

REQUEST FOR PROPOSAL (RFP)

All Qualified Firms	DATE: 4 th October, 2015
	REFERENCE: RFP_ GIS expert to support Data innovation projects.

Dear Sir / Madam:

We kindly request you to submit your Proposal for <u>GIS expert to support Data innovation</u> <u>projects.</u>

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or before 19th September 2015 at 11:00am. Your offer, comprising of a Technical and Financial Proposal <u>should be sealed separately</u> in different enveloped envelopes (Your Technical Proposal sealed separately from the Financial Proposal) and submitted to the address below:

United Nations Development Programme
Plot 11 Yusuf Lule Road
Attention: Registry

Your Proposal must be expressed in the *English*, and valid for a minimum period of *120 days*

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your Proposal by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

The Proposal that complies with all of the requirements meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link: http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

Thomas Ole-Kuyan **Deputy Country Director (Operations)**4th October, 2014

Annex 1

Description of Requirements

Context of the Requirement	Pulse Lab Kampala builds tools that support the incorporation of spatial data with new sources of digital data. The tools are normally presented as user-friendly online dashboards and associated graphs and maps. The expert will support the incorporation of spatial data into data innovation projects undertaken by Pulse Lab Kampala		
Implementing Partner of UNDP	Pulse Lab Kampala		
Brief Description of the Required Services ¹	The expert will collect, convert, process and generate geo-referenced data as needed to be incorporated in analytical tools (mainly web-based) developed by the Lab. The expert will advise Pulse Lab Kampala on GIS analysis to further incorporate available and new spatial data into data innovation projects.		
List and Description of Expected Outputs to be Delivered	 Collation of GIS data sources Report to support the acquisition of GIS data sources Conversion of GIS data sources to a consistent format (shape file format, projection, extent) Calculation of additional layers with spatial data for the locations of geospatial features Processing satellite imagery spatial datasets to show trends Report on data availability, challenges and processing needs to locate and map spatial data Report with advice on cartography for visualizations 		
Person to Supervise the Work/Performance of the Service Provider	Manager, Pulse Lab Kampala		
Frequency of Reporting	Weekly		
Progress Reporting Requirements	Technical progress shall be reported to Pulse Lab Kampala. Reporting shall follow the milestones as stipulated in this ToR.		
Location of work	Kampala		
Expected duration of work	One Year (12 Months)		
Target start date	30 th October 2015		
Latest completion date	30 th September 2016		
Special Security Requirements	□ Others (Not Applicable)		
Facilities to be Provided by	□ Others		

 $^{^{1}}$ A detailed TOR may be attached if the information listed in this Annex is not sufficient to fully describe the nature of the work and other details of the requirements.

UNDP (i.e., must be excluded from Price	All costs needed to achieve the deliverables set forth in this RFP are to be included in the financial group and from the ofference (transport		
	to be included in the financial proposals from the offerors (transport,		
Proposal)	professional fees, software, hardware, communication, consumables		
	etc)		
Implementation Schedule			
indicating breakdown and	☑ Required: To be included in the Technical Proposal		
timing of activities/sub-			
activities			
Names and curriculum vitae	☑ Required		
of individuals who will be	Technical proposals must identify who in the company would		
involved in completing the	be taking the role of Team Leader and specify the roles of the different		
services	Staff proposed. CVs of the selected individuals should be part of the		
	technical proposal.		
Currency of Proposal	☑ Local Currency		
Value Added Tax on Price	☑ Must be Inclusive of VAT and other applicable indirect taxes; in case of		
Proposal ²	VAT; this may be added as a separate line item, clearly stating so.		
Validity Period of Proposals	120 days		
(Counting for the last day of			
submission of quotes)	In exceptional circumstances, UNDP may request the Proposer to		
	extend the validity of the Proposal beyond what has been initially		
	indicated in this RFP. The Proposal shall then confirm the extension in		
	writing, without any modification whatsoever on the Proposal.		
Partial Quotes	■ Not permitted		
Payment Terms ³			
Person(s) to review/inspect/	Manager, Pulse Lab Kampala, Data Scientist		
approve outputs/completed			
services and authorize the			
disbursement of payment			
Type of Contract to be	☑ Long Term Agreement		
Signed			
	☑ Highest Combined Score (based on the 70% technical offer and 30%		
Criteria for Contract Award	price weight distribution)		
	☑ Full acceptance of the UNDP Contract General Terms and Conditions		
	(GTC). This is a mandatory criterion and cannot be deleted regardless of		
	the nature of services required. Non-acceptance of the GTC may be		
	grounds for the rejection of the Proposal.		
Cuitania fantha Assassa	Tasksiasi Promosal (70%)		
Criteria for the Assessment	Technical Proposal (70%)		
of Proposal	区 Expertise of the Firm		

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² VAT exemption status varies from one country to another. Pls. check whatever is applicable to the UNDP CO/BU requiring the service.

³ UNDP preference is not to pay any amount in advance upon signing of contract. If the Service Provider strictly requires payment in advance, it will be limited only up to 20% of the total price quoted. For any higher percentage, or any amount advanced exceeding \$30,000, UNDP shall require the Service Provider to submit a bank guarantee or bank cheque payable to UNDP, in the same amount as the payment advanced by UNDP to the Service Provider.

	Methodology, Its Appropriateness to the Condition and Timeliness of the Implementation Plan		
	☑ Management Structure and Qualification of Key Personnel		
	Financial Proposal (30%)		
	To be computed as a ratio of the Proposal's offer to the lowest price		
	among the proposals received by UNDP.		
UNDP will award the contract to:	☑ One and only one Service Provider		
Annexes to this RFP ⁴	 ✓ Form for Submission of Proposal (Annex 2) ✓ General Terms and Conditions / Special Conditions (Annex 3)⁵ ✓ Detailed TOR (annex 4) 		
Contact Person for Inquiries	Justine Viola Naiga-Bagonza		
(Written inquiries only) ⁶	Procurement Analyst, UNDP		
	Email: justine.naiga-bagonza@undp.org; and diana.nabbanja@undp.org		
	- Any delay in UNDP's response shall be not used as a reason for extending		
	the deadline for submission, unless UNDP determines that such an		
	extension is necessary and communicates a new deadline to the Proposers.		
	None		
Other Information [pls. specify]			

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⁴ Where the information is available in the web, a URL for the information may simply be provided.

⁵ Service Providers are alerted that non-acceptance of the terms of the General Terms and Conditions (GTC) may be grounds for disqualification from this procurement process.

grounds for disqualification from this procurement process.

This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

Evaluation Criteria

Summar	y of Technical Proposal Evaluation Forms	Score Weight	Points Obtainable
1.	Expertise of Firm / Organization	30%	30
2.	Proposed Methodology, Approach and Implementation Plan	40%	40
3.	Management Structure and Key Personnel	30%	30
	Total		100

	al Proposal Evaluation	Points obtainable
Form 1		
	Expertise of the Organization	
1.1	Reputation of Organization and Staff / Credibility / Reliability /	5
	Industry Standing	
	- To be based on previous experience with other reputable	
	organizations	
	- Established with insurance related operations in Uganda	
1.2	General Organizational Capability which is likely to affect	9
	implementation	
	- Financial stability (Include updated bank statement for the	
	last six months)	
	- Age/size of the firm	
	- Strength of project management support	
	- Project management controls	
1.3	Extent to which any work would be subcontracted (subcontracting	1.5
	carries additional risks which may affect project implementation,	
	but properly done it offers a chance to access specialized skills.)	
1.4	Quality assurance procedures	2.5
	- Ability of the contracted organization to produce timely qualitative	
	and precise informative reports	
1.5	Relevance of:	12
	- Knowledge in Community mobilization and introduction to	
	knew specialized concepts and practices	
	- Experience in Similar activities in the last 2 years (Please	
	provide these for reference purposes)	
	- The team must have practical experience in management of	
	databases, weather and agro-based records management	
		30
Total Po	art 1	30

Technical Proposal Evaluation - Form 2			Points Obtainable	
	Proposed Methodology, Approach and Im	plementa	ntion Plan	
2.1	3			
2.2	To what degree does the Proposer understand the task? Have the important aspects of the task been addressed in su	ıfficient de	etail?	2.5
2.3	Are the different components of the project adequately weight	ghted rela	tive to one	2.0
	another?			
2.5	Is the conceptual framework adopted appropriate for the ta			6.5
2.6	Is the scope of task well defined and does it correspond to the			17.5
2.7	Is the presentation clear and is the sequence of activities and		ning logical,	8.5
	realistic and promise efficient implementation to the project	t?		
	Total Part 2			40
Technic	cal Proposal Evaluation - Form 3			Points Obtainable
	·			
	Management Structure and Key	Personne		
3.1	Team Leader			14
			Sub-Score	
	General Qualification (Bachelors Degree in Geography,		12	
	Environmental Sciences, GIS or related qualification from a			
	recognized University. Master's and Doctorate qualification	for the		
	Team Leader in a relevant field will be a great advantage.)			
	Suitability for the Project			
	- At least 6 years each of relevant practical work	6.0		
	experience in the field of GIS analysis	6.0		
	- Experience working with NGOs, private sector and UN	6.0		
	agencies			
	- Language Qualifications: Fluent in English and good English writing 2.0		2.0	
skills		4.4		
2.2	2.2 Tubelists and		14	12
3.2	Technical Expert		Sub-Score	12
	General Qualification (Masters Degree in Geography, Environmental 10		10	
	Sciences, GIS or related qualification from a recognized University).			
	Suitability for the Project			
	- At least 4 years each of relevant practical work	5.5		
	experience in the GIS Analysis			

	- Experience working NGOs, private sector and UN agencies in developing systems.	4.5		
	- Language Qualifications: : Fluent in English and good English writing skills		2.0	
			12	
3.3	Support Staff (if any)			4
			Sub-Score	
	General Qualification (a Degree in Computer Science, record	S	3	
	keeping, or related qualification from a recognized University). Suitability for the Project			
	- At least 2 years each of relevant practical work	2.0		
	experience in research tools development,			
	database/records management for agro-based enterprises			
	- Experience working with insurance companies or	1.0		
	research institutions			
	- Language Qualification: Fluent in English and good		1.0	
	English writing skills			
			4.0	
				30
	Total Part 3			

ANNEX 2

Terms of Reference

Consultant for GIS Expert to support Data Innovation projects - Pulse Lab Kampala

I. Position information

Title: Consultant for GIS Expert to support Data Innovation projects

Type of contract: Long term Agreement (LTA)

Duty Station: Kampala Start Date: immediately

Duration of assignment: The contract will be effective from date of signing and may be extended up to 3 years based on satisfactory performance.

II. Background and rationale

Global Pulse (http://www.unglobalpulse.org/about-new) is an innovation initiative of the United Nations Secretary-General on Big Data. Its vision is a future in which big data is harnessed safely and responsibly as a public good. Its mission is to accelerate discovery, development and scaled adoption of big data innovation for sustainable development and humanitarian action. Global Pulse is building a catalytic network of in-country innovation centers, which will test new tools, data and analysis, share what lessons with the global community, mainstream successful approaches for real-time impact monitoring into policymaking. The first Lab has been established in New York (Pulse Lab New York) followed by Jakarta, Indonesia and Kampala, Uganda.

Pulse Lab Kampala (http://www.unglobalpulse.org/kampala) is an inter-agency initiative of the United Nations under the Office of the Resident Coordinator in Uganda. The first of its kind in Africa, it brings together researchers from Government, the UN, non-governmental organizations and private sector to explore the utility of new sources of digital "Big Data" (such as social media, mobile data, online information) and real-time analysis techniques for social development monitoring and program planning.

A data revolution is underway in Uganda and in Africa. There is more data now than ever. New technologies are leading to an exponential increase in the volume and types of data available, creating unprecedented possibilities for informing and transforming society and protecting the environment. There is more data produced in the last 2 years than in all of human history. There is a tremendous potential in new technology; indeed, this is the forefront of the data revolution already well underway in in the private sector. The new SDGs agenda will have increased demands — and opportunities—for the use of data. Pulse Lab Kampala supports the UN Country team to tap into the revolution obtaining more and better data to support development work and humanitarian action supporting:

- 1. Enhance Early Warning: Detection of anomalous trends and patterns of events enables early warning of emerging crises and earlier responses to prevent long-term harm;
- 2. Real-Time Awareness: An up-to-date picture of trends, hotspots and dynamic changes in population behaviour enhances programme planning and monitoring of implementation and
- 3. Rapid Impact Monitoring and Evaluation: Timely feedback on the impact of programmes and policies allows for adaptive course correction and accelerated achievement of results.

Pulse Lab Kampala buids tools that support the incorporation of spatial data with new sources of digital data. The tools are normally presented as user-friendly online dashboards and associated graphs and

maps. The expert will support the incorporation of spatial data into data innovation projects undertaken by Pulse Lab Kampala.

III. Description of assignment

The expert will collect, convert, process and generate geo-referenced data as needed to be incorporated in analytical tools (mainly web-based) developed by the Lab. The expert will advise Pulse Lab Kampala on GIS analysis to further incorporate available and new spatial data into data innovation projects.

IV. Methodology

- The expert is expected to work in close consultation with the Data Science team at Pulse Lab Kampala;
- The expert will work along with the team at Pulse Lab Kampala;
- Copyright and ownership all materials produced and other intellectual property will be solely owned by Pulse Lab Kampala. Any material provided to the expert will remain the property of Pulse Lab Kampala.

V. Expected deliverables

- Collation of GIS data sources
- Report to support the acquisition of GIS data sources
- Conversion of GIS data sources to a consistent format (shape file format, projection, extent)
- Calculation of additional layers with spatial data for the locations of geospatial features
- Processing satellite imagery spatial datasets to show trends
- Report on data availability, challenges and processing needs to locate and map spatial data
- Report with advice on cartography for visualizations

VI. Duration

The contract will be effective from date of signing and may be extended up to 3 years.

VII. Working arrangements

Institutional Arrangements

- The consultant will report to Pulse Lab Kampala Data Scientist on a regular basis on the progress in line with the set deliverables of the assignment;
- The consultant will liaise, interact, collaborate/meet staff at Pulse Lab Kampala and partners;
- UNDP (Pulse Lab Kampala) will support the consultant in the following:
 - Access to all reports and data relevant to the assignment. These will include donor reports, project documents and donor reports;
 - Support and assistance to gain access to relevant stakeholders for consultations to the extent possible.

VIII. Duty station

Kampala

IX. Requirements on skills, competencies, education and experiences Competencies

- Plans and produces quality results to meet established goals;
- Generates innovative, practical solutions to challenging situations;
- Demonstrates substantive and technical knowledge to meet responsibilities and post requirements with excellence;

- Demonstrates openness to change and ability to manage complexities;
- Responds positively to critical feedback and differing points of view.

Education

- Bachelor in Geography, Environmental Sciences or other related disciplines. Specialize postgraduate studies in GIS and Satellite imagery processing.
- Fluency in English is required.

Experience

- Strong theoretical and practical background in satellite imagery processing:
- Minimum of 5 years experience in GIS analysis;
- Good understanding of new and evolving technologies and digital platforms;
- Knowledge of standard software packages, including MS Office

 MS Access;
- Working experience in use of relevant GIS Software;

Core skills

- Ability to conceptualize, plan and execute innovative ideas;
- Displays open, co-operative behavior with other team members;
- Remains calm and in control, and good humoured even under pressure;
- Responds positively to critical feedback and differing points of view;
- Sets priorities, produces quality outputs,
- Meets deadlines and manages time efficiently.
- Excellent oral and written skills.
- Must be able to translate between science/tech and international development
- Excellent communication skills, organized (dealing with many stakeholders)
- Planning/organizational skills

Language Requirements

Excellent command of English.

SCHEDULE OF PAYMENTS.

Services will be delivered on an on-call basis and paid in Ugandan Shillings upon successful completion of the assignment. The LTAs to be signed for a fixed daily fee; however UNDP does not warrant that any quantity of services will be purchased during the term of the LTA as this will depend on forthcoming needs.

Language

The language of the assignment shall be English. All deliverables shall be in English language. Therefore, excellent English communication skills (Oral, written, and presentation) are essential.

Annex 3.1

FORM FOR SUBMITTING SERVICE PROVIDER'S TECHNICAL PROPOSAL7

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery8)

[insert: Location]. [insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP dated [specify date], and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

A. Qualifications of the Service Provider (Please pay particular attention to this area /submit all required documents as requested)

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following:

a) Organization Profile – describing the nature of business, field of expertise, licenses, certifications,

accreditations;

- b) Certificate of registration of organization Registration Papers
- c) Tax Registration, Tax Payment Certification etc.
- d) Latest Financial Statement income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc.;
- e) Track Record list of clients which organization provided similar services, indicating description of contract scope, contract duration, contract value, contact references;
- f) Written Self-Declaration that the Organization is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.

B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, work plan, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that

⁷This serves as a guide to the Service Provider in preparing the Proposal.

⁸ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

the proposed methodology will be appropriate to the local conditions and context of the work.

C. Qualifications of Key Personnel

The Service Provider must provide:

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, technical expert and supporting staff accordingly;
- b) CVs of key personnel demonstrating qualifications must be submitted; and
- c) Written confirmation from each personnel that they are available for the entire duration of the contract.

FORM FOR SUBMITTING SERVICE PROVIDER'S FINANCIAL PROPOSAL9

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery¹⁰)

[insert: Location].
[insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP dated [specify date], and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

C. Cost Breakdown by Cost Component (This total must equal table D above)

**Please indicate in details all the requirements that will be needed to complete the task. Additionally, indicate budget notes for each activity and how much it will cost.

Description of Activity	Unit of measure	Remuneration per Unit of Time (per day)
I. Personnel Services		
Team Leader	1 person/per day	
Technical Expert	1 person / per day	
Support staff	1 person / per day	
Grand Total		

Notes: please seal this proposal form submission separately from the technical proposal submission. Proposals that will reveal the financial submission in the technical submission shall be automatically disqualified.

⁹This serves as a guide to the Service Provider in preparing the Proposal.

¹⁰ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

General Terms and Conditions for Services

1.0 LEGAL STATUS:

The Contractor shall be considered as having the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP). The Contractor's personnel and sub-contractors shall not be considered in any respect as being the employees or agents of UNDP or the United Nations.

2.0 SOURCE OF INSTRUCTIONS:

The Contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its services under this Contract. The Contractor shall refrain from any action that may adversely affect UNDP or the United Nations and shall fulfill its commitments with the fullest regard to the interests of UNDP.

3.0 CONTRACTOR'S RESPONSIBILITY FOR EMPLOYEES:

The Contractor shall be responsible for the professional and technical competence of its employees and will select, for work under this Contract, reliable individuals who will perform effectively in the implementation of this Contract, respect the local customs, and conform to a high standard of moral and ethical conduct.

4.0 ASSIGNMENT:

The Contractor shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of UNDP.

5.0 SUB-CONTRACTING:

In the event the Contractor requires the services of sub-contractors, the Contractor shall obtain the prior written approval and clearance of UNDP for all sub-contractors. The approval of UNDP of a sub-contractor shall not relieve the Contractor of any of its obligations under this Contract. The terms of any sub-contract shall be subject to and conform to the provisions of this Contract.

6.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award

thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

7.0 INDEMNIFICATION:

The Contractor shall indemnify, hold and save harmless, and defend, at its own expense, UNDP, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Contractor, or the Contractor's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this Article do not lapse upon termination of this Contract.

8.0 INSURANCE AND LIABILITIES TO THIRD PARTIES:

- **8.1** The Contractor shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.
- **8.2** The Contractor shall provide and thereafter maintain all appropriate workmen's compensation insurance, or the equivalent, with respect to its employees to cover claims for personal injury or death in connection with this Contract.
- **8.3** The Contractor shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, boats, airplanes or other equipment owned or leased by the Contractor or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- **8.4** Except for the workmen's compensation insurance, the insurance policies under this Article shall:
 - **8.4.1** Name UNDP as additional insured;
 - **8.4.2** Include a waiver of subrogation of the Contractor's rights to the insurance carrier against the UNDP;
 - **8.4.3** Provide that the UNDP shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.
 - **8.5** The Contractor shall, upon request, provide the UNDP with satisfactory evidence of the insurance required under this Article.

9.0 ENCUMBRANCES/LIENS:

The Contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with the UNDP against any monies due or to become due for any work done or materials furnished under this Contract, or by reason of any other claim or demand against the Contractor.

10.0 TITLE TO EQUIPMENT:

Title to any equipment and supplies that may be furnished by UNDP shall rest with UNDP and any such equipment shall be returned to UNDP at the conclusion of this Contract or when no longer needed by the Contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Contractor, subject to normal wear and tear. The Contractor shall be liable to compensate UNDP for equipment determined to be damaged or degraded beyond normal wear and tear.

11.0 COPYRIGHT, PATENTS AND OTHER PROPRIETARY RIGHTS:

- 11.1 Except as is otherwise expressly provided in writing in the Contract, the UNDP shall be entitled to all intellectual property and other proprietary rights including, but not limited to, patents, copyrights, and trademarks, with regard to products, processes, inventions, ideas, know-how, or documents and other materials which the Contractor has developed for the UNDP under the Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Contract, and the Contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for the UNDP.
- 11.2 To the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Contractor: (i) that pre-existed the performance by the Contractor of its obligations under the Contract, or (ii) that the Contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Contract, the UNDP does not and shall not claim any ownership interest thereto, and the Contractor grants to the UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract.
- 11.3 At the request of the UNDP; the Contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to the UNDP in compliance with the requirements of the applicable law and of the Contract.
- Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents, and all other data compiled by or received by the Contractor under the Contract shall be the property of the UNDP, shall be made available for use or inspection by the UNDP at reasonable times and in reasonable places, shall be treated as confidential, and shall be delivered only to UNDP authorized officials on completion of work under the Contract.

12.0 USE OF NAME, EMBLEM OR OFFICIAL SEAL OF UNDP OR THE UNITED NATIONS:

The Contractor shall not advertise or otherwise make public the fact that it is a Contractor with UNDP, nor shall the Contractor, in any manner whatsoever use the name, emblem or official seal of UNDP or THE United Nations, or any abbreviation of the name of UNDP or United Nations in connection with its business or otherwise.

13.0 CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION:

Information and data that is considered proprietary by either Party and that is delivered or disclosed by one Party ("Discloser") to the other Party ("Recipient") during the course of performance of the Contract, and that is designated as confidential ("Information"), shall be held in confidence by that Party and shall be handled as follows:

- **13.1** The recipient ("Recipient") of such information shall:
 - **13.1.1** use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser's Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate; and,
 - **13.1.2** use the Discloser's Information solely for the purpose for which it was disclosed.
- 13.2 Provided that the Recipient has a written agreement with the following persons or entities requiring them to treat the Information confidential in accordance with the Contract and this Article 13, the Recipient may disclose Information to:
 - **13.2.1** any other party with the Discloser's prior written consent; and,
 - 13.2.2 the Recipient's employees, officials, representatives and agents who have a need to know such Information for purposes of performing obligations under the Contract, and employees officials, representatives and agents of any legal entity that it controls it, or with which it is under common control, who have a need to know such Information for purposes of performing obligations under the Contract, provided that, for these purposes a controlled legal entity means:
 - **13.2.2.1** A corporate entity in which the Party owns or otherwise controls, whether directly or indirectly, over fifty percent (50%) of voting shares thereof; or,
 - **13.2.2.2** Any entity over which the Party exercises effective managerial control; or,
 - 13.2.2.3 for the UNDP, an affiliated Fund such as UNCDF, UNIFEM and UNV.
- 13.3 The Contractor may disclose Information to the extent required by law, provided that, subject to and without any waiver of the privileges and immunities of the United Nations, the Contractor will give the UNDP sufficient prior notice of a request for the disclosure of Information in order to allow the UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made.
- 13.4 The UNDP may disclose Information to the extent as required pursuant to the Charter of the UN, resolutions or regulations of the General Assembly, or rules promulgated by the Secretary-General.
- 13.5 The Recipient shall not be precluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or

- at any time is developed by the Recipient completely independently of any disclosures hereunder.
- 13.6 These obligations and restrictions of confidentiality shall be effective during the term of the Contract, including any extension thereof, and, unless otherwise provided in the Contract, shall remain effective following any termination of the Contract.

14.0 FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

- In the event of and as soon as possible after the occurrence of any cause constituting force majeure, the Contractor shall give notice and full particulars in writing to the UNDP, of such occurrence or change if the Contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under this Contract. The Contractor shall also notify the UNDP of any other changes in conditions or the occurrence of any event that interferes or threatens to interfere with its performance of this Contract. On receipt of the notice required under this Article, the UNDP shall take such action as, in its sole discretion; it considers to be appropriate or necessary in the circumstances, including the granting to the Contractor of a reasonable extension of time in which to perform its obligations under this Contract.
- 14.2 If the Contractor is rendered permanently unable, wholly, or in part, by reason of force majeure to perform its obligations and meet its responsibilities under this Contract, the UNDP shall have the right to suspend or terminate this Contract on the same terms and conditions as are provided for in Article 15, "Termination", except that the period of notice shall be seven (7) days instead of thirty (30) days.
- **14.3** Force majeure as used in this Article means acts of God, war (whether declared or not), invasion, revolution, insurrection, or other acts of a similar nature or force.
- 14.4 The Contractor acknowledges and agrees that, with respect to any obligations under the Contract that the Contractor must perform in or for any areas in which the UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delays or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute force majeure under the Contract..

15.0 TERMINATION

- 15.1 Either party may terminate this Contract for cause, in whole or in part, upon thirty (30) days notice, in writing, to the other party. The initiation of arbitral proceedings in accordance with Article 16.2 ("Arbitration"), below, shall not be deemed a termination of this Contract.
- 15.2 UNDP reserves the right to terminate without cause this Contract at any time upon 15 days prior written notice to the Contractor, in which case UNDP shall reimburse the Contractor for all reasonable costs incurred by the Contractor prior to receipt of the notice of termination.

- 15.3 In the event of any termination by UNDP under this Article, no payment shall be due from UNDP to the Contractor except for work and services satisfactorily performed in conformity with the express terms of this Contract.
- 15.4 Should the Contractor be adjudged bankrupt, or be liquidated or become insolvent, or should the Contractor make an assignment for the benefit of its creditors, or should a Receiver be appointed on account of the insolvency of the Contractor, the UNDP may, without prejudice to any other right or remedy it may have under the terms of these conditions, terminate this Contract forthwith. The Contractor shall immediately inform the UNDP of the occurrence of any of the above events.

16.0 SETTLEMENT OF DISPUTES

- Amicable Settlement: The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of this Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the parties.
- 16.2 **Arbitration:** Any dispute, controversy, or claim between the Parties arising out of the Contract or the breach, termination, or invalidity thereof, unless settled amicably under Article 16.1, above, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Contract, order the termination of the Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy, or claim.

17.0 PRIVILEGES AND IMMUNITIES:

Nothing in or relating to this Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18.0 TAX EXEMPTION

- 18.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter-alia that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the United Nations exemption from such taxes, duties or charges, the Contractor shall immediately consult with the UNDP to determine a mutually acceptable procedure.
- 18.2 Accordingly, the Contractor authorizes UNDP to deduct from the Contractor's invoice any amount representing such taxes, duties or charges, unless the Contractor has consulted with the UNDP before the payment thereof and the UNDP has, in each instance, specifically authorized the Contractor to pay such taxes, duties or charges under protest. In that event, the Contractor shall provide the UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

19.0 CHILD LABOUR

- 19.1 The Contractor represents and warrants that neither it, nor any of its suppliers is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical mental, spiritual, moral or social development.
- 19.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, at no cost to UNDP.

20.0 MINES:

- 20.1 The Contractor represents and warrants that neither it nor any of its suppliers is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.
- 20.2 Any breach of this representation and warranty shall entitle UNDP to terminate this Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind of UNDP.

21.0 OBSERVANCE OF THE LAW:

The Contractor shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the terms of this Contract.

22.0 SEXUAL EXPLOITATION:

- 22.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 22.2 The UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

23.0 AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possesses the authority to agree on behalf of UNDP to any modification of or change in this Contract, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Contract signed by the Contractor and jointly by the UNDP Authorized Official.