QUESTIONS AND ANSWERS REPORT 1

To: Bidders
From: UNDP Syria Co
Subject: Restoring and equipping Citizen Service Centres in Aleppo and Dier Ezour Cities
Reference: UNDP-SYR-ITB-074-20
Date: 7-October-2020

UNDP Syria Procurement Unit has received questions regarding the subject Tendering Procedure. All questions received to-date are documented below with respective answers.

		Questions and Answers
1	Q.	We did not find the BOQ of those items (false ceiling of gypsum board, oil-based paint for walls, and wooden doors).Please indicate how to deal with the above missing items and other items that may be found missing.
	A.	in lot 1, the missing 10 items from no. 34 till 43 have been added to the BoQ, price schedule and technical templates.
2	Q.	We have also tried to collect any sent information using the ATLAS SW, unfortunately downloading the attachments results an error message. Considering the above mentioned status, you are kindly requested to extend the ITB closing date to give us the necessary time to prepare our offer.
	A.	The deadline has been extended till **Thursday 15 October 2020 at 3.00 pm** at Damascus time
3	Q.	The sensors just for the main door or for all safety glass. is the main door required a motor for open and close?
	A.	1. The sensors just for the main door (الحساسات فقط للباب الرئيسي). 2. The main door with motor for opening and closing (الباب الرئيسي له مكنة للفتح والإغلاق).
4	Q.	Point 88 in Lot3: Backup power unit – generator:
	A.	• What is the required Alternator Hz, is it 50 Hz or 60 Hz ? • What is the estimated power required for generator by KVA ? - The alternator is 50 Hz. - The power generator is 60 KVA.

5	**Q.**	Is electronic document management system required in lot 1,2 & 3 ?
	A.	Yes; the electronic document of management system is required.
6	**Q.**	What is the required technical details of processor and what is the generation of processor for PCs and servers for Lot 1,2&3?
	A.	For Lot1 &2 the PC is core i3 as it mentioned in the announcement and for Lot3 in Deir Ezzor is Core I5 9th generation at least. The processor type is no less than Intel Xeon E3 with original fan- Processor speed is not less than 2.4GHz- The Cash Memory is not less than 10 MB- Conveyor not less than 1333 HZ.