

Questions and Answers (set 2)

RFP 001-20 - Development and implementation of the web-portal for National Assembly of Armenia

Question 1: Is it possible to deliver until the 5-months' deadline only some parts of the project, such as the pre-existing ones that are easy to define? We guess the new ones could be delivered later, as they are not fully assessable at current stage.

Answer 1: The deadlines shall be kept as described in the ToR

Question 2: Within the tender specifications is mentioned the open source, do we have to start with a project (to be made open source) or can we use an existing open source CMS (joomla, drupal, ...)?

Answer 2: Please provide your vision in the technical proposal. Evaluation committee will consider your approach during the evaluation process as a proposed solution for the web portal.

Question 3: The portal authentication system for the citizen will take place via digital identity, will it possibly be the only authentication system, or can other "lighter" methods be provided for less sensitive interactions?

Answer 3: For the security reasons the requirements shall be inline with the requirements in the ToR.

Question 4: Page 10 → 2.1 → is the system of connection with media already existing? If yes, which is? Which media should be connected? Can we offer our Multimedia Asset Management solution?

Answer 4: The system requires full redesign and update. You are free to offer your best solutions for media connectivity. Now there is not any media connection.

Question 5: Page 11 → 11. → what data should be shown? In what forms? (reports, diagrams, tables, etc.).

Answer 5: The details shall be discussed during the incentive stage and agreed in the final implementation plan.

Question 6: Indicatively, how many (and which) roles should be provided for the users of the portal? –

Answer 6: Around 10

Question 7: Page 11 → 12. → on the base of what criteria should the surveys be created? Are the feedbacks opened to all citizens? Should they be moderated?

Answer 7: The details of the criteria shall be discussed during the initial stage of the project. The survey shall be available for all registered citizens. The system administrator shall have tool to moderate the answers in order to be able to control non censure sentences.

Question 8: Page 11 → 14. → How will the portal interact with these external systems?

Answer 8: Through the web services.

Question 9: Page 15 → must the chat system be developed internally or is it possible to resell a service provided by third-party companies? How it will suit the request on page. 18 → 7.2 → .3 since these external services generally have an annual cost?

Answer 9: Due to security reasons external services not hosted in the country shall not be offered

Question 10: Page 17 → who and when will provide the translations?

Answer 10: The question is not clear.

Question 11: Page 18 → .7 → who generates the barcodes? What exactly are they for?

Answer 11: The feature is optional there is a need only for the system to ensure reading the information place it into the input fields for example URL locators through the barcodes.