

## **REQUEST FOR PROPOSAL (RFP)**

NAME & ADDRESS OF FIRM	DATE: October 5, 2020	
	REFERENCE: RFP-BD-2020-033	

Dear Sir / Madam:

We kindly request you to submit your Proposal for **Hiring a firm to conduct socio-economic** research to support informed and data-driven decision making and combat with COVID-19 crisis-a2i.

### Proposals shall be submitted on or before 4.30 p.m. (local time) on Monday, October 19, 2020

Please be guided by the form attached hereto as Annex 2, in preparing your Proposal.

Proposals may be submitted on or before the deadline indicated by UNDP in the e-Tendering system. Bids must be submitted in the online e-Tendering system in the following link: <u>https://etendering.partneragencies.org</u>; using your username and password. If you have not registered in the system before, you can register now by logging in using

# Username: event.guest Password: why2change

and follow the registration steps as specified in the system user guide.

Your Proposal must be expressed in the English, and valid for a minimum period of 90 days.

You are kindly requested to indicate whether your company intends to submit a Proposal by clicking on "Accept Invitation" in the system.

In the course of preparing and submitting your Proposal, it shall remain your responsibility to ensure that it submitted into the system by the deadline. The system will automatically block and not accept any bid after the deadline. Kindly ensure attaching the required supporting documents (*with file name less than 60 characters*) in pdf format which must be free from any virus or corrupted files. Proposals that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation.

The Financial Proposal and the Technical Proposal files <u>MUST BE COMPLETELY SEPARATE</u> and uploaded separately in the system and clearly named as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each document shall include the Proposer's name and address. <u>The file with</u> <u>the "FINANCIAL PROPOSAL" must be encrypted with a password so that it cannot be opened nor viewed</u> until the Proposal has been found to pass the technical evaluation stage. Once a Proposal has been found to be responsive by passing the technical evaluation stage, UNDP shall request via email the Proposer to submit the password to open the Financial Proposal. The Proposer shall assume the responsibility for not encrypting the financial proposal.

PLEASE DO NOT PUT THE PRICE OF YOUR PROPOSAL IN THE 'LINE ITEMS' IN THE SYSTEM. INSTEAD PUT 1 AND UPLOAD THE FINANCIAL PROPOSAL AS INSTRUCTED ABOVE.

Any discrepancy between the unit price and the total price shall be re-computed by UNDP, and the unit price shall prevail, and the total price shall be corrected. If the Service Provider does not accept the final price based on UNDP's re-computation and correction of errors, its Proposal will be rejected.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the Proposal. At the time of Award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Contract or Purchase Order that will be issued as a result of this RFP shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a Proposal implies that the Service Provider accepts without question the General Terms and Conditions of UNDP, herein attached as Annex 3.

Please be advised that UNDP is not bound to accept any Proposal, nor award a contract or Purchase Order, nor be responsible for any costs associated with a Service Providers preparation and submission of a Proposal, regardless of the outcome or the manner of conducting the selection process.

UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a Purchase Order or Contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link:

http://www.undp.org/content/undp/en/home/operations/procurement/business/protest-and-sanctions.html

UNDP encourages every prospective Service Provider to prevent and avoid conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, cost estimates, and other information used in this RFP.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to preventing, identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its Service Providers to adhere to the UN Supplier Code of Conduct found in this link :

https://www.un.org/Depts/ptd/sites/www.un.org.Depts.ptd/files/files/attachment/page/pdf/unscc/con duct\_english.pdf

Thank you and we look forward to receiving your Proposal.

Sincerely yours,

Krishna Raj Adhikari Senior Operations Manager 05 October 2020

# **Description of Requirements**

Context of the	The World Health Organization (WHO) declared COVID-19 a 'Public Health
Requirement	Emergency of International Concern' on 30 January 2020 and was declared a
	pandemic on 11 March 2020. As of 19 April 2020, there were 2,330,259 cases of
	COVID–19 reported globally, and 160,917 deaths reported. As of 18 April, April 2020,
	there were 2144 confirmed cases of COVID-19 registered in Bangladesh. People who
	have tested positive for COVID-19 have been isolated and their contacts are under
	self-quarantine. The population density of Bangladesh puts it at high risk for
	transmission of communicable diseases, especially for people living in slums, living
	in roads, and those working in open spaces in large factories. In response to the
	current global emergency causes by the Novel Coronavirus and to support evidence
	generation, a2i program has taken a few initiatives in collaboration with other
	government institutions to tackle this pandemic to minimize the number of losses
	and ensure a safe place for the Bangladeshi citizens. This is a war against a common
	enemy where every nation is struggling to fight back. Without any doubt, Bangladesh
	is one of the vulnerable countries due to its density and poor health infrastructure
	system which can help the virus to spread rapidly and creates mass destruction.
	In response to the crisis, different players have been supporting the government in
	terms of visualizing the statistics using different tools and technologies. For instance,
	a dashboard (Corona Dashboard:
	http://103.247.238.81/webportal/pages/covid19.php) has been developed to
	visualize the COVID scenario of the country with information on total confirmed
	cases, death, recovery, status of last 24 hours, affected districts, distribution of
	logistics (PPE, etc.), hospital capacities, etc. However, that dashboard doesn't
	provide analytical insights on the next steps for the decision makers. It mostly
	visualizes the data and statistics of DGHS; the data of other relevant agencies, for
	instance, call centres, Telco's, USSD, law enforcement, local govt. initiatives,
	resources (trained HR, logistics requirements), high-risk areas and transmissibility,
	etc. are not integrated there. On the other hand, a2i also has developed an
	information platform (Corona Info: https://corona.gov.bd/) on the spread of the
	disease based on its existing infrastructure of digital public service delivery and its
	partnership with the government, media, telecoms industry and other key agencies.
	This platform provides information on hotlines, call centres, live update on COVID
	situation (national and global), day to day initiatives taken by the government to
	manage the situation, remote testing for confirmation of suspected cases, options to
	provide information on affected cases, connecting doctors who would like to
	volunteer remotely, awareness contents/ guidelines and so forth in addition to the
	visualization of DGHS' statistics on COVID-19. However, socio-economic research
	findings are not integrated in this platform yet for the decision makers. Moreover,
	Socio-economic insights are highly essential as knowledge in itself alone cannot
	combat Corona without additional development features/modules appropriate for

	intended users ranging from beneficiaries, service providers, information providers and Government administration for their timely actions and reflections.
Implementing Partner of UNDP	ICT division
Brief	I. Background research of the administrative, survey and system data
Description of the Required Services	<ul> <li>Take the expert opinion from Bangladeshi political leaders, religious leaders, economists, health personnel, educationists, etc. for proper planning and understanding their expectations and needs in perspective of COVID-19.</li> <li>Select 5-6 major thematic areas with categories and sub-categories and identify the policy questions, indicators with disaggregation (district upazila, poverty, SSN, sex, age, mobile coverage, internet coverage literacy, drop out, women headed household, law and order, etc.) stakeholders and data sources. Thematic areas can be but not limited to:</li> </ul>
	Health
	Economy
	Social Safety Net
	Food Security
	Violence
	Education, etc.
	<ul> <li>Use the available survey data from the above-mentioned thematic areas which are extensively collected by BBS (HIES, LFS, SVRS, etc.) and researchers (YRISE, IFPRI, UNDP, etc.) to identify major source o livelihoods, especially for poor families.</li> </ul>
	• Identify the possible scope/area of survey/data collection frequently.
	<ul> <li>II. Data mapping, data collection through survey/administrative, analysis through high frequency surveys on COVID situation from Community level local health institutes, local GO and NGOs, general administration, business entities, etc. on the following sectors:</li> <li>Conduct 3 Surveys and others from the administration level from the</li> </ul>
	previously selected thematic areas. For example-
	Health
	Economy     Seciel Seferty Net
	Social Safety Net
	Food Security
	<ul><li>Violence</li><li>Education</li></ul>
	<ul> <li>Online Survey design &amp; Requirement analysis.</li> <li>Tools development (anable system integration)</li> </ul>
	<ul> <li>Tools development (enable system integration).</li> <li>Define methodology</li> </ul>
	Define methodology.

	<ul> <li>Connect the survey with different contreachers portal, local NGOs' platform, etc.</li> <li>Data cleaning and pushing to database integration platform, report generation.</li> <li>Analyze the trend.</li> <li>Collaboration with UN partners, BBS and for data collection.</li> </ul>	c.) through online data collecting , analysis and visualization and
	III. Using Sub-national Economic Vulnerability on social protection	Index to target relief targeting
	<ul> <li>Create a vulnerability index at either Bangladesh in order to rank areas where following components:         <ul> <li>Current income</li> <li>Pre-COVID19 poverty</li> </ul> </li> </ul>	-
	<ul> <li>Remittance share of income</li> <li>Food prices, shortage and food i</li> <li>Susceptible to climate risk</li> </ul>	
	<ul> <li>Identify the vulnerable groups for targeti</li> <li>Predicting the amount of cash transfer ne</li> <li>Combine telecom records with detaile learning technology for proper decision ne</li> </ul>	eeded in the future. ed survey data, using machine
	<ul> <li>IV. Application of predictive economical and e</li> <li>Conduct 2 assessments on the nature and</li> <li>Develop the approach and strategy for analysis.</li> </ul>	d scope of predictive modeling.
	<ul> <li>Add economic and behavioral factors to e</li> <li>Discipline with country data.</li> <li>Provide specific policy guidance for L (LMICs).</li> </ul>	
	V. Provide support in high quality documenta dissemination	tion and ensure wider
	<ul> <li>Develop Innovation Briefs on the basis of</li> <li>Develop the survey report/article and national and international audiences.</li> </ul>	-
List and Description of	Completed Products Under Each Area and Activity	Delivery Timeline
Expected Outputs to be Delivered	Submission of inception report	7 <sup>th</sup> day after signing the contract

	Submission of draft report	After 1.5 month of contract signing				
	Submission of the final compiled report	At the end of month 2				
Person to Supervise the Work/Performa nce of the Service Provider	The work will closely oversee by Head of Results Ma	losely oversee by Head of Results Management and Data, a2i.				
Frequency of Reporting	As indicated in the TOR					
Progress Reporting Requirements	As indicated in the TOR					
Location of work	<ul> <li>Exact Address/es [pls. specify]</li> <li>As indicated in the TOR.</li> </ul>					
Expected duration of work	03 Months					
Target start date	October 2020					
Latest completion date	December 2020					
Travels Expected	As indicated in the TOR.					
Special Security Requirements	<ul> <li>Security Clearance from UN prior to travelling</li> <li>Completion of UN's Basic and Advanced Security</li> <li>Comprehensive Travel Insurance</li> <li>Others [pls. specify]</li> <li>N/A</li> </ul>	' Training				
Facilities to be Provided by UNDP (i.e., must be excluded from Price Proposal)	<ul> <li>Office space and facilities</li> <li>Land Transportation</li> <li>Others as per TOR.</li> </ul>					
Implementatio n Schedule indicating breakdown and timing of activities/sub- activities	☑ Required □ Not Required					

Names and				
curriculum	☑ Required			
vitae of	Not Required			
individuals who				
will be involved				
in completing				
the services				
Currency of	☑ United States Dollars			
Proposal 🗆 Euro				
	I Local Currency (BDT)			
Value Added	I must be inclusive of VAT and other applicable indirect taxes			
Tax on Price				
Proposal				
Validity Period	🗷 90 days			
of Proposals				
(Counting for	In exceptional circumstances, UNDP may request the Proposer to ex	tend the validity		
the last day of	of the Proposal beyond what has been initially indicated in this RF	P. The Proposal		
submission of	shall then confirm the extension in writing, without any modificatio	n whatsoever on		
quotes)	the Proposal.			
Doutial Quatas				
Partial Quotes	☑ Not permitted			
Payment Terms	Deliverables	% of		
		payment		
		payment		
	Submission of inception report	10%		
	Submission of inception report Submission of draft report			
		10%		
Person(s) to	Submission of draft report	10% 50%		
Person(s) to review/inspect/	Submission of draft report	10% 50%		
review/inspect/ approve	Submission of draft report Submission of the final compiled report	10% 50%		
review/inspect/ approve outputs/compl	Submission of draft report Submission of the final compiled report	10% 50%		
review/inspect/ approve outputs/compl eted services	Submission of draft report Submission of the final compiled report	10% 50%		
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review/inspect/ approve outputs/compl eted services and authorize the	Submission of draft report Submission of the final compiled report	10% 50%		
review/inspect/ approve outputs/compl eted services and authorize the disbursement	Submission of draft report Submission of the final compiled report	10% 50%		
review/inspect/ approve outputs/compl eted services and authorize the	Submission of draft report Submission of the final compiled report	10% 50%		
review/inspect/ approve outputs/compl eted services and authorize the disbursement of payment	Submission of draft report Submission of the final compiled report Policy Advisor, a2i	10% 50%		
review/inspect/ approve outputs/compl eted services and authorize the disbursement of payment	Submission of draft report Submission of the final compiled report	10% 50%		
review/inspect/ approve outputs/compl eted services and authorize the disbursement of payment Type of Contract to be	Submission of draft report Submission of the final compiled report Policy Advisor, a2i	10% 50%		
review/inspect/ approve outputs/compl eted services and authorize the disbursement of payment Type of Contract to be Signed	Submission of draft report Submission of the final compiled report Policy Advisor, a2i	10% 50% 40%		
review/inspect/ approve outputs/compl eted services and authorize the disbursement of payment Type of Contract to be	Submission of draft report Submission of the final compiled report Policy Advisor, a2i	10% 50% 40%		
review/inspect/ approve outputs/compl eted services and authorize the disbursement of payment Type of Contract to be Signed Criteria for	Submission of draft report         Submission of the final compiled report         Policy Advisor, a2i         Image: Submission of the final compiled report         Submission of the final compiled report         Policy Advisor, a2i         Image: Submission of the final compiled report         Submission of the final compiled report         Policy Advisor, a2i         Image: Submission of the final compiled report         Image: Submission of the final	10% 50% 40%		

	Proposal.	eptance	e of the GTC may be grounds for the rejection of the	
Criteria for the Assessment of	Bidder must have adequate technical ability, resources, human resources and processes. As such, following are defined as minimum eligibility criteria:			
Proposal				
		1	the following qualifications:	
	Key Position Socio-economic	<b>No.</b> 02	<ul> <li>Required Minimum Qualification</li> <li>Master's in Social Science discipline from any</li> </ul>	
	Expert		<ul><li>reputed university.</li><li>Minimum 5 years professional experience in</li></ul>	
	Economist	02	<ul> <li>reputed university.</li> <li>Minimum 5 years professional experience in development sector.</li> <li>Minimum Bachelor's in Social Science discipline from any reputed university.</li> </ul>	
		02	<ul> <li>reputed university.</li> <li>Minimum 5 years professional experience in development sector.</li> <li>Minimum Bachelor's in Social Science discipline from any reputed university.</li> <li>Minimum 4 years professional experience in development sector.</li> <li>Minimum Bachelor's in Social Science discipline from any reputed university.</li> </ul>	
	Economist Research Coordinator		<ul> <li>reputed university.</li> <li>Minimum 5 years professional experience in development sector.</li> <li>Minimum Bachelor's in Social Science discipline from any reputed university.</li> <li>Minimum 4 years professional experience in development sector.</li> <li>Minimum Bachelor's in Social Science discipline from any reputed university.</li> <li>Minimum Bachelor's professional experience in from any reputed university.</li> <li>Minimum 3 years professional experience in</li> </ul>	

collection.	year professional experience in da
Note: Necessary document must be submit criteria. Consultancy firm that do not meet considerate for further evaluation. The fir personnel for the assignment, stating n professional certification, length of exper nformation.	the above eligibility criteria shall not m must provide CV's of all propo ame, highest academic qualificati
Technical Proposal (70%) ☑ Expertise of the Firm ☑ Methodology, Its Appropriateness to mplementation Plan ☑ Qualification of Key Personnel	the Condition and Timeliness of
Basis of Technical evaluation:	
Criteria	Max. Point
Technical	
1. Overall experience and Expertise of the	organization/Firm 15
1. Overall experience and Expertise of the 1.1: Experience of socio-economic researc	_
<ul><li>1.1: Experience of socio-economic research</li><li>1.2: Organization Profile, administrative an</li></ul>	h analysis. 8
1.1: Experience of socio-economic researc	h analysis. 8
<ul><li>1.1: Experience of socio-economic research</li><li>1.2: Organization Profile, administrative an management structure and strength</li></ul>	h analysis. 8 d financial 7 20
<ul> <li>1.1: Experience of socio-economic research</li> <li>1.2: Organization Profile, administrative an management structure and strength</li> <li>2. Expertise of Key personnel</li> </ul>	h analysis. 8 d financial 7 20
<ul> <li>1.1: Experience of socio-economic research</li> <li>1.2: Organization Profile, administrative an management structure and strength</li> <li>2. Expertise of Key personnel</li> <li>2.1: Relevant experience of Socio-economic</li> </ul>	h analysis. 8 d financial 7 20 c Expert 7
<ul> <li>1.1: Experience of socio-economic research</li> <li>1.2: Organization Profile, administrative an management structure and strength</li> <li>2. Expertise of Key personnel</li> <li>2.1: Relevant experience of Socio-economic</li> <li>2.2: Relevant experience of Economist</li> </ul>	h analysis. 8 d financial 7 20 c Expert 7 6 7
<ul> <li>1.1: Experience of socio-economic research</li> <li>1.2: Organization Profile, administrative an management structure and strength</li> <li>2. Expertise of Key personnel</li> <li>2.1: Relevant experience of Socio-economic</li> <li>2.2: Relevant experience of Economist</li> <li>2.3: Relevant experience of support team</li> <li>3. Expertise on data collection, analysis an</li> <li>3.1: Demonstration of the understanding</li> </ul>	h analysis. 8 d financial 7 20 c Expert 7 6 7 d reporting 35 of the assignment & 12
<ul> <li>1.1: Experience of socio-economic research</li> <li>1.2: Organization Profile, administrative an management structure and strength</li> <li>2. Expertise of Key personnel</li> <li>2.1: Relevant experience of Socio-economic</li> <li>2.2: Relevant experience of Economist</li> <li>2.3: Relevant experience of support team</li> <li>3. Expertise on data collection, analysis an</li> </ul>	h analysis. 8 d financial 7 20 c Expert 7 6 7 d reporting 35 of the assignment & 12 sis and reporting
<ul> <li>1.1: Experience of socio-economic research</li> <li>1.2: Organization Profile, administrative an management structure and strength</li> <li>2. Expertise of Key personnel</li> <li>2.1: Relevant experience of Socio-economic</li> <li>2.2: Relevant experience of Economist</li> <li>2.3: Relevant experience of support team</li> <li>3. Expertise on data collection, analysis an</li> <li>3.1: Demonstration of the understanding proposed plan for the data collection analy</li> <li>3.2: Approach and methodology of the rese</li> <li>3.3: Proposed staffing and work plan</li> </ul>	h analysis. 8 d financial 7 20 c Expert 7 6 7 d reporting 35 of the assignment & 12 sis and reporting 20 10
<ul> <li>1.1: Experience of socio-economic research</li> <li>1.2: Organization Profile, administrative an management structure and strength</li> <li>2. Expertise of Key personnel</li> <li>2.1: Relevant experience of Socio-economic</li> <li>2.2: Relevant experience of Economist</li> <li>2.3: Relevant experience of support team</li> <li>3. Expertise on data collection, analysis an</li> <li>3.1: Demonstration of the understanding proposed plan for the data collection analy</li> <li>3.2: Approach and methodology of the reserved.</li> </ul>	h analysis. 8 d financial 7 20 c Expert 7 6 7 d reporting 35 of the assignment & 12 sis and reporting 20 10

UNDP will award the contract to:	I One and only one Service Provider
Contract General Terms and Conditions	General Terms and Conditions for contracts (goods and/or services) Applicable Terms and Conditions are available at: <u>http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</u>
Annexes to this RFP	<ul> <li>Form for Submission of Proposal (Annex 2)</li> <li>Detailed TOR (Annex-3)</li> <li>Written Self Declaration (Annex-4)</li> </ul>
Contact Person for Inquiries (Written inquiries only)	bd.procurement@undp.org Please mention the following in the subject while sending any query to UNDP regarding this RFP on or before 12 October 2020. <u>"Queries on RFP-BD-2020-033"</u> Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is
Other	necessary and communicates a new deadline to the Proposers. A pre-bid meeting will be held <b>Online</b> for the clarification on the bidding document and ToR <u>on 12 October 2020 at 11:00am using the following link:</u>
Information [pls. specify]	https://undp.zoom.us/j/86545158071?pwd=RHIBM2Z4WnBXZzJyWnc3WmpRN3Vu UT09&from=msft
	Join Zoom Meeting

Annex 2

### FORM FOR SUBMITTING SERVICE PROVIDER'S PROPOSAL<sup>1</sup>

(This Form must be submitted only using the Service Provider's Official Letterhead/Stationery<sup>2</sup>)

[insert: Location]. [insert: Date]

To: [insert: Name and Address of UNDP focal point]

Dear Sir/Madam:

We, the undersigned, hereby offer to render the following services to UNDP in conformity with the requirements defined in the RFP dated [specify date], and all of its attachments, as well as the provisions of the UNDP General Contract Terms and Conditions:

### A. Qualifications of the Service Provider

The Service Provider must describe and explain how and why they are the best entity that can deliver the requirements of UNDP by indicating the following :

- a) Profile describing the nature of business, field of expertise, licenses, certifications, accreditations;
- b) Business Licenses Registration Papers, Tax Payment Certification, etc.
- c) Latest Audited Financial Statement income statement and balance sheet to indicate Its financial stability, liquidity, credit standing, and market reputation, etc. ;
- d) Track Record list of clients for similar services as those required by UNDP, indicating description of contract scope, contract duration, contract value, contact references;
- e) Certificates and Accreditation including Quality Certificates, Patent Registrations, Environmental Sustainability Certificates, etc.
- f) Written Self-Declaration that the company is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.

### B. Proposed Methodology for the Completion of Services

The Service Provider must describe how it will address/deliver the demands of the RFP; providing a detailed description of the essential performance characteristics, reporting conditions and quality assurance mechanisms that will be put in place, while demonstrating that the proposed methodology will be appropriate to the local conditions and context of the work.

<sup>&</sup>lt;sup>1</sup> This serves as a guide to the Service Provider in preparing the Proposal.

<sup>&</sup>lt;sup>2</sup> Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

### C. Qualifications of Key Personnel

*If required by the RFP, the Service Provider must provide :* 

- a) Names and qualifications of the key personnel that will perform the services indicating who is Team Leader, who are supporting, etc.;
- b) CVs demonstrating qualifications must be submitted if required by the RFP; and
- c) Written confirmation from each personnel that they are available for the entire duration of the contract.

### D. Cost Breakdown per Deliverable\*

	Deliverables [list them as referred to in the RFP]	Percentage of Total Price (Weight for payment)	Price (Lump Sum, All Inclusive)
1	Deliverable 1		
2	Deliverable 2		
3	Deliverable 3		
	Total	100%	

\*This shall be the basis of the payment tranches

### E. Cost Breakdown by Cost Component [This is only an Example]:

Description of Activity	Remuneration per Unit of Time	Total Period of Engagement	No. of Personnel	Total Rate
I. Personnel Services				
1. Services from Home Office				
a. Expertise 1				
b. Expertise 2				
2. Services from Field Offices				
a. Expertise 1				
b. Expertise 2				
3. Services from Overseas				
a. Expertise 1				
b. Expertise 2				
II. Out of Pocket Expenses				
1. Travel Costs				
2. Daily Allowance				
3. Communications				
4. Reproduction				
5. Equipment Lease				
6. Others				
III. Other Related Costs				

[Name and Signature of the Service Provider's Authorized Person] [Designation] [Date]

Annex-3

### **Terms of Reference**

For

Hiring a firm to conduct socio-economic research to support informed and data-driven decision making and combat with COVID-19 crisis

### A. Project Title: Aspire to Innovate (a2i)

### **B.** Project Description

Aspire to Innovate (a2i), a whole-of-government programme of ICT Division, supported by Cabinet Division and UNDP, that catalyses citizen-friendly public service innovations, simplifying government and bringing it closer to people. It supports the government to be on the forefront of integrating new, whole-of-society approaches to achieve the society. The objective of the project is to increase transparency, improve governance, and reduce the time, difficulty and costs of obtaining government services for under-served communities of Bangladesh. This is to be achieved by the following major 3 components of the project:

Component 1: Institutionalizing Public Service Innovation and Improving Accountability Component 2: Catalyzing Digital Financial Services and Fin-tech Innovations Component 3: Incubating Private Sector-enabled Public Service Innovation

### C. Scope of Services, Expected Outputs and Target Completion

### 1. Background of the Assignment:

The World Health Organization (WHO) declared COVID-19 a 'Public Health Emergency of International Concern' on 30 January 2020 and was declared a pandemic on 11 March 2020. As of 19 April 2020, there were 2,330,259 cases of COVID–19 reported globally, and 160,917 deaths reported. As of 18 April 2020, there were 2144 confirmed cases of COVID-19 registered in Bangladesh. People who have tested positive for COVID-19 have been isolated and their contacts are under self-quarantine. The population density of Bangladesh puts it at high risk for transmission of communicable diseases, especially for people living in slums, living in roads, and those working in open spaces in large factories. In response to the current global emergency causes by the Novel Coronavirus and to support evidence generation, a2i program has taken a few initiatives in collaboration with other government institutions to tackle this pandemic to minimize the number of losses and ensure a safe place for the Bangladeshi citizens. This is a war against a common enemy where every nation is struggling to fight back. Without any doubt, Bangladesh is one of the vulnerable countries due to its density and poor health infrastructure system which can help the virus to spread rapidly and creates mass destruction.

In response to the crisis, different players have been supporting the government in terms of visualizing the statistics using different tools and technologies. For instance, a dashboard (Corona Dashboard: http://103.247.238.81/webportal/pages/covid19.php) has been developed to visualize the COVID scenario of the country with information on total confirmed cases, death, recovery, status of last 24 hours, affected districts, distribution of logistics (PPE, etc.), hospital capacities, etc. However, that dashboard doesn't provide analytical insights on the next steps for the decision makers. It mostly visualizes the data and statistics of DGHS; the data of other relevant agencies, for instance, call centres, Telco's, USSD, law enforcement, local govt. initiatives, resources (trained HR, logistics requirements), high-risk areas and transmissibility, etc. are not

integrated there. On the other hand, a2i also has developed an information platform (Corona Info: https://corona.gov.bd/) on the spread of the disease based on its existing infrastructure of digital public service delivery and its partnership with the government, media, telecoms industry and other key agencies. This platform provides information on hotlines, call centres, live update on COVID situation (national and global), day to day initiatives taken by the government to manage the situation, remote testing for confirmation of suspected cases, options to provide information on affected cases, connecting doctors who would like to volunteer remotely, awareness contents/ guidelines and so forth in addition to the visualization of DGHS' statistics on COVID-19. However, socio-economic research findings are not integrated in this platform yet for the decision makers. Moreover, Socio-economic insights are highly essential as knowledge in itself alone cannot combat Corona without additional development features/modules appropriate for intended users ranging from beneficiaries, service providers, information providers, and Government administration for their timely actions and reflections.

### 2. Main Objectives of the assignment:

The objective of the work is to conduct socio-economic research considering the administrative, survey and system data and provide insights to support informed and responsive decision making in regard to COVID-19 based on the research findings.

### 3. Scope of Work:

### Background research of the administrative, survey and system data

- Take the expert opinion from Bangladeshi political leaders, religious leaders, economists, health personnel, educationists, etc. for proper planning and understanding their expectations and needs in perspective of COVID-19.
- Select 5-6 major thematic areas with categories and sub-categories and identify the policy questions, indicators with disaggregation (district, upazila, poverty, SSN, sex, age, mobile coverage, internet coverage, literacy, drop out, women headed household, law and order, etc.), stakeholders and data sources. Thematic areas can be but not limited to:
  - i. Health
  - ii. Economy
  - iii. Social Safety Net
  - iv. Food Security
  - v. Violence
  - vi. Education, etc.
- Use the available survey data from the above-mentioned thematic areas which are extensively collected by BBS (HIES, LFS, SVRS, etc.) and researchers (YRISE, IFPRI, UNDP, etc.) to identify major source of livelihoods, especially for poor families.
- Identify the possible scope/area of survey/data collection frequently.

# Data mapping, data collection through survey/administrative, analysis through high frequency surveys on COVID situation from Community level, local health institutes, local GO and NGOs, general administration, business entities, etc. on the following sectors:

- Conduct 3 Surveys and others from the administration level from the previously selected thematic areas. For example
  - i. Health

- ii. Economy
- iii. Social Safety Net
- iv. Food Security
- v. Violence
- vi. Education
- Online Survey design & Requirement analysis.
- Tools development (enable system integration).
- Define methodology.
- Connect the survey with different communication channels (Nothi, Teachers portal, local NGOs' platform, etc.) through online data collecting platform.
- Data cleaning and pushing to database, analysis and visualization and integration platform, report generation.
- Analyze the trend.
- Collaboration with UN partners, BBS and govt. and private organizations for data collection.

### Using Sub-national Economic Vulnerability Index to target relief targeting on social protection

- Create a vulnerability index at either the *upazila* or *union* level in Bangladesh in order to rank areas where needs are greatest based on the following components:
  - i. Current income
  - ii. Pre-COVID19 poverty
  - iii. Remittance share of income
  - iv. Food prices, shortage and food insecurity
  - v. Susceptible to climate risk
- Identify the vulnerable groups for targeting cash transfers.
- Predicting the amount of cash transfer needed in the future.
- Combine telecom records with detailed survey data, using machine learning technology for proper decision making.

### Application of predictive economical and epidemiological Modeling

- Conduct **2** assessments on the nature and scope of predictive modeling.
- Develop the approach and strategy for the model through requirement analysis.
- Add economic and behavioral factors to epidemiological models.
- Discipline with country data.
- Provide specific policy guidance for Least Middle-Income Countries (LMICs).

### Provide support in high quality documentation and ensure wider dissemination

- Develop Innovation Briefs on the basis of the research insights.
- Develop the survey report/article and ensure the dissemination to national and international audiences.

### 4. Institutional Arrangement

The work will closely oversee by Head of Results Management and Data, a2i.

### 5. Duration of the Work

Total Duration of the assignment is 2 Months.

### 6. Deliverables:

### As per RFP document

### 7. Supervision and Performance Evaluation:

The vendor will be working closely with the SDG and Data Team of Aspire to Innovate Project. The Team Leader of SDG and Data Team will be responsible to review and approve the performance/activities.

8. Location of Work: Bangladesh.

### 9. Minimum Eligibility Criteria and Team Composition:

### As per RFP document

### **10.** Evaluation Criteria:

The evaluation process of selecting a firm will be based on technical (70) and financial (30) points. The technical criteria are as follows;

### As per RFP document

### **11. Payment Schedule:**

### As per RFP document

Annex-4

Declaration

Date:

**United Nations Development Programme** UNDP Registry, IDB Bhaban, Agargaon Sher-E-Bangla Nagar, Dhaka, Bangladesh

Assignment \_\_\_\_\_

Reference: RFP-BD-2020-033

Dear Sir,

I declare that ..... is not in the UN Security Council 1267/1989 List, UN Procurement Division List or Other UN Ineligibility List.

Yours Sincerely,