



REQUEST FOR QUOTATION (RFQ)
(from Viet Nam based companies)

**REFERENCE 1-191101: Procurement of Domestic Mail Delivery
Services for the UN Agencies in Vietnam**

DATE: November 19, 2019

Dear Sir / Madam:

We kindly request you to submit your quotation for **Domestic Mail Delivery Services for the UN Agencies in Vietnam** as detailed in Annex 1 of this RFQ. When preparing your quotation, please be guided by the form attached hereto as Annex 2.

Quotations may be submitted on or before **December 2, 2019** to the address below:

United Nations Development Programme
304 Kim Ma Street, Hanoi
Ms. Luu Ngoc Diep, Procurement Associate
Tel: 04-38500200; Email: luu.ngoc.diep@undp.org

Quotations submitted by email must be limited to a **maximum of 30 MB per email**, virus-free and no more than 05 email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Please take note of the following requirements and conditions pertaining to the supply of the abovementioned good/s:

Delivery Terms [INCOTERMS 2010] (Pls. link this to price schedule)	<input type="checkbox"/> FCA <input type="checkbox"/> CPT <input type="checkbox"/> CIP <input type="checkbox"/> DAP <input type="checkbox"/> Other [pls. specify]
Customs clearance, if needed, shall be done by:	<input checked="" type="checkbox"/> Supplier/Offeror
Exact Address/es of Delivery Location/s (identify all, if multiple)	304 Kim Ma, Hanoi
Mode of Transport	<input checked="" type="checkbox"/> AIR <input type="checkbox"/> SEA

	<input checked="" type="checkbox"/> LAND <input type="checkbox"/> OTHER <i>[pls. specify]</i>
Preferred Currency of Quotation	<input checked="" type="checkbox"/> Local Currency (Vietnam Dong) For the purposes of comparison of all Proposals: UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the proposal submission deadline.
Value Added Tax on Price Quotation	<input checked="" type="checkbox"/> Must be inclusive of VAT and other applicable indirect taxes <input type="checkbox"/> Must be exclusive of VAT and other applicable indirect taxes
Other requirements	<input checked="" type="checkbox"/> Monthly reports submission <input checked="" type="checkbox"/> Investigation reports submission <input checked="" type="checkbox"/> Provision of information/brochures on new products, features and enhancements on a quarterly basis
Deadline for the Submission of Quotation	COB, Monday, December 02, 2019 and Hanoi time <ul style="list-style-type: none"> - <i>After submission of your quotation, please send separate email (without attachment) to procurement.vn@undp.org notifying that you already submitted proposal and the number of emails submitted. Notification emails should be sent to above address by submission deadline or right after you submit proposals).</i> - <i>UNDP will acknowledge receipt of the proposals within 2 working days from the submission deadline. In case you do not receive acknowledgement, please contact us within 3 working days after submission deadline.</i>
All documentations, including catalogs, instructions and operating manuals, shall be in this language	<input checked="" type="checkbox"/> English
Documents to be submitted	<input checked="" type="checkbox"/> Company profile (<i>Hồ sơ năng lực công ty</i>); <input checked="" type="checkbox"/> Latest Business Registration Certificate (<i>Bản sao đăng ký kinh doanh mới nhất, có kèm lĩnh vực được phép kinh doanh</i>); <input checked="" type="checkbox"/> List of staff and contract manager who are assigned to work with UNDP (<i>Bidder must ensure the list is respected at all times, any change to the staff list must be informed to UNDP</i>) (<i>Danh sách nhân viên và quản lý sẽ làm việc với UNDP nếu trúng thầu – Bất kỳ thay đổi nào trong danh sách này trong quá trình thực hiện hợp đồng đều phải được thông báo với UNDP</i>); <input checked="" type="checkbox"/> Duly Accomplished Form as provided in Annex 2, and in accordance with the requirements in Annex 1 (<i>Báo giá dịch vụ theo mẫu Annex 2 theo các Điều khoản tham chiếu thuộc Annex 1, có kí và đóng dấu</i>); <input checked="" type="checkbox"/> List of big clients and main services for the last three years 2017-2019 (<i>Danh sách các khách hàng lớn và dịch vụ Công ty đã cung cấp trong 3 năm qua, từ 2017-2019</i>); <input checked="" type="checkbox"/> Promotion policy (if any) (<i>Các chính sách khuyến mại nếu có</i>);
Period of Validity of Quotes starting the Submission Date	<input checked="" type="checkbox"/> 90 days In exceptional circumstances, UNDP may request the Vendor to extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Quotation.

Partial Quotes	<input checked="" type="checkbox"/> Not permitted <input type="checkbox"/> Permitted <i>[pls. provide conditions for partial quotes, and ensure that requirements are properly listed to allow partial quotes (e.g., in lots, etc.)]</i>
Payment Terms	<input checked="" type="checkbox"/> Payment will be made monthly based on: <ul style="list-style-type: none"> - Formal Invoice - Monthly report on provided services with certification by authorized UNDP staff <p><i>Where two currencies are involved, the rate of exchange shall be the official rate applied by UNDP on the day UNDP instructs its Bankers to effect the payment(s).</i></p>
Evaluation Criteria	<input checked="" type="checkbox"/> Mandatory Requirements: <ol style="list-style-type: none"> 1. Company profile (<i>Hồ sơ năng lực công ty</i>); 2. Latest Business Registration Certificate (<i>Bản sao đăng ký kinh doanh mới nhất, có kèm lĩnh vực được phép kinh doanh</i>); 3. List of staff and contract manager who are assigned to work with UNDP (<i>Danh sách nhân viên và quản lý sẽ làm việc với UNDP nếu trúng thầu</i>); 4. List of big clients and main services for the last three years 2017-2019 (<i>Danh sách các khách hàng lớn và dịch vụ Công ty đã cung cấp trong 3 năm qua, từ 2017-2019</i>); 5. Duly Accomplished Form as provided in Annex 2, and in accordance with the requirements in Annex 1 (<i>Báo giá dịch vụ theo mẫu Annex 2 theo các Điều khoản tham chiếu thuộc Annex 1, có kí và đóng dấu</i>); 6. Full acceptance of the PO/Contract General Terms and Conditions <i>[this is a mandatory criteria and cannot be deleted regardless of the nature of services required]</i> <p><u>The bidder complying all mandatory requirements and offering lowest cost will be selected.</u></p>
UNDP will award to:	<input checked="" type="checkbox"/> One and only one supplier
Type of Contract to be Signed	<input checked="" type="checkbox"/> Contract for Goods
Conditions for Release of Payment	<input checked="" type="checkbox"/> Timely mail delivery <input checked="" type="checkbox"/> Formal Invoice <input checked="" type="checkbox"/> Monthly report on provided services with certification by authorized UNDP staff <input type="checkbox"/> Others
Annexes to this RFQ	<input checked="" type="checkbox"/> Terms of Reference (Annex 1) <input checked="" type="checkbox"/> Form for Submission of Quotation (Annex 2) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions (Annex 3). <input type="checkbox"/> Others <i>[pls. specify, if any]</i> <p>Non-acceptance of the terms of the General Terms and Conditions (GTC) shall be grounds for disqualification from this procurement process.</p>
Contact Person for Inquiries	Ms. Luu Ngoc Diep

(Written inquiries only) ¹	<p>Procurement Associate Tel: 38500200 Email: luu.ngoc.diep@undp.org</p> <p>Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.</p>
Pre-quotation meeting	<p>To help the interested bidders having better understanding of UN requirement, a pre-bid meeting will be organised at 304 Kim Ma at 10.30 am, 21 November 2019.</p> <p>Bidders who would like to participate in the pre-quotation meeting please <u>register</u> with the above contact person by 20 November 2019.</p>

Goods offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

¹ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: <http://www.undp.org/procurement/protest.shtml> .

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your quotation.

Sincerely yours,

Tran Thi Hong
Head, Procurement Unit
November 19, 2019

Annex 1

Terms of Reference FOR MAIL DELIVERY SERVICES

1) GENERAL BACKGROUND

This Request for Proposal solicits proposals for domestic mail delivery services for 14 UN entities located at 304 Kim Ma street, Ngoc Khanh ward, Ba Dinh District, Hanoi (see Annex of this TOR: List of UN Entities in GOUNH).

The United Nations Development Programme (“UNDP”) on behalf of UN Agencies carries out a procurement exercise to solicit proposals and quotations from experienced and professional express courier.

2) OBJECTIVES OF THE ASSIGNMENT

UNDP Vietnam is conducting this bidding to choose and contract the best service provider to meet the needs on domestic mail delivery services.

3) SCOPE OF WORK

The contractor shall provide the following mail delivery services:

Service Package: Domestic mail delivery door-to-door Service

Mails/parcels need to be picked up at GOUNH, 304 Kim Ma Street as scheduled and upon request. The time for pick up for ordinary mails is at 10.00 AM and 15.00 PM from Monday to Friday while urgent mails will be picked up upon request.

The service includes checking the mails to be sent and signing to acknowledge the receipt of the mails on the sheet prepared by Registry Assistant. Types of document are as follows:

Ordinary mails (to be picked up at 10.00 AM and 15.00 PM from Monday to Friday)

Timed urgent delivery/same day delivery upon request (within Ha Noi only)

Urgent delivery upon request

Mails with Proof of Delivery (POD)/Receipt Advice upon request

Mails delivered to the addressee in person upon request

Top destinations: Ha Noi, Ho Chi Minh City, Thanh Hoa, Da Nang, Kon Tum, Hue

Other requirements:

Reporting requirements:

Submit to UNDP monthly reports on services which serve the purpose of quality assurance and payment process.

Investigation report

In case of delay/open/loss, the contractor is required to submit an investigation report immediately with the following format:

- Shipment details
- Sequence of events

- Failure analysis
- Investigation results
- Containment plan
- Conclusions
- Recommended corrective actions

New products, features and enhancements

The contractor is required to provide UNDP, on a quarterly basis, with information/brochures of new products, features and enhancements if any.

4) DURATION OF ASSIGNMENT

A contract will be signed with the successful bidder for an initial period of 1 year with possible extension (maximum 5 years) subject to:

- Satisfactory performance of the contractor
- The rates offered for the contract year remain competitive

5) FINAL PRODUCTS

Timely mail delivery

6) PROVISION OF MONITORING AND PROGRESS CONTROLS

The contractor's performance will be reviewed and monitored by GOUNH Common Services

Ms Ha Hong Hanh

Registry Assistant

GOUNH Common Services Unit

Tel: (84-24) 3850 0112

7) DEGREE OF EXPERTISE AND QUALIFICATIONS

In your quotation submission for the bidding, please provide details of:

- Business license
- Company profile, list of big clients and main services for the last three years 2017-2019
- Quotation
- Promotion policy (if any)
- List of staff and contract manager who are assigned to work with UNDP. To ensure the service quality and service monitoring, the bidder must ensure the list is respected at all times, any change to the staff list must be informed to UNDP.

8) REVIEW TIME REQUIRED AND PAYMENT TERM

Payment will be made monthly based on:

- Formal Invoice
- Monthly report on provided services with certification by authorized UNDP staff

Where two currencies are involved, the rate of exchange shall be the official rate applied by UNDP on the day UNDP instructs its Bankers to effect the payment(s)

ANNEX 1:

LIST OF UN ENTITIES

1. United Nations Development Program (UNDP)
2. Food and Agriculture Organization of the United Nations (FAO)
3. The International Organization for Migration (IOM)
4. The Joint United Nations Programme on HIV/AIDS (UNAIDS)
5. The United Nations Population Fund (UNFPA)
6. United Nations Children's Fund (UNICEF)
7. The United Nations Industrial Development Organization (UNIDO)
8. United Nations Entity for Gender Equality and the Empowerment of Women (UNWOMEN)
9. World Health Organization (WHO)
10. The United Nations Human Settlements Programme (UN-HABITAT)
11. United Nations Educational, Scientific and Cultural Organization (UNESCO)
12. The International Labour Organization (ILO)
13. The United Nations Office on Drugs and Crime (UNODC)
14. The United Nations Department of Safety and Security (UNDSS)

Annex 2

FORM FOR SUBMITTING SUPPLIER'S QUOTATION

(This Form must be submitted only using the Supplier's Official Letterhead/Stationery²)

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ for “Domestic Mail Delivery Services for the UN Agencies in Vietnam”:

TABLE 1 : Summary of Overall Prices

	Amount(s)
Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh thư tín thông thường (Table 2)	-
Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh thư tín hỏa tốc có hạn giờ (Table 3)	-
Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh hàng hóa thông thường (Table 4)	-
Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh hàng hóa hỏa tốc có hạn giờ (Table 5)	-
Total Amount of Financial Proposal	-

TABLE 2 : Báo giá Dịch vụ Chuyển phát nhanh thư tín thông thường

No.	Trọng lượng	Nơi đến					
		Hà Nội	Thanh Hóa	Huế	Đà Nẵng	Kon Tum	Hồ Chí Minh
1	Đến 50gr						
2	50 ~ 100gr						
3	100 ~ 250gr						
4	250 ~ 500Gr						
5	500 ~ 1000gr						
6	1000 ~ 1500gr						

² Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

7	1500 ~ 2000gr						
8	Mỗi 500gr tiếp						
Subtotal		-	-	-	-	-	-
Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh thư tín thông thường							-

TABLE 3 : Báo giá Dịch vụ Chuyển phát nhanh thư tín hỏa tốc có hẹn giờ

No.	Trọng lượng	Nơi đến					
		Hà Nội	Thanh Hóa	Huế	Đà Nẵng	Kon Tum	Hồ Chí Minh
1	Đến 50gr						
2	50 ~ 100gr						
3	100 ~ 250gr						
4	250 ~ 500Gr						
5	500 ~ 1000gr						
6	1000 ~ 1500gr						
7	1500 ~ 2000gr						
8	Mỗi 500gr tiếp						
Subtotal		-	-	-	-	-	-
Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh thư tín hỏa tốc có hẹn giờ							-

TABLE 4 : Báo giá Dịch vụ Chuyển phát nhanh hàng hóa thông thường

No.	Trọng lượng	Nơi đến					
		Hà Nội	Thanh Hóa	Huế	Đà Nẵng	Kon Tum	Hồ Chí Minh
1	Đến 500gr						
2	500 ~ 1000gr						
3	1000 ~ 1500gr						
4	1500 ~ 2000gr						
5	Mỗi 500gr tiếp						
Subtotal		-	-	-	-	-	-

Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh hàng hóa thông thường	-
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TABLE 5 : Báo giá Dịch vụ Chuyển phát nhanh hàng hóa hỏa tốc có hẹn giờ

No.	Trọng lượng	Nơi đến					
		Hà Nội	Thanh Hóa	Huế	Đà Nẵng	Kon Tum	Hồ Chí Minh
1	Đến 500gr						
2	500 ~ 1000gr						
3	1000 ~ 1500gr						
4	1500 ~ 2000gr						
5	Mỗi 500gr tiếp						
Subtotal		-	-	-	-	-	-
Total Final and All-Inclusive Price Quotation for Dịch vụ Chuyển phát nhanh hàng hóa hỏa tốc có hẹn giờ							-

TABLE 6 : Offer to Comply with Other Conditions and Related Requirements

Other Information pertaining to our Quotation are as follows:	Responses		
	<i>Yes, we will comply</i>	<i>No, we cannot comply</i>	<i>If you cannot comply, pls. indicate counter proposal</i>
List of staff and contract manager who are assigned to work with UNDP is respected at all times, any change to the staff list must be informed to UNDP			
Submission of monthly reports, investigation reports and provision of information/brochures on new products, features and enhancements on a quarterly basis			
Validity of Quotation (90 days)			
Acceptance of All Provisions of the UNDP General Terms and Conditions			

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

Please find attached detailed specification and catalogue of the offered product.

We confirm that we are not in the Council 1267/1989 list, UN Procurement Division List or other UN Ineligibility List.

*[Name and Signature of the Supplier's Authorized
Person]*

[Designation]

[Date]

General Terms and Conditions

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

2. PAYMENT

- 2.1 UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3 Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4 The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

3. TAX EXEMPTION

- 3.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
- 3.2 Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with Incoterms 2010, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

5. EXPORT LICENCES

Notwithstanding any INCOTERM 2010 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

6. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

7. INSPECTION

7.1 UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.

7.2 Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

8. INTELLECTUAL PROPERTY INFRINGEMENT

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

9. RIGHTS OF UNDP

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

9.1 Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.

9.2 Refuse to accept delivery of all or part of the goods.

9.3 Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

10. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to Force Majeure), if reasonably so requested by UNDP.

11. ASSIGNMENT AND INSOLVENCY

- 11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.
- 11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

13. PROHIBITION ON ADVERTISING

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

14. CHILD LABOUR

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

15. MINES

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

16. SETTLEMENT OF DISPUTES

16.1 Amicable Settlement. The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.

16.2 Arbitration. Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

17. PRIVILEGES AND IMMUNITIES

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18. SEXUAL EXPLOITATION:

18.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.

18.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

19.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

20. AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship

of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.