UNDP CYP RFP 157 2020

Website Design, Development, Hosting, Training and Maintenance for the Bi-Communal technical Committee on Education in Cyprus

Clarifications no 1 dated 28 July 2020

	Questions	Answers
1	RFP outlines a requirement for newsletter subscription and automatic mailing of newsletters. We would like to know have you planned/chosen any campaign solutions like mailchimp for this project?	No, the offeror can propose the solution/platform.
2	The RFP outlines about innovative and interactive economic modeling platform. Please explain further about the expected features of the analysis tool. Is it simply, like uploading the datasets and render through the application? Please elaborate.	We expect the website to generate/render graphs and charts the through application based on the dataset to be entered.
3	Onsite training and support have been mentioned in the RFP. Do you prefer local vendors who can provide onsite training?	This training can also be provided remotely, a revision has been posted accordingly. Please see revision no: 1 dated 28 July 2020
4	What's your preferred Open source CMS for this engagement	We expect the offeror to propose the CMS.
5	Does UNDP have a server dedicated to host the website or should this be factored into the proposal?	This should be factored into the proposal.
6	Given the uncertainties around travel, would UNDP be amenable to converting on-site training to virtual training?	Yes, please see revision no:1 dated 28 July 2020.
7	Please provide purpose, details and use cases around the creation of email accounts.	Email accounts which will be created for the Technical Committee representatives, will be used to communicate with the stakeholders. The minimum storage/capacity requirement per email account is 30GB

8	Could you please advise if there are any further technical specifications that can help us estimate the complexity of the project or should we assume the utilization of 1 person for "3 months for development, training and publishing" as this is noted in the current RFP documents.	Please refer to the published RFP for technical specifications required, there is no further technical specifications.
9	In order to proceed with an actual quotation, we will need some further information such as the sitemap, content etc. Currently, we do not have any kind of the website content?	We expect the offeror to conduct desktop research to identify best practices in website template design for the education sector.
10	"Training for Users of the CMS•Provide onsite support and training (in English) of appointed TC on Education focal points (up to 5 persons) in both the administrator interface and basic maintenance of the site architecture and design;" The current pandemic situation may not subside in the next 3 months, hence onsite training may not be practically possible. We would like to know if the training can be provided online (Skype/Zoom) or any other online means.	Yes, please see revision no:1 dated 28 July 2020.
11	Is there any preference on Cloud Service Provider? AWS, Pantheon etc.?	No
12	How many keywords for SEO do you expect, ideally 5 keywords are recommended?	Please see revision no:1 dated 28 July 2020.
13	Onsite Training and Support during pandemic period may be a concern, could this be taken up from offshore, considering international travel restrictions due to COVID-19?	Please see revision no:1 dated 28 July 2020.
14	Upload the Greek, Turkish and English versions of the publication and any supporting documentation/info graphics – What is the estimated content size?	The minimum storage / capacity requirement for the website content is 5GB. please see revision no:1 dated 28 July 2020.