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| ***No*** | ***Request Area*** | ***What has been mentioned on the RFQ*** | ***Question for clarification*** | ***Response for the requested clarification*** |
| 19 | OPERATING SYSTEM | **Genuine Windows 10 64 bit Professional**, preloaded with Recovery CD with downgrade rights to Genuine Windows XP Professional 32 Bit. | **Microsoft does not offer downgrade rights to XP. Please confirm Windows 10 64bit will be acceptable.** | **Windows 10 64bit will be acceptable** |
| 21 | CERTIFICATIONS FOR WINDOWS 10 / PRELOAD | The desktop model should be Microsoft Certified for running Windows 10 Professional [Certificate for the same should be produced). The company should have authorization for preload Windows 10 Professional on their machines. [Should produce a certificate for the same.] | The computers will come from Dell with WIN 10 PRO installed - there is no certificate that can be produced.  | **You can forget the certificate issues, just find a computers with pre-installed WIN 10 PRO**  |
| 22 | DMI CERTIFICATION | The desktop model quoted should have certification for DMI (Desktop Management Interface) /CIM (Certificate for the same should be produced) | DMI was phased out in 2005 so we can not provide it or a certificate | You can omit it  |
| 23 | PRE-LOADING OF CLIENTSOFTWARES / UTILITIES. | CGTMSE will provide all the client software /utilities to be pre-loaded on the desktop PC’s along with copy of licenses. The vendor to load the same prior to dispatch of hardware. | Please tell us all the software that will need to be installed  | Application software’s like MSword, Msexcel , adobe, etc  |