## **INVITATION TO BID**

Procurement and Supply of waste management heavy machineries, Trucks and equipment for Jordan ITB/Ref/GP600211-2



## Section 1. Letter of Invitation

Copenhagen, Denmark 08<sup>th</sup> July 2015

# Procurement and Supply of waste management heavy machineries, Trucks and equipment for Jordan

Dear Mr./Ms.:

The United Nations Development Programme (UNDP) hereby invites you to submit a Bid to this Invitation to Bid (ITB) for the above-referenced subject.

This ITB includes the following documents:

Section 1 – This Letter of Invitation

Section 2 – Instructions to Bidders (including Data Sheet)

Section 3 – Schedule of Requirements and Technical Specifications

Section 4 - Bid Submission Form

Section 5 – Documents Establishing the Eligibility and Qualifications of the Bidder

Section 6 - Technical Bid Form

Section 7 – Price Schedule Form

Section 8 – Form for Performance Security

Section 9 – Contract to be signed, including General Terms and Conditions

Section 10 – Check List Form

Your offer, comprising of a Technical Bid and Price Schedule, together in a sealed envelope, should be submitted in accordance with Section 2.

You are kindly requested to submit an acknowledgment letter to UNDP to the following address:

United Nations Development Programme <a href="mailto:godwill.enow-ebot@undp.org">godwill.enow-ebot@undp.org</a>, Godwill Enow-Ebot <a href="mailto:Joaquin.albiach@undp.org">Joaquin.albiach@undp.org</a>, Joaquin Albiach

The letter should be received by UNDP no later than 22<sup>nd</sup> July 2015, 5 p.m. Copenhagen local time. The same letter should advise whether your company intends to submit a Bid. If that is not the case, UNDP would appreciate your indicating the reason, for our records.

If you have received this ITB through a direct invitation by UNDP, transferring this invitation to another firm requires notifying UNDP accordingly.

Should you require any clarification, kindly communicate with the contact person identified in the

attached Data Sheet as the focal point for queries on this ITB.

UNDP looks forward to receiving your Bid and thanks you in advance for your interest in UNDP procurement opportunities.

Yours sincerely,

Godwill Enow-Ebot,
Global Procurement Unit, UNDP Procurement Support Office/BOM

## **Section 2: Instruction to Bidders**

#### **Definitions**

- a) "Bid" refers to the Bidder's response to the Invitation to Bid, including the Bid Submission Form, Technical Bid and Price Schedule and all other documentation attached thereto as required by the ITB.
- b) "Bidder" refers to any legal entity that may submit, or has submitted, a Bid for the supply of goods and provision of related services requested by UNDP.
- c) "Contract" refers to the legal instrument that will be signed by and between the UNDP and the successful Bidder, all the attached documents thereto, including the General Terms and Conditions (GTC) and the Appendices.
- d) "Country" refers to the country indicated in the Data Sheet.
- e) "Data Sheet" refers to such part of the Instructions to Bidders used to reflect conditions of the tendering process that are specific for the requirements of the ITB.
- f) "Day" refers to calendar day.
- g) "Goods" refer to any tangible product, commodity, article, material, wares, equipment, assets or merchandise that UNDP requires under this ITB.
- h) "Government" refers to the Government of the country where the goods and related services provided/rendered specified under the Contract will be delivered or undertaken.
- i) "Instructions to Bidders" refers to the complete set of documents which provides Bidders with all information needed and procedures to be followed in the course of preparing their Bid
- j) "ITB" refers to the Invitation to Bid consisting of instructions and references prepared by UNDP for purposes of selecting the best supplier or service provider to fulfil the requirement indicated in the Schedule of Requirements and Technical Specifications.
- k) "LOI" (Section 1 of the ITB) refers to the Letter of Invitation sent by UNDP to Bidders.
- I) "Material Deviation" refers to any contents or characteristics of the bid that is significantly different from an essential aspect or requirement of the ITB, and (i) substantially alters the scope and quality of the requirements; (ii) limits the rights of UNDP and/or the obligations of the offeror; and (iii) adversely impacts the fairness and principles of the procurement process, such as those that compromise the competitive position of other offerors.
- m) "Schedule of Requirements and Technical Specifications" refers to the document included in this

ITB as Section 3 which lists the goods required by UNDP, their specifications, the related services, activities, tasks to be performed, and other information pertinent to UNDP's receipt and acceptance of the goods.

- n) "Services" refers to the entire scope of tasks related or ancillary to the completion or delivery of the goods required by UNDP under the ITB.
- o) "Supplemental Information to the ITB" refers to a written communication issued by UNDP to prospective Bidders containing clarifications, responses to queries received from prospective Bidders, or changes to be made in the ITB, at any time after the release of the ITB but before the deadline for the submission of Bid.

## A. GENERAL

- 1. UNDP hereby solicits Bids as a response to this Invitation to Bid (ITB). Bidders must strictly adhere to all the requirements of this ITB. No changes, substitutions or other alterations to the rules and provisions stipulated in this ITB may be made or assumed unless it is instructed or approved in writing by UNDP in the form of Supplemental Information to the ITB.
- 2. Submission of a Bid shall be deemed as an acknowledgement by the Bidder that all obligations stipulated by this ITB will be met and, unless specified otherwise, the Bidder has read, understood and agreed to all the instructions in this ITB.
- Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of any Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this ITB.
- 4. UNDP implements a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical practices, and obstruction. UNDP is committed to preventing, identifying and addressing all acts of fraud and corrupt practices against UNDP as well as third parties involved in UNDP activities. (See

http://www.undp.org/about/transparencydocs/UNDP Anti Fraud Policy English FINAL june 2011.pdf and

http://www.undp.org/content/undp/en/home/operations/procurement/procurement\_protest/
for full description of the policies)

- 5. In responding to this ITB, UNDP requires all Bidders to conduct themselves in a professional, objective and impartial manner, and they must at all times hold UNDP's interests paramount. Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. All Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:
  - 5.1 Are, or have been associated in the past, with a firm or any of its affiliates which have been engaged UNDP to provide services for the preparation of the design, Schedule of

- Requirements and Technical Specifications, cost analysis/estimation, and other documents to be used for the procurement of the goods and related services in this selection process;
- 5.2 Were involved in the preparation and/or design of the programme/project related to the goods and related services requested under this ITB; or
- 5.3 Are found to be in conflict for any other reason, as may be established by, or at the discretion of, UNDP.

In the event of any uncertainty in the interpretation of what is potentially a conflict of interest, Bidders must disclose the condition to UNDP and seek UNDP's confirmation on whether or not such conflict exists.

- 6. Similarly, the following must be disclosed in the Bid:
  - 6.1 Bidders who are owners, part-owners, officers, directors, controlling shareholders, or key personnel who are family of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving the goods and related services under this ITB; and
  - 6.4 Others that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure of such disclosure may result in the rejection of the Bid.

- 7. The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered as an independent entity, the extent of Government ownership/share, receipt of subsidies, mandate, access to information in relation to this ITB, and others that may lead to undue advantage against other Bidders, and the eventual rejection of the Bid.
- 8. All Bidders must adhere to the UNDP Supplier Code of Conduct, which may be found at this link: <a href="http://web.ng.undp.org/procurement/undp-supplier-code-of-conduct.pdf">http://web.ng.undp.org/procurement/undp-supplier-code-of-conduct.pdf</a>

## **B. CONTENTS OF BID**

#### 9. Sections of Bid

Bidders are required to complete, sign and submit the following documents:

- 9.1 Bid Submission Cover Letter Form (see ITB Section 4);
- 9.2 Documents Establishing the Eligibility and Qualifications of the Bidder (see ITB Section 5);
- 9.3 Technical Bid (see prescribed form in ITB Section 6);
- 9.4 Price Schedule (see prescribed form in ITB Section 7);
- 9.5 Bid Security, if applicable (if required and as stated in the DS nos. 9-11, see prescribed Form in ITB Section 8);
- 9.6 Any attachments and/or appendices to the Bid (including all those specified under the **Data**

Sheet)

#### 10. Clarification of Bid

- 10.1 Bidders may request clarification of any of the ITB documents no later than the number of days indicated in the **Data Sheet** (DS no. 16) prior to the Bid submission date. Any request for clarification must be sent in writing via courier or through electronic means to the UNDP address indicated in the **Data Sheet** (DS no. 17). UNDP will respond in writing, transmitted by electronic means and will transmit copies of the response (including an explanation of the query but without identifying the source of inquiry) to all Bidders who have provided confirmation of their intention to submit a Bid.
- 10.2 UNDP shall endeavor to provide such responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Bid, unless UNDP deems that such an extension is justified and necessary.

#### 11. Amendment of Bid

- 11.1 At any time prior to the deadline for submission of Bid, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the ITB in the form of a Supplemental Information to the ITB. All prospective Bidders will be notified in writing of all changes/amendments and additional instructions through Supplemental Information to the ITB and through the method specified in the **Data Sheet** (DS No. 18).
- 11.2 In order to afford prospective Bidders reasonable time to consider the amendments in preparing their Bid, UNDP may, at its discretion, extend the deadline for submission of Bid, if the nature of the amendment to the ITB justifies such an extension.

#### C. PREPARATION OF BID

#### **12.** Cost

The Bidder shall bear any and all costs related to the preparation and/or submission of the Bid, regardless of whether its Bid was selected or not. UNDP shall in no case be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.

## 13. Language

The Bid, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the **Data Sheet** (DS No. 4). Any printed literature furnished by the Bidder written in a language other than the language indicated in the **Data Sheet**, must be accompanied by a translation in the preferred language indicated in the **Data Sheet**. For purposes of interpretation of the Bid, and in the event of discrepancy or inconsistency in meaning, the version translated into the preferred language shall govern. Upon conclusion of a contract, the language of the contract shall govern the relationship between the contractor and UNDP.

#### 14. Bid Submission Form

The Bidder shall submit the Bid Submission Form using the form provided in Section 4 of this ITB.

#### 15. Technical Bid Format and Content

Unless otherwise stated in the **Data Sheet** (DS no. 28), the Bidder shall structure the Technical Bid as follows:

- 15.1 Expertise of Firm/Organization this section should provide details regarding management structure of the organization, organizational capability/resources, and experience of organization/firm, the list of projects/contracts (both completed and ongoing, both domestic and international) which are related or similar in nature to the requirements of the ITB, manufacturing capacity of plant if Bidder is a manufacturer, authorization from the manufacturer of the goods if Bidder is not a manufacturer, and proof of financial stability and adequacy of resources to complete the delivery of goods and provision of related services required by the ITB (see ITB Clause 18 and DS No. 26 for further details). The same shall apply to any other entity participating in the ITB as a Joint Venture or Consortium.
- 15.2 Technical Specifications and Implementation Plan this section should demonstrate the Bidder's response to the Schedule of Requirements and Technical Specifications by identifying the specific components proposed; how each of the requirements shall be met point by point; providing a detailed specification and description of the goods required, plans and drawings where needed; the essential performance characteristics, identifying the works/portions of the work that will be subcontracted; a list of the major subcontractors, and demonstrating how the bid meets or exceeds the requirements, while ensuring appropriateness of the bid to the local conditions and the rest of the project operating environment during the entire life of the goods provided. Details of technical bid must be laid out and supported by an Implementation Timetable, including Transportation and Delivery Schedule where needed, that is within the duration of the contract as specified in the **Data Sheet** (DS noS. 29 and 30).

Bidders must be fully aware that the goods and related services that UNDP require may be transferred, immediately or eventually, by UNDP to the Government partners, or to an entity nominated by the latter, in accordance with UNDP's policies and procedures. All bidders are therefore required to submit the following in their bids:

- a) A statement of whether any import or export licences are required in respect of the goods to be purchased or services to be rendered, including any restrictions in the country of origin, use or dual use nature of the goods or services, including any disposition to end users;
- b) Confirmation that the Bidder has obtained license of this nature in the past, and have an expectation of obtaining all the necessary licenses, should their bid be rendered the most responsive; and
- c) Complete documentation, information and declaration of any goods classified or

may be classified as "Dangerous Goods".

- 15.3 Management Structure and Key Personnel This section should include the comprehensive curriculum vitae (CVs) of key personnel that will be assigned to support the implementation of the technical bid, clearly defining their roles and responsibilities. CVs should establish competence and demonstrate qualifications in areas relevant to the requirements of this ITB.
  - In complying with this section, the Bidder assures and confirms to UNDP that the personnel being nominated are available to fulfil the demands of the Contract during its stated full term. If any of the key personnel later becomes unavailable, except for unavoidable reasons such as death or medical incapacity, among other possibilities, UNDP reserves the right to render the Bid non-responsive. Any deliberate substitution of personnel arising from unavoidable reasons, including delay in the implementation of the project of programme through no fault of the Bidder, shall be made only with UNDP's acceptance of the justification for substitution, and UNDP's approval of the qualification of the replacement who shall be either of equal or superior credentials as the one being replaced.
- 15.4 Where the **Data Sheet** requires the submission of the Bid Security, the Bid Security shall be included along with the Technical Bid. The Bid Security may be forfeited by UNDP, and reject the Bid, in the event of any or any combination of the following conditions:
  - a) If the Bidder withdraws its offer during the period of the Bid Validity specified in the **Data Sheet** (DS no. 11), or;
  - b) If the Bid Security amount is found to be less than what is required by UNDP as indicated in the **Data Sheet** (DS no. 9), or;
  - c) In the case the successful Bidder fails:
    - i. to sign the Contract after UNDP has awarded it;
    - ii. to comply with UNDP's variation of requirement, as per ITB Clause 35; or
    - iii. to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering effective the contract that may be awarded to the Bidder.

#### 16. Price Schedule

The Price Schedule shall be prepared using the attached standard form (Section 7). It shall list all major cost components associated with the goods and related services, and the detailed breakdown of such costs. All goods and services described in the Technical Bid must be priced separately on a one-to-one correspondence. Any output and activities described in the Technical Bid but not priced in the Price Schedule, shall be assumed to be included in the prices of the items or activities, as well as in the final total price of the bid.

#### 17. Currencies

All prices shall be quoted in the currency indicated in the Data Sheet (DS no. 15). However,

where Bids are quoted in different currencies, for the purposes of comparison of all Bid:

- 17.1 UNDP will convert the currency quoted in the Bid into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Bid; and
- 17.2 In the event that the Bid found to be the most responsive to the ITB requirement is quoted in another currency different from the preferred currency as per **Data Sheet** (DS no. 15), then UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.

### 18. Documents Establishing the Eligibility and Qualifications of the Bidder

- 18.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided under Section 5, Bidder Information Forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfactions. These include, but are not limited to the following:
  - a)That, in the case of a Bidder offering to supply goods under the Contract which the Bidder did not manufacture or otherwise produce, the Bidder has been duly authorized by the goods' manufacturer or producer to supply the goods in the country of final destination;
  - b) That the Bidder has the financial, technical, and production capability necessary to perform the Contract; and
  - c) That, to the best of the Bidder's knowledge, it is not included in the UN 1267 List or the UN Ineligibility List, nor in any and all of UNDP's list of suspended and removed vendors.
- 18.2 Bids submitted by two (2) or more Bidders shall all be rejected by UNDP if they are found to have <u>any</u> of the following:
  - a) they have at least one controlling partner, director or shareholder in common; or
  - b) any one of them receive or have received any direct or indirect subsidy from the other/s; or
  - c) they have the same legal representative for purposes of this ITB; or
  - d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this ITB process;
  - e)they are subcontractors to each other's bid, or a subcontractor to one bid also submits another Bid under its name as lead Bidder; or
  - f) an expert proposed to be in the bid of one Bidder participates in more than one Bid received for this ITB process. This condition does not apply to subcontractors being included in more than one Bid.

#### 19. Joint Venture, Consortium or Association

If the Bidder is a group of legal entities that will form or have formed a joint venture, consortium or association at the time of the submission of the Bid, they shall confirm in their Bid that : (i)

they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the joint venture jointly and severally, and this shall be duly evidenced by a duly notarized Agreement among the legal entities, which shall be submitted along with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all entities that comprise the joint venture.

After the bid has been submitted to UNDP, the lead entity identified to represent the joint venture shall not be altered without the prior written consent of UNDP. Furthermore, neither the lead entity nor the member entities of the joint venture can:

- a) Submit another Bid, either in its own capacity; nor
- b) As a lead entity or a member entity for another joint venture submitting another Bid.

The description of the organization of the joint venture/consortium/association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the ITB, both in the bid and in the Joint Venture Agreement. All entities that comprise the joint venture shall be subject to the eligibility and qualification assessment by UNDP.

Where a joint venture is presenting its track record and experience in a similar undertaking as those required in the ITB, it should present such information in the following manner:

- a) Those that were undertaken together by the joint venture; and
- b) Those that were undertaken by the individual entities of the joint venture expected to be involved in the performance of the services defined in the ITB.

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the joint venture or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

If the Bid of a joint venture is determined by UNDP as the most responsive Bid that offers the best value for money, UNDP shall award the contract to the joint venture, in the name of its designated lead entity, who shall sign the contract for and on behalf of all the member entities.

#### 20. Alternative Bid

Unless otherwise specified in the **Data Sheet** (DS nos. 5 and 6), alternative bid shall not be considered. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative bid.

## 21. Validity Period

- 21.1 Bid shall remain valid for the period specified in the **Data Sheet** (DS no. 8), commencing on the submission deadline date also indicated in the **Data Sheet** (DS no. 21). A Bid valid for a shorter period shall be immediately rejected by UNDP and rendered non-responsive.
- 21.2 In exceptional circumstances, prior to the expiration of the Bid validity period, UNDP may

request Bidders to extend the period of validity of their Bid. The request and the responses shall be made in writing, and shall be considered integral to the Bid.

#### 22. Bidder's Conference

When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the **Data Sheet** (DS no. 7). All Bidders are encouraged to attend. Non-attendance, however, shall <u>not</u> result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be either posted on the UNDP website, or disseminated to the individual firms who have registered or expressed interest with the contract, whether or not they attended the conference. No verbal statement made during the conference shall modify the terms and conditions of the ITB unless such statement is specifically written in the Minutes of the Conference, or issued/posted as an amendment in the form of a Supplemental Information to the ITB.

## D. SUBMISSION AND OPENING OF BID

#### 23. Submission

- 23.1 The Technical Bid and the Price Schedule <u>must</u> be submitted together and sealed together <u>in one and the same envelope</u>, delivered either personally, by courier, or by electronic method of transmission. If submission will not be done by electronic means, the Technical Bid and Price Schedule must be sealed together in an envelope whose external side must:
  - a) Bear the name of the Bidder;
  - b) Be addressed to UNDP as specified in the **Data Sheet** (DS no.20); and
  - c) Bear a warning not to open before the time and date for Bid opening as specified in the **Data Sheet** (DS no. 24).

If the envelope is not sealed nor labeled as required, the Bidder shall assume the responsibility for the misplacement or premature opening of Bid due to improper sealing and labeling by the Bidder.

- 23.2 Bidders must submit their Bid in the manner specified in the **Data Sheet** (DS nos. 22 and 23). When the Bid is expected to be in transit for more than 24 hours, the Bidder must ensure that sufficient lead time has been provided in order to comply with UNDP's deadline for submission. UNDP shall indicate for its record that the official date and time of receiving the Bid is the <u>actual</u> date and time when the said Bid has physically arrived at the UNDP premises indicated in the **Data Sheet** (DS no. 20).
- 23.3 Bidders submitting Bid by mail or by hand shall enclose the original and each copy of the Bid, in separate sealed envelopes, duly marking each of the envelopes as "Original Bid" and the others as "Copy of Bid". The two envelopes, consisting of original and copies, shall then be sealed in an outer envelope. The number of copies required shall be as specified in the **Data Sheet** (DS no. 19). In the event of any discrepancy between the contents of the "Original Bid" and the "Copy of Bid", the contents of the original shall

govern. The original version of the Bid shall be signed or initialed by the Bidder or person(s) duly authorized to commit the Bidder on every page. The authorization shall be communicated through a document evidencing such authorization issued by the highest official of the firm, or a Power of Attorney, accompanying the Bid.

23.4 Bidders must be aware that the mere act of submission of a Bid, in and of itself, implies that the Bidder accepts the General Contract Terms and Conditions of UNDP as attached hereto as Section 11.

#### 24. Deadline for Submission of Bid and Late Bids

Bid must be received by UNDP at the address and no later than the date and time specified in the **Data Sheet** (DS no. 20 and 21).

UNDP shall not consider any Bid that arrives after the deadline for submission of Bid. Any Bid received by UNDP after the deadline for submission of Bid shall be declared late, rejected, and returned unopened to the Bidder.

#### 25. Withdrawal, Substitution, and Modification of Bid

- 25.1 Bidders are expected to have sole responsibility for taking steps to carefully examine in detail the full consistency of its Bid to the requirements of the ITB, keeping in mind that material deficiencies in providing information requested by UNDP, or lack clarity in the description of goods and related services to be provided, may result in the rejection of the Bid. The Bidder shall assume any responsibility regarding erroneous interpretations or conclusions made by the Bidder in the course of understanding the ITB out of the set of information furnished by UNDP.
- 25.2 A Bidder may withdraw, substitute or modify its Bid after it has been submitted by sending a written notice in accordance with ITB Clause 23, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Bid must accompany the respective written notice. All notices must be received by UNDP prior to the deadline for submission and submitted in accordance with ITB Clause 23 (except that withdrawal notices do not require copies). The respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or MODIFICATION".
- 25.3 Bid requested to be withdrawn shall be returned unopened to the Bidders.
- 25.4 No Bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of Bid and the expiration of the period of Bid validity specified by the Bidder on the Bid Submission Form or any extension thereof.

## 26. Bid Opening

UNDP will open the Bid in the presence of an ad-hoc committee formed by UNDP of at least two (2) members. If electronic submission is permitted, any specific electronic Bid opening

procedures shall be as specified in the Data Sheet (DS no. 23).

The Bidders' names, modifications, withdrawals, the condition of the envelope labels/seals, the number of folders/files and all other such other details as UNDP may consider appropriate, will be announced at the opening. No Bid shall be rejected at the opening stage, except for late submission, for which the Bid shall be returned unopened to the Bidder.

#### 27. Confidentiality

Information relating to the examination, evaluation, and comparison of Bid, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.

Any effort by a Bidder to influence UNDP in the examination, evaluation and comparison of the Bid or contract award decisions may, at UNDP's decision, result in the rejection of its Bid.

In the event that a Bidder is unsuccessful, the Bidder may seek a meeting with UNDP for a debriefing. The purpose of the debriefing is discussing the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving the bid presented to UNDP. The content of other bid and how they compare to the Bidder's submission shall not be discussed.

## **E. EVALUATION OF BID**

## 28. Preliminary Examination of Bid

UNDP shall examine the Bid to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, whether or not the Bidder is in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's list of suspended and removed vendors, and whether the Bid are generally in order, among other indicators that may be used at this stage. UNDP may reject any Bid at this stage.

#### 29. Evaluation of Bid

- 29.1 UNDP shall examine the Bid to confirm that all terms and conditions under the UNDP General Terms and Conditions and Special Conditions have been accepted by the Bidder without any deviation or reservation.
- 29.2 The evaluation team shall review and evaluate the Bids on the basis of their responsiveness to the Schedule of Requirements and Technical Specifications and other documentation provided, applying the procedure indicated in the **Data Sheet** (DS No. 25). Absolutely no changes may be made by UNDP in the criteria after all Bids have been received.
- 29.1 UNDP reserves the right to undertake a post-qualification exercise, aimed at determining, to its satisfaction the validity of the information provided by the Bidder. Such post-qualification shall be fully documented and, among those that may be listed in the **Data**

**Sheet** (DS No.33), may include, but need not be limited to, all or any combination of the following:

- a) Verification of accuracy, correctness and authenticity of the information provided by the bidder on the legal, technical and financial documents submitted;
- b) Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team;
- c) Inquiry and reference checking with Government entities with jurisdiction on the bidder, or any other entity that may have done business with the bidder;
- d) Inquiry and reference checking with other previous clients on the quality of performance on on-going or previous contracts completed;
- e) Physical inspection of the bidder's plant, factory, branches or other places where business transpires, with or without notice to the bidder;
- f) Testing and sampling of completed goods similar to the requirements of UNDP, where available; and
- g) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

#### 30. Clarification of Bid

To assist in the examination, evaluation and comparison of bids, UNDP may, at its discretion, ask any Bidder to clarify its Bid.

UNDP's request for clarification and the Bidder's response shall be in writing. Notwithstanding the written communication, no change in the prices or substance of the Bid shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Bid, in accordance with ITB Clause 35.

Any unsolicited clarification submitted by a Bidder in respect to its Bid, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Bid.

#### 31. Responsiveness of Bid

UNDP's determination of a Bid's responsiveness will be based on the contents of the Bid itself.

A substantially responsive Bid is one that conforms to all the terms, conditions, and specifications of the ITB without material deviation, reservation, or omission.

If a Bid is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.

#### 32. Nonconformities, Reparable Errors and Omissions

32.3 Provided that a Bid is substantially responsive, UNDP may waive any non-conformities or omissions in the Bid that, in the opinion of UNDP, do not constitute a material deviation.

- 32.4 Provided that a Bid is substantially responsive, UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.
- 32.5 Provided that the Bid is substantially responsive, UNDP shall correct arithmetical errors as follows:
  - a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;
  - b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
  - c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to the above.
- 32.6 If the Bidder does not accept the correction of errors made by UNDP, its Bid shall be rejected.

## F. AWARD OF CONTRACT

## 33. Right to Accept, Reject, or Render Non-Responsive Any or All Bid

- 33.1 UNDP reserves the right to accept or reject any Bid, to render any or all of the Bids as non-responsive, and to reject all Bids at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. Furthermore, UNDP is not obligated to award the contract to the lowest price offer.
- 33.2 UNDP shall also verify, and immediately reject their respective Bid, if the Bidders are found to appear in the UN's Consolidated List of Individuals and Entities with Association to Terrorist Organizations, in the List of Vendors Suspended or Removed from the UN Secretariat Procurement Division Vendor Roster, the UN Ineligibility List, and other such lists that as may be established or recognized by UNDP policy on Vendor Sanctions. (See
  - http://www.undp.org/content/undp/en/home/operations/procurement/procurement protest/

#### 34. Award Criteria

Prior to expiration of the period of Bid validity, UNDP shall award the contract to the qualified and eligible Bidder that is found to be responsive to the requirements of the Schedule of

Requirements and Technical Specification, and has offered the lowest price (See DS No. 32).

#### 35. Right to Vary Requirements at the Time of Award

At the time of award of Contract, UNDP reserves the right to vary the quantity of the goods and/or related services, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

## **36. Contract Signature**

Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP.

Failure of the successful Bidder to comply with the requirement of ITB Section F.3 and this provision shall constitute sufficient grounds for the annulment of the award, and forfeiture of the Bid Security if any, and on which event, UNDP may award the Contract to the Bidder with the second highest rated Bid, or call for new Bid.

#### 37. Performance Security

A performance security, if required, shall be provided in the amount and form provided in Section 9 and by the deadline indicated in the **Data Sheet** (DS no. 14), as applicable. Where a Performance Security will be required, the submission of the said document, and the confirmation of its acceptance by UNDP, shall be a condition for the effectivity of the Contract that will be signed by and between the successful Bidder and UNDP.

## 38. Bank Guarantee for Advanced Payment

Except when the interests of UNDP so require, it is the UNDP's preference to make no advanced payment(s) on contracts (i.e., payments without having received any outputs). In the event that the Bidder requires an advanced payment upon contract signature, and if such request is duly accepted by UNDP, and the said advanced payment exceeds 20% of the total Bid price, or exceed the amount of USD 30,000, UNDP shall require the Bidder to submit a Bank Guarantee in the same amount as the advanced payment. A bank guarantee for advanced payment shall be furnished in the form provided in Section 10.

#### 39. Vendor Protest

UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a purchase order or contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/procurement/protest.shtml

## **Instructions to Bidders**

## **DATA SHEET**

The following data for the supply of goods and related services shall complement / supplement the provisions in the Instruction to Bidders. In the case of a conflict between the Instruction to Bidders and the Data Sheet, the provisions in the Data Sheet shall prevail.

DS No.	Cross Ref. to Instructions	Data	Specific Instructions / Requirements
1		Project Title:	Improving Solid Waste Management and Income Creation in Host communities Rehabilitation of Al Akedir Landfill
			ITB/REF/GP 600211-2
2		Title of Goods/Services/Work Required:	Procurement and Supply of waste management heavy machineries, Trucks and equipment for Jordan
3		Country:	Jordan
4	C.13	Language of the Bid:	English
5	C.20	Conditions for Submitting Bid for Parts or sub-parts of the Total Requirements	Allowed (By LOTS).  In principle, however, UNDP intends to award a complete contract for all LOTS listed under this ITB to the lowest priced technically responsive qualified bidder. Therefore, bidders are strongly encouraged to submit complete bids only.
6	C.20	Conditions for Submitting Alternative Bid	Shall not be considered
7	C.22	A pre-Bid conference will be held on:	Not Applicable
8	C.21.1	Period of Bid Validity commencing on the submission date	120 day
9	B.9.5	Bid Security	Not required

	C.15.4 b)		
10	B.9.5	Acceptable forms of Bid Security	Not applicable
11	B.9.5 C.15.4 a)	Validity of Bid Security	Not applicable
12		Advanced Payment upon signing of contract	Not allowed
13		Liquidated Damages	Will be imposed under the following conditions: Percentage of contract price per day of delay: 0.5% Max. no. of applicable penalty: 10% Next course of action: Termination of contract
14	F.37	Performance Security	Required Amount: 10% Form: Irrevocable Bank Guarantee The Performance Security shall permit the beneficiary to draw on it in any international location and specifically in Denmark or the United States. UNDP Procurement Support Office does not normally return bid/performance securities on expiry. The Performance Security shall be a bank guarantee, issued by a reputable licensed bank in the form provided in this ITB.
15	C.17 C.17.2	Preferred Currency of Bid and Method for Currency conversion	United States Dollars (US\$)
16	B.10.1	Deadline for submitting requests for clarifications/ questions	7 working days before the submission date.
17	B.10.1	Contact Details for submitting clarifications/questions <sup>2</sup>	Focal Person in UNDP: Mr. Joaquin Albiach Mr. Godwill Enow-Ebot E-mail address dedicated for this purpose:

<sup>&</sup>lt;sup>1</sup> Surety bonds or other instruments issued by non-bank Financial Institutions are least preferred by UNDP. Unless stated otherwise, they shall be considered unacceptable to UNDP.

<sup>&</sup>lt;sup>2</sup> This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was officially received.

18	B.11.1	Manner of Disseminating Supplemental Information to the ITB and responses/clarifications to queries	joaquin.albiach@undp.org godwill.enow-ebot@undp.org  (please direct clarifications/questions to both email addresses)  Direct communication to prospective Bidders by email or fax, and Posting on the website³ http://procurement-notices.undp.org/
19	D.23.3	No. of copies of Bid that must be submitted	For each LOT:  Original :One( 1) Copies : One (1) Electronic versions on USB Keys.
20	D.23.1 b) D.23.2 D.24	Bid submission address	United Nations Development Programme UNDP, 4th floor Att. Procurement Support Office Bid / Tender Unit Marmorvej 51, 2100 Copenhagen Ø, Denmark  The outer envelope should indicate the reference and the titel as below:  ITB/REF/GP 600211-2, Procurement and Supply of waste management heavy machineries, Trucks and equipment for Jordan
21	C.21.1 D.24	Deadline of Bid Submission	Date and Time : 29 <sup>th</sup> July 2015, 5.00 PM local Copenhagen, Denmark time.
22	D.23.2	Manner of Submitting Bid	Courier/Hand Delivery Electronic submission of Bid
23	D.23.2 D.26	Conditions and Procedures for electronic submission and opening, if allowed	□ Official Address for e-submission: pso.bidtender@undp.org     □ Format : PDF files

 $<sup>^3</sup>$  Posting on the website shall be supplemented by directly transmitting the communication to the prospective offerors.

			Please note the financial offer (Section 7 – Price Schedule Form) must be password protected and password must not be provided to UNDP until formally required shortly before Bid Opening as indicated in No. 24.  Max. File Size per transmission: 4.5 Mb No. of copies to be transmitted: 1 Mandatory subject of email:  ITB/REF/GP 600211-2, Procurement and Supply of waste management heavy machineries, Trucks and equipment for Jordan
24	D.23.1 c)	Date, time and venue for opening of Bid	Date and Time 30 <sup>th</sup> July 2015 10:00 hours Copenhagen local time.  Venue: United Nations Development Programme (UNDP),Att. Procurement Support Office Bid / Tender Unit Marmorvej 51, 4th floor 2100 Copenhagen Ø, Denmark  Any bidder that intends to participate in the public bid opening shall notify Arvis Vilcins (arvis.vilcins@undp.org) at least 24 hours in advance.
25		Evaluation method to be used in selecting the most responsive Bid	Non-Discretionary "Pass/Fail" Criteria on the Technical Requirements; and Lowest price offer of technically qualified/responsive Bid, for each LOT included in the ITB.
26	C.15.1	Required Documents that must be Submitted to Establish Qualification of Bidders (In "Certified True Copy" form only)	Company Profile, which should <u>not</u> exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured (see Section 6.1.1)  Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder (see

Section 5.8)

Certificate of Registration of the business, including Articles of Incorporation, or equivalent document if Bidder is not a corporation (see Section 5.2)

Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any (See Section 6.2.3).

Certificate confirming the quality of the equipment, Truck or machineries offered preferably from one of the following standards:

- Australia
- Canada
- USA
- European Union
- Japan

Environmental Compliance Certificates, Accreditations, Markings/Labels, and other evidences of the Bidder's practices which contributes to the ecological sustainability and reduction of adverse environmental impact (e.g., use of non-toxic substances, recycled raw materials, energy-efficient equipment, reduced carbon emission, etc.), either in its business practices or in the goods it manufactures (See Section 6.2.3).

Plan and details of manufacturing capacity, if Bidder is a manufacturer of the goods to be supplied, and/or otherwise information on manufacturing capacity for the items included in the offer (see Section 6.2.7).

For qualification establishment purposes, each bidder shall submit the following documentation in response to this ITB,

Certification or authorization to act as Agent on behalf of the Manufacturer, or Power of Attorney, if bidder is not a manufacturer. The

requested certificate shall be dated longest two months or later, before the deadline for submission of bids in response to this ITB (see section 6.2.2).

Statement of Satisfactory Performance from 3 relevant Clients. Such statements shall be dated two month or later, before the deadline for submission of bids in response to this ITB (see Section 6.1.3.).

**Previous experience:** Documentary evidence of a minimum of <u>3 purchase orders / contracts</u> awarded and served <u>within the past 3 years</u> proving relevant <u>international experience and/or experience in Jordan</u> in supplying the items offered in response to this ITB.

At least one of the purchase orders / contracts shall be of an amount above U\$ 500,000.

Each purchase order / contract shall clearly indicate the type and quantities of items and technical specifications, contract amount, date, and customer's current contact details for references to be sought.

<u>Financial soundness:</u> Bidders shall provide documentary evidence; preferably in the form of latest available audited financial accounts proving that the total average annual turnover over each of the last two years exceeded the amount of U\$ 1,200,000 (See section 6.1.2.)

List of Bank References (Name of Bank, Location, Contact Person and Contact Details)

All information regarding any past and current litigation during the last five (5) years, in which the bidder is involved, indicating the parties concerned, the subject of the litigation, the amounts involved, and the final resolution if already concluded (See Section 5.11).

Through information / documentation on above points, the Bidder must demonstrate proper resources and expertise to tackle all areas

27	Other documents that may be Submitted to Establish Eligibility	involved in this procurement project.  Failure to provide all the above mentioned information may result in the bid being rejected. Bids that are unclear or leave room for interpretation may be considered non-responsive and hence not be evaluated.  Confirmation of non-inclusion of the bidder in the in UN's Consolidated List of Individuals and Entities with Association to Terrorist Organizations, in the List of Vendors Suspended or Removed from the UN Secretariat Procurement Division Vendor Roster, the UN Ineligibility List and in the list of vendors sanctioned by UNDP (See Section 5.13.)
28 C.15	Structure of the Technical Bid and List of Documents to be Submitted	IMPORTANT: Bidders are requested to complete and submit together with the bids the documentation required under Section 6 Technical Bid form of this ITB.  THE FOLLOWING SHALL BE INCLUDED IN THE BID SUBMISSION (in addition to the documentation requested in Clause 26 above):  A) COMMERCIAL  A.i. Bid submission form: Fully completed and duly authorized (see Section 4). A.ii. Technical Bid form (Section 6) A.iii. Price and Delivery Schedule form: Fully completed and duly authorized (see Section 7).  B)TECHNICAL  B.i. Technical description of items: Confirmation that all items requested in Section 3a, Schedule of requirements and technical specifications. Detailed bill of materials have been included and priced in the bidder's offer (See Sections 6.2.1 and complete also table in Section 3a)  B.ii. Bidder's Statement Regarding Deviations/Non-Compliance - Any

			departure from the provisions of the specification shall be disclosed and clearly stated in the table provided for such purpose under Section 3a  B.iii. Descriptive literature: Bidders shall provide full technical details of all items offered in technical sheets or catalogues with pictures showing detail and general views of the equipment and components. Specific details/models of items offered should be clearly stated as standard technical sheets or catalogues may offer different options.
31		UNDP will award the contract to:	One or several Bidders.
32	F.34	Criteria for the Evaluation and Award of Bid	Bid Evaluation Criteria  Non-discretionary "Pass" or "fail" rating on the completeness of submission against requirements stipulated in Clause 26 in Bid Data Sheet.  Non-discretionary "Pass" or "fail" rating on the fulfilment of qualification requirements stipulated in Clause 28 in Bid Data sheet.  Non-discretionary "Pass" or "Fail" rating on the detailed contents of the Schedule of Requirements and Technical Specifications (Sections 3a and 3b)  Price Schedule / costing proposal for each item evaluated under DAP Amman Incoterms for offers considered as substantially complete, responsive submitted by qualified vendors.  Award Criteria  Lowest cost offer positively fulfilling the parameters stipulated in the bid evaluation criteria outlined above.  In principle, although the financial evaluation of complete and responsive offers from qualified bidders will be conducted on LOT by LOT basis, UNDP's priority is to award one only contract for the full scope of supply included in this ITB.  However, this consideration will be based on best value for money proposition achieved from each bid, factoring also applicable discounts as per Section 7 of this ITB.

33	E.29	Post qualification Actions	Verification of accuracy, correctness and authenticity of the information provided by the bidder on the legal, technical and financial documents submitted;
			Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team;
			Inquiry and reference checking with other previous clients on the quality of performance on ongoing or previous contracts completed;
			Physical inspection of the bidder's plant, factory, branches or other places where business transpires, with or without notice to the bidder;

## **Section 3a: Schedule of Requirements and Technical Specifications**

UNDP requires the supply and delivery of waste management heavy machinery and equipment for Jordan as per below LOTS:

- LOT 4: Medium Size Solid Waste compactors of (8) m3 4 Units
- LOT 5: Bulldozer 2 Units
- LOT 6: Pickup double cab 4WD 2 Units

The minimum technical specifications / requirements that bidders shall include in their offering are highlighted in Tables below;

All bidders are required to submit detailed technical description of items offered in response to this ITB CLEARLY HIGHLIGHTING any deviations from minimum requirements stipulated in Tables below.

LOT 4: Technical Specification for Medium Size Solid Waste compactors of (8) m3
- 4 Units

Required	Offered (Bidders are requested to highlight any deviations
Chassis:	
Engine: Diesel engine 4 stroke, water cooled ,direct injection, with best safety tools and compatible with Jordan diesel fuel (Euro 2 or 3) and the bidder should mention the following Production year(2015) or above	
Horse Power Not less than 170 HP at rated RPM	
Delivery Time: Not more than (150) days  High speed control limit not exceed 80 Km/hr ,using an electrical system fitted on the engine.	
Gradeability not less than 29% with full load	
Max.Gross vehicle weight (G.V.W) not be less than the sum of (Total wt. of chassis and CAB + Total weight of compactor body and components + (8) m3 x 0.6 (ton/m3) refuse density +750 kg additional as a safety factor to allow for variation of density of refuse stated in the equation ,weight of workers, driver weight, Compactor body is (8) m3 and hopper capacity not less than (1.1) m3 which is not included in the required capacity of the compactor body)	
GVW is the total amount of what is mentioned above (G.V.W) equation which is usually provided by manufacturers and is not calculated as the maximum loads on front and rear axles  CLUTCH:  Single dry plate with hydraulic actuation	
Gear box: Fully synchronized syndromes, or fully synchronized	

	1 (0' (1) 1	
	gear box except first (gear) and reverse provided with	
	1	
	<b>Steering :</b> Power steering , left hand drive	
$\vdash$		
	Service brakes:	
$\vdash$	ABS or any high brake safety system	
	Chassis should be equipped with an engine	
	exhaust breaking system	
	<b>Tires</b> : Single front, dual rear, must be not more	
	than one year old.	
	Single front ,dual rear , must be not more than	
	one year old.	
	Spare wheel with tire and spare carrier, should	
	be in the suitable	
	place for lifting and lowering and not more than	
	one year old and same size of tire	
	<b>CAB</b> : Three passengers (2+driver) all welded	
	steel cab, provided with Air condition, heater,	
	ventilator and defroster.	
	Adjustable driver's seat, lockable doors, two	
	side mirrors two speeds wipers and washers for	
	windshield, floor mats, panel includes KM	
	speedometer and tachygraphy in addition to	
	standard gauges and controls. RPM gauge, seat	
	belts AM/FM radio with CD, two sun	
	reflectors.	
	Accessories: Complete set of original	
	manufacturers tools must be	
	in a box fixed on chassis	
	<b>Body and Refuse Collector Compactor:</b>	
Hig	h corrosion all materials should be of resistance.	
Net	Capacity (8) m3 (without hopper capacity)	
	General Description	
	Function: collecting refuse, packing,	
	transporting and unloading	
<u> </u>	with integrated combined operations.	
	Sub frame :	
	suitable to carry safely the stated compacted	
	refuse volume and	
	weight with load sensor for compactors.	
1	Fixation frame with chassis	

r	
Body sides and roof built from high tensile	
steel sheets not less than	
3 mm thickness while floor and discharge	
panel profile (guide rails)	
sheets not less than 4 mm thickness	
Rear structure profile to stand the pressure	
efforts subjected by compression of refuse.	
Body steel sheets above mentioned shall be	
abrasion proof	
Outside refuse compactors body shall be	
designed to avoid	
accumulation of dirt and water	
Water discharging outlets on both sides with	
suitable valves	
Ejection plate (Discharge plate):	
Made from wear abrasion steel but not less	
than for hardness 470-530 HBW, thickness	
not less than 4 mm, acid and	
water resistant ,guided by side rails	
Forward movement by double acting hard	
telescopic	
cylinders and maintains constant refuse	
compaction	
during loading	
Compaction pressure not less than 2.2	
kg/cm2	
Compaction ratio by volume not less than	
5:1 depending	
on type of waste	
work cycle time upto 50 seconds	
All welding work should be of CO2 type, or	
equivalent	
without any snags.	
Rear Tailgate :	
Material:	
wear and abrasion resistant steel made with	
the tailgate	
sides and tail gate hatch hinged in upper of	
containers	
Opening and closing at sliding plate to be	
actuated	
automatically by double effect hydraulic	
cylinders	
Steel slide plate with 6 mm thickness	
 breet shae plate with 6 min thekness	1

Hopper volume capacity not less than 1.1 m3	
Hopper floor made from wear abrasion steel	
but not less than for hardness 470-530 HBW	
of thickness not less than 6 mm and side	
panel not less than 5 mm.	
Press panel made from wear abrasion steel but not less than for hardness 470-530 HBW	
not less than 6 mm thickness	
Foldable footboards built in anti-skidding	
plate	
An opening in the right side of the bottom of	
the hopper	
for sewage water leak.	
Hydraulic system :	
Full automatic integrated with lifting device	
Safety hard and software for avoiding any	
solid bodies damage slide plate	
Two hydraulic cylinders for lifting /lowering	
tailgate Operated by gear pump by P.T.O and	
coupled to gearbox of chassis .the system	
shall be provided with protection system for	
the P.T.O.	
Should be provided with all movements and	
actions controls.	
High quality of all hydraulic components.	
Electrical System	
12 or 24 protected installation	
Control box and emergency stop on both	
tailgate sides	
Safety devices:	
Over pressure safety valves	
Controls shall be protected against accidents	
All emergency safety controls	
Lifting System	
High capacity articulated arm-lifting device	
works in minimum two stages to	
ensure lifting and lowering of containers	
smoothly	

Can lift standard 120/240/770 and 1100 liter containers	
Lifting weight capacity not less than 800 kg	
Painting: Sand blasting	
Accessories:	
Mud guards and rubber flaps.	
Rear light for night work	
Operators steps and handles	
Reflector	
AM/FM Radio	
Complete original tool kit	
Fire extinguisher (10) kg	
Hydraulic jack minimum (10) ton	
Rear Camera	
Two Beacons , one at the top of the cab and one at the rear of the compactor	

Required		Offered (Bidders are requested to highlight any deviations
General	<ul> <li>Manufacturer</li> <li>Type</li> <li>Origin</li> <li>Operating weight: not less than (24000) kg (Including standard equipment, single shank ripper, blade and ROPS with cab)</li> <li>Vehicle specifications shall be in compliance with Jordan traffic regulations</li> </ul>	
Tenderer Production year	<ul> <li>Name:</li> <li>Phone no.:</li> <li>Agent certification attached</li> <li>(2015) or above</li> <li>Not more than (150) days</li> </ul>	
Delivery Time Warranty	Two years or (2000) H	
Quantity  Engine	<ul> <li>(three) Units</li> <li>Diesel, multi cylinder, 4-stroke, direct injection water-cooled engine</li> <li>Horsepower not less than (230HP) net</li> </ul>	
Transmission	<ul> <li>Max engine torque</li> <li>Fuel Consumption (Lt/Hr)</li> <li>Power shift with torque converter, three speed forward and three for reverse (minimum)</li> </ul>	
Electrical System	<ul> <li>24-V DC, starter, alternator and batteries</li> <li>Front, rear, night operation and cab lights</li> <li>Horn and back up alarm</li> <li>Beacon</li> </ul>	

	Sprocket & Idler, hydraulic track	
	adjuster, track roller.	
Under carriage		
	• Track single grouser shoe, width 22	
	*40*	
	Oscillation type for equalizer bar	
Braking & Steering	Hydraulically released, Joystick	
System	control (Single Lever) or two lever	
System	control, foot operating pedal	
	Standard single shank ripper with	
	replaceable tip and wear boot	
Ripper	• Lifting cylinders for beam & angle	
	cylinder(s)	
	• Penetration not less than 1.0 m	
	Semi – U type capacity not less	
	than (8.5)m <sup>3</sup>	
Blade	Lifting & tilting cylinders	
	Replacement cutting edges for	
	blade	
	ROPS Cab	
	Safety glass	
	Front and rear wipers and washers	
	Adjustable drive seat with seatbelt	
Drive Compartment.	Lockable doors	
Drive compartment.	Heater and defroster	
	Air Condition	
	Inside and outer mirrors	
	Standard instrument panel inside	
	the cab with all gauges and meters,	
	the metric system shall be used	
	Manufacturers standard tool set	
	Engine, transmission, radiator	
	Undercarriage rollers guard	
Accessories	Drivers, Maintenance, Workshop	
	and Spare parts catalogue	
	• Fire extinguisher 10 kg capacity	

LOT 6: Technical Specification for pickup double cab 4WD – Two Units		
Required	Offered (Bidders are requested to highlight any deviations	
General:		
Manufacturer		
Туре		
Origin		
Vehicle specifications shall be in compliance with Jordan traffic regulations		
Agent certification attached		
Production year: (2015) or above		
Delivery Time: Not more than (120) days		
Warranty:Two years		
Engine:  Diesel, multi cylinder, 4-stroke, direct injection water-cooled engine,euro2 or euro3		
Horsepower not less than (120HP)		
<b>Transmission:</b> 5 speed manual 4WD		
Electrical System: 12V DC, starter, alternator and batteries		
Tyres with Aluminum wheels		
Cab:		
Air bags		
5 Seater		
Front wipers and washers		
Adjustable drive seat with seatbelt		
Lockable doors		
Heater and defroster		
Air Condition		
Inside and outer mirrors		
Standard instrument panel inside the cab with all gauges and meters, the metric system shall be used		

Accessories :	
Anti-lock brake system(ABS)	
Electrical mirrors	
Manufacturers standard tool set	
Drivers, Maintenance, Workshop and	
Spare parts catalogue	
Fire extinguisher 5kg capacity	

### **Section 3b: Related Services**

Further to the Schedule of Requirements in the preceding Table, Bidders are requested to take note of the following additional requirements, conditions, and related services pertaining to the fulfillment of the requirements and to document fulfillment of these requirements in their offers submitted in response to this ITB.

	🗵 DAP, Amman, Jord	dan	
Delivery Term [INCOTERMS 2010]	All offers' pricing will be evaluated on basis of DAP Amman prices, (Incoterms 2010) for each item to be included by the bidders in Section 7, Price & Delivery schedule form, encompassing also warranty, spare parts and maintenance requirements as per outlined related services and encompassing spare parts,		
		⊠ LAND	
Mode of Transport Preferred	⊠ SEA	☐ OTHER [pls. specify]	
Preferred DAP Delivery Time	LOT 4: Maximum 150	) days	
	LOT 5: Maximum 150	•	
	LOT 6: Maximum 120 Days		
Warranty requirements	Minimum required warranty period for all items is 2 years after receipt of 100,000Km of operation or 2000H as required in the item specification and during warranty time for including change oils and filters for machinery and inspection on site  During the referred warranty period, Bidder's shall further bear the cost of transporting equipment from its operating site to workshop appointed for provision of warranty services.		
After sales & maintenance requirements	Bidders shall guarantee availability of one or more officially authorized after sales service facility in the Country of Destination of the vehicles. Preferably such facilities shall be closely located to Amman.  Bidders are also required to provide training for the machineries after delivery in Jordan.		
	describing the detail maintenance service expertise are available.	ed to include, in their offers a narrative s of the proposed network for after sales and s, ensuring that sufficient qualified technical ble and can be mobilized to provide ser sales service when required.	

Spare parts package	Bidders are required to include in their offers a recommended package of spare parts for 50,000 Km operation.
	The offers shall contain a full description of the recommended spare parts package, which shall also be factored, as a different item line in each bidder's cost proposal.
	The awarder vendor/s shall further guarantee that essential and major spare parts suitable for the vehicle and equipment provided under the Contract, without any modification to the equipment, will be available for a period of 10 years regardless of obsolescence of the equipment.
	In case needed spare parts will be made readily available in the country of destination of the vehicles by the awarded vendor
Spare parts manual	All vehicles will be delivered with a spare parts manual in ARABIC language.
	The manual shall provide a comprehensive set of drawings of all elements of the vehicle or equipment in a disassembled exploded fashion. Such drawings shall display the part number of each individual item or part.
Service manuals	All vehicles will be delivered with a service manual IN ARABIC language.
	Each service manual shall contain details of any regular maintenance required to address potential problems and/or failures that the vehicle and/or equipment may present.
	The service manual shall provide advice, diagnosis and suggested remedial actions to be taken concerning all potential problems.
	The Supplier shall advise on any special tool kits necessary for particular maintenance tasks to be undertaken.
Payment Terms	

Conditions for Release of Payment	☑ Written Acceptance of Goods based on full compliance with     ITB requirements
All documentations, including catalogs, instructions and operating manuals, shall be in this language	⊠ English and Arabic

### Section 4: Bid Submission Form<sup>4</sup>

## (This should be written in the Letterhead of the Bidder. Except for indicated fields, no changes may be made in this template.)

Insert: Location
Insert: Date

To: [insert: Name and Address of UNDP focal point]

#### Dear Sir/Madam:

We, the undersigned, hereby offer to supply the goods and related services required for ITB GP/600211-2, Procurement and Supply of waste management heavy machineries, Trucks and equipment for Jordan in accordance with your Invitation to Bid dated Insert: bid date. We are hereby submitting our Bid, which includes the Technical Bid and Price Schedule.

#### We hereby declare that:

- a) All the information and statements made in this Bid are true and we accept that any misrepresentation contained in it may lead to our disqualification;
- b) We are currently not on the removed or suspended vendor list of the UN or other such lists of other UN agencies, nor are we associated with, any company or individual appearing on the 1267/1989 list of the UN Security Council;
- c) We have no outstanding bankruptcy or pending litigation or any legal action that could impair our operation as a going concern; and
- d) We do not employ, nor anticipate employing, any person who is or was recently employed by the UN or UNDP.

We confirm that we have read, understood and hereby fully accept the Schedule of Requirements and Technical Specifications describing the duties and responsibilities required of us in this ITB, and the General Terms and Conditions of UNDP's Standard Contract for this ITB.

We agree to abide by this Bid for [insert: period of validity as indicated in Data Sheet].

We undertake, if our Bid is accepted, to initiate the supply of goods and provision of related services not later than the date indicated in the Data Sheet.

We fully understand and recognize that UNDP is not bound to accept this Bid, that we shall bear all costs associated with its preparation and submission, and that UNDP will in no

<sup>&</sup>lt;sup>4</sup> No deletion or modification may be made in this form. Any such deletion or modification may lead to the rejection of the Bid.

Yours sincerely,  Authorized Signature [In full and initials]:  Name and Title of Signatory:  Name of Firm:
Name and Title of Signatory:
Name of Firm:
Contact Details:

case be responsible or liable for those costs, regardless of the conduct or outcome of the

evaluation.

# Section 5: Documents Establishing the Eligibility and Qualifications of the Bidder

## Bidder Information Form<sup>5</sup>

Date: [insert date (as day, month and year] of Bid Submission]
ITB No.: [insert number of bidding process]

		Page	of page
1. Bidder's Legal Name [insert Bidde	er's legal name]		
2. Certificate of Registration of the behavior is not a corporation	ousiness, including Articles of Incor	poration, or equivale	nt document if
3. In case of Joint Venture (JV), legal	name of each party: [insert legal no	ame of each party in JV	/]
4. Actual or intended Country/ies of	Registration/Operation: [insert act	ual or intended Countr	y of Registration]
5. Year of Registration in its Location	: [insert Bidder's year of registration	n]	
6. Countries of Operation	6. No. of staff in each Country	7.Years of Operation	in each Country
7. Legal Address/es in Country/ies of registration]	Registration/Operation:[insert Bide	der's legal address in c	ountry of
8. Tax Registration/Payment Certific updated with its tax payment obliga- the Bidder	•		
9. Value and Description of Three (3)	relevant Contract for the past Thre	e (3) years	
10. Latest Credit Rating (Score and S	ource, if any)		
11. Brief description of litigation outcomes, if already resolved. Please last five (5) years, in which the bidde the amounts involved, and the final resolved.	e include II information regarding a er is involved, indicating the parties	any past and current li	itigation during the

<sup>&</sup>lt;sup>5</sup> The Bidder shall fill in this Form in accordance with the instructions. Apart from providing additional information, no alterations to its format shall be permitted and no substitutions shall be accepted.

12 Diddow's Authorized Depresson	tativa Information			
12. Bidder's Authorized Represen	tative information			
Name: [insert Authorized Repre	sentative's name]			
Address: [insert Authorized Rep				
Telephone/Fax numbers: [insert Authorized Representative's telephone/fax numbers]				
Email Address: [insert Authorize	ed Representative's email address]			
13. Are you in the UNPD List 126	7.1989 or UN Ineligibility List? 🗆 YES	or □ NO		
14. Attached are copies of origina	I documents of:			
$\Box$ All eligibility documen	t requirements listed in the Data Sheet	i e		
☐ If Joint Venture/Consortium – copy of the Memorandum of Understanding/Agreement or Letter of				
	Intent to form a JV/Consortium, or Registration of JV/Consortium, if registered			
	_	ontrolled entity, documents establishing		
	omy and compliance with commercial l	-		
	- , , , ,	r, month and year) of Bid Submission o.: [insert number of bidding process  Page of page		
Bidder's Legal Name: [insert	· Ridder's legal namel			
2. JV's Party legal name: [inser	t JV's Party legal name]			
3. JV's Party Country of Registr	ration: [insert JV's Party country of reg	gistration]		
4. Year of Registration: [insert Pa	rty's year of registration]			
5. Countries of Operation	6. No. of staff in each Country	7.Years of Operation in each Country		
·	6. No. of staff in each Country es of Registration/Operation: [insert Pa	Country		

 $<sup>^6</sup>$  The Bidder shall fill in this Form in accordance with the instructions. Apart from providing additional information, **n**o alterations to its format shall be permitted and no substitutions shall be accepted.

10. Latest Credit Rating (if any) :Click here t	o enter text.		
Brief description of litigation history (dispost outcomes, if already resolved. Click here	outes, arbitration, claims, etc.), indicating current status and re to enter text.		
13. JV's Party Authorized Representative Info	rmation		
Name: [insert name of JV's Party authorized re	epresentative]		
Address: [insert address of JV's Party authoriz			
Telephone/Fax numbers: [insert telephone/fa	x numbers of JV's Party authorized representative]		
Email Address: [insert email address of JV's Pa	arty authorized representative]		
14. Attached are copies of original documents	of: [check the box(es) of the attached original documents]		
☐ All eligibility document requirements listed	in the Data Sheet		
☐ Articles of Incorporation or Registration of f	irm named in 2.		
☐ In case of government owned entity, documents establishing legal and financial autonomy and compliance with commercial law.			
Section 6	6: Technical Bid Form <sup>7</sup>		
INSERT TITLE OF THE ITB			
Name of Bidding Organization / Firm:			
Country of Registration:			
Name of Contact Person for this Bid:			
Address:			
Phone / Fax:			
Email:			
SECTION 1: EXPE	RTISE OF FIRM/ ORGANISATION		
This section should fully explain the Bidder's res	sources in terms of personnel and facilities necessary for the		
performance of this requirement.			
1.1 Priof Description of Bidder as an Entitue De	rouide a brief description of the organization / firm submitting		
	rovide a brief description of the organization / firm submitting ness activities, the year and country of incorporation, and		
· · · · · · · · · · · · · · · · · · ·	rence to reputation, or any history of litigation and arbitration		
- · ·	ved that could adversely affect or impact the delivery of goods		

and/or performance of related services, indicating the status/result of such litigation/arbitration.

1.2. Financial Capacity: Based on the latest Audited Financial Statement (Income Statement and Balance Sheet) describe the financial capacity (liquidity, stand-by credit lines, etc.) of the bidder to engage into the

 $^{7}$  Technical Bids not submitted in this format may be rejected.

contract. Include any indication of credit rating, industry rating, etc. Bidders shall provide documentary evidence, preferably in the form of latest available audited financial accounts proving that the total average annual turnover over each of the last two years exceeded the amount of U\$ 1,200,000.

1.3. Track Record and Experiences: Provide the following information regarding corporate experience within at least the last five (3) years which are related or relevant to those required for this Contract. Statement of Satisfactory Performance from 3 relevant Clients. Such statements shall be dated two month or later, before the deadline for submission of bids in response to this ITB

Previous experience: Documentary evidence of a minimum of 3 purchase orders / contracts awarded and served within the past 3 years proving relevant international experience and/or experience in Jordan in supplying the items offered in response to this ITB.

At least one of the purchase orders / contracts shall be of an amount above U\$ 700,000.

Each purchase order / contract shall clearly indicate the type and quantities of items and technical specifications, contract amount, date, and customer's current contact details for references to be sought.

Name of project	Client	Contract Value	Period of activity	Types of activities undertaken	Status or Date Completed	References Contact Details (Name, Phone, Email)

#### SECTION 2 - SCOPE OF SUPPLY, TECHNICAL SPECIFICATIONS, AND RELATED SERVICES

This section should demonstrate the Bidder's responsiveness to the specification by identifying the specific components proposed, addressing the requirements, as specified, point by point; providing a detailed description of the essential performance characteristics proposed; and demonstrating how the proposed bid meets or exceeds the specifications.

2.1. Scope of Supply: Please provide a detailed description of the goods to be supplied, indicating clearly how they comply with the technical specifications required by the ITB (see below table and table in Section 3a); describe how the organisation/firm will supply the goods and any related services, keeping in mind the appropriateness to local conditions and project environment.

LOT No.	Description/ Specification of Goods	Source/ Manufacturer	Country of Origin	Qty	Quality Certificate/ Export Licenses, etc. (indicate all that applies and if attached)
4	Medium Size Solid Waste compactors of (8) m3			4	
5	Bulldozer			2	
6	Pickup double cab 4WD			2	

A supporting document with full details may be annexed to this section

- 2.2 Certification or authorization to act as Agent on behalf of the Manufacturer, or Power of Attorney, if bidder is not a manufacturer. The requested certificate shall be dated longest two months or later, before the deadline for submission of bids in response to this ITB.
- 2.3. Technical Quality Assurance Mechanisms: The bid shall also include details of the Bidder's internal technical and quality assurance review mechanisms, all the appropriate quality certificates, export licenses and other documents attesting to the superiority of the quality of the goods and technologies to be supplied.
- <u>2.4. Reporting and Monitoring</u>: Please provide a brief description of the mechanisms proposed for this project for reporting to the UNDP and partners, including a reporting schedule.
- <u>2.5. Subcontracting</u>: Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors. Special attention should be given to providing a clear picture of the role of each entity and how everyone will function as a team.
- <u>2.6. Risks / Mitigation Measures</u>: Please describe the potential risks for the implementation of this project that may impact achievement and timely completion of expected results as well as their quality. Describe measures that will be put in place to mitigate these risks.
- <u>2.7 Implementation Timelines:</u> The Bidder shall submit a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing. The project schedule shall include plan and details of manufacturing capacity, if Bidder is a manufacturer of the goods to be supplied, and/or otherwise information on manufacturing capacity for the items included in the offer.
- 2.8. Partnerships (Optional): Explain any partnerships with local, international or other organizations that are planned for the implementation of the project. Special attention should be given to providing a clear picture of the role of each entity and how everyone will function as a team. Letters of commitment from partners and an indication of whether some or all have successfully worked together on other previous projects is encouraged.
- <u>2.9 Statement of Full Disclosure</u>: This is intended to disclose any potential conflict in accordance with the definition of "conflict" under Section 4 of this document, if any.
- 2.10 Other: Any other comments or information regarding the bid and its implementation.

### Section 7: Price Schedule Form<sup>8</sup>

The Bidder is required to prepare the Price Schedule as indicated in the Instruction to Bidders.

The Price Schedule must provide a detailed cost breakdown of all goods and related services to be provided, from unit price to lot prices. Separate figures must be provided for each functional grouping or category, if any.

Any estimates for cost-reimbursable items, such as travel of experts and out-of-pocket expenses, should be listed separately.

The format shown on the following pages is suggested for use as a guide in preparing the Price Schedule. The format includes specific expenditures, which may or may not be required or applicable but are indicated to serve as examples.

No	Commodities as per specifications in Section 3a: Schedule of Requirements and Technical Specifications	Qty	Unit price	Total Price <sup>9</sup>
LOT 4	Technical Specification for Medium Size Solid Waste compactors of (8) m3 (as per technical requirements stipulated in Section 3a of this ITB and including all additional service requirements stipulated in Section 3b of this ITB, including spare parts package)	4		
4a	Cost of recommended package of spare parts for 50,000 Km operation (please detail composition of package)	4		
4b	Cost of training and related services before operation at site	4		
Total F	CA cost for 4 required units (named FCA location)			
FCA C	HARGES, if any			
Freight	charges to Amman			
BID TO	BID TOTAL, DAP Amman for item LOT 4			
Offered	FCA delivery time (in weeks) and name of FCA port of delivery			
Estima	ted transmit time to Amman			

Estimated weight and volume (shipping dimensions):	kg	m <sup>3*</sup>
Estimated Shipping dimensions:		
Estimated Number of 40'/20' Containers		
Country/s of Origin:		

 $<sup>^{8}</sup>$  No deletion or modification may be made in this form. Any such deletion or modification may lead to the rejection of the Bid.

<sup>&</sup>lt;sup>9</sup> In the case of discrepancies between unit price and total price, the unit price will be taken as reference basis in the evaluation.

No	Commodities as per specifications in Section 3a: Schedule of Requirements and Technical Specifications	Qty	Unit price	Total Price <sup>10</sup>
LOT 5	Bulldozer (as per technical requirements stipulated in Section 3a of this ITB and including all additional service requirements stipulated in Section 3b of this ITB)	2		
5a	Cost of recommended package of spare parts for 50,000 Km operation (please detail composition of package)	2		
5b	Cost of training and related services before operation at site	2		
Total F	CA cost for 2 required units (named FCA location)			
FCA C	HARGES, if any			
Freight	t charges to Amman			
BID TO	OTAL, DAP Amman for LOT 5			
Offered	FCA delivery time (in weeks) and name of FCA port of delivery			
Estima	ted transmit time to Amman			

Estimated weight and volume (shipping dimensions):	kg	m <sup>3*</sup>
Estimated Shipping dimensions:		
Estimated Number of 40'/20' Containers		
Country/s of Origin:		

No	Commodities as per specifications in Section 3a: Schedule of Requirements and Technical Specifications	Qty	Unit price	Total Price <sup>11</sup>
LOT	Pickup double cab 4WD (as per technical requirements stipulated	2		
6	in Section 3a of this ITB and including all additional service requirements stipulated in Section 3b of this ITB)			
6a	Cost of recommended package of spare parts for 50,000 Km	2		
	operation (please detail composition of package)			
Total F	CA cost for 2 required units (named FCA location)			
FCA C	HARGES, if any			
Freight	charges to Amman			
BID TO	OTAL, DAP Amman for LOT 6			
Offered	FCA delivery time (in weeks) and name of FCA port of delivery			
Estimat	ted transmit time to Amman			

Estimated weight and volume (shipping dimensions):	kg	$m^{3*}$
<b>Estimated Shipping dimensions:</b>		

<sup>&</sup>lt;sup>10</sup> In the case of discrepancies between unit price and total price, the unit price will be taken as reference basis in the evaluation. <sup>11</sup> In the case of discrepancies between unit price and total price, the unit price will be taken as reference basis in the evaluation.

Estimated Number of 40'/20' Contai	ners		
Country/s of Origin:			
BID TOTAL FCA port/place of ship			
BID TOTAL DAP AMMAN for LO	Γ 4 + LOT 5 + LOT 6		
		1	3*
Estimated weight and volume (shipp	ing dimensions):	kg	m <sup>3*</sup>
Estimated Shipping dimensions:			
Estimated Number of 40'/20' Contai	ners		
Country/s of Origin:			
Quantity discounts offered by b	idders;		
Kindly state in the following tab	le the discount % offered by the b	oidder in case recomn	nendation
to award contract for more than	n one of the LOTS included in this	ITB is issued with on	e same
supplier;			
,			
Quantity discount offered over			
Total FCA cost for required units			
(named FCA location) if awarded a			
contract for supply of LOTS 4, 5 and 6			
	<u> </u>		

## Section 8: FORM FOR PERFORMANCE SECURITY<sup>12</sup>

# (This must be finalized using the official letterhead of the Issuing Bank. Except for indicated fields, no changes may be made in this template.)

To: UNDP

[Insert contact information as provided in Data Sheet]

WHEREAS [name and address of Contractor] (hereinafter called "the Contractor") has undertaken, in pursuance of Contract No. Click to enter dated Click to enter, to deliver the goods and execute related services Click here to enter text. (hereinafter called "the Contract"):

AND WHEREAS it has been stipulated by you in the said Contract that the Contractor shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract:

AND WHEREAS we have agreed to give the Contractor such a Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Contractor, up to a total of [amount of guarantee] [in words and numbers], such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of [amount of guarantee as aforesaid] without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

This guarantee shall be valid until a date 30 days from the date of issue by UNDP of a certificate of satisfactory performance and full completion of services by the Contractor.

#### SIGNATURE AND SEAL OF THE GUARANTOR BANK

Date
Name of Bank
Address

<sup>&</sup>lt;sup>12</sup> If the RFP requires the submission of a Performance Security, which shall be made a condition to the signing and effectivity of the contract, the Performance Security that the Bidder's Bank will issue shall use the contents of this template

#### **Section 9: Contract**

## GENERAL CONDITIONS OF CONTRACTS FOR THE PROVISION OF GOODS AND SERVICES

- 1. **LEGAL STATUS OF THE PARTIES:** The United Nations Development Programme (hereinafter referred to as "UNDP") and the Contractor shall also each be referred to as a "Party" hereunder, and:
- 1.1 Pursuant, *inter alia*, to the Charter of the United Nations and the Convention on the Privileges and Immunities of the United Nations, UNDP, a subsidiary organ of the United Nations, has full juridical personality and enjoys such privileges and immunities as are necessary for the independent fulfillment of its purposes.
- 1.2 The Contractor shall have the legal status of an independent contractor *vis-à-vis* UNDP, and nothing contained in or relating to the Contract shall be construed as establishing or creating between the Parties the relationship of employer and employee or of principal and agent. The officials, representatives, employees, or subcontractors of each of the Parties shall not be considered in any respect as being the employees or agents of the other Party, and each Party shall be solely responsible for all claims arising out of or relating to its engagement of such persons or entities.
- 2. **SOURCE OF INSTRUCTIONS:** The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its obligations under the Contract. Should any authority external to UNDP seek to impose any instructions concerning or restrictions on the Contractor's performance under the Contract, the Contractor shall promptly notify UNDP and provide all reasonable assistance required by UNDP. The Contractor shall not take any action in respect of the performance of its obligations under the Contract that may adversely affect the interests of UNDP, and the Contractor shall perform its obligations under the Contract with the fullest regard to the interests of UNDP.
- 3. **RESPONSIBILITY FOR EMPLOYEES:** To the extent that the Contract involves the provision of any services to UNDP by the Contractor's officials, employees, agents, servants, subcontractors and other representatives (collectively, the Contractor's "personnel"), the following provisions shall apply:
- 3.1 The Contractor shall be responsible for the professional and technical competence of the personnel it assigns to perform work under the Contract and will select reliable and competent individuals who will be able to effectively perform the obligations under the Contract and who, while doing so, will respect the local laws and customs and conform to a high standard of moral and ethical conduct.
- 3.2 Such Contractor personnel shall be professionally qualified and, if required to work with officials or staff of UNDP, shall be able to do so effectively. The qualifications of any personnel whom the Contractor may assign or may propose to assign to perform any obligations under the Contract shall be substantially the same as, or better than, the qualifications of any personnel originally proposed by the Contractor.
- 3.3 At the option of and in the sole discretion of UNDP:
- 3.3.1 the qualifications of personnel proposed by the Contractor (e.g., a curriculum vitae) may be reviewed by UNDP prior to such personnel's performing any obligations under the Contract;
- 3.3.2 any personnel proposed by the Contractor to perform obligations under the Contract may be interviewed by qualified staff or officials of UNDP prior to such personnel's performing any obligations under the Contract; and,
- 3.3.3 in cases in which, pursuant to Article 3.2.1 or 3.2.2, above, UNDP has reviewed the qualifications of such Contractor's personnel, UNDP may reasonably refuse to accept any such personnel.
- 3.4 Requirements specified in the Contract regarding the number or qualifications of the Contractor's personnel may change during the course of performance of the Contract. Any such change shall be made only following written notice of such proposed change and upon written agreement between the Parties regarding such change, subject to the following:
- 3.4.1 UNDP may, at any time, request, in writing, the withdrawal or replacement of any of the Contractor's personnel, and such request shall not be unreasonably refused by the Contractor.
- 3.4.2 Any of the Contractor's personnel assigned to perform obligations under the Contract shall not be withdrawn or replaced without the prior written consent of UNDP, which shall not be unreasonably withheld.
- 3.4.3 The withdrawal or replacement of the Contractor's personnel shall be carried out as quickly as possible and in a manner that will not adversely affect the performance of obligations under the Contract.
- 3.4.4 All expenses related to the withdrawal or replacement of the Contractor's personnel shall, in all cases, be borne exclusively by the Contractor.
- 3.4.5 Any request by UNDP for the withdrawal or replacement of the Contractor's personnel shall not be considered to be a termination, in whole or in part, of the Contract, and UNDP shall not bear any liability in respect of such

withdrawn or replaced personnel.

- 3.4.6 If a request for the withdrawal or replacement of the Contractor's personnel is *not* based upon a default by or failure on the part of the Contractor to perform its obligations in accordance with the Contract, the misconduct of the personnel, or the inability of such personnel to reasonably work together with UNDPofficials and staff, then the Contractor shall not be liable by reason of any such request for the withdrawal or replacement of the Contractor's personnel for any delay in the performance by the Contractor of its obligations under the Contract that is substantially the result of such personnel's being withdrawn or replaced.
- 3.5 Nothing in Articles 3.2, 3.3 and 3.4, above, shall be construed to create any obligations on the part of UNDP with respect to the Contractor's personnel assigned to perform work under the Contract, and such personnel shall remain the sole responsibility of the Contractor.
- 3.6 The Contractor shall be responsible for requiring that all personnel assigned by it to perform any obligations under the Contract and who may have access to any premises or other property of UNDP shall:
- 3.6.1 undergo or comply with security screening requirements made known to the Contractor by UNDP, including but not limited to, a review of any criminal history;
- 3.6.2 when within UNDP premises or on UNDP property, display such identification as may be approved and furnished by UNDP security officials, and that upon the withdrawal or replacement of any such personnel or upon termination or completion of the Contract, such personnel shall immediately return any such identification to UNDP for cancellation.
- 3.7 Not less than one working day after learning that any of Contractor's personnel who have access to any UNDP premises have been charged by law enforcement authorities with an offense other than a minor traffic offense, the Contractor shall provide written notice to inform UNDP about the
- particulars of the charges then known and shall continue to inform UNDP concerning all substantial developments regarding the disposition of such charges.
- 3.8 All operations of the Contractor, including without limitation, storage of equipment, materials, supplies and parts, within UNDP premises or on UNDP property shall be confined to areas authorized or approved by UNDP. The Contractor's personnel shall not enter or pass through and shall not store or dispose of any of its equipment or materials in any areas within UNDP premises or on UNDP property without appropriate authorization from UNDP.

#### 4. ASSIGNMENT:

- 4.1 Except as provided in Article 4.2, below, the Contractor may not assign, transfer, pledge or make any other disposition of the Contract, of any part of the Contract, or of any of the rights, claims or obligations under the Contract except with the prior written authorization of UNDP. Any such unauthorized assignment, transfer, pledge or other disposition, or any attempt to do so, shall not be binding on UNDP. Except as permitted with respect to any approved subcontractors, the Contractor shall not delegate any of its obligations under this Contract, except with the prior written consent of UNDP. Any such unauthorized delegation, or attempt to do so, shall not be binding on UNDP.
- 4.2 The Contractor may assign or otherwise transfer the Contract to the surviving entity resulting from a reorganization of the Contractor's operations, *provided that:*
- 4.2.1 such reorganization is not the result of any bankruptcy, receivership or other similar proceedings; and,
- 4.2.2 such reorganization arises from a sale, merger, or acquisition of all or substantially all of the Contractor's assets or ownership interests; *and*,
- 4.2.3 the Contractor promptly notifies UNDP about such assignment or transfer at the earliest opportunity; and,
- 4.2.4 the assignee or transferee agrees in writing to be bound by all of the terms and conditions of the Contract, and such writing is promptly provided to UNDP following the assignment or transfer.
- 5. **SUBCONTRACTING:** In the event that the Contractor requires the services of subcontractors to perform any obligations under the Contract, the Contractor shall obtain the prior written approval of UNDP. UNDP shall be entitled, in its sole discretion, to review the qualifications of any subcontractors and to reject any proposed subcontractor that UNDP reasonably considers is not qualified to perform obligations under the Contract. UNDP shall have the right to require any subcontractor's removal from UNDP premises without having to give any justification therefor. Any such rejection or request for removal shall not, in and of itself, entitle the Contractor to claim any delays in the performance, or to assert any excuses for the non-performance, of any of its obligations under the Contract, and the Contractor shall be solely responsible for all services and obligations performed by its subcontractors. The terms of any subcontract shall be subject to, and shall be construed in a manner that is fully in accordance with, all of the terms and conditions of the Contract.
- 6. **OFFICIALS NOT TO BENEFIT:** The Contractor warrants that it has not and shall not offer any direct or indirect benefit arising from or related to the performance of the Contract or the award thereof to any representative, official, employee, or other agent of UNDP. The Contractor acknowledges and agrees that any breach of this provision is a breach of an essential term of the Contract.
- 7. **PURCHASE OF GOODS:** To the extent that the Contract involves any purchase of goods, whether in whole or in part, and unless specifically stated otherwise in the Contract, the following conditions shall apply to any purchases of goods under the Contract:
- 7.1 **DELIVERY OF GOODS:** The Contractor shall hand over or make available the goods, and UNDP shall receive the goods, at the place for the delivery of the goods and within the time for delivery of the goods specified in the Contract. The Contractor shall provide to UNDP such shipment documentation (including, without limitation, bills of

lading, airway bills, and commercial invoices) as are specified in the Contract or, otherwise, as are customarily utilized in the trade. All manuals, instructions, displays and any other information relevant to the goods shall be in the English language unless otherwise specified in the Contract. Unless otherwise stated in the Contract (including, but not limited to, in any "INCOTERM" or similar trade term), the entire risk of loss, damage to, or destruction of the goods shall be borne exclusively by the Contractor until physical delivery of the goods to UNDP in accordance with the terms of the Contract. Delivery of the goods shall not be deemed in itself as constituting acceptance of the goods by UNDP.

- 7.2 **INSPECTION OF THE GOODS:** If the Contract provides that the goods may be inspected prior to delivery, the Contractor shall notify UNDP when the goods are ready for pre-delivery inspection. Notwithstanding any pre-delivery inspection, UNDP or its designated inspection agents may also inspect the goods upon delivery in order to confirm that the goods conform to applicable specifications or other requirements of the Contract. All reasonable facilities and assistance, including, but not limited to, access to drawings and production data, shall be furnished to UNDP or its designated inspection agents at no charge therefor. Neither the carrying out of any inspections of the goods nor any failure to undertake any such inspections shall relieve the Contractor of any of its warranties or the performance of any obligations under the Contract.
- 7.3 **PACKAGING OF THE GOODS:** The Contractor shall package the goods for delivery in accordance with the highest standards of export packaging for the type and quantities and modes of transport of the goods. The goods shall be packed and marked in a proper manner in accordance with the instructions stipulated in the Contract or, otherwise, as customarily done in the trade, and in accordance with any requirements imposed by applicable law or by the transporters and manufacturers of the goods. The packing, in particular, shall mark the Contract or Purchase Order number and any other identification information provided by UNDP as well as such other information as is necessary for the correct handling and safe delivery of the goods. Unless otherwise specified in the Contract, the Contractor shall have no right to any return of the packing materials.
- 7.4 **TRANSPORTATION & FREIGHT:** Unless otherwise specified in the Contract (including, but not limited to, in any "INCOTERM" or similar trade term), the Contractor shall be solely liable for making all transport arrangements and for payment of freight and insurance costs for the shipment and delivery of the goods in accordance with the requirements of the Contract. The Contractor shall ensure that UNDP receives all necessary transport documents in a timely manner so as to enable UNDP to take delivery of the goods in accordance with the requirements of the Contract.
- 7.5 **WARRANTIES:** Unless otherwise specified in the Contract, in addition to and without limiting any other warranties, remedies or rights of UNDP stated in or arising under the Contract, the Contractor warrants and represents that:
- 7.5.1 The goods, including all packaging and packing thereof, conform to the specifications of the Contract, are fit for the purposes for which such goods are ordinarily used and for any purposes expressly made known in writing in the Contract, and shall be of even quality, free from faults and defects in design, material, manufacture and workmanship;
- 7.5.2 If the Contractor is not the original manufacturer of the goods, the Contractor shall provide UNDP with the benefit of all manufacturers' warranties in addition to any other warranties required to be provided under the Contract; 7.5.3 The goods are of the quality, quantity and description required by the Contract, including when subjected to conditions prevailing in the place of final destination;
- 7.5.4 The goods are free from any right of claim by any third-party, including claims of infringement of any intellectual property rights, including, but not limited to, patents, copyright and trade secrets;
- 7.5.5 The goods are new and unused;
- 7.5.6 All warranties will remain fully valid following any delivery of the goods and for a period of not less than one (1) year following acceptance of the goods by UNDP in accordance with the Contract;
- 7.5.7 During any period in which the Contractor's warranties are effective, upon notice by UNDP that the goods do not conform to the requirements of the Contract, the Contractor shall promptly and at its own expense correct such non-conformities or, in case of its inability to do so, replace the defective goods with goods of the same or better quality or, at its own cost, remove the defective goods and fully reimburse UNDP for the purchase price paid for the defective goods; and,
- 7.5.8 The Contractor shall remain responsive to the needs of UNDP for any services that may be required in connection with any of the Contractor's warranties under the Contract.
- 7.6 **ACCEPTANCE OF GOODS:** Under no circumstances shall UNDP be required to accept any goods that do not conform to the specifications or requirements of the Contract. UNDP may condition its acceptance of the goods upon the successful completion of acceptance tests as may be specified in the Contract or otherwise agreed in writing by the Parties. In no case shall UNDP be obligated to accept any goods unless and until UNDP has had a reasonable opportunity to inspect the goods following delivery. If the Contract specifies that UNDP shall provide a written acceptance of the goods, the goods shall not be deemed accepted unless and until UNDP in fact provides such written acceptance. In no case shall payment by UNDP in and of itself constitute acceptance of the goods.
- 7.7 **REJECTION OF GOODS:** Notwithstanding any other rights of, or remedies available to UNDP under the Contract, in case any of the goods are defective or otherwise do not conform to the specifications or other requirements of the Contract, UNDP, at its sole option, may reject or refuse to accept the goods, and within thirty (30)

days following receipt of notice from UNDP of such rejection or refusal to accept the goods, the Contractor shall, in sole option of UNDP:

- 7.7.1 provide a full refund upon return of the goods, or a partial refund upon a return of a portion of the goods, by UNDP; or,
- 7.7.2 repair the goods in a manner that would enable the goods to conform to the specifications or other requirements of the Contract; *or*,
- 7.7.3 replace the goods with goods of equal or better quality; and,
- 7.7.4 pay all costs relating to the repair or return of the defective goods as well as the costs relating to the storage of any such defective goods and for the delivery of any replacement goods to UNDP.
- 7.8 In the event that UNDP elects to return any of the goods for the reasons specified in Article 7.7, above, UNDP may procure the goods from another source. In addition to any other rights or remedies available to UNDP under the Contract, including, but not limited to, the right to terminate the Contract, the Contractor shall be liable for any additional cost beyond the balance of the Contract price resulting from any such procurement, including, *inter alia*, the costs of engaging in such procurement, and UNDP shall be entitled to compensation from the Contractor for any reasonable expenses incurred for preserving and storing the goods for the Contractor's account.
- 7.9 **TITLE:** The Contractor warrants and represents that the goods delivered under the Contract are unencumbered by any third party's title or other property rights, including, but not limited to, any liens or security interests. Unless otherwise expressly provided in the Contract, title in and to the goods shall pass from the Contractor to UNDP upon delivery of the goods and their acceptance by UNDP in accordance with the requirements of the Contract.
- 7.10 **EXPORT LICENSING:** The Contractor shall be responsible for obtaining any export license required with respect to the goods, products, or technologies, including software, sold, delivered, licensed or otherwise provided to UNDP under the Contract. The Contractor shall procure any such export license in an expeditious manner. Subject to and without any waiver of the privileges and immunities of the United Nations, UNDP shall lend the Contractor all reasonable assistance required for obtaining any such export license. Should any Governmental entity refuse, delay or hinder the Contractor's ability to obtain any such export license, the Contractor shall promptly consult with UNDP to enable UNDP to take appropriate measures to resolve the matter.

#### 8. INDEMNIFICATION:

- 8.1 The Contractor shall indemnify, defend, and hold and save harmless, UNDP, and its officials, agents and employees, from and against all suits, proceedings, claims, demands, losses and liability of any kind or nature brought by any third party against UNDP, including, but not limited to, all litigation costs and expenses, attorney's fees, settlement payments and damages, based on, arising from, or relating to:
- 8.1.1 allegations or claims that the possession of or use by UNDP of any patented device, any copyrighted material, or any other goods, property or services provided or licensed to UNDP under the terms of the Contract, in whole or in part, separately or in a combination contemplated by the Contractor's published specifications therefor, or otherwise specifically approved by the Contractor, constitutes an infringement of any patent, copyright, trademark, or other intellectual property right of any third party; *or*,
- 8.1.2 any acts or omissions of the Contractor, or of any subcontractor or anyone directly or indirectly employed by them in the performance of the Contract, which give rise to legal liability to anyone not a party to the Contract, including, without limitation, claims and liability in the nature of a claim for workers' compensation.
- 8.2 The indemnity set forth in Article 8.1.1, above, shall not apply to:
- 8.2.1 A claim of infringement resulting from the Contractor's compliance with specific written instructions by UNDP directing a change in the specifications for the goods, property, materials, equipment or supplies to be or used, or directing a manner of performance of the Contract or requiring the use of specifications not normally used by the Contractor: *or*
- 8.2.2 A claim of infringement resulting from additions to or changes in any goods, property, materials equipment, supplies or any components thereof furnished under the Contract if UNDP or another party acting under the direction of UNDP made such changes.
- 8.3 In addition to the indemnity obligations set forth in this Article 8, the Contractor shall be obligated, at its sole expense, to defend UNDP and its officials, agents and employees, pursuant to
- this Article 8, regardless of whether the suits, proceedings, claims and demands in question actually give rise to or otherwise result in any loss or liability.
- 8.4 UNDP shall advise the Contractor about any such suits, proceedings, claims, demands, losses or liability within a reasonable period of time after having received actual notice thereof. The Contractor shall have sole control of the defense of any such suit, proceeding, claim or demand and of all negotiations in connection with the settlement or compromise thereof, except with respect to the assertion or defense of the privileges and immunities of the United Nations or any matter relating thereto, for which only UNDP itself is authorized to assert and maintain. UNDP shall have the right, at its own expense, to be represented in any such suit, proceeding, claim or demand by independent counsel of its own choosing.
- 8.5 In the event the use by UNDP of any goods, property or services provided or licensed to UNDP by the Contractor, in whole or in part, in any suit or proceeding, is for any reason enjoined, temporarily or permanently, or is found to infringe any patent, copyright, trademark or other intellectual property right, or in the event of a settlement, is enjoined, limited or otherwise interfered with, then the Contractor, at its sole cost and expense, shall, promptly, either:

- 8.5.1 procure for UNDP the unrestricted right to continue using such goods or services provided to UNDP;
- 8.5.2 replace or modify the goods or services provided to UNDP, or part thereof, with the equivalent or better goods or services, or part thereof, that is non-infringing; or,
- 8.5.3 refund to UNDP the full price paid by UNDP for the right to have or use such goods, property or services, or part thereof.

#### 9. INSURANCE AND LIABILITY:

- 9.1 The Contractor shall pay UNDP promptly for all loss, destruction, or damage to the property of UNDP caused by the Contractor's personnel or by any of its subcontractors or anyone else directly or indirectly employed by the Contractor or any of its subcontractors in the performance of the Contract.
- 9.2 Unless otherwise provided in the Contract, prior to commencement of performance of any other obligations under the Contract, and subject to any limits set forth in the Contract, the Contractor shall take out and shall maintain for the entire term of the Contract, for any extension thereof, and for a period following any termination of the Contract reasonably adequate to deal with losses:
- 9.2.1 insurance against all risks in respect of its property and any equipment used for the performance of the Contract:
- 9.2.2 workers' compensation insurance, or its equivalent, or employer's liability insurance, or its equivalent, with respect to the Contractor's personnel sufficient to cover all claims for injury, death and disability, or any other benefits required to be paid by law, in connection with the performance of the Contract;
- 9.2.3 liability insurance in an adequate amount to cover all claims, including, but not limited to, claims for death and bodily injury, products and completed operations liability, loss of or damage to property, and personal and advertising injury, arising from or in connection with the Contractor's performance under the Contract, including, but not limited to, liability arising out of or in connection with the acts or omissions of the Contractor, its personnel, agents, or invitees, or the use, during the performance of the Contract, of any vehicles, boats, airplanes or other transportation vehicles and equipment, whether or not owned by the Contractor; *and*,
- 9.2.4 such other insurance as may be agreed upon in writing between UNDP and the Contractor.
- 9.3 The Contractor's liability policies shall also cover subcontractors and all defense costs and shall contain a standard "cross liability" clause.
- 9.4 The Contractor acknowledges and agrees that UNDP accepts no responsibility for providing life, health, accident, travel or any other insurance coverage which may be necessary or desirable in respect of any personnel performing services for the Contractor in connection with the Contract.
- 9.5 Except for the workers' compensation insurance or any self-insurance program maintained by the Contractor and approved by UNDP, in its sole discretion, for purposes of fulfilling the Contractor's requirements for providing insurance under the Contract, the insurance policies required under the Contract shall:
- 9.5.1 name UNDP as an additional insured under the liability policies, including, if required, as a separate endorsement under the policy:
- 9.5.2 include a waiver of subrogation of the Contractor's insurance carrier's rights against UNDP;
- 9.5.3 provide that UNDP shall receive written notice from the Contractor's insurance carrier not less than thirty (30) days prior to any cancellation or material change of coverage; and,
- 9.5.4 include a provision for response on a primary and non-contributing basis with respect to any other insurance that may be available to UNDP.
- 9.6 The Contractor shall be responsible to fund all amounts within any policy deductible or retention.
- 9.7 Except for any self-insurance program maintained by the Contractor and approved by UNDP for purposes of fulfilling the Contractor's requirements for maintaining insurance under the Contract, the Contractor shall maintain the insurance taken out under the Contract with reputable insurers that are in good financial standing and that are acceptable to UNDP. Prior to the commencement of any obligations under the Contract, the Contractor shall provide UNDP with evidence, in the form of certificate of insurance or such other form as UNDP may reasonably require, that demonstrates that the Contractor has taken out insurance in accordance with the requirements of the Contract. UNDP reserves the right, upon written notice to the Contractor, to obtain copies of any insurance policies or insurance program descriptions required to be maintained by the Contractor under the Contract. Notwithstanding the provisions of Article 9.5.3, above, the Contractor shall promptly notify UNDP concerning any cancellation or material change of insurance coverage required under the Contract.
- 9.8 The Contractor acknowledges and agrees that neither the requirement for taking out and maintaining insurance as set forth in the Contract nor the amount of any such insurance, including, but not limited to, any deductible or retention relating thereto, shall in any way be construed as limiting the Contractor's liability arising under or relating to the Contract.
- 10. **ENCUMBRANCES AND LIENS**: The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with UNDP against any monies due to the Contractor or that may become due for any work done or against any goods supplied or materials furnished under the Contract, or by reason of any other claim or demand against the Contractor or UNDP.
- 11. **EQUIPMENT FURNISHED BY UNDP TO THE CONTRACTOR**: Title to any equipment and supplies that may be furnished by UNDP to the Contractor for the performance of any obligations under the Contract shall rest with UNDP, and any such equipment shall be returned to UNDP at the conclusion of the Contract or when no longer needed by

the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear, and the Contractor shall be liable to compensate UNDP for the actual costs of any loss of, damage to, or degradation of the equipment that is beyond normal wear and tear.

#### 12. COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

- 12.1 Except as is otherwise expressly provided in writing in the Contract, UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract. The Contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for UNDP.
- 12.2 To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.
- 12.3 At the request of UNDP, the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to UNDP in compliance with the requirements of the applicable law and of the Contract.
- 12.4 Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of UNDP, shall be made available for use or inspection by UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.
- 13. PUBLICITY, AND USE OF THE NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS: The Contractor shall not advertise or otherwise make public for purposes of commercial advantage or goodwill that it has a contractual relationship with UNDP or the United Nations, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or the United Nations, or any abbreviation of the name of UNDP or the United Nations in connection with its business or otherwise without the written permission of UNDP.
- 14. **CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION**: Information and data that is considered proprietary by either Party or that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:
- 14.1 The recipient ("Recipient") of such Information shall:
- 14.1.1 use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar Information that it does not wish to disclose, publish or disseminate; and,
- 14.1.2 use the Discloser's Information solely for the purpose for which it was disclosed.
- 14.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 14, the Recipient may disclose Information to:
- 14.2.1 any other party with the Discloser's prior written consent; and,
- 14.2.2 the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees, officials, representatives and agents of any legal entity that it controls, controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, *provided that*, for these purposes a controlled legal entity means:
- 14.2.2.1 a corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; *or*,
- 14.2.2.2 any entity over which the Party exercises effective managerial control; or,
- 14.2.2.3 for UNDP, the United Nations or a principal or subsidiary organ of the United Nations established in accordance with the Charter of the United Nations.
- 14.3 The Contractor may disclose Information to the extent required by law, *provided that*, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give UNDP sufficient prior notice of a request for the disclosure of Information in order to allow UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.
- 14.4 UNDP may disclose Information to the extent as required pursuant to the Charter of the United Nations, or pursuant to resolutions or regulations of the General Assembly or rules promulgated thereunder.
- 14.5 The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder.
- 14.6 These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including

any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

#### 15. FORCE MAJEURE; OTHER CHANGES IN CONDITIONS:

- 15.1 In the event of and as soon as possible after the occurrence of any cause constituting *force majeure*, the affected Party shall give notice and full particulars in writing to the other Party, of such occurrence or cause if the affected Party is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under the Contract. The affected Party shall also notify the other Party of any other changes in condition or the occurrence of any event which interferes or threatens to interfere with its performance of the Contract. Not more than fifteen (15) days following the provision of such notice of *force majeure* or other changes in condition or occurrence, the affected Party shall also submit a statement to the other Party of estimated expenditures that will likely be incurred for the duration of the change in condition or the event of *force majeure*. On receipt of the notice or notices required hereunder, the Party not affected by the occurrence of a cause constituting *force majeure* shall take such action as it reasonably considers to be appropriate or necessary in the circumstances, including the granting to the affected Party of a reasonable extension of time in which to perform any obligations under the Contract.
- 15.2 If the Contractor is rendered unable, wholly or in part, by reason of *force majeure* to perform its obligations and meet its responsibilities under the Contract, UNDP shall have the right to suspend or terminate the Contract on the same terms and conditions as are provided for in Article 16, "Termination," except that the period of notice shall be seven (7) days instead of thirty (30) days. In any case, UNDP shall be entitled to consider the Contractor permanently unable to perform its obligations under the Contract in case the Contractor is unable to perform its obligations, wholly or in part, by reason of *force majeure* for any period in excess of ninety (90) days.
- 15.3 Force majeure as used herein means any unforeseeable and irresistible act of nature, any act of war (whether declared or not), invasion, revolution, insurrection, terrorism, or any other acts of a similar nature or force, provided that such acts arise from causes beyond the control and without the fault or negligence of the Contractor. The Contractor acknowledges and agrees that, with respect to

any obligations under the Contract that the Contractor must perform in areas in which UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas, or to any incidents of civil unrest occurring in such areas, shall not, in and of itself, constitute *force majeure* under the Contract.

#### 16. **TERMINATION**:

- 16.1 Either Party may terminate the Contract for cause, in whole or in part, upon thirty (30) day's notice, in writing, to the other Party. The initiation of conciliation or arbitral proceedings in accordance with Article 19 "Settlement of Disputes." below, shall not be deemed to be a "cause" for or otherwise to be in itself a termination of the Contract.
- 16.2 UNDP may terminate the Contract at any time by providing written notice to the Contractor in any case in which the mandate of UNDP applicable to the performance of the Contract or the funding of UNDP applicable to the Contract is curtailed or terminated, whether in whole or in part. In addition, unless otherwise provided by the Contract, upon sixty (60) day's advance written notice to the Contractor, UNDP may terminate the Contract without having to provide any justification therefor.
- 16.3 In the event of any termination of the Contract, upon receipt of notice of termination that has been issued by UNDP, the Contractor shall, except as may be directed by UNDP in the notice of termination or otherwise in writing:
- 16.3.1 take immediate steps to bring the performance of any obligations under the Contract to a close in a prompt and orderly manner, and in doing so, reduce expenses to a minimum;
- 16.3.2 refrain from undertaking any further or additional commitments under the Contract as of and following the date of receipt of such notice:
- 16.3.3 place no further subcontracts or orders for materials, services, or facilities, except as UNDP and the Contractor agree in writing are necessary to complete any portion of the Contract that is not terminated;
- 16.3.4 terminate all subcontracts or orders to the extent they relate to the portion of the Contract terminated;
- 16.3.5 transfer title and deliver to UNDP the fabricated or unfabricated parts, work in process, completed work, supplies, and other material produced or acquired for the portion of the Contract terminated;
- 16.3.6 deliver all completed or partially completed plans, drawings, information, and other property that, if the Contract had been completed, would be required to be furnished to UNDP thereunder;
- 16.3.7 complete performance of the work not terminated; and,
- 16.3.8 take any other action that may be necessary, or that UNDP may direct in writing, for the minimization of losses and for the protection and preservation of any property, whether tangible or intangible, related to the Contract that is in the possession of the Contractor and in which UNDP has or may be reasonably expected to acquire an interest.
- 16.4 In the event of any termination of the Contract, UNDP shall be entitled to obtain reasonable written accountings from the Contractor concerning all obligations performed or pending in accordance with the Contract. In addition, UNDP shall not be liable to pay the Contractor except for those goods delivered and services provided to UNDP in accordance with the requirements of the Contract, but only if such goods or services were ordered, requested or otherwise provided prior to the Contractor's receipt of notice of termination from UNDP or prior to the Contractor's tendering of notice of termination to UNDP.
- 16.5 UNDP may, without prejudice to any other right or remedy available to it, terminate the Contract forthwith in the event that:

- 16.5.1 the Contractor is adjudged bankrupt, or is liquidated, or becomes insolvent, or applies for a moratorium or stay on any payment or repayment obligations, or applies to be declared insolvent;
- 16.5.2 the Contractor is granted a moratorium or a stay, or is declared insolvent;
- 16.5.3 the Contractor makes an assignment for the benefit of one or more of its creditors;
- 16.5.4 a Receiver is appointed on account of the insolvency of the Contractor;
- 16.5.5 the Contractor offers a settlement in lieu of bankruptcy or receivership; or,
- 16.5.6 UNDP reasonably determines that the Contractor has become subject to a materially adverse change in its financial condition that threatens to substantially affect the ability of the Contractor to perform any of its obligations under the Contract.
- 16.6 Except as prohibited by law, the Contractor shall be bound to compensate UNDP for all damages and costs, including, but not limited to, all costs incurred by UNDP in any legal or non-legal proceedings, as a result of any of the events specified in Article 16.5, above, and resulting from or relating to a termination of the Contract, even if the Contractor is adjudged bankrupt, or is granted a moratorium or stay or is declared insolvent. The Contractor shall immediately inform UNDP of the occurrence of any of the events specified in Article 16.5, above, and shall provide UNDP with any information pertinent thereto.
- 16.7 The provisions of this Article 16 are without prejudice to any other rights or remedies of UNDP under the Contract or otherwise.
- 17. **NON-WAIVER OF RIGHTS**: The failure by either Party to exercise any rights available to it, whether under the Contract or otherwise, shall not be deemed for any purposes to constitute a waiver by the other Party of any such right or any remedy associated therewith, and shall not relieve the Parties of any of their obligations under the Contract.
- 18. **NON-EXCLUSIVITY:** Unless otherwise specified in the Contract, UNDP shall have no obligation to purchase any minimum quantities of goods or services from the Contractor, and UNDP shall have no limitation on its right to obtain goods or services of the same kind, quality and quantity described in the Contract, from any other source at any time. 19. **SETTLEMENT OF DISPUTES**:
- 19.1 **AMICABLE SETTLEMENT**: The Parties shall use their best efforts to amicably settle any dispute, controversy, or claim arising out of the Contract or the breach, termination, or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the Conciliation Rules then obtaining of the United Nations Commission on International Trade Law ("UNCITRAL"), or according to such other procedure as may be agreed between the Parties in writing.
- 19.2 **ARBITRATION**: Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 19.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.
- 20. **PRIVILEGES AND IMMUNITIES**: Nothing in or relating to the Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

#### 21. TAX EXEMPTION:

- 21.1 Article II, Section 7, of the Convention on the Privileges and Immunities of the United Nations provides, *inter alia*, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the exemptions of the United Nations from such taxes, restrictions, duties, or charges, the Contractor shall immediately consult with UNDP to determine a mutually acceptable procedure.
- 21.2 The Contractor authorizes UNDP to deduct from the Contractor's invoices any amount representing such taxes, duties or charges, unless the Contractor has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties, or charges under written protest. In that event, the Contractor shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized, and UNDP shall reimburse the Contractor for any such taxes, duties, or charges so authorized by UNDP and paid by the Contractor under written protest.
- 22. **OBSERVANCE OF THE LAW**: The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the Contract. In addition, the Contractor shall maintain

compliance with all obligations relating to its registration as a qualified vendor of goods or services to UNDP, as such obligations are set forth in UNDP vendor registration procedures.

#### 23. MODIFICATIONS:

- 23.1 Pursuant to the Financial Regulations and Rules of UNDP, only the Chief Procurement Officer of UNDP, or such other Contracting authority as UNDP has made known to the Contractor in writing, possesses the authority to agree on behalf of UNDP to any modification of or change in the Contract, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in the Contract shall be valid and enforceable against UNDP unless provided by a valid written amendment to the Contract signed by the Contractor and the Chief Procurement Officer of UNDP or such other contracting authority.
- 23.2 If the Contract shall be extended for additional periods in accordance with the terms and conditions of the Contract, the terms and conditions applicable to any such extended term of the Contract shall be the same terms and conditions as set forth in the Contract, unless the Parties shall have agreed otherwise pursuant to a valid amendment concluded in accordance with Article 23.1, above.
- 23.3 The terms or conditions of any supplemental undertakings, licenses, or other forms of agreement concerning any goods or services provided under the Contract shall not be valid and enforceable against UNDP nor in any way shall constitute an agreement by UNDP thereto unless any such undertakings, licenses or other forms are the subject of a valid amendment concluded in accordance with Article 23.1, above.

#### 24. AUDITS AND INVESTIGATIONS:

- 24.1 Each invoice paid by UNDP shall be subject to a post-payment audit by auditors, whether internal or external, of UNDP or by other authorized and qualified agents of UNDP at any time during the term of the Contract and for a period of two (2) years following the expiration or prior termination of the Contract. UNDP shall be entitled to a refund from the Contractor for any amounts shown by such audits to have been paid by UNDP other than in accordance with the terms and conditions of the Contract.
- 24.2 The Contractor acknowledges and agrees that, from time to time, UNDP may conduct investigations relating to any aspect of the Contract or the award thereof, the obligations performed under the Contract, and the operations of the Contractor generally relating to performance of the Contract. The right of UNDP to conduct an investigation and the Contractor's obligation to comply with such an investigation shall not lapse upon expiration or prior termination of the Contract. The Contractor shall provide its full and timely cooperation with any such inspections, post-payment audits or investigations. Such cooperation shall include, but shall not be limited to, the Contractor's obligation to make available its personnel and any relevant documentation for such purposes at reasonable times and on reasonable conditions and to grant to UNDP access to the Contractor's premises at reasonable times and on reasonable conditions in connection with such access to the Contractor's personnel and relevant documentation. The Contractor shall require its agents, including, but not limited to, the Contractor's attorneys, accountants or other advisers, to reasonably cooperate with any inspections, post-payment audits or investigations carried out by UNDP hereunder.

#### 25. LIMITATION ON ACTIONS:

- 25.1 Except with respect to any indemnification obligations in Article 8, above, or as are otherwise set forth in the Contract, any arbitral proceedings in accordance with Article 19.2, above, arising out of the Contract must be commenced within three years after the cause of action has accrued.
- 25.2 The Parties further acknowledge and agree that, for these purposes, a cause of action shall accrue when the breach actually occurs, or, in the case of latent defects, when the injured Party knew or should have known all of the essential elements of the cause of action, or in the case of a breach of warranty, when tender of delivery is made, except that, if a warranty extends to future performance of the goods or any process or system and the discovery of the breach consequently must await the time when such goods or other process or system is ready to perform in accordance with the requirements of the Contract, the cause of action accrues when such time of future performance actually begins.
- 26. CHILD LABOR: The Contractor represents and warrants that neither it, its parent entities (if any), nor any of the Contractor's subsidiary or affiliated entities (if any) is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, *inter alia*, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral, or social development. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 27. **MINES**: The Contractor warrants and represents that neither it, its parent entities (if any), nor any of the Contractor's subsidiaries or affiliated entities (if any) is engaged in the sale or manufacture of anti-personnel mines or components utilized in the manufacture of anti-personnel mines. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

#### 28. **SEXUAL EXPLOITATION**:

28.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by its employees or any other persons engaged and controlled by the Contractor to perform any services under the

Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all reasonable and appropriate measures to prohibit its employees or other persons engaged and controlled by it from exchanging any money, goods, services, or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of these provisions shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

28.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

#### SPECIAL CONDITIONS

The following Special Conditions of Contract shall supplement the General Conditions of Contracts for the Provision of Goods and Services (Section 3):

ACCEPTANCE OF THE PURCHASE ORDER	The resulting Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy within the time specified. Acceptance of the Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of the Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.
LIQUIDATED DAMAGES FOR NOT MEETING DELIVERY (refer to Art. 7.1)	If the Supplier fails to supply the specified goods within the time period(s) stipulated by the Purchase Order, the Purchaser shall, without prejudice to its other remedies under the contract, deduct from the Purchase Order price, as liquidated damages, a sum equivalent to 0.5 percent of the price of the complete consignment or service (Consignments and Services as specified in Section 6 Price Schedule) for each day of delay until actual delivery or completion, up to a maximum deduction of 10 percent of the Purchase Order price. Once the maximum is reached, the Purchaser may consider termination of the PO.
WARRANTY (ref. to Art. 7.5)	The warranty period shall be as Required in Section 3 and following acceptance of the goods by UNDP at destination. Further details on Warranty Services required are included in Section 3
GOODS AND SERVICES DEFINED	Goods are hereinafter deemed to include, without limitation, equipment, spare parts, commodities, raw materials, components, customized and standard software as required, intermediate products and products which the Supplier is required to supply under the Purchase Order.
	Services are to include design, installation and commissioning, training services, technical assistance and warranty services as required to supply in the Purchase Order
FIRE AND EXTENDED COVERAGE INSURANCE (ref. to Art 9.2)	At all times prior to delivery, the Supplier shall effect and maintain continuous fire, hazard and extended coverage insurance upon any goods subject to this Order in an amount equal to the sound insurable value of such goods and labour incorporated therein with loss payable to the Supplier and UNDP as their interests may appear.
AFTER SALES SERVICE	The Supplier shall maintain or provide a local service organization constituted to handle requests from UNDP or its clients for technical assistance, maintenance, service, repairs and overhaul of the goods, as specified in Requirements Section 3.

(ref. to Art 7.5.8)	
TRADE TERMS (ref. to Art 7)	Whenever an INCOTERM is used in this Order it shall be interpreted in accordance with the INCOTERMS 2010.
PAYMENT	UNDP shall, on fulfilment of the Delivery Terms, unless otherwise provided in the Purchase Order, make payment within 30 days of receipt of the Supplier's original invoice for the goods and copies of the shipping documents specified in the Purchase Order. Similarly, payment for Services will be due within 30 days from receipt of original Supplier's invoice accompanied by certificate of completion and acceptance of Services issued by the End User.
	Payment against the invoice referred to above will reflect any discount shown under the payment terms of the Purchase Order, provided payment is made within the period required by such payment terms.
	Unless authorized by UNDP, the Supplier shall submit one invoice in respect of the Purchase Order, and such invoice must indicate the Purchase Order's identification number.
	The prices shown in the Purchase Order may not be increased except by express written agreement of UNDP.
	Payment by UNDP does not imply acceptance of goods nor of any related work or services under this Order
PACKAGING:	The Supplier also warrants that the goods are securely contained, packaged and marked, taking into consideration the mode(s) of shipment, in a manner so as to protect the goods during delivery to their ultimate destination.

## **Section 10: Check-list Form**

Activity	Yes/No/NA	Page No or document reference in your Bid	Any Remark
Have you duly completed, signed			
and included the following			
documents? i.e.:			
-Bid Submission Cover Letter Form (see ITB Section 4)			
-Documents Establishing the Eligibility and Qualifications of the Bidder (see ITB Section 5)			
-Technical Bid (see prescribed form in ITB Section 6)			
-Price Schedule (see prescribed form in ITB Section 7)			
Have you provided information/documentation in order for us to be able to establish your qualification as a Bidder as requested in C.15.1? i.e.			
- Company Profile			
- Tax Registration/Payment Certificate			
- Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, quality conforming standard of machinery, truck or equipment			
- Environmental Compliance Certificates, Accreditations,			
- Plan and details of manufacturing capacity, if Bidder is a manufacturer of the goods to be supplied,			
Certification or authorization to act as Agent on behalf of the Manufacturer, or Power of Attorney, if you company or			
organization is not the			

manufacturer of the items.  - Statement of Satisfactory Performance from 3 relevant Clients.  - Experience and technical capacity related documents  - Financial capability related documents  Have you provided documentations or information required under Section 6 Technical Bid form of this ITB as requested C.15? i.e.  - Technical description of items  - Bidder's Statement Regarding Deviations/Non-Compliance - Descriptive literature:  Have you provided documentations or information required under Section 3b: Related services i.e.  - Delivery Term (DAP) [INCOTERMS 2010] - Mode of Transport Preferred  - Warranty requirements - Preferred Delivery time - After sales & maintenance requirements - Training programs - Spare parts manual - Service manuals		I	ı
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