

United Nations Development Programme



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Resilient nations.*

REQUEST FOR PROPOSAL

Hiring Firm/NGO/Organization for Facilitation and Quality Assurance of Livelihoods Skills Training

RFP No.: **RFP-BD-2020-019**

Project: Strengthening Women's Ability for Productive New Opportunities (SWAPNO)

Country: Bangladesh

Issued on: 26 July 2020

SECTION 1. LETTER OF INVITATION

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation

Section 2: Instruction to Bidders

Section 3: Bid Data Sheet (BDS)

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- Form A: Technical Proposal Submission Form
- Form B: Bidder Information Form
- Form C: Joint Venture/Consortium/Association Information Form
- Form D: Qualification Form
- Form E: Format of Technical Proposal
- Form F: Financial Proposal Submission Form
- Form G: Financial Proposal Form

- Form H: Form of Proposal Security If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet.

Please acknowledge receipt of this RFP by sending an email to bd.procurement@undp.org, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function in eTendering system, where applicable. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:

asma nargis sultana

Name: Asma Nargis Sultana

Title: Programme Support Officer

Date: **July 26, 2020**

Approved by:

Yonah Samo

Name: Yonah Samo

Title: International Operations Manager

Date: **July 26, 2020**

SECTION 2. INSTRUCTION TO BIDDERS

A. GENERAL PROVISIONS	
1. <i>Introduction</i>	<p>1.1 Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d</p> <p>1.2 Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP.</p> <p>1.3 As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.</p>
2. <i>Fraud & Corruption, Gifts and Hospitality</i> 3.	<p>3.1 UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_andinvestigation.html#anti</p> <p>3.2 Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.</p> <p>3.3 In pursuance of this policy, UNDP (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.</p> <p>3.4 All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct_english.pdf</p>
4. <i>Eligibility</i>	<p>4.1 A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations.</p>

	4.2	It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.
5. <i>Conflict of Interests</i>	5.1	<p>Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:</p> <ul style="list-style-type: none"> a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process; b) Were involved in the preparation and/or design of the programme/project related to the services requested under this RFP; or c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP.
	5.2	In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.
	5.3	<p>Similarly, the Bidders must disclose in their proposal their knowledge of the following:</p> <ul style="list-style-type: none"> a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices. <p>Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.</p>
	5.4	The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.
B. PREPARATION OF PROPOSALS		
6. <i>General Considerations</i>	6.1	In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.
	6.2	The Bidder will not be permitted to take advantage of any errors or

	omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP
7. <i>Cost of Preparation of Proposal</i>	7.1 The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
8. <i>Language</i>	8.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS.
9. <i>Documents Comprising the Proposal</i>	9.1 The Proposal shall comprise of the following documents: <ul style="list-style-type: none"> a) Documents Establishing the Eligibility and Qualifications of the Bidder; b) Technical Proposal; c) Financial Proposal; d) Proposal Security, if required by BDS; e) Any attachments and/or appendices to the Proposal.
10. <i>Documents Establishing the Eligibility and Qualifications of the Bidder</i>	10.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.
11. <i>Technical Proposal Format and Content</i>	11.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP. 11.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive. 11.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP 11.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.
12. <i>Financial Proposals</i> 13.	13.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs. 13.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price. 13.3 Prices and other financial information must not be disclosed in any other

	place except in the financial proposal.
<i>14. Proposal Security</i>	<p>14.1 A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal.</p> <p>14.2 The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected.</p> <p>14.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal.</p> <p>14.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.</p> <p>14.5 The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions:</p> <ul style="list-style-type: none"> a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or; b) In the event that the successful Bidder fails: <ul style="list-style-type: none"> i. to sign the Contract after UNDP has issued an award; or <p>14.6 to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.</p>
<i>15. Currencies</i>	<p>15.1 All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:</p> <ul style="list-style-type: none"> a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
<i>16. Joint Venture, Consortium or Association</i>	<p>16.1 If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.</p>

	<p>16.2 After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.</p> <p>16.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.</p> <p>16.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.</p> <p>16.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:</p> <ul style="list-style-type: none"> a) Those that were undertaken together by the JV, Consortium or Association; and b) Those that were undertaken by the individual entities of the JV, Consortium or Association. <p>16.6 Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.</p> <p>16.7 JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.</p>
17. Only One Proposal	<p>17.1 The Bidder (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture.</p> <p>17.2 Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:</p> <ul style="list-style-type: none"> a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or c) they have the same legal representative for purposes of this RFP; or d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process;

	<p>e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder; or</p> <p>f) some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.</p>
<p><i>18. Proposal Validity Period</i></p>	<p>18.1 Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.</p> <p>18.2 During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price.</p>
<p><i>19. Extension of Proposal Validity Period</i></p>	<p>19.1 In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.</p> <p>19.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.</p> <p>19.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.</p>
<p><i>20. Clarification of Proposal</i></p> <p>21.</p>	<p>21.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.</p> <p>21.2 UNDP will provide the responses to clarifications through the method specified in the BDS.</p> <p>21.3 UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.</p>
<p><i>22. Amendment of Proposals</i></p> <p>23.</p>	<p>23.1 At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.</p> <p>23.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.</p>

24. <i>Alternative Proposals</i>	<p>24.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.</p> <p>24.2 If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"</p>
25. <i>Pre-Bid Conference</i>	<p>25.1 When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.</p>
C. SUBMISSION AND OPENING OF PROPOSALS	
26. <i>Submission</i>	<p>26.1 The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.</p> <p>26.2 The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.</p> <p>26.3 Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.</p>
Hard copy (manual) submission	<p>26.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:</p> <ul style="list-style-type: none"> a) The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail. b) The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL

<p>Email Submission</p>	<p>PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:</p> <ul style="list-style-type: none"> i. Bear the name and address of the bidder; ii. Be addressed to UNDP as specified in the BDS iii. Bear a warning that states <i>"Not to be opened before the time and date for proposal opening"</i> as specified in the BDS. <p>If the envelopes and packages with the Proposal are not sealed and marked as required, UNDP shall assume no responsibility for the misplacement, loss, or premature opening of the Proposal.</p> <p>26.5 Email submission, if allowed or specified in the BDS, shall be governed as follows:</p> <ul style="list-style-type: none"> a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS; b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS. c) The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.
<p>eTendering submission</p>	<p>26.6 Electronic submission through eTendering, if allowed or specified in the BDS, shall be governed as follows:</p> <ul style="list-style-type: none"> a) Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS; b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled. d) The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected. c) Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS. d) Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User

	<p>Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/</p>
<i>27. Deadline for Submission of Proposals and Late Proposals</i>	<p>27.1 Complete Proposals must be received by UNDP in the manner, and no later than the date and time, specified in the BDS. UNDP shall only recognize the date and time that the bid was received by UNDP</p> <p>27.2 UNDP shall not consider any Proposal that is submitted after the deadline for the submission of Proposals.</p>
<i>28. Withdrawal, Substitution, and Modification of Proposals</i>	<p>28.1 A Bidder may withdraw, substitute or modify its Proposal after it has been submitted at any time prior to the deadline for submission.</p> <p>28.2 Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"</p> <p>28.3 eTendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos.</p> <p>28.4 Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened</p>
<i>29. Proposal Opening</i>	<p>29.1 There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.</p>
D. EVALUATION OF PROPOSALS	
<i>30. Confidentiality</i>	<p>30.1 Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.</p> <p>30.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.</p>

<p><i>31. Evaluation of Proposals</i></p>	<p>31.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.</p> <p>31.2 Evaluation of proposals is made of the following steps:</p> <ul style="list-style-type: none"> a) Preliminary Examination b) Minimum Eligibility and Qualification (if pre-qualification is not done) c) Evaluation of Technical Proposals d) Evaluation of Financial Proposals
<p><i>32. Preliminary Examination</i></p>	<p>32.1 UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.</p>
<p><i>33. Evaluation of Eligibility and Qualification</i></p>	<p>33.1 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria).</p> <p>33.2 In general terms, vendors that meet the following criteria may be considered qualified:</p> <ul style="list-style-type: none"> a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required; d) They are able to comply fully with UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and f) They have a record of timely and satisfactory performance with their clients.
<p><i>34. Evaluation of Technical and Financial Proposals</i></p>	<p>34.1 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required.</p>

	<p>34.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non-responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.</p> <p>34.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.</p> <p>34.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:</p> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <p><u>Rating the Technical Proposal (TP):</u></p> <p>TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100</p> <p><u>Rating the Financial Proposal (FP):</u></p> <p>FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100</p> <p><u>Total Combined Score:</u></p> <p>Combined Score = (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)</p> </div>
35. <i>Due Diligence</i>	<p>35.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:</p> <ul style="list-style-type: none"> a) Verification of accuracy, correctness and authenticity of information provided by the Bidder; b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team; c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder; d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical

	<p>inspections of previous works, as necessary;</p> <p>e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;</p> <p>f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.</p>
<i>36. Clarification of Proposals</i>	<p>36.1 To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal.</p> <p>36.2 UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.</p> <p>36.3 Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.</p>
<i>37. Responsiveness of Proposal</i>	<p>37.1 UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.</p> <p>37.2 If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.</p>
<i>38. Nonconformities, Reparable Errors and Omissions</i>	<p>38.1 Provided that a Proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.</p> <p>38.2 UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.</p> <p>38.3 For Financial Proposal that has been opened, UNDP shall check and correct arithmetical errors as follows:</p> <p>a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;</p> <p>b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and</p>

	<p>c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.</p> <p>38.4 If the Bidder does not accept the correction of errors made by UNDP, its Proposal shall be rejected.</p>
E. AWARD OF CONTRACT	
<i>39. Right to Accept, Reject, Any or All Proposals</i>	39.1 UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.
<i>40. Award Criteria</i>	40.1 Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.
<i>41. Debriefing</i>	41.1 In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.
<i>42. Right to Vary Requirements at the Time of Award</i>	42.1 At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
<i>43. Contract Signature</i>	43.1 Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.
<i>44. Contract Type and General Terms and Conditions</i>	44.1 The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
<i>45. Performance Security</i>	45.1 40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%20Form.docx&action=default within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the

	receipt of the performance security by UNDP shall be a condition for rendering the contract effective.
<i>46. Bank Guarantee for Advanced Payment</i>	<p>46.1 Except when the interests of UNDP so require, it is UNDP's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form _____ available _____ at https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes_Advanced%20Payment%20Guarantee%20Form.docx&action=default</p>
<i>47. Liquidated Damages</i>	<p>47.1 If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.</p>
<i>48. Payment Provisions</i>	<p>48.1 Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UNDP with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract.</p>
<i>49. Vendor Protest</i>	<p>49.1 UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor _____ protest _____ procedures: http://www.undp.org/content/undp/en/home/operations/procurement/business/protest-and-sanctions.html</p>
<i>50. Other Provisions</i>	<p>50.1 In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNDP shall be entitled to same lower price. The UNDP General Terms and Conditions shall have precedence.</p> <p>50.2 UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence.</p> <p>50.3 The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&referer</p>

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SECTION 3. BID DATA SHEET

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements
1	7	Language of the Proposal	English
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed
3	20	Alternative Proposals	Shall not be considered
4	21	Pre-proposal conference	<p>Will be Conducted Time: 3.30 PM (BD local Time); Date: 28 July 2020 Venue: Online - <u>Kindly join the meeting using following link:</u> https://undp.zoom.us/j/96715864790</p> <p>The UNDP focal point for the arrangement is: RFP-BD-2020-019</p> <p>Address: IDB Bhaban (19th floor), E/8-A Begum Rokeya Sharani, Sher-e Bangla Nagar, Dhaka-1207, Bangladesh Telephone: 55667788; Ext-1917 E-mail: bd.procurement@undp.org</p>
5	10	Proposal Validity Period	90 days
6	14	Bid Security	Not Required
7	41	Advanced Payment upon signing of contract	Not Allowed
8	42	Liquidated Damages	<p>Will be imposed as follows: Percentage of contract price per day of delay: 0.5%</p>

			Max. number of days of delay 15, after which UNDP may terminate the contract.
9	40	Performance Security	Not Required
10	18	Currency of Proposal	<ul style="list-style-type: none"> United States Dollar Local currency BDT
11	31	Deadline for submitting requests for clarifications/questions	28 July 2020
12	31	Contact Details for submitting clarifications/questions	<p>Address: UNDP Bangladesh, IDB Bhaban, Dhaka E-mail address dedicated for this purpose: bd.procurement@undp.org <u>Attn. Queries– RFP-BD-2020-019</u></p> <p><i>This email address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.</i></p> <p><i>Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers</i></p>
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	<p>Posted directly to eTendering</p> <p><input checked="" type="checkbox"/> Uploaded in the system. Once uploaded, Prospective Proposers (i.e. Proposers that have accepted the bid invitation in the system) will be notified via email that changes have occurred. It is the responsibility of the Proposers to view the respective changes and clarifications in the system. Also will be posted on UNDP Bangladesh website: http://www.bd.undp.org/content/bangladesh/en/home/operations/procurement.html</p>
14	23	Deadline for Submission	<p>Date: August 9, 2020 4:30 PM Bangladesh Time Zone Time: 4.30pm (Local Time)</p> <p>Date and Time: As specified in the system (note that time zone indicated in the system is Eastern Daylight time zone).</p> <p>PLEASE NOTE: -</p> <ul style="list-style-type: none"> <i>Date and time visible on the main screen of event (on e-tendering portal) will be final and prevail over any other closing time indicated elsewhere, in case they are different. It is the responsibility of the bidder to make sure bids are submitted within this deadline. UNDP will not accept any bid that is not submitted directly in the system.</i> <i>Submit your bid a day prior or well before the closing time. Do not wait until last minute. If you face any issue submitting your bid at the last minute, UNDP may not be able to assist.</i>
14	22	Allowable Manner of	e-Tendering

		Submitting Proposals	
15	22	Proposal Submission Address	https://etendering.partneragencies.org <u>BU: BGD10; Event ID: RFP-20-019</u>
16	22	Electronic submission (email or eTendering) requirements	<ul style="list-style-type: none"> Format: PDF files only File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Password for financial proposal <u>must</u> not be provided to UNDP until requested by UNDP Max. File Size per transmission: not exceeding 45 MB
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively
18		Expected date for commencement of Contract	<i>September 1, 2020</i>
19		Maximum expected duration of contract	05 Months
20	35	UNDP will award the contract to:	One Proposer Only
21	39	Type of Contract	Purchase Order and Contract for Goods and Services for UNDP http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
22	39	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Professional Services http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
23		Other Information Related to the RFP	The Financial Proposal and the Technical Proposal files <u>MUST BE COMPLETELY SEPARATE</u> and uploaded separately in the system and clearly named as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. <u>The file with the "FINANCIAL PROPOSAL" must be encrypted with a password.</u>

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SECTION 4. EVALUATION CRITERIA

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided:
 - The firm having at least 6 years of experience in managing and conducting large number training programs with multi-disciplinary participants especially in livelihood skills, life skills, gender development and other rural community development issues. (submit the reference)
 - Must have experience in training facilitation & ensuring training quality in field level (firm must submit the training completion report)
 - At least 5 years of practical experiences in working with national and international organizations in the field of capacity development (submit the reference)
 - At least 02 similar type of previous report/job completion certificate
 - Minimum average annual turnover of USD 150,000 for the last 3 years.
 - Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. Firm should submit the bank solvency certificate)
 - List of clients along with the budget and name of the projects implemented in the last 3 years Latest audited Financial Statements (2018 and 2019)- income statement and balance sheet to indicate its financial stability, liquidity, credit standing, and market reputation, etc.
 - Certificate of Incorporation, up to date valid Trade License, TIN, Tax Clearance Certificate and VAT Registration Certificate.
 - Company profile covering company expertise, strength and experience.
- Technical and Financial Proposals submitted separately
- Bid Validity
- CVs of required key personnel (refer to Terms of Reference) with commitment letter.

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with RFP clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with RFP clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		

History of Non-Performing Contracts¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.	Form D: Qualification Form
Previous Experience	The firm having at least 6 years of experience in managing and conducting large number training programs with multi-disciplinary participants especially in livelihood skills, life skills, gender development and other rural community development issues.	Form D: Qualification Form
Financial Standing	<i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i>	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. <i>(For JV/Consortium/Association, all Parties cumulatively should meet requirement).</i>	Form D: Qualification Form

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¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Technical Evaluation Criteria

Summary of Technical Proposal Evaluation Forms		Points Obtainable
1.	Bidder's qualification, capacity and experience	20
2.	Proposed Methodology, Approach and Implementation Plan	30
3.	Management Structure and Key Personnel	20
	Total	70
	Financial	30
	Grand Total	100

Section 1. Bidder's qualification, capacity and experience		Points obtainable
1.1	Organizational strength and relevant expertise	10
1.2	Previous relevant experience	10
Total Section 1		20

Section 2. Proposed Methodology, Approach and Implementation Plan		Points obtainable
2.1	Understanding of the assignment and proposed methodology	15
2.2	Work plan detailing out major activities with timeline	10
2.3	Risk Management & Overall flexibility, Monitoring, quality assurance technique	5
Total Section 2		30

Section 3. Management Structure and Key Personnel		Points obtainable
3.1	Educational qualification and working experiences of the Team Leader	10
3.2	Educational qualification and working experiences of the Project Coordinator	5
3.3	Educational qualification and working experiences of the Field Officer	5
Total Section 3		30

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SECTION 5. TERMS OF REFERENCE

TITLE:	Hiring Firm/NGO/Organization for Facilitation and Quality Assurance of Livelihoods Skills Training
AGENCY/PROJECT NAME:	Strengthening Women's Ability for Productive New Opportunities (SWAPNO)
COUNTRY OF ASSIGNMENT:	Bangladesh
SUPERVISOR:	National Project Manager, SWAPNO
DURATION OF CONTRACT:	05 Months

A. Project Description:

SWAPNO (Strengthening Women's Ability for Productive New Opportunities), a joint initiative by the Government of Bangladesh (GoB) and UNDP for gender-responsive social protection system in line with Bangladesh's National Social Security Strategy (NSSS). NSSS envisages that women who are widowed, divorced, abandoned or left with a disabled husband will access regularly in public work while tapping into opportunities to engage in productive employment in the labor market. SWAPNO adopts a multi-faceted approach that encompasses both transformative and promotive social protection for women by following NSSS's recommended gender framework which includes four elements:

- Human capital (life skills training in nutrition, health, education, rights and entitlement)
- Productive capital (public works employment; employment-related skills; savings, credit and asset enhancement)
- Social capital (informal savings groups, network facilitation with public administrators)
- Self-worth (life skills development in confidence, leadership, self-respect and decision making)

Since 2015, SWAPNO has demonstrated much success and gather learning on how women falling back into poverty due to family malnutrition, climate vulnerability, gender-based violence, etc. By integrating those lessons, SWAPNO's strategy to support women's access to decent employment, ensure a discrimination-free environment in public workplaces, develop adaptive livelihoods and access to financial services for sustainable graduation from extreme poverty, and develop local government capacity to implement pro-poor projects. SWAPNO-II is implementing in 172 unions of four districts i.e. Kurigram, Lalmonirhat, Gaibandha and Jamalpur. Major outcomes of the project are:

- Outcome 1: Increased income and assets by expanding options
- Outcome 2: Enhanced human capabilities for exercising choices
- Outcome 3: Strengthened resilience to shocks including disasters and climate change
- Outcome 4: Enhanced financial inclusion for equitable opportunities
- Outcome 5: Improved policies and mechanisms for sustaining SWAPNO's benefits

B. Description of the Assignment

(SWAPNO) is an initiative of UNDP to develop women's skills in line with local economic development, local market demand and country labor market trends.

The project designed a livelihood development process for these extremely poor women-headed families that would empower them to respond positively with the context of local market needs in the pre-selected sub-sectors. The SWAPNO livelihood development model will enable the local market system through diversification of income, increased farm productivity, using local resources and knowledge and exploring economic opportunities.

In the 3rd phase, the SWAPNO has been commissioned local market opportunity survey (MOS) and training need assessment (TNA) in 99 unions of 3 districts (Jamalpur, Gaibandha and Lalmonirhat) to provide livelihoods skills training to 3564 women beneficiaries. Based on the MOS and TNA the SWAPNO team has been identified 4 major sub-sectors (Cattle Farming, Goat and Sheep Farming, Poultry Farming and Small Trading Business) and selected the beneficiaries accordingly while homestead vegetable farming will be considered for all women. The training module on the selected sub-sectors has been reviewed and developed by SWAPNO team and a pool of experts or training facilitators from the different institutes will be hired and received ToT on those modules before conducting training.

Livelihood Skills Training Module	Training Duration
Poultry and Birds farming with Kitchen Garden	6 days
Cow rearing and Beef Fattening with Kitchen Garden	6 days
Goat and Sheep farming with Kitchen Garden	6 days
Small Business Management with Kitchen Garden	6 days

In addition, SWAPNO emphasizes that the training session planning, organization, facilitation and monitoring should be considered the risk of COVID-19 and local situations also follow the guideline of Bangladesh Gov. and WHO.

Objectives of the assignment

The overall objective of the assignment is to accelerate the SWAPNO project team to organize, facilitate and monitor the entire livelihood skills training activities and ensure the quality implementation process to achieve the output of the activities.

Specific Objectives of the assignment

- To facilitate in organizing and implementing the livelihood training activities in 3 districts of the SWAPNO project.
- To develop a robust implementation plan of the training activities within the mentioned time in collaboration with SWAPNO team.
- To facilitate the finalization process of hiring and orient (providing 5 days ToT) the resources persons with training modules in each district to conduct the training as per plan.
- To ensure the quality of training program delivery through real-time monitoring mechanism at every union level.

C. Scope of Work

- The firm will collaborate with SWAPNO district team and partner NGOs to plan, implement and monitor the livelihood skill development training
- The firm will ensure the process of resources person hiring for each district required also ensure 5 days ToT on the respective module before conducting the training
- Considering the COVID-19 situation, there should be 12 women beneficiaries in each batch. However, based on the country situation and further govt. circulation number of participants may vary in each batch.
- The firm will ensure all training logistics and facilities according to the guideline of COVID-19 and local situation.
- The firm will ensure timely payment/honorarium of all resource persons.
- The firm will ensure food & transportation cost of beneficiaries, training materials and logistics for smooth training implementation
- The firm will ensure the training for 3564 women beneficiaries on cattle farming, goat and sheep farming, poultry and birds farming and small trading business
- The firm will ensure real-time monitoring mechanism for the highest quality of the training conduction also through pre and post evaluation for each of the modules on the selected sub-sector
- The firm will have a risk register and risk mitigation plan to ensure on-time training accomplishment within the ToR mentioned timeline
- Number of training participant's distribution according to training course and district as per follow

Training Course	District	No. of Beneficiaries	No. Batch
Poultry and Birds farming with Kitchen Garden	Gaibandha	145	12
	Jamalpur	364	30
	Lalmonirhat	291	24
Cow rearing and Beef Fattening with Kitchen Garden	Gaibandha	164	14
	Jamalpur	409	34

	Lalmonirhat	327	27
Goat and Sheep farming with Kitchen Garden	Gaibandha	145	12
	Jamalpur	364	30
	Lalmonirhat	291	24
Small Business Management with Kitchen Garden	Gaibandha	194	16
	Jamalpur	483	40
	Lalmonirhat	387	32
Total		3564	295
<ul style="list-style-type: none">- Two categories of experienced resources persons i) Livestock expert and ii) Small business expert required for conducting the training in each district. Both categories of resources persons will have experience on kitchen garden as well.- Resource persons preferably to be hired from respective districts			
Sectors	District	Approximate No. of Resource Persons	
Livestock and Agriculture Expert Training Facilitator	Gaibandha	16	
	Jamalpur	10	
	Lalmonirhat	12	
Grocery and Small Business with Kitchen Garden	Gaibandha	15	
	Jamalpur	12	
	Lalmonirhat	13	
D. Expected Outputs			No. of calendar days required (estimated)
1. Inception report submission			3 days
2. Qualified resources persons will be hired and orient (providing 5 days ToT) them with the module in each district			15 days
3. 3564 beneficiaries will receive training on 4 sub-sectors as per training facilitation plan mentioned in the inception report			90 days
4. Provide real-time monitoring report from each district after completing each batch of training			
5. Submit the post training follow-up tools and detailed report (both soft and hard copy) on the delivery of the training program (including participant list, performance sheet)			7 days
E. Impact of Results			
SWAPNO will have a sound basis for assessing progress and achievements related to: Beneficiary women can protect their food security and livelihoods post-project; beneficiary women and their dependents have improved their human capital in terms of establishing micro-enterprises; beneficiary households have access to public services essential for their livelihood activities and family wellbeing.			
F. Institutional Arrangement			
<ul style="list-style-type: none">- The contracted firm will work under the guidance of the Enterprise and Employment Specialist under the overall supervision of the National Project Manager.- All costs related to this assignment including logistics, office arrangements, accommodation, TA (for participants,) etc. shall be borne by the firm. UNDP shall pay the lump sum amount quoted in the financial proposal and shall be paid as the achievement of milestones as per the TOR.- Achieving the deliverables shall be the sole responsibility of the firm. Any delay shall be communicated to the SWAPNO team along with a plan to remedy the delay.- The Firm is expected to largely work from their own offices (local office Bangladesh) and field-level training and attends meetings at SWAPNO office as and when required.			

Tasks	The task will be completed by
Module review and finalization	SWAPNO/UNDP
Participants selection	SWAPNO/UNDP
Training Schedule	Consulting Firm
Resources Person Hiring	Consulting Firm
Organize ToT for Resources person	Consulting Firm
Facilitate ToT for Resources person	SWAPNO/UNDP
Risk register and mitigation plan	Consulting Firm
Logistics and Facilities Plan	Consulting Firm
Service and goods Procurement	Consulting Firm
Training organize	Consulting Firm and SWAPNO/UNDP
Training Conduction	Consulting Firm
Training Monitoring	Consulting Firm
Monitoring report	Consulting Firm
Final project completion Report	Consulting Firm
Entire Process monitoring	SWAPNO/UNDP

G. Duration of the Work, Geographical Coverage of the Project Area

The duration of the assignment will be 5 months beginning from September 2020.

The geographical coverage of the project and number of beneficiaries

District	Upazila	Unions	No. of Beneficiaries	
Lalmonirhat	04	Hatibandha, Patgram, Kaliganj, Lalmonirhat Sadar	37	1,332
Gaibandha	02	Fulchhari, Saghatta	17	612
Jamalpur	05	Bakshigang, Dewangang, Islampur, Madargang, Melandah	45	1,620

H. Final Deliverables /Services from the firm

1. Inception report including i) robust schedule and ii) on-time payment, logistics and facilities plan according to the guideline of COVID-19 and local situation iii) risk register with risk mitigate plan
2. List of Qualified resources persons and ToT completion report
3. Trade wise list beneficiaries (District/Upazila/Union wise) who received training
4. Real-time monitoring report from each district
5. Submit post training follow-up tools to strengthening follow up support and the detailed report on the delivery of the training program

I. Scope of Bid Price and Schedule of Payments

Proposed Financial Offer should include

- Resource person honorarium cost
- Cost of training venue at district level for ToT and at union level for livelihood training
- Cost of training banner for each batch of training
- Cost for refreshment and food (Two snacks and lunch per day). Food should be standard and healthy (balanced diet)
- Cost of training materials for example pen, pad, file etc.
- Local transport cost for participants at union level for the livelihood training and at district level for ToT
- Firm overhead cost includes all the cost of the firm to implement the assignment

Please find Training budget Template (Annexure- 1)

Remuneration of the successful contractor will be fixed, and bids should be submitted on this basis. No adjustment will be given for the period and determined by the specified outputs as per this ToR. The price should take into account all HR costs and professional fees, travel costs, DSA, subsistence and ancillary expenses.

UNDP shall affect payments, by bank transfer to the Contractor's bank account, upon acceptance by UNDP of the deliverables specified in the ToR. Payments will be made in tranches based on the following percentages and milestones:

Cost Breakdown per Deliverable as a guideline for Vendor

S.I	Deliverables	Percentage of Total Price (Weight for payment)
1.	Inception report including i) robust schedule and ii) on-time payment, logistics and facilities plan according to the guideline of COVID-19 and local situation iii) risk register with risk mitigate plan	20%
2.	Submission of 1 st real-time monitoring report including the list of Qualified resources persons and ToT completion report	30%
3.	Submission of 2 nd real-time monitoring report after completion of 3 rd module	30%
4.	After submission of post training follow-up tools to and the detail report on the delivery of the training program	20%

J. Recommended Presentation of the proposal (As per RFP document),

Required technical experience for the firm:

- The firm having at least 6 years of experience in managing and conducting large number training programs with multi-disciplinary participants especially in livelihood skills, life skills, gender development and other rural community development issues. (submit the reference)
- Must have experience in training facilitation & ensuring training quality in field level (firm must submit the training completion report)
- At least 5 years of practical experiences in working with national and international organizations in the field of capacity development (submit the reference)
- At least 02 similar type of previous report/job completion certificate
- Minimum average annual turnover of USD 150,000 for the last 3 years.
- Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. Firm should submit the bank solvency certificate)
- List of clients along with the budget and name of the projects implemented in the last 3 years
Latest audited Financial Statements (2018 and 2019)- income statement and balance sheet to indicate its financial stability, liquidity, credit standing, and market reputation, etc.

Team composition and Team Experience

Team Leader (01)

- Educational Qualification: At least a post-graduate degree in a relevant discipline such as management/economics/sociology/agriculture/education.
- Experience: At least 15 years of professional experiences of organizing and conducting participatory training.
- Working experience with UN Agency/Donor Agency/INGO/NGO

Training Coordinator (01)

- Educational Qualification: Minimum bachelor's degree Sociology /Business administration/any other relevant field
- Experience: Minimum 3 years of working experience in relevant field.
- Working experience with UN Agency/Donor Agency/INGO/NGO

Field officers (Minimum 11): (Jamalpur-5, Lalmonirhal-4 and Gaibandha -2)

- Educational Qualification: Minimum Bachelor's degree

- Experience: Minimum 2 years working experience in relevant field (list must be attached which contains Name, educational qualifications & working experiences)

(CVs of the team leader, training coordinator must be submitted stating relevant experience, not more than 5 pages for each)

K. Evaluation

A cumulative analysis weighted-scoring method will be applied to evaluate the firm. Award of the contract will be made to the tenderer whose offer has been evaluated and determined as

- Responsive/ compliant/ acceptable with reference to this ToR, and;
- Having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to the solicitation, with the ratio set at 70:30 respectively (this is to reflect the high-level skills mix required). Only individuals obtaining a minimum of 70% of maximum obtainable score (49 points) in the technical analysis would be considered for financial appraisal, and ultimately therefore, for contracting.

Technical Proposal (70%)

To qualify in the technical evaluation a proposal must score a minimum 70% (or 49) of the total obtainable score of 70. The obtained score will be expressed in percentage as follows –

(total score obtained by the offer / Max. the obtainable score for technical evaluation) x 100

A cumulative analysis weighted-scoring method will be applied to evaluate the individual/organization. Award of the contract will be made to the tenderer whose offer has been evaluated and determined as

- Responsive/ compliant/ acceptable with reference to this ToR, and;
- Having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to the solicitation, with the ratio set at 70:30 respectively (this is to reflect the high-level skills mix required).

Selection Criteria of individual/Organization (technical Proposal):

Summary of Technical Proposal Evaluation Forms		Points Obtainable
1	Bidder's qualifications, capacity and experience	20
2	Proposed Methodology, Approach and Implementation Plan	30
3	Management Structure and Key Personnel	20
Total		70

Section 1. Bidder's qualification, capacity and experience		Points obtainable
1.1	Organizational strength and relevant expertise	10
1.2	Previous relevant experience	10
Total Section 1		20

Section 2. Proposed Methodology, Approach and Implementation Plan		Points obtainable
2.1	Understanding of the assignment and proposed methodology	15
2.2	Work plan detailing out major activities with timeline	10
3.2	Risk Management & Overall flexibility, Monitoring, quality assurance technique	5
Total Section 2		30

Section 3. Management Structure and Key Personnel		Points obtainable
3.1	Educational qualification and working experiences of the Team Leader	10
3.2	Educational qualification and working experiences of the Project Coordinator	5

3.3	Educational qualification and working experiences of the Field Officer	5
Total Section 3		20

Firms obtaining a minimum of 70% of maximum achievable score (49 points) in the technical analysis would be considered for financial appraisal, and ultimately, therefore, for contracting

Financial Proposal (30%)

In the second stage, the price proposal of all the firms who have attained a minimum 70% score in the technical evaluation, will be compared. The contract will be awarded to the bidder offering the “best value for money”. The contract will be awarded to the firm based on the cumulative method. The formula for the rating of the proposals will be as follows:

Rating the technical proposal (TP):
 $TP \text{ Rating} = (\text{Total Score Obtained by the offer} / \text{Max. obtainable score for TP}) \times 100$

Rating the financial proposal (FP):
 $FP \text{ Rating} = (\text{Lowest priced Offer} / \text{Price of the offer Being Reviewed}) \times 100$

Total Combined Score:
 $(TP \text{ Rating}) \times (\text{Weighted of TP; e.g. 70\%}) + (FP \text{ Rating}) \times (\text{Weighted of FP, e.g. 30\%}) = \text{Total Combined and Financial rating of the proposal.}$

The proposal obtaining the overall highest score after adding the score of the technical proposal and the financial proposal is the proposal that offers best value for money.

L. OTHER TERMS AND CONDITIONS

- The selected consulting firm should implement the work in coordination with the focal person of SWAPNO project. The consulting firm should prior inform the focal person on the schedule/programme to implement the assigned task.
- SWAPNO project the right to accept or reject any proposal without giving any verbal and/or written rationale
- All reports and documents prepared in relation to the assignment will be treated as SWAPNO project property
- The reports/documents or any part, therefore, cannot be sold, used and reproduced in any manner without prior written approval of SWAPNO project
- SWAPNO project or its representatives reserve the right to monitor the quality and progress of the work during the assignment

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Financial Proposal Template (Annex-1)**A. Training of Trainers**

Strengthening Women's Ability for Productive New Opportunities (SWAPNO) Project										
Training of Trainers										
Livelihoods Skill Development										
3 Districts, Total 3 Batches, 5 Days ToT for Each Batch, Total 80 Participants										
Sl.	Particulars	Quantity						Rate	Amount	Remarks
A	Participants:									
1	Trainer (UNDP Resource Persons)	3	Person	1	Event	3	Nos.	-	-	Please don't allocate any budget
2	Participants (External Trainers, who will conduct training for beneficiaries later)	80	Person	1	Event	80	Nos.			
3	Other Representatives	15	Person	1	Event	15	Nos.			
Total Participants:						98	Person		-	
B	Entertainment:									
1	Snacks (2 times)	5	Days	98	Person	490	Nos.	-	-	
2	Lunch	5	Days	98	Person	490	Nos.	-	-	
Entertainment Total:						980	Nos.		-	
C	Training Materials:									
1	Materials for Participants	1	Event	98	Person	98	Set	-	-	
2	Training Organizing Materials	1	Event	3	Batch	3	Set	-	-	
Materials Total:									-	
E	Miscellaneous:									
1	Venue Cost	3	Batch	5	Days	15	Nos.	-	-	
2	Multimedia	3	Batch	5	Days	15	Nos.	-	-	
3	Banner	3	Event	1	Batch	3	Nos.	-	-	
4	Transportation Cost (For participants only)	80	Person	1	Days	80	Nos.	-	-	
Miscellaneous Total									-	
Grand Total									-	-

B. Livelihood Training for Beneficiaries

Strengthening Women's Ability for Productive New Opportunities (SWAPNO) Project										
Beneficiaries Training										
Union Level Training in 3 Districts, 3564 Trainees, 295 Batch, 6 Days per Batch										
Sl.	Particulars	Quantity						Rate	Amount	Remarks
A	Participants:									
1	Trainers (External Resource)	1	Person	297	Batch	297	Nos.	-	-	
2	Trainees (SWAPNO Beneficiaries)	12	Person	297	Batch	3,564	Nos.			
4	Union Workers	1	Person	297	Batch	297	Nos.			
5	Other Representatives	2	Person	297	Batch	594	Nos.			
	Total Participants :					4,752	Person		-	

B	Honorarium :									
1	Trainers (External Resource)	297	Batch	6	Days	1782	Nos.	-	-	
2	Trainees (SWAPNO Beneficiaries)	3564	Person	6	Days	21384	Nos.	-	-	
	Honorarium Total :								-	
C	Entertainment:									
1	Snacks (2 times)	6	Days	4752	Person	28512	Nos.	-	-	
2	Lunch	6	Days	4752	Person	28512	Nos.	-	-	
	Entertainment Total:					57024	Nos.		-	
D	Training Materials:									
1	Materials for Participants	1	Event	4752	Person	4752	Set	-	-	
2	Training Organizing Materials	295	Event	1	Batch	295	Set	-	-	
	Materials Total:								-	
F	Miscellaneous:									
1	Venue Cost	297	Batch	6	Days	1782	Nos.	-	-	
2	Banner	295	Event	1	Batch	295	Nos.	-	-	
3	Transportation Cost for Trainees (SWAPNO Beneficiaries)	3564	Person	6	Days	21384	Nos.	-	-	BDT 100/day/participants
	Miscellaneous Total:								-	
	Grand Total								<u>-</u>	-

Financial Offer template

Strengthening Women's Ability for Productive New Opportunities (SWAPNO) Project	
Financial Offer template for Livelihood Skills Training	
Item Description	Proposed amount (BDT)
Training of Trainers Total	
Beneficiaries Training Total	
Overhead Costs (including training organization, travel, HR fee & consulting firm overhead)	
VAT	
Grand Total	

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SECTION 6: RETURNABLE BIDDING FORMS / CHECKLIST

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

Technical Proposal Envelope:

Have you duly completed all the Returnable Bidding Forms?	
▪ Form A: Technical Proposal Submission Form	<input type="checkbox"/>
▪ Form B: Bidder Information Form	<input type="checkbox"/>
▪ Form C: Joint Venture/Consortium/ Association Information Form	<input type="checkbox"/>
▪ Form D: Qualification Form	<input type="checkbox"/>
▪ Form E: Format of Technical Proposal	<input type="checkbox"/>
▪ Form H: Proposal Security Form	<input type="checkbox"/>
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	<input type="checkbox"/>

Financial Proposal Envelope

(Must be submitted in a separate sealed envelope/password protected email)

▪ Form F: Financial Proposal Submission Form	<input type="checkbox"/>
▪ Form G: Financial Proposal Form	<input type="checkbox"/>

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FORM A: TECHNICAL PROPOSAL SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we *embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.*

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

Name: _____

Title: _____

Date: _____

Signature: _____

[Stamp with official stamp of the Bidder]

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FORM B: BIDDER INFORMATION FORM

Legal name of Bidder	[Complete]
Legal address	[Complete]
Year of registration	[Complete]
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Are you a UNGM registered vendor?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, [insert UGNM vendor number]
Are you a UNDP vendor?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, [insert UNDP vendor number]
Countries of operation	[Complete]
No. of full-time employees	[Complete]
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]
Contact person UNDP may contact for requests for clarification during Proposal evaluation	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Please attach the following documents:	<ul style="list-style-type: none"> ▪ Company Profile, which should <u>not</u> exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured ▪ Certificate of Incorporation/ Business Registration ▪ Tax Registration/Payment Certificate issued by the Internal Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, if any such privilege is enjoyed by the Bidder ▪ Trade name registration papers, if applicable ▪ Local Government permit to locate and operate in assignment location, if applicable ▪ Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country ▪ Power of Attorney

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FORM C: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association.

No	Name of Partner and contact information (address, telephone numbers, fax numbers, e-mail address)	Proposed proportion of responsibilities (in %) and type of services to be performed
1	[Complete]	[Complete]
2	[Complete]	[Complete]
3	[Complete]	[Complete]

Name of leading partner (with authority to bind the JV, Consortium, Association during the RFP process and, in the event a Contract is awarded, during contract execution)	[Complete]
--	------------

We have attached a copy of the below document signed by every partner, which details the likely legal structure of and the confirmation of joint and severable liability of the members of the said joint venture:

☐ Letter of intent to form a joint venture **OR** ☐ JV/Consortium/Association agreement

We hereby confirm that if the contract is awarded, all parties of the Joint Venture/Consortium/Association shall be jointly and severally liable to UNDP for the fulfillment of the provisions of the Contract.

Name of partner: _____	Name of partner: _____
Signature: _____	Signature: _____
Date: _____	Date: _____
 Name of partner: _____	 Name of partner: _____
 Signature: _____	 Signature: _____
 Date: _____	 Date: _____

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FORM D: QUALIFICATION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

Historical Contract Non-Performance

☐ Contract non-performance did not occur for the last 3 years

☐ Contract(s) not performed for the last 3 years

Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)
		Name of Client: Address of Client: Reason(s) for non-performance:	

Litigation History (including pending litigation)

☐ No litigation history for the last 3 years

☐ Litigation History as indicated below

Year of dispute	Amount in dispute (in US\$)	Contract Identification	Total Contract Amount (current value in US\$)
		Name of Client: Address of Client: Matter in dispute: Party who initiated the dispute: Status of dispute: Party awarded if resolved:	

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.
List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their own Project Data Sheets with more details for assignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

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Financial Standing

Annual Turnover for the last 3 years	Year	USD
	Year	USD
	Year	USD
Latest Credit Rating (if any), indicate the source		

Financial information (in US\$ equivalent)	Historic information for the last 3 years		
	Year 1	Year 2	Year 3
	Information from Balance Sheet		
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	Information from Income Statement		
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			
Current Ratio			

- ☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:
- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
 - b) Historic financial statements must be audited by a certified public accountant;
 - c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

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FORM E: FORMAT OF TECHNICAL PROPOSAL

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Bidder's qualification, capacity and expertise

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.6 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.7 Any other comments or information regarding the project approach and methodology that will be adopted.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

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Format for CV of Proposed Key Personnel

Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
Education/ Qualifications	<i>[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]</i>
	[Insert]
Professional certifications	<i>[Provide details of professional certifications relevant to the scope of services]</i>
	Name of institution: [Insert] Date of certification: [Insert]
Employment Record/ Experience	<i>[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]</i>
	[Insert]
References	<i>[Provide names, addresses, phone and email contact information for two (2) references]</i>
	Reference 1: [Insert]
	Reference 2: [Insert]

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experiences, and other relevant information about myself.

Signature of Personnel

Date (Day/Month/Year)

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FORM F: FINANCIAL PROPOSAL SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name: _____
Title: _____
Date: _____
Signature: _____

[Stamp with official stamp of the Bidder]

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FORM G: FINANCIAL PROPOSAL FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

Currency of the proposal: [Insert Currency]

Table 1: Summary of Overall Prices

	Amount(s)
Professional Fees (from Table 2)	
Other Costs (from Table 3)	
Total Amount of Financial Proposal	

Table 2: Breakdown of Professional Fees

Note: CVs of the Team leader and key team members containing their experiences on relevant issues must be submitted with detailed proposal. The bidder can propose same staff for both phase work.

Position	No. of Position	Fee Rate	No. of Days/months/ hours	Total Amount
		A	B	C=A+B
Team for Development and Enhancement work				
Project Manager	01			
System Analyst	01			
Database Administrator	01			
Network Administrator	01			
Software Engineer	03			
Mobile Apps Developer (Android)	01			
Mobile Apps Developer (iOS)	01			
Information Security Expert	01			
QA Expert	01			
Graphics Designer	01			
Integration Engineer (PG)	01			
Integration Engineer (Biller)	01			
Team for Maintenance Support				
Project Manager	01			
Database Administrator	01			
System Administrator	01			
Network Administrator	01			
Software Engineer	02			
Information Security Expert	01			
Onsite Support Engineer	01			

Executive (Dispute Management)	01			
Coordinator (Partnership Management)	01			
Integration Engineer (PG)	01			
Integration Engineer (Biller)	01			
Subtotal Professional Fees:				

Table 3: Breakdown of Other Costs

Description	UOM	Quantity	Unit Price	Total Amount
International flights	Trip			
Subsistence allowance	Day			
Miscellaneous travel expenses	Trip			
Local transportation costs	Lump Sum			
Out-of-Pocket Expenses				
Other Costs: (please specify)				
Subtotal Other Costs:				

Table 4: Breakdown of Price per Deliverable/Activity

Deliverable/ Activity description	Time (person days)	Professional Fees	Other Costs	Total
Deliverable 1				
Deliverable 2				
Deliverable 3				
.....				

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FORM H: FORM OF PROPOSAL SECURITY

**Proposal Security must be issued using the official letterhead of the Issuing Bank.
Except for indicated fields, no changes may be made on this template.**

To: UNDP

[Insert contact information as provided in Data Sheet]

WHEREAS [Name and address of Bidder] (hereinafter called "the Bidder") has submitted a Proposal to UNDP dated [Click here to enter a date](#), to execute Services [Insert Title of Services] (hereinafter called "the Proposal");

AND WHEREAS it has been stipulated by you that the Bidder shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security in the event that the Bidder:

- a) Fails to sign the Contract after UNDP has awarded it;
- b) Withdraws its Proposal after the date of the opening of the Proposals;
- c) Fails to comply with UNDP's variation of requirement, as per RFP instructions; or
- d) Fails to furnish Performance Security, insurances, or other documents that UNDP may require as a condition to rendering the contract effective.

AND WHEREAS we have agreed to give the Bidder such this Bank Guarantee:

NOW THEREFORE we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Bidder, up to a total of *[amount of guarantee] [in words and numbers]*, such sum being payable in the types and proportions of currencies in which the Price Proposal is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of *[amount of guarantee as aforesaid]* without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

This guarantee shall be valid up to 30 days after the final date of validity of bids.

SIGNATURE AND SEAL OF THE GUARANTOR BANK

Signature: _____

Name: _____

Title: _____

Date: _____

Name of Bank _____

Address _____

[Stamp with official stamp of the Bank]

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