

RESPONSE TO CLARIFICATIONS REQUESTS #1

Case: Development of Asset Management System for HNEC in Libya

RFP Number: RFP/LBY/PEPOL/2019/106

Project: Promoting Elections for the People of Libya (PEPOL) Project

Dear Offeror,

Please be advised that below questions were raised and responded by UNDP Libya in connection to Request for Proposal for “Development of Asset Management System for HNEC in Libya”.

Question 1.	As part of the project, local meetings with key stakeholders are envisaged. Do we understand correctly that these meetings will be held not in Libya, but in Tunisia (where the UNDP Libya office is located)?
Answer	The meetings will be held in Tripoli, Libya at UNDP Libya or the High National Election Commission premises, and the vendor should consider this requirement during the tendering process.
Question 2.	Reporting module. Tender documentation does not contain special requirements for the forms (blanks) of reports. Do we understand correctly that there are no special forms required and the system should generate reports in tabular form?
Answer	Tabular form reporting is acceptable, and no special forms are required.
Question 3.	Tender documentation provides the presence of Arabic localization in the system. Do we understand correctly that the customer will provide assistance to the contractor during the localization process?
Answer	The vendor is fully responsible for the Arabic localization in the system and there shouldn't be any expectation of translation/localization assistance from the client.
Question 4.	Tender documentation provides the use of the HTTPS protocol, which requires the purchase of a separate SSL certificate. Do we understand correctly that the acquisition of SSL certificate, domain name and other hardware and software necessary to satisfy tender requirements is the responsibility of the customer?
Answer	The server hardware will be provided by the client/UNDP. But the vendor is fully responsible for the acquisition of SSL certificates, domain name and any other hardware, software required for the implementation of HTTPS support.
Question 5.	Tender documentation provides the use of barcode. Is this a key requirement or is the customer ready to consider using a QR code, which may contain more information.
Answer	This is a key requirement. The system must support barcodes and the vendor shall provide technical specification for the compatible barcode readers. However, additional QR code support is acceptable.

Best regards,
Procurement Unit
UNDP Libya