

Section 2: Instruction to Bidders

Definitions

- a) *“Bid”* refers to the Bidder’s response to the Invitation to Bid, including the Bid Submission Form, Technical Bid and Price Schedule and all other documentation attached thereto as required by the ITB.
- b) *“Bidder”* refers to any legal entity that may submit, or has submitted, a Bid for the supply of goods and provision of related services requested by UNDP.
- c) *“Contract”* refers to the legal instrument that will be signed by and between the UNDP and the successful Bidder, all the attached documents thereto, including the General Terms and Conditions (GTC) and the Appendices.
- d) *“Country”* refers to the country indicated in the Data Sheet.
- e) *“Data Sheet”* refers to such part of the Instructions to Bidders used to reflect conditions of the tendering process that are specific for the requirements of the ITB.
- f) *“Day”* refers to calendar day.
- g) *“Goods”* refer to any tangible product, commodity, article, material, wares, equipment, assets or merchandise that UNDP requires under this ITB.
- h) *“Government”* refers to the Government of the country where the goods and related services provided/rendered specified under the Contract will be delivered or undertaken.
- i) *“Instructions to Bidders”* refers to the complete set of documents which provides Bidders with all information needed and procedures to be followed in the course of preparing their Bid
- j) *“ITB”* refers to the Invitation to Bid consisting of instructions and references prepared by UNDP for purposes of selecting the best supplier or service provider to fulfil the requirement indicated in the Schedule of Requirements and Technical Specifications.
- k) *“LOI”* (Section 1 of the ITB) refers to the Letter of Invitation sent by UNDP to Bidders.
- l) *“Material Deviation”* refers to any contents or characteristics of the bid that is significantly different from an essential aspect or requirement of the ITB, and (i) substantially alters the scope and quality of the requirements; (ii) limits the rights of UNDP and/or the obligations of the offeror; and (iii) adversely impacts the fairness and principles of the procurement process, such as those that compromise the competitive position of other offerors.
- m) *“Schedule of Requirements and Technical Specifications”* refers to the document included in this ITB as Section 3 which lists the goods required by UNDP, their specifications, the related services, activities, tasks to be performed, and other information pertinent to UNDP’s receipt and acceptance of the goods.
- n) *“Services”* refers to the entire scope of tasks related or ancillary to the completion or delivery

of the goods required by UNDP under the ITB.

- o) “*Supplemental Information to the ITB*” refers to a written communication issued by UNDP to prospective Bidders containing clarifications, responses to queries received from prospective Bidders, or changes to be made in the ITB, at any time after the release of the ITB but before the deadline for the submission of Bid.

A. GENERAL

1. UNDP hereby solicits Bids as a response to this Invitation to Bid (ITB). Bidders must strictly adhere to all the requirements of this ITB. No changes, substitutions or other alterations to the rules and provisions stipulated in this ITB may be made or assumed unless it is instructed or approved in writing by UNDP in the form of Supplemental Information to the ITB.
2. Submission of a Bid shall be deemed as an acknowledgement by the Bidder that all obligations stipulated by this ITB will be met and, unless specified otherwise, the Bidder has read, understood and agreed to all the instructions in this ITB.
3. Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of any Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this ITB.
4. UNDP implements a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical practices, and obstruction. UNDP is committed to preventing, identifying and addressing all acts of fraud and corrupt practices against UNDP as well as third parties involved in UNDP activities. (See http://www.undp.org/about/transparencypdocs/UNDP_Anti_Fraud_Policy_English_FINAL_june_2011.pdf and http://www.undp.org/content/undp/en/home/operations/procurement/procurement_protect/ for full description of the policies)
5. In responding to this ITB, UNDP requires all Bidders to conduct themselves in a professional, objective and impartial manner, and they must at all times hold UNDP’s interests paramount. Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. All Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:

5.1 Are, or have been associated in the past, with a firm or any of its affiliates which have been engaged UNDP to provide services for the preparation of the design, Schedule of Requirements and Technical Specifications, cost analysis/estimation, and other documents to be used for the procurement of the goods and related services in this selection process;

5.2 Were involved in the preparation and/or design of the programme/project related to the goods and related services requested under this ITB; or

5.3 Are found to be in conflict for any other reason, as may be established by, or at the discretion of, UNDP.

In the event of any uncertainty in the interpretation of what is potentially a conflict of interest, Bidders must disclose the condition to UNDP and seek UNDP's confirmation on whether or not such conflict exists.

6. Similarly, the following must be disclosed in the Bid :

1.1 Bidders who are owners, part-owners, officers, directors, controlling shareholders, or key personnel who are family of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving the goods and related services under this ITB; and

6.2 Others that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices.

Failure of such disclosure may result in the rejection of the Bid.

7. The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered as an independent entity, the extent of Government ownership/share, receipt of subsidies, mandate, access to information in relation to this ITB, and others that may lead to undue advantage against other Bidders, and the eventual rejection of the Bid.

8. All Bidders must adhere to the UNDP Supplier Code of Conduct, which may be found at this link: <http://web.ng.undp.org/procurement/undp-supplier-code-of-conduct.pdf>

B. CONTENTS OF BID

9. Sections of Bid

Bidders are required to complete, sign and submit the following documents:

1.1 Bid Submission Cover Letter Form (see ITB Section 4);

1.2 Documents Establishing the Eligibility and Qualifications of the Bidder (see ITB Section 5);

1.3 Technical Bid (see prescribed form in ITB Section 6);

1.4 Price Schedule (see prescribed form in ITB Section 7);

1.5 Bid Security, if applicable (if required and as stated in the DS nos. 9-11, see prescribed

Form in ITB Section 8);

1.6 Any attachments and/or appendices to the Bid (including all those specified under the **Data Sheet**)

10. Clarification of Bid

- 10.1 Bidders may request clarification of any of the ITB documents no later than the number of days indicated in the **Data Sheet** (DS no. 16) prior to the Bid submission date. Any request for clarification must be sent in writing via courier or through electronic means to the UNDP address indicated in the **Data Sheet** (DS no. 17). UNDP will respond in writing, transmitted by electronic means and will transmit copies of the response (including an explanation of the query but without identifying the source of inquiry) to all Bidders who have provided confirmation of their intention to submit a Bid.
- 10.2 UNDP shall endeavor to provide such responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Bid, unless UNDP deems that such an extension is justified and necessary.

11. Amendment of Bid

- 11.1 At any time prior to the deadline for submission of Bid, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the ITB in the form of a Supplemental Information to the ITB. All prospective Bidders will be notified in writing of all changes/amendments and additional instructions through Supplemental Information to the ITB and through the method specified in the **Data Sheet** (DS No. 18).
- 11.2 In order to afford prospective Bidders reasonable time to consider the amendments in preparing their Bid, UNDP may, at its discretion, extend the deadline for submission of Bid, if the nature of the amendment to the ITB justifies such an extension.

C. PREPARATION OF BID

12. Cost

The Bidder shall bear any and all costs related to the preparation and/or submission of the Bid, regardless of whether its Bid was selected or not. UNDP shall in no case be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.

13. Language

The Bid, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the **Data Sheet** (DS No. 4). Any printed literature furnished by the Bidder written in a language other than the language indicated in the **Data Sheet**, must be accompanied by a translation in the preferred language indicated in the **Data Sheet**. For purposes of interpretation of the Bid, and in the event of discrepancy or inconsistency in meaning, the version translated into the preferred language shall govern.

Upon conclusion of a contract, the language of the contract shall govern the relationship between the contractor and UNDP.

14. Bid Submission Form

The Bidder shall submit the Bid Submission Form using the form provided in Section 4 of this ITB.

15. Technical Bid Format and Content

Unless otherwise stated in the **Data Sheet** (DS no. 28), the Bidder shall structure the Technical Bid as follows:

- 15.1 Expertise of Firm/Organization – this section should provide details regarding management structure of the organization, organizational capability/resources, and experience of organization/firm, the list of projects/contracts (both completed and on-going, both domestic and international) which are related or similar in nature to the requirements of the ITB, manufacturing capacity of plant if Bidder is a manufacturer, authorization from the manufacturer of the goods if Bidder is not a manufacturer, and proof of financial stability and adequacy of resources to complete the delivery of goods and provision of related services required by the ITB (see ITB Clause 18 and DS No. 26 for further details). The same shall apply to any other entity participating in the ITB as a Joint Venture or Consortium.
- 15.2 Technical Specifications and Implementation Plan – this section should demonstrate the Bidder's response to the Schedule of Requirements and Technical Specifications by identifying the specific components proposed; how each of the requirements shall be met point by point; providing a detailed specification and description of the goods required, plans and drawings where needed; the essential performance characteristics, identifying the works/portions of the work that will be subcontracted; a list of the major subcontractors, and demonstrating how the bid meets or exceeds the requirements, while ensuring appropriateness of the bid to the local conditions and the rest of the project operating environment during the entire life of the goods provided. Details of technical bid must be laid out and supported by an Implementation Timetable, including Transportation and Delivery Schedule where needed, that is within the duration of the contract as specified in the **Data Sheet** (DS noS. 29 and 30).

Bidders must be fully aware that the goods and related services that UNDP require may be transferred, immediately or eventually, by UNDP to the Government partners, or to an entity nominated by the latter, in accordance with UNDP's policies and procedures. All bidders are therefore required to submit the following in their bids :

- a) A statement of whether any import or export licences are required in respect of the goods to be purchased or services to be rendered, including any restrictions in the country of origin, use or dual use nature of the goods or services, including any disposition to end users;
- b) Confirmation that the Bidder has obtained license of this nature in the past, and have an expectation of obtaining all the necessary licenses, should their bid be rendered the most responsive; and
- c) Complete documentation, information and declaration of any goods classified or

may be classified as “Dangerous Goods”.

- 15.3 Management Structure and Key Personnel – This section should include the comprehensive curriculum vitae (CVs) of key personnel that will be assigned to support the implementation of the technical bid, clearly defining their roles and responsibilities. CVs should establish competence and demonstrate qualifications in areas relevant to the requirements of this ITB.

In complying with this section, the Bidder assures and confirms to UNDP that the personnel being nominated are available to fulfil the demands of the Contract during its stated full term. If any of the key personnel later becomes unavailable, except for unavoidable reasons such as death or medical incapacity, among other possibilities, UNDP reserves the right to render the Bid non-responsive. Any deliberate substitution of personnel arising from unavoidable reasons, including delay in the implementation of the project of programme through no fault of the Bidder, shall be made only with UNDP’s acceptance of the justification for substitution, and UNDP’s approval of the qualification of the replacement who shall be either of equal or superior credentials as the one being replaced.

- 15.4 Where the **Data Sheet** requires the submission of the Bid Security, the Bid Security shall be included along with the Technical Bid. The Bid Security may be forfeited by UNDP, and reject the Bid, in the event of any or any combination of the following conditions:

- a) If the Bidder withdraws its offer during the period of the Bid Validity specified in the **Data Sheet** (DS no. 11), or;
- b) If the Bid Security amount is found to be less than what is required by UNDP as indicated in the **Data Sheet** (DS no. 9), or;
- c) In the case the successful Bidder fails:
 - i. to sign the Contract after UNDP has awarded it;
 - ii. to comply with UNDP’s variation of requirement, as per ITB Clause 35; or
 - iii. to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering effective the contract that may be awarded to the Bidder.

16. Price Schedule

The Price Schedule shall be prepared using the attached standard form (Section 7). It shall list all major cost components associated with the goods and related services, and the detailed breakdown of such costs. All goods and services described in the Technical Bid must be priced separately on a one-to-one correspondence. Any output and activities described in the Technical Bid but not priced in the Price Schedule, shall be assumed to be included in the prices of the items or activities, as well as in the final total price of the bid.

17. Currencies

All prices shall be quoted in the currency indicated in the **Data Sheet** (DS no. 15). However, where Bids are quoted in different currencies, for the purposes of comparison of all Bid:

- 17.1 UNDP will convert the currency quoted in the Bid into the UNDP preferred currency, in

accordance with the prevailing UN operational rate of exchange on the last day of submission of Bid; and

- 17.2 In the event that the Bid found to be the most responsive to the ITB requirement is quoted in another currency different from the preferred currency as per **Data Sheet** (DS no. 15), then UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.

18. Documents Establishing the Eligibility and Qualifications of the Bidder

- 1.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the forms provided under Section 5, Bidder Information Forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfactions. These include, but are not limited to the following:

- a) That, in the case of a Bidder offering to supply goods under the Contract which the Bidder did not manufacture or otherwise produce, the Bidder has been duly authorized by the goods' manufacturer or producer to supply the goods in the country of final destination;
- b) That the Bidder has the financial, technical, and production capability necessary to perform the Contract; and
- c) That, to the best of the Bidder's knowledge, it is not included in the UN 1267 List or the UN Ineligibility List, nor in any and all of UNDP's list of suspended and removed vendors.

- 18.2 Bids submitted by two (2) or more Bidders shall all be rejected by UNDP if they are found to have any of the following:

- a) they have at least one controlling partner, director or shareholder in common; or
- b) any one of them receive or have received any direct or indirect subsidy from the other/s; or
- c) they have the same legal representative for purposes of this ITB; or
- d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this ITB process;
- e) they are subcontractors to each other's bid, or a subcontractor to one bid also submits another Bid under its name as lead Bidder; or
- f) an expert proposed to be in the bid of one Bidder participates in more than one Bid received for this ITB process. This condition does not apply to subcontractors being included in more than one Bid.

19. Joint Venture, Consortium or Association

If the Bidder is a group of legal entities that will form or have formed a joint venture, consortium or association at the time of the submission of the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the joint venture jointly and severally, and this shall be duly evidenced by a duly notarized Agreement among the legal entities, which shall be submitted along with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all entities that comprise the joint venture.

After the bid has been submitted to UNDP, the lead entity identified to represent the joint venture shall not be altered without the prior written consent of UNDP. Furthermore, neither the lead entity nor the member entities of the joint venture can:

- a) submit another Bid, either in its own capacity; nor
- b) as a lead entity or a member entity for another joint venture submitting another Bid.

The description of the organization of the joint venture/consortium/association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the ITB, both in the bid and in the Joint Venture Agreement. All entities that comprise the joint venture shall be subject to the eligibility and qualification assessment by UNDP.

Where a joint venture is presenting its track record and experience in a similar undertaking as those required in the ITB, it should present such information in the following manner:

- a) Those that were undertaken together by the joint venture; and
- b) Those that were undertaken by the individual entities of the joint venture expected to be involved in the performance of the services defined in the ITB.

Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the joint venture or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.

If the Bid of a joint venture is determined by UNDP as the most responsive Bid that offers the best value for money, UNDP shall award the contract to the joint venture, in the name of its designated lead entity, who shall sign the contract for and on behalf of all the member entities.

20. Alternative Bid

Unless otherwise specified in the **Data Sheet** (DS nos. 5 and 6), alternative bid shall not be considered. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative bid.

21. Validity Period

21.1 Bid shall remain valid for the period specified in the **Data Sheet** (DS no. 8), commencing on the submission deadline date also indicated in the **Data Sheet** (DS no. 21). A Bid valid for a shorter period shall be immediately rejected by UNDP and rendered non-responsive.

21.2 In exceptional circumstances, prior to the expiration of the Bid validity period, UNDP may request Bidders to extend the period of validity of their Bid. The request and the responses shall be made in writing, and shall be considered integral to the Bid.

22. Bidder's Conference

When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the **Data Sheet** (DS no. 7). All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be either posted on the UNDP website, or disseminated to the individual firms who have registered or expressed interest with the contract, whether or not they attended the conference. No verbal statement made during the conference shall modify the terms and conditions of the ITB unless such statement is specifically written in the Minutes of the Conference, or issued/posted as an amendment in the form of a Supplemental Information to the ITB.

D. SUBMISSION AND OPENING OF BID

23. Submission

23.1 The Technical Bid and the Price Schedule **must be submitted together and sealed together in one and the same envelope**, delivered either personally, by courier, or by electronic method of transmission. If submission will not be done by electronic means, the Technical Bid and Price Schedule must be sealed together in an envelope whose external side must :

- a) Bear the name of the Bidder;
- b) Be addressed to UNDP as specified in the **Data Sheet** (DS no.20); and
- c) Bear a warning not to open before the time and date for Bid opening as specified in the **Data Sheet** (DS no. 24).

If the envelope is not sealed nor labeled as required, the Bidder shall assume the responsibility for the misplacement or premature opening of Bid due to improper sealing and labeling by the Bidder.

1.2 Bidders must submit their Bid in the manner specified in the **Data Sheet** (DS nos. 22 and 23). When the Bid is expected to be in transit for more than 24 hours, the Bidder must ensure that sufficient lead time has been provided in order to comply with UNDP's deadline for submission. UNDP shall indicate for its record that the official date and time of receiving the Bid is the actual date and time when the said Bid has physically arrived at the UNDP premises indicated in the **Data Sheet** (DS no. 20).

1.3 Bidders submitting Bid by mail or by hand shall enclose the original and each copy of the Bid, in separate sealed envelopes, duly marking each of the envelopes as "Original Bid" and the others as "Copy of Bid". The two envelopes, consisting of original and copies, shall then be sealed in an outer envelope. The number of copies required shall be as specified in the **Data Sheet** (DS no. 19). In the event of any discrepancy between the contents of the "Original Bid" and the "Copy of Bid", the contents of the original shall govern. The original version of the Bid shall be signed or initialed by the Bidder or person(s) duly authorized to commit the Bidder on every page. The authorization shall be communicated through a document evidencing such authorization issued by the highest official of the firm, or a Power of Attorney, accompanying the Bid.

1.4 Bidders must be aware that the mere act of submission of a Bid, in and of itself, implies

that the Bidder accepts the General Contract Terms and Conditions of UNDP as attached hereto as Section 11.

24. Deadline for Submission of Bid and Late Bids

Bid must be received by UNDP at the address and no later than the date and time specified in the **Data Sheet** (DS no. 20 and 21).

UNDP shall not consider any Bid that arrives after the deadline for submission of Bid. Any Bid received by UNDP after the deadline for submission of Bid shall be declared late, rejected, and returned unopened to the Bidder.

25. Withdrawal, Substitution, and Modification of Bid

- 25.1 Bidders are expected to have sole responsibility for taking steps to carefully examine in detail the full consistency of its Bid to the requirements of the ITB, keeping in mind that material deficiencies in providing information requested by UNDP, or lack clarity in the description of goods and related services to be provided, may result in the rejection of the Bid. The Bidder shall assume any responsibility regarding erroneous interpretations or conclusions made by the Bidder in the course of understanding the ITB out of the set of information furnished by UNDP.
- 25.2 A Bidder may withdraw, substitute or modify its Bid after it has been submitted by sending a written notice in accordance with ITB Clause 23, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Bid must accompany the respective written notice. All notices must be received by UNDP prior to the deadline for submission and submitted in accordance with ITB Clause 23 (except that withdrawal notices do not require copies). The respective envelopes shall be clearly marked "WITHDRAWAL," "SUBSTITUTION," or "MODIFICATION".
- 25.3 Bid requested to be withdrawn shall be returned unopened to the Bidders.
- 25.4 No Bid may be withdrawn, substituted, or modified in the interval between the deadline for submission of Bid and the expiration of the period of Bid validity specified by the Bidder on the Bid Submission Form or any extension thereof.

26. Bid Opening

UNDP will open the Bid in the presence of an ad-hoc committee formed by UNDP of at least two (2) members. If electronic submission is permitted, any specific electronic Bid opening procedures shall be as specified in the **Data Sheet** (DS no. 23).

The Bidders' names, modifications, withdrawals, the condition of the envelope labels/seals, the number of folders/files and all other such other details as UNDP may consider appropriate, will be announced at the opening. No Bid shall be rejected at the opening stage, except for late submission, for which the Bid shall be returned unopened to the Bidder.

27. Confidentiality

Information relating to the examination, evaluation, and comparison of Bid, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.

Any effort by a Bidder to influence UNDP in the examination, evaluation and comparison of the Bid or contract award decisions may, at UNDP's decision, result in the rejection of its Bid.

In the event that a Bidder is unsuccessful, the Bidder may seek a meeting with UNDP for a debriefing. The purpose of the debriefing is discussing the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving the bid presented to UNDP. The content of other bid and how they compare to the Bidder's submission shall not be discussed.

E. EVALUATION OF BID

28. Preliminary Examination of Bid

UNDP shall examine the Bid to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, whether or not the Bidder is in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's list of suspended and removed vendors, and whether the Bid are generally in order, among other indicators that may be used at this stage. UNDP may reject any Bid at this stage.

29. Evaluation of Bid

29.1 UNDP shall examine the Bid to confirm that all terms and conditions under the UNDP General Terms and Conditions and Special Conditions have been accepted by the Bidder without any deviation or reservation.

29.2 The evaluation team shall review and evaluate the Bids on the basis of their responsiveness to the Schedule of Requirements and Technical Specifications and other documentation provided, applying the procedure indicated in the **Data Sheet** (DS No. 25). Absolutely no changes may be made by UNDP in the criteria after all Bids have been received.

- 1.1 UNDP reserves the right to undertake a post-qualification exercise, aimed at determining, to its satisfaction the validity of the information provided by the Bidder. Such post-qualification shall be fully documented and, among those that may be listed in the **Data Sheet** (DS No.33), may include, but need not be limited to, all or any combination of the following :
 - a) Verification of accuracy, correctness and authenticity of the information provided by the bidder on the legal, technical and financial documents submitted;
 - b) Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team;
 - c) Inquiry and reference checking with Government entities with jurisdiction on the bidder, or any other entity that may have done business with the bidder;
 - d) Inquiry and reference checking with other previous clients on the quality of performance on ongoing or previous contracts completed;

- e) Physical inspection of the bidder's plant, factory, branches or other places where business transpires, with or without notice to the bidder;
- f) Testing and sampling of completed goods similar to the requirements of UNDP, where available; and
- g) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.

30. Clarification of Bid

To assist in the examination, evaluation and comparison of bids, UNDP may, at its discretion, ask any Bidder to clarify its Bid.

UNDP's request for clarification and the Bidder's response shall be in writing. Notwithstanding the written communication, no change in the prices or substance of the Bid shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Bid, in accordance with ITB Clause 35.

Any unsolicited clarification submitted by a Bidder in respect to its Bid, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Bid.

31. Responsiveness of Bid

UNDP's determination of a Bid's responsiveness will be based on the contents of the Bid itself.

A substantially responsive Bid is one that conforms to all the terms, conditions, and specifications of the ITB without material deviation, reservation, or omission.

If a Bid is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.

32. Nonconformities, Reparable Errors and Omissions

32.3 Provided that a Bid is substantially responsive, UNDP may waive any non-conformities or omissions in the Bid that, in the opinion of UNDP, do not constitute a material deviation.

32.4 Provided that a Bid is substantially responsive, UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.

32.5 Provided that the Bid is substantially responsive, UNDP shall correct arithmetical errors as follows:

- a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP

there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected;

- b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to the above.

32.6 If the Bidder does not accept the correction of errors made by UNDP, its Bid shall be rejected.

F. AWARD OF CONTRACT

33. Right to Accept, Reject, or Render Non-Responsive Any or All Bid

33.1 UNDP reserves the right to accept or reject any Bid, to render any or all of the Bids as non-responsive, and to reject all Bids at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. Furthermore, UNDP is not obligated to award the contract to the lowest price offer.

33.2 UNDP shall also verify, and immediately reject their respective Bid, if the Bidders are found to appear in the UN's Consolidated List of Individuals and Entities with Association to Terrorist Organizations, in the List of Vendors Suspended or Removed from the UN Secretariat Procurement Division Vendor Roster, the UN Ineligibility List, and other such lists that as may be established or recognized by UNDP policy on Vendor Sanctions. (See http://www.undp.org/content/undp/en/home/operations/procurement/procurement_protest/)

34. Award Criteria

Prior to expiration of the period of Bid validity, UNDP shall award the contract to the qualified and eligible Bidder that is found to be responsive to the requirements of the Schedule of Requirements and Technical Specification, and has offered the lowest price (See DS No. 32).

35. Right to Vary Requirements at the Time of Award

At the time of award of Contract, UNDP reserves the right to vary the quantity of the goods and/or related services, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

36. Contract Signature

Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP.

Failure of the successful Bidder to comply with the requirement of ITB Section F.3 and this provision shall constitute sufficient grounds for the annulment of the award, and forfeiture of the Bid Security if any, and on which event, UNDP may award the Contract to the Bidder with the second highest rated Bid, or call for new Bid.

37. Performance Security

A performance security, if required, shall be provided in the amount and form provided in Section 9 and by the deadline indicated in the **Data Sheet** (DS no. 14), as applicable. Where a Performance Security will be required, the submission of the said document, and the confirmation of its acceptance by UNDP, shall be a condition for the effectivity of the Contract that will be signed by and between the successful Bidder and UNDP.

38. Bank Guarantee for Advanced Payment

Except when the interests of UNDP so require, it is the UNDP's preference to make no advanced payment(s) on contracts (i.e., payments without having received any outputs). In the event that the Bidder requires an advanced payment upon contract signature, and if such request is duly accepted by UNDP, and the said advanced payment exceeds 20% of the total Bid price, or exceed the amount of USD 30,000, UNDP shall require the Bidder to submit a Bank Guarantee in the same amount as the advanced payment. A bank guarantee for advanced payment shall be furnished in the form provided in Section 10.

39. Vendor Protest

UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a purchase order or contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures:

<http://www.undp.org/procurement/protest.shtml>

DATA SHEET¹

The following data for the supply of goods and related services shall complement / supplement the provisions in the Instruction to Bidders. In the case of a conflict between the Instruction to Bidders and the Data Sheet, the provisions in the Data Sheet shall prevail.

DS No.	Cross Ref. to Instructions	Data	Specific Instructions / Requirements
1		Project Title:	Support to cultural heritage monuments of great importance for Cyprus, Phase V
2		Title of Goods/Services/ Work Required:	Conservation works: - Lot 1: PANAGIA CHURCH in ASKEIA/PASAKOY - Lot 2: AGIOS ARTEMON in AFANTEIA/GAZIKOY
3		Country:	Cyprus
4	C.13	Language of the Bid:	The language of the bid shall be English. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by a <u>certified</u> translation of the relevant document in English, in which case, for purposes of interpretation of the bid, the translation shall prevail.
5	C.20	Conditions for Submitting Bid for Parts or sub-parts of the Total requirements:	Bidders can submit bids for any one of the Lots or for both the Lots. Submitting Bid for parts or sub-parts of the Lots or of a specific Lot is not allowed.
6	C.20	Conditions for Submitting Alternative Bid:	Shall not be considered.
7	C.22	Pre-bid conference/s will be held:	There will be a meeting on bid preparation on 20 February 2018 at 10.00 Cyprus time at the Home for Cooperation which is located opposite the Ledra Palace Hotel, UN Buffer Zone, Nicosia.
8	C.21.1	Period of Bid Validity commencing on the submission date:	90 days
9	B.9.5 C.15.4 b)	Bid Security: (Tender bank guarantee)	Irrevocable and unconditional bank guarantee: For Lot 1: Euro 6,000

¹ All DS number entries in the Data Sheet are cited as references in the Instructions to Bidders.

			For Lot 2: Euro 5,000
10	B.9.5	Acceptable forms of Bid Security:	Bank Guarantee (See the relevant section for the template).
11	B.9.5 C.15.4 a)	Validity of Bid Security:	120 days from the last day of the bid submission. Bid Security of unsuccessful Bidders shall be returned.
12	38	Advanced Payment upon signing of contract:	Bidders can be given advance payment if requested as per the following conditions: - Option 1: Up to 30,000 USD (Euro equivalent at UN exchange rate of payment date) without any bank guarantee but will be recouped fully by the third interim payment. - Option 2: Above 30,000 USD and up to 20% of the total contract price with a bank guarantee to 100% of the advance and will be recouped by the final payment certificate. Advanced payment cannot exceed 20% of the total contract price. A bank guarantee for advanced payment shall be furnished in the form provided in Section 11.
13		Liquidated Damages:	Liquidated damages for delay shall be; - Lot 1: Euro 2,000 (Euro two thousand) per week of delay and up to 20% of the final contract amount of the Lot. - Lot 2: Euro 2,000 (Euro two thousand) per week of delay and up to 20% of the final contract amount of the Lot.
14	F.37	Performance Security:	The Performance Bank Guarantee (PBG) will be 10% of the Contract amount and valid until 30 days beyond the date of the issuance of the Final Completion Certificate.
15	C.17 C.17.2	Preferred Currency of Bid and Method for Currency conversion:	Euro
16	B.10.1	Deadline for submitting requests for clarifications/ questions:	Bidders can submit questions to the dedicated email address up to 5 days before the deadline to submit bids. UNDP will provide clarification up to 3 days from the date of submission of bids. UNDP may also carry out revisions to the bid documents up to 1 day before the deadline of submission of bids.
17	B.10.1	Contact Details for submitting clarifications/questions:	All queries for clarification must be addressed to the dedicated email address; solicitations.cy@undp.org

18	B.11.1	Manner of Disseminating Supplemental Information to the ITB and responses/clarifications to queries:	Posting on the web-site: http://www.cy.undp.org http://procurement-notices.undp.org/
19	D.23.3	No. of copies of Bid that must be submitted:	One Original hardcopy and one electronic copy (CD/DVD/Flash disk). Bidders are asked to submit their bids in box files with separators for each form. Bidders are to number each page consecutively. Scanning should be made consecutively and each scanned file to be less than 10MB.
20	D.23.1 b) D.23.2 D.24	Bid submission address:	All Bids must be received at the following addresses: Home for Cooperation located opposite the Ledra Palace Hotel in the UN Buffer Zone in Nicosia. In order to deliver, you need to call prior to entering the UN protected area – Telephone number: +357-22-874733 or +902200027. In case of late delivery of the tender UNDP PMO will not be responsible even if the call is made before.
21	C.21.1 D.24	Deadline of Bid Submission:	Bids must be received by UNDP on or before 12 March 2018 at 16:00 Cyprus time at the addresses specified above. Any bid received after this time and date shall be rejected. Bids submitted by fax or e-mail shall not be accepted.
22	D.23.2	Manner of Submitting Bid:	Courier/Hand Delivery.
23	D.23.2 D.26	Conditions and Procedures for electronic submission and opening:	NOT APPLICABLE
24	D.23.1 c)	Date, time and venue for opening of Bid:	Bids shall be opened publicly in the presence of bidders' representatives at the Home for Cooperation located opposite the Ledra Palace Hotel in the UN Buffer Zone in Nicosia on 12 March 2018 at 16:15 Cyprus time Cyprus time.
25		Evaluation method to be used in selecting the	Administrative and technical compliance method.

		most responsive Bid:	
27		Eligibility:	Eligibility to submit Bids is open to all building contractors as legal persons. Bidders' attention is drawn to, among others, the relevant provision of Clause 26 of the General Conditions of Contract. Bidders shall have to demonstrate that they meet the stipulations of the specified Clause. A bidder shall not be eligible to participate where it has been determined to have engaged in corrupt or fraudulent practices.
28	C.15	Required Documents that must be Submitted to Establish Qualification of Bidders:	ADMINISTRATIVE COMPLIANCE DOCUMENTS: ☒ Bid Submission Form as per the template given in Section 4. ☒ Bill of Quantity (BoQ) as per the template given in Section 7 for each lot. ☒ Bid Security as per the template give in Section 8. <i>Forms given in Section 5 together with the required annexes:</i> Forms given in Section 5 must be filled up and submitted together with the required annexes: ☒ Form 1 - General Information with official registration documents of the Bidder from the companies registrar, such as the legal status, place & registration of the office, shareholders and board of directors. <u>There is no need to submit the company constitution.</u> ☒ Form 2 - Financial Statement certified by the accountant of the Bidder. A letter from a bank must be provided together with the financial statement in case current ratio is less than the required ratios. <u>There is no need to submit detailed accounts ledgers.</u> ☒ Form 3 – Proof of registration as building contractor Certification from the contractors associations that the bidder has been registered as building contractor for the current year.

			☒ Form 4 - Litigation History ☒ Form 5 - Site Incident & Accident History with a letter obtained from the relevant authorities. <i>Forms 4 and 5 are for information purposes only at this stage.</i>
29	C.15	Structure of the Technical Bid and List of Documents to be Submitted:	TECHNICAL COMPLIANCE DOCUMENTS: Forms given in Section 6 must be filled up and submitted together with the required annexes: ☒ Form 6 - Technical Experience with the completion references from the employers. This form and required annexes must be submitted by each company forming the JV. ☒ Form 7 – Supervision Personnel (separate for each lot). ☒ Form 8 – CVs of Supervision Personnel (for each personnel listed in Form 7). (separate for each lot) ☒ Form 9 – Workplan (separate for each lot). ☒ Form 10 – Risk Assessment and Mitigation Matrix prepared by the licensed Health & Safety officer (separate for each lot). ☒ Form 11 – Sub-Contractors (separate for each lot) ☒ Form 12 - List of Materials (separate for each lot) <i>Forms 11 and 12 are for information purposes only at this stage. However, information given in these forms will be binding to the bidder if his bid will be selected.</i>
30	C.15.2	Latest Expected date for signature of the Contract:	April 2018
31	C.15.2	Maximum Expected time for completion:	Lot-1: Eight (8) calendar months from the date of site possession. <i>Site possession will be given within 90 DAYS of contract signature. If site possession is not given beyond the 60 DAYS from the date of contract signature, this contract will be deemed null and void and at no cost to UNDP.</i> Lot-2: Eight (8) calendar months from the date of site possession.

			<i>Site possession will be given within 90 DAYS of contract signature. If site possession is not given beyond the 60 DAYS from the date of contract signature, this contract will be deemed null and void and at no cost to UNDP.</i>
		UNDP will award the contract to:	Lowest priced technically compliant bids will be awarded for each Lot. Separate contracts will be entered for each Lot.
33	F.34	Criteria for the Award and Evaluation of Bid:	<u>Award Criteria</u> Compliance on the following administrative and technical qualification requirements for the lots to which bids are submitted. <u>Evaluation Criteria</u> ☒ Documents listed in the DS No. 28 and DS No. 29 are provided. ADMINISTRATIVE COMPLIANCE CRITERIA ☒ Registered legal entity If JV, partners of the JV must meet this criterion. ☒ Certification from the accountant on the cumulative turnover of the years 2014, 2015, 2016 and 2017 must not be less than: - Euro 500,000 for Lot-1 - Euro 500,000 for Lot-2 - Euro 1,000,000 for both Lots If JV, combined turnover of the JV partners must meet this criterion. ☒ Certification from the accountant, from the <u>certified accounts of the latest financial year (2016 or 2017)</u>, that the current ratio is at least; - 1.10 for any one of the Lots - 1.15 for both Lots If JV, average of the JV partners' current ratio must meet this criterion. ☒ Registered building contractor with the contractors associations and the relevant certification that they can operate for the year 2018. If JV, the lead partner of the JV must meet this criterion. ☒ Bidders shall provide accurate information on any litigation or conciliation or arbitration resulting from

			contracts completed in the years 2014, 2015, 2016 and 2017. If JV, partners of the JV must submit these details. Site Incident & Accident History Bidders shall provide accurate information on any site incident & accidents during the years of 2014, 2015, 2016 and 2017. A letter from a relevant entity must be obtained. The letter must be at the most 3 months old from the date of bid submission. If JV, all partners of the JV must submit this form TECHNICAL COMPLIANCE CRITERIA Technical Experiences in the years of 2014, 2015, 2016 and 2017: For LOT-1: <table><tr><th colspan="2">Description and Requirement</th></tr><tr><td>Number of similar/relevant conservation</td><td>at least 2</td></tr><tr><td>Total value of the executed conservation works (in Euro)</td><td>300,000</td></tr><tr><td>Reference letters from previous employers</td><td>2</td></tr></table> For LOT-2: <table><tr><th colspan="2">Description and Requirement</th></tr><tr><td>Number of similar/relevant conservation works</td><td>at least 2</td></tr><tr><td>Total value of the executed conservation works (in Euro)</td><td>300,000</td></tr><tr><td>Reference letters from previous employers</td><td>2</td></tr></table> For Both LOTS: <table><tr><th colspan="2">Description and Requirement</th></tr><tr><td>Number of similar/relevant conservation works</td><td>at least 4</td></tr><tr><td>Total value of the executed conservation works (in Euro)</td><td>600,000</td></tr><tr><td>Reference letters from previous employers</td><td>4</td></tr></table>	Description and Requirement		Number of similar/relevant conservation	at least 2	Total value of the executed conservation works (in Euro)	300,000	Reference letters from previous employers	2	Description and Requirement		Number of similar/relevant conservation works	at least 2	Total value of the executed conservation works (in Euro)	300,000	Reference letters from previous employers	2	Description and Requirement		Number of similar/relevant conservation works	at least 4	Total value of the executed conservation works (in Euro)	600,000	Reference letters from previous employers	4
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			If JV, combined quantities of the JV partners must meet these criteria. <u>Contractor's supervision personnel for Lot-1;</u> ☒ Site Supervisor (Architect/Engineer): At least 10 years of post-education experience; 8 years of site experience; supervision of 2 similar conservation works and fluent in English. ☒ Conservator: At least 12 years of post-education experience; 10 years of proven experience in equivalent nature and fluent in English. ☒ Health & Safety Officer: At least 5 years of post-education experience with a valid certificate to function, having involved in 2 conservation works and fluent in English. <u>Contractor's supervision personnel for Lot-2;</u> ☒ Site Supervisor (Architect/Engineer): At least 10 years of post-education experience; 8 years of site experience; supervision of 2 similar conservation works and fluent in English. ☒ Conservator: At least 12 years of post-education experience; 10 years of proven experience in equivalent nature and fluent in English. ☒ Health & Safety Officer: At least 5 years of post-education experience with a valid certificate to function, having involved in 2 conservation works and fluent in English. <u>For both Lots, the Conservator and Health & Safety Officer can be the same persons</u> <u>Technical Capabilities for each Lot separately</u> ☒ Workplan – Main works items must be included and critical paths (if any) must be highlighted and described. The workplan should include the details of the mobilisation period. ☒ Risk assessment and Health & Safety Matrix – detailed risk assessment and mitigation measures for the risks identified must be prepared by the health & safety officer in a matrix (tabular) format. ☒ Sub-contractors - Names, trades and percentages
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			of the works that are to be assigned to sub-contractors must be listed. Total amount of sub-contracting must not exceed 45% of the bid price. ☒ List of Materials - Information on sub-base material, base material, binder and wearing course materials, bitumen, guard-rails, thermoplastic paint, etc.
34	F.34	Criteria for the Award and Evaluation of Bid:	Lowest priced of the <u>responsive and technically compliant</u> bids for each Lot.
35	E.29	Post qualification Actions:	• Verification of accuracy, correctness and authenticity of the information provided by the bidder/s on the legal, technical and financial documents submitted; • Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team; • Inquiry and reference checking with previous clients (including UNDP) on the satisfactory of performance on the referenced projects/contracts; • Inquiry/reference checking with relevant entities for any site incident and accident of the contractor or certification by the bidder itself;
36		Conditions for Determining Contract Effectivity:	• UNDP's receipt of Performance Bank Guarantee • Signature of the contracts by both parties