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| 1. | Licenses Qlik Sense provides 2 types of annual subscription licenses:    | The following number of licenses is required:  
1. Qlick Sense Enterprise - Professional Users - 3 users;  
2. Qlick Sense Enterprise - Analyzer Users - 3 Users
Refer to the 1 REQUIREMENTS FOR THE BUSINESS ANALYTICS SUBSYSTEM, page 2 |
|    | • Professional Users - an administrator with access to the administrator console (QMS), as well as the right to create, modify, publish reports. When installing the system must be at least 1 Professional User  
• Analyzer Users - users who have the right to view reports and change within the framework of an already defined application model  
1 license is used by one user (1 account).  
The cost of licenses also includes technical support.  
Therefore, you need to understand the exact number of licenses that you need.  
Please clarify. |                                                                                                                                          |
| 2. | Also, your requirements indicate: The validity of licenses and support must be at least 5 years.  
According to the official Qlik policy, licenses are purchased for 1 year with a further annual renewal.  
Do you want to pay for licenses immediately for 5 years in advance? | During submission of bid, prices for license and technical support must be for 5 years.                                                                                                               |
| 3. | Project Services  
According to the documentation for the tender:  
- The queue management system and a system for assessing the quality of customer service used by the Customer should be integrated into the BI system; | Report forms will be developed by the client. At the same time, the supplier must install and configure the system, as well as verify and demonstrate integration with respect to further independent reporting.  
Refer to the 4. SERVICE REQUIREMENTS |
- The BI system should be able to connect other systems of the Customer in the future;
- Within the framework of this project, the BI System supplier must ensure connection to the queue management system, as well as the service quality assessment system;

However, there is no explanation as to what should be in the functionality of the applications (reports) themselves and should they be at all?

Or, within the framework of the project, the Contractor should only complete the installation of the system, and work on the development of reporting forms is not included in this project?

| 4. | The following modules should be added to the system: Qlik Insight Bot, Qlik NPrinting, Qlik Big Data Index, Qlik Connectors, Qlik GeoAnalytics; |
|    | Following modules: Qlik Insight Bot, Qlik NPrinting, Qlik Big Data Index, Qlik Connectors, Qlik GeoAnalytics are also acquired and must be implemented into the system. |
|    | There is also a question regarding Qlik Insight Bot, Qlik NPrinting, Qlik Big Data Index, Qlik Connectors, Qlik GeoAnalytics. |
|    | These are separate products that are not part of the standard Qlik functionality. |
|    | Do you want to purchase each of them? |
|    | Refer to the 1 REQUIREMENTS FOR THE BUSINESS ANALYTICS SUBSYSTEM, page 2 |