***Questions and clarifications 4 ( 12 Jan 2020)***

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| **Questions** | **Answers** |
| In the RFP on p.22, as part of the minimum eligibility and qualification criteria it states the need for an ISO certificate in quality management and quality assurance. Form D, doesn't currently have a section for this certification, however there is a part in form B that asks for: "Quality Management and or Assurance Certification (e.g. ISO 9000 or Equivalent)". | Please use form B to elaborate on this requirement. You need to provide evidence i.e ISO certificate in quality management and/or assurance. However, it mentions ISO 9000 or EQUIVALENT, so not necessarily has to be the latest one. |
| Our Company operates as a single global firm, but we have different legal entities in each country where we have offices.  Main HQ is in New York founded in 2001, but our UAE office was established in 2014.  Is it OK for us to submit the proposal from UAE firm? , Or would that cause us to be considered as being only 5 years old in the proposal evaluation.Second, should our proposed price include VAT? | When submitting a proposal, you must take into consideration that the Registration Certificate of your company must be minimum 10 years old. No VAT should be included in the price proposal. UN is released of taxes. |
| Deadline Extension, due to Holidays | Please note that UNDP has already extended the deadline once. There will be no more extensions.Also, please do not wait for the last day to submit the proposals. The deadline indicates on or before the deadline, so you can submit anytime earlier. This is a strong recommendation to avoid any kind of challenges you may have with E-tendering platform. |