



Questions & Answers
RFQ/UNDP/PETRA/050/2020

Assignment Name:

Provision of Cleaning and Security Services for UNDP PETRA Office in Palu

TO ALL INTERESTED BIDDERS

- Q: On work schedule for security services. Will they work in schedule of 2 shifts (12 hours per shift) or 3 shifts (8 hours per shift)
- A: **Security guards will work in 3 shifts: 08:00 – 16:00 (Shift 1); 16:00 – 24:00 (Shift 2); and 24:00 – 08:00 (Shift 3).**
- Q: Do we must provide Health Insurance (BPJS Kesehatan) and Life Insurance?
- A: **Yes, vendor must provide Health Insurance (BPJS Kesehatan) and Life Insurance. These components are also included in the price quotation. Please also refer to the Terms of Reference on the responsibility of the vendor.**
- Q: During October – December 2020, vendor shall pay salary with UMP 2020, while during January – October 2021 vendor shall pay salary with UMP 2021. Our quotation will fix price with the UMP 2021 or we will make amendment for January 2021 onwards?
- A: **Vendor must quote a fixed price for the salary. As UNDP would not amend the price from January 2021 onwards, then vendor can quote with UMP 2021. Once vendor is selected, the quoted price shall remain fixed during the contract implementation period.**

Jakarta, 17 September 2020