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**ACCELERATING THE TRANSFORMATIONAL SHIFT
TO A LOW-CARBON ECONOMY IN THE REPUBLIC
OF MAURITIUS (COMPONENT 1)**



**GREEN
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**Response to additional queries received in respect of RFPMUS2019/002 and
RFPMUS2019/003: RFP for Supply and Implementation of ERP System at MARENA
and ERP System and website at URA**

Query No.	Query	Response																
RFPMUS2019/002 [ERP of MARENA]																		
1	Kind confirm the existing payroll system name, database to be interfaced. Kindly confirm whether the existing payroll application will be on Premise (Page 51, Ref s065, Ability must be interfaced with the following modules: Payroll)	Currently, there is no payroll system. Payroll will be part of Phase II of the project. The point here refers to the ability to interface to a third-party payroll system when required.																
2	Kind confirm whether the electronic bank statement will be available in excel format in order to upload into the system (Page 51, Ref s066, Ability to upload electronic bank statement into the system and perform manual/automatic bank reconciliation)	The electronic bank format is not available but the request for electronic bank statement will be made to the banks in order to be made available when required.																
3	Please specify the number of user per module (Page 23): General Ledger Receivables Payables Fixed Assets Cash Management Purchasing Inventory	<table border="1"> <thead> <tr> <th>Module</th> <th>No. of users</th> </tr> </thead> <tbody> <tr> <td>General Ledger</td> <td>1</td> </tr> <tr> <td>Receivables</td> <td>1</td> </tr> <tr> <td>Payables</td> <td>1</td> </tr> <tr> <td>Fixed Assets</td> <td>1</td> </tr> <tr> <td>Cash Management</td> <td>1</td> </tr> <tr> <td>Purchasing</td> <td>1</td> </tr> <tr> <td>Inventory</td> <td>1</td> </tr> </tbody> </table> <p>The total number of licences required is 5.</p>	Module	No. of users	General Ledger	1	Receivables	1	Payables	1	Fixed Assets	1	Cash Management	1	Purchasing	1	Inventory	1
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4	Section 3. Big data sheet, No. 14 – Do we need to send a USB for the Technical proposal and another one for the Financial proposal?	One USB in the envelope of the technical proposal and another USB in the envelope of the financial proposal.																
5	Section 4. Evaluation criteria, preliminary – Our proposal will be signed by the chairman of the board of directors, in this case the Power of attorney is not need, are we correct?	This is appropriate. However, attention is drawn to the fact that an official Letter of Appointment as local representative is required if the bidder is submitting a Bid on behalf of an entity located outside the country																

Query No.	Query	Response
		as per Form B (Bidder Information Form) of the RFP.
6	Section 4. Evaluation criteria, Technical – The Key experts experience in implementing similar projects has to be specifically in Mauritius or could it be in the region?	Experience can be in the region. But experience in Mauritius will be an advantage. However, attention is drawn to the fact that an official Letter of Appointment as local representative is required if the bidder is submitting a Bid on behalf of an entity located outside the country as per Form B (Bidder Information Form) of the RFP.
7	Section 5. Terms of reference, 3.2 – Could you list current MARENA’s network/internet connectivity specifications as well as hardware and operating system in use?	<p>Currently there is no internal network at MARENA - meaning no servers yet.</p> <p>The current IT inventory consists of the following: 8 laptops - using Windows 7, 8 and 10.</p> <p>The current internet package has a Fair Use Policy which will throttle the speed (from 30 Mbps to 3 Mbps) after a certain amount of data is used every month.</p>
8	Section 5. Terms of reference, 4. Further information – “The system is expected to act within a second in response to the first user input”, Is the second only expected in the interface or in any system request?	Any system request.
9	Section 5. Terms of reference, 4. Further information – Is it expected to have the Kick-off meeting in Mauritius?	Kick-off meeting should be done onsite in Mauritius.
10	Could you confirm that, except of the training sessions, the project can be implemented from our location?	<p>We expect all the following project activities to be carried out in Mauritius:</p> <ul style="list-style-type: none"> - Kick-Off meeting - Requirement Gathering - End-user Training - User Acceptance Test - Data Migration - Pre Go-Live preparations - Go Live - Post Implementation Support - Project Closure
11	What is the estimated volume of records per system?	<p>Currently the number of transactions are as follows:</p> <p>G/L - 100 transactions monthly</p> <p>AP - 50 transactions monthly</p> <p>AR - 10 transactions yearly</p> <p>FA - 30 transaction yearly</p>

Query No.	Query	Response
12	Our certified partner for these implementations is ArTelecom, with Datacenter in Portugal. Is it a constraint to the geographic location of Virtual Datacenter (VDC)?	No this is not a constraint.
13	Who ensures communication between the client and the Virtual Datacenter (VDC)?	Communication will be done through a VPN using the internet connection.
14	Who will manage the client's Virtual Datacenter (VDC)?	Proposed bidder will be responsible for the management of the VDC and the subscription costs must include all the services related to the management of the VDC.
15	Who will acquire the licensing of Virtual Datacenter (VDC) Servers?	Proposed Bidder will be responsible.
16	What level of availability is required for the Virtual Datacenter (VDC)?	The VDC must be available 24/7 with minimum downtime.
17	Should user access management be implemented in the Virtual Datacenter (VDC) or should it be integrated with an existing solution in the customer's Datacenter?	The proposed Cloud ERP solution must provide user and user access rights management.
18	Appendix I, S065 – Does MAREMA has a payroll system to integrate with the ERP?	There is no current Payroll system. However, during the phase II of the project, MARENA will acquire a Payroll system.
19	Appendix I, S037 – Are you expecting a unitary GL or one for each subsidiary?	MARENA does not have any subsidiary. Therefore only Chart of Accounts is required.
RFPMUS2019/003 [ERP and website of URA]		
20	Section 3. Big data sheet, No. 14 – If we submit a proposal for Lot 1 and Lot 2, we will have to submit 4 envelopes? (Lot1 – Tech, Lot1-Fin, Lot2-Tec, Lot2-Fin)	No. Only two envelopes. One envelope for Lot 1 and Lot 2 - Technical and another envelope for Lot 1 and Lot 2 Financial.
21	Section 4. Evaluation criteria, Technical – The Key experts experience in implementing similar projects has to be specifically in Mauritius or could it be in the region?	Experience can be in the region. But experience in Mauritius will be an advantage. However, attention is drawn to the fact that an official Letter of Appointment as local representative is required if the bidder is submitting a Bid on behalf of an entity located outside the country as per Form B (Bidder Information Form) of the RFP

Query No.	Query	Response
22	Section 5. Terms of reference, 3.2 – Could you list current URA’s network/internet connectivity specifications, as well as hardware, servers and operating system in use?	<p>Currently there is no internal network at URA - meaning no servers yet. Hardware sizing as specified by the winning bidder will be used to procure the servers.</p> <p>The current IT inventory consists of the following:5 laptops and 3 PC s- all using Windows 10.</p> <p>The current internet package has a Fair Use Policy which will throttle the speed (from 30 Mbps to 3 Mbps) after a certain amount of data is used every month.</p>
23	Section 5. Terms of reference, 2.9 Further information – “The system is expected to act within a second in response to the first user input”, Is the second only expected in the interface or in any system request?	Any system request.
24	Section 5. Terms of reference, 4. Further information – Is it expected to have the Kick-off meeting in Mauritius?	Kick-off meeting should be done onsite in Mauritius.
25	Could you confirm that, except of the training sessions, the project can be implemented from our location?	<p>We expect all the following project activities to be carried out in Mauritius:</p> <ul style="list-style-type: none"> - Kick-Off meeting - Requirement Gathering - End-user Training - User Acceptance Test - Data Migration - Pre Go-Live preparations - Go Live - Post Implementation Support - Project Closure