Guide for UNDP suppliers using Oracle Supplier Portal for online eTendering

May 2022



UNDP supplier portal guide - May 2022	UNDP	supplier	portal	guide -	- Mav	2022
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Atlas

Manage Events and Place Bids

My Event Activity Maintain My User Contact

My Bidder Profile

View Terms & Condition

Search

Welcome eTendering Bidder User Guide to Atlas Community

Bid Date

Round:

End Date

eTendering Bidder User Guide (2017

18/12/2017 10:05:25AM EST

09/01/2018 05:47 AM EST

Bid Confirmation

Bid ID:

Event ID:

Start Date:

OK

Event Format

Your Total Price:

Your bid has been successfully submitted

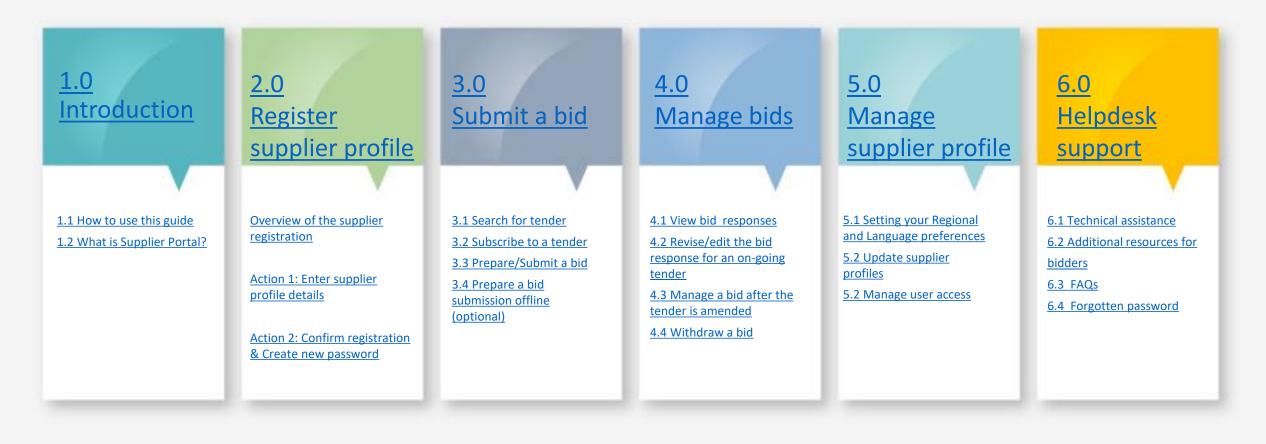
0000001595

2.150.00 USD

11/12/2017 5:47AM EST

Sell Event

Table of Contents





Introduction

Several of United Nations (UN) Agencies including United Nations Development Programme (UNDP), United Nations Entity for Gender Equality and Empowerment of Women (UN Women), United Nations Capital Development Fund (UNCDF), United Nations Volunteers (UNV), have partnered together to use a unified new ERP system from Oracle Cloud that includes a supplier portal that will manage interaction with suppliers for solicitation process and contract management. This document is intended for any supplier who wishes to do business with any of the aforementioned UN Agencies (Partner Agencies) and to serve as a guide on how to use the online portal system.

In the initial phase during 2021, the new portal will function in parallel with existing systems of Partner Agencies and will be utilized only for specific tender processes from select Offices. Therefore, suppliers need to register and use Oracle Portal only for the specific tender opportunities which are managed via the Oracle portal. During this initial period, the Partner Agencies will continue using existing online tendering systems, such as ATLAS eTendering, InTend, etc. Suppliers need to use profiles of those systems (or register one if needed) to participate in tenders managed in the other platforms.



Quick References to the Guide

The *Supplier Portal guide* is intended for individuals or companies who wish to participate in a tenders managed through this portal or register as an authorized supplier to acknowledge and manage contract agreements via the portal.

For quick reference, you can navigate directly to a specific topic by clicking on the relevant hyperlink:

- To create a profile and register as a supplier in the portal, please refer to the section on how to <u>Register a Supplier</u> <u>Profile</u>.
- To search for Tenders and download tender documents with a registered user account please click here.
- If you already have an account and wish to participate in a tender, please refer to the section on <u>How to Submit a</u>
 <u>Bid</u>
- If you have an account, but have forgotten your password, please click <u>here</u>.
- If you are experiencing any technical difficulties with signing in, registration, or bid submission, please refer to the section on <u>Helpdesk Support</u>.

The **Table of Contents** provides a detailed overview of all the topics covered in this User Guide.



1.1 How to use the Guide

This guide is organized in several sections that correspond to different functions of the Supplier Portal such as registration, submitting bids, maintaining profile, etc.

The Table of Contents (TOC) provides an overview of the document content. It contains hyperlinks to the exact page of the content in the document so the reader can navigate directly to the relevant section. Each section starts with a brief overview of the content of that section with hyperlinks.

Throughout the document, there are three types of hyperlinks:

- Hyperlink buttons that will take reader to the main TOC, found at the top right corner of each main chapter page, such as the one on this page.
- Hyperlinks that take readers to the beginning of the current section, usually found at the bottom left corner like in this page.
- Hyperlinked words that take reader directly to a location of the document related to the text. For example, by clicking on the <u>hyperlinked TOC here</u>, the reader can go directly to the TOC page of this document.





1.2 What is Supplier Portal?

The Supplier Portal module is designed to facilitate Supplier interactions during tender process and later for contract management. The system aims to enhance the integrity and transparency of the procurement process and enables the streamlining of the processes: Suppliers can use online portal to view solicitation documents, submit their bids, communicate with procurement office, etc.

The Supplier Portal system addresses UN's fundamental procurement values, such as **fairness**, **integrity**, **transparency and accountability**.

Some of the main benefits of the system are:

Click to return to

Introduction Main Page

- ✓ *No late submissions are accepted:* The system will automatically not accept any bid after the deadline.
- Electronic sealed bids: The system encrypts the bids submitted in the system and does not allow anyone to view any information provided before the bidding deadline.
- Electronic stamping of the bids: The system stamps all information submitted by suppliers and prevents anyone from altering, deleting, or adding anything to the bid after the deadline for submission.
- Streamlines the bidding process: Suppliers can register in the system, retrieve all information and solicitation documents, submit their bid online, edit it directly in the system, and receive automatic notifications once the evaluation is finalized and the contract is awarded.
- Provides an audit trail: As the Supplier Portal system records all activity in the system, it keeps an audit trail for increased accountability and transparency.



2.0 Register Supplier Profile

Suppliers using Supplier Portal for the first time must register for a Supplier User Account before participating in any online tender. This section provides a brief overview of the supplier registration process, how to log in to begin registration, and how to register your Supplier profile.

- Overview of the Supplier Registration
- Step 1: Enter the company details
- Step 2: Enter the contact (user) details
- Step 3: Enter the company address
- Step 4: Select the Business classifications
- Step 5: Select the Products & Services
- Step 6: Complete the questionnaire and finish the registration
- Set the password and login to the system

You should register for an account only once. If you do not remember username or password, use "forgot password" feature to reset it.

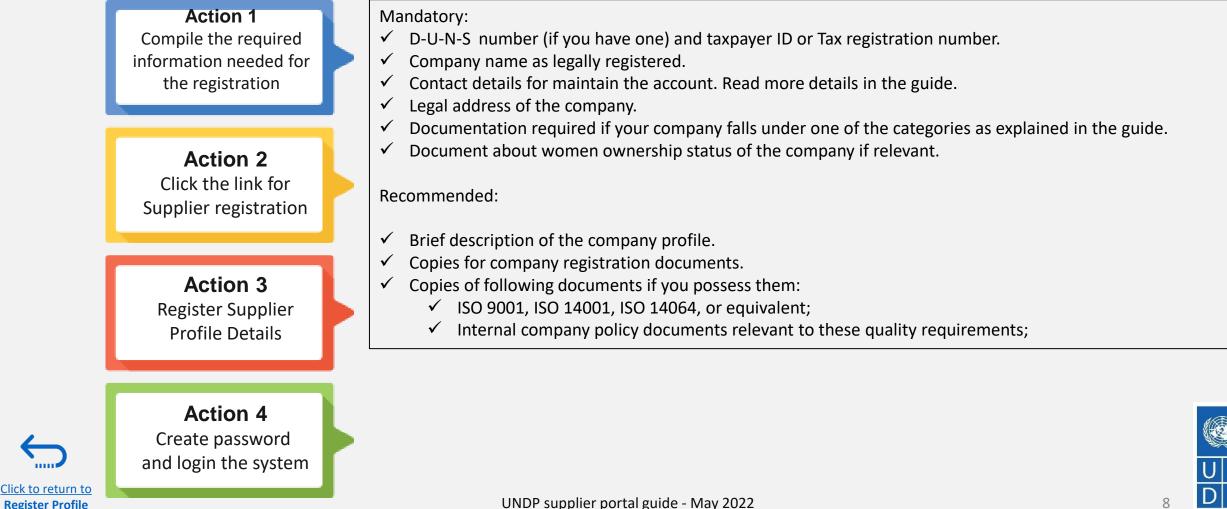




Overview of registration process

Main Page

The first time a bidder enters eTendering, a one-time registration process is required. Bidders only register once, and thereafter enter eTendering with their own user name and password.



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Action 2: Click on the link for Supplier Registration

To start the registration of your supplier profile please click <u>here</u>.

Alternatively, you may open any of the open procurement notices published on the UNDP Procurement Notices website and click on the Supplier Registration link.

If you are already registered in the system but do not remember your password please **do not register again**.

Please click <u>here</u> to login the system with your User ID (email address) and the password. If you have forgotten your password, you need to click on the *Forgotten Password* link and create a new password.





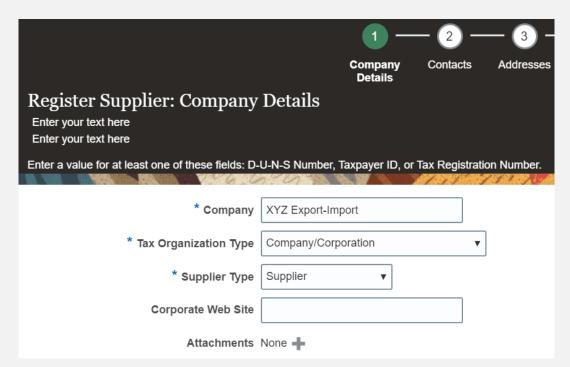
Action 3: Register Supplier Company Details

Step 1: Enter the Company Details

Click to return to

Register Profile

Main Page



In the first step of registration, the supplier must enter/select the following Company Details (all fields marked with * must be filled):

- Company (name)
- Must correspond to the name recognized and registered in relevant registration office.
- Special characters are not permitted for names.
- If the company name you are trying to enter in the system already exist you will receive an error message. Check Helpdesk section for instructions on how to proceed.
- **Tax Organization Type** Select one of the options from the dropdown menu.
- Supplier Type Select one of the options from the dropdown menu. Companies should select the option Suplier. Individuals should select the option Individual – Contractor.

Optional:

- Enter the link for **Corporate Web Site.**
- Add relevant documents (if any) in the *Attachments*





Action 3: Register Supplier Company Details

Step 1 (continued): Enter the Company Details

Enter a value for at least one of these fields:

- D-U-N-S Number (it should contain 9 or 12 digits)
- Taxpayer ID
- Tax Registration Number

The Taxpayer ID and the Tax Registration Number are greyed out by default. Please select the **Tax Country** first and the other fields will open for completion.

D-U-N-S Number	123456789
Tax Country	Angola 🔹
Taxpayer ID	0001234567
Tax Registration Number	000012345678
Note to Approver	





Action 3: Register Supplier Profile Details

Step 1 (continued): Enter the company details

Country of Origin Select a country from the dropdown menu.

First/Last name: Name of the person authorized by your company to use the system and represent the company.

Email address: Must be a valid email address for your company. Please note that this e-mail address will be used as User ID to login the system and all future communication from the system will be sent to this address.

Additional Information			
* Country of Origin Angola	v	UNGM Vendor ID	
National Identifier			
Your Contact Information Enter the contact information for communicat	ons regarding this registration.		
* First Nan	9 User]	
* Last Nan	e One]	
* Em:	I tenders@xyzexpimp.com]	
* Confirm Em	tenders@xyzexpimp.com]	

🔨 IMPORTANT

To avoid issues and keep control of your supplier profile in case the employee working on the bids submission leaves the company, please use a generic e-mail address that multiple employees of your company have access to. **UNGM Vendor ID** If you are already registered on the UNGM Website, enter your UNGM Vendor ID.

Once all the info is entered, click "Next" or "Contacts" to go to the next step.



Action 3: Register Supplier Profile Details

Step 2: Review the Contact(s)

Main Page

On Step 1, you entered the contact details (first, last name and the e-mail address). On this page you can add more contacts, however we advise you to initially keep one contact only. More explanation is provided in the Maintain supplier profile section (insert hyperlink).

To go to the next step, please click "Next" or "Addresses".

Tip

The system times out after a certain time of inactivity and any unsaved changes will be lost. To save the data entered at any moment prior to completing the registration and to be able to continue working on the registration later, please click the "Save for Later" button.

The system will send an e-mail to the e-mail address entered at Step 1 of the registration, containing a link that you should click to continue the registration.

	Company Details	Contacts	Addresses C	Business Classifications	Products and Questionnaire Services	Review			
Register Supplier: Contacts ⑦ Enter your text here Enter your text here							Ext Save for Lat	er Register	r <u>C</u> :
Enter at least one contact.	2	AT AS TO MERS					6.0		1.1.1
Enter at least one contact.	🖍 Edit 🗙 Delete	Freeze	Detach	🚽 Wrap			6-6		1.7.7
Enter at least one contact.	🖍 Edit 🗙 Delete	Freeze	Detach Job Titl		Email	Administrative Contact	Request User Account	Edit	Dele
Enter at least one contact. Actions View Format Create	🖍 Edit 🗙 Delete	Freeze			Email UNDPtenders@abcexpim.	Contact		Edit	Del

Action 3: Register Supplier Profile Details

Step 3: Enter Company address

Click to return to

Register Profile

Main Page

In Step 3, click **Create** to enter the supplier address. **Please pay special attention to the selected country**. For all bidder profiles, the system will automatically default the country to USA. If this is not the correct country for the bidder address, please make sure to change it accordingly. by clicking on **Search** in the **Country** dropdown menu. Then, search and select the correct country from the drop down menu.

				Company Details	Contacts	Addresse
Register Suppli	er: Add	resses				
Enter your text here						
Enter your text here						
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Address Name		Address				
o data to display.						
Columns Hidden 3						
* Address Name	Main					
* Address Name * Country	United States	lamic State of	▼			
* Address Name * Country Address Line 1		lamic State of	- AF AX			
* Address Name * Country Address Line 1 Address Line 2	United States Afghanistan, Is	lamic State of	AF			
* Address Name * Country Address Line 1 Address Line 2 City	United States Afghanistan, Is Aland Islands	lamic State of	AF			
* Country Address Line 1 Address Line 2	United States Afghanistan, Is Aland Islands Albania		AF AX AL			
* Address Name * Country Address Line 1 Address Line 2 City	United States Afghanistan, Is Aland Islands Albania Algeria		AF AX AL DZ			
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* Address Name * Country Address Line 1 Address Line 2 City State Postal Code Address Contacts elect the contacts that are assoc	United States Afghanistan, Is Aland Islands Albania Algeria American Sam Andorra Angola Anguilla		AF AX AL DZ AS AD AO AI			
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UNDP supplier portal guide - May 2022



Action 3: Register Supplier Profile Details

Step 3: Enter Company address - continued

Enter the info for all fields marked with *.

Enter the Address Name (e.g. Main, HQ. etc).

Check the box "RFQ or Bidding".

Once you complete the required info, click OK. To gc to the next step click "Next" or "Business Classifications".

Create Address * Address Purpose Ordering * Address Name Main Remit to * Country Angola . RFQ or Bidding * Address Line 1 Street name and number Phone 244 2893021 · 26 Address Line 2 Fax 244 . Address Line 3 Email * City Luanda . State Uige . Postal Code Address Contacts elect the contacts that are associated with this address View 🗸 Format 🖌 💥 📰 Freeze 🔐 Detach - Wraz Administrative Nam Job Title Email User Account Contact lo data to display Columns Hidden 4 OK Create Anothe Cancel \checkmark Company Contacts Addresses Business Products and Questionnaire Reviev Details Classifications Services Register Supplier: Addresses <u>B</u>ack Ne<u>x</u>t Save for Later Register Cancel Enter your text here Enter your text here 🔶 Create Actions View View Format View 🖋 Edit 🛛 💥 Delete Freeze Detach Wrap Address Name Address Phone Address Purpose Edit Delete Main Street name and number, BONGUI FINDA UIGE, ANGOLA +244 (20)24603... RFQ or Bidding х Columns Hidden 3





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Action 3: Register Supplier Profile Details

Step 4: Select the Business classifications

Click the + button to add a Business Classification. Then, select one of the options from the dropdown menu in the "Classification" field.

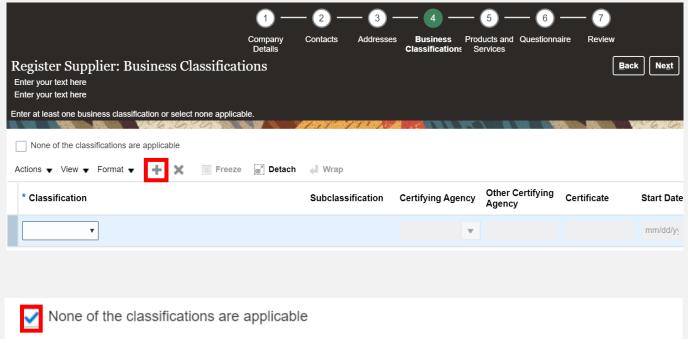
If you cannot identify any option in the list which describes the classification of your company's business, select the row and click the X icon. Then, check the box "None of these apply".

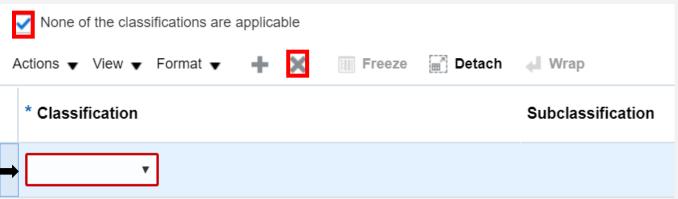
Once you have completed this section, click on "Products and services" or "Next".

Click to return to

Register Profile

Main Page









Action 3: Register Supplier Profile Details

Step 5: Select Products and services

Click on "Select and Add" icon. You can select a whole category by checking the box for the category you wish to add.

You can expand each Product/Service category and see all the sub-categories by clicking the *Expand* icon. Then, you can select a more specific sub-category that best describes the product/service that your company offers by checking the appropriate box.

You can select multiple choices (categories and/or subcategories). Then click OK. To remove a selected category/subcategory from the list, select

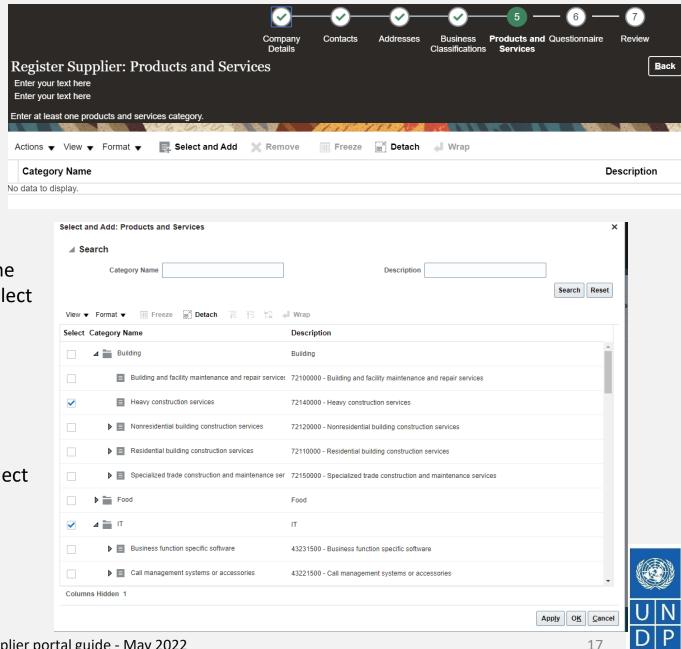
it in the list and click the "X-Remove" icon.

To move to the next step, click "Next" or "Questionnaire".

Click to return to

Register Profile

Main Page



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Action 3: Register Supplier Profile Details

Step 6: Complete the Questionnaire, review the data and finalize the registration

Register Supplier: Questionnaire Enter your text here Enter your text here	
Section	Questions Corporate Profile (Section 1 of 3) * 1. Supplier Registration - Year of Incorporation
1. Corporate Profile	Please Enter Year in YYYY (Ex: 2020) format
2. Women Owned Org Details	
3. Supplier Portal T&C	* 2. Indicate Number of Full Time Employees
	* 3. Provide a Brief Summary of Company Profile and Main Area of Expertise

There are multiple sections with questions in the Questionnaire. Some of the questions require selecting one option or multiple options from a list of answers. Other questions require a textual answer. Please provide as much a possible a comprehensive answer to these questions. Most of them will be included in specific tenders and when you will prepare your bid response the answers provided at the registration will automatically appear (you will not need to answer them again).

Some of the question that you will answer with the option "Yes" will require to upload a scan of the supporting document. Please follow the steps explained on the next page.

To move from one section to another, click on the corresponding section listed under **Sections** or the **"Next Section"/"Previous Section"** at the bottom of the page.





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Action 3: Register Supplier Profile Details

Step 6: Complete the Questionnaire, review the data and finalize the registration - **continued**

Click on the + below the response "Yes" to add the required attachment.

Click again on the + and then the button "Choose File". Select the file you wish to attach, enter the description in the "Description" field and click OK.

Repeat the same process for each question required a supporting document to be attached.

To move from one section to another, click on the corresponding section listed under *Sections* or the *"Next Section"/"Previous Section"* at the bottom of the page.

Click to return to

Register Profile

Main Page



💿 a. Yes	
* Response Attachments	None 📕
🔵 b. No	

* 5. Does Your Company Have a Corporate Environmental Policy or Environmental Management System such as ISO 14001 or ISO 14064 or Equivalent?

💽 a. Corporate Environr	nental Policy
Response Attachments	None 🛑
🔵 b. ISO 14001	

🔵 c. ISO 14064

O d. Other, Specify in Notes

🔵 e. None

Attachments		
Actions 🗸 View 🗸	÷ ×	
Туре	* File Name or URL	Title
File v	Choose File No file chosen	
Rows Selected 1	Columns Hidden 1	



Action 3: Register Supplier Profile Details

Click to return to

Register Profile

Main Page

Step 6: Complete the Questionnaire, review the data and finalize the registration - continued

To review the data entered at all registration steps, click on "Review".

To finish the registration click the "Register" button. A confirmation message will pop-up on your screen confirming that the registration was submitted.

Company Contacts A Details	Addresses Business Products and Questionnaire Revie Classifications Services	N N		Confirmation	:
istration: XYZ Export - Import		Back Next Save for Later Register Cancel	١	Your registration request was submitted. You will receive an e-	mail after your registration request is reviewed.
111 11		111 11			
					ок
Company XYZ Export - Import	D-U-N-S Number	345282930			
ization Type Company/Corporation	Tax Country	Angola			
upplier Type Supplier	Taxpayer ID	36485930234			
te Web Site	Tax Registration Number	3494583234			
	Note to Approver				
		11			
n Angola	UNGM Vendor ID				
r					
iz J	Defails" istration: XYZ Export - Import Company XYZ Export - Import zation Type Company/Corporation pplier Type Supplier te Web Site	Company XYZ Export - Import Company XYZ Export - Import Company XYZ Export - Import Company/Corporation Tax Country pplier Type Supplier Tax Registration Number Note to Approver An Angola UNGM Vendor ID	Details Classifications Services istration: XYZ Export - Import Back Next Save for Later Register Cancel Company XYZ Export - Import D-U-N-S Number 345282930 zation Type Company/Corporation Tax Country Angola pplier Type Supplier Tax Registration Number 345483234 Note to Approver M Angola UNGM Vendor ID	Company Details Contacts Addresses Classifications Puducts and Questionnaire Services Review istration: XYZ Export - Import Back Next Save for Later Register Cancel Company XYZ Export - Import D-U-N-S Number 345282930 zation Type Company/Corporation Tax Country Angola pplier Supplier 3645930234 te Web Site Tax Registration Number 349583234 Note to Approver Addresses Mark Registration Number	Company Details Company Classifications Displays Services Take Week Cancel istration: XYZ Export - Import Back West Save for Later Register Cancel Company Company Di-U-N-S Number 345282930 Cancel Your registration request was submitted. You will receive an extension part of the company/Corporation Tax Country Tax Registration Number 345282930 company XYZ Export - Import Di-U-N-S Number 345282930 Cancel Your registration request was submitted. You will receive an extension part of the company/Corporation pplier Tax Registration Number 3494583234 Cancel Your registration request was submitted. You will receive an extension part of the company/Corporation a Angola UNGM Vendor ID Image: Cancel Image: Cancel Image: Cancel



20

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Action 4: Create password and login to the system

After completing the registration, you should receive three automatically generated e-mails. If the emails are not in the Inbox, verify the Spam/Junk mailbox of your email address.

The first e-mail confirms that the Supplier registration was recorded in the system. This does not mean that the profile was successfully created.

Supplier Registration	Reauest	28004	ls	Received	Inbox :

ecaa-dev4.fa.sender.1@workflow.mail.em2.cloud.oracle.com to supplier quideUN 🔻

This email is to confirm that your registration to the supplier online portal has been recorded in the system.

UNDP(UNDP-PSU)

You should receive soon another notification containing a link to reset password. If you do not receive such email, something is not correct with your registration most probably an account already exists with same company name. Please use "Forgot password" feature to reset your account password, following the instructions in the user guides. If you still need support, contact focal point of the tender you wish to participate.

Request Number	28004
Request Date	28 June 2021
Requested By	Guide, Supplier
Company	Supplier Guide 2







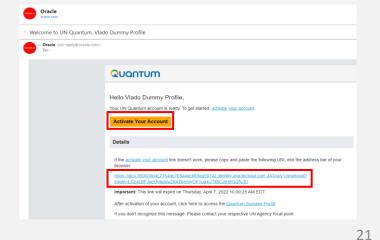
Verify both the Inbox and the Spam/Junk mailbox of your email address.

If you did not receive the second and the third e-mail with the link to reset the password and login the system, the registration of your Supplier profile was not successful. The reason could be one of the following:

- a Supplier Profile is already registered in the system with the same company name;
- a Supplier profile is already registered in the system with the same user/contact e-mail address.

For assistance, please contact the procurement focal point managing the tender you are interested to participate.

If the Supplier profile was successfully created, you should receive a second e-mail generated from the system. This e-mail contains a link to Activate Your Account, set your password and login the system. Click on Activate Your Account button or copy/paste the URL from the email into the address bar of your browser.





The Password Setup page will open. Enter your password. Retype/Confirm your password. Click the button "Reset Password". If the setting up password was successful, a confirmation message will popup on your screen and a confirmation email will be sent to your email address.

6

Details

Access the application

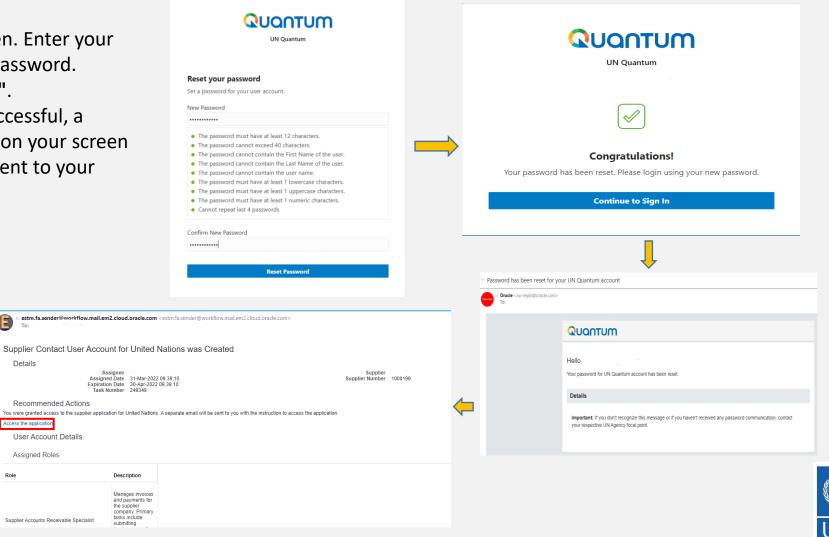
Role

Click on *Continue to Sign In* to go to the Quantum Login page. Alternatively, one of the emails that you received contains a link to login to the system. Click on Access the application, enter your login credentials (your e-mail address as a User ID and the password you set) and click the "Sign In" button.

Click to return to

Register Profile

Main Page



Enter your User Name (the email addressed registered with your profile) and the Password. Click on *Sign In.*

The Quantum system contains a secure verification and gives you another layer of security for your Supplier Profile.

Click on Enable Secure Verification.

Click to return to

Register Profile

Main Page

QUANTUM		
UN Quantum		
Suppliers Account Sign In		
User Name		
User name or email		
Password		
Password		
Sign In		
Need help signing in? Click here		
	Cookie Preferences	



Enable Secure Verification

Secure verification methods prove who you are. Two types of verification methods are passwordless and multi-factor authentication (MFA). Passwordless verification allows you to verify your identity without requiring you to remember a password. MFA is an extra security step to the authentication process. Your administrator might have set up one or both verification methods and require that you enroll in them before accessing your account.



Click below to enable secure verification methods for your account.

Enable Secure Verification

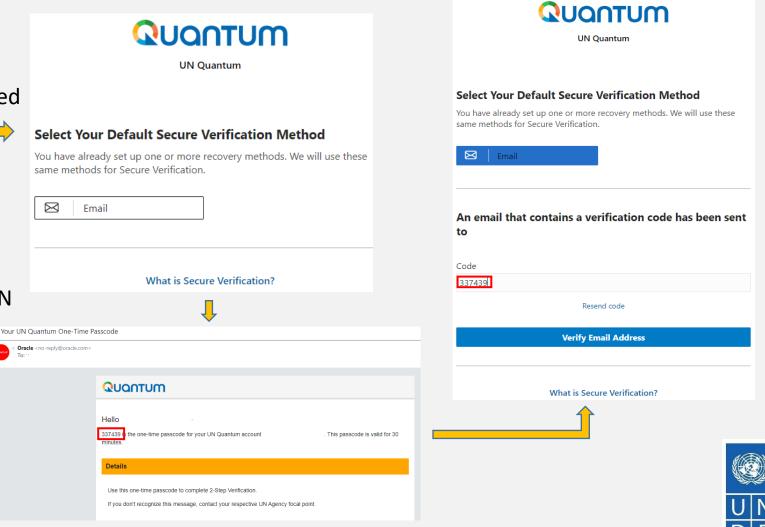
What is Secure Verification?





At this moment, the Quantum system offers the Secure Verification Method using the email address that you entered at the registration. Click on *Email*.

You will receive shortly an email to the email address registered with your profile a one-time passcode for your UN Quantum Supplier account. The passcode is valid for 30 minutes. Enter the conde and click on *Verify Email Address.*

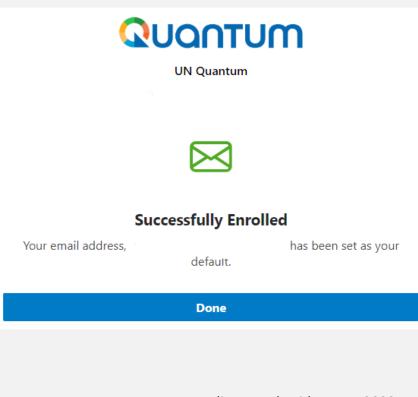


UNDP supplier portal guide - May 2022





A confirmation message will pop-up on your screen. Click on Done.

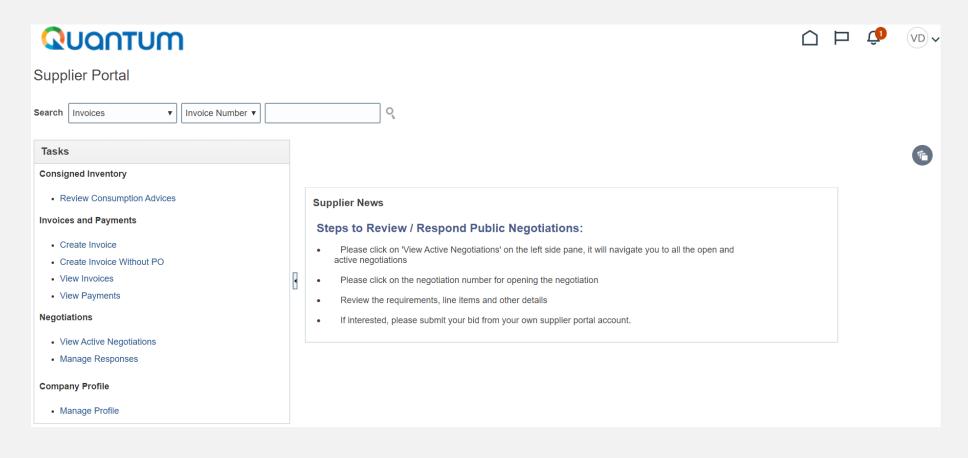






UNDP supplier portal guide - May 2022

You are now logged in to the Quantum Supplier Portal with your Supplier profile.







26

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3.0 Submit a Bid



This section covers the bid submission process including how to search and view events in the system, how to participate in an event and prepare your bid response, and how to make the final bid submission and confirm that the bid has been submitted.

3.1 Search for Tenders

- Log in and Search for Active Negotiations
- **Download Tender Documents** ٠

3.3 Submit Bid

- Validate Responses
- Submit Bid
- **Review Bid Confirmation**

3.2 Participate in Tender

- Subscribe to a tender/Accept invitation
- Bid on negotiation
- Provide responses to the **Requirements/Upload Supporting** Documents
- Insert Line Items, Quantity and Unit Prices ٠
- Save Bid for Later

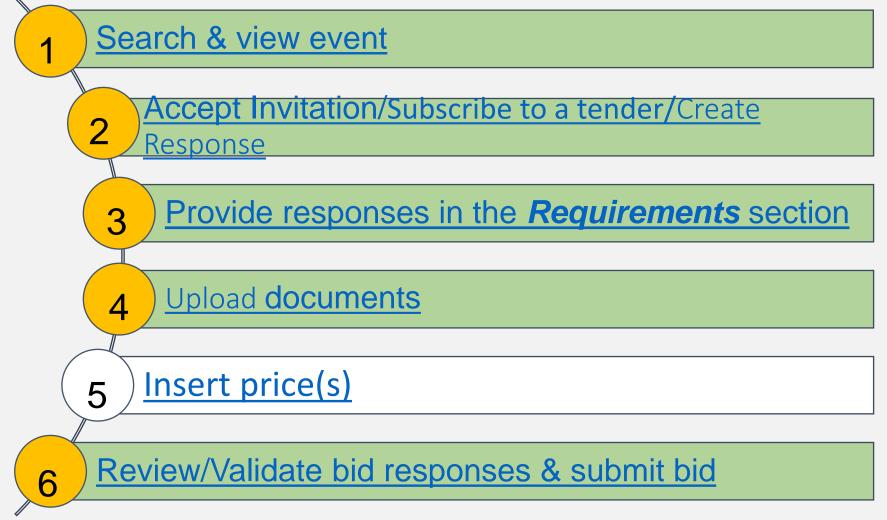
3.4 Prepare a Bid Submission Offline (Optional)

- Submitting a Bid in .XML •
- Download .XML Event Package
- Open .XML File in Excel
- **Complete Bid Responses in Excel**
- Upload File into the System and Submit Bid



A Quick Guide to Submitting a Bid on eTendering

The main steps to submitting a bid on eTendering are as follows



3.1 Search for Tenders – Log in the system

To start participating in a tender through the Oracle Cloud system, use the URL http://supplier.quantum.partneragencies.org and log in using your registered user ID (e-mail address) and password. Complete the steps for the MFA verification process.

	QUANTUM		
	UN Quantum Suppliers Account Sign In		
User Name			
User name or ema	il		
Password			
Password			
	Sign In		
	Need help signing in? Click here		
		Cookie Preferences	
		er nortal guide - M	1-1-21



If you are already registered in the system but do not remember your password please do not register again.

If you have forgotten your password, use the option *Need help signing in? Click here* and compete the steps required for Forgot Password option.



29

Supplier portal guide - May 2022

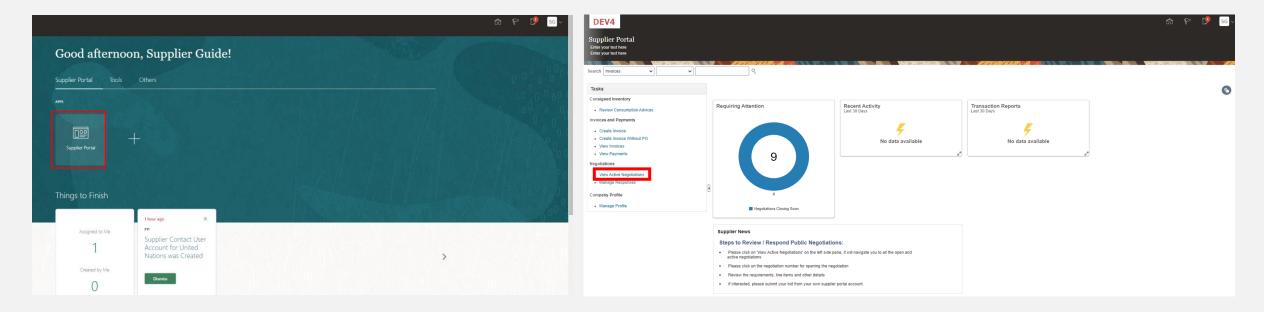


3.1 Search for Tenders – Go to Search Page

Once you are logged in to your Supplier profile account, click on "Supplier Portal".

Then, click the "View Active Negotiations" link.

Negotiation is a term used for a tender in the Oracle Cloud system.





30

Click to return to

3.1 Search for Tender – Use search filters

All ongoing public tenders (negotiations) will be listed. You can use the search engine to filter and view ongoing tenders by Negotiation (ID), Title, Negotiation Open/Close dates or Invitation Received.

- Negotiation -The ID of the tender is indicated in the related procurement notice. •
- Title It is also indicated in the related procurement notice.
- Negotiation publishing dates and closure deadlines.
- Invitation Received If you select no, the system will list all open public tenders. If you were invited to a closed competition, you should select the option "Yes" and the system will list all Open (ongoing) closed competitions to which you are invited.

Example

To filter and view public tenders launched by UNDP in a specific Country, e.g. Iraq, type UNDP-IQ in the "Negotiation" field and select the option "No" in the field "Invitation Received".

Click on "Search".

		VY6 GYG	11111111	1979 B. H. T. B. B. B. B.		6.6.0		Click on " <i>Search".</i>
⊿ Search					Manage Watchlis	t Saved Search Open Ne	gotiations 🗸	
** Negotiation UNDP-IQ ** Title ** Negotiation Close By dd-mmm-yyyy 6			Respon	on Received No 💙 ee Submitted 💙 Open Since dd-mmm-yyyy	tê.		st one is required	All results for ongoing tenders from Iraq will be displayed on the screen.
Actions View View Format View Format Acknowl Negotiation Title	edge Participation Create Response Negotiation Type Buyer	Supplier Site Time CI	lose Date All Response	Your Will Responses Participate	Monitor	Unread Messages	Response Spreadsheet	
UNDP-IQ-00085 IRQ RFP - Award Approval Notification	Request for Pro	3 Days 13 Hours 3-	Jul-2021 17:3 Seale		盬	0 📾	7	
UNDP-IQ-00088 IRQ RFP - Award Approval Notification	Request for Pro	3 Days 13 Hours 3-	Jul-2021 17:3 Seale	I 0	100	0 📷	狎	
UNDP-IQ-00087 IRQ RFP - Award Approval Notification	Request for Pro	3 Days 12 Hours 3-	Jul-2021 16:5 Seale	I 0	17 <u>1</u>	0 应	狎	1 Alexandre
UNDP-IQ-00075 IRQ REP - Award Approval Notification	Request for Pro	2 Days 13 Hours 2-	Jul-2021 18:1 Seale	I 0	睦	0 📷	狎	



Click to return to

Submit Bid Main

3.1 Search for Tenders - View negotiation/Download attachments

Each negotiation in the system has multiple sections. To view each section click on the corresponding link in the *Table of Contents*

Once you open the Overview section, click on Expand All to see all the details.

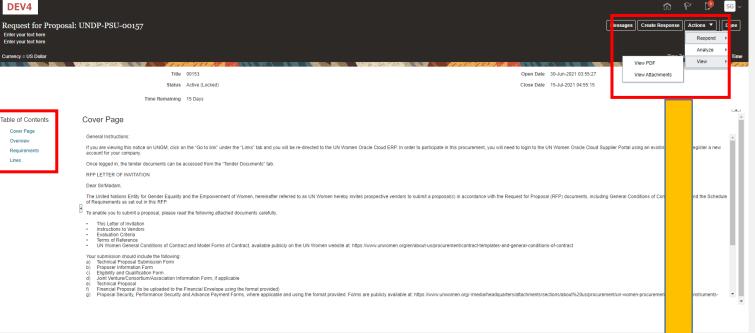


Click to return to

Submit Bid Main

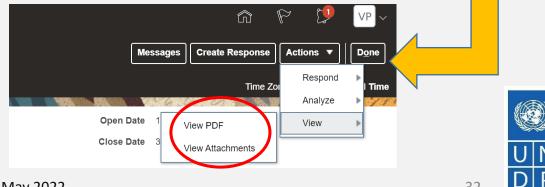
Page

On each page the **Open** and **Close** date is presented. These dates are indicating the beginning of the solicitation period and the **deadline for the bid** submission.



To view PDF version of the Negotiation, select the View PDF option.

To download the files attached to the Negotiation, click on the **Actions** button. Then select View > View Attachments.





32

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3.1 Search for Tenders -View negotiation/Download attachments

Ente	achments (Request f r your text here r your text here	for Proposal	UNDP-PSU-00157)						D <u>o</u> ne
B 78		6.6.0			V 6.0.9	A THE TRUE		V 26 0 0	MAN
Searc	h File Name or URL	× Show F	filters						
Ad	tions 🔻 View 🔻 Format 💌	7 🖩 🗑	Download						
	ile Name or URL	Level	Attached To					Title	Size
[RFP - Instructions to Vendors	Header						RFP - Instructions to Ven	438 KB
[Voluntary Agreement to Promo	ot Header						Voluntary Agreement to P	129 KB
Ro	ws Selected 1 Columns Hid	iden 3							

All files attached to the negotiation are listed on the *Attachments* page. To download all attachments click the *Actions* button and then select the option **Download All.** The attachments will be downloaded in a zip folder, which may contains several sub-folder with attachments. Open the zip folder with an appropriate application and unzip (unpack) the folder(s).





3.2 Accept invitation for a closed competition negotiation

DEV4						Â	P 1	2	P 🗸
Active Negotiations	No	tifications					Show All		one
		ACTION REQUIRED You are Invited to Pa	articipate for 1	the Negotiation			Yesterday	tandar I	
▶ Search	_					4	Actions ∨	ations	T
Search Results							Accept Invitation		
Actions 🗸 View 🗸 Format 🖌 🏢 Freeze 📓 Detach 🚽 Wrap	cept Terms	Acknowledge Par	ticipation	Create Response					
Negotiation Title		Ne Bu Sup Tyj ^{Bu} Site	o Time e Remaining	Close Date	All Response		ur Will es Participate	N	Monit
UNDP-IQ-00091,1 IT Equipment for CO Iraq		I	20 Days	22-Jul-2021 09:	Seale	ed	0 No		盬
4									•

It is very important to subscribe to an ongoing negotiation that you are interested to participate. This is the only way to receive automatic e-mail notifications with the information on any changes related to that tender.

If you were invited to participate to a negotiation for a closed competition, you will receive the invitation e-mail to the e-mail address associated with your Supplier profile. After you login the system, there are two ways **to accept the invitation**:

1) On the *Search* page, select the option **Yes** in the *Invitation Received* field and click the *Search* button. Identify/Select the Negotiation for the tender in question and click the button *Acknowledge Participation*.

2) Click the *Notifications* icon, identify the corresponding notification, click on the *Actions* button and select the option "Accept Invitation" form the dropdown menu.



To decline the invitation select the option "Decline Invitation" in the same dropdown menu.

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3.2 Subscribe to a Public Negotiation

It is very important to subscribe to an ongoing negotiation that you are interested to participate. This is the only way to receive automatic e-mail notifications with the information on any changes related to that tender.

To subscribe to a negotiation, please click on "Create Response" button. Then, click the button "Save" and the draft bid response will be created/saved. You can continue working on the draft response at any moment during the solicitation period

Invitation to Bid:	UNDP-PSU-00178	Messages Create Response Actions ▼ D <u>o</u> ne
Currency = US Dollar		Time Zone Eastern Standard Time
	Title Supplier Guide Document Status Active (Locked)	Open Date 30-Jun-2021 05:05:20 Close Date 2-Jul-2021 08:30:35
	Time Remaining 23:15:58	Close Date 2-301-2021 00.00.00
Table of Contents	Cover Page	
Cover Page Overview Requirements Lines	 [@Dirección de entidad jurídica de unidad de negocio de compras: línea 1@][@Direccion de unidad programme (UNDP) hereby invites you to submit a F This ITB includes the following documents and the General Terms and Conditions of C which is inserted in the Bid Data Sheet (BDS): Section 1: This Letter of Invitation Section 2: Instruction to Bidders Section 3: Bid Data Sheet (BDS) Section 4: Evaluation Criteria Section 5: Scope of Work, SOW Section 6: Returnable Bidding Forms o Form A: Technical Proposal Submission Form o Form B: Bidder Information Form o Form C: Joint Venture/Consortium/Association Information Form o Form D: Qualification Form 	Proposal to this Invitation to Bid for the above-referenced subject.



Click to return to

3.2 Participate in Tender – Key Components of an online Bid

In order to submit a bid in the supplier portal, suppliers are usually required to complete the following 3 key processes:

- > Answer the questions in the *Requirements* section and upload supporting documents
- Insert unit prices for the items required.
- Validate and submit the bid response

Click to return to

Submit Bid Main

Page

Follow the instructions in the guide to complete your bid.



Use the **Save/Save and close** function to save the progress of your bid response. After some time of inactivity, the system times out and you may loose any unsaved changed to your bid. Therefore, use frequently the Save function.





3.2 Prepare Bid Response – Provide responses in the Requirements Section

Suppliers will be prompted to answer negotiation questions (Requirements) that will be used in the final evaluation and awarding of the tender. The questions may vary by the type of response that is required. Some will require a "**yes/no**" response, others may require typed/textual answers, or numerical input. Please read each question carefully before submitting your response

Create Response (Bid Response 12207): Requirem Enter your text here Enter your text here	ents ⑦			
	THE MERICAN STREET, ST.			VX6.201707SN
Time Remaining 2 Days 3	Hours			
Section 1. Eligibility and Forms				
1. Is the Bidder eligible to submit a bid?				
 A vendor should not be suspended, debarred, or otherwise identified or any other international Organization. Vendors are therefore required temporary suspension imposed by these organizations. It is the Bidder's responsibility to ensure that its employees, joint and/or their employees meet the eligibility requirements as establishe (Target: Confirm that I meet eligibility criteria) a. Confirm that I meet eligibility criteria b. Am included in ineligibility list. see attached Comments a. Have your submitted Form B: Bidder Information form, completed witt a. Yes Response Attachments None + 	to disclose to UNDP whether the venture members, sub-contract d by UNDP.	ey are subject to any sanction or		
Attachments				×
Type * File Name or URL	Title	Description	Attached By	Attached Date
File AddLinesTemplate-Negotiation.txt Update	AddLinesTemplate-Negoti	Bidder information form	Supplier Guide	30-Jun-2021 05:13:38
Rows Selected 1 Columns Hidden 1				
				O <u>K</u> <u>C</u> ancel

R q tl

Response Required: When a question is marked by a star, it means that answering the question is mandatory to submit a bid response.

Some questions may already be answered. These questions were part of the registration process and the answers that you provided automatically appear in your bid response. You have to revise your answer if necessary to update the information.



Click to return to Submit Bid Main Page

3.2 Prepare Bid Response – Upload supporting documents

* 2	Quality of the Items to be delivered (Compliance with manufacturing standards)	
	Response Attachments None +	

For some of the questions in the Requirements Section you may be asked to upload supporting documents in addition to your response. To upload the files, click on the + icon.

A	ttachments					×
	Actions 🗸 View 🗸	+ ×				
	Туре	* File Name or URL	Title	Description	Attached By	Attached Date
	File v	Choose File No file chosen			Vladimir Popnik	6-Jul-2021 08:04:43
	Rows Selected 1	Columns Hidden 1				
	na itame ta na daiwar	n // Samhushes with manufacturing standardes				O <u>K</u> <u>C</u> ancel

- Click the + button to add an attachment. Then, click the "Choose File" button and select the file on your computer that you wish to upload/attach. Once the file is uploaded, enter the description.
- To add more attachments click the + button and repeat the same process for each file.
- To delete an uploaded file, first select the file by clicking on the appropriate row. The selected row becomes highlighted (in light blue). Then, click the **X** icon.

To go back to the previous screen click OK.





86	At	tachments					Last Saved
	,	Actions 🗸 View 🗸	+ ×				
ch		Туре	* File Name Delete	Title	Description	Attached By	Attached Date
acit		File 🔻	test document.docx Update	test document.docx	Legal Registration paper	Vladimir Popnik	6-Jul-2021 08:22:50
sp nm		File •	demo.pdf Update	demo.pdf	Bid Security	Vladimir Popnik	6-Jul-2021 08:14:40
l	1	Rows Selected 1	Columns Hidden 1				
ity							O <u>K</u> <u>C</u> ancel

Click to retu

Submit Bid Main

<u>Page</u>

You can save your bid response and come back later to add additional information. Click on "Save or Save and close".

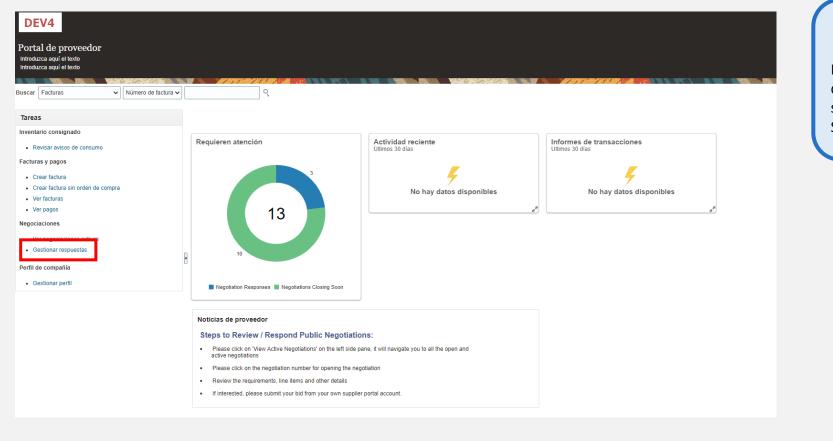
	1 - 2 - 3 - 4 OverviewRequiren Lines Review										
Create 1	Response (Bid Response 13207): Requirements ⑦ Messages Respond by Spreadsheet	Actio	ons v	Ne <u>x</u> t	Save ▼ Sub <u>m</u> it						
					<u>Save and Close</u>						
B 788 8		8 10 18 1	NO VARGA	6.200							
	Time Remaining 55 Days 19 Hours	Close Date	31-Aug-2021 (04:40:10							
Section 1	. Technical										
* 1.	Capacity to deliver the articles under the DAP Incoterm in 45 days, complying with all technical requirements.										
	100										
	Response Attachments test document.docx (1 more)										
	Comments	1									
* 2.	Quality of the Items to be delivered (Compliance with manufacturing standards)	~									
	test test										
	Response Attachments										
	Comments	_									
n to											

39

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To open a saved draft bid response and continue with the completion of the bid, click on *Manage Responses*.



IMPORTANT

Be aware that saving your bid for later does not submit it in the system. To submit your bid, you must click on Submit Bid.



40

Submit Bid Main Page

Click to return to

Select the option **Draft** in the field "**Response status**" and click the button **Search.** All bid responses which are saved but not submitted will be listed. In the column **Negotiation** the ID of the negotiation is displayed. This will help you to identify the tender/draft bid response that you wish to complete.

Manage Responses									D <u>o</u> ne
		MAN.	SERTATION DE LA COMPANIA		n Marian Kansa (** Vas	6.6.90		Time Zone E	astern Standard Tin
Search					A <u>d</u> vanced	Manage Watchlist	Saved Search	Active or Draft Res	sponses 🗸
** Nego	otiation Title				** Response Status	Draft	~	**)	At least one is require
**	Negotiation				Line Description				
**	Response							\sim	
								Search	Reset Save
Search Results									
Revising a draft response automatically locks in	it.								
Actions ▼ View ▼ Format ▼ III Fre	eze 📓 Detach	Wrap Acc	ept Terms Revise]					
	Response Status	Supplier Contact	Supplier Site	Negotiation	Ne Negotiation Tit Type	ne Remaining	Unread Messages	Monitor	Award Amount
13206	Draft	Popnikolov, Vla		UNDP-PSU-00157	001 Request f 15	Hours 59 Min	0		
13210	Draft 🔒	Popnikolov, Vla		UNDP-PSU-00179	001 Request f 15	Days 20 Hours	0		
13207	Draft	Popnikolov, Vla		UNDP-MD-00031	ITE Invitation t 47	Days 15 Hours	0		
8207	Draft	Popnikolov, Vla		UNWOMEN-DMA-2021-00057	Tes Invitation t 418	Days 12 Ho	0		
14207	Draft 🔒 🛕	Popnikolov, Vla		UNDP-PSU-00193	Tes Invitation t 0 S	econds	0		

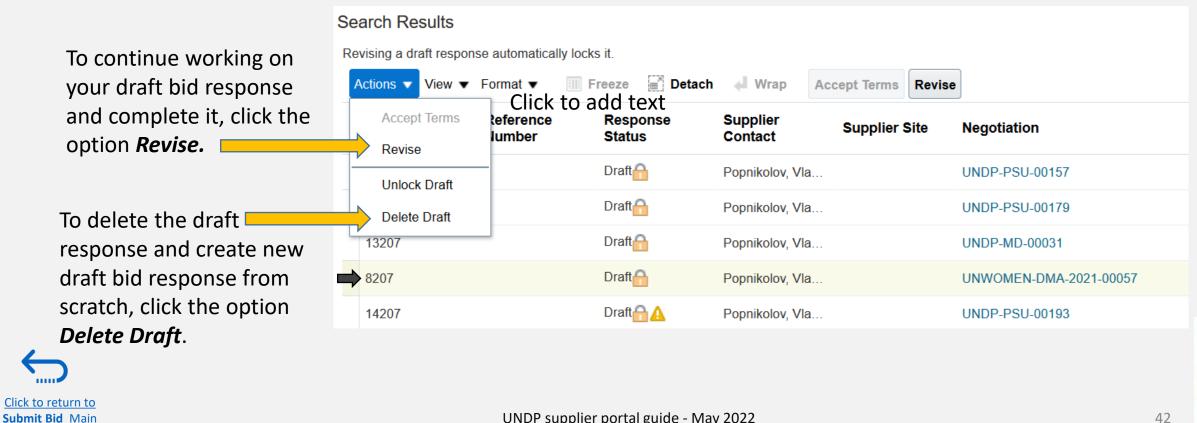


UNDP supplier portal guide - May 2022



Page

Identify the bid response that you wish to continue to work on and select it. Click Actions.



UNDP supplier portal guide - May 2022

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3.2 Prepare Bid Response – Insert price(s)

Click to return to

Submit Bid Main

Page

To enter your price offer on the Line Item(s), click on the *Lines* step of the bid response.

Enter your price offer in the "*Response Price*" field for each Line Item that you wish to bid.

You can add attachments on the Line Item level. Select the Line Item (it should become highlighted in light blue) and click the **Edit** icon.

						uu o	м <u>—</u>
		0vervi Requir Lines Review					
Create Respon Enter your text here Enter your text here	nse (Bid Response 12207): Lines ⑦		Messages	i by Spreadsheet 🛛 🔻	Actions <hr/> <hr< th=""><th>t Save ▼ S</th><th>Sub<u>m</u>it <u>C</u>ancel</th></hr<>	t Save ▼ S	Sub <u>m</u> it <u>C</u> ancel
Currency = US Dollar)-Jun-2021 05:24:39 tern Standard Time
	Time Remaining 2 Days 3 Hours			Close Date 2-Jul-2	021 08:30:35	7. S. C. J. S.	
Actions View	r Format 🔻 📝 🔟 Freeze 🔛 Detach 🚃 🏗 🏥 📣 Wrap						
Line	Description	Requ Det	uired Category Name	Response Price	Estimated Quantity UOM	Line Amount	Estimated Total Amount
1	Desktop computers		Computer printers	800.00	100 Each	80,000.00	
2	Laptop computers		Computers	1,000.00	200 Each	200,000.00	
3	Servers		Computers	5,000.00	2 Each	10,000.00	
Rows Selected 1	Columns Hidden 5						
Grand Totals							
All response lines are	: included. Response Amount 290,000.00						



3.2 Prepare Bid Response – Insert price(s)

ur text here ur text here					
= US Dollar					
	16.610				
	Item		Close Date 2	-Jul-2021 08:30:35	
	Revision		Target Minimum Release Amount		
	Description Laptop computers		Response Minimum Release Amount		
	Category Name Computers		Note to Buyer		
	Start Price				
*	Response Price	1,000.00	Attachments 60	140_SUPPLIER.pdf + X	
Es	timated Quantity 200				
	UOM Each				
	Rank Sealed				
	× + ×				
achments .ctions View Type	v ▼ + × Category	* File Name or URL	Title	Description	Attached
ctions 👻 View	- **		Title	Description	Attached
ttions view Type File view ∢	Category From Supplier		Title	Description	
ttions view Type File view ∢	Category From Supplier		Title	Description	
ctions Viev	Category From Supplier		Title	Description	

To add attachments on the Line Items level click the + icon on the Attachment field.

Click the + button to add an attachment. Then, click the "Choose File" button and select the file on your computer that you wish to upload/attach. Once the file is uploaded, enter the description. To **add more attachments**, click the + button and repeat the same process for each file. To **delete an uploaded file**, first select the file by clicking on the appropriate row. The selected row becomes highlighted (in light blue) Then, click the X icon.

To go back to the previous screen, click **OK**.



Submit Bid Main Page

Click to return to

3.3 Submit Bid – Validate the bid response

		Overvi Requir Lines Review						
Create Respon	ise (Bid Response 12207): Lines ⑦		Mes	sages Respon	id by Spre dsheet 🔻	Actions V Back Next	Save 🔻	Submit Cancel
Enter your text here Enter your text here						View Negotiation		
Currency = US Dollar						View Response PDF		30-Jun-2021 05:25:05 astern Standard Time
			751		R 84. 8 88	Validate	20700	
	Time Remaining 2 Days 3 Hours				Close Date 2-Jul-2	021 08:30:35		
Actions View	Format 👻 🥒 Freeze 🎬 Detach 🚎 † † 🗤 🕼 Wrap							
Line	Description	Re D	quired letails	Category Name	Response Price	Estimated Quantity UOM	Line Amount	Estimated Total Amount
1	Desktop computers	Confirmation	×	Computer printers	800.00	100 Each	80,000.00	
2	Laptop computers	Response 12207 to negotiation UNDP-PSU-00178 was validated without		Computers	1,000.00	200 Each	200,000.00	
3	Servers		ок	Computers	5,000.00	2 Each	10,000.00	
Rows Selected 1	Columns Hidden 5		_					
Grand Totals								
All response lines are	included.							
	Response Amount 290,000.00							

	S Error X
	You must respond to at least one line in the negotiation before you submit your response. (PON-2085013)
	ок
$\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{\mathbf{$	

You can validate the bid response prior to the submission. Click the "Actions" button and select the option Validate from the dropdown list.

The system will perform a validation of the bid response. If no errors are identified, you can proceed with the submission.

If the validation process identified an issue with the bid response (e.g., missing mandatory data), an error message will pop up and inform you what exactly is not correct on the bid response (e.g., which data is missing).



UNDP supplier portal guide - May 2022

3.3 Submit Bid – Review and Submit Bid Response

You can review your bid response by clicking "Review". Then click on different Sections to view the entered info. Once your bid is complete and your responses have been validated, click on "*Submit*" to post it in the system.

		OverviewRea	lirerr Lines Review	N						
Review Response: Bid Response 13208 ⑦				by Spreadsheet	•	ctions 🔻	Back	Ne <u>x</u> t	Save 🔻	Sub <u>m</u> it <u>C</u> ancel
urrency = US Dollar	et an the	al a sur a sur		10 100 10			to al concern	10 A		8-Jul-2021 03:57: stern Standard Tin
Title ITB-Proc Notice				Clo	ose Date	31-Aug-2	021 04:40:10			
Time Remaining 54 Days										
overview Requirements Lines										
View 🗸 Format 🗶 🔟 Freeze 🛒 Detach 斗 Wrap										
View View Format View Freeze Detach Wrap	Details	Category Name	Response Price	UOM Name	Line A	mount	Estimated T Amo		Response Minimum Release Amount	Attachments
	Details	Category Name	Response Price			mount ,000.00			Minimum Release	Attachments



46

Submit Bid Main Page

Click to return to

3.3 Submit Bid – Submit Bid Response

A confirmation message will pop up on your screen informing you that the bid reponse was submitted.



From: noreply@undp.org <ecaa-devl.fa.sender@workflow.mail.em2.cloud.oracle.com? To: "tenders@xyzexplimp.com" <enders@xyzexplimp.com> Sent: Thursday, June 10, 2021, 03:46:32 PM GMT+2 Subject: Your bid for "UNDP-PSU-00156.1" has been received

Bid Confirmation

This is a confirmation of your bid placed on the Procurement Negotiation "UNDP-PSU-00156,1" listed below. If you edit/revise your posted bid and click on "Save", the system will save the new bid response as a draft, while the previous version will still be active. To submit the revised bid response, you must click on "Save", the system will save the new bid response as a draft, while the previous version will still be active. To submit the revised bid response, you must click on "Submit" button for the new version prior to the expiry of the negotiation end date/time.

If you wish to withdraw your posted bid and cancel your participation in this negotiation, please contact the procurement focal point managing this negotiation

If an amendment is created by the Organization, the system will automatically remove your originally posted bid. In order to repost it, you must Acknowledge the amendment, review your bid response (if necessary) and Re-Submit the bid again. It is your full responsibility to ensure that your bid is successfully posted in the system prior to the expiry of the negotiation end date/time. Please refer to the detailed instructions in the user guide.

Esta es una confirmación de su oferta realizada en la Negociación de Adquisiciones "UNDP-PSU-00156,1", enumerada más abajo. Si edita o revisa su oferta ya publicada y hace clic en "Guardar", el sistema guardará la nueva oferta como borrador, si bien la versión anterior seguirá activa. Para enviar la oferta revisada, debe hacer clic en el botón "Enviat" en la nueva versión antes de que expire el plazo establecido para el envio de ofertas.

Si desea retirar su oferta ya publicada y cancelar su participación en esta Negociación, por favor póngase en contacto con la persona de contacto establecida en la Negociación

Si la Organización crea una enmienda, el sistema eliminará automáticamente su oferta inicial. Para volver a enviarla, deberá reconocer la enmienda, revisar su oferta (si es necesario) y volver a enviarla. Es su responsabilidad asegurarse de que su oferta se ha enviado correctamente a través del sistema antes de que finalice el plazo establecido para el envio de ofertas para esta Negociación. Puede acceder a instrucciones detalladas en la guía de usuario.

Ceci est une confirmation de votre offre placée sur le dossier d'appels d'offres « UNDP-PSU-00156,1 » référencé ci-dessous. Si vous modifiez/révisez votre offre publiée et cliquez sur « Enregistrer », le système enregistrera la nouvelle offre sous forme de brouillon, tandis que la version précédente sera toujours active. Pour soumettre l'offre révisée, vous devez cliquer sur le bouton « Soumettre » pour la nouvelle version avant l'expiration de la date/heure limite de soumission.

Si vous souhaitez retirer votre offre soumise et annuler votre participation à cette négociation, veuillez contacter le point focal d'approvisionnement qui gère cet appel d'offres.

Si une modification est créée par l'Organisation, le système supprimera automatiquement votre offre initialement soumise. Pour le reprendre, vous devez prendre connaissance de la modification, examiner votre réponse à l'offre (si nécessaire) et soumettre à nouveau l'offre. Il est de votre responsabilité totale de vous assurer que votre offre est affichée avec succés dans le système avant l'expiration de la date ou de l'heure limite de souvairoutions détaillées du guide de l'utilisateur

Supplier Name	Supplier Contact	BU Name	Negotiation Type	Negotiation Number	Response Number	Response Submission Date & Time	Time zone	Bid Response Withdrawn?
XYZ Export-Impor	t User One	UNDP-PSU	Invitation to Bid	UNDP-PSU-00156,1	8206	6/10/2021 9:42 AM	0:00	NA



You will also receive an

response was submitted.

automatically generated e-mail

notification confirming that the bid

Suppliers have the option to prepare their bid responses offline by downloading the entire negotiation package to their computer in .XML file format.

The .XML file negotiation package will contain all the questions from the Requirements Section and the Line items that must be completed by the suppliers before submitting their bid online.

To do this, the Supplier must download the XML file, save it as an excel file to their computer, complete required fields, and then upload their bid response to the negotiation in the system.

Please note that if you choose this optional method of submitting your bid, you must also ensure that you have also uploaded all the necessary supporting documents directly to the system before submitting your bid.





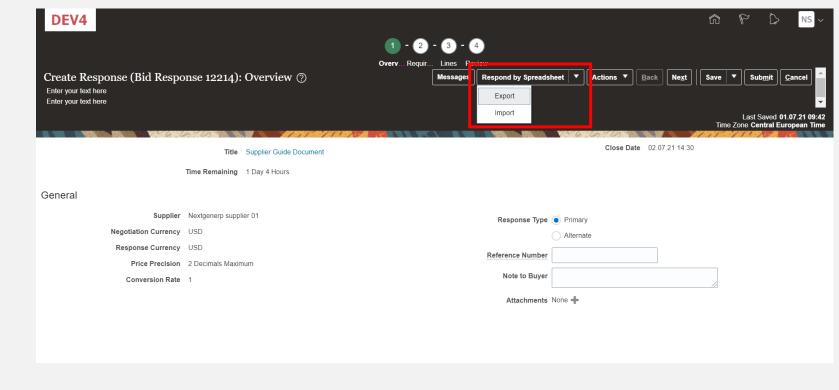
3.4 Prepare Bid Response Offline – Export/Download XML file

Click to return to

Submit Bid Main

Page

To begin preparing your bid response offline, you must first export/download the .XML file to your computer. To export the .XML file, open the negotiation in question, click the **"Create Response"** button and click "Save". Then, click the button **"Response by Spreadsheet"** and from the dropdown list select the option **"Export"**.



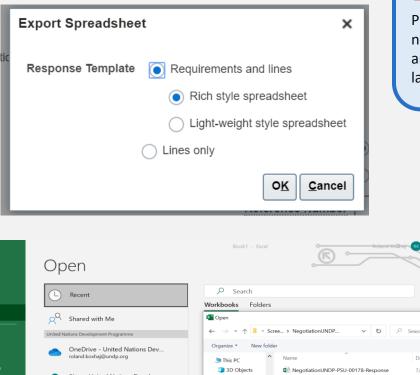


49

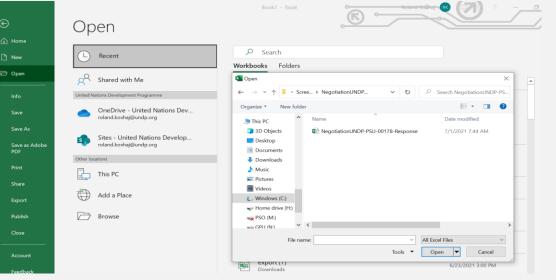
3.4 Prepare Bid Response Offline – Download XML file and open in Excel

Select the options "Requirements and lines" and "Rich style spreadsheet" and click OK. The system will export and download the .XML file in a ZIP folder on your computer. Use an appropriate application to extract the file .XML file from the ZIP folder.

Open the saved .xml-file in **Excel** by going to the **"Excel"** application, clicking on **"Open" " "Browse"** and then browsing the file location.



Please note that the system generates a new .XML file every time an event is amended. Make sure you are using the latest .XML file when submitting your bid.





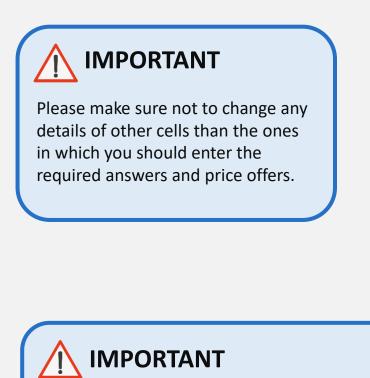


3.4 Prepare Bid Response Offline – Complete bid responses in Excel

Once you have opened the file in Excel, complete all the required info/data on each sheet tab of the .XML document.

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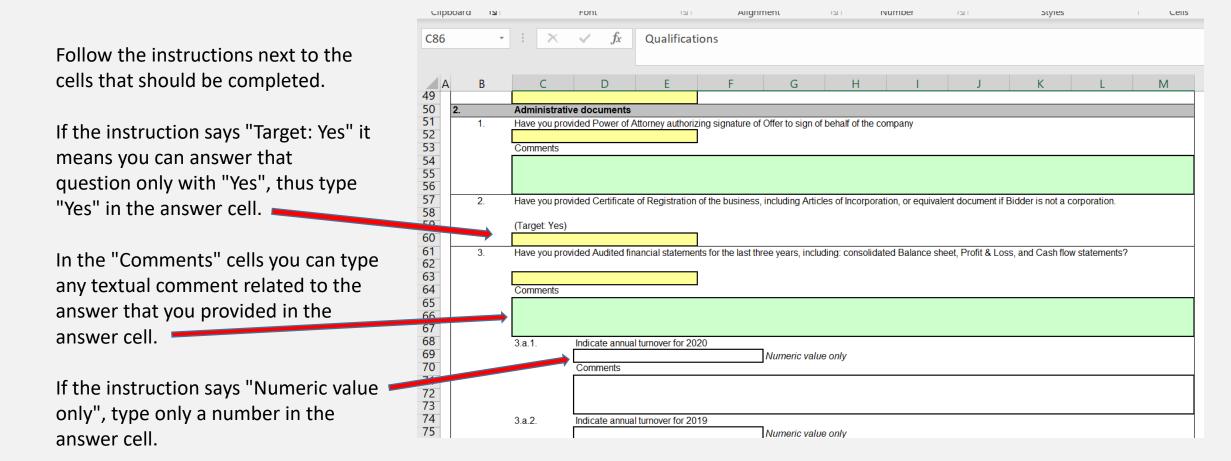




Please check all the sheet tabs at the bottom of the excel file and make sure that you have answered all required fields.



3.4 Prepare Bid Response Offline – Complete bid responses in Excel





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3.4 Prepare Bid Response Offline – Complete bid responses in Excel

Enter the price offer in the "Response Price" field for each line item that you wish to bid. If the tender requires bidding for all line items, enter the price offer in the "Response Price" filed for each line item listed.

If you have any note/comments related to the line items, type them in the field "Note to Buyer" of the corresponding line item.

Click to return to

Submit Bid Main

Page

🖻 Share 🛛 🖓 Comment File Formulas Data Home Insert Page Layout Review View Help Acrobat Ĉ ==* Arial ~ 8 ab EX Delete 🗸 ↓ Paste Conditional Format as Cell Sort & Find & • % 9 B I U ~ 🛱 Format 🗸 ~ 🎸 Filter Y Select Y Clipboard Font Alignment Number 5 Styles Cells Editing Ideas Sensitivity - : $\times \sqrt{f_x}$ K15 D G н 1 К М N 0 0 S T Supplier Guide Document 3 4 Negotiation Invitation to Bid UNDP-PSU-00178 Company United Nations Close Date 7/2/2021 14:30 Buver KOXHAJ, Roland 5 6 7 8 Negotiation Currency USD Phone 30000097899814 Response Currency USD Email roland.koxhai@undp.or Price Precision 2 Supplier Nextgenero supplier 0' Conversion Rate Supplier Site 9 10 Lines 11 12 Response Amount (USD) 361,000.00 Targe espons Estimated Minimun Minimun Estimated Total Release Release Response 13 Start Price UOM Line Revision Quantity Amount Amount Price Amount Note to Buyer Target Price Category Name Note to Suppliers Item 14 1 Desktop computers Each 100 900.00 lotes and comments if any Computer printers As per specifications provided 15 16 Laptop computers Each 200 1 300 0 Computers As per specifications provided 3 Servers Each 5 500 0 Computers including installation 17 18 19 Last Downloaded 7/1/2021 9:44



3.4 Prepare Bid Response Offline – Upload responses and submit

When you have completed all fields, save the document as an XML. Spreadsheet. Login to the system, click on the "Supplier Portal" icon and click the link *"Manage Responses".*

earch Invoices 🔻 Invo	ice Number 🔻		्
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Consigned Inventory		١.	
Review Consumption Advices			Requiring Attention
nvoices and Payments			1
Create Invoice			
Create Invoice Without PO			
View Invoices			
View Payments			7
Negotiations			
View Active Negotiations			
Manage Responses			
		•	6
Company Profile			

Select the draft response that you created for the negotiation in question and click the "**Revise**" button. You can also click the "**Action**" icon and select the "**Revise**" option. Your draft bid response will open.

	Accept Terms	** Resp	onse			
	Revise					
s	Unlock Draft					
F	Delete Draft	automatically lock	s it.			
	Actions 🗸 View 🗸	Format 👻 🔟 F	reeze 📄 Detach	Wrap	Accept Terms	vise
	Response	Reference Number	Response Status	Supplier Contact	Supplier Site	Negotiation
	13206		Draft	Popnikolov, Vla		UNDP-PSU-00157
	13209		Draft	Popnikolov, Vla		UNDP-PSU-00179





3.4 Prepare Bid Response Offline – Upload responses and submit

To upload the completed .XML file in the negotiation, click the button "**Respond by Spreadsheet**" and select the option "**Import**".

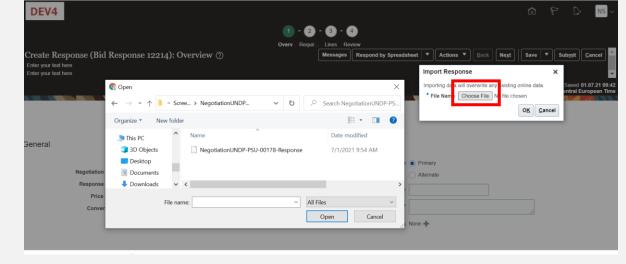
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Create Response (Bid Respo	onse 12214): Overview ⊘	Messag	Respond by Spreads	neet 🔻 Actions 🔻	Back Ne <u>x</u> t	Save Sub <u>m</u> it
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			Import			Last Saved 01.07.21 09:
						Time Zone Central European Tir
	Title Supplier Guide Document			Close Da	te 02.07.21 14:30	
	Time Remaining 1 Day 4 Hours					
General						
Supplier	Nextgenerp supplier 01		Response Type	Primary		
Negotiation Currency	USD			Alternate		
Response Currency	USD		Reference Number			
Price Precision	2 Decimals Maximum					
Conversion Rate	1		Note to Buyer			
			Attachments	None 🕂		

Click on "Choose File" button and select the completed .XML file on your computer. Click **"OK"**. When the .xml-file is imported/uploaded, your answers will be automatically populated in each section of the Negotiation. Please review the answers to make sure everything is correct and add any attachments before validating your entries and submitting your Negotiation.

Click to return to

Submit Bid Main

Page





55 DP Empowered lives.

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3.4 Prepare Bid Response Offline – Validate bid response and submit

You can validate the bid response prior to the submission. Click the "Actions" button and select the option Validate from the dropdown list.

The system will perform a validation of the bid response.

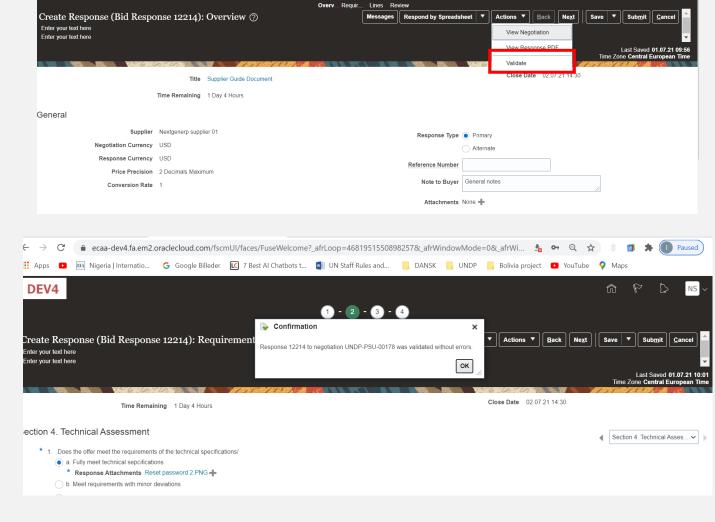
If no errors are identified, you can proceed with the submission.

If the validation process identified an issue with the bid response (e.g., missing mandatory data), an error message will pop up and inform you what exactly is not correct on the bid response (e.g., which data is missing).

Click to return to

Submit Bid Main

Page



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3.4 Prepare Bid Response Offline – Review bid response and submit

You can review your bid response by clicking "Review". Then click on different Sections to view the entered info. Once your bid is complete and your responses have been validated, click on "*Submit*" to post it in the system.

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View 🔻 F	ormat 👻 🏢 Freeze 📓 Detach 📣 Wrap	Details	Category Name Beverages	Response Price		Line Amount	Amount	Minimum Release	Attachments



57

Submit Bid Main Page

Click to return to

3.4 Prepare Bid Response Offline – Submit Bid Response

A confirmation message will pop up on your screen informing you that the bid response was submitted.



From: noreply@undp.org <ecaa-devl.fa.sender@workflow.mail.em2.cloud.oracle.com? To: "tenders@xyzexplimp.com" <enders@xyzexplimp.com> Sent: Thursday, June 10, 2021, 03:46:32 PM GMT+2 Subject: Your bid for "UNDP-PSU-00156.1" has been received

Bid Confirmation

This is a confirmation of your bid placed on the Procurement Negotiation "UNDP-PSU-00156,1" listed below. If you edit/revise your posted bid and click on "Save", the system will save the new bid response as a draft, while the previous version will still be active. To submit the revised bid response, you must click on "Save", the system will save the new bid response as a draft, while the previous version will still be active. To submit the revised bid response, you must click on "Submit" button for the new version prior to the expiry of the negotiation end date/time.

If you wish to withdraw your posted bid and cancel your participation in this negotiation, please contact the procurement focal point managing this negotiation

If an amendment is created by the Organization, the system will automatically remove your originally posted bid. In order to repost it, you must Acknowledge the amendment, review your bid response (if necessary) and Re-Submit the bid again. It is your full responsibility to ensure that your bid is successfully posted in the system prior to the expiry of the negotiation end date/time. Please refer to the detailed instructions in the user guide.

Esta es una confirmación de su oferta realizada en la Negociación de Adquisiciones "UNDP-PSU-00156,1", enumerada más abajo. Si edita o revisa su oferta ya publicada y hace clic en "Guardar", el sistema guardará la nueva oferta como borrador, si bien la versión anterior seguirá activa. Para enviar la oferta revisada, debe hacer clic en el botón "Enviar" en la nueva versión antes de que expire el plazo establecido para el envio de ofertas.

Si desea retirar su oferta ya publicada y cancelar su participación en esta Negociación, por favor póngase en contacto con la persona de contacto establecida en la Negociación

Si la Organización crea una enmienda, el sistema eliminará automáticamente su oferta inicial. Para volver a enviarla, deberá reconocer la enmienda, revisar su oferta (si es necesario) y volver a enviarla. Es su responsabilidad asegurarse de que su oferta se ha enviado correctamente a través del sistema antes de que finalice el plazo establecido para el envio de ofertas para esta Negociación. Puede acceder a instrucciones detalladas en la guía de usuario.

Ceci est une confirmation de votre offre placée sur le dossier d'appels d'offres « UNDP-PSU-00156,1 » référencé ci-dessous. Si vous modifiez/révisez votre offre publiée et cliquez sur « Enregistrer », le système enregistrera la nouvelle offre sous forme de brouillon, tandis que la version précédente sera toujours active. Pour soumettre l'offre révisée, vous devez cliquer sur le bouton « Soumettre » pour la nouvelle version avant l'expiration de la date/heure limite de soumission.

Si vous souhaitez retirer votre offre soumise et annuler votre participation à cette négociation, veuillez contacter le point focal d'approvisionnement qui gère cet appel d'offres.

Si une modification est créée par l'Organisation, le système supprimera automatiquement votre offre initialement soumise. Pour le reprendre, vous devez prendre connaissance de la modification, examiner votre réponse à l'offre (si nécessaire) et soumettre à nouveau l'offre. Il est de votre responsabilité totale de vous assurer que votre offre est affichée avec succés dans le système avant l'expiration de la date ou de l'heure limite de souvairoutions détaillées du guide de l'utilisateur

Supplier Name	Supplier Contact	BU Name	Negotiation Type	Negotiation Number	Response Number	Response Submission Date & Time	Time zone	Bid Response Withdrawn?
XYZ Export-Impor	t User One	UNDP-PSU	Invitation to Bid	UNDP-PSU-00156,1	8206	6/10/2021 9:42 AM	0:00	NA



You will also receive an

response was submitted.

automatically generated e-mail

notification confirming that the bid

4.0 Manage Bids



This section guides the Supplier on how to view, edit, or cancel a bid that is already saved in the system or submitted. The section also explains how Suppliers can resubmit a bid when an event is modified.

- ➤ 4.1 View bid responses
- ➤ <u>4.2 Revise/Edit a bid response</u>
- ► 4.3 Manage a bid after negotiation is amended
- ➤ 4.4 Withdraw submitted bid response



4.1 Manage Bids – View Bid Response(s)

To view your bid responses for the negotiations that you participated, login to your Supplier profile and go to "Supplier Portal". Click on "Manage Bid Responses".

You can use different Search criteria. If you know the ID of the negotiation, enter it in the "Negotiation" field and click the Search button. Your bid response for that negotiation will be displayed in the Search Results.

You can also search your bid responses by selecting one of the

values in the dropdown list for the "Response Status":

Search						Advanced	Manage Watchlist	Saved Search	Active or Draft Re	20200020
Search						Auvanceu	manage watchinst	Saveu Search		At least one is require
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13206 13210	Format ▼ III Reference	Freeze Detail Response Status Draft	Supplier Contact Popnikolov, Vla Popnikolov, Vla	Supplier Site	Negotiation UNDP-PSU-00157 UNDP-PSU-00179	001 Request f 15 001 Request f 15	Hours 59 Min Days 20 Hours Days 15 Hours	Messages 0 0		Award Amount

Click the button "Search" and all bid responses with that status will be listed.

Active – to see bid responses submitted for ongoing negotiations;

Active or draft – to see both the submitted and draft esponses for ongoing negotiations;

Awarded – to see your awarded bid responses;

Disqualified – to see your bid responses which were lisqualified during the evaluation process;

Draft – to see the bid responses which were saved as draft not submitted);

Pending Award – to see your bid responses which are waiting an award decision;

Rejected – to see your bid responses that were not warded:

Resubmission required – to see your bid responses which have to be resubmitted because the negotiations were amended.



Manage Bid Main page

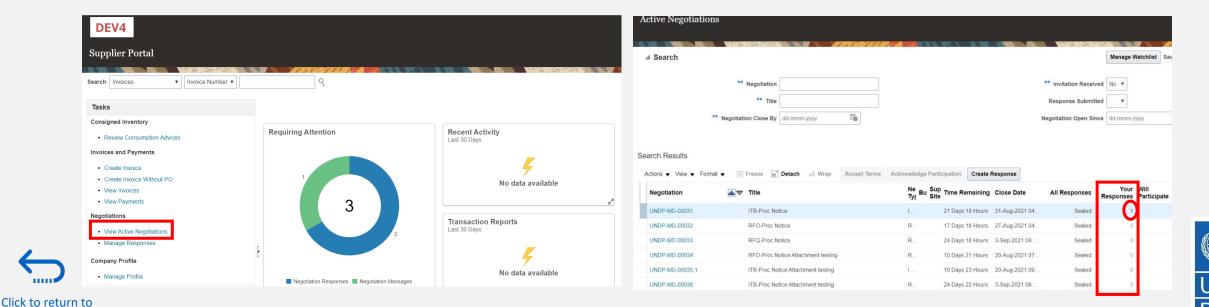
Click to return to

4.1 Manage Bids – View Bid Response(s) for ongoing negotiations

To view your bid response(s) for the on-going (Active) negotiations, login to the system, click on the **Supplier Portal** icon and then **View Active Negotiations** link. All on-going negotiations will be listed.

The negotiations for which you have not created a bid response will have value **0** in the column **Your Responses.**

The negotiations for which you created a draft or submitted a bid response will have the value **1** in the column *Your Responses.* To open the bid response, click the number **1**.



UNDP supplier portal guide - May 2022

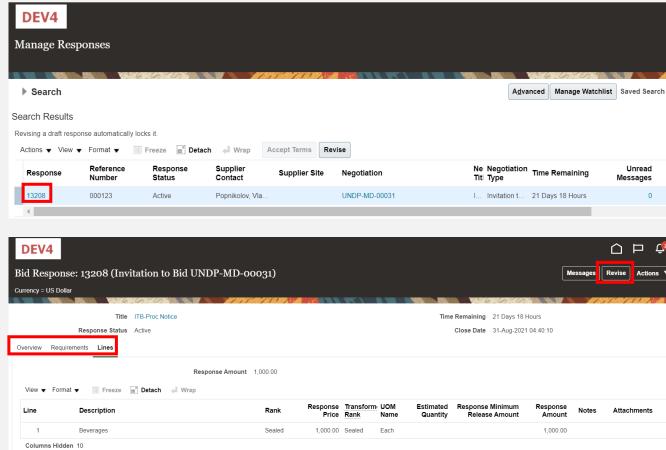
Manage Bid Main

page

4.2 Manage Bids – View and Edit/Revise your Bid Responses

In the column *"Response Status"* you will see the status of your bid. For a bid to be successfully submitted, the status must show as *"Active"*. Then, click on the number displayed in the column *"Response"* and the system will open your submitted bid.

Click on different *Sections* to view the entered info. To revise the bid response, click the *Revise* button. The bid response will be open for editing.







4.2 Manage Bids – View and Edit/Revise Your Bid Response (2)

You can also edit a bid response by clicking on *Actions* and then *Revise*.

Click to return to

Manage Bid Main

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Revise			Popnikolov, Vla	i	UNDP-MD-00031	I Invitation t 21 Days 18 Hours
	lumber	Status		1	UNDP-MD-00031	



4.2 Manage Bids – View and Edit/Revise Your Bid Responses (3)

To view and edit the data entered in different sections of your bid response (Overview, Requirements or Lines), click on the appropriate step of the response. Once you implemented the changes, click the *Submit* button to post your revised bid response.

DEV4				_				l		ı Çı	VP V
		1 - 2 -	3 - 4								
		Overviev Requirem	Lines Review								
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	Close Date 31-Aug-2021 04:40:10										
General											
Supplier	Vlado Company			Response Type	Primary						
Negotiation Currency	USD				Alternate						
Response Currency	USD		_				_				
Price Precision	2 Decimals Maximum		h	Reference Number	000123						
				Note to Buyer							
				Attachments	None 🕂						



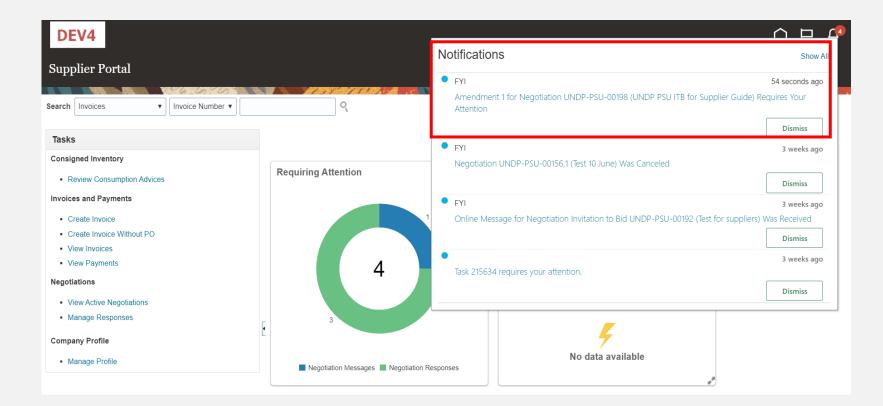
Make sure that you submit your bid after you edit/revise it.





UNDP supplier portal guide - May 2022

If the negotiation for which you submitted a bid response is amended, your bid response will not be valid anymore and its status will change for *Active* to *Resubmission Required*. You will receive a notification e-mail generated by the system with this information. You can also find a notification in your Supplier profile once you login to the system.







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You have to acknowledge the amendment first and then you will be able to resubmit your bid response.

Click on the *Supplier Portal* icon and then click on *Manage Reponses.*

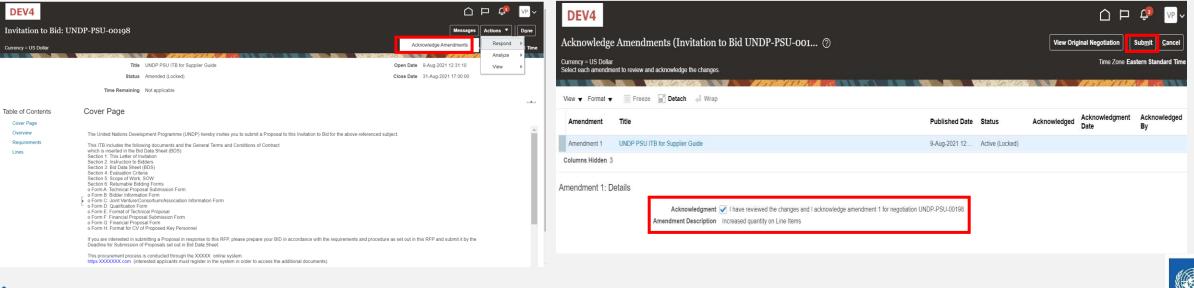
<u>Clic</u> Mar In the Search Criteria, select the option **Resubmission required** in the field **Response Status.** Your bid responses that have to be resubmitted for amended negotiations will be listed in the **Search Results**. Click the negotiation for which you wish to acknowledge the amendment and resubmit your bid response.

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Supplier Portal			Manage Responses	Doue
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Search Invoices V Invoice Number	•		Search	Advanced Manage Watchlist Saved Search Active or Draft Responses
Tasks				** At least one is required
Consigned Inventory Review Consumption Advices	Requiring Attention	Recent Activity Last 30 Days	** Negotiation Title	** Response Status Resubmission required •
Invoices and Payments		-	** Negotiation	Line Description
Create Invoice	1	7	** Response	
Create Invoice Without PO View Invoices		No data available		Search Reset Save
View Payments	4		Search Results	
Negotiations		Transaction Reports	Revising a draft response automatically locks it.	
View Active Neoptiations Manage Responses		Last 30 Days	Actions 🗸 View 🗸 Format 🗸 🏢 Freeze 📓 Detach 📣 Wrap 🛛 Accept Terms 🛛 🦷	tevise
Company Profile		Z	Response Reference Response Supplier Status Contact Supplier Status	Negotiation Ne Negotiation Time Remaining Unread Monitor Award Amount
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age Bid Main		U	NDP supplier portal guide - May 2022	66
page				Empc

The amended negotiation will open. Click the button *Actions,* then select the option *Respond* and click on *Acknowledge Amendments.*

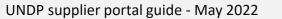
A short description of the changes in the amended negotiation will be displayed in the *Amendment Description* part. Scroll up and down to see more details of the amended negotiation.

To acknowledge the amendment, check the box in front of the text "I have reviewed the changes and I acknowledge amendment 1 for negotiation XXXXX" and click the button *Submit*.

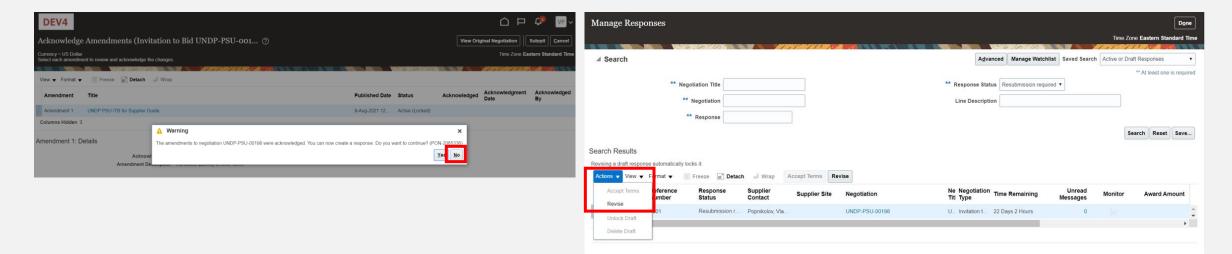




page



A warning message informing you that you acknowledged the amended version of the negotiation and new bid response will be created will popup. Select the option **No**, as you are not going to create new bid response but revise the existing one. Click the option *Actions* and select the option Revise.







UNDP supplier portal guide - May 2022

All answers submitted in the bid response for the previous version of the negotiation will be displayed and all the fields will be open for editing. Click on each section of the bid response and you will be able to edit the info/data. Once your revised bid response is complete, click the **Submit** button.

<u>Clic</u> Mar A confirmation message that your bid response is submitted will be displayed on your screen.

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Currency = U	S Dollar	Time Rem	aining 22 Days 2 Hours				Close Date 🦪	Last Save, Time Zone Eastern S 31-Aug-2021 17:00:00	tandard Time	⊿ Search	The response 16212 to negotiation UNDP-PSU-00198,1 was submitted.	Manage Watchlist Saved Search Activ		•
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4.4 Withdraw your bid response

For instructions on how to withdraw your submitted bid response, please contact the procurement focal point managing the tender/negotiation.





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5.0 Manage Supplier Profile



This section describes some additional eTendering features that enable the bidders to view their bidding activity and update the information in their bidder profile.

- 5.1 Setting your Regional and Language preferences
- ► <u>5.2 Update supplier profiles</u>
- <u>5.3 Manage Contacts (user access)</u>



3.1 Setting your profile preferences

The system gives the possibility each supplier to set the preferences of their own supplier profile. This relates only to system interface and not tender documents.

Once you login the system, click on the *Setting and Actions Menu* icon in the right upper corner of your screen and select the option *Set Preferences*.

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	Settings and Actions	Sign Out
	Personalization	
	Access Accessibility Settings	
	Set Preferences	
	Print Me	
	Hide Help Icons	
on Reports	Applications Help	
S	About This Application	
4		
No data available		

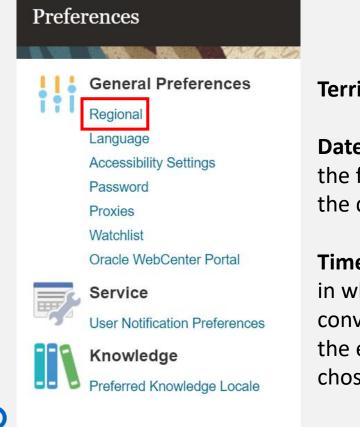


72

Click to return to Manage Profile Main Page

3.1 Setting your profile preferences - Regional Preferences

To set your Regional preferences, click the option *Regional*. Then you can set several different preferences:



Click to return to

Manage Profile

Main Page

Territory: Select your country.

Date and time format: Select the format in which you wish the date/time to be presented.

Time Zone: Select the time zone in which you operate. This will convert the tender deadline to the exact time as per your chosen setting.

DEV4

General Preferences	s: Regional	
Territory	United States 🗸	
Date Format	d-MMM-yyyy (30-Jun-2021) 🗸	
Time Format	HH:mm:ss (10:17:11)	
Number Format	-1,234.567 🗸	
Currency	US Dollar 🗸	
Time Zone	(UTC-05:00) New York - Eastern Time (ET)	~



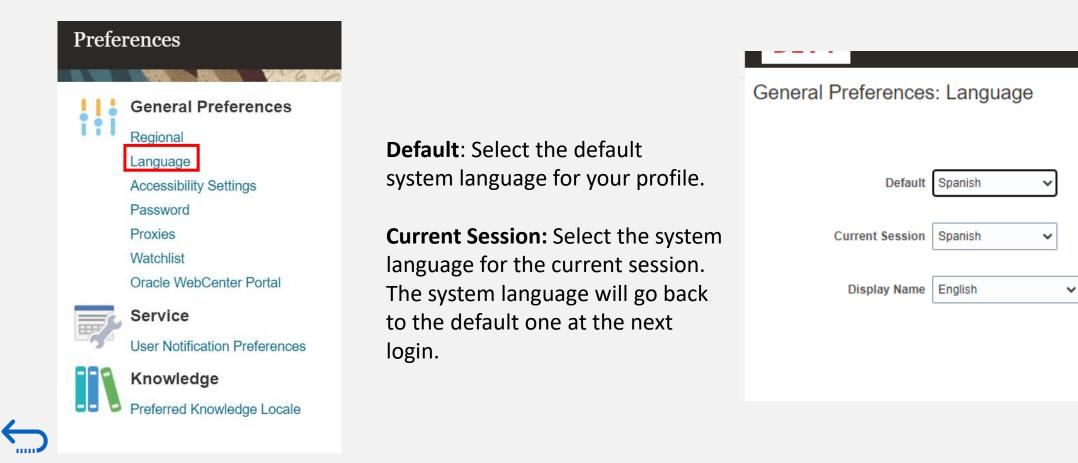
3.1 Setting your profile preferences – Language Preferences

Click to return to

Manage Profile

Main Page

The default language of the system is English. To set the language preferences, click the option Language.





74

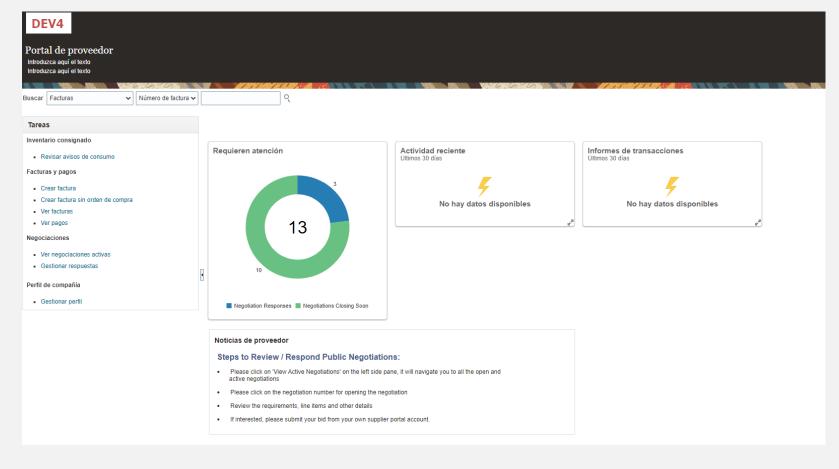
3.1 Setting your profile preferences – Language Preferences

Click to return to

Manage Profile

Main Page

After selecting the preferred language, the system will display the menu as per your chosen setting.





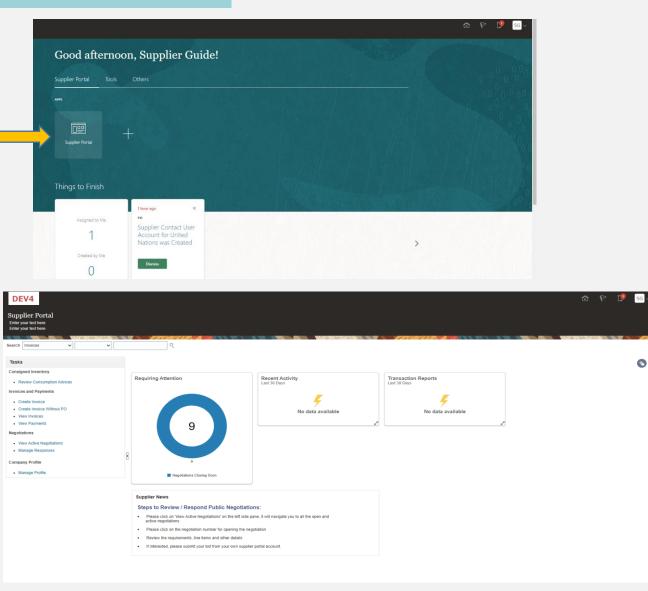
UNDP supplier portal guide - May 2022

75

3.2 Update/Edit Supplier Profiles

To update your bidder profile, login to the system and click the **Supplier Portal** icon.

To view or manage/edit the data/info of your supplier profile, click the link "Manage Profile".







76

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3.3 Update/Edit Supplier Profiles

Click on each tab to see different info of your Supplier profile. To open the profile for editing, click the "*Edit*" button and then *Yes*.

DEV4						6 P		SG ~
Company Profile							Edit	Done
Enter your text here			and a state of the second state		600000. 50000000.0000 50006000			
			a ka		an a			197 AND
Organization Details Tax Identifiers Addresses Contacts Payments								
View v Format v Status Active v Freeze Detact	a ∉l Wrap							
Name	A Warning ×	▲ 🗢 Job Title	▲ ▼ Email	▲♥ Phone	Administrative Contact	User Account	Status	
Guide, Supplier	POZ-2130390Making edits will create a change request for the profile. Do you want to continue?		supplier.guideUN@gma	ail.com	0	0	Active	
Columns Hidden 7	Yes							
	<u>Tes</u> <u>No</u>							

Click to add text





77

3.3 Update/Edit Supplier Profiles

Enter the short description of the implemented change in the "Change Description" field.

Preferred Functional Currency

Click on different sections of your supplier profile to update the required details.information.

To modify, add or remove contact(s) - user(s) from your company with access to login the system- click the **Contacts** section.

Click to return to

Manage Profile

Main Page

Edit Profile Change Request: 22001 Enter your text here Enter your text here			Delete Change Request	Review Changes Save <u>Save and Close</u>
				an a
	Change Description Explain changes made	and the reason for them.		
Organization Details Tax Identifiers Addresses Contacts	Payments Business Classifications Products and Service	es		
⊿ General				
* Supplier Name Supplier Gu	uide 2	Tax Organization Type	Company/Corporation	
Supplier Number 10159		Status	Active	
Supplier Type Supplier	~	Attachments	20197_SUPPLIER (2).pdf 🕂 🗙	
Identification				
D-U-N-S Number 223456789	و	National Insurance Number		
Customer Number		Corporate Web Site	www.company.co	
SIC				
✓ Corporate Profile				
Year Established		Chief Executive Title		
Mission Statement		Chief Executive Name		
		Principal Title		
Year Incorporated		Principal Name		
✓ Financial Profile				
	*			
	<u> </u>			
Current Fiscal Year's Potential Revenue				



78

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3.3 Manage Contacts (User Access)- Edit existing contact

Click the *Contacts* page of your supplier profile details. Select the contact that you wish to edit by clicking on the corresponding row (the row will become highlighted). Then click *Actions* and select the *"Edit"* option.

(Organization Detai	ils Tax Identifiers	Addresses	Contacts	Payments	Business Cl	assifications
→	Actions 🗸 View	w 🔻 Format 👻	+ 🖉 🔅	🗙 Status 🛛	Active v	Freeze	Detach
	Create				∠a ∠a Jo	ob Title	▲▽
	Edit						
	Delete	dimir					
	Columns Hidde	m 7					
Ŀ							





79

3.3 Manage Contacts (User Access) -Edit existing contact

You can modify different info of an existing contact, including the e-mail address. If you change the e-mail address, the automatically generated system notifications will be delivered to the new e-mail address.

IMPORTANT: To login the system after the change, you will still need to enter your initially registered e-mail

address as a User ID.

DEV4	Edit Contact: Supplier G	uide				×			🏓 🚦
Edit Profile Change Request: 22001 Enter your text here Enter your text here Change Descr	Salutation [®] First Name Middle Name [®] Last Name]]	Phone Mobile Fax Email	v v v v v v v v v v v v v v v v v v v		eview Changes	Save Save a	(
Organization Details Tax Identifiers Addresses Contacts Payments Business Classifi Actions ← View ← Format ←	Contact Address	 ✓ Administrative contact S at → X ■ III Freeze III]] Detach ⇔i Wrap	Status	Active 🗸				
Name	Address Name	Address		Phone	Address Purpose	Status	Administrative Contact	User Account	Status
Guide, Supplier	Main	Marmorvej 51,COPENHA	GEN HOVEDSTADEN 2100, DEN		RFQ or Bidding	Active	0	0	Active
	Use Roles Data Access		Detach difference with the supplier of the supplice of the sup		ry tasks include submitting invoices as well a sonding to requests for quote, requests for pr				
	Supplier Self Service A	dministrator Manages the	profile information for the supplier or	ompany. Priman	r tasks include updating supplier profile infor	nation and requ OK Cancel			





To add new contact to your supplier profile, click Actions and select the option "Create".

Organization Detail	s Tax Identifiers	Addresses	Contacts	Payments	Business Cl	assifications
Actions 🚽 View	🗸 🗸 Format 🗸	+ 2 >	Status	Active v	Freeze	Detach
Create				∠a A P	ob Title	
Edit						
Delete	dimir					
Columns Hidde	n 7					





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Complete the required contact details. The field marked with * are mandatory.

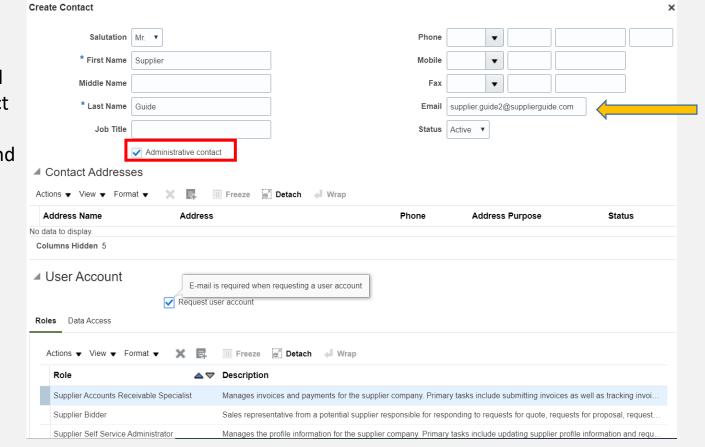
Once the required contact details are entered, check the box "Administrative contact". This will give **full access** to the new contact and the person will be able to **prepare/submit bid responses** and to **manage the supplier profile**, inclusing **add/remove contacts**.

Check the box "*Request user account*" and click *OK* at the botton of the screen,

Click to return to

Manage Profile

Main Page



The entered e-mail address will be used as a User ID at the login page for the new contact.



Enter short summary of the implemented changes in the *Change Description* text box.

To save the changes, click on "Save and Close".

Click to return to Manage Profile

Main Page

Edit Profile Change Request:	30001			Delete Change Request	Review Changes	Save Save	and Close	<u>C</u> ancel
			er har i ne som end					<u></u>
	Change Description	New contact added						
Organization Details Tax Identifiers Addres	ses Contacts Payment]	nd Services					
Name		▲ 🗢 Job Title	▲マ Email	▲▼ Phone	Administrative Contact	User Account	Status	
Guide 2, Supplier			supplier.guide2@	xyzexpimp.com	0		Active	
Guide1, Supplier			supplier.contact1	@xyzexpimp.com	0	0	Active	
Columns Hidden 7								
			ortal guide - May 20	22				83



Main Page

Click OK on the confirmation message. To complete the supplier profile change, click the button "Done".

DEV4		VP v
Company Profile ⑦	Delete Change Request	t Edit D <u>o</u> ne
There are profile changes that are not submitted. You must edit the changes to continue		
Last Change Request 30001 Request Status Draft	Requested By Popnikolov, Vladimir Change Description New contact added Request Date 14-Jul-2021	.ii
Organization Details Tax Identifiers Addresses Contacts Payments Business	Confirmation ×	
Company Vlado Company Supplier Number 10134 Supplier Type Supplier	saved. Corganization Type Company/Corporation OK Status Active Attachments None	

6.0 Helpdesk Support



This section provides details on who to contact for technical assistance, how to address some commonly asked questions and where to find additional resources on eTendering.

- ➢ <u>6.1 Technical assistance</u>
- 6.2 Additional resources for bidders
- <u>6.3 Frequently asked questions</u>
- ➢ <u>6.4 Forgotten password</u>



6.1 Technical Assistance

If you experience technical issues with the bid submission process, please contact the focal point of the procurement office as indicated in the solicitation document of the tender you wish to bid on.

To ensure your case is resolved as quickly as possible, when requesting helpdesk support, it is always recommended to share the following details:

- Your User ID and Company name
- The Negotiation ID you are participating in (if applicable)
- Screenshots of any error or warning messages
- A brief description of the steps you took before encountering any errors or issues

Please always prepare and submit your bid well in advance of the deadline of the event so that any issues can be addressed in time.

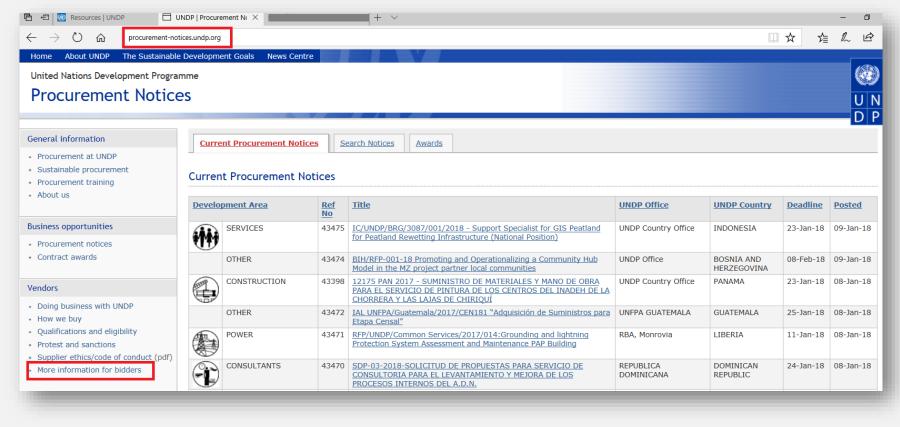




86

6.2 Additional Resources

To view additional resources on eTendering, including video user guides and translated versions of this user guide (French, Spanish, Chinese, Arabic and Russian), go to the UNDP Procurement Notice Page http://procurement-notices.undp.org/ and click on *"More Information for Bidders"* at the bottom left hand side of the page.







6.3 Frequently Asked Questions

During Registration:

I just logged in to event.guest to begin registration but the system is very slow and does not seem to be loading properly.

It can take up to 3-4 minutes for the system to load after you click on "*Register Bidder*". Please wait and do not click on any other links. You may also try refreshing your browser if it is taking longer than 4 minutes to load. If the problem persists please contact your procurement focal point for further assistance.

The company name I want to use to register my Bidder Profile has already been taken. What do I do?

If your company has never registered for eTendering before and you receive an error message that this company name is already taken, please modify the company name slightly, noting that <u>special characters are not allowed</u>. For more information please click <u>here</u>.

If you have already registered for a Bidder account before, but cannot remember your credentials, <u>please do not register for a new</u> <u>account</u>. Instead, go to the section on <u>Forgotten Passwords</u>.

The User Name I want to use to register my Bidder Profile has already been taken. What do I do?

If you have never registered as a User on eTendering before and you receive an error message that the user name is already taken, please select a different user name. For more information please click <u>here.</u>

If you have already registered for a Bidder account, but cannot remember your credentials, <u>please do not register for a new account</u>. Instead, go to the section on <u>Forgotten Passwords</u>.





6.3 Frequently Asked Questions

I have received the temporary password after registering, but when I try to log in to activate my account, I receive an error message.

Please refer to the instructions on creating a new password. If you still receive an error message after multiple attempts, please contact helpdesk support.

Log In Issues:

I cannot remember my password.

To reset your password, please go to the section on Forgotten Passwords.

I cannot remember my user name.

If you cannot remember your user name please contact the focal point of the procurement office as indicated in the solicitation document of the tender you wish to bid on.

During Bid submission

I cannot download tender documents.

Please ensure that your internet browser has enabled pop-ups. For more information on how to view and download solicitation documents, please go <u>here</u>.



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6.3 Frequently Asked Questions

Why do I get an error message when I try to upload a document into the system?

When uploading files please note the following restrictions:

- The file name can only contain 60 characters.
- If you are uploading a large number of files (ex. 15 or more), please zip the files into a ZIP folder and upload the folder instead of each file individually. You can upload several ZIP folders, but if you do this, please note that the total size of each ZIP folder uploaded cannot exceed 45MB.
- Individual file sizes cannot exceed 45MB in size.

For more information on uploading files, please go here.

I submitted my bid but did not receive a bid confirmation email.

If you do not receive a confirmation email, you can confirm the status of your bid and check if it has been posted directly on the system. Please click <u>here</u> for further information on viewing your bid

Managing your Account

Can I update the contact details in my bidder profile?

Yes. To update your bidder profile and other users registered under your profile, go to "*Manage Events and Place Bids*" → "*My Bidder Profile*" and update information as needed. See <u>Section 5.0 Manage Bidder Profile</u> for more information.





6.4 Forgot Password

Click to return to

Helpdesk Support

Main Page

If you have forgotten your password, please take the following steps:

1 To reset your password click on <i>Need help signing in Click Here</i> .	 You will be prompted to enter your e-mail address, which is the User ID you entered during registration and click <i>Next</i>.
UN Quantum Suppliers Account Sign In	QUANTUM UN Quantum
User Name User name or email Password	Forgot Your Password? Having trouble with your password? Reset it here.
Password	What's your user name?
Sign In	Enter user name
Need help signing in Click here	Next
Cookie Preference	s Cancel



UNDP supplier portal guide - May 2022

91

6.4 Forgot Password (continued)

3

Click to return to

Helpdesk Support

Main Page

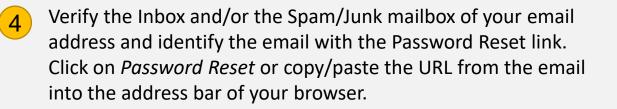
A password reset notification email was sent to the email address associated with your Supplier Profile. Click Close and verify your Inbox/Spam (Junk) mailbox.



Password Reset Notification Sent.

A password reset notification will be sent to the recovery email address associated with your username . If you haven't received the password reset email, then please check your spam folder or contact your system administrator. You can also retry after 10 minutes.

Close



Please Reset Your Password for	Your UN Quantum Account
• Oracle <no-reply@oracle.com> To:</no-reply@oracle.com>	
	QUQNTUM
	Hello
	On Thursday, March 31, 2022, at 12:51:40 PM EDT, you requested to reset your password. You must reset your password on the Password Reset page.
	Password Reset
	Details
	If the <u>Password Reset page</u> link doesn't work, please copy and paste the following URL into the address bar of your browser:
	https://idcs-950009d4c7154de7b9a4acb69ea50742.identity.oraclecloud.com:443/ui/v1/resetpwd? token=HEatm79%2F%2FQNfgvFlaD0BzztI0NzVA%2F0g2z0mDDilSG0%3D
	Important: This link will expire on Friday, April 1, 2022 12:51:41 PM EDT. Also, if you don't recognize this message, contact your system administrator at



6.4 Forgot Password (continued)

5

Enter the new password. Confirm the new password. Click on *Reset Password*.



UN Quantum

Reset your password

Set a password for your user account.

New Password

Confirm New Password

6 A message will pop-up on your screen and confirming that you that your password has been reset. Click on *Continue to Sign In* to go to the Login Page.

You will also receive an email confirming that your password has been changed.



UN Quantum

v_popnikolov@yahoo.com



Congratulations!

Your password has been reset. Please login using your new password.

Continue to Sign In



Reset Password



6.4 Forgot Password

Enter your User Name (the email address) and the Password, click on *Sign In* and complete the steps for the MFA email verification..

	UN Quantum	
	Suppliers Account Sign In	
User Name		
User name or email		
Password		
Password		
	Sign In	
	Need help signing in? Click here	





94

Thank you for using UNDP eTendering!

To view additional resources such as instructional videos for bidders and this user guide in other languages, please click <u>here.</u>



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