



REQUEST FOR QUOTATION (RFQ) (Goods)

To: All Interested Bidders	DATE: August 18, 2020
	<i>REFERENCE: RFQ/UNDP/DGPRU-HGI/111462/044/2020 - Public Cloud Hosting for e- Logistic Monitoring Information System of Immunization Program</i>

Dear Sir / Madam:

We kindly request you to submit your quotation for RFQ/UNDP/DGPRU-HGI/111462/044/2020 - Public Cloud Hosting for e- Logistic Monitoring Information System of Immunization Program, as detailed in Annex 1 of this RFQ. When preparing your quotation, please be guided by the form attached hereto as Annex 2.

Quotations may be submitted on or before August 25, 2020, COB (GMT+7) and via ☒ *e-mail*, to the address below:

United Nations Development Programme

Head of Procurement Unit
Bids.id@undp.org

Quotations submitted by email must be limited to a maximum of 10 MB/transmission, virus-free and no more than 5 (five) email transmissions. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Please take note of the following requirements and conditions pertaining to the supply of the abovementioned good/s:

Delivery Terms [INCOTERMS 2010] (Pls. link this to price schedule)	<input type="checkbox"/> FCA <input type="checkbox"/> CPT <input type="checkbox"/> CIP <input checked="" type="checkbox"/> DAP <input type="checkbox"/> Other [pls. specify]	
Customs clearance ¹ , if needed, shall be done by:	<input type="checkbox"/> UNDP <input checked="" type="checkbox"/> Supplier/Offeror <input type="checkbox"/> Freight Forwarder	
Exact Address/es of Delivery Location/s (identify all, if multiple)	Republic of Indonesia	
UNDP Preferred Freight Forwarder, if any ²	N/A	
Distribution of shipping documents (if using freight forwarder)	N/A	
Latest Expected Delivery Date and Time (if delivery time exceeds this, quote may be rejected by UNDP)	<input checked="" type="checkbox"/> One (1) week from the issuance of the Purchase Order/Contract <input type="checkbox"/> As per Delivery Schedule attached [if delivery will be staggered] Time : [pls. indicate] Time Zone of Reference : [pls. indicate]	
Delivery Schedule	<input checked="" type="checkbox"/> Required <input type="checkbox"/> Not Required	
Packing Requirements	N/A	
Mode of Transport	<input type="checkbox"/> AIR	<input type="checkbox"/> LAND
	<input type="checkbox"/> SEA	<input checked="" type="checkbox"/> OTHER as quoted by the bidder
Preferred Currency of Quotation ³	<input checked="" type="checkbox"/> United States Dollars <input type="checkbox"/> Euro <input checked="" type="checkbox"/> Local Currency : FOR LOCAL BIDDER THIS IS MANDATORY	
Value Added Tax on Price Quotation ⁴	<input type="checkbox"/> Must be inclusive of VAT and other applicable indirect taxes <input checked="" type="checkbox"/> Must be exclusive of VAT and other applicable indirect taxes	
After-sales services required	<input type="checkbox"/> Warranty on Parts and Labor for minimum period of Click to type <input checked="" type="checkbox"/> Technical Support <input type="checkbox"/> Provision of Service Unit when pulled out for maintenance/ repair <input checked="" type="checkbox"/> Others Troubleshooting	

¹ Must be linked to INCO Terms chosen.

² Depends on INCO Terms. The suggestion to use a UNDP preferred courier is only for purposes of familiarity with procedures and documentary requirements applicable to the UNDP when clearing with customs.

³ Local vendors must comply with any applicable laws regarding doing business in other currencies. Conversion of currency into the UNDP preferred currency, if the offer is quoted differently from what is required, shall be based only on UN Operational Exchange Rate prevailing at the time of UNDP's issuance of Purchase Order.

⁴ This must be reconciled with the INCO Terms required by the RFQ. Furthermore, VAT exemption status varies from one country to another. Pls. tick whatever is applicable to the UNDP CO/BU requiring the goods.

Deadline for the Submission of Quotation	COB, Tuesday, August 25, 2020 and COB (GMT+7)
All documentations, including catalogs, instructions and operating manuals, shall be in this language	<input checked="" type="checkbox"/> English <input type="checkbox"/> French <input type="checkbox"/> Spanish <input checked="" type="checkbox"/> Others Local language for any supporting document issued by the local Government – Legal Certificates, Business registration certificate, etc.
Documents to be submitted ⁵	<input checked="" type="checkbox"/> Duly Accomplished Form as provided in Annex 2, and in accordance with the list of requirements in Annex 1; <input type="checkbox"/> A statement whether any import or export licenses are required in respect of the goods to be purchased including any restrictions on the country of origin, use/dual use nature of goods or services, including and disposition to end users; <input type="checkbox"/> Confirmation that licenses of this nature have been obtained in the past and an expectation of obtaining all the necessary licenses should the quotation be selected; <input checked="" type="checkbox"/> Quality Certificates (ISO, etc.); <input checked="" type="checkbox"/> Latest Business Registration Certificate ; <input checked="" type="checkbox"/> Latest Internal Revenue Certificate / Tax Clearance; <input type="checkbox"/> Manufacturer's Authorization of the Company as a Sales Agent (if Supplier is not the manufacturer); <input type="checkbox"/> Certificate of Exclusive Distributorship in the country (if applicable, and if Supplier is not the manufacturer); <input type="checkbox"/> Evidence/Certification of Environmental Sustainability ("Green" Standards) of the Company or the Product being supplied ; <input type="checkbox"/> Complete documentation, information and declaration of any goods classified or may be classified as "Dangerous Goods". <input type="checkbox"/> Patent Registration Certificates (if any of technologies submitted in the quotation is patented by the Supplier); <input checked="" type="checkbox"/> Written Self-Declaration of not being included in the UN Security Council 1267/1989 list, UN Procurement Division List or other UN Ineligibility List; <input type="checkbox"/> Others <i>[pls. specify as many as required]</i>
Period of Validity of Quotes starting the Submission Date	<input type="checkbox"/> 60 days <input checked="" type="checkbox"/> 90 days <input type="checkbox"/> 120 days In exceptional circumstances, UNDP may request the Vendor to extend the validity of the Quotation beyond what has been initially indicated in this RFQ. The Proposal shall then confirm the extension in writing, without any modification whatsoever on the Quotation.
Partial Quotes	<input checked="" type="checkbox"/> Not permitted

⁵ First 2 items in this list are mandatory for the supply of imported goods

	<input type="checkbox"/> Permitted [<i>pls. provide conditions for partial quotes, and ensure that requirements are properly listed to allow partial quotes (e.g., in lots, etc.)</i>]
Payment Terms ⁶	<input type="checkbox"/> 100% upon complete delivery of service <input checked="" type="checkbox"/> Others as required in the TOR
Liquidated Damages	<input checked="" type="checkbox"/> Will not be imposed <input type="checkbox"/> Will be imposed under the following conditions : Percentage of contract price per day of delay : Max. no. of days of delay : After which UNDP may terminate the contract.
Evaluation Criteria	<input checked="" type="checkbox"/> Technical responsiveness/Full compliance to requirements and lowest price ⁷ <input checked="" type="checkbox"/> Comprehensiveness of after-sales services <input checked="" type="checkbox"/> Full acceptance of the PO/Contract General Terms and Conditions [<i>this is a mandatory criteria and cannot be deleted regardless of the nature of services required</i>] <input type="checkbox"/> Earliest Delivery / Shortest Lead Time ⁸ <input checked="" type="checkbox"/> Others as required in ANNEX 1 – Terms of Reference
UNDP will award to:	<input checked="" type="checkbox"/> One and only one supplier <input type="checkbox"/> One or more Supplier, depending on the following factors:
Type of Contract to be Signed	<input type="checkbox"/> Purchase Order <input checked="" type="checkbox"/> Contract Face Sheet (Goods and-or Services) UNDP (this template is also utilised for Long-Term Agreement ⁹ and if LTA will be signed, specify the document that will trigger the call-off. E.g., PO, etc.) <input type="checkbox"/> Other Type/s of Contract [<i>pls. specify</i>]
Contract General Terms and Conditions	<input checked="" type="checkbox"/> General Terms and Conditions for contracts (goods and/or services) <input type="checkbox"/> General Terms and Conditions for de minimis contracts (services only, less than \$50,000) Applicable Terms and Conditions are available at

⁶ UNDP preference is not to pay advanced amount upon signing of contract. If vendor strictly requires advanced payment, it will be limited only up to 20% of the total price quoted. For any higher percentage, or advanced payment of \$30,000 or higher, UNDP shall require the vendor to submit a bank guarantee or bank cheque payable to UNDP, in the same amount as the advanced payment made by UNDP to the vendor.

⁷ UNDP reserves the right not to award the contract to the lowest priced offer, if the second lowest price among the responsive offer is found to be significantly more superior, and the price is higher than the lowest priced compliant offer by not more than 10%, and the budget can sufficiently cover the price difference. The term “more superior” as used in this provision shall refer to offers that have exceeded the pre-determined requirements established in the specifications.

⁸ This shall be used for time-critical and/or exigent requirements (e.g., post-crisis emergencies, elections, etc.).

⁹ Minimum of one (1) year period and may be extended up to a maximum of three (3) years subject to satisfactory performance evaluation

	http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
Special conditions of Contract	<input type="checkbox"/> Cancellation of PO/Contract if the delivery/completion is delayed by <input checked="" type="checkbox"/> Others <i>[pls. specify]</i>
Conditions for Release of Payment	Passing Inspection <i>[specify method, if possible]</i> <input checked="" type="checkbox"/> Complete Installation <input type="checkbox"/> Passing all Testing <i>[specify standard, if possible]</i> <input checked="" type="checkbox"/> Completion of Training on Operation and Maintenance <input checked="" type="checkbox"/> Written Acceptance of Service based on full compliance with RFQ requirements <input checked="" type="checkbox"/> Others <i>[pls. specify]</i>
Annexes to this RFQ ¹⁰	<input checked="" type="checkbox"/> Specifications of the service Required (Annex 1) <input checked="" type="checkbox"/> Form for Submission of Quotation (Annex 2) <input checked="" type="checkbox"/> General Terms and Conditions / Special Conditions: http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html <input type="checkbox"/> Others <i>[pls. specify, if any]</i> Non-acceptance of the terms of the General Terms and Conditions (GTC) shall be grounds for disqualification from this procurement process.
Contact Person for Inquiries (Written inquiries only) ¹¹	Armada Eras Pratama / Yusef Saiful Millah Armada.pratama@undp.org / yusef.millah@undp.org Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.

Goods offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If

¹⁰ Where the information is available in the web, a URL for the information may simply be provided.

¹¹ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP indicated above - <http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html>.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. **In the event that** you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: <http://www.undp.org/content/undp/en/home/operations/procurement/protestandsanctions/>

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your quotation.

Sincerely yours,



Martin Stephanus Kurnia
Head of Procurement Unit
August 18, 2020

Terms of Reference

Public Cloud Hosting for e- Logistic Monitoring Information System of Immunization Program

I. Background

Health Governance Initiative (HGI) is an UNDP's project which concerned to address health inequality through an integrated innovative solution. HGI includes a wide range of steering and rule-making related functions carried out by governments/decisions maker as they seek to achieve national health policy objectives and action plan that are conducive to universal health coverage. HGI strategy is aimed to increase government capacity to address inequality in the health sector and stimulate other actors (e.g. private sector, other orders of government, civil society) to find innovative solutions to health information system challenges, including preventive health intervention and multi-sectoral approaches.

UNDP-Indonesia for the past 2 years has been working closely with the Ministry of Health to provide the right solution for digitizing the vaccine logistics and monitoring the temperature of vaccine storage remotely in real-time manner. The application, branded as SMILE, is the most likely to comply with the Global Funds and GAVI guidelines on Electronic-Logistic Management Information System (e-LMIS) software. In the five-year plan (2020-2024) of immunization program of the Ministry of Health (MoH), the e-LMIS will be scaled-up gradually in 10,000 health facilities across Indonesia. As part of initial scale-up plan of e-LMIS in year 2020 are to optimize supply-chain function at the national level and 34 provinces which will also cover selected districts and CHCs – that accumulates up to 600 cold chain points.

The Ministry of Communication and IT mandates all government data must be stored within the country, including e-LMIS data. In the pilot phase, e-LMIS application has been utilized at Software as a Service (SaaS), and stored its data in the public cloud located in Jakarta. In the scale-up phase, UNDP Indonesia will explore more options to another cloud service provider (CSP) that can provide a sustained competitive advantages for infrastructure as a service (IaaS). As the load increases, the company requires to analyze the current server performance and suggest as well as manage appropriate storage for the provision of scale-up setting that allows e-LMIS maintaining its high service level from the contract commencement to 31 March 2021.

The general purpose of the ToR is for engaging the partner of CSP in Indonesia that would allow also Data Center and UNDP sharing responsibilities for managing services provisioned using cloud computing facility. The company not only help UNDP and the MoH with architecture optimization but also migration and trouble shooting.

Data generated by the system stored in public cloud is owned by UNDP and the Government of Indonesia. Any other agency associated with them under this agreement cannot use the data for any purpose during or beyond the contract period.

II. Specific Objective

Assessing further states' inclusion plans and requirements, UNDP country office intends to have a contact with Information Technology (IT) company for a period of around 8 (eight) months to continue

the e-LMIS development and implementation in an efficient manner in the following areas:

1. Public Cloud Hosting Infrastructure/Hardware management support for e-LMIS system
2. Technical Assistance to ensure transfer of knowledge and technology to Ministry of Health for sustainability.

III. Expected Outputs

1. e-LMIS secured in reliable infrastructure: At least Tier 3 data center specifications Tier 3 data center specifications are utilized by larger businesses and feature: 99.982% uptime (Tier 3 uptime) No more than 1.6 hours of downtime per year. N+1 fault tolerant providing at least 72-hour power outage protection.
2. The MoH and UNDP could jointly prepare and operate scalable infrastructure for SMILE on the cloud platform

IV. Scope of Work

UNDP would require assistance from the partner of Cloud Service Provider in the following areas:

A. Storing and Securing e-LMIS Data in Public Cloud

e-LMIS is currently running multiple services on a single virtual machine (VM). e-LMIS continuously require high service level that can be provided by the company with software backup and a latency of maximum 1 day, and 48 hours notification on planned downtime. Any urgent maintenance, bug fixing, or upgrade activities required by application should be analyzed and reported to UNDP within 48 hours after the downtime.

In order to migrate e-LMIS from SaaS to IaaS type of cloud service, the company will provide services on:

- A. Designing, architecting, developing, delivering or managing cloud-based workloads, applications and services for e-LMIS. Servers requirement by purpose that should be provided by the company as follows : (design can be adjusted according to the needs of a project)

1. Server Requirement for e-LMIS Production Environment

Table 1. e-LMIS Production Environment

SMILE Production Environment					
No	Services	Capacity			
		Count (VPS/VM)	Core Processor	Memory (GB)	Storage (GB)
1	Authentication Server	1	2	4	128
2	Load Balancer	2	2	4	128
3	Kubernetes Cluster (Master)	1	8	16	256
4	Kubernetes Cluster Nodes (16 Micro Services)	4	8	16	256
5	Databases Server (Maria DB)	4	4	16	2048
6	Active Mq	1	4	16	128
7	Redis	2	4	16	128
8	Mongo DB	2	4	16	512
9	Elastic Search	3	4	32	1024
10	Application Management Server (Sensu, Uchiwa, Grafana, Prometheus)	1	4	16	256
	Total	21	98	348	14592

SMILE Pre-Production									
No	Services	Capacity				Type			
		Count (VPS/VM)	Core Processor	Memory (GB)	Storage (GB)	OS	Programming Language	Database	Web Service
1	Authentication Server	1	2	4	128	Linux			
2	Load Balancer	1	2	4	128	Linux			
3	Kubernetes Cluster (Master)	1	8	16	128	Linux			
4	Kubernetes Cluster Nodes (16 Micro Services)	2	8	16	128	Linux			
5	Databases Server (Maria DB)	2	4	8	1024	Linux		Maria DB	
6	Active Mq	1	4	8	128	Linux			
7	Redis	2	4	8	128	Linux		Redis	
8	Mongo DB	2	2	8	256	Linux		Mongo DB	
9	Elastic Search	1	4	16	512	Linux			
10	Application Management Server (Sensu, Uchiwa, Grafana, Prometheus)	1	4	8	256	Linux			
	Total	14	60	136	4352				

3. Server Requirement for e-LMIS National Supply Chain Flow

Table 2. e-LMIS National Supply Chain Flow

SMILE National Supply Chain Flow					
No	Services	Capacity			
		Count (VPS/VM)	Core Processor	Memory (GB)	Storage (GB)
1	Authentication Server	1	2	4	128
2	Load Balancer	1	2	4	128
3	Kubernetes Cluster (Master)	1	8	16	128
4	Kubernetes Cluster Nodes (6 Micro Services)	2	8	16	128
5	Databases Server (Maria DB)	2	4	16	1024
6	Redis	2	4	8	128
7	Mongo DB	2	2	8	256
8	Elastic Search	1	4	16	512
9	Application Management Server (Sensu, Uchiwa, Grafana, Prometheus)	1	4	8	256
	Total	13	56	144	4224

The infrastructure should provide and manage reasonable usage limits of e-LMIS's growth that expectedly will meet:

- a limit of 1.000 facilities, and 1.000 RTM devices to monitor cold chain assets
- a maximum of 250 transactions each month per facility,
- a maximum of 60 commodities to be managed in each facility,
- Remote Temperature Monitoring (RTM) devices would record and transmit at a maximum of 8 times per hour, with a maximum of 1 sensor per device,
- SMS Gateway at the maximum of 3,000 SMS/month
- Pre-production environment for UNDP Indonesia for testing on national flow modules before its release and trainings purposes.

e-LMIS system employs several technologies such as:

- The system using Android Mobile Application for Healthcare Facilitator & Web Application for Back Office in DHO/PHO/MoH and expected to serve 600 Puskemas in 2020-2021.
- Scalable Virtual Data Centre, with their own Network Security, Load Balancing & Application Gateway for Production, Pre-production and National Flow.
- Kubernetes cluster which consist of at least 16 different services using various Java or Node JS Application.
- Hadoop Cluster for their big data processing system.
- Cassandra, MariaDB, Mongo DB & Redis for their database system.
- Nexus SMS Gateway to collect and sending IoT temperature logger data and ActiveMQ for queue messaging.
- ELK Stack for Search Engine & Application Logging.
- Application Monitoring System using either Sensu, Grafana or Prometheus
- Other Supporting Application such as Google Map & Fusion Chart

B. Technical Assistance to ensure transfer of knowledge and technology to Ministry of Health for

sustainability

The Data Center is an important supporting element to the Ministry of Health in the management of health data and information. Over the last couple years has initiated an effort to introduce the use of a DHIS2 application for integrating the data of the various program data bases into a national health data warehouse and using the data through a flexible and comprehensive DHIS2 reporting system called a “dashboard”. Effective use of information depends upon a good and solid design of indicators and other metadata, especially as requirements are bound to change over time, in order to ensure sustainability and interoperability.

The key purpose of the DHIS2 application is to integrate the data from the various program data bases, i.e Immunization, nutrition, maternal health, HIV, TB, Malaria, etc. The DHIS2 application key function is the process of extracting selected data from all the individual program data bases and placing this extracted data into a larger, single data warehouse (also called data integration). This is the process that links all program data bases including to e-LMIS. As a prominent system for immunization logistics, the Data Center will facilitate the process of interacting e-LMIS with other information systems for health in the MoH such as DHIS2, e-logistic, STBM, e-pggbm, etc through adapter or application level integration.

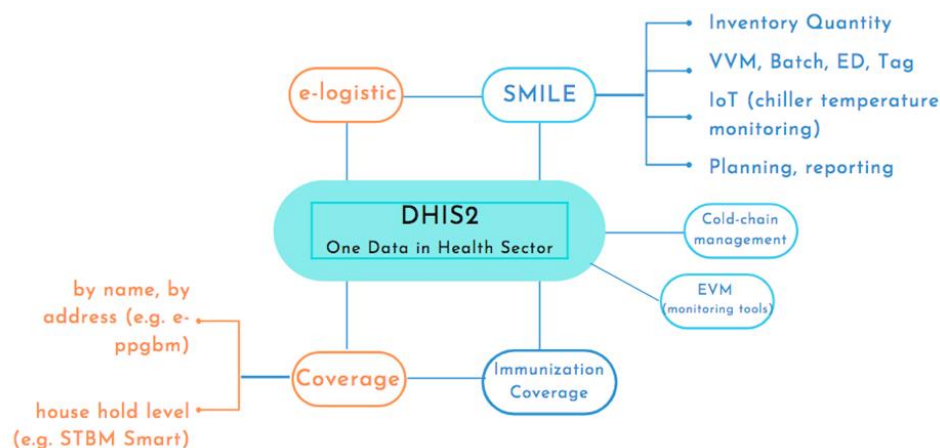


Figure 1. e-LMIS within One Data Architecture

Technical Assistance for e-LMIS from the company will be in the form of advisory for ultimately transitioning to preferred infrastructure and transferring knowledge to technically proficient team of UNDP Indonesia and the MoH. The knowledge includes configuration and support related to deployment and scale-up to UNDP Indonesia and the Data Center of MoH. The technical assistance will be billed on actuals and are estimated up to 50 man-days in the course of contract. UNDP will evaluate the technical proposal and verify the manpower and man-days proposed by the company to complete the tasks.

No	Task	Man Days
1	Infrastructure (capacity building, training, infrastructure design, migration & documentation)	20
2	Support to integrate e-LMIS with DHIS2 (analysis, develop and test API)	15
3	Support to integrate e-LMIS with “new” temperature logger device (RTM) & SMS Gateway	15

Table 3. Technical Assistance Tasks

V. Work Assignment Mechanism

- The company will submit the technical and financial proposals along with the company profile. The technical proposal would entail system architecture, software used, disaster recovery, detailed time schedule for delivery, installation, system integration, acceptance tests and commissioning along with resources required and justification and any other requirement whereas the financial proposal should be based on the unit rates agreed for each resources. The hosting packages will be tracked down in regular basis and it can be billed in certain period of time based on the most affordable options for e-LMIS needs and budgets.
- UNDP will evaluate the technical proposal and verify the manpower and man-days proposed to complete the task.
- UNDP will issue the NON-DISCLOSURE AGREEMENT including the rights of source code.
- Payment will be linked to agreed deliverables.

VI. Qualifications

- The company should have experience and proven as the partner of recognized Public Cloud Service (supporting letter or Letter of Appointment should be provided as part of quotation)
- Having the skills to build the cloud computing infrastructure that supports an ecosystem of mobile and website apps stored within a cloud server.
- The company should have below mentioned resources with required experience and submit their detailed CVs.
- Registered company with relevant business certificate

Source. No.	Type of Resource and experience
1.	Team Leader for the Project (Bachelor degree in relevant field with 6 years or working experience in the relevant field)
2.	Cloud Architect (Bachelor in any relevant field with 3 years working experience in the relevant field with certificate on cloud computing)

3.	Senior Infrastructure Engineer (Bachelor degree in the relevant field with 6 years in the relevant field)
4.	Development & Operations Engineer (Bachelor Degree with 3 years in the relevant field)

VII. Payment

Payment will be made after satisfactory acceptance by UNDP the services provided on the following schedule:

	Deliverables	Payment	Time
1	Storing and Securing e-LMIS Data in Public Cloud Quarterly report on service availability, change and incident, performance	Quarterly, at cost	1 September 2020 – 31 March 2021
2	Technical Assistance 1. Report on Infrastructure Design, Development, Migration & Documentation 2. Report on Support to integrate e-LMIS with DHIS2 3. Report on Support to integrate e-LMIS with “new” temperature logger device (RTM) & SMS Gateway	At Cost At Cost At Cost	1 September 2020 – 31 March 2021 31 March 2021 31 March 2021

Note:

Payment Terms

- The installation fees shall be paid after completion of installation/commissioning and certification by UNDP and the relevant Project.
- Monthly charges shall be paid within 30 calendar days of receipt of invoices by UNDP and the relevant Project
- UNDP and the relevant Project reserves the right to reduce the fees, should the service outage by the vendors be continuous and no more than 1.6 hours of downtime per year. N+1 fault tolerant providing at least 72-hour power outage protection.

Annex 2

FORM FOR SUBMITTING SUPPLIER'S QUOTATION¹²***(This Form must be submitted only using the Supplier's Official Letterhead/Stationery¹³)***

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. RFQ/UNDP/DGPRU-HGI/111462/044/2020 - Public Cloud Hosting for e- Logistic Monitoring Information System of Immunization Program

TABLE 1 : Offer to Supply Goods & Services Compliant with Technical Specifications and Requirements

Item No.	Description/Specification of Goods	QTY	Period	Unit of Measurement (UOM)	Latest Delivery Date	Unit Price	Total Price per Item
	Production Server	a	b	c	d	e	$F = a \times b \times e$
1	Authentication Server 2 vCPU, 4 GB RAM, 128 GB Standard Disk	1		Month			
2	Load Balancer 2 vCPU, 4 GB RAM, 128 GB Standard Disk	2		Month			
3	Kubernetes Cluster (Master) 8 vCPU, 16 GB RAM, 256 GB Standard Disk	1		Month			
4	Kubernetes Cluster Nodes (16 Micro Services) 8 vCPU, 16 GB RAM, 256 GB Standard Disk	4		Month			
5	Databases Server (Maria DB) 4 vCPU, 16 GB RAM, 2048 GB Persistent Disk	4		Month			
6	Active Mq 4 vCPU, 16 GB RAM, 128 GB Standard Disk	1		Month			
7	Redis 4 vCPU, 16 GB RAM, 128 GB Standard Disk	2		Month			
8	Mongo DB 4 vCPU, 16 GB RAM, 512 GB Persistent Disk	2		Month			
9	Elastic Search 4 vCPU, 32 GB RAM, 1024 GB Standard Disk	3		Month			

¹² This serves as a guide to the Supplier in preparing the quotation and price schedule.

¹³ Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

10	Application Management Server (Sensu, Uchiwa, Grafana, Prometheus) 4 vCPU, 16 GB RAM, 256 GB Standard Disk	1		Month			
	Total Production	21		Month			
	Pre Production						
1	Authentication Server 2 vCPU, 4 GB RAM, 128 GB Standard Disk	1		Month			
2	Load Balancer 2 vCPU, 4 GB RAM, 128 GB Standard Disk	1		Month			
3	Kubernetes Cluster (Master) 8 vCPU, 16 GB RAM, 128 GB Standard Disk	1		Month			
4	Kubernetes Cluster Nodes (16 Micro Services) 8 vCPU, 16 GB RAM, 128 GB Standard Disk	2		Month			
5	Databases Server (Maria DB) 4 vCPU, 8 GB RAM, 1024 GB Standard Disk	2		Month			
6	Active Mq 4 vCPU, 8 GB RAM, 128 GB Standard Disk	1		Month			
7	Redis 4 vCPU, 8 GB RAM, 128 GB Standard Disk	2		Month			
8	Mongo DB 2 vCPU, 8 GB RAM, 256 GB Standard Disk	2		Month			
9	Elastic Search 4 vCPU, 16 GB RAM, 512 GB Standard Disk	1		Month			
10	Application Management Server (Sensu, Uchiwa, Grafana, Prometheus) 4 vCPU, 8 GB RAM, 256 GB Standard Disk	1		Month			
	Total PreProduction	14					
	National Flow						
1	Authentication Server 2 vCPU, 4 GB RAM, 128 GB Standard Disk	1		Month			
2	Load Balancer 2 vCPU, 4 GB RAM, 128 GB Standard Disk	1		Month			
3	Kubernetes Cluster (Master) 8 vCPU, 16 GB RAM, 128 GB Standard Disk	1		Month			

4	Kubernetes Cluster Nodes (6 Micro Services) 8 vCPU, 16 GB RAM, 128 GB Standard Disk	2		Month			
5	Databases Server (Maria DB) 4 vCPU, 16 GB RAM, 1024 GB Persistent Disk	2		Month			
6	Redis 4 vCPU, 8 GB RAM, 128 GB Standard Disk	2		Month			
7	Mongo DB 2 vCPU, 8 GB RAM, 256 GB Persistent Disk	2		Month			
8	Elastic Search 4 vCPU, 16 GB RAM, 512 GB Standard Disk	1		Month			
9	Application Management Server (Sensu, Uchiwa, Grafana, Prometheus) 4 vCPU, 8 GB RAM, 256 GB Standard Disk	1		Month			
	Total National Flow	13					
	Technical Assistance						
1	Infrastructure (capacity building, training, infrastructure design, migration & documentation)	1	20	Man Days			
2	Support to integrate e-LMIS with DHIS2 (analysis, develop and test API)	1	15	Man Days			
3	Support to integrate e-LMIS with “new” temperature logger device (RTM) & SMS Gateway	1	15	Man Days			
	Total		50	Man Days			
			Total Prices of Goods¹⁴				
			Add : Cost of Transportation				
			Add : Cost of Insurance				
			Add : Other Charges (pls. specify)				
			Total Final and All-Inclusive Price Quotation				

¹⁴ Pricing of goods should be consistent with the INCO Terms indicated in the RFQ

TABLE 2 : Additional Technical Assistance Cost (if applicable)

List of Service Item/s	Qty	Period	Unit of Measurement	Unit Price	Total Price per Item
Team Leader for the Project	1	1	Man days		
Cloud Architect	1	1	Man days		
Senior Infrastructure Engineer	1	1	Man days		
Development & Operations Engineer	1	1	Man days		

TABLE 3 : Offer to Comply with Other Conditions and Related Requirements

Other Information pertaining to our Quotation are as follows :	Your Responses		
	<i>Yes, we will comply</i>	<i>No, we cannot comply</i>	<i>If you cannot comply, pls. indicate counter proposal</i>
Delivery Lead Time 1 (one) week from the issuance of the Purchase Order/Contract			
Compliance to the requirement as specified in ANNEX 1			
a) Data Center (DC) resides in Indonesia & have different backup site for DRR Capabilities			
b) Data Center have at least tier 3 Standard According to Uptime Institute			
c) The IT infrastructure should be hosted on public cloud. The cloud should have following capabilities: There should be admin panel to create, delete, start, stop, copy virtual machines, resize and adding, removing storage volumes.			
Warranty and After-Sales Requirements			
a) Technical Support as required in ANNEX 1			
b) Trouble Shooting			
c) Report on as required in ANNEX 1			
Validity of Quotation for 90 days			
All Provisions of the UNDP General Terms and Conditions			
Other requirements			
Payment Terms			
- The installation fees shall be paid after completion of installation/commissioning and certification by UNDP and the relevant Project.			
- Monthly charges shall be paid within 30 calendar days of receipt of invoices by UNDP and the relevant Project			
- UNDP and the relevant Project reserves the right to reduce the fees, should the service outage by the vendors be continuous and no more			

than1.6 hours of downtime per year. N+1 fault tolerant providing at least 72-hour power outage protection.			
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All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

[Name and Signature of the Supplier’s Authorized Person]
[Designation]
[Date]