

## **REQUEST FOR PROPOSAL (RFP)**

All interested	DATE: September 3, 2019
	REFERENCE:474-2019-UNDP-UKR-RFP- RPP

Dear Sir / Madam:

We kindly request you to submit your Proposal for conducting services of "representative household survey of 3,900 respondents in Donetsk, Luhansk, and Zaporizhzhia oblasts".

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or before 23:59 AM (Kyiv time) Tuesday, September 17, 2019 and via email to the address below:

## United Nations Development Programme tenders.ua@undp.org Procurement Unit

Your Proposal must be expressed in the **English or Ukrainian or Russian**, and valid for a minimum period of **90 days**.

In the course of preparing your Proposal, it shall remain your responsibility to ensure that it reaches the address above on or before the deadline. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your Proposal by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

NB. The Offeror shall create 2 archive files (\*.zip format only!): one should include *technical proposal*, another one should include *financial proposal* and be encrypted with password. Both files should be attached to the email letter.

During evaluation process only technically compliant companies will be officially asked by UNDP procurement unit via email to provide password to archive with financial proposal. Please do not include the password either to email letter or technical proposal and disclose before official request.

Messages should **not exceed 8 MB in size**. Offers larger than 8 MB should be split into several messages and each message subject should indicate "part x of y" besides the marking mentioned in the announcement and the solicitation documents. Messages larger than 8 Mb may not be delivered. *All electronic submissions are confirmed by an automatic reply*.

The Offeror shall mark the email letter/s:

Subject of the message should include: "474-2019-UNDP-UKR-RFP-RPP" and "representative household survey of 3,900 respondents in Donetsk, Luhansk, and Zaporizhzhia oblasts".

Body of the message should include: Name of the offeror

Archive files should be marked as: Technical proposal and Financial proposal

<u>Note</u>: if the email letters or archive files are not marked as per the instructions in this clause, the procuring UNDP entity will not assume responsibility for the Proposal's misplacement or premature opening.

Services proposed shall be reviewed and evaluated based on completeness and compliance of the Proposal and responsiveness with the requirements of the RFP and all other annexes providing details of UNDP requirements.

The Proposal that meets all the evaluation criteria and offers the best value for money shall be selected and awarded the contract. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

http://www.undp.org/content/undp/en/home/operations/procurement/business/protest-and-sanctions.html

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link:

http://www.undp.org/content/dam/undp/img/corporate/procurement/UN%20Supplier%20Code%20of%2 0Conduct.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

Sukhrol Kakharov

Mr. Sukhrob Kaharov, Operations Manager

UNDP Ukraine September 03, 2019

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## **Description of Requirements**

Project name:	"Recovery and Peacebuilding Program"
Brief Description of the Required Services	UN RPP currently commissions a third wave of the study to observe the dynamics and key developments since the last assessment. For this purpose, it seeks to hire a qualified company to conduct a representative household survey of 3,900 respondents in the government-controlled areas of Donetsk and Luhansk oblasts, and in Zaporizhzhia Oblast.
The overall objective	The Assessment will encompass a representative cross-section of the residents of the 3 oblasts, including both urban and rural communities, with a particular focus on women, youth, elderly, persons with disabilities, persons living in areas close to the "contact line", minorities (religious, ethnic, or linguistic), IDPs, the LGBT community, and other vulnerable population (victims of rape and domestic violence, people living with HIV, etc.).
Person to Supervise the Work/Performance of the Service Provider	Community Security and Social Cohesion Specialist
Frequency of Reporting	According to TOR attached
Progress Reporting Requirements	According to TOR attached
Location of work	According to TOR attached
Expected duration of work	According to the proposed timeframe specified in the attached TOR
Target start date	September 2019
Target completion date	November 2019
Travels Expected	According to TOR attached
Special Security Requirements	n/a
Facilities to be Provided by UNDP (i.e., must be excluded from Price Proposal)	The Program does not provide premises, equipment, supporting personnel, services or logistic support
Implementation Schedule indicating breakdown and timing of activities/subactivities	<ul><li>☑ Required</li><li>☐ Not Required</li></ul>
Names and curriculum vitae of individuals who will be involved in completing the services	<ul><li>☑ Required</li><li>☐ Not Required</li></ul>
Currency of Proposal	<ul> <li>☑ United States Dollars (USD) – strongly advised to use as a risk mitigation measure against the impact of the local currency devaluation. UNDP shall arrange the payment in local currency based on the UN Operational Exchange Rate prevailing at the time of invoicing. For details please see: <a href="http://treasury.un.org">http://treasury.un.org</a></li> <li>☐ Euro</li> <li>☑ UAH</li> </ul>

	<u> </u>			
Value Added Tax on Price	☐ must be inclusive of VAT and other applicable indirect taxes (VAT should			
Proposal	be clearly indicated in separate line), if applicable			
	☑ must be exclusive of VAT and other applicable indirect taxes			
W 15 15 15 15 15 15 15 15 15 15 15 15 15	□ 30 days			
Validity Period of Proposals	□ 60 days			
(Counting for the last day of	⊠ 90 days			
submission of quotes)	☐ 120 days			
	In exceptional circumstances, UNDP may request the Proposer to extend the			
	validity of the Proposal beyond what has been initially indicated in this RFP.			
	The Proposal shall then confirm the extension in writing, without any			
	modification whatsoever on the Proposal.			
Partial Quotes	☑ Not permitted			
	☐ Permitted			
A pre-proposal conference	Pre-Bidding Conference will be held on 10th of September 2019 at 3 pm via			
will be held on:	Skype.			
	Interested bidders are required to register for Pre-Bidding Conference by			
	submitting their company name, list of attending representatives and their			
	contact information as well as Skype ID at the following e-mail:			
	procurement.ua@undp.org			
	Attn: Procurement Unit Subject: <b>474-2019-UNDP-UKR-RFP-RPP</b> – Pre-Bidding Conference			
	Subject: <b>474-2019-UNDP-UKR-RFP-RPP</b> – Pre-Bidding Conference Registration			
Payment Terms	The contractor is invited to assess the complexity of work on the			
rayment reims	implementation by each of these Deliverables, and to offer the			
	customer the preferred percentage of the total proposed value of the			
	contract. Proposed by UNDP payment schedule:			
	1. 15% of the total payment upon completion of Deliverable			
	Nº1			
	2. 35% of the total payment upon completion of Deliverables			
	Nº2-3			
	3. 50% of the total payment upon completion of Deliverables			
	Nº4-5			
	Dayment terms: Not later than thirty (20) days as of meeting the following			
	Payment terms: Not later than thirty (30) days as of meeting the following conditions:			
	a) UNDP's written acceptance (i.e., not mere receipt) of the quality of			
	the outputs;			
	b) Receipt of invoice from the Contractor.			
Person(s) to review/inspect/	Social-Economic Development Specialist			
approve outputs/completed	Social Economic Development Specialist			
services and authorize the				
disbursement of payment				
	☐ Purchase Order			
Type of Contract to be	☐ Institutional Contract			
Signed	☑ Contract for Professional Services			
-				
	☐ Long-Term Agreement			
	Other Type of Contract			
Criteria for Contract Award	☐ Lowest Price Quote among technically responsive offers			
Citteria for Contract Award	☐ Highest Combined Score (based on the 70% technical offer and 30%			
	price weight distribution)			

☑ Full acceptance of the UNDP Contract General Term	1 - 1			
☑ I dil acceptance of the ONDF contract deneral Terri	ns and Conditions			
(GTC). This is a mandatory criterion and cannot be de	leted regardless of			
the nature of services required. Non-acceptance of the	ne GTC may be			
grounds for the rejection of the Proposal.				
Technical Proposal (70%)				
Criteria for the Assessment	g the proposal 40%			
of Proposal	0%			
☑ Personnel and invited experts/consultants 40%				
Financial Proposal (30%)				
To be computed as a ratio of the Proposal's offer to the	ne lowest price among			
the proposals received by UNDP.				
UNDP will award the   ☐ One and only one Contractor	☑ One and only one Contractor			
contract to:   One or more Contractors, depending on the follow	☐ One or more Contractors, depending on the following factors:			
☑ Form for Submission of Proposal (Annex 2)				
Annexes to this RFP   General Terms and Conditions / Special Conditions	☐ General Terms and Conditions / Special Conditions - Available through			
the Link:				
https://www.undp.org/content/undp/en/home/proc	urement/business/ho			
<u>w-we-buy.html</u>				
☑ Detailed TOR and Evaluation Criteria (Annex 3)				
☑ Contract for professional services template (Annex)	4)			
Procurement Unit				
Contact Person for Inquiries   UNDP Ukraine				
(Written inquiries only) <sup>1</sup> procurement.ua@undp.org				
Any delay in UNDP's response shall be not used as a re	eason for extending			
the deadline for submission, unless UNDP determines	that such an			
extension is necessary and communicates a new dead	lline to the Proposers.			

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<sup>&</sup>lt;sup>1</sup> This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

Documents to be submitted	
in proposal	

- ☑ Dully filled in and Signed Form for Submission of Proposal (Annex 2);
- ☑ Business Licenses (Copies of State/Tax registration documents) and other Certificates (if any). In case a group of experts decides to apply, a letter of affiliation with an officially registered organization (which will be the Contractor in case of contract award) must be provided;
- ☑ Copies of other licenses or certificates (if any);
- ☑ Brief description of the assignment implementation methodology.
- ☑ Organization's profile (date of creation, size, number of staff/consultants, description of key staff/consultants)
- ☑ A list and short summary of previous experience in conducting quantitative household surveys
- ☑ CVs of the intended team leader and supervisors which clearly indicate their experience, language skills and residency, as well as confirmation of their availability if selected for this project
- ☑ Matrix of the experience, language skills, residency and gender of the proposed enumerators
- ☑ A timeline detailing how the indicated number of surveys will be completed within the required timeline, including start date, travel time, expected non-responses, number of supervisors and enumerators to be deployed per location. The company should provide the list of cities, towns and villages of Donetsk, Luhansk and Zaporizhzhia oblasts where it plans to work. UN RPP then will select those where the survey would take place
- ☑ Minimum 2 references on similar projects from previous clients.
- ☑ Financial proposal (must be password protected and provided in separate archive. Don't provide password unless requested and don't include password to letter with technical proposal part).

# Other Information Related to the RFP

## **Administrative Requirements:**

Submitted offers will be reviewed on "Pass" or "Fail" basis to determine compliance with the below formal criteria/ requirement/s:

- ✓ Offers must be submitted within the stipulated deadline
- ✓ Offers must meet required Offer Validity
- ✓ Offers have been signed by the proper authority
- ✓ Offers include requested company/organization documentation, including documentation regarding the company/organization's legal status and registration
- ✓ Offers must comply with general administrative requirements:

## An organization submitting a proposal:

- Officially registered organization (commercial or non-profit);
- At least 3 years of experience in implementing quantitative household surveys in Ukraine, prior experience in Donetsk and Luhansk oblasts is an asset;
- At least 3 large-scale (at least 1,000 respondents) quantitative household surveys in Ukraine implemented during the last three years;
- Experience of working in different types of settlements (urban and rural) is an asset;
- Experience of conducting interviews in the 20km zone from the "contact line" is an asset;
- Be able to create an implementation team with at least the following requirements:
  - o Team Leader
    - Has overseen or supervised at least 3 prior quantitative household surveys of at least 1,000 respondents;
    - At least a Master's/Specialist degree in statistics, research methods, social science, or other relevant qualification;
    - Working level of English, Russian, and Ukrainian.
  - Supervisors
    - Have enumerated or supervised at least 3 prior quantitative household surveys;
    - Working level of English, Russian, and Ukrainian;
    - At least 50% of candidates are residents of Donetsk, Dnipropetrovsk, Kharkiv, Luhansk and Zaporizhzhia oblasts.
  - Enumerators (number to be determined by bidder, but a minimum of 50):
    - Have enumerated at least 3 surveys prior quantitative household surveys;
    - Professional proficiency in Russian and Ukrainian;
    - At least 50% of candidates are residents of Donetsk, Dnipropetrovsk, Kharkiv, Luhansk and Zaporizhzhia oblasts.

Other information is available on

http://procurement-notices.undp.org;

For the information, please contact procurement.ua@undp.org

#### Annex 2

## FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL<sup>2</sup>

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery<sup>3</sup>)

[insert: Location]. [insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the 474-2019-UNDP-UKR-RFP-RPP dated 9/3/2019, and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

#### A. Qualifications of the Service Provider

## **BRIEF COMPANY PROFILE** The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following: Full registration name Year of foundation If Consortium, please provide written confirmation from each Legal status member Legal address Actual address Bank information VAT payer status Contact person name Contact person email Contact person phone Company/Organization's core activities Profile - describing the nature of Please indicate here business, field of expertise, licenses, certifications, accreditations (If any); EDRPOU, ID tax number Business Licenses - Registration Papers, Tax Payment Certification, etc

<sup>&</sup>lt;sup>2</sup> This serves as a guide to the Service Provider in preparing the Proposal.

<sup>&</sup>lt;sup>3</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

	Copies of State registration and Tax registration should be attached	
Latest Audited Financial Statement or Financial results (2015 -2016)	Copies of income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation	
Track Record performed within the last 2 years	Please indicate here the List of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references; Brief description of previous products developed by the company (list);	
Certificates and Accreditation	Please indicate here applicable including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc.	
Please provide contact details of at least 2 previous partners for reference	Please attach the signed reference letters if any.	
Company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.	Yes/No (Please choose)	
Other relevant information		

#### B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology, and expected deliverables, implementation schedule for each deliverable/output will be appropriate to the local conditions and context of the work.

#### Must include:

- 1. Letter of interest/letter of proposal, which briefly describes the organization's profile (date of creation, size, number of staff/consultants, description of key staff/consultants) and approach to the performance of work (up to 2 pages);
- 2. Technical proposal detailing the proposed work plan;
- 3. A timeline detailing how the indicated number of surveys will be completed within the required timeline, including start date, travel time, expected non-responses, number of supervisors and enumerators to be deployed per location. The company should provide the list of cities, towns and villages of Donetsk, Luhansk and Zaporizhzhia oblasts where it plans to work. UN RPP then will select those where the survey would take place

## C. Qualifications of Key Personnel

*If required by the RFP, the Service Provider must provide:* 

- a) Names and qualifications of the key personnel that will perform the services; description of roles of key personnel (Team Leader, Specialists);
- b) CVs demonstrating qualifications, experience and language skills of Team Leader and Specialists as well as contact details for referees;
- e) Written confirmation from each team member that they are available for the entire duration of the contract.
- 1) Project Team Leader
- 2) Supervisors
- 3) Enumerators

## **Financial Proposal**

The Proposer is required to prepare the Financial Proposal in an envelope separate from the rest of the RFP as indicated in the Instruction to Proposers.

The Financial Proposal must provide a detailed cost breakdown. Provide separate figures for each functional grouping or category.

Any estimates for cost-reimbursable items, such as travel and out-of-pocket expenses, should be listed separately.

In case of an equipment component to the service provider, the Price Schedule should include figures for both purchase and lease/rent options. UNDP reserves the option to either lease/rent or purchase outright the equipment through the Contractor.

The format shown on the following pages is suggested for use as a guide in preparing the Financial Proposal. The format includes specific expenditures, which may or may not be required or applicable but are indicated to serve as examples.

## A. Cost Breakdown per Deliverables\*

The key steps and a description of the results that must be obtained in the specified time frames are listed below.

The contractor is invited to assess the complexity of work on the implementation by each of these stages, and to offer the customer the preferred percentage of the total proposed value of the agreement.

Deliverables [list them as referred to in the RFP]	Percentage of Total Price (Weight for payment)	Amount, currency, excl. VAT
Delivery of output 1		
Delivery of output 2-3		
Delivery of outputs 4-5		
Total (please indicate currency)	100%	

<sup>\*</sup>This shall be the basis of the payment tranches

## **B. Cost Breakdown by Cost Component:**

The Proposers are requested to provide the cost breakdown for the above given prices for each deliverable based on the following format. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services.

Nº	Activity/Costs	Unit	Number	Cost per unit, currency	Amount, currency excl. VAT
1	Personnel				
1.1	Team Leader				
1.2	Supervisors				
1.3	Enumerators				
1.4	Other experts (as required)				
2	Administration Costs (if necessary)				
2.1	Communication (Internet/Phone/etc.)				
2.2	Other (if any - to define clearly activities/costs)				
3	Travel and Lodging				
3.1	Travel costs				
3.2	Accommodation				
3.3	Daily Allowance				
4	Survey- and Research-related Costs				
4.1	Costs related to Field Test of the Survey				
4.2	Organization of Training sessions for Supervisors and Enumerators				
4.3	Costs related to conducting 3,900 surveys total across three Oblasts				
4.4	Other (if any - to define clearly activities/costs)				
5	Other costs (if any - to define clearly	_			
	activities/costs)				
5.1					
5.2					
	Total (please indicate currency)				

[Name and Signature of the Service Provider's Authorized Person]
[Designation]
[Date]

#### \*\* Dear partners!

The United Nations Office in Ukraine would like to inform you that the purchase of goods and services announced in the tender will be carried out within the project of international technical assistance.

According to the provisions of the Tax Code of Ukraine (paragraph 197.11), an exemption from VAT is provided for operations that are financed through material and technical assistance.

The procedure for obtaining the right to exemption from taxation for operations that are made within international technical assistance projects is regulated by the Decree of the Cabinet of Ministers of Ukraine No.153 dated February 15, 2002.

According to this procedure, the price of the contract is determined "without VAT" and the tax invoice is drawn up in accordance with paragraph 2 of Order No. 1307. In the left part of this invoice, the corresponding mark "X" should be made and the type of reason 12 should be indicated. At the same time in the column "Recipient" (buyer) the name of the legal entity (UN Office in Ukraine) should be indicated, and in the column "Individual tax number of the beneficiary" (buyer) should be indicated conventional TIN (taxpayer reg. No.) "200000000000".

Based on the above stated, we request that you prepare your bid proposals / invoices for payment without VAT taking into account the provisions of the Ukrainian legislation stated in the above mentioned normative acts.

If you have any additional questions, please contact the offices of the State Fiscal Service of Ukraine at the place of registration of your company for additional advice within the Article 52 of the Tax Code of Ukraine.

#### Уважаемые партнеры!

Представительство ООН в Украине информирует Вас, что приобретение товаров и услуг объявленных в тендере 056-2017-UNDP-UKR-RFQ-RPP производиться в рамках выполнения проекта международной технической помощи.

Согласно положений Налогового Кодекса Украины (п. 197.11) предусмотрено освобождение от налогообложения НДС операций, которые финансируются за счет материально-технической помощи.

Порядок получения права на освобождение от налогообложения операций, которые производятся в рамках проектов международной технической помощи регламентируется постановлением Кабинета Министров Украины от 15 февраля 2002 года №153.

В случае наличия права на применение этой НДСной льготы на дату получения аванса от ПРООН вы должны составить и зарегистрировать в ЕРНН налоговую накладную (далее — НН), которая заполняется следующим образом:

- в графе «Складена на операції, звільнені від оподаткування» верхней левой части делается пометка «Без ПДВ»;
- в раздел А табличной части НН (строки I X) вносятся обобщающие данные по операциям, на которые складывается такая НН, а именно: в строке I указывается общая сумма средств, подлежащих уплате с учетом НДС; в строке IX общий объем поставки товаров/услуг. Строки II VIII раздела А не заполняются;
- в графе 2 раздела В указывается номенклатура услуг поставщика (продавца);
- в графа 3.3 раздела В код услуги согласно ГКПУ. Графа 3.3 заполняются на всех этапах поставки услуг.
- в графе 4 и 5 единица измерения услуг;
- в графе 6 количество (объем) поставки услуг;
- в графе 7 цена поставки единицы услуги без учета НДС;
- в графе 8 указывается код ставки НДС 903;
- $\bullet$  в графе 9 код льготы согласно Справочнику других налоговых льгот налоговых льгот, утвержденному ГФС по состоянию на дату составления HH «14060523».
- в графе 10 объем поставки без учета НДС (сумма аванса). Детально в материалах «Налоговая накладная 2017: порядок заполнения» и «Новая налоговая накладная в образцах».

Что касается налогового кредита с НДС по покупкам материалов для выполнения соответствующих строительных работ, то здесь правила его компенсации, предусмотренные п. 198.5 НКУ, не действуют. Ведь согласно п. 198.5 НКУ на операции по поставке товаров и услуг, освобождение от налогообложения НДС которых предусмотрено п. 197.11 НКУ, правила начисления налоговых обязательств не распространяются.

Это значит, что в ходе использования материалов, которые покупались с НДС, для выполнения данных работ налоговый кредит компенсировать не нужно, соответственно не нужно и начислять для этого налоговые обязательства.

Исходя из вышесказанного, просим Вас формировать Ваши тендерные заявки/счета на оплату без НДС учитывая положения украинского законодательства, изложенного в перечисленных нормативных актах.

В случае возникновения дополнительных вопросов просим Вас обращаться в отделения Государственной Фискальной Службы Украины по месту регистрации Вашего предприятия для получения дополнительной консультации в рамках статьи 52 Налогового Кодекса Украины.



### **TERMS OF REFERENCE**

**Project Title**: The United Nations Recovery and Peacebuilding Programme (UN RPP)

**Description of the assignment**: To conduct a representative household survey of 3,900 respondents in Donetsk, Luhansk, and Zaporizhzhia oblasts

Country/place of implementation: Ukraine, government-controlled areas of Donetsk and Luhansk

oblasts, Zaporizhzhia Oblast

Starting date of the assignment: September 2019

**Duration of the assignment**: 10 weeks

Direct supervisor: Rustam Pulatov, Community Security and Social Cohesion Specialist

#### I. Context

The ongoing conflict in eastern Ukraine has had a direct and highly negative impact on social cohesion, resilience, livelihoods, community security, and the rule of law. Recognizing the need to urgently address reconstruction, economic recovery and peacebuilding needs in areas affected both directly and indirectly by the conflict, in late 2014 the Government of Ukraine requested technical assistance and financial support from the international community to assess priority recovery needs. In late 2014, the United Nations (UN), the World Bank (WB) and the European Union (EU) conducted a Recovery and Peacebuilding Assessment, which was endorsed by the Cabinet of Ministers in mid-2015.

The United Nations Development Programme (UNDP) has been active and present in eastern Ukraine for the past decade, prior to the conflict, with a focus on community development, civil society development, and environmental protection. Work on addressing the specific conflict-related development challenges discussed above built on this earlier engagement, established partnerships, and started in 2015 through the United Nations **Recovery and Peacebuilding Programme (UN RPP).** The UN RPP is a multi-donor funded framework programme formulated and led by the UNDP in collaboration with the Government of Ukraine and in cooperation with a number of partnering UN agencies (UN Women, FAO, UNFPA).

The RPP was designed to respond to and mitigate the causes and effects of the conflict. It is based on findings of the Recovery and Peacebuilding Assessment (RPA) and is aligned to the State Target Programme for Recovery as well as to the two oblast development strategies up to 2020. It takes into account the opportunities that have arisen from the Minsk Protocol of September 2014 and the renewal of its cease-fire provisions (the latest cease-fire having been agreed in March 2018) and is also fully adjusted to the humanitarian-development nexus. It is an integral component of the UNDP Country Programme and is therefore fully aligned with the United Nations Partnership Framework (UNFP). It is closely interlinked with the Democratic Governance and Reform Programme, operating nationally and in all of Ukraine's regions and is consistent with the SDGs, in particular SDG 16 (Peace, Justice and Strong institutions).

The Programme's interventions are grouped under the following key Programme components, which reflect the region's priority needs:

Component 1: Economic Recovery and Restoration of Critical Infrastructure

Component 2: Local Governance and Decentralization Reform

Component 3: Community Security and Social Cohesion

The Programme, which operates on the basis of a pooled funding arrangement, follows a multi-sectoral programme-based approach and is implemented using an area-based methodology. With the current project, it is a unifying interventions framework for 9 projects funded by 11 international partners (2019-2022).

The prime focus of the "Strengthening national and local capacities for effective delivery of security, justice and reintegration services in conflict-affected areas of Ukraine" project, funded by the Netherlands, is to improve security and the rule of law, and strengthen social cohesion in conflict-affected oblasts of eastern Ukraine. To do this, it will foster close cooperation with local authorities, including law enforcement and other institutions mandated with ensuring the security and well-being of local citizens (such as the emergency services). Building on the previous work of the UN RPP, the project will support these institutions not only in building their capacities to deliver services, but also in reaching out to the communities they are serving to build engagement and cooperation between them.

To deepen understanding of public needs, the UN RPP conducted its first assessment of citizens' knowledge of, attitudes toward and experience with justice and security issues in the conflict-affected areas of eastern Ukraine in 2017 and a second one in 2018. The reports helped the international donor community, the Government and civil society not only to identify public needs, but also to align interventions accordingly and advocate for citizen-oriented policy changes and reforms.

As a follow up, the UN RPP currently commissions a third wave of the study to observe the dynamics and key developments since the last assessment. For this purpose, it seeks to hire a qualified company to conduct a representative household survey of 3,900 respondents in the government-controlled areas of Donetsk and Luhansk oblasts, and in Zaporizhzhia Oblast.

## II. MAIN GOALS AND OBJECTIVES

The Assessment will encompass a representative cross-section of the residents of the 3 oblasts, including both urban and rural communities, with a particular focus on women, youth, elderly, persons with disabilities, persons living in areas close to the "contact line", minorities (religious, ethnic, or linguistic), IDPs, the LGBT community, and other vulnerable population (victims of rape and domestic violence, people living with HIV, etc.).

In order to achieve the above objectives, the Survey Implementation Team will:

- 1. **Appoint a team leader** who will be responsible for coordinating the logistics of the survey, communicating with the UN RPP and the Methodological Expert, and ensuring that all deliverables are completed on-time and are of the highest quality. The team leader should also participate in the survey pre-test (pilot) and attend the trainings.
- 2. **Provide a team of experienced supervisors** (at least 1 per 12 enumerators), who will:
  - a. Pilot the survey, which will include attending the enumerator training, pre-testing (piloting) the survey (at least 30 interviews), and providing feedback on the survey;
  - b. Participate and assist in the enumerator training, which will include classroom learning and field practice;
  - c. Travel to the field and supervise a team of enumerators which requires:
    - i. Ensuring
      - i. enumerators are in the precise location identified by the Programme for conducting the survey (on a daily basis);
      - ii. compliance with the methodology;
      - iii. maps of visited households are accurate;
      - iv. the designated number of surveys are conducted as per plan and according to the highest professional standards;
    - ii. Conducting

- i. two spot-checks each day;
- ii. two back-checks (the supervisor conducts the survey with the respondent after the enumerator finished to check for any problems with how the survey was coded) each day and recording the degree of accuracy;
- iii. Answer questions asked by the enumerators, and direct questions from the UN RPP staff and consultants;
- iv. Notifying the Programme immediately if any changes to the agreed plan are necessary;
- v. Providing
  - i. a weekly plan before the start of each week which clearly specifies for each day the specific area in which each supervisor/enumerator will be working and the routes that will be followed;
  - ii. a weekly summary of the number of surveys conducted per enumerator and per location, response rates, the accuracy of the back-checks, and any issues that were encountered:
  - iii. an end of survey report which consists of the number of surveys conducted per enumerator and per location, response rates, the accuracy of the back-checks, the enumerator maps, and any issues that were encountered.
- 3. **Provide a team of experienced enumerators** (exact number to be determined by bidder, but a minimum of 50)<sup>4</sup>, at least half of whom are women, preferably, who are residents of the abovementioned oblasts and who will:
  - a. Participate in the enumerator training, which will include classroom learning and field practice;
  - b. Travel to the field and conduct a survey which requires:
    - i. Compliance with the methodology;
    - ii. Conducting a total of 3,900 surveys<sup>5</sup> as per plan and according to the highest professional standards;
    - iii. Entering the responses accurately and legibly;
    - iv. Collecting contact details of respondents for further verification;
    - v. Following the instructions provided by the supervisor;
- 4. **Provide all necessary logistical support**, conducting survey using the tablet devices with GPS localization<sup>6</sup>, travel, and ensuring the necessary facilities for enumerator training;
- 5. **Provide weekly updates** on the progress of the survey (including raw datasets in CSV and SPSS formats):
- 6. **Provide a final fieldwork report** (following template agreed with the UN RPP) of maximum twenty (20) pages, detailing the number of surveys conducted per data collector and per location, response rates, basic descriptive statistics, as well as any issues that were encountered during the data collection phase.
- 7. **Be available** to start in September 2019.

The UN RPP and the Methodological Expert will provide necessary guidance throughout the assignment. Survey methodology is presented in Annex A.

<sup>&</sup>lt;sup>4</sup> UN RPP reserves the right to remove any enumerator who, in its opinion, does not meet Programme's standards for integrity and professionalism, including but not limited to, failing to follow the methodology or professional/ethical standards. UN RPP also reserves the right to send its own monitors to supervise the enumeration process.

<sup>&</sup>lt;sup>5</sup> The contractor will still be expected to complete the agreed number of surveys: any non-response must be replaced with another respondent according to the research methodology. The contractor can assume a survey will take no more than 45 minutes when preparing its timeline.

<sup>&</sup>lt;sup>6</sup> The contractor should be able to enumerate the survey via tablets, and should have the capacity to upload the data at least on a daily basis. Software that is used by the offeror must have the capability to record grid-type responses (in contrast to single questions per tablet page).

#### III. SCOPE OF WORK AND EXPECTED OUTCOMES

Within the period of ten weeks, the contractor must implement the following activities approved by the UN RPP:

- **Stage 1**: Pre-test (pilot) to be conducted by the team leader and survey supervisors with feedback provided to the UN RPP.
- **Stage 2**: Provide logistical support<sup>7</sup> for three one-day trainings on survey tool and methodology for supervisors and enumerators, which will include classroom learning, field practice and certification (done by the UN RPP Trainer and Field Supervisor). The expert will be responsible for developing a training programme and related activities. The trainings are obligatory for all staff and the team leader.
- **Stage 3**: Collection of data in the government-controlled areas of Donetsk and Luhansk oblasts, and Zaporizhzhia Oblast according to methodology and reporting on progress and providing access to the database on a weekly basis.
- **Stage 4**: Prepare and submit a final fieldwork report.

Based on the outlined stages, the contractor will perform the following tasks under the ToR:

- 1. Provide a team of supervisors to field test the survey and provide feedback;
- 2. All enumerators and supervisors participate in training on the survey and are able to pass an evaluation developed by UN RPP consultants, and understand how to conduct the survey according to the methodology and highest professional standards. All needed software should be available at the beginning of the training for enumerators;
- 3. Complete 3,900 interviews according to the following sampling:
  - a. 900 interviews in Luhansk Oblast, government-controlled areas8;
  - b. 1,200 interviews in Donetsk Oblast, government-controlled areas;
  - c. 900 interviews in Zaporizhzhia Oblast, selected raions along the Azov coastline;
  - d. 300 interviews in areas along the "contact line" (0-20 km zone) in Luhansk Oblast;
  - e. 300 interviews in areas along the "contact line" (0-20 km zone) in Donetsk Oblast;
  - f. 300 interviews of court users, with at least 100 in each Oblast;
- 4. Provide a summary of the fieldwork phase, including information about non-response rate, back-check accuracy rate, number of surveys per location, mapping of households visited by enumerators, and any problems encountered in the field.

### **Deliverables:**

- 1. Pilot survey and collect relevant feedback (oral and one-page written summary of the feedback shall be provided to the UN RPP);
- 2. Organize three one-day training sessions: one in each Oblast;
- 3. Provide an interim progress report and four weekly progress reports;
- 4. Conduct a survey and provide a set of raw data in CSV and SPSS formats to the UN RPP;
- 5. Submit a final report and final datasets to the UN RPP, including frequency tables of all questions cross-tabulated by age, gender, and geography.

## PROJECT IMPLEMENTATION SCHEDULE

The contractor shall submit the deliverables described above in accordance with the following schedule:

#	Deliverable	Anticipated Date of Completion	
1	Pilot survey and collect relevant feedback	1 week after the start of the	
		assignment	

<sup>&</sup>lt;sup>7</sup> The contractor will be responsible for all logistical arrangements, including transportation, accommodation, catering and other related services.

<sup>&</sup>lt;sup>8</sup> UN RPP will provide a full list of locations in Donetsk and Luhansk oblasts where it operates.

2	Organize 3 training sessions for supervisors and enumerators	2 weeks after the start of the
		assignment
3	Provide an interim progress report and four weekly progress	5 weeks after the start of the
	reports	assignment
4	Conduct a survey and provide a set of raw data in CSV and	9 weeks after the start of the
	SPSS formats to the UN RPP	assignment
5	Submit a final report and final datasets to the UN RPP,	10 weeks after the start of the
	including frequency tables of all questions cross-tabulated by	assignment
	age, gender, and oblast	

UNDP will pay the negotiated amount in 3 tranches as per delivery of the outputs outlined above:

- 15% of the total payment upon completion of Deliverable №1
- 35% of the total payment upon completion of Deliverables №2-3
- 50% of the total payment upon completion of Deliverables №4-5

The payments will be processed upon the full completion and acceptance of deliverables in accordance with certificate of payments provided by the Community Security and Social Cohesion Specialist.

## IV. REQUIREMENTS FOR MONITORING/REPORTING

The contractor will report directly to the Community Security and Social Cohesion Specialist and Monitoring, Evaluation and Innovation Specialist. The payment will be arranged in stages according to the proposed payment schedule above and upon acceptance of the deliverables based on quality control and recommendations of the Community Security and Social Cohesion Specialist.

The contractor shall comply with the system of monitoring, evaluation and quality control, implemented by the UN RPP, and provide the necessary information, reports and statistics according to a preliminary determined schedule.

In particular, the contractor shall prepare and submit the following reports to the UN RPP:

- Weekly progress reports during the data collection, which includes the number of surveys conducted per enumerator and per location, response rate, the accuracy of the back checks, and any issues that were encountered;
- An interim progress report that will summarize the key progress results over the period of 4 weeks after the start of the assignment;
- A final report after the data collection process is finished which includes the number of surveys conducted per enumerator and per location, response rate, the accuracy of the back-checks, the enumerator maps, and any issues that were encountered;
- The final datasets (both raw and clean) in CSV and SPSS formats.

Each deliverable and the final report will be evaluated by the Community Security and Social Cohesion Specialist and Monitoring, Evaluation and Innovation Specialist.

## V. EXPERIENCE AND QUALIFICATION REQUIREMENTS

- Officially registered organization (commercial or non-profit):
- At least 3 years of experience in implementing quantitative household surveys in Ukraine, prior experience in Donetsk and Luhansk oblasts is an asset;
- At least 3 large-scale (at least 1,000 respondents) quantitative household surveys in Ukraine implemented during the last three years;
- Experience of working in different types of settlements (urban and rural) is an asset;

- Experience of conducting interviews in the 20km zone from the "contact line" is an asset;
- Be able to create an implementation team with at least the following requirements:
  - o Team Leader
    - Has overseen or supervised at least 3 prior quantitative household surveys of at least 1,000 respondents;
    - At least a Master's/Specialist degree in statistics, research methods, social science, or other relevant qualification;
    - Working level of English, Russian, and Ukrainian.

## Supervisors

- Have enumerated or supervised at least 3 prior quantitative household surveys;
- Working level of English, Russian, and Ukrainian;
- At least 50% of candidates are residents of Donetsk, Dnipropetrovsk, Kharkiv, Luhansk and Zaporizhzhia oblasts.
- o Enumerators (number to be determined by bidder, but a minimum of 50):
  - Have enumerated at least 3 surveys prior quantitative household surveys;
  - Professional proficiency in Russian and Ukrainian;
  - At least 50% of candidates are residents of Donetsk, Dnipropetrovsk, Kharkiv, Luhansk and Zaporizhzhia oblasts.

### Documents to be included when submitting the Proposals:

$\boxtimes$	Organization's profile (date of creation, size, number of staff/consultants, description of key staff/consultants)			
$\boxtimes$	A list and short summary of previous experience in conducting quantitative household surveys			
$\boxtimes$	CVs of the intended team leader and supervisors which clearly indicate their experienc language skills and residency, as well as confirmation of their availability if selected for the project			
$\boxtimes$	Matrix of the experience, language skills, residency and gender of the proposed enumerators			
	A timeline detailing how the indicated number of surveys will be completed within the required timeline, including start date, travel time, expected non-responses, number of supervisors and enumerators to be deployed per location. The company should provide the list of cities, towns and villages of Donetsk, Luhansk and Zaporizhzhia oblasts where it plans to work. UN RPP then will select those where the survey would take place			
$\boxtimes$	2 reference letters			
$\boxtimes$	Financial proposal			

## VI. EVALUATION CRITERIA

A two-stage procedure is utilized in evaluating the proposals, with evaluation of the technical proposal being completed prior to any price proposal being opened and compared. The price proposals will be opened only for submissions that passed the minimum technical score of 70% (or 490 points) of the obtainable score of 700 points in the evaluation of the technical proposals.

In the First Stage, the technical proposal is evaluated on the basis of its responsiveness to the Terms of Reference (TOR) and as per below Evaluation Criteria.

In the Second Stage, the price proposals of all offerors, who have attained minimum 70% score in the technical evaluation, will be reviewed.

Overall evaluation will be completed in accordance with cumulative analysis scheme, under which the technical and financial aspects will have pre-assigned weights on 70% and 30% of the overall score respectively. The lowest cost financial proposal (out of technically compliant) will be selected as a baseline and allocated the maximum number of points obtainable for financial part (i.e. 300). All other financial proposals will receive a number of points inversely proportional to their quoted price; e.g. 300 points x lowest price / quoted price.

The winning proposal will be the one with the highest number of points after the points obtained in both technical and financial evaluations, respectively, are added up. The contract will be devoted to the bidder that submitted the winning proposal.

#### **Technical Evaluation Criteria**

Summary of Technical Proposal Evaluation Forms		Score Weight	Points Obtainable	Company / Organization		ation
1	Experience of the firm/ organization submitting the proposal	28.5%	200			
2	Proposed workplan, methodology and approach	28.5%	200			
3	Experience of personnel and invited experts/ consultants	43%	300			
	Total Score	100%	700			
	Notes					

Technical evaluation forms are provided at the next pages. The maximal points obtainable as per each criterion indicate the relative importance or score weight in general evaluation process.

#### **Technical Evaluation Forms:**

- Form 1. Experience of the company / organization submitting the proposal
- Form 2. Proposed work plan, methodology and approach
- Form 3. Experience of personnel and invited experts/consultants

## **Technical Evaluation Criteria**

Evaluation of the Technical Proposal	Maximum score	Сс	mpany/0	ther
Form 1		organization		on
		A	В	С

The e	The experience of the company / organization submitting the proposal				
1.1	Organization/company is officially registered (minimum 3 years – 30 points, 4-5 years – 50 points, 6 years or more – 70 points).	70			
1.2	Experience in implementing large-scale quantitative household surveys in Ukraine during the last three years (70 points max): minimum 3 surveys – 30 points, 4-6 surveys – 50 points, 7 surveys or more – 70 points.	70			
1.3	Equal gender distribution of the team (30 points max): - Enumerators – 15 points; - Supervisors – 15 points.	30			
1.4	Experience working in Donetsk and/or Luhansk oblasts (10 points max):  - Experience working in Donetsk and Luhansk oblasts – 10 points;  - No such experience – 0 points.	10			
1.5	Experience working in different types of urban and rural settlements (10 points max):  - Experience working in urban and rural settlements – 10 points;  - No such experience – 0 points.	10			
1.6	Experience working in the 20km zone from the "contact line" (10 points max):  - Experience working in the 20km zone from the "contact line" – 10 points;  - No such experience – 0 points.	10			
	The total score on Form 1	200			

Evaluation of the Technical Proposal Form 2		Maximum score	Company/Other organization		
			A	В	С
Proposed work plan, methodology and approach					
2.1	Does the proposal clearly explain, understand and respond to the objectives of the assignment?	Up to 70			
2.2	Does the proposed timing of the project meet UN RPP timing requirements?	Up to 70			
2.3	Does the proposal demonstrate the offeror's knowledge related to conducting quantitative respondent surveys?	Up to 60			
	The total score on Form 2	200			

	Evaluation of the Technical Proposal Form 3	Maximum score		mpany/Otl rganisatio	
			A	В	С
Persor			, ,		1
	Project Team Leader				
3.1	Master's/Specialist degree or equivalent in statistics, research methods, social science, or other relevant qualification: - PhD or equivalent – 30 points; - Specialist/Master's degree – 20 points;	30			
3.2	Language Skills: - Fluent English, Russian, and Ukrainian – 30 points; - Fluent Ukrainian and Russian, working-level English – 20 points;	30			
3.3	Proven experience overseeing or supervising prior household surveys of at least 1,000 respondents: - 4 and more surveys – 40 points; - 3 surveys – 20 points.	40			
Interir	n score by criteria 3.1-3.3	100			
	Supervisors				
3.4	Experience enumerating or supervising prior household surveys of (at least 3 surveys):  - Have enumerated or supervised more than 3 prior quantitative household surveys – up to 30 points;  - Have enumerated or supervised at least 3 prior quantitative	30			
3.5	household surveys - 20 points.  Language Skills: - All candidates have working level of Russian and Ukrainian and ability to speak English – up to 30 points; - All candidates have working level of Russian and Ukrainian – 20 points.	30			
3.6	Residency in the covered areas (Donetsk, Luhansk and Zaporizhzhia oblasts):  - All candidates are residents of the above-mentioned oblasts – 40 points;  - 90% of candidates are residents of the above-mentioned or neighboring oblasts (Dnipropetrovsk, Kharkiv) – 30 points;  - 50% of candidates are residents of the above-mentioned or neighboring oblasts (Dnipropetrovsk, Kharkiv) – 20 points;	40			
Interir	n score by criteria 3.4-3.6	100			
11100111	Enumerators	100			
3.7	Experience in quantitative household surveys:  - All candidates have prior experience enumerating more than 3 quantitative household survey – up to 30 points;  - All candidates have prior experience enumerating at least 3 surveys – 20 points.	30			
3.8	Language Skills: - All candidates can work in Russian and Ukrainian – 30 points; - Anything less – 0 points.	30			
3.9	Residency in the covered areas (Donetsk, Luhansk and Zaporizhzhia oblasts):  - All candidates are residents of the above-mentioned oblasts – 40 points;  - 90% of candidates are residents of the above-mentioned or neighboring oblasts (Dnipropetrovsk, Kharkiv) – 30 points;  - 50% of candidates are residents of the above-mentioned or neighboring oblasts (Dnipropetrovsk, Kharkiv) – 20 points;	40			
	Interim score by criteria 3.7-3.9	100			
	Total score on Form 3	300			

#### Annex A. Survey Methodology

The household survey methodology was designed to allow statistical comparisons between successive independent samples over the course of the three-year programme.

The sample consisted of 1,200 in-person household interviews in each Oblast, allowing for a margin of error of 2.8% with a confidence interval of 95% (4% when disaggregated by gender). Using a stratified, multistage cluster-sampling technique, respondents were drawn from at least one-third of the raions in each oblast and at least one-third of the settlements in each raion, chosen in proportion to the population based on 2017 data from the State Statistical Service. In Donetsk and Luhansk Oblasts, only areas controlled by the Government of Ukraine were included in the survey.

In addition, a survey of 100 court users (litigants, witnesses and observers) was conducted in each Oblast to ensure the inclusion of respondents with recent exposure to the formal justice system. The margin of error for the court user surveys is 9.8%, with a confidence interval of 95%. Court users were sampled through a quota sampling technique for all courts within the general survey sampling framework.

The survey tool was prepared in English, translated directly into both Russian and Ukrainian, and independently translated back into English. Both the Russian and Ukrainian versions of the survey tool were piloted between 20 February and 3 March 2018 in the three oblasts in all types of settlements (large cities, towns, villages). 32 pilot interviews were conducted overall.

The fieldwork was conducted between 6 March and 16 April 2018 by a sociological research firm and its team of 66 bilingual enumerators and seven supervisors, all of whom underwent training and passed a written and oral examination regarding ethics and the research methodology. Interviews were conducted in the respondent's choice of language (Russian or Ukrainian). A firm itself conducted a total of 536 back-checks.

All of the approved interviews had an error rate of less than 10%. The UN RPP also conducted independent verification of the data collection process. All respondents were at least eighteen years of age and gave informed consent. Data was collected through tablets and uploaded daily; analysis was conducted using STATA statistical software package.

## **Model Contract**

## Договір на надання Товарів та/або Послуг між Програмою розвитку Організації Об'єднаних Націй та



## **Contract for Goods and/or Services Between the United Nations Development**



Об'єднаних націи та		Programme and			
	11 81		LIA		
	UN		UN		
	DP		DP		
	Empowered lives. Resilient nations.	·			
1. Країна, у якій будуть постачатись Т		1. Country Where Goods Will be De			
Послуги: Україна		Provided:Ukraine			
2. <b>ПРООН</b> [] Запит цін [X] Запит про	позиції [ ] Запрошення на	2. UNDP [ ] Request for Quotation [X ] Request for Proposal [ ]			
участь у конкурсі [ ] укладення прями	іх договорів	Invitation to Bid [ ] direct contracting			
Номер та дата:					
		Number and Date:			
3. Посилання на номер договору (на	пр., номер присудження	3. Contract Reference (e.g. Contrac	ct Award Number):		
договору):					
4. Довгострокова угода: Ні	[ ] =========	4. Long Term Agreement: No	[] and [V] and [		
5. Предмет Договору: [ ] товари	[ Х ] послуги [ ]	5. Subject Matter of the Contract: [ ] goods [X] services [			
товари <i>та</i> послуги 6. <b>Тип Послуг:</b>		goods <i>and</i> services  6. <b>Type of Services</b> :			
	<b>1</b> ата завершення	7. Contract Starting Date:	8. Contract Ending Date:		
	овору:	7. Contract Starting Date.	o. Contract Linding Date.		
9. Загальна сума Договору:		9. Total Contract Amount:			
9а. Передплата: Не застосовується		9a. Advance Payment: Not applica	ble		
10. Загальна вартість Товарів та/або	•	10. Total Value of Goods and/or Services:			
[ ] менше 50 000 дол. США (лише		[ ] below US\$50,000 (Services only) – UNDP General Terms and			
Загальні умови ПРООН для базових (н		Conditions for Institutional (de minimis) Contracts apply			
[] менше 50 000 дол. США (Товари		[ ] <b>below US\$50,000 (Goods</b> <i>or</i> <b>Goods and Services)</b> – UNDP General Terms and Conditions for Contracts apply			
застосовуються Загальні умови ПРООН		[ ] equal to or above US\$50,000 (Goods and/or Services) – UNDP			
[ ] 50 000 дол. США або більше (Тов застосовуються Загальні умови ПРООН		General Terms and Conditions for C	-		
11. Метод оплати: [ X] тверда (фіксов		11. <b>Payment Method:</b> [X] fixed prior			
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12. Назва(Ім'я) Підрядника:		12. Contractor's Name:			
13. Ім'я контактної особи Підрядника	a:	13. Contractor's Contact Person's N	Name:		
Посада: керівник		Title			
Адреса: Номер телефону:		Address:			
Факс:		Telephone number: Fax:			
Email:		Email:			
14. Ім'я контактної особи ПРООН:		14. UNDP Contact Person's Name:			
Посада:		Title:			
Адреса:		Address:			
Тел.: +380 508002879		Telephone number			
Email:		Email:	at the same and a sell to the same forms do		
15. Банківський рахунок Підря перераховуватись платежі:	дника, на якии оудуть	Beneficiary:	which payments will be transferred:		
Отримувач:		Account name:			
Назва рахунку:		Account number:			
Номер рахунку:		Bank name:			
Назва банку:		Bank address:			
МФО		MFO			
ЄДРПОУ		EDRPOU			

Даний Договір складається з наступних документів, які, у разі виникнення конфлікту між ними, мають перевагу один перед одним у наступному порядку:

- 1. Дана лицьова сторінка («Лицьова сторінка»).
- 2. Загальні умови ПРООН для договорів Додаток 1
- 3. Технічне завдання (Т3) Додаток 2
- Графік надання послуг, що включають опис послуг, результати надання товарів та/або послуг, планові показники, терміни, графік здійснення платежів, та загальну суму договору – Додаток 3.
- 5. Технічна та Фінансова пропозиції Підрядника від \_\_\_\_\_\_; причому ці документи не додаються, але відомі Сторонам і знаходяться у їх розпорядженні, і є невід'ємною частиною цього Договору.
- Реалізація даного Контракту відбувається в рамках виконання проекту міжнародної технічної допомоги між Урядом України та відповідними Донорами та Виконавцем та, згідно з умовами пункту 197.11 Податкового Кодексу України, операції звільнені від ПДВ.

Все вищезазначене, включене до цього документу за допомогою посилання, містить увесь обсяг домовленостей («Договір») між Сторонами, при цьому усі інші переговори та/або угоди, незалежно від того, виконані вони в усній або ж у письмовій формі, що відносяться до предмету даного Договору, втрачають силу.

Даний Договір вступає в силу з дня проставлення належним чином уповноваженими представниками Сторін останнього підпису на Лицьовій сторінці і припиняє свою дію в Дату завершення Договору, яка зазначена на Лицьовій сторінці. Внесення змін та/або доповнень до даного Договору можливе лише у разі оформлення належним чином уповноваженими представниками Сторін письмової угоди.

**НА ПОСВІДЧЕННЯ ЧОГО,** нижчепідписані, належним чином уповноважені на це представники Сторін, підписали цю Угоду від імені Сторін у місці та в день, що вказаці нижче

This Contract consists of the following documents, which in case of conflict shall take precedence over one another in the following order:

- 1. This face sheet ("Face Sheet").
- UNDP General Terms and Conditions for Contracts Annex
- 3. Terms of Reference (TOR) Annex 2
- Schedule of Services provision, incorporating the description of services, deliverables and performance targets, time frames, schedule of payments, and total contract amount – Annex 3
- 5. The Contractor's Technical Proposal and Financial Proposal, dated \_\_\_\_\_\_; these documents not attached hereto but known to and in the possession of the Parties, and forming an integral part of this Contract.
- 6. This Contract implementation is conducted within the framework of the of international technical assistance project between the Government of Ukraine and the relevant Donors and the Executor and is concluded without VAT, in accordance with paragraph 197.11 of the Tax Code of Ukraine.

All the above, hereby incorporated by reference, shall form the entire agreement between the Parties (the "Contract"), superseding the contents of any other negotiations and/or agreements, whether oral or in writing, pertaining to the subject of this Contract.

This Contract shall enter into force on the date of the last signature of the Face Sheet by the duly authorized representatives of the Parties, and terminate on the Contract Ending Date indicated on the Face Sheet. This Contract may be amended only by written agreement between the duly authorized representatives of the Parties.

**IN WITNESS WHEREOF**, the undersigned, being duly authorized thereto, have on behalf of the Parties hereto signed this Contract at the place and on the day set forth below.

імені Сторін у місці та в день, що вказані нижче	
Від імені Підрядника / For the Contractor	Від імені ПРООН / For UNDP
Підпис / Signature:	Підпис / Signature:
Iм'я / Name:	Iм'я / Name:
Посада / Title:	Посада / Title:
Дата / Date:	Дата / Date: