

United Nations Development Programme



REQUEST FOR PROPOSAL

Support in participatory identification and solving of the most critical problems related to the delivery of public services to vulnerable groups from focal regions: Cahul and Ungheni

RFP No.: **20/02144**

Project: **EU4Moldova: Focal Regions Programme (EU-funded)**

Country: **Moldova, Republic of**

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Section 1. Letter of Invitation

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

- Section 1: This Letter of Invitation
- Section 2: Instruction to Bidders
- Section 3: Bid Data Sheet (BDS)
- Section 4: Evaluation Criteria
- Section 5: Terms of Reference
- Section 6: Returnable Bidding Forms
 - o Form A: Technical Proposal Submission Form
 - o Form B: Bidder Information Form
 - o Form C: Joint Venture/Consortium/Association Information Form
 - o Form D: Qualification Form
 - o Form E: Format of Technical Proposal
 - o Form F: Financial Proposal Submission Form
 - o Form G: Financial Proposal Form

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet.

Please acknowledge receipt of this RFP by sending an email to liliana.caterov@undp.org, indicating whether you intend to submit a Proposal or otherwise. You may also utilize the "Accept Invitation" function in e-Tendering system, where applicable. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Bid Data Sheet as the focal point for queries on this RFP.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:



Name: Liliana CATEROV

Title: Procurement Associate

Date: October 8, 2020

Approved by:



Name: Corina OPREA

Title: Operations Manager

Date: October 8, 2020



Section 2. Instruction to Bidders

A. GENERAL PROVISIONS	
1. Introduction	<p>1.1 Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d</p> <p>1.2 Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP.</p> <p>1.3 As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.</p>
2. Fraud & Corruption, Gifts and Hospitality	<p>2.1 UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_andinvestigation.html#anti</p> <p>2.2 Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.</p> <p>2.3 In pursuance of this policy, UNDP (a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.</p> <p>2.4 All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct_english.pdf</p>
3. Eligibility	<p>3.1 A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations.</p> <p>3.2 It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.</p>

4. Conflict of Interests	<p>4.1 Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they:</p> <ul style="list-style-type: none"> a) Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process; b) Were involved in the preparation and/or design of the Programme/project related to the services requested under this RFP; or c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP. <p>4.2 In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such a conflict exists.</p> <p>4.3 Similarly, the Bidders must disclose in their proposal their knowledge of the following:</p> <ul style="list-style-type: none"> a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving services under this RFP; and b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices. <p>Failure to disclose such an information may result in the rejection of the proposal or proposals affected by the non-disclosure.</p> <p>4.4 The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFP, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Proposal.</p>
B. PREPARATION OF PROPOSALS	
5. General Considerations	<p>5.1 In preparing the Proposal, the Bidder is expected to examine the RFP in detail. Material deficiencies in providing the information requested in the RFP may result in rejection of the Proposal.</p> <p>5.2 The Bidder will not be permitted to take advantage of any errors or omissions in the RFP. Should such errors or omissions be discovered, the Bidder must notify the UNDP</p>
6. Cost of Preparation of Proposal	<p>6.1 The Bidder shall bear any and all costs related to the preparation and/or submission of the Proposal, regardless of whether its Proposal was selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.</p>

7. Language	7.1 The Proposal, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS.
8. Documents Comprising the Proposal	8.1 The Proposal shall comprise of the following documents: a) Documents Establishing the Eligibility and Qualifications of the Bidder; b) Technical Proposal; c) Financial Proposal; d) Proposal Security, if required by BDS; e) Any attachments and/or appendices to the Proposal.
9. Documents Establishing the Eligibility and Qualifications of the Bidder	9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.
10. Technical Proposal Format and Content	10.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP. 10.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive. 10.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP 10.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.
11. Financial Proposals	11.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs. 11.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price. 11.3 Prices and other financial information must not be disclosed in any other place except in the financial proposal.
12. Proposal Security	12.1 A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal. 12.2 The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected. 12.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal.

	<p>12.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.</p> <p>12.5 The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions:</p> <ul style="list-style-type: none"> a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or; b) In the event that the successful Bidder fails: <ul style="list-style-type: none"> i. to sign the Contract after UNDP has issued an award; or <p>12.6 to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder.</p>
<p>13. Currencies</p>	<p>13.1 All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:</p> <ul style="list-style-type: none"> a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
<p>14. Joint Venture, Consortium or Association</p>	<p>14.1 If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that: (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.</p> <p>14.2 After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.</p> <p>14.3 The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.</p> <p>14.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.</p> <p>14.5 A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:</p> <ul style="list-style-type: none"> a) Those that were undertaken together by the JV, Consortium or

	<p>Association; and</p> <p>b) Those that were undertaken by the individual entities of the JV, Consortium or Association.</p> <p>14.6 Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.</p> <p>14.7 JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.</p>
15. Only One Proposal	<p>15.1 The Bidder (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture.</p> <p>15.2 Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:</p> <ul style="list-style-type: none"> a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or c) they have the same legal representative for purposes of this RFP; or d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process; e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder; or f) some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.
16. Proposal Validity Period	<p>16.1 Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.</p> <p>16.2 During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price.</p>
17. Extension of Proposal Validity Period	<p>17.1 In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.</p> <p>17.2 If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.</p> <p>17.3 The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.</p>

18. Clarification of Proposal	<p>18.1 Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.</p> <p>18.2 UNDP will provide the responses to clarifications through the method specified in the BDS.</p> <p>18.3 UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.</p>
19. Amendment of Proposals	<p>19.1 At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made available to all prospective bidders.</p> <p>19.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.</p>
20. Alternative Proposals	<p>20.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.</p> <p>20.2 If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"</p>
21. Pre-Bid Conference	<p>21.1 When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.</p>
C. SUBMISSION AND OPENING OF PROPOSALS	

	<p>b) The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled.</p> <p>d) The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected.</p> <p>c) Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS.</p> <p>d) Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/</p>
23. Deadline for Submission of Proposals and Late Proposals	<p>23.1 Complete Proposals must be received by UNDP in the manner, and no later than the date and time, specified in the BDS. UNDP shall only recognize the date and time that the bid was received by UNDP</p> <p>23.2 UNDP shall not consider any Proposal that is submitted after the deadline for the submission of Proposals.</p>
24. Withdrawal, Substitution, and Modification of Proposals	<p>24.1 A Bidder may withdraw, substitute or modify its Proposal after it has been submitted at any time prior to the deadline for submission.</p> <p>24.2 Manual and Email submissions: A bidder may withdraw, substitute or modify its Proposal by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"</p> <p>24.3 eTendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos.</p> <p>24.4 Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened</p>
25. Proposal Opening	<p>25.1 There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.</p>

D. EVALUATION OF PROPOSALS	
26. Confidentiality	<p>26.1 Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.</p> <p>26.2 Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.</p>
27. Evaluation of Proposals	<p>27.1 The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.</p> <p>27.2 Evaluation of proposals is made of the following steps:</p> <ul style="list-style-type: none"> a) Preliminary Examination b) Minimum Eligibility and Qualification (if pre-qualification is not done) c) Evaluation of Technical Proposals d) Evaluation of Financial Proposals
28. Preliminary Examination	<p>28.1 UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.</p>
29. Evaluation of Eligibility and Qualification	<p>29.1 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria).</p> <p>29.2 In general terms, vendors that meet the following criteria may be considered qualified:</p> <ul style="list-style-type: none"> e) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; f) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, g) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required; h) They are able to comply fully with UNDP General Terms and Conditions of Contract; i) They do not have a consistent history of court/arbitral award decisions against the Bidder; and j) They have a record of timely and satisfactory performance with their clients.
30. Evaluation of Technical and	<p>30.1 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFP</p>

<p>Financial Proposals</p>	<p>documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required.</p> <p>30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non-responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.</p> <p>30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.</p> <p>30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:</p> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <p><u>Rating the Technical Proposal (TP):</u></p> <p style="text-align: center;">TP Rating = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100</p> <p><u>Rating the Financial Proposal (FP):</u></p> <p style="text-align: center;">FP Rating = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100</p> <p><u>Total Combined Score:</u></p> <p style="text-align: center;">Combined Score = (TP Rating) x (Weight of TP, e.g. 60%) + (FP Rating) x (Weight of FP, e.g., 40%)</p> </div>
<p>31. Due Diligence</p>	<p>31.1 UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:</p> <ul style="list-style-type: none"> a) Verification of accuracy, correctness and authenticity of information provided by the Bidder; b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team; c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder; d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary; e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder; f) Other means that UNDP may deem appropriate, at any stage within the

	selection process, prior to awarding the contract.
32. Clarification of Proposals	<p>32.1 To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal.</p> <p>32.2 UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.</p> <p>32.3 Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.</p>
33. Responsiveness of Proposal	<p>33.1 UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.</p> <p>33.2 If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.</p>
34. Nonconformities, Reparable Errors and Omissions	<p>34.1 Provided that a Proposal is substantially responsive, UNDP may waive any non-conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.</p> <p>34.2 UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.</p> <p>34.3 For Financial Proposal that has been opened, UNDP shall check and correct arithmetical errors as follows:</p> <ul style="list-style-type: none"> a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected; b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected; and c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail. <p>34.4 If the Bidder does not accept the correction of errors made by UNDP, its Proposal shall be rejected.</p>
E. AWARD OF CONTRACT	
35. Right to	35.1 UNDP reserves the right to accept or reject any Proposal, to render any or all

Accept, Reject, Any or All Proposals	of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.
36. Award Criteria	36.1 Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.
37. Debriefing	37.1 In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.
38. Right to Vary Requirements at the Time of Award	38.1 At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
39. Contract Signature	39.1 Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.
40. Contract Type and General Terms and Conditions	40.1 The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
41. Performance Security	41.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POP_P_DOCUMENT_LIBRARY/Public/PSU_Solicitation_Performance%20Guarantee%20Form.docx&action=default within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract effective.
42. Bank Guarantee for Advanced Payment	42.1 Except when the interests of UNDP so require, it is UNDP's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form available at https://popp.undp.org/_layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POP_P_DOCUMENT_LIBRARY/Public/PSU_Contract%20Management%20Payment%20and%20Taxes_Advanced%20Payment%20Guarantee%20Form.docx&action=default
43. Liquidated Damages	43.1 If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.

44. Payment Provisions	<p>44.1 Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UNDP with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract.</p>
45. Vendor Protest	<p>45.1 UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procurement process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protest procedures: http://www.undp.org/content/undp/en/home/procurement/business/protest-and-sanctions.html</p>
46. Other Provisions	<p>46.1 In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNDP shall be entitled to same lower price. The UNDP General Terms and Conditions shall have precedence.</p> <p>46.2 UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence.</p> <p>46.3 The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&referrer</p>

Section 3. Bid Data Sheet

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements
1	7	Language of the Proposal	English
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed
3	20	Alternative Proposals	Shall not be considered
4	21	Pre-proposal conference	Will not be conducted
5	10	Proposal Validity Period	90 days
6	14	Bid Security	Not Required
7	41	Advanced Payment upon signing of contract	Not Allowed
8	42	Liquidated Damages	Will be imposed as follows: Percentage of contract price per day of delay: 0.5% Max. number of days of delay 30, after which UNDP may terminate the contract.
9	40	Performance Security	Not Required
10	18	Currency of Proposal	United States Dollar
11	31	Deadline for submitting requests for clarifications/ questions	3 days before the submission deadline
12	31	Contact Details for submitting clarifications/questions	Focal Person: Natalia LIPCA, Rural Development Officer Address: #104, Sciushev str., Chisinau, Republic of Moldova E-mail address: natalia.lipca@undp.org
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarifications to queries	Posted directly to eTendering

T.P.

14	23	Deadline for Submission	October 23, 2020, 16:00 (Moldova local time) For eTendering submission - as indicated in eTendering system. Note that system time zone is in EST/EDT (New York) time zone.
14	22	Allowable Manner of Submitting Proposals	<input checked="" type="checkbox"/> e-Tendering
15	22	Proposal Submission Address	https://etendering.partneragencies.org <u>BU Code MDA10 and Event ID number 0000007415</u>
16	22	Electronic submission (eTendering) requirements	<ul style="list-style-type: none"> • Format: PDF files preferably. Combine files in a logical order, preferably technical proposal and its attachments in separate files. • File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. • All files must be free of viruses and not corrupted. • Technical and Financial Proposals shall be submitted in separate files, while the financial proposal (formed of Forms F and G, Section 6 Bidding Forms) shall be password protected. The password shall not be disclosed unless required in written by UNDP. Please, ensure that no other documents are disclosing your financial proposal apart from Forms F and G which are password protected. • DO NOT DISCLOSE YOUR PRICE IN THE LINE ITEM IN E-TENDERING MODULE. YOU MUST PUT PRICE AS 1\$ IN THE SYSTEM AND PROVIDE THE FINANCIAL PROPOSAL AS ENCRYPTED (password protected) FILE AS EXPLAINED IN INSTRUCTIONS.
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the = 60%-40% distribution for technical and financial proposals respectively The minimum technical score required to pass is 70%.
18		Expected date for commencement of Contract	November 16, 2020
19		Maximum expected duration of contract	Until July 2021
20	35	UNDP will award the contract to:	One Proposer Only

21	39	Type of Contract	Contract for Services for UNDP http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
22	39	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Professional Services http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
23		Other Information Related to the RFP	

Handwritten signature in black ink, appearing to be "T.P." with a stylized flourish.

Section 4. Evaluation Criteria

Preliminary Examination Criteria

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum documents provided
- Technical and Financial Proposals submitted separately
- Bid Validity
- Bid Security submitted as per RFP requirements with compliant validity period

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with ITB clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with ITB clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		
History of Non-Performing Contracts¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 5 years.	Form D: Qualification Form
Minimum	Legally registered entity with minimum of five (5) years	Form D: Qualification

¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.



Qualification Requirements	of experience in conducting research projects developing analytical studies on local governance, local public services delivery, as well as providing capacity building services. <i>(For JV/Consortium/Association, the experience of Lead Partner should meet requirement).</i>	Form
	The minimum personnel of: <ul style="list-style-type: none"> • 1 (one) TEAM Leader • 1 (one) Sociologist • 1 (one) Local Governance Specialist • 2 (two) CSOs capacity building Consultants is mandatory team for the implementation of the contract.	Attach required documents to Form B: Bidder Information Form
Financial Standing	Minimum average annual turnover of USD 50,000 for the last 2 years. <i>(For JV/Consortium/Association, the Lead Partner should meet requirement).</i>	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. <i>(For JV/Consortium/Association, the Lead Partner should meet requirement).</i>	Form D: Qualification Form



Technical Evaluation Criteria

Summary of Technical Proposal Evaluation Forms		Points Obtainable
1.	Bidder's qualification, capacity and experience	200
2.	Proposed Methodology, Approach and Implementation Plan	350
3.	Management Structure and Key Personnel	450
	TOTAL	1000

Section 1. Bidder's qualification, capacity and experience		Points obtainable
1.1	Reputation of Organization and Staff Credibility / Reliability / Industry Standing	20
1.2	General Organizational Capability which is likely to affect implementation: <ul style="list-style-type: none"> Age of the firm - <5 years – 0 pts, 5 years – 20 pts, >5 years – 10 pts for each additional year up to maximum additional 30 pts project management controls (organigram) - up to 10 pts 	60
1.3	Relevance of: <ul style="list-style-type: none"> At least 5 years of experience in conducting research projects (including public opinion surveys), in developing analytical studies on local governance and local public services provision, as well as providing capacity building services (<i>less than 5 years – 0 pts, 5 years - 20 pts, >5 years – 10 pts for each additional year up to max. additional 30 pts</i>) At least 3 three analytical studies (based on public opinion surveys, focus groups, other participatory methods) for identification of the most critical problems related to the access and delivery of local public services (<i>less than 3 analysis – 0 pts, 3 analysis - 20 pts, >3 analysis – 10 pts for each additional one up to max. additional 30 pts</i>). Experience in conceptualizing, organizing and conducting training activities for local non-governmental organizations, local public authorities' representatives is a strong advantage (<i>if yes – 10 pts, if no- 0 pts</i>). Work for UNDP/UN Agencies/EU funded projects is a strong advantage (<i>if yes – 10 pts, if no- 0 pts</i>). 	120
Total Section 1		200

Section 2. Proposed Methodology, Approach and Implementation Plan		Points obtainable
2.1	Does the description of the Offeror's approach and methodology meet or exceed the requirements of the Terms of Reference?	90

2.2	Does the Implementation Plan meet the ToR requirements, is it logical and in line with the expectations?	60
2.3	Does the methodological approach, the proposed Methodology demonstrate knowledge and understanding of the focal regions' specific environment and its challenges?	80
2.4	Does the proposal contain performance monitoring and evaluation mechanisms and tools a qualitative risk assessment and appropriate mitigation measures?	60
2.5	Does the proposal demonstrate good project life-cycle management capability, including financial and quality management and accountability, effective reporting?	60
Total Section 2		350

Section 3. Management Structure and Key Personnel		Points obtainable
3.1	1 (one) TEAM Leader	130
	Master's degree (or equivalent) in Social Sciences, Economics, Management, Business Administration, Public Administration (<i>whichever 15 pts</i>). If possession of PhD is a strong advantage (<i>20 pts</i>).	
	At least 3 (three) sociological researches conducted over the last 5 years in the field of local governance, local public services delivery (<i>no experience – 0 pts, minimum 3 contracts - 10 pts, each additional contract – 5 pts, up to additional 20 pts</i>)	
	Minimum of 5 years of experience in managing sociological research contracts and/or capacity building to NGOs (<i>no experience – 0 pts, 5 years - 20 pts, each additional year – 5 pts, up to additional 10 pts</i>)	
	Experience in managing projects providing capacity building services for LPAs or NGOs (<i>no experience – 0 pts, 1 project - 10 pts, each additional project – 5 pts, up to additional 15 pts</i>).	
	Experience working with UN Agencies / EU funded projects (<i>no experience – 0 pts, Yes - 10 pts</i>)	
	Language Qualifications (<i>proficiency in Romanian and English required – 10 pts; command of Russian will be an advantage – 5 pts</i>)	
3.2	1 (one) Sociologist	120
	University degree or equivalent in Sociology, Social Sciences, Economics, Public Administration and related sciences (<i>whichever 15 pts</i>). If possession of Master's degree is an advantage (<i>20 pts</i>).	
	At least 5 years of extensive experience in the area of conducting analytical researches in sociology, qualitative and quantitative sociological researches (<i>no experience – 0 pts, 5 years - 20 pts, each additional year – 5 pts, up to additional 10 pts</i>)	
	Experience in conducting specialized researches in the related areas such as: public service delivery, community engagement, CSOs development, etc. (<i>no experience – 0 pts, 2 projects - 10 pts, each additional project – 5 pts, up to additional 20 pts</i>)	

	Experience in applying methodologies and social research tools development (<i>no experience – 0 pts, Yes - 25 pts</i>)	25	
	Language Qualifications (<i>proficiency in Romanian and English required – 10 pts; command of Russian will be an advantage – 5 pts</i>)	15	
	1 (one) Local Governance specialist		
	University degree in Social sciences, Public administration, Law (<i>whichever 15 pts</i>). If possession of master's degree is an advantage (<i>20 pts</i>).	20	
	At least 5 years of working experience with local governance and civil society development projects (<i>no experience – 0 pts, 5 years - 10 pts, each additional year – 5 pts, up to additional 15 pts</i>).	25	
3.3	Experience in consultancy related to research projects developing analytical studies on local governance and local public services and/or NGO sector development, including initiatives designed and implemented at the local level in partnership of public authorities with civil society (<i>no experience – 0 pts, 1 project - 10 pts, each additional project – 5 pts, up to additional 20 pts</i>).	30	100
	Working experience in focal regions (<i>no experience – 0 pts, Yes - 10 pts</i>)	10	
	Language Qualifications (<i>good command in Romanian required – 5 pts; command of English and/or Russian will be an advantage – each additional language – 5 pts, up to additional 10 pts</i>)	15	
3.4	2 (two) CSOs capacity building consultants		
	University degree in Social sciences, Public administration, Communications or similar field (<i>whichever 15 pts</i>). If possession of Master's Degree is an advantage (<i>20 pts</i>).	20	
	At least 5 years of experience in training preparation and delivery on capacity building of CSOs, and community mobilisation and/or awareness raising activities for vulnerable groups (<i>no experience – 0 pts, 5 years - 20 pts, additional year – 5 pts, up to additional 10 pts</i>).	30	
	Experience in work on community mobilization for empowerment, particularly with vulnerable groups as woman, poor, persons with disabilities, ethnic and language minorities, religious minorities, etc. (<i>no experience – 0 pts, 1 project - 5 pts, additional project – 5 pts, up to additional 15 pts</i>).	20	100
	Experience in working with social inclusion, HRBA, human rights issues, gender equality (<i>no experience – 0 pts, Yes - 10 pts</i>).	10	
	Language Qualifications (<i>proficiency in Romanian, good command of Russian required – 15 pts; command of English will be an advantage – 5 pts</i>).	20	
Total Section 3			450

Section 5. Terms of Reference

A. PROJECT TITLE: EU4Moldova: Focal Regions Programme (EU-funded)

B. PROJECT DESCRIPTION

General Background:

The EU4Moldova: Focal Regions Programme (further Programme) is based on the European Commission Implementing Decision on the Annual Action Programme 2018 in favour of the Republic of Moldova and is funded by the European Union and implemented by the United Nations Development Programme and UNICEF.

The **overall objective** of the five-year Programme is to strengthen the economic, territorial and social cohesion in the Republic of Moldova through smart, green, inclusive, sustainable and integrated local socio-economic growth as well as by improving the standards of living of the citizens in the focal regions of Cahul and Ungheni.

To this end, this Programme will address also the urban-rural divide as well as regional disparities, stimulate economic growth and job creation, refurbish and upgrade some social and technical infrastructure in selected areas (smaller towns and villages) while taking into account climate change and a gender perspective in the activities of the Programme.

Specific objectives:

1. To strengthen transparency, accountability of local public authorities and citizen participation in local governance processes in the focal regions.
2. To improve citizens' access to quality public services and utilities in the focal regions.
3. To create employment opportunities for men and women in the focal-regions and improve the attractiveness of the focal regions for investors and entrepreneurs.
4. To promote the smart specialization of the economy of the focal regions through the development of the clustering and value chain approach in key economic sectors.

The Programme objectives will be achieved through measures targeted at: (i) capacity building to support the implementation and monitoring of local economic development plans; (ii) civil society engagement in local planning, governance processes and basic social service delivery; (iii) provision of investment funding in support of the creation and/or development of social and technical infrastructure which, combined with the outcomes from interventions (i) and (ii) above, will have an immediate, visible and tangible impact on employment creation, the standard of living of the population in the focal regions.

Specific context:

Access to public services, is a critical element of economic growth and poverty reduction and a fundamental pillar for improving the living standards and wellbeing of the population. As recognized by the European Joint Development Cooperation Strategy², living conditions in towns and rural areas remain a large problem

² European Joint Development Cooperation Strategy (Joint Programming Document) for the Republic of Moldova, 2018. https://eeas.europa.eu/sites/eeas/files/joint_response_moldova_february_2018_0.pdf

and Moldova increasingly needs new engines for socio-economic development that would combine economic expansion with social inclusion and cohesion.

According to the Government Decision on approval of the draft law on the approval of the National Development Strategy "Moldova 2030"³, the key objective is *"to increase the quality of people's life of the Republic of Moldova, as well as to ensure equal and unquestionable access to quality public services"*.

The above mentioned document emphasizes the need to increase the interconnection and coordination between sectoral policies and responsible actors at different levels, to promote the dialogue on inclusion, to establish close links between the measures to be taken and to create an enabling environment for the effective implementation of the national and local development strategies and policies.

Social exclusion requires a strategy for social reconstruction in parallel with implementation of policies to support vulnerable groups. To analyze social exclusion/inclusion and social cohesion in Moldova a set of indicators was developed that allows to implement sector policies by providing a comprehensive analysis of their impact on the population's quality of life. Monitoring indicators⁴ are grouped by 10 main aspects of the people's quality of life:

1. Poverty and inequality (14 indicators);
2. Housing and households' housing conditions (10 indicators);
3. Labour market (14 indicators);
4. Education (19 indicators);
5. Healthcare (13 indicators);
6. Social protection (9 indicators);
7. Justice and security (8 indicators);
8. Culture, sports and leisure (4 indicators);
9. Participation in social life, governance, communication and access to information (10 indicators);
10. Environment (2 indicators).

Actions in the Programme seek to secure positive change in areas of human rights, tackling social exclusion of vulnerable groups and ensuring gender equality through supporting the capacity building for civil society groups and organizations to pro-actively engage into focal regions' development initiatives.

In Moldova, the Law on Social Assistance⁵ establishes the main groups vulnerable to social exclusion which, because of combined social risk factors, need assistance and support, namely: (i) children and young people whose health, development and physical, psychical and moral integrity are affected within their living environment; (ii) families which do not fulfil suitably their duties with regard to children care, life support and education; (iii) families with no or low income; (iv) persons with no family, who are not able to manage for themselves, who need care and supervision, or who are incapable of coping with their social-medical needs; (v) children with disabilities under the age of 18; (vi) families with many children; (vii) single parent families with children; (viii) elderly persons; (ix) persons with disabilities; as well as (x) other categories of individuals and families in difficulty.

³ Government Decision No. 377, from 10.06.2020 on approval of the draft law on the approval of the National Development Strategy "Moldova 2030", https://www.legis.md/cautare/getResults?doc_id=121920&lang=ro

⁴ National Bureau of Statistics (NBS) <https://statistica.gov.md/pageview.php?l=en&idc=350&id=2898>

⁵ Law No 547, on Social Assistance from 25/12/2003, https://www.legis.md/cautare/getResults?doc_id=107485&lang=ro.

The Description of the Action (DoA) of the Programme⁶ states that a special attention is to be paid to the empowerment of vulnerable groups to effectively participate in, and benefit from, the development initiatives through increased capacities to claim their rights and demand for transparent governance, and effective and efficient social security services delivery and utilities provision. Empowerment is the starting point for local development and its core element along with the local governance and local service provision.

It is relevant to mention that both focal regions, Cahul and Ungheni, are reputed for having strong civil society organizations (CSOs), involved in the local community and developing partnerships with the local authorities. There are around 200 CSOs in Ungheni District of which 93 in the town, and around 70 registered CSOs in Cahul District, out of which 32 are from the rural areas. Mostly of the active CSOs, in both focal regions operate in the social field, community development and education, and more often do not focus their efforts on singular and well-defined domains. Many organizations adopt a series of short-term guidelines to adapt to the financial environment. In Ungheni NGOs are managing small grants for local initiatives, especially supporting the initiatives from the surrounding villages. The NGO sector benefits as well from cross border cooperation projects. However, the capacity of CSOs is still weak when it comes to monitoring transparency and accountability of municipal services.

In the context of the above-mentioned, the Programme is looking for a consulting Company ***to provide assistance in supporting the disadvantaged groups from the focal regions' area to partnership with the Local Governments and jointly identify their most critical problems and solutions in accessing qualitative local public services.*** The contracted Company shall identify in a participatory manner the current problems related to the delivery of local public services to vulnerable groups, prepare the package of documents for launching a granting mechanism aiming to address the priority issues and to support the community initiatives of local CSOs to address the challenges related to public service delivery and local infrastructure access and to provide capacity building and technical assistance to CSOs to strengthen their capacity to provide assistance to the vulnerable groups in accessing qualitative services provided by the LPAs.

C. SCOPE OF WORK

The EU4Moldova: Focal Regions Programme (hereinafter the Programme) is looking for a consulting Company /Consortium (hereinafter Company) to provide assistance in supporting the disadvantaged groups from the Cahul and Ungheni focal -regions' area to partnership with the Local Governments and jointly identify their most critical problems and solutions in accessing qualitative local public services.

In this respect, the Company, will:

- Carry out an analysis of the provisions of national, district, local strategies, the recent studies in the field of access to local public services of vulnerable groups regarding the problems in the field and the priorities / actions / solutions proposed for the improvement of the situation;
- Develop for each focal region a Study on current situation and the most critical problems related to the delivery and access of public services of vulnerable groups, as well as a list of recommendations

⁶ The EU4Moldova:Focal Region Programme

<https://www.md.undp.org/content/moldova/en/home/projects/eu4moldova-focal-regions.html>

and solutions to improve the situation in the field and facilitate the access of vulnerable groups to public services.

- Develop the package of documents of the grant competition for implementation of joint community initiatives to solve the identified priority problems;
- Develop and conduct training activities for local non-governmental organizations to facilitate access of vulnerable groups to public services.

The accomplishment of this task will consider the provisions of the National Strategies in the filed such as: National Strategy for Sustainable Development „Moldova 2030”; the 2030 Agenda on Sustainable Development to the Context of the Republic of Moldova; Environmental Strategy for 2014-2023 and the related Plan of Actions; Strategy for Water Provision and Sanitation for 2014-2028; SMEs Sector Development (2012-2020); National Employment Strategy for 2017-2021; National Strategy on agriculture and rural development (2014-2020); National Regional Development Strategy for 2016-2020; National Health Policy 2007-2021; Strategy to Ensure the Equality between Women and Men (2017-2021); National Programme on Sexual and Reproductive Health and Rights for 2017-2021; Child Protection Strategy 2014-2020 and its Action Plan for 2016-2020; National Programme for improving the quality of Romanian learning process in educational institutions with instruction in minority languages 2016-2020 and Action Plan to Support Roma Population 2016-2020; National Strategy for the Development of Youth Sector 2020; National Strategic Program on Demographic Security 2011-2025.

The Company shall consider relevant initiatives to this assignment (including those funded by EU and implemented by GIZ (Citizens' Empowerment in the Republic of Moldova), UN Women (Strengthened Gender Action in Cahul and Ungheni districts Programme), etc.

The Company shall consider the best practices from EU as well as the participatory approach as main reference and benchmark.

The Company shall also consider LPA specifics and peculiarities, the development level and representativity of local CSOs, the differences in approaches, promoting activities and culture.

D. KEY TASKS AND ACTIVITIES

More specifically, the requested consulting services will consist in the following tasks:

Task 1: Project Initiation. Provide a working methodology and a detailed work plan for activities implementation.

The Company shall:

- Rapid assessment the expectations and further requirements;
- Establish contacts with the target LPAs and most representative CSOs;
- Conduct a consultation meeting with the Programme Team, local representative CSOs, and LPAs, etc.;
- Organize a presentation of planned project activities;

Provide an Inception Report explaining the approach, schedule of the detailed activities implementation Plan and expected time of required Deliveries under this assignment.

Task 2: Develop Study on current situation and the most critical problems related to the delivery and access of public services of vulnerable groups

The Company shall carry out an analysis of the provisions of national, district, local strategies, the recent studies in the field of access to local public services of vulnerable groups regarding the problems in the field and the priorities / actions / solutions proposed for the improvement of the situation. The Company will fulfil, at least, the following activities:

- Carry out a quick analysis of the provisions of national, district, local strategies regarding the problems, challenges in the field and the priorities / actions / solutions proposed for the improvement of the situation;
- Desk review of recent studies in the field of access to local public services of vulnerable groups
- Mapping of key actors, and existing as well as future initiatives related to the delivery of public services to vulnerable groups and identify potential opportunities.

The Company shall conduct a sociological research by interviewing the representatives of the relevant civil society organizations (CSOs) from Cahul and Ungheni (150-170 respondents for both focal regions). The Company will fulfil the following activities:

- Prepare and agree in consultation with the Programme and the sample/questionnaire and methodology of the sociological research including specific brief questions;
- Conduct a sociological research in each focal region (using online available tools) on the current problems related to the delivery of public services to vulnerable groups.

Organize and conduct at least 3 focus groups per each focal region with participation of local NGOs and LPAs representatives regarding the current situation and existing problems in the field; Prepare a detailed analysis of the sociological research results, including summary of responses to each question divided by different groups of respondents per questions (age, sex, education, urban/rural etc.) and individual answers per interview);

The Study will utilise both quantitative and qualitative research methods. The Study will include, but will not be limited to the following aspects:

- Introduction
- Executive Summary
- Methodology
- National and local public policies / strategies related to delivery and access of public services of vulnerable groups
- Existing legal framework and institutional capacities, identifying to what extend are sufficient for the providing access to public services to vulnerable groups
- List of problems in the field of public services delivery and access of vulnerable groups and proposed solutions
- Capacity needs in the focal regions. Comprehensive baseline information and data of the functional capacities, i.e. human resources, technical, financial and institutional, of LPAs and CSOs

- Good practices in community engagement and partnership with the LPAs
- Conclusions
- List of recommendations / Roadmap / Program with concrete actions / solutions to improve the situation in the field and facilitate the access of vulnerable groups to public services.

Task 3: Presentation of the Study

The Company will make a presentation per each focal region to the local stakeholders (representatives of LPAs, civil society representatives, etc.) during workshops in each focal region. The Programme will provide assistance in organizing the workshops (provide its e platforms for on-line meetings). However, the Company will be responsible for presenting the Study, answering questions, and providing guidance on the information presented.

Task 4: Develop the package of documents of the grant competition for implementation of joint community initiatives to solve the identified priority problems

Based on the Study and the List of recommendations / Roadmap / Program with concrete actions / solutions to improve the situation in the field and facilitate the access of vulnerable groups to public services, the contracted Company will draft:

- The full package of documents, including: (i) Guideline, (ii) Application forms, (iii) sample of the budget and other relevant templates of the grant competition for implementation of joint community initiatives to solve the identified priority problems.
- The eligibility and selection criteria for the selection of the NGOs of the grant competition for implementation of joint community initiatives to solve the identified priority problems.
- The reporting templates.

The selection criteria and conditions for conducting the grant competition will be presented for approval to the NSC and the LSCs of the Programme.

After approval of the Selection Criteria and the conditions of the grant competition, the Programme Team will launch the grant competition.

Task 5: Develop and conduct training activities for local non-governmental organizations to facilitate access of vulnerable groups to public services

Based on the results of Studies on current situation and the most critical problems related to the delivery and access of public services of vulnerable groups, conducted in the first stage, the Company will develop a training curricula, organize and lead a complex training program for local NGOs to increase their capacity to facilitate the access of vulnerable people to local public services delivered by LPAs. Also, the local NGOs will be trained to build up their capacity to analyse and monitor local government policies, regulations, and responsibilities and to engage in the implementation and monitoring of the plans, demanding accountability and assessing the quality of services provided by the LPA.

The contracted Company will organize and conduct at least three training sessions (possible on-line) per

each focal region with participation of the NGOs, including the most active vulnerable groups representatives. The Training Program should:

- be adjusted to the level of knowledge and competence of the local governments' representatives in charge of the field
- should respond to the needs of participants in the trainings
- have a deep practical approach and should follow the 'learning by doing principle'
- include relevant case studies and practical exercises of both positive and negative practices
- have an interactive character, use adult learning techniques, audio and video materials, etc.
- be in line with the provisions of the national policies documents
- incorporate the Human Rights Based Approach and Gender Mainstreaming
- use a performance and result-based-management approach
- with possibility to be provided on-line and/or in the field.

Task 6: Presentation of the Final Report

Based on the feedback from participants at the trainings and the Programme, the Company will generate the final Report. The Final Report will serve as the final deliverable of the contract and will be submitted after the accomplishment of all the planned activities.

The Company is required to obtain the Programme approval at the completion of each phase listed above before progressing to the next phase.

E. Key deliverables and indicative timeframe

The Company shall deliver to EU4Moldova: Focal Regions Programme the following deliverables, in accordance with the schedule set forth in Section below.

Deliverables	Expected Period
<p>Deliverable 1: Submission of Inception Report (Task 1)</p> <p>The working Methodology and the detailed Work Plan for the implementation of activities.</p> <p>The Company shall submit Progress Reports every two months (max 1 page length) which highlights the current status of performed activities and main findings, key issues, and preliminary conclusions.</p> <p>The Inception and Progress Reports and schedules of planned activities shall be completed in English.</p>	<p>To be submitted by 20th of November 2020</p>
<p>Deliverable 2: Submission of draft Study on current situation and the most critical problems related to the delivery and access of public services of vulnerable groups (Tasks 2-4)</p> <p>The Company shall submit the draft Study on current situation and the most critical problems related to the delivery and access of public services of</p>	<p>To be submitted by 30th of December 2020</p>

Deliverables	Expected Period
vulnerable groups conducted according to the detailed methodology which will be developed by the Company and formally endorsed by the Programme. The analysis will be completed in Romanian and approved by Programme prior to submission to the LPAs and NGOs.	
<p>Deliverable 3: Presentation of the Study on current situation and the most critical problems related to the delivery and access of public services of vulnerable groups (Task 5)</p> <p>The Company shall make a presentation of the Study and List of recommendations / Roadmap / Program with concrete actions / solutions to improve the situation in the field and facilitate the access of vulnerable groups to public services.</p> <p>The Company shall submit the presentations to the Programme for review and approval prior to the event. The presentation must be completed in Romanian in Power Point format.</p>	<p>To be submitted by 20th of January 2021</p>
<p>Deliverable 4: Develop the package of documents of the grant competition for implementation of joint community initiatives to solve the identified priority problems (Task 6)</p> <p>The Company shall develop a full package of documents (Guideline, Application forms, templates etc.) of the grant competition for implementation of joint community initiatives to solve the identified priority problems.</p> <p>The package of documents shall be reviewed and approved by the Programme.</p>	<p>To be submitted by 15th of February 2021</p>
<p>Deliverable 5: Capacity building Trainings (Task 7)</p> <p>The Company shall present the Progress Report on conducted training activities (at least 3 training sessions per each focal region) for local non-governmental organizations to facilitate access of vulnerable groups to public services.</p> <p>The Company shall submit the training curricula, training modules, ppt presentations to the EU4Moldova: Focal Regions Programme for review and approval prior the events.</p>	<p>To be submitted by 15th of April 2021</p>
<p>Deliverable 6: Final report (Task 8)</p> <p>The Company shall submit a Final report, presenting the results of the consultancy, containing an executive summary, a detailed outline of actions and achieved results with lessons learned, and a best practice section.</p> <p>The final report will include the revised documents and annexes with other deliverables produces under this assignment.</p>	<p>To be submitted by 30th of April 2021</p>

All deliverables should be endorsed by the EU4Moldova: Focal Regions Programme and be provided in Romanian with an Executive Summary in English, in electronic version. The Progress and Final Reports will be provided in English.

F. INSTITUTIONAL ARRANGEMENTS

The Contractor will be awarded a contract with UNDP for the delivery of services applied for and will work under the guidance of the EU4Moldova: Rural Development Officer and supervised by the Local Development Project Manager and the Programme Manager. The EU4Moldova: Focal Regions Programme will provide all available relative documentation, facilitate first contacts, access to the site and communication with stakeholders while **Company will be responsible for arranging all necessary transportation and logistics arrangements, obtaining all needed permissions and establishing and maintaining of good working relationships with all involved parties. Please, ensure that all kind of translation costs (written and oral) shall be arranged by the Company.**

G. DURATION OF WORK

- a) The estimated duration of works is up to maximum 7 months (November 2020 – July 2021). The expected time of commencement of contract is mid-November 2020;
- b) UNDP will require maximum of 14 (fourteen) days (depending on the implementation stage) to review the deliverables, provide comments, approve or certify acceptance of deliverables.

H. QUALIFICATIONS OF THE SUCCESSFUL SERVICE PROVIDER AT VARIOUS LEVELS

The offers will be evaluated based on their compliance with the general requirements specified bellow:

The applicant company should:

- Be a legally registered entity.
- Have at least 5 years of experience in conducting research projects (including public opinion surveys), in developing analytical studies on local governance and local public services provision, and / or NGO sector development, as well as providing capacity building services.
- Have in its portfolio at least 3 three analytical studies (based on public opinion surveys, focus groups, other participatory methods) for identification of the most critical problems related to the access and delivery of local public services;
- Experience in conceptualizing, organizing and conducting training activities for local non-governmental organizations, local public authorities' representatives is a strong advantage (*evidence must be provided in the Technical Proposal*);
- Work for UNDP/UN Agencies/EU funded projects is a strong advantage;
- Demonstrated experience of projects implemented by multi-disciplinary teams is a strong advantage (*evidence must be provided in the Technical Proposal*);
- Past work experience of team members in Moldova is a strong advantage (*evidence must be provided in the Technical Proposal*).

The proposed team of professionals who will be involved in elaboration of the requested documents shall have the following professional skills:

TEAM Leader:

- Social Sciences, Economics, Management, Business Administration, or Public Administration background
- At least three sociological researches conducted over the last 5 years in the field of local governance, local public services delivery
- Minimum of 5 years of experience in managing sociological researches contracts and/or capacity building to NGOs
- Strong advantage is the experience in managing projects providing capacity building services for LPAs or NGOs
- Experience working with UN Agencies / EU funded projects
- Excellent written and spoken Romanian and English skills. Russian is an asset.

Sociologist:

- Sociology, Social Sciences, Economics, Public Administration and related sciences background
- Minimum of 5 years of extensive experience in the area of conducting analytical researches in sociology, qualitative and quantitative sociological researches
- Strong advantage is the extensive experience in conducting sociological researches in related areas (public service delivery, community engagement, CSOs development, etc.)
- Experience in applying methodologies and social research tools development
- Excellent written and spoken Romanian and English skills. Russian is an asset.

Local Governance Specialist:

- Public administration, Law, Social sciences or related area background
- At least 5 years of working experience with local governance and civil society development projects
- Experience in consultancy related to research projects developing analytical studies on local governance and local public services, and/or NGO sector development, including initiatives designed and implemented at the local level in partnership of public authorities with civil society
- Working experience in focal regions is an advantage
- Good command of written and spoken Romanian skills. English and/or Russian an asset.

CSOs capacity building Consultants:

- Social Sciences, Public administration, Communications or similar field
- At least 5 years of experience in training preparation and delivery on capacity building of CSOs, community mobilization and/or awareness raising activities for vulnerable groups
- Experience in work on community mobilization for empowerment, particularly with vulnerable groups as woman, poor, persons with disabilities, ethnic and language minorities, religious minorities, etc.
- Experience in working with social inclusion, HRBA, human rights issues, gender equality.
- Excellent written and spoken Romanian and Russian skills. Good command of English.

The Contractor could consider other non-key personnel if it is required for the successful implementation of the present assignment.

In consideration of time limitations, the geographic extent of the assignment and the peculiarities of each required work package, the Contractor should demonstrate substantial human resource capacity, proportionate to the workload so as to mitigate negative effects on the pace of implementation. In addition, the key experts should provide full-time availability for the Project, in case, if Contractor will be awarded.

The Contractor shall take all reasonable measures necessary to ensure that the personnel deployed under this assignment shall respect local customs and conform to the highest standards of moral and ethical conduct. UNDP may at any time request the withdrawal or replacement of any of the Contractor personnel if these standards are not adhered to. Replacement will be at the Contractor expense.

The detailed vision on the project implementation, project team, roles and responsibilities, and core project management disciplines shall be presented by Contractor in a Project Charter in the inception phase. Project Charter shall be formally accepted by the Customer and serve as a mutually agreed code of project handling.

Section 6: Returnable Bidding Forms / Checklist

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

Technical Proposal:

Have you duly completed all the Returnable Bidding Forms?	
▪ Form A: Technical Proposal Submission Form	<input type="checkbox"/>
▪ Form B: Bidder Information Form	<input type="checkbox"/>
▪ Form C: Joint Venture/Consortium/ Association Information Form (if the case)	<input type="checkbox"/>
▪ Form D: Qualification Form	<input type="checkbox"/>
▪ Form E: Format of Technical Proposal	<input type="checkbox"/>
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	<input type="checkbox"/>

Financial Proposal

(Password protected file shall be uploaded. Bidders that will pass the technical compliance score, will be asked (via e-mail) to provide the password)

▪ Form F: Financial Proposal Submission Form	<input type="checkbox"/>
▪ Form G: Financial Proposal Form	<input type="checkbox"/>

Form A: Technical Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP20/02144		

We, the undersigned, offer to provide the **Support in participatory identification and solving of the most critical problems related to the delivery of public services to vulnerable groups from focal regions: Cahul and Ungheni** in accordance with your **Request for Proposal No. 20/02144** and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

Name: _____

Title: _____

Date: _____

Signature: _____

[Stamp with official stamp of the Bidder]

Form B: Bidder Information Form

Legal name of Bidder	[Complete]
Legal address	[Complete]
Year of registration	[Complete]
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Are you a UNGM registered vendor?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, [insert UGNM vendor number]
Are you a UNDP vendor?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, [insert UNDP vendor number]
Countries of operation	[Complete]
No. of full-time employees	[Complete]
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]
Contact person UNDP may contact for requests for clarification during Proposal evaluation	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Please attach the following documents:	<ul style="list-style-type: none"> ▪ Company Profile, which should <u>not</u> exceed fifteen (15) pages, including printed brochures and product catalogues relevant to the goods/services being procured ▪ Certificate of Incorporation/ Business Registration ▪ List of Shareholders and Other Entities Financially Interested in the Firm owning 5% or more of the stocks and other interests, or its equivalent if Bidder is not a corporation including the Certificate from State Register ▪ Official Letter of Appointment as local representative, if Bidder is submitting a Bid in behalf of an entity located outside the country ▪ Quality Certificate (e.g., ISO, etc.) and/or other similar certificates, accreditations, awards and citations received by the Bidder, if any ▪ Financial Statement (Income Statement and Balance Sheet)

for the past 2 years (2019, 2018)

- Statement of Satisfactory Performance from the Top three (3) Clients in terms of Contract Value the past three (3) years
- A copy of preliminary Agreement in case of Consortium or sub-contracting
- Detailed description of the Methodology, Approach and Implementation Plan (sequence of actions) for the services required in the ToR, with clear distribution of roles and responsibilities of the proposed key personnel;
- CVs (shall be signed by the envisaged person), of the Key personnel (mentioned under point H, Section 5: ToR)
- All information regarding any past and current litigation during the last five (5) years, in which the bidder is involved, indicating the parties concerned, the subject of the litigation, the amounts involved, and the final resolution if already concluded
- Dully filled in Forms A-G. Forms F and G password protected. Please, ensure that no other documents are disclosing your financial proposal apart from Forms F and G. Your price proposal in e-Tendering system shall equal with 1 US\$.

Form C: Joint Venture/Consortium/Association Information Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP20/02144		

To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association.

No	Name of Partner and contact information <i>(address, telephone numbers, fax numbers, e-mail address)</i>	Proposed proportion of responsibilities (in %) and type of services to be performed
1	[Complete]	[Complete]
2	[Complete]	[Complete]
3	[Complete]	[Complete]

Name of leading partner (with authority to bind the JV, Consortium, Association during the RFP process and, in the event a Contract is awarded, during contract execution)	[Complete]
--	------------

We have attached a copy of the below document signed by every partner, which details the likely legal structure of and the confirmation of joint and severable liability of the members of the said joint venture:

☐ Letter of intent to form a joint venture **OR** ☐ JV/Consortium/Association agreement

We hereby confirm that if the contract is awarded, all parties of the Joint Venture/Consortium/Association shall be jointly and severally liable to UNDP for the fulfillment of the provisions of the Contract.

Name of partner: _____	Name of partner: _____
Signature: _____	Signature: _____
Date: _____	Date: _____
Name of partner: _____	Name of partner: _____
Signature: _____	Signature: _____
Date: _____	Date: _____

Form D: Qualification Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP20/02144		

If JV/Consortium/Association, to be completed by each partner.

Historical Contract Non-Performance

<input type="checkbox"/> Contract non-performance did not occur for the last 3 years			
<input type="checkbox"/> Contract(s) not performed for the last 3 years			
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)
		Name of Client: Address of Client: Reason(s) for non-performance:	

Litigation History (including pending litigation)

<input type="checkbox"/> No litigation history for the last 5 years			
<input type="checkbox"/> Litigation History as indicated below			
Year of dispute	Amount in dispute (in US\$)	Contract Identification	Total Contract Amount (current value in US\$)
		Name of Client: Address of Client: Matter in dispute: Party who initiated the dispute: Status of dispute: Party awarded if resolved:	

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 5 years.
List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners.
Assignments completed by the Bidder’s individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder’s partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their own Project Data Sheets with more details for assignments above.

☐ Attached are the Statement of Satisfactory Performance from the Top three (3) Clients in terms of Contract Value the past three (3) years.

Financial Standing

Annual Turnover for the last 3 years	Year 2019	USD
	Year 2018	USD
	Year 2017	USD
Latest Credit Rating (if any), indicate the source		

Financial information (in US\$ equivalent)	Historic information for the last 3 years		
	2019	2018	2017
	<i>Information from Balance Sheet</i>		
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	<i>Information from Income Statement</i>		
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			
Current Ratio			

☐ Attached are copies of the financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

Form E: Format of Technical Proposal

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP20/02144		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Bidder's qualification, capacity and expertise

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.

SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.

SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

SECTION 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions

and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.

- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services. For the relevant staff, the accreditation certificates shall be provided. Such CVs shall be dully signed by the envisaged person.

Format for CV of Proposed Key Personnel

Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
Education/ Qualifications	<i>[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]</i> [Insert]
Professional certifications	<i>[Provide details of professional certifications relevant to the scope of services]</i> <ul style="list-style-type: none"> ▪ Name of institution: [Insert] ▪ Date of certification: [Insert]
Employment Record/ Experience	<i>[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]</i> [Insert]
References	<i>[Provide names, addresses, phone and email contact information for two (2) references]</i> Reference person 1: [Insert] Reference person 2: [Insert]

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experiences, and other relevant information about myself.

Signature of Personnel

Date (Day/Month/Year)

Form F: Financial Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP20/02144		

We, the undersigned, offer to provide the **Support in participatory identification and solving of the most critical problems related to the delivery of public services to vulnerable groups from focal regions: Cahul and Ungheni** in accordance with your **Request for Proposal No. 20/02144** and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name: _____
Title: _____
Date: _____
Signature: _____

[Stamp with official stamp of the Bidder]

T.P.

Form G: Financial Proposal Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	RFP20/2144		

The Bidder is required to prepare the Financial Proposal following the below format, that can be adjusted according to your Technical Proposal, and submit it separately from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

Currency of the proposal: US\$

A. **Cost Breakdown per Deliverables***

SN	Deliverables	Percentage of Total Price (Weight for payment)	Price (Lump Sum, All Inclusive)
1	Inception Report (Task 1)		
2	Submission of draft Study on current situation and the most critical problems related to the delivery and access of public services of vulnerable groups (Tasks 2-4)		
3	Presentation of the Study on current situation and the most critical problems related to the delivery and access of public services of vulnerable groups (Task 5)		
4	Develop the package of documents of the grant competition for implementation of joint community initiatives to solve the identified priority problems (Task 6)		
5	Capacity building Trainings (Task 7)		
6	Final report (Task 8)		
	Total	100%	USD

**Basis for payment tranches*

B. **Cost Breakdown by Cost Component:**

The Proposers are requested to provide the cost breakdown for the above given prices for each deliverable based on the following format. UNDP shall use the cost breakdown for the price reasonability assessment purposes as well as the calculation of price in the event that both parties have agreed to add new deliverables to the scope of Services.

Description of Activity	Unit of measure (day, unit etc.)	Quantity	Unit Price in US\$	Total Price in US\$ per budget line
I. Personnel Services				
1. Team Leader	Working days			
2. Sociologist	Working days			
3. Local Governance Specialist	Working days			
4. CSOs capacity building consultants (2 persons)	Working days			
5. Please add ...				
II. Out of Pocket Expenses				
1. Travel Costs				
2. Daily Allowance				
3. Communications				
4. Translation costs				
5. Equipment Lease				
6. Others				
III. Other Related Costs				