

REQUEST FOR QUOTATION (RFQ) Supply and Install of Audio/Video Conference Equipment System

DATE: October 16, 2020
REFERENCE: RFQ/FJI/043/2020

Dear Sir / Madam:

We kindly request you to submit your quotation for **Supply and Install of Audio/Video Conference Equipment System**, as detailed in Annex 1 of this RFQ. When preparing your quotation, please be guided by the form attached hereto as Annex 2.

Quotations may be submitted on or before October 30, 2020 and via United Nations Development Programme Level 8, Kadavu House, Victoria Parade, Suva, Fiji. Attn: Vimal Pillay etenderbox.pacific@undp.org

Quotations submitted by email must be limited to a maximum of 10MB, virus-free and no more than 1 per email transmission. They must be free from any form of virus or corrupted contents, or the quotations shall be rejected.

It shall remain your responsibility to ensure that your quotation will reach the address above on or before the deadline. Quotations that are received by UNDP after the deadline indicated above, for whatever reason, shall not be considered for evaluation. If you are submitting your quotation by email, kindly ensure that they are signed and in the .pdf format, and free from any virus or corrupted files.

Please take note of the following requirements and conditions pertaining to the supply of the abovementioned good/s:

Delivery Terms [INCOTERMS 2010]	⊠DAP
(Pls. link this to price schedule)	
Customs clearance ¹ , if needed, shall be done by:	⊠Supplier/Offeror
Exact Address/es of Delivery Location/s (identify all, if multiple)	UNDP Pacific Office -Level 1 Kadavu House ,Victoria Parade Suva
UNDP Preferred Freight Forwarder, if any ²	Not applicable
Distribution of shipping documents (if using freight forwarder)	Invoice, Air Way Bill and Packaging slip
Latest Expected Delivery Date and Time (if delivery time exceeds this, quote may be rejected by UNDP)	⊠ 30 days from the issuance of the Purchase Order (PO)
Delivery Schedule	⊠Required
Packing Requirements	Packed properly to avoid damage
Preferred Currency of Quotation ³	⊠Fijian dollars for Local vendors USD for International Vendors
Value Added Tax on Price Quotation ⁴	Must be Exclusive of VAT and other applicable indirect taxes (Duty concession form will be provided to the successful bidder)
After-sales services required	 ☑Warranty on Parts and Labor for minimum period of 48 months ☑Technical Support ☑Provision of Service Unit when pulled out for maintenance/ repair Training relevant staff and providing user guide
Site Inspection	Site Inspection will be carried out on Thursday 22 October 2020. For clarification(s) contact Magnus Prasad (ICT Associate- magnus.prasad@undp.org)
Deadline for the Submission of Quotation	COB, Friday, October 30, 2020 and Fiji time

¹ Must be linked to INCO Terms chosen.

²Depends on INCO Terms. The suggestion to use a UNDP preferred courier is only for purposes of familiarity with procedures and documentary requirements applicable to the UNDP when clearing with customs.

³ Local vendors must comply with any applicable laws regarding doing business in other currencies. Conversion of currency into the UNDP preferred currency, if the offer is quoted differently from what is required, shall be based only on UN Operational Exchange Rate prevailing at the time of UNDP's issuance of Purchase Order.

⁴ This must be reconciled with the INCO Terms required by the RFQ. Furthermore, VAT exemption status varies from one country to another. Pls. tick whatever is applicable to the UNDP CO/BU requiring the goods.

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All documentations, including	🛛 English
catalogs, instructions and	
operating manuals, shall be	
in this language	
	Duly Accomplished Form as provided in Annex 2, and in
Documents to be submitted ⁵	accordance with the list of requirements in Annex 1;
	Latest Business Registration Certificate ;
	☑ Latest Internal Revenue Certificate / Tax Clearance;
	☑ Manufacturer's Authorization of the Company as a Sales Agent (if
	Supplier is not the manufacturer);
	☑ Complete documentation, information and declaration of any
	goods classified or may be classified as "Dangerous Goods".
	☑ Written Self-Declaration of not being included in the UN Security
	Council 1267/1989 list, UN Procurement Division List or other UN
	Ineligibility List;
	⊠ 90 days
Period of Validity of Quotes	2 50 days
starting the Submission Date	In exceptional circumstances, UNDP may request the Vendor to
	extend the validity of the Quotation beyond what has been initially
	indicated in this RFQ. The Proposal shall then confirm the extension
	in writing, without any modification whatsoever on the Quotation.
Partial Quotes	⊠ Not permitted
	☑ 100% upon complete delivery of goods
Payment Terms ⁶	100% upon complete delivery of goods
Liquidated Damages	Will be imposed under the following conditions: If the supplier fails
Liquidated Damages	to supply the specified goods within the time period(s) stipulated by
	the purchase order, the UN purchasing authority shall, without
	prejudice to its other remedies under the purchase order, deduct
	from the purchase order price, as liquidated damages a sum
	equivalent to 1% percent of the delivered price of the delayed
	goods for each additional day of delay until actual delivery, up to a
	maximum deduction of 10 per cent of the purchase order
	price. Once the maximum is reached, the UN purchasing authority
	may consider termination of the purchase order
	may consider termination of the purchase order

⁵ First 2 items in this list are mandatory for the supply of imported goods

⁶ UNDP preference is not to pay advanced amount upon signing of contract. If vendor strictly requires advanced payment, it will be limited only up to 20% of the total price quoted. For any higher percentage, or advanced payment of \$30,000 or higher, UNDP shall require the vendor to submit a bank guarantee or bank checque payable to UNDP, in the same amount as the advanced payment made by UNDP to the vendor.

Evaluation Criteria [check as many as applicable]	 Technical responsiveness/Full compliance to requirements and lowest price⁷ Comprehensiveness of after-sales services Full acceptance of the PO/Contract General Terms and Conditions [this is a mandatory criteria and cannot be deleted regardless of the nature of services required] Earliest Delivery / Shortest Lead Time⁸
UNDP will award to:	☑ One and only one supplier
Type of Contract to be Signed	⊠ Purchase Order
Special conditions of Contract	☑ Cancellation of PO/Contract if the delivery/completion is delayed by 30 days
Conditions for Release of Payment	☑ Written Acceptance of Goods based on full compliance with RFQ requirements
Annexes to this RFQ ⁹	 Specifications of the Goods Required (Annex 1) Form for Submission of Quotation (Annex 2) General Terms and Conditions / Special Conditions (Annex 3). Non-acceptance of the terms of the General Terms and Conditions (GTC) shall be grounds for disqualification from this procurement process.
Contact Person for Inquiries (Written inquiries only) ¹⁰	Magnus Prasad ICT Associate, UNDP magnus.prasasd@undp.org Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.

⁷ UNDP reserves the right not to award the contract to the lowest priced offer, if the second lowest price among the responsive offer is found to be significantly more superior, and the price is higher than the lowest priced compliant offer by not more than 10%, and the budget can sufficiently cover the price difference. The term "more superior" as used in this provision shall refer to offers that have exceeded the pre-determined requirements established in the specifications.

⁸ This shall be used for time-critical and/or exigent requirements (e.g., post-crisis emergencies, elections, etc.).

⁹ Where the information is available in the web, a URL for the information may simply be provided.

¹⁰ This contact person and address is officially designated by UNDP. If inquiries are sent to other person/s or address/es, even if they are UNDP staff, UNDP shall have no obligation to respond nor can UNDP confirm that the query was received.

Goods offered shall be reviewed based on completeness and compliance of the quotation with the minimum specifications described above and any other annexes providing details of UNDP requirements.

The quotation that complies with all of the specifications, requirements and offers the lowest price, as well as all other evaluation criteria indicated, shall be selected. Any offer that does not meet the requirements shall be rejected.

Any discrepancy between the unit price and the total price (obtained by multiplying the unit price and quantity) shall be re-computed by UNDP. The unit price shall prevail and the total price shall be corrected. If the supplier does not accept the final price based on UNDP's re-computation and correction of errors, its quotation will be rejected.

After UNDP has identified the lowest price offer, UNDP reserves the right to award the contract based only on the prices of the goods in the event that the transportation cost (freight and insurance) is found to be higher than UNDP's own estimated cost if sourced from its own freight forwarder and insurance provider.

At any time during the validity of the quotation, no price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by UNDP after it has received the quotation. At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.

Any Purchase Order that will be issued as a result of this RFQ shall be subject to the General Terms and Conditions attached hereto. The mere act of submission of a quotation implies that the vendor accepts without question the General Terms and Conditions of UNDP herein attached as Annex 3.

UNDP is not bound to accept any quotation, nor award a contract/Purchase Order, nor be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Please be advised that UNDP's vendor protest procedure is intended to afford an opportunity to appeal for persons or firms not awarded a purchase order or contract in a competitive procurement process. In the event that you believe you have not been fairly treated, you can find detailed information about vendor protest procedures in the following link: <u>http://www.undp.org/procurement/protest.shtml</u>.

UNDP encourages every prospective Vendor to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ.

UNDP implements a zero tolerance on fraud and other proscribed practices, and is committed to identifying and addressing all such acts and practices against UNDP, as well as third parties involved in UNDP activities. UNDP expects its suppliers to adhere to the UN Supplier Code of Conduct found in this link : http://www.un.org/depts/ptd/pdf/conduct_english.pdf

Thank you and we look forward to receiving your quotation.

Sincerely yours,

Vimal Pillay Procurement Associate October 13, 2020

ANNEX 1

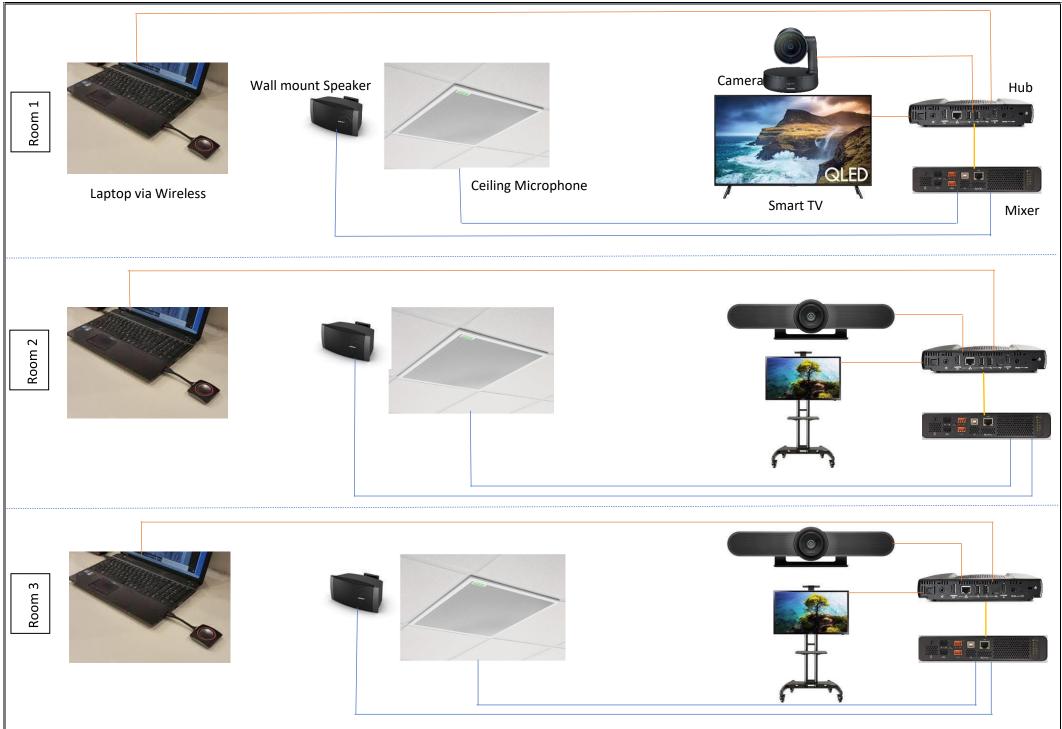
UNDP Pacific Office in Fiji needs a system that will deliver high-quality audio and highly intelligible speech throughout a triple-divisible meeting space that will used for video conferencing, presentations and training. Each of the three meeting rooms needs a separate system which can be integrated as one when all three meeting rooms are merged as one.

For each meeting room, the idea behind this solution is to have a single connectivity through a laptop which connects to the rooms system containing the Smart TV, Video Conference equipment and Sound System. The diagram "Individual Room Setup" below shows a layout example of the requirement. For instance, a user has a online meeting via Zoom, he/she brings their laptop. The user plugs in the wireless dongle which projects the user's laptop to the Smart TV. User connects to the Zoom call, the microphone for the Zoom call should be the Ceiling Mounted Mic and sound out needs to come out from the Wall Mounted Speakers. The Camera should be the room setup camera like Logitech.

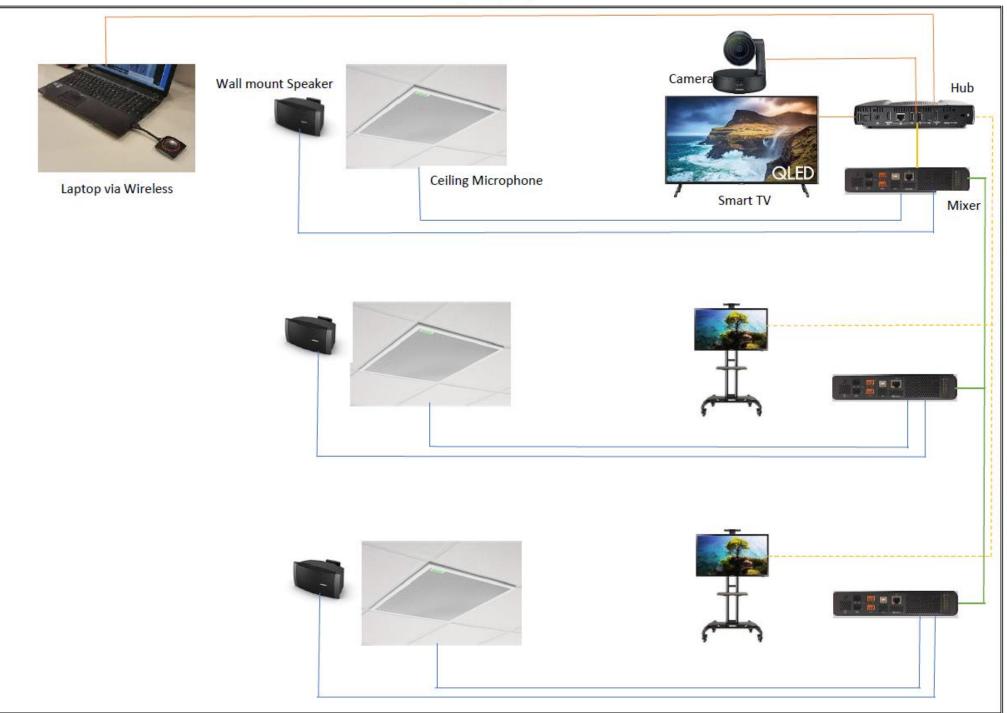
When all three meeting rooms are combined as one, the Sound Systems from each room needs to be integrated as one. This can be achieved by changing the input and output on the Mixer unit. The 3 Smart TV also needs to be integrated so that all 3 show the same display. For instance, if there is a powerpoint presentation, it needs to be mirrored on 3 TV as it progresses. For the online meeting via Zoom, all Ceiling Microphones and Wall Mounted Speakers need to act as a unit for the conference call. Kindly refer to diagram "Townhall Setup".

UNDP already has the Smart TV and Video conference systems. UNDP requires the supply of the Wireless Dongle + Receiver, Mixer + Ceiling Microphone + Wall Mount Speakers. A warranty of 4 years is also to be supplied for these items. UNDP will then require the setup and installation of all these items, test and handover.

Individual Room Setup



Townhall Setup



Specifications

Item	Specifications		
Operating System Compatibility	Windows 10/8/7		
	macOS 10.13 and higher		
	Android (via App through Playstore)		
	iOS (via App through AppStore)		
Video Output	HDMI		
Video Input	HDMI		
Audio Output	USB, SPDIF, jack, HDMI		
Connections	USB Type C		
	USB Type A Ethernet		
Wireless transmission protocol	IEEE 802.11 a/g/n/ac and IEEE 802.15.1		
Warranty	4 Years		

Item : Mixer + Ceiling Microphone + Wall Mounted Speakers Quantity : Mixer (3),

> Ceiling Microphone (6 depending on ability for room coverage), Wall Mounted Speakers (6 depending on ability for room coverage)

Item	Specifications
Mixer	Inputs (Channels):10
	Outputs (Channels):10
	DANTE-Enabled Products:Yes
	DFR:No
	Mixer/DSP Type:Audio Processor, Automatic Mixer
	Connectors:3,5 mm, BLOCK, RJ45, USB
Ceiling Microphone	Connector Type : RJ45
	Power : PoE
	10 total channels
	Hard Ceiling Mount Kit
	Color : White
Wall Mounted Speakers	Size : Small preferred with loud sound

	Audio Coverage : 180° Color : White
Accessories	All necessary cables and connectors for integration
Warranty	4 Years on all items

Annex 2

FORM FOR SUBMITTING SUPPLIER'S QUOTATION¹¹ (This Form must be submitted only using the Supplier's Official Letterhead/Stationery¹²)

We, the undersigned, hereby accept in full the UNDP General Terms and Conditions, and hereby offer to supply the items listed below in conformity with the specification and requirements of UNDP as per RFQ Reference No. _____:

TABLE 1 : Offer to Supply Goods Compliant with Technical Specifications and Requirements

ltem No.	Description/Specification of Materials to be used in construction*	Quantity	Latest Delivery Date	Unit Price	Total Price per Item
1	Conference equipment and Sound System				
	Items cost				
	Delivery cost				
	Installation cost				
	Total Prices of				
	Add : any other relevant cost shipment etc				
	Total Final and All-Inclusive Price Quota	tion			

*Detailed break down is preferable

TABLE 2 : Offer to Comply with Other Conditions and Related Requirements

Other Information pertaining to our		Your Responses			
Quotation are as follows :	Yes, we will comply	No, we cannot comply	lf you cannot comply, pls. indicate counter proposal		

¹¹ This serves as a guide to the Supplier in preparing the quotation and price schedule.

¹² Official Letterhead/Stationery must indicate contact details – addresses, email, phone and fax numbers – for verification purposes

Delivery Lead Time		
Warranty and After-Sales Requirements		
 a) Minimum 48 months warranty on both parts and labor 		
Validity of Quotation		
All Provisions of the UNDP General Terms and Conditions		

All other information that we have not provided automatically implies our full compliance with the requirements, terms and conditions of the RFQ.

[Name and Signature of the Supplier's Authorized Person] [Designation] [Date]

General Terms and Conditions

1. ACCEPTANCE OF THE PURCHASE ORDER

This Purchase Order may only be accepted by the Supplier's signing and returning an acknowledgement copy of it or by timely delivery of the goods in accordance with the terms of this Purchase Order, as herein specified. Acceptance of this Purchase Order shall effect a contract between the Parties under which the rights and obligations of the Parties shall be governed solely by the terms and conditions of this Purchase Order, including these General Conditions. No additional or inconsistent provisions proposed by the Supplier shall bind UNDP unless agreed to in writing by a duly authorized official of UNDP.

2. PAYMENT

- 2.1 UNDP shall, on fulfillment of the Delivery Terms, unless otherwise provided in this Purchase Order, make payment within 30 days of receipt of the Supplier's invoice for the goods and copies of the shipping documents specified in this Purchase Order.
- 2.2 Payment against the invoice referred to above will reflect any discount shown under the payment terms of this Purchase Order, provided payment is made within the period required by such payment terms.
- 2.3 Unless authorized by UNDP, the Supplier shall submit one invoice in respect of this Purchase Order, and such invoice must indicate the Purchase Order's identification number.
- 2.4 The prices shown in this Purchase Order may not be increased except by express written agreement of UNDP.

3. TAX EXEMPTION

- 3.1 Section 7 of the Convention on the Privileges and Immunities of the United Nations provides, inter alia, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for utilities services, and is exempt from customs duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize UNDP's exemption from such taxes, duties or charges, the Supplier shall immediately consult with UNDP to determine a mutually acceptable procedure.
- 3.2 Accordingly, the Supplier authorizes UNDP to deduct from the Supplier's invoice any amount representing such taxes, duties or charges, unless the Supplier has consulted with UNDP before the payment thereof and UNDP has, in each instance, specifically authorized the Supplier to pay such taxes, duties or charges under protest. In that event, the Supplier shall provide UNDP with written evidence that payment of such taxes, duties or charges has been made and appropriately authorized.

4. RISK OF LOSS

Risk of loss, damage to or destruction of the goods shall be governed in accordance with Incoterms 2010, unless otherwise agreed upon by the Parties on the front side of this Purchase Order.

5. EXPORT LICENCES

Notwithstanding any INCOTERM 2010 used in this Purchase Order, the Supplier shall obtain any export licences required for the goods.

6. FITNESS OF GOODS/PACKAGING

The Supplier warrants that the goods, including packaging, conform to the specifications for the goods ordered under this Purchase Order and are fit for the purposes for which such goods are ordinarily used and for purposes expressly made known to the Supplier by UNDP, and are free from defects in workmanship and materials. The Supplier also warrants that the goods are contained or packaged adequately to protect the goods.

7. INSPECTION

- 7.1 UNDP shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods.
- 7.2 Inspection prior to shipment does not relieve the Supplier from any of its contractual obligations.

8. INTELLECTUAL PROPERTY INFRINGEMENT

The Supplier warrants that the use or supply by UNDP of the goods sold under this Purchase Order does not infringe any patent, design, trade-name or trade-mark. In addition, the Supplier shall, pursuant to this warranty, indemnify, defend and hold UNDP and the United Nations harmless from any actions or claims brought against UNDP or the United Nations pertaining to the alleged infringement of a patent, design, trade-name or trade-mark arising in connection with the goods sold under this Purchase Order.

9. RIGHTS OF UNDP

In case of failure by the Supplier to fulfil its obligations under the terms and conditions of this Purchase Order, including but not limited to failure to obtain necessary export licences, or to make delivery of all or part of the goods by the agreed delivery date or dates, UNDP may, after giving the Supplier reasonable notice to perform and without prejudice to any other rights or remedies, exercise one or more of the following rights:

- 9.1 Procure all or part of the goods from other sources, in which event UNDP may hold the Supplier responsible for any excess cost occasioned thereby.
- 9.2 Refuse to accept delivery of all or part of the goods.
- 9.3 Cancel this Purchase Order without any liability for termination charges or any other liability of any kind of UNDP.

10. LATE DELIVERY

Without limiting any other rights or obligations of the parties hereunder, if the Supplier will be unable to deliver the goods by the delivery date(s) stipulated in this Purchase Order, the Supplier shall (i) immediately consult with UNDP to determine the most expeditious means for delivering the goods and (ii) use an expedited means of delivery, at the Supplier's cost (unless the delay is due to <u>Force</u> <u>Majeure</u>), if reasonably so requested by UNDP.

11. ASSIGNMENT AND INSOLVENCY

- 11.1. The Supplier shall not, except after obtaining the written consent of UNDP, assign, transfer, pledge or make other disposition of this Purchase Order, or any part thereof, or any of the Supplier's rights or obligations under this Purchase Order.
- 11.2. Should the Supplier become insolvent or should control of the Supplier change by virtue of insolvency, UNDP may, without prejudice to any other rights or remedies, immediately terminate this Purchase Order by giving the Supplier written notice of termination.

12. USE OF UNDP OR UNITED NATIONS NAME OR EMBLEM

The Supplier shall not use the name, emblem or official seal of UNDP or the United Nations for any purpose.

13. PROHIBITION ON ADVERTISING

The Supplier shall not advertise or otherwise make public that it is furnishing goods or services to UNDP without specific permission of UNDP in each instance.

14. CHILD LABOUR

The Supplier represents and warrants that neither it nor any of its affiliates is engaged in any practice inconsistent with the rights set forth in the Convention on the Rights of the Child, including Article 32 thereof, which, inter alia, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral or social development.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

15. MINES

The Supplier represents and warrants that neither it nor any of its affiliates is actively and directly engaged in patent activities, development, assembly, production, trade or manufacture of mines or in such activities in respect of components primarily utilized in the manufacture of Mines. The term "Mines" means those devices defined in Article 2, Paragraphs 1, 4 and 5 of Protocol II annexed to the Convention on Prohibitions and Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects of 1980.

Any breach of this representation and warranty shall entitle UNDP to terminate this Purchase Order immediately upon notice to the Supplier, without any liability for termination charges or any other liability of any kind of UNDP.

16. SETTLEMENT OF DISPUTES

- **16.1 Amicable Settlement.** The Parties shall use their best efforts to settle amicably any dispute, controversy or claim arising out of, or relating to this Purchase Order or the breach, termination or invalidity thereof. Where the Parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the UNCITRAL Conciliation Rules then obtaining, or according to such other procedure as may be agreed between the Parties.
- **16.2 Arbitration.** Unless, any such dispute, controversy or claim between the Parties arising out of or relating to this Purchase Order or the breach, termination or invalidity thereof is settled amicably under the preceding paragraph of this Section within sixty (60) days after receipt by one Party of the other Party's request for such amicable settlement, such dispute, controversy or claim shall be referred by either Party to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining, including its provisions on applicable law. The arbitral tribunal shall have no authority to award punitive damages. The Parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such controversy, claim or dispute.

17. PRIVILEGES AND IMMUNITIES

Nothing in or related to these General Terms and Conditions or this Purchase Order shall be deemed a waiver of any of the privileges and immunities of the United Nations, including its subsidiary organs.

18. SEXUAL EXPLOITATION:

- 18.1 The Contractor shall take all appropriate measures to prevent sexual exploitation or abuse of anyone by it or by any of its employees or any other persons who may be engaged by the Contractor to perform any services under the Contract. For these purposes, sexual activity with any person less than eighteen years of age, regardless of any laws relating to consent, shall constitute the sexual exploitation and abuse of such person. In addition, the Contractor shall refrain from, and shall take all appropriate measures to prohibit its employees or other persons engaged by it from, exchanging any money, goods, services, offers of employment or other things of value, for sexual favors or activities, or from engaging in any sexual activities that are exploitive or degrading to any person. The Contractor acknowledges and agrees that the provisions hereof constitute an essential term of the Contract and that any breach of this representation and warranty shall entitle UNDP to terminate the Contract immediately upon notice to the Contractor, without any liability for termination charges or any other liability of any kind.
- 18.2 UNDP shall not apply the foregoing standard relating to age in any case in which the Contractor's personnel or any other person who may be engaged by the Contractor to perform any services under the Contract is married to the person less than the age of eighteen years with whom sexual activity has occurred and in which such marriage is

recognized as valid under the laws of the country of citizenship of such Contractor's personnel or such other person who may be engaged by the Contractor to perform any services under the Contract.

19.0 OFFICIALS NOT TO BENEFIT:

The Contractor warrants that no official of UNDP or the United Nations has received or will be offered by the Contractor any direct or indirect benefit arising from this Contract or the award thereof. The Contractor agrees that breach of this provision is a breach of an essential term of this Contract.

20. AUTHORITY TO MODIFY:

Pursuant to the Financial Regulations and Rules of UNDP, only the UNDP Authorized Official possess the authority to agree on behalf of UNDP to any modification of or change in this Agreement, to a waiver of any of its provisions or to any additional contractual relationship of any kind with the Contractor. Accordingly, no modification or change in this Contract shall be valid and enforceable against UNDP unless provided by an amendment to this Agreement signed by the Contractor and jointly by the UNDP Authorized Official.