**UNDP-CB-RFP-2019-016: Request for Clarifications No. 1**

1. Do you have hosting requirements?  What location is required, and can it be multi-tenant (which is common) or do you have to have a private cloud?

The information will not be on a private cloud. Hosting will be needed.

1. The RFP contains different user type scenarios.  Is there something UNDP specifically want bidders to do with those or are they future demo considerations?

The user scenarios represent the different ‘kinds’ of users. Different users will need different levels of access to the platform.

1. What is the number of full-time equivalents?

There will be 10 -15 core users of the system but access to certain components of the platform will be needed for larger group of people.

1. Please describe what solution you use to authorize users (e.g. Active Directory) or authorization standards (e.g. SAML 2.0 and CAS 3.0).

Azure-based ADFS with SAML 2.0.

1. Tender requirements include up to 12 missions to different state and cities. Reimbursement will be made based on actual missions. Should the Bidder submit its travel policy or UNDP travel policy is applicable for these trips?

UN Travel policy will apply.

1. The tender documentation does not contain information regarding the solution deployment. Do we understand correctly that it is necessary to deploy the solution on one of the popular cloud services, for example Azure, Amazon, etc (or do you have other deployment requirements)?

If solution is not provided on a SaaS model from the vendor’s own cloud infrastructure, please provide option for deployment into the Azure cloud.

If yes, should we indicate the cost of the cloud service we have chosen in our financial proposal or will we have the opportunity to do this later, after clarification all the requirements and planned load definition?

Please provide with an estimated expense with an option to adjust at a later stage.

1. Tender requirements include the implementation of a hybrid mobile application.

Should we provide a service for app placing on those platforms or it will the customer responsibility?

Yes: Android (Google Play Store) and iOS (Apple AppStore)

1. According to tender requirements “core team of experts should not to exceed 5 people”. Do we understand correctly that the core team is those experts whose CVs we must attach for evaluation?

At least the CVs of the 5 core members should be provided. Bidders can decide on the team composition themselves (please note that personnel must meet the minimum requirements indicated in the RFP documents).

Note on Payment Modality:

There will be not upfront payment. The payment scheme table contains an error. The estimated date for payment of deliverable No. 1 will not be March 1. The payment will be processed once the deliverable is completed and certified by the technical manager (between March and June).

The completion dates of deliverables and payment schedule will be updated prior to signing the contract with the recommended bidder depending on the end date of the evaluation process.