

BBRFP91871 – Police Management Information System

No.	Question	Response
1.	Data Integration - "Data push and data pull". We would like to have more details on this requirement. Can we have more information on the available web services for these available systems? For systems which do not have APIs, will one specific Excel format required for data import/export or will there be multiple Excel data formats?	The additional Web services have not been developed as yet and therefore the design of this system would be seen as the foundation by which the other systems would work with. It is expected that the selected company would design an API that will allow reports/records to be download/uploaded in a csv or excel format securely and provide technical documentation that will guide the system administrators on how to utilize this functionality.
2.	Timeline - Based on our experience of developing similar systems, we feel that 3 months for development is not feasible. Could you please let us know if there is a scope of extending development time to 5 months?	Development time will remain at 3 months (at this time we are not able to give a timeline of 5 months)
3.	Are you currently using Motorola System?	No
4.	What version of Motorola are you using?	N/A
5.	Do you want to build your address database (section 3.2.2 address registry)?	Yes, as specified in section 3.2.2
6.	Who will manage your address database?	Local (to the country) administrators
7.	Reference is made of MapBox, Google and ArcGIS... can we see the architecture you are plugging in to?	Not designed yet
8.	Would you consider going enterprise System?	Yes, Kindly show cost and technical write up separate from main proposal
9.	Would you consider using the new crime analyst toolbar?	Yes, Kindly show cost and technical write up separate from main proposal
10.	Configure a change in the Proposed Methodology to generate a Remote Framework, affirming that through this way, we have been success in similar experiences, that is to say, not forced to have local teams in the place but in our facilities.	Some activities can be done remotely however as specified in the ToR some activities will require on the ground presence. For example, Formal Deployment & Stakeholder Training will be delivered onsite as specified in the ToR.
11.	Requesting an extension to the deadline for submission of the PIMS – RFP # BBRFP91871 proposal. Your kind consideration would be greatly appreciated and thank you in advance.	Extension given to 18 th March 2020

12.	<p>One of the beneficiary countries is Suriname. As such the application will also be required to be bi-lingual (i.e. English and Dutch)</p> <p>Does this requirement refer to the application programming module only; as appose to the content provided by users.</p>	The application can be programmed in English however the GUI must support English and Dutch.
13.	The proposed consolidation and interoperability between numerous modules and countries poses a unique challenge.	UNDP understands the challenges and look forward to your proposed solution to address said challenges.
14.	The official language of CARICOM is English and as such all communication is between states is done in English. A dual language requirement may not be necessary and will result in more cost, time and complications as it related to the 2 main issues above. I have routinely interacted with Suriname and the language is not an issue; i.e. English is widely spoken. Can this requirement be reconsidered?	The application and database should be coded in English, kindly show the cost for the dual language requirement separately
15.	<p>As stated in the previous clarifications - One System will be developed. The system will be deployed as different instances, in each target country (SLU, SKN, GUY).</p> <p>If considering that, one system is planned to be developed, and it will be deployed as different instances, please specify whether the data between the different instances is envisioned to be synchronized or not.</p> <p>For example, if searched by keyword, should system user from Suriname get the search results containing information from Guyana?</p>	No, each instance of the application will be independent of each other. One instance will not be able to query nor input data into the other.
16.	<p>Also, please specify if the system should be identically the same per each target country or there are going to be minor changes?</p> <p>For example, are the data entry forms, document templates or the workflow</p>	It is expected that there will be minor differences in workflow for each country and as a result the required data to be collected may vary from country to country. During phase 1 of the project , there will be a draft current state Analysis that will “seek to document the existing systems (electronic and/or paper based)

	the same in target countries, or there are minor differences? If yes, please specify.	and their associated business processes, workflows, data/information/content items and reports with the goal of understanding the high level needs and requirements of the proposed Police Information Management System (PIMS)".
17.	<p>Otherwise, one system can be developed and deployed as one instance with different user access rights.</p> <p>For example, a user - Police Officer from Guyana will not have access to the data or case that is registered in Suriname. Moreover, user access rights and permissions can be configured per target countries as well.</p>	The reports produced from phase 1 will help speak into the design requirements and should it be deemed feasible to produce one system that will encompass the workflows and other country specific necessities, this will be highly considered and proposed to the stakeholders.
18.	<p>Based on our experience of similar initiatives, this project is the core to UNDP's objective of enhancing Citizen Security in the Caribbean. Considering the strategic importance, we would like to suggest Quality and Cost based selection method to be adopted by UNDP. Would UNDP consider this approach?</p> <p>Technical weight- 80% Financial weight- 20%</p>	UNDP will be maintaining the 60 % : 40 % distribution for this procurement case.
19.	Please share further details outlining the reason for termination of the previous procurement and the need for retender.	<p>UNDP opted to retender the case due to one or more of the below reasons:</p> <ul style="list-style-type: none"> • Insufficient submissions • Incomplete submissions • Unsatisfactory submissions • Non-compliant submissions • Incomplete Evaluation • Timeline between submission and final evaluation
20.	Please confirm if this RFP is fully open to any and all international bidders or if it was only re-issued to those bidders who bid in the previous tender or if it is only open to those bidders who were technically qualified in the previous tender.	The RFP is fully open however, all bidders who had previously applied were contacted through the e-tendering system.

	Please share the list of the bidders who technically qualified in the previous tender.	
21.	Companies have participated in the earlier procurement process for this assignment and was notified as technically qualified. We would like to request, if technical scores, final combined score and ranking can be shared of earlier procurement. Please also share detailed scoring under technical evaluation criteria, this information will help us to improve our response and align it to UNDP requirements.	Because the current procurement process is ongoing, UNDP is not able to provide a debriefing. A debriefing can be provided after this current procurement process.
22.	Please share indicative budget for this assignment.	For this procurement process UNDP is unable to share the indicative budget.