**Annex 2**

**FORM FOR SUBMITTING SERVICE PROVIDER’S PROPOSAL[[1]](#footnote-2)**

***(This Form must be submitted only using the Service Provider’s Official Letterhead/Stationery[[2]](#footnote-3))***

[insert: *Location]*.

[insert: *Date]*

To: [*insert: Name and Address of UNDP focal point]*

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP **in conformity with** the requirements defined in the RFP dated *[specify date]* , and all of its attachments, as well as **the provisions of the UNDP General Contract Terms and Conditions** :

1. **Qualifications of the Service Provider**

*The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following :*

1. *Profile – describing the nature of business, field of expertise, licenses, certifications, accreditations;*
2. *Business Licenses – Registration Papers, Tax Payment Certification, etc.*
3. *Latest Audited Financial Statement – income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc. ;*
4. *Track Record – list of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references;*
5. *Certificates and Accreditation – including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc.*
6. *Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.*
7. **Proposed Methodology for the Completion of Services**

|  |
| --- |
| *The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.* |

1. **Qualifications of Key Personnel**

*If required by the RFP, the Service Provider must provide :*

1. *Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;*
2. *CVs demonstrating qualifications must be submitted if required by the RFP; and*
3. *Written confirmation from each personnel that they are available for the entire duration of the contract.*
4. **Cost Breakdown per Deliverable\***

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Deliverables**  ***[list them as referred to in the RFP]*** | **Percentage of Total Price *(Weight for payment)*** | **Price**  ***(Lump Sum, All Inclusive)*** |
| 1 | Deliverable 1 |  |  |
| 2 | Deliverable 2 |  |  |
| 3 | …. |  |  |
|  | Total | 100% |  |

*\*This shall be the basis of the payment tranches*

1. **Cost Breakdown by Cost Component *[This is only an Example]*:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Description of Activity** | **Remuneration per Unit of Time** | **Total Period of Engagement** | **No. of Personnel** | **Total Rate** |
| **I. Personnel Services** |  |  |  |  |
| 1. Services from Home Office |  |  |  |  |
| a. Expertise 1 |  |  |  |  |
| b. Expertise 2 |  |  |  |  |
| 2. Services from Field Offices |  |  |  |  |
| a . Expertise 1 |  |  |  |  |
| b. Expertise 2 |  |  |  |  |
| 3. Services from Overseas |  |  |  |  |
| a. Expertise 1 |  |  |  |  |
| b. Expertise 2 |  |  |  |  |
| **II. Out of Pocket Expenses** |  |  |  |  |
| 1. Travel Costs |  |  |  |  |
| 2. Daily Allowance |  |  |  |  |
| 3. Communications |  |  |  |  |
| 4. Reproduction |  |  |  |  |
| 5. Equipment Lease |  |  |  |  |
| 6. Others |  |  |  |  |
| **III. Other Related Costs** |  |  |  |  |

**We confirm our full acceptance of the UNDP Contract General Terms and Conditions and agree to abide by this Proposal for 120 days from the date of proposal submission deadline.**

*[Name and Signature of the Service Provider’s Authorized Person]*

*[Designation]*

*[Date]*

**Annex 3**

**Contract Templates and General Terms and Conditions**

1. **Please find below link to the Professional service contract template:**

<http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/Contract%20Face%20Sheet%20(Goods%20and-or%20Services)%20UNDP%20-%20Sept%202017.pdf>

1. **Please find below link to the General Terms and Conditions:**

**below US$ 50,000 (Services only)**:

UNDP General Terms and Conditions for Institutional (de minimis) Contracts apply

<http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/3.%20UNDP%20GTCs%20for%20de%20minimis%20Contracts%20(Services%20only)%20-%20Sept%202017.pdf>

**below US$ 50,000 (Goods *or* Goods and Services):**

UNDP General Terms and Conditions for Contracts apply

<http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/2.%20UNDP%20GTCs%20for%20Contracts%20(Goods%20and-or%20Services)%20-%20Sept%202017.pdf>

**equal to or** **above US$ 50,000 (Goods *and/or* Services):**

UNDP General Terms and Conditions for Contract apply

<http://www.vn.undp.org/content/dam/vietnam/docs/Legalframework/2.%20UNDP%20GTCs%20for%20Contracts%20(Goods%20and-or%20Services)%20-%20Sept%202017.pdf>

**Annex 4**

**CHECKLIST OF DOCUMENTS SUBMITTED BY BIDDERS**

**Note:**

* **Bidders are required to review carefully this checklist before submitting proposal to ensure complete submission.**
* **Maximum email size: 30 MB/email. Bidders can split proposal into several emails if the file size is large.**
* **Technical and Financial Proposals are to be submitted in separate envelops/emails before or by Tuesday, April 07, 2020 (Hanoi time).**
* **Email and proposal should indicate clearly the reference and name of tender.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Item** | **Documents** | **To be completed by bidders** | | |
| **Doc submitted Y/N** | **Number of pages** | **Remarks** |
| 1 | Fully filled Technical proposal (pls. refer to the guidelines in Annex 2) with copies/scan of appropriate supporting documents: |  |  |  |
|  | 1. Profile – describing the nature of business, field of expertise, licenses, certifications, accreditations |  |  |  |
|  | 1. Business Licenses – Registration Papers, Tax Payment Certification, etc. |  |  |  |
|  | 1. Track Record – list of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references |  |  |  |
|  | 1. **03 required Certified Cisco Certificates:**  * Certified Cisco Certificate of Expert technician in router and switching * Certified Cisco Certificate of Expert technician or CCNP in security * Certified Cisco Certificate of Expert technician or CCNP in collaboration |  |  |  |
|  | 1. Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List. |  |  |  |
|  | 1. Names and qualifications of the key personnel **(at least 02 persons)** that will perform the services indicating who is Team Leader, who are supporting, etc.; |  |  |  |
|  | 1. Detailed CVs with copy of certificates of the proposed personnel |  |  |  |
| 2 | Duly signed Price Schedule (pls. use the template in Annex 2) |  |  |  |
| 3 | Bidder confirms its full acceptance of the UNDP Contract General Terms and Conditions and agrees to abide by this Proposal for 120 days from the date of proposal submission deadline. |  |  |  |
| 4 | This duly filled, checked, certified submission checklist to be attached to the submission |  |  |  |
| 5 | Send email (without attachment) to [procurement.vn@undp.org](mailto:procurement.vn@undp.org) notifying that you already submitted proposal and the number of email/envelop submitted. Notification email should be sent to above email address by submission deadline or right after you submit proposals (either by email or hard copy). |  |  |  |

*[Name and Signature of the Service Provider’s Authorized Person]*

*[Designation]*

[Date]

1. *This serves as a guide to the Service Provider in preparing the Proposal.*  [↑](#footnote-ref-2)
2. *Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes*  [↑](#footnote-ref-3)