partial Quotes  Payment Terms <sup>3</sup>	✓ Not permitted □ Permitted		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>• 1st Payment: 20% of the total contract amount will be paid after</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>• 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>• 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>• 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>• 2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>• 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>• 2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines,</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>• 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>• 2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>• 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>• 2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.) and upon certification by the contract</li> </ul>		
	<ul> <li>Not permitted</li> <li>Permitted</li> <li>1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.) and upon certification by the contract administrator.</li> </ul>		
	<ul> <li>Not permitted</li> <li>Permitted</li> <li>1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>2nd Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.) and upon certification by the contract administrator.</li> <li>3rd Payment: 20% of the total contract amount will be paid after</li> </ul>		
	<ul> <li>Not permitted</li> <li>Permitted</li> <li>1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>2nd Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.) and upon certification by the contract administrator.</li> <li>3rd Payment: 20% of the total contract amount will be paid after satisfactory completion of the Phase-2: Production (Planning, designing,</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>■ 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>● 2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.) and upon certification by the contract administrator.</li> <li>● 3<sup>rd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the Phase-2: Production (Planning, designing, approving, selection of the shooting locations, shooting/filming on</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>■ 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>● 2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.) and upon certification by the contract administrator.</li> <li>● 3<sup>rd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the Phase-2: Production (Planning, designing, approving, selection of the shooting locations, shooting/filming on location) and upon certification by the contract administrator.</li> </ul>		
	<ul> <li>✓ Not permitted</li> <li>□ Permitted</li> <li>■ 1st Payment: 20% of the total contract amount will be paid after submitting of the work plan and upon certification by the contract administrator.</li> <li>● 2<sup>nd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.) and upon certification by the contract administrator.</li> <li>● 3<sup>rd</sup> Payment: 20% of the total contract amount will be paid after satisfactory completion of the Phase-2: Production (Planning, designing, approving, selection of the shooting locations, shooting/filming on location) and upon certification by the contract administrator.</li> <li>● Final Payment: 20% of the total contract amount will be paid on</li> </ul>		

<sup>&</sup>lt;sup>3</sup>UNDP preference is not to pay any amount in advance upon signing of contract. If the Service Provider strictly requires payment in advance, it will be limited only up to 20% of the total price quoted. For any higher percentage, or any amount advanced exceeding \$30,000, UNDP shall require the Service Provider to submit a bank guarantee or bank cheque payable to UNDP, in the same amount as the payment advanced by UNDP to the Service Provider.



<sup>&</sup>lt;sup>2</sup>VAT exemption status varies from one country to another. Pls. check whatever is applicable to the UNDP CO/BU requiring the service.

review/inspect/ approve outputs/completed services and authorize the disbursement of payment	Project Manager, Upazila Governance Project (UZGP), UNDP Bangladesh
Type of Contract to be Signed	☐ Purchase Order  ☑ Contract for Institutional Contract ☐ Contract for Professional Services ☐ Long-Term Agreement ☐ Other Type of Contract
Criteria for Contract Award	☐ Lowest Price Quote among technically responsive offers ☐ Highest Combined Score (based on the 70% technical offer and 30% price weight distribution) ☐ Full acceptance of the UNDP Contract General Terms and Conditions (GTC). This is a mandatory criteria and cannot be deleted regardless of the nature of services required. Non acceptance of the GTC may be grounds for the rejection of the Proposal.
Criteria for the Assessment of Proposal	<ul> <li>Prior to the technical evaluation all proposals will be screened based on the minimum eligibility criteria mentioned below.</li> <li>Minimum Eligibility Criteria of the firm:</li> <li>Profile (which should not exceed fifteen (15) pages including any printed brochure relevant to the services being procured) — describing the nature of business, field of expertise, licenses, certifications, accreditations.</li> <li>Business Licenses — Registration Papers, Tax Payment Certification, etc.</li> <li>The firm must have minimum 7 years of experience in producing Video Documentaries/ TV Spots/ Docu-drama for national/ international/ UN and donor agencies.</li> <li>Track Record— <ul> <li>The firm must have experience in producing at least 30 Video Documentaries/ TV Spots/ Docu-drama for national/ international/ UN and donor agencies.</li> </ul> </li> <li>Latest Audited Financial Statement — income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc.;</li> <li>Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.; (Annex 3).</li> </ul>
	<ul> <li>Minimum Eligibility Criteria of key personnel:</li> <li>The Team Leader must have at minimum 7 years of experience in leading the team;</li> <li>The Director must have minimum 7 years of experience in directing the Video Documentaries/ TV Spots/ Docu-drama;</li> <li>The Script Writer must have minimum 5 years of experience in writing scripts for Video documentary/ TV Spots/ docu-drama;</li> </ul>

- The cameraman must have minimum 5 years of experience as Cameraman in producing at least 5 video documentaries/ docu-drama;
- The Video editor must have minimum 5 years of experience in video editing for producing at least 5 video-documentaries/ TV Spots/ docudrama;

CV of the Team Leader, Director, Script Writer, Cameraman and Video Editor must be attached with the commitment letter.

**Note:** Proposers must submit necessary documents to substantiate above eligibility criteria. Proposals which shall not submit/meet above mentioned eligibility criteria will not be considered for further evaluation.

# **Technical Proposal (70%)**

To qualify in the technical evaluation a proposal must score minimum 70% (or 49) of the total obtainable score of 70. Obtained score will be expressed in percentage as follows,

(total score obtained by the offer / Max. obtainable score for technical evaluation) x = 100

# ☑ Expertise of the Firm

Technical Proposal Evaluation (Form 1)		Points obtainable
Back	ground experience/ Expertise of firm	
1.1	Experience in developing and producing Video Documentary/ TV Spots/Film/ Drama for national/international/UN and other donor agencies	15
1.2	Specific experience in developing and producing Video Documentaries for national/international/UN and other donor agencies	15
Total		30

# ☑Technical Strength / Experience of the Company

Techni	cal Proposal Evaluation (Form 2)	Points Obtainable
Propos	ed Work Plan and Approach	11 11 11 11 11 11 11 11 11 11 11 11 11
2.1	Proposed Work Plan	5
2.2	Approach of each assignment	5
	Total	10

# Qualifications and competence of the proposed team for the assignment

Technical Proposal Evaluation (Form 3)		Points Obtainable
Key Pe	rsonnel	
3.1	Team Leader: Experience in leading the firm in producing Video Documentary/ TV Spots/Film/ Drama for national/international/UN and other donor agencies	5



		Diameter Company	· · · · · · · · · · · · · · · · · · ·		
		Director: Experience in directing Video	10		
i •	3.2	Documentary/ TV Spots/Film/ Drama for			
		national/international/UN and other donor agencies	<u>-</u>		
	, ,	Script Writer: Experience in writing scripts for Video	5		
	3.3	Documentary/ TV Spots/Film/ Drama for			
		national/international/UN and other donor agencies			
		Cameraman: Experience in working as a cameraman	5		
	3.4	for producing Video Documentary/ TV Spots/ Film/			
		Drama for national/international/UN and other			
		donor agencies			
		Video Editor: Working experience as a video editor	5		
	3.5	for producing Video Documentary/ TV Spots/Film/			
		Drama for national/international/UN and other			
		donor agencies			
	<u> </u>	Total	30		
	Financia	l Proposal (30%)			
		omputed as a ratio of the Proposal's offer to the lov	wast price amone		
		posals received as follows, (Lowest priced offer / F	rice of the offer		
	being re	viewed) X 100			
		mbined score:			
		age obtained on technical proposal X 70%) + (Perc			
	on fina	on financial proposal X 30%) = Total combined and final percentage			
	obtained	obtained			
UNDP will award the	☑ One	☑ One and only one Service Provider			
contract to:	☐ One	or more Service Providers, depending on the follow	ing factors		
Annexes to this RFP <sup>4</sup>	<b>☑</b> Form	for Submission of Proposal (Annex 2)			
	☑Gener	al Terms and Conditions / Special Conditions (Anno	ex 4) <sup>5</sup>		
	<b>☑</b> Detail	ed TOR (Annex 5)	•		
	□Other				
, , , , , , , , , , , , , , , , , , ,	+	irua, UNDP Procurement Cluster, UNDP Bangladesh			
Contact Person for	1	rement@undp.org			
Inquiries	<u>ba.procurement@unap.org</u>				
(Written inquiries only) <sup>6</sup>	lf anu na	stantial company has any average that the DED down			
(written induities only)	If any potential company has any query about the RFP document, that has to				
	be submitted to the UNDP contact person mentioned above through email				
	ID <u>bd.procurement@undp.org</u> within 12 <sup>th</sup> March by 11.00 am.				
	"Attn. Jo	atan Barua- Queries on RFP-BD-2015-001"			
	Any dela	y in UNDP's response shall be not used as a reason	for outonding		
		lline for submission, unless UNDP determines that s			
	extensio	n is necessary and communicates a new deadline to	the Proposers.		

 $<sup>^4</sup>$  Where the information is available in the web, a URL for the information may simply be provided.

grounds for disqualification from this procurement process.

<sup>6</sup>This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.



<sup>&</sup>lt;sup>5</sup>Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be

Other Information / Pre- Proposal Meeting	A pre-proposal meeting will be held on 11 <sup>th</sup> March 2015 at 11:00 am at UNDP Bangladesh, IDB Bhaban, 12 <sup>th</sup> Floor, Procurement Meeting Room Agargaon, Dhaka, Bangladesh.
	* For attention: The Financial Proposal and the Technical Proposal files MUST BE SEPARATE and uploaded SEPARATELY.

# FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL<sup>7</sup>

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery8)

[insert: Location]

[insert: Date]

To: [insert: Name and Address of UNDP focal point]

# Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP dated[specify date], and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

# A. Qualifications of the Service Provider (Minimum Eligibility Criteria)

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following:

- a) Profile (which should not exceed fifteen (15) pages including any printed brochure relevant to the services being procured) – describing the nature of business, field of expertise, licenses, certifications, accreditations
- b) Business Licenses Registration Papers, Tax Payment Certification, etc.
- c) The firm must have minimum 7 years of experience in producing Video Documentaries/TV Spots/ Docu-drama for national/ international/ UN and donor agencies
- d) Track Record The firm must have experience in producing at least 30 Video Documentaries/ TV Spots/ Docu-drama for national/ international/ UN and donor agencies.
- e) Latest Audited Financial Statement income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc.;
- f) Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List (attached).

# Minimum Eligibility Criteria for key personnel:

- g) The Team Leader must have at minimum 7 years of experience in leading the team.
- The Director must have minimum 7 years of experience in directing the Video Documentaries/TV Spots/ Docu-drama.
- The Script Writer must have minimum 5 years of experience in writing scripts for Video documentary/ TV Spots/docu-drama.
- j) The cameraman must have minimum 5 years of experience as Cameraman in producing at least 5 video documentaries/ docu-drama.
- k) The Video editor must have minimum 5 years of experience in video editing for producing at least 5 video-documentaries/TV Spots/docu-drama.

# B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance

<sup>&</sup>lt;sup>8</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes



<sup>&</sup>lt;sup>7</sup>This serves as a guide to the Service Provider in preparing the Proposal.

mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.

# C. Qualifications of Key Personnel

If required by the RFP, the Service Provider must provide:

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;
- b) CVs demonstrating qualifications must be submitted if required by the RFP; and
- c) Written confirmation from each personnel that they are available for the entire duration of the contract.

# D. Cost Breakdown per Deliverable\*

	Deliverables [list them as referred to in the RFP]	Percentage of Total Price (Weight for payment)	Price (Lump Sum, All Inclusive)
1	Deliverable 1		
2	Deliverable 2		
3	****		
	Total	100%	

<sup>\*</sup>This shall be the basis of the payment tranches

# E. Cost Breakdown by Cost Component [This is an Example]:

Description of Activity	Remuneration per Unit of Time	Total Period of Engagement	No. of Personnel	Total Rate
I. Personnel Services				
1. Team Leader				
2. Services from other team members				
a. Expertise 1				
b. Etc.				
II. Out of Pocket Expenses				
1. Travel Costs (of Experts)				
2. Daily Allowance (of Experts)				
3. Communication				
4. Others				
III. Other Related Costs				
1. Local Travel for Participants				
2. Venue Costs				
3. Reproduction & Printing				
4. Others				
TOTAL Amount in USD				

[Name and Signature of the Service Provider's Authorized Person]
[Designation]
[Date]



# **Declaration**

Date:

# **United Nations Development Programme**

UNDP Registry, IDB Bhaban, Agargaon Sher-E-Bangla Nagar, Dhaka, Bangladesh

**Assignment:** "The Study on Key Rights and Entitlements for Poor and Disadvantaged Citizens where the RTI Act can be Effective".

Reference: RFP-BD-2015-001

Yours Sincerely,



# **General Terms and Conditions for Services**

### 1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

#### 2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

#### 3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

# 4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

### 5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

### 6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

### 7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.



### 8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

- **8.1** The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- **8.2** The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- **8.3** The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- 8.4 Except for the workmen's compensation insurance, the insurance policies under this Article shall:
  - 8.4.1 Name UNDP as additional insured;
  - **8.4.2** Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP;
  - **8.4.3** Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
  - **8.5** The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

# 9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

# 10.0 TITLE TO EQUIPMENT:

Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or degraded beyond normal wear and tear.

# 11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

11.1 Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor

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acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.

- 11.2 To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.
- 11.3 At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.
- Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.

#### 12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

#### 13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

- **13.1** The recipient ("Recipient") of such information shall:
  - use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,
  - **13.1.2** use the Discloser's Information solely for the purpose for which it was disclosed.
- 13.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:
  - **13.2.1** any other party with the Discloser's prior written consent; and,
  - 13.2.2 the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls



controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:

- **13.2.2.1**a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,
- 13.2.2.2any entity over which the Party exercises effective managerial control; or,
- 13.2.2.3 for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.
- 13.3 The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.
- 13.4 The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.
- 13.5 The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.
- 13.6 These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

# 14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

- 14.1 In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.
- 14.2 If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.
- **14.3** Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.
- 14.4 The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh



conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract..

### 15.0 TERMINATION

- 15.1 Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 ("Arbitration"), below, shall not be deemed a termination of this Contract.
- 15.2 UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.
- 15.3 In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.
- Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

### 16.0 SETTLEMENT OF DISPUTES

- Amicable Settlement: The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.
- 16.2 Arbitration: Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.



#### 17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

#### 18.0 TAX EXEMPTION

- Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter-alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.
- 18.2 Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

### 19.0 CHILD LABOUR

- 19.1 The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.
- Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

#### 20.0 MINES:

- 20.1 The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.
- 20.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.



#### 21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

#### 22.0 SEXUAL EXPLOITATION:

- 22.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 22.2 The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

#### 23.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Contract, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Contract signed by the Contractor and jointly by the UNDP Authorized Official.



# **TERMS OF REFERENCE**

For

# Hiring Firm for Production of a 10-minute Video Documentary

on

Upazila Fiscal Facility (UFF) provided by Upazila Governance Project (UZGP)

# A. Project Title:

Upazila Governance Project (UZGP)

### B. Description of the Assignment:

The main objective of this assignment is to document the successes achieved so far by the Upazila Fiscal Facility (UFF) provided by the Upazila Governance Project (UZGP) to 14 selected Upazila Parishads (UZPs) to implement MDG-focused development schemes. The UZGP, during the last two fiscal years, has already disbursed two tranches of its fiscal grants amounting BDT. 70 million to 14 UZPs in seven selected districts for implementing over 200 pro-poor and MDG-focused schemes. The grants are being used by the UZPs as additional financial resources, which complements the Annual Development Plan (ADP) grant received from national budget for implementing the schemes.

The Mid-Term Evaluation (MTE) report has confirmed that the schemes implemented under UFF have already shown impact in terms of enhanced capacity of the UZP and promoted meaningful investments in service delivery and infrastructure, largely targeting the intended areas---MDG, women, and vulnerable groups, and with a large share of co-funded projects. Furthermore, the schemes are reflecting needs for various departments such as health, education, agriculture, etc. and not only used for hard-core infrastructure as was the previous practice, but also other types of service delivery.

The schemes are helping lifting the lives of millions of rural poor people, including women, vulnerable and excluded people. Of the total schemes implemented in FY 2012/2013, female beneficiaries accounted for 53 per cent (or 166, 168 out of 316, 455 beneficiaries).

The documentary will also help promoting the scaling-up best practices of UFF, UZGP and help provide exposure of the project to larger audiences (UZGP stakeholders and development partners).

- To disseminate successes of UFF of UZGP to all stakeholders across the country
- Showing the impact of UFF schemes in lifting the lives of rural poor, including women, vulnerable and excluded people in the UZPs.

Note: While UNDP will be contracting for (production of the Video Documentary on UFF of UZGP) of the services, the lead GoB client is the Local Government Division (LGD), Ministry of Local Government Rural Development and Cooperatives (LGRD& C).

### C. Project Description:

The **Upazila Governance Project (UZGP)** is part of the overall programmatic framework for UNDP-UNCDF support to the Government of Bangladesh Local Governance reforms, supported by the European Union (EU) and Swiss Agency for Development and Cooperation (SDC). The UZGP is an innovative initiative with four overarching themes.



- Firstly it is supporting the Government of Bangladesh to implement the governance reforms at Upazila (UZP) level that include the recently (re) established elected council at the middle tier of LGI Unit.
- Secondly it is demonstrating how the UZP can fulfil its development mandate for service delivery and leverage its comparative advantage in delivering development and services at the local level and accelerating the achievement of the MDGs recognizing locally specific needs.
- Thirdly it is weaving the UZP into a more holistic and integrated local governance framework in which the UPs, the line agencies and the Upazila Parishads complement one another, co-financing local development programs that are locally accountable.
- Finally it is supporting central government's capacity to monitor these local governance reforms and to develop a National Framework for Local Government Policy and Capacity Building for local government institutions (LGIs) and local level functionaries.

To do this the UZGP has introduced the following major innovations at the local level:

- A strong focus on local democracy and accountability is an objective in its own right. This will include the concerted use of a wide range of participatory mechanism and methods to strengthen the functioning of the Upazila Parishads. This is the focus of the first UZGP Output which will cover all UZPs with a basic program of support and concentrate on some UZPs for more specific measures.
- The UZP will be an active and vibrant LG unit bringing all service providers at Upazila level under the accountability framework of UZP and create a mechanism of participatory, democratic and accountable body corporate as envisioned in the Local Government (UZP) ACT 1998.
- The UZGP will introduce an effective local level planning and visionary service delivery system by bring all the government, non-government and private sector initiatives under a coordinated and integrated local level planning and management framework.
- The UZGP output introduces a pilot fiscal facility for the Upazila Parishad. These funds will enable the newly established councils to program activities co-financed with the Union Parishads and the line agencies at the local level, thus providing a 'glue' that brings together currently disparate resources under local accountability, and enables the UZP to further its development mandate with a particular focus on MDG acceleration.

The UZGP has started it activities in 2011 and will continue till 2016 during which the pilot fiscal facility will be extended to at least 14 UZPs and the main program will be expanded to the whole country, working through the office of the Divisions and Districts.

Significant achievements have been made under UFF since its inception in 2011. To document some of the best practices innovated under UFF of UZGP and help replicating the same in other UZPs the project management has initiated to produce a Video Documentary highlighting activities and successes of UFF provided by the UZGP.

Besides the themes and contents, the video documentary must be aligned with the following outcomes of the UZGP:

Output 1: Strengthened Upazila Parishads as more functional, transparent and accountable.

Output 2: Strengthened Planning and Budgetary system at UZP with MDG orientation and pro-poor service delivery mechanism

Output 3: Strengthened national capacity for effective policy review, monitoring, lesson learning and

capacity development of local government institutions (LGIs) for enhanced Local Governance.

Output 4: Effective Project Management Arrangements

# D. Scope of Work

The contracted agency/firm will be responsible for carrying out the assignment with the following specific tasks but not limited to:



- Review the effective communications materials/ published literature relating to the local government in Bangladesh
- Review project document of UZGP; available guideline, manual, information related to UZGP and conduct research on the similar types of work to develop concepts of Video Documentary
- Capture suitable cases (including experience of beneficiaries and how it impacted on their lives) focusing
  Upazila Fiscal Facility (UFF) provided by project being implemented in 14 select Upazilas in seven select
  districts of the country.
- The project has some raw video footages of its central and field level activities done in the past three years. The vendor will look into the footages and sort out suitable footages from the storage.
- Design and field testing of the content, storyline and script capturing the services delivering by the Upazila Parishads with the support from UFF, UZGP
- Obtain feedback on the content, storyline and script and finalize
- Scheduling and shooting plan
- Graphics preparation, recording and of narration subtitle in English
- The firm will take interview of the appropriate personnel including beneficiaries, UZP functionaries involved in the implementation of the schemes, LGD secretary, National Project Director, Focal Person and representatives from UNDP, UNCDF and other development partners.
- Developing the video documentary by showing how citizens are getting benefits from the UZGP initiatives, how the UZGP initiatives are helping in strengthening UZPs in delivering services to the people
- Editing, developing background music, use appropriate graphics and subtitle in English
- Submit the rough-cut of the video documentary for feedback and comments
- Finalizing the Video Documentary
- Final production quality of the video must be approved by PMU and UNCDF/UNDP before going for multipleproduction.
- The length of the video documentary will not be more than 10 minutes.
- The video documentary must be shot by standard HD Professional Camera and, television system must be PAL-B, 625 lines and edited in non-linear.
- The video documentary must be produce in DV/Mini DV (PAL Standard) and DVD (multi region) as master copy. Provide proper background music, ensure quality recording and appropriate graphic etc. Alongside the 10-minute video, a shorter version of 4-minutes Video Documentary must also be submitted.
- The language of the Video Documentary must be Bengali with English sub-title.
- Submission of the master copies of 10-minute full version and 4-minute shorter version of Video Documentary in HD format and 500 copies of both versions in DVD and 20 in CDs. Also Five (05) separate copies (Youtube compatible).
- Extensive travel must be required to conduct the shooting in select 14 UZPs (across the country) of UZGP.
   Submission of the draft and final reports of the assignment.

E. Expected Outputs/Deliverables	And the second s	Timeline (from date of contract
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Phase-1: Pre-production (Review outlines, Idea script/storyboard in Bangla, feedback taking, finalizing		Within 45 days of the contract signing
Phase-2: Production (Planning, designing, approvious locations and shooting/filming	ng, selection of the shooting	Within 90 days of signing the contract



Within 100 days of signing the contract
Within 120 days of signing the contract
Within 150 days of signing the contract
Within 180 days of signing the contract
Within 180 days of signing the contract
180 days

# F. Impact of Results

Strengthened the capacity of Upazila Parishads in delivering services to the people and improve their livelihood and promote project (UZGP) sustainability.

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# G. Institutional Arrangement

The contracted firm will report to the Project Manager, UZGP, who will also carry out a performance evaluation at the end of the assignment. Further, the work of the firm will be coordinated by Communications Officer, UZGP.

# H. Duration of the Work and Duty Station

The duration of the assignment will be a maximum six (06) months.

The principal working location (duty station) in Dhaka, with travel to select 14 Upazila Parishads (across the country) for shooting/filming of the Video Documentary. Estimated start date is 15 April 2015.

The firm is expected to work from their own offices and attend meetings at UZGP office in Dhaka.

# I. Final Products/Services

Awarded production company will be deliver the following:

- Complete Video Documentary with all incorporated feedback by PMU and UNCDF/UNDP in the following formats:
- Master copy of the Video Documentary in HD format
- Final product of Video Documentary on DVD (PAL format and multi-region) with proper cover and print on DVD
- Provide 500 copies of both 10 minute full version and 4-minute shorter version of Video Documentaries in DVD with printed 4 (four) colour cover and 20 CDs in Bengali with English sub-titles.
- Provide five (05) separate copies (Youtube compatible).

# J. Qualification of the successful contractor

Minimum eligibility criteria of the consultancy firm:

- 1) The firm must have **minimum 7 years of experience** in producing Video Documentaries/ TV Spots/ Docu-drama for national/international/UN and donor agencies;
- 2) The firm must have experience in producing at least 30 Video Documentaries/ TV Spots/ Docu-drama for national/international/UN and donor agencies;



# Minimum eligibility criteria of the key personnel:

- 3) The Team Leader must have at minimum 7 years of experience in leading the team;
- 4) The Director must have **minimum 7 years of experience** in directing the Video Documentaries/TV Spots/Docudrama:
- 5) The Script Writer must have minimum 5 years of experience in writing scripts for Video documentary/TV Spots/docu-drama;
- 6) The cameraman must have minimum 5 years of experience as Cameraman in producing at least 5 video documentaries/docu-drama;
- 7) The Video editor must have minimum 5 years of experience in video editing for producing at least 5 video-documentaries/TV Spots/ docu-drama;

CV of the Team Leader, Director, Script Writer, Cameraman and Video Editor must be attached with the commitment letter.

**Note:** Proposers must submit necessary documents to substantiate above eligibility criteria. Proposals which shall not submit/meet above mentioned eligibility criteria will not be considered for further evaluation.

# K. Scope of Bid Price and Schedule of Payment

Remuneration of the successful contractor will be fixed and bids should be submitted on this basis. No adjustment will be given for the period and determined by the specified outputs as per this ToR. The price should take into account all HR costs, professional fees, travel costs, DSA, subsistence and ancillary expenses.

UNCDF shall effect payments, by bank transfer to the firm's bank account, upon acceptance by UNCDF (in consultation with UZGP) of the deliverables specified in the ToR. Payments will be made in tranches based on the milestone deliverables upon submission of invoice and upon certification of the work completed.

SL No.	Outputs and deliverables	Payments (% of total)
Α	Production of a 10-minute Video Documentary on Upazila Fiscal Facility of UZGP	
1	1st Payment will be paid after submitting of the work plan	20%
2	2 <sup>nd</sup> Payment will be paid after satisfactory completion of the phase-1: Pre-production (Review outlines, Idea Development, Finalizing the script/storyboard in Bangla, feedback taking, finalizing/approving etc.)	20%
3	3 <sup>rd</sup> Payment will be paid after satisfactory completion of the Phase-2: Production (Planning, designing, approving, selection of the shooting locations, shooting/filming on location)	20%
4	Final Payment of the production of Video Documentaries (10 minute full version and 4-minute shorter version) will be paid on completion and satisfactory delivery of Video Documentary in DVD and CD formats	40%
4	Total	100 %

### Terms:

- The selected contractor will prepare and submit the work plans for approval and report progresses on monthly basis, to the UZGP.
- Payment for services of the contractor will be made upon satisfactory certification by the project.
- Tax and VAT shall be deducted from the contract amount according to the Government Rules and Regulations.



# L. Recommended Presentation of Proposal

Interested firms must submit the following detailed proposal made up of documentation to demonstrate the qualifications of the prospective firm, to enable appraisal of competing bids. This should include technical and financial proposals, details of which are listed below.

### 1. Technical Proposal

- (i) Firm information Name of Firm and details of registration, address and bank account; business registration certificate and corporate documents (Articles of Association or other founding authority); description of present activities and most recent annual report (including audited financial statements), if applicable;
- (ii) Relevant Experience Description of experience in projects of a comparable nature, with specific description of technical specialization of the Firm in the field of audio-visual materials/ Video Documentary/ TV Spots/ Docu-drama, and list of current and past assignments of the Firm;
- (iii) Process The Technical Proposal needs to contain a detail description of the process the contractor intends to follow to complete the tasks including a detailed work plan and time schedule for completion/delivery of the final product which, after selection of the contractor, will be agreed upon in consultation with UZGP team in the early stages of the commencement.
- (iv) Human Resources The Technical Proposal needs to contain a list and detailed information on the proposed Human Resources which will be utilized for the task including their respective qualifications and relevant experience/exposure and required expertise/skills to complete the tasks including planning, designing, directing, script writing, shooting and editing, among others.
- (v) Tools and Methodologies The firm will liaise closely with UZGP during the development, field testing and finalization of the Video Documentary. The firm can take idea from the existing Video Documentary/TV Spots/Docu-drama developed by Local Governance Cluster and LGSP-LIC project.

2 references to be provided by the contractor where previous work has been undertaken.

- 2. Financial Proposal (including fee, travel cost, DSA, and other relevant expenses)
- (i) The Financial Proposal shall specify a total delivery amount (in USD or BDT) including consultancy fees and all associated costs, i.e. travel cost, production cost, printing on DVD costs, consultation workshop costs and overhead recharges.
- (ii) In order to assist UNDP in the comparison of financial proposals, the financial proposals will include a breakdown of this amount disclosing the key assumption employed in costing the working.

The cost of preparing a proposal and of negotiating a contract, including any related travel, is not reimbursable as a direct cost of the assignment.

#### M. Evaluation

In response to the invitation of tender, the contractor will have to submit a Technical proposal as per the Terms of Reference of the scheme and a financial Proposal separately. The tender selection committee will first evaluate the technical proposal of the institutions/firms. Any institutions/firms getting more than 70% of the maximum achievable points (i.e. 49 points out of 70) in the technical proposal will be considered for financial appraisal, and ultimately therefore, for contracting. The financial proposal will be evaluated based on lowest price.

The total scoring points for both the evaluations will be 100; the technical evaluation will be based on 70 points and



the rest 30 points are to be allotted to the bidder proposing lowest price.

A cumulative analysis weighted-scoring method will be applied to evaluate the firm. The award of the contract will be made to the tenderer whose offer has been evaluated and determined as:

- a) Responsive/compliant/acceptable with reference to this ToR, and;
- b) Having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to this solicitation, with the ratio set at 70:30 respectively.

### **BASIS FOR EVALUATION**

BASIS FOR EVALUATION	Non-Heat-term
	Weight Max Points
<u>Technical</u>	70
1. Overall experience and qualifications of the firm	
1.1 Experience in developing and producing Video Documentary/ TV Spots/Film/	15
Drama for national/international/UN and other donor agencies	
1.2 Specific experience in developing and producing Video Documentaries for	15
national/international/UN and other donor agencies	
Sub-total Sub-total	30
2. Proposed Methodology	
2.1 Proposed Work Plan	5
2.2 Approach to each assignment	5
Sub-total	10
3. Qualification and competency of the proposed personnel for the assignment	
3.1 Team leader	
Experience in leading the firm in producing Video Documentary/ TV Spots/Film/	5
Drama for national/international/UN and other donor agencies	
3.2 Director	
Experience in directing Video Documentary/ TV Spots/Film/ Drama for	10
national/international/UN and other donor agencies	1
3.3 Script Writer	<del> </del>
Experience in writing scripts for Video Documentary/ TV Spots/Film/ Drama for national/international/UN and other donor agencies	5
3.4 Cameraman	
Experience in working as a cameraman for producing Video Documentary/ TV Spots/	5
Film/ Drama for national/international/UN and other donor agencies	
3.5 Video Editor	
Working experience as a video editor for producing Video Documentary/ TV	5
Spots/Film/ Drama for national/international/UN and other donor agencies	
Sub-total	30
Total Technical Evaluation	70
Total Evaluation	
Technical	70
<u>Financial</u>	30
<u>Total</u>	100

# N. Responsibilities of the Contractor regarding cost component

In order to produce deliverables stipulated in the ToR, the contractor/firm will bear all necessary cost relating to required fees of the assignment, logistics, travel, meeting food, report preparation, printing and also the cost of the office premises for themselves.



### O. Responsibilities of UNDP regarding cost component

UNCDF/UNDP will only pay the Lump Sum cost for this assignment mentioned in the contract.

# P. Identification of Risk and Risk Mitigation Plan

Some risks have been identified by the project which may affect the delivery of the outputs as stipulated in this ToR. The project has identified a few mitigation options to address those risks described below:

- Timely delivery of planned outputs: Due to political un-rest and other factors, the firm/company may
  not be able to produce outputs as per the plan. To mitigate such risks, weekly progress review and
  planning meeting will be held between two parties to explore the ways and strategy for producing the
  output in time.
- Quality of the Outputs: In order to ensure quality of outputs/deliverables up to the expected level, the
  project and UNCDF can seek volunteer support from advisors/media personnel who have experience
  in producing video documentaries to check quality of the outputs/deliverables produced by the
  firm/company. This meeting could be organized in UZGP office.
- Clear Understanding: Clear understanding among professionals (Team Leader, Director, Artists, Script
  Writer, Researcher, Cameraman, Video Editor) of the firm/company about this assignment could be
  one of potential risks. To mitigate this risk, project will organize a briefing session with the selected
  professionals of the firm/company to clarify the objectives and outputs of this assignment.

# Q. Key Performance Indicator

The quality of works and deliverables to be produced by the firm/company according to the ToR will also be monitored by the contract administrator. The proposed performance indicators of the contractor's deliverables are illustrated below:

- 100% accuracy in revised and updated documents. Firm have to do the tasks to ensure error free.
- Milestones achieved as per the plan submitted by the contractor
- Weekly progress report submitted by the contractor and approved by project manager and respective staff of the project.

