

INVITATION TO BID

Supply of IT Infrastructure Towards the Implementation a New Financial Management Information System for the Ministry of Health of Indonesia – The Global Fund for AIDS, TB and Malaria Programme

ITB No.: ITB/UNDP/DGPRU-HGI/00119509/007/2020

Project: Financial Management Technical Assistance for The Global Fund's Principal

Recipient - Ministry of Health HIV/AIDS, Tuberculosis, and Malaria and

Programme

Country: Indonesia

Issued on: 30 October 2020

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DEAR SIR/MADAM,

The United Nations Development Programme (UNDP) hereby invites you to submit a Bid to this Invitation to Bid (ITB) for the above-referenced subject.

Detailed Technical Specification as well as other requirements are listed in the ITB available on UNDP ATLAS e-Tendering system (https://etendering.partneragencies.org) **Event ID: 0000007652.**

Pre-bid Conference will be held on:

Virtual Pre-Bid Conference

Date/Time: November 05, 2020 at 13.30 PM, Jakarta Time, (GMT+7)

Place: Online via Zoom Meeting

https://undp.zoom.us/j/2270581228?pwd=U3RReENPNkpPR2ZzZ04wY0NvaDNtQT09

Meeting ID: 227 058 1228

Passcode: ITB007

The UNDP focal point for the arrangement is:

Armada Eras Pratama; Yusef Millah Telephone: +62 21 2980 2300

E-mail: armada.pratama@undp.org; Cc: yusef.millah@undp.org

Your bid, should be submitted in accordance with the ITB requirements, through the UNDP ATLAS e-Tendering system and by the deadline indicated in https://etendering.partneragencies.org.

You are kindly requested to indicate whether your company intends to submit a Bid by clicking "Accept Invitation" but not later than 05 November 2020. If this is not the case, UNDP would appreciate indicating your reason, for our records.

If you have not registered in the system before, you can register by logging in using:

Username: event.guest Password: why2change

The step by step instructions for registration of bidders and quotation submission through the UNDP ATLAS e-Tendering system is available in the attached "Instructions Manual for the Bidders". Should you require any training on the UNDP ATLAS e-Tendering system or face any difficulties when registering your company or submitting your quotation, please send an email to

armada.pratama@undp.org cc. yusef.millah@undp.org

Please note that ATLAS has following minimum requirements for password:

- 1. Minimum length of 8 characters;
- 2. At least one capital letter; and
- 3. At least one number.

New proposer registering for the first time, the system will not accept any password that does not meet the above requirement, and thus registration cannot be completed.

For existing vendor whose current password does not meet the abovementioned password requirements, the system will prompt you to change your password upon signing in. Please change your password in accordance with the abovementioned password requirements to be able to login to the system.

The user guide and video are available to you in the UNDP public website in this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement:notices/resources/. You can also access the instruction from youtube with link: https://www.youtube.com/watch?v=Trv1FX6reu8&feature=youtu.be.

You are advised to use Internet Explorer (Version 10 or above) to avoid any incompatibility issues with the re-tendering system.

No hard copy or email submissions will be accepted by UNDP.

UNDP looks forward to receiving your Proposal and appreciate your interest to participate in UNDP procurement opportunities.

Yours sincerely,

Martin Kurnia

Head of Procurement

Section 1. Letter of Invitation

The United Nations Development Programme (UNDP) hereby invites you to submit a Bid to this Invitation to Bid (ITB) for the above-referenced subject.

This ITB includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet:

Section 1: This Letter of Invitation Section 2: Instruction to Bidders Section 3: Bid Data Sheet (BDS) Section 4: Evaluation Criteria

Section 5: Schedule of Requirements and Technical Specifications

Section 6: Returnable Bidding Forms

- o Form A: Bid Submission Form
- o Form B: Bidder Information Form
- o Form C: Joint Venture/Consortium/Association Information Form
- o Form D: Qualification Form
- o Form E: Format of Technical Bid
- o Form F: Price Schedule

If you are interested in submitting a Bid in response to this ITB, please prepare your Bid in accordance with the requirements and procedure as set out in this ITB and submit it by the Deadline for Submission of Bids set out in Bid Data Sheet.

Please acknowledge receipt of this ITB by sending an email to armada.pratama@undp.org; Cc: yusef.millah@undp.org, indicating whether you intend to submit a Bid or otherwise. You may also utilize the "Accept Invitation" function in eTendering system, where applicable. This will enable you to receive amendments or updates to the ITB. Should you require further clarifications, kindly communicate with the contact person/s identified in the attached Data Sheet as the focal point for gueries on this ITB.

UNDP looks forward to receiving your Bid and thank you in advance for your interest in UNDP procurement opportunities.

Issued by

Armada Eras Pratama

Name: Armada Eras Pratama Title: Procurement Assistant Date: **October 30. 2020** Approved by:

Name: Martin Stephanus Kurnia Title: Head of Procurement

Date: October 30, 2020

Section 2. Instruction to Bidders

		GENERAL PROVISIONS
1. Introduction	1.1	Bidders shall adhere to all the requirements of this ITB, including any amendments made in writing by UNDP. This ITB is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d
	1.2	Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this ITB.
	1.3	UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or publication of cancellation notice on UNDP website.
	1.4	As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website (www.ungm.org). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.
2. Fraud & Corruption, Gifts and Hospitality	2.1	UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office of audit andinvestigation.html#anti
	2.2	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.
	2.3	In pursuance of this policy, UNDP:
		 a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.
	2.4	All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at http://www.un.org/depts/ptd/pdf/conduct-english.pdf
3. Eligibility	3.1	A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP

whether they are subject to any sanction or temporary suspension imposed by these organizations. 3.2 It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. 4. Conflict of 4.1 Bidders must strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a Interests conflict of interest shall be disqualified. Without limitation on the generality of the above, Bidders, and any of their affiliates, shall be considered to have a conflict of interest with one or more parties in this solicitation process, if they: Are or have been associated in the past, with a firm or any of its affiliates which have been engaged by UNDP to provide services for the preparation of the design, specifications, Terms of Reference, cost analysis/estimation, and other documents to be used for the procurement of the goods and services in this selection process; b) Were involved in the preparation and/or design of the programme/project related to the goods and/or services requested under this ITB; or c) Are found to be in conflict for any other reason, as may be established by, or at the discretion of UNDP. 4.2 In the event of any uncertainty in the interpretation of a potential conflict of interest, Bidders must disclose to UNDP, and seek UNDP's confirmation on whether or not such conflict exists. 4.3 Similarly, the Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this ITB; and b) All other circumstances that could potentially lead to actual or perceived conflict of interest, collusion or unfair competition practices. Failure to disclose such an information may result in the rejection of the Bid or Bids affected by the non-disclosure. 4.4 The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this ITB, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid. **B. PREPARATION OF BIDS** 5. General 5.1 In preparing the Bid, the Bidder is expected to examine the ITB in detail. Material Considerations deficiencies in providing the information requested in the ITB may result in rejection of the Bid. 5.2 The Bidder will not be permitted to take advantage of any errors or omissions in the ITB. Should such errors or omissions be discovered, the Bidder must notify the UNDP accordingly.

6. Cost of Preparation of Bid	6.1	The Bidder shall bear all costs related to the preparation and/or submission of the Bid, regardless of whether its Bid is selected or not. UNDP shall not be responsible or liable for those costs, regardless of the conduct or outcome of the procurement process.
7. Language	7.1	The Bid, as well as any and all related correspondence exchanged by the Bidder and UNDP, shall be written in the language (s) specified in the BDS.
8. Documents Comprising the Bid	8.1	The Bid shall comprise of the following documents and related forms which details are provided in the BDS: a) Documents Establishing the Eligibility and Qualifications of the Bidder; b) Technical Bid; c) Price Schedule; d) Bid Security, if required by BDS; e) Any attachments and/or appendices to the Bid.
 Documents Establishing the Eligibility and Qualifications of the Bidder 	9.1	The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.
10. Technical Bid Format and Content	10.1 10.2 10.3	The Bidder is required to submit a Technical Bid using the Standard Forms and templates provided in Section 6 of the ITB. Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by the Purchaser, at no expense to the UNDP. If not destroyed by testing, samples will be returned at Bidder's request and expense, unless otherwise specified. When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS. When applicable and required as per Section 5, the Bidder shall certify the availability of spare parts for a period of at least five (5) years from date of delivery, or as otherwise specified in this ITB.
11. Price Schedule12. Bid Security	11.1 11.2 12.1	The Price Schedule shall be prepared using the Form provided in Section 6 of the ITB and taking into consideration the requirements in the ITB. Any requirement described in the Technical Bid but not priced in the Price Schedule, shall be assumed to be included in the prices of other activities or items, as well as in the final total price. A Bid Security, if required by BDS, shall be provided in the amount and form
·	12.2	indicated in the BDS. The Bid Security shall be valid for a minimum of thirty (30) days after the final date of validity of the Bid. The Bid Security shall be included along with the Bid. If Bid Security is required by the ITB but is not found in the Bid, the offer shall be rejected.

12.3 If the Bid Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Bid. 12.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their bid and the original of the Bid Security must be sent via courier or hand delivery as per the instructions in BDS. 12.5 The Bid Security may be forfeited by UNDP, and the Bid rejected, in the event of any, or combination, of the following conditions: a) If the Bidder withdraws its offer during the period of the Bid Validity specified in the BDS, or; b) In the event the successful Bidder fails: to sign the Contract after UNDP has issued an award; or to furnish the Performance Security, insurances, or other documents that UNDP may require as a condition precedent to the effectivity of the contract that may be awarded to the Bidder. 13. Currencies 13.1 All prices shall be quoted in the currency or currencies indicated in the BDS. Where Bids are quoted in different currencies, for the purposes of comparison of all Bids: a) UNDP will convert the currency quoted in the Bid into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Bids; and b) In the event that UNDP selects a Bid for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above. 14. Joint Venture, 14.1 If the Bidder is a group of legal entities that will form or have formed a Joint Consortium or Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that: (i) they have designated one party to act as a lead entity, duly vested Association with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture. 14.2 After the Deadline for Submission of Bid, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP. The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one Bid. 14.4 The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entities in the joint venture in delivering the requirements of the ITB, both in the Bid and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.

	14.5	A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:
		a) Those that were undertaken together by the JV, Consortium or Association; and
		b) Those that were undertaken by the individual entities of the JV, Consortium or Association.
	14.6	Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials
	14.7	JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not be available within one firm.
15. Only One Bid	15.1	The Bidder (including the individual members of any Joint Venture) shall submit only one Bid, either in its own name or as part of a Joint Venture.
	15.2	 Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or c) they have the same legal representative for purposes of this ITB; or d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of another Bidder regarding this ITB process; e) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this ITB process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid.
16. Bid Validity Period	16.1	Bids shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Bids. A Bid valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	16.2	During the Bid validity period, the Bidder shall maintain its original Bid without any change, including the availability of the Key Personnel, the proposed rates and the total price.
17. Extension of Bid Validity Period	17.1	In exceptional circumstances, prior to the expiration of the Bid validity period, UNDP may request Bidders to extend the period of validity of their Bids. The request and the responses shall be made in writing, and shall be considered integral to the Bid.
	17.2	If the Bidder agrees to extend the validity of its Bid, it shall be done without any change to the original Bid.
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	17.3	The Bidder has the right to refuse to extend the validity of its Bid, in which case, the Bid shall not be further evaluated.
18. Clarification of Bid (from the Bidders)	18.1	Bidders may request clarifications on any of the ITB documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.
	18.2	UNDP will provide the responses to clarifications through the method specified in the BDS.
	18.3	UNDP shall endeavour to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Bids, unless UNDP deems that such an extension is justified and necessary.
19. Amendment of Bids	19.1	At any time prior to the deadline of Bid submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the ITB in the form of an amendment to the ITB. Amendments will be made available to all prospective bidders.
	19.2	If the amendment is substantial, UNDP may extend the Deadline for submission of Bid to give the Bidders reasonable time to incorporate the amendment into their Bids.
20. Alternative Bids	20.1	Unless otherwise specified in the BDS, alternative Bids shall not be considered. If submission of alternative Bid is allowed by BDS, a Bidder may submit an alternative Bid, but only if it also submits a Bid conforming to the ITB requirements. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative Bid.
	20.2	If multiple/alternative bids are being submitted, they must be clearly marked as "Main Bid" and "Alternative Bid"
21. Pre-Bid Conference	21.1	When appropriate, a pre-bid conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the ITB, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to ITB.

		C. SUBMISSION AND OPENING OF BIDS
22. Submission	22.1	The Bidder shall submit a duly signed and complete Bid comprising the documents and forms in accordance with requirements in the BDS. The Price Schedule shall be submitted together with the Technical Bid. Bid can be delivered either personally, by courier, or by electronic method of transmission as specified in the BDS.
	22.2	The Bid shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Bid.
	22.3	Bidders must be aware that the mere act of submission of a Bid, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.
Hard copy (manual)	22.4	Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
submission		a) The signed Bid shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.
		 b) The Technical Bid and Price Schedule must be sealed and submitted together in an envelope, which_shall: Bear the name of the Bidder; Be addressed to UNDP as specified in the BDS; and Bear a warning not to open before the time and date for Bid opening as specified in the BDS.
		If the envelope with the Bid is not sealed and marked as required, UNDP shall assume no responsibility for the misplacement, loss, or premature opening of the Bid.
Email and eTendering	22.5	Electronic submission through email or eTendering, if allowed as specified in the BDS, shall be governed as follows:
submissions		a) Electronic files that form part of the Bid must be in accordance with the format and requirements indicated in BDS;
		b) Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivered as per the instructions in BDS.
	22.6	Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: http://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/
23. Deadline for Submission of Bids and Late Bids	23.1	Complete Bids must be received by UNDP in the manner, and no later than the date and time, specified in the BDS. UNDP shall only recognise the actual date and time that the bid was received by UNDP

	23.2	UNDP shall not consider any Bid that is received after the deadline for the submission of Bids.
24. Withdrawal, Substitution, and	24.1	A Bidder may withdraw, substitute or modify its Bid after it has been submitted at any time prior to the deadline for submission.
Modification of Bids	24.2	Manual and Email submissions: A bidder may withdraw, substitute or modify its Bid by sending a written notice to UNDP, duly signed by an authorized representative, and shall include a copy of the authorization (or a Power of Attorney). The corresponding substitution or modification of the Bid, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of Bids, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"
	24.3	eTendering: A Bidder may withdraw, substitute or modify its Bid by Cancelling, Editing, and re-submitting the Bid directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Bid as needed. Detailed instructions on how to cancel or modify a Bid directly in the system are provided in the Bidder User Guide and Instructional videos.
	24.4	Bids requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened.
25. Bid Opening	25.1	UNDP will open the Bid in the presence of an ad-hoc committee formed by UNDP of at least two (2) members.
	25.2	The Bidders' names, modifications, withdrawals, the condition of the envelope labels/seals, the number of folders/files and all other such other details as UNDP may consider appropriate, will be announced at the opening. No Bid shall be rejected at the opening stage, except for late submissions, in which case, the Bid shall be returned unopened to the Bidders.
	25.3	In the case of e-Tendering submission, bidders will receive an automatic notification once the Bid is opened.
		D. EVALUATION OF BIDS
26. Confidentiality	26.1	Information relating to the examination, evaluation, and comparison of Bids, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.
	26.2	Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Bids or contract award decisions may, at UNDP's decision, result in the rejection of its Bid and may subsequently be subject to the application of prevailing UNDP's vendor sanctions procedures.
27. Evaluation of Bids	27.1	UNDP will conduct the evaluation solely on the basis of the Bids received.
	27.2	 Evaluation of Bids shall be undertaken in the following steps: a) Preliminary Examination including Eligibility b) Arithmetical check and ranking of bidders who passed preliminary examination by price. c) Qualification assessment (if pre-qualification was not done)

	 a) Evaluation of Technical Bids b) Evaluation of prices Detailed evaluation will be focussed on the 3 - 5 lowest priced bids. Further higher priced bids shall be added for evaluation if necessary
28. Preliminary Examination	28.1 UNDP shall examine the Bids to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Bids are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Bid at this stage.
29. Evaluation of Eligibility and Qualification	29.1 Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria).
	 In general terms, vendors that meet the following criteria may be considered qualified: a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list; b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments, c) They have the necessary similar experience, technical expertise, production capacity, quality certifications, quality assurance procedures and other resources applicable to the supply of goods and/or services required; d) They are able to comply fully with the UNDP General Terms and Conditions of Contract; e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and f) They have a record of timely and satisfactory performance with their clients.
30. Evaluation of Technical Bid and prices	30.1 The evaluation team shall review and evaluate the Technical Bids on the basis of their responsiveness to the Schedule of Requirements and Technical Specifications and other documentation provided, applying the procedure indicated in the BDS and other ITB documents. When necessary, and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical Bids. The conditions for the presentation shall be provided in the bid document where required.
31. Due diligence	 31.1 UNDP reserves the right to undertake a due diligence exercise, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following: a) Verification of accuracy, correctness and authenticity of information provided by the Bidder; b) Validation of extent of compliance to the ITB requirements and evaluation criteria based on what has so far been found by the evaluation team; c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder; d) Inquiry and reference checking with previous clients on the performance on on-going or completed contracts, including physical inspections of previous works, as deemed necessary;

		e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.
32. Clarification of Bids	32.1	To assist in the examination, evaluation and comparison of Bids, UNDP may, at its discretion, request any Bidder for a clarification of its Bid.
	32.2	UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Bid shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Bids, in accordance with the ITB.
	32.3	Any unsolicited clarification submitted by a Bidder in respect to its Bid, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Bids.
33. Responsiveness of Bid	33.1	UNDP's determination of a Bid's responsiveness will be based on the contents of the bid itself. A substantially responsive Bid is one that conforms to all the terms, conditions, specifications and other requirements of the ITB without material deviation, reservation, or omission.
	33.2	If a bid is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34. Nonconformities, Reparable Errors and Omissions	34.1	Provided that a Bid is substantially responsive, UNDP may waive any non-conformities or omissions in the Bid that, in the opinion of UNDP, do not constitute a material deviation.
	34.2	UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period, to rectify nonmaterial nonconformities or omissions in the Bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.
	34.3	For the bids that have passed the preliminary examination, UNDP shall check and correct arithmetical errors as follows:
		a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case, the line item total as quoted shall govern and the unit price shall be corrected;
		b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by UNDP, its Bid shall be rejected.

		E. AWARD OF CONTRACT
35. Right to Accept, Reject, Any or All Bids	35.1	UNDP reserves the right to accept or reject any bid, to render any or all of the bids as non-responsive, and to reject all Bids at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.
36. Award Criteria	36.1	Prior to expiration of the period of Bid validity, UNDP shall award the contract to the qualified and eligible Bidder that is found to be responsive to the requirements of the Schedule of Requirements and Technical Specification, and has offered the lowest price.
37. Debriefing	37.1	In the event that a Bidder is unsuccessful, the Bidder may request for a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future Bids for UNDP procurement opportunities. The content of other Bids and how they compare to the Bidder's submission shall not be discussed.
38. Right to Vary Requirements at the Time of Award	38.1	At the time of award of Contract, UNDP reserves the right to vary the quantity of goods and/or services, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
39. Contract Signature	39.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Bid Security, if any, and on which event, UNDP may award the Contract to the Second highest rated or call for new Bids.
40. Contract Type and General Terms and Conditions	40.1	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
41. Performance Security	41.1	A performance security, if required in the BDS, shall be provided in the amount specified in BDS and form available at https://popp.undp.org/layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPP DOCUMENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20Form.docx&action=default within a maximum of fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract effective.
42. Bank Guarantee for Advanced Payment	42.1	Except when the interests of UNDP so require, it is UNDP's standard practice to not make advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per the BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form available at

43. Liquidated Damages	ar	specified in the BDS, UNDP shall apply Liquidated Damages for the damages ad/or risks caused to UNDP resulting from the Contractor's delays or breach of obligations as per Contract.
44. Payment Provisions	se re by	ayment will be made only upon UNDP's acceptance of the goods and/or rivices performed. The terms of payment shall be within thirty (30) days, after ceipt of invoice and certification of acceptance of goods and/or services issued to the proper authority in UNDP with direct supervision of the Contractor. Byment will be effected by bank transfer in the currency of the contract.
45. Vendor Protest	pe pr fo pr <u>ht</u>	NDP's vendor protest procedure provides an opportunity for appeal to those ersons or firms not awarded a contract through a competitive procurement ocess. In the event that a Bidder believes that it was not treated fairly, the llowing link provides further details regarding UNDP vendor protest ocedures: tp://www.undp.org/content/undp/en/home/procurement/business/protest-and-nctions.html
46. Other Provisions	GG St th pr 46.2 UI cc ar 46.3 Th st	the event that the Bidder offers a lower price to the host Government (e.g. eneral Services Administration (GSA) of the federal government of the United ates of America) for similar goods and/or services, UNDP shall be entitled to e same lower price. The UNDP General Terms and Conditions shall have eccedence. NDP is entitled to receive the same pricing offered by the same Contractor in ontracts with the United Nations and/or its Agencies. The UNDP General Terms and Conditions shall have precedence. The United Nations has established restrictions on employment of (former) UN aff who have been involved in the procurement process as per bulleting T/SGB/2006/15 The Living Market of the United Nations and Procurement process as per bulleting T/SGB/2006/15 The Living Market of the United Nations and Procurement process as per bulleting T/SGB/2006/15

Section 3. Bid Data Sheet

The following data for the goods and/or services to be procured shall complement, supplement, or amend the provisions in the Invitation to Bid In the case of a conflict between the Instructions to Bidders, the Bid Data Sheet, and other annexes or references attached to the Bid Data Sheet, the provisions in the Bid Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements	
1	7	Language of the Bid	English	
2		Submitting Bids for Parts or sub- parts of the Schedule of Requirements (partial bids)	Not Allowed The ITB consist of 4 lots. The bidders may apply to one or more lots as per requirements. Bidding on partial lots are not allowed.	
3	20	Alternative Bids	Shall not be considered	
4	21	Pre-Bid conference	Will be Conducted Time: 13.30 PM, Jakarta Time, GMT+7 Date: 5 November 2020 Venue: Zoom Meeting https://undp.zoom.us/j/2270581228?pwd=U3RReENPNkpPR 2ZzZ04wY0NvaDNtQT09 Meeting ID: 227 058 1228 Passcode: ITB007 The UNDP focal point for the arrangement is: Armada Eras Pratama; Yusef Millah Telephone: +62 21 2980 2300 E-mail: armada.pratama@undp.org; Cc: yusef.millah@undp.org All queries, both technical and administrative, will be responded to during the pre-bid conference. Minutes of the pre-bid conference will be disseminated to all potential proposers, regardless of bidders attending the pre-bid conference. The minute will be posted at https://etendering.partneragencies.org	
5	16	Bid Validity Period	120 days	

6	12	Bid Security	Not Applicable
7	42	Advanced Payment upon signing of contract	Allowed up to a maximum of 20% of contract value If an advance payment is USD 30,000 and above, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment.
8	43	Liquidated Damages	Will be imposed as follows: Percentage of contract price per day of delay: 1% Max. number of days of delay 7, after which UNDP may terminate the contract.
9	41	Performance Security	Required 10% of the total contract value A performance security should be denominated in the currency of the PO/contract and shall only be in one of the following forms: i. Bank Guarantee issued by a reputable Bank ii. Any Bank-issued Check / Cashier's Check / Certified Check (manager's cheque) Within (7) days of PO/contract signature and before issuance of the notice to proceed, the successful Bidder shall furnish a Performance Security to UNDP in the amount of 10% of the PO/contract Value. The Performance Security shall be valid until a date 30 days from the date of issue by UNDP of a certificate of satisfactory performance and full completion of services by the Contractor. The proceeds of the Performance Security shall be payable to the UNDP as a compensation for any loss resulting from the Contractors' failure to complete its obligations under the contract.
10	13	Currency of Bid	United States Dollar Local currency [IDR] for National Bidder
11	18	Deadline for submitting requests for clarifications/ questions	5 days before the submission deadline
12	32	Contact Details for submitting clarifications/questions	Focal Person in UNDP: Armada Eras Pratama Address: Menara Thamrin Building, 8th-9th Floor Jl. M.H. Thamrin Kav. 3 Jakarta 10250, Indonesia E-mail address: armada.pratama@undp.org; Cc: yusef.millah@undp.org

13	18, 19 and 21	Manner of Disseminating Supplemental Information to the ITB and responses/clarifications to queries	Direct communication to prospective Proposers by email, eTendering and Posting on the website https://procurement-notices.undp.org
14	23	Deadline for Submission	For eTendering submission – as indicated in eTendering system. Note that system time zone is in EST/EDT (New York) time zone.
14	22	Allowable Manner of Submitting Bids	⊠ e-Tendering
15	22	Bid Submission Address	https://etendering.partneragencies.org Business Unit and Event ID: IDN10 and 0000007652.
16	22	Electronic submission (email or eTendering) requirements	 Format: PDF files (Preferred) Price Schedule (Form F) must be in both PDF File and MS. Excel format. File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard. All files must be free of viruses and not corrupted. Max. File Size per transmission: 50 MB
17	25	Date, time and venue for the opening of bid	In the case of e-Tendering submission, bidders will receive an automatic notification once their Bids are opened.
18	27, 36	Evaluation Method for the Award of Contract	Lowest priced technically responsive, eligible and qualified bid.
19		Expected date for commencement of Contract	December 14, 2020
20		Maximum expected duration of contract	3 months
21	35	UNDP will award the contract to:	 One or more Proposers, depending on the following factors: There will be 4 lots. The contract for each lot shall be awarded to the bidder who is technically responsive and lowest priced. Accordingly, one bidder may get awarded more than one lot. In the case one bidder is identified as responsive technically and lowest priced for more than one lot, UNDP will assess the bidder's capacity and qualification to undertake multiple lots

			If necessary, award criteria will also depend on ensuring all lots will be awarded and overall, the least priced combination of lots award is respected.
22	40	Type of Contract	Contract for Goods and/or Services to UNDP http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
23	40	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Contracts http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html
24		Other Information Related to the ITB	Contract effectiveness is linked below mentioned conditions: - Upon receipt of valid Performance Security; and - Upon contract signing from both parties.

Section 4. Evaluation Criteria

Preliminary Examination Criteria

Bids will be examined to determine whether they are complete and submitted in accordance with ITB requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Power of Attorney
- Minimum Bid documents provided
- Bid Validity

Minimum Eligibility and Qualification Criteria

Eligibility and Qualification will be evaluated on a Pass/Fail basis.

If the Bid is submitted as a Joint Venture/Consortium/Association, each member should meet the minimum criteria, unless otherwise specified.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with ITB clause 3.	Form A: Bid Submission Form
Conflict of Interest	No conflicts of interest in accordance with ITB clause 4.	Form A: Bid Submission Form
Bankruptcy	Has not declared bankruptcy, is not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Bid Submission Form
Certificates and Licenses	 Duly authorized to act as Agent on behalf of the Manufacturer, or Power of Attorney, if bidder is not a manufacturer Official appointment as local representative, if Bidder is submitting a Bid on behalf of an entity located outside the country Patent Registration Certificates, if any of technologies submitted in the Bid is patented by the Bidder Export/Import Licenses, if applicable 	Form B: Bidder Information Form

	■ The Bidder has experience and successful ICT infrastructure manufacturing or supply and installation related affiliations with global and or regional manufactures or suppliers	
QUALIFICATION		
History of Non-Performing Contracts ¹	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.	Form D: Qualification Form
	Minimum 5 years of relevant experience.	Form D: Qualification Form
Previous Experience	Minimum 2 contracts of similar value, nature and complexity implemented over the last 5 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Minimum average annual turnover of USD 250,000 for the last 3 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
Financial Standing	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
Technical Evaluation	The technical bids shall be evaluated on a pass/fail basis for compliance or non-compliance with the technical specifications identified in the bid document.	Form E: Technical Bid Form
Financial Evaluation	Detailed analysis of the price schedule based on requirements listed in Section 5 and quoted for by the bidders in Form F. Price comparison shall be based on the landed price, including transportation, insurance and the total cost of ownership (including spare parts, consumption, installation, commissioning, training, special packaging, etc., where applicable) Comparison with budget/internal estimates.	Form F: Price Schedule Form

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¹ Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Section 5a: Schedule of Requirements and Technical Specifications/Bill of Quantities

#	Item to be supplied Description/Specifications ²	Quantity	Delivery Date	Other Information		
	Please refer ANNEX I					

Section 5b: Other Related Requirements

Further to the Schedule of Requirements in the preceding Table, Bidders are requested to take note of the following additional requirements, conditions, and related services pertaining to the fulfillment of the requirements: [check the condition that applies to this ITB, delete the entire row if condition is not applicable to the goods being procured]

Delivery Term [INCOTERMS 2010]	DAP
(Pls. link this to price schedule)	
(Pls. link this to price schedule) Exact Address of Delivery/Installation Location	For Lot 1, Lot 2 and Lot 4 PT Caraka Jaya Sentosa (Gudang TBC, Kemenkes RI / No 7) Jl. Raya Mabes Hankam No. 35 Cipayung, Jakarta Timur, 13880 Contact person: Tubagus Apriyanto, Phone: +62 815 9977 474. For Lot 3 Gudang Program HIV-AIDS dan PIMS, Kemenkes RI PT. Rakha Antaran Semesta, Jl. Pondok kelapa Raya No. 27A RT.01 RW.02, Kel. Pondok Kelapa, Kec. Duren Sawit, Jakarta Timur, DKI Jakarta, Indonesia - 13450 Contact person: Sigit Wibowo, +62 818 0696 4092 * for 71 laptops, 84 standard printers, 1 enterprise printer PT Caraka Jaya Sentosa (Gudang TBC, Kemenkes RI / No 7) Jl. Raya Mabes Hankam No. 35 Cipayung, Jakarta Timur, DKI Jakarta, Indonesia - 13880 Contact person: Tubagus Apriyanto, +62 815 9977 474 * for 101 laptops, 38 standard printers, 2 enterprise printer Kantor PMU GF Malaria, Gedung C Balitbangkes Lantai 3, Jl.
	Percetakan Negara no. 29, Jakarta Pusat, DKI Jakarta – 10560 Contact person: Muh. Fauzi, Phone +62 813 1006 3464 * for 66 laptops, 28 standard printers, 1 enterprise printer

² Clustering items by lots, if any, is recommended, especially if partial bids will be allowed.

Mode of Transport Preferred	Other - As Proposed by bidder
UNDP Preferred Freight Forwarder, if any ³	N/A
Distribution of shipping documents (if using freight forwarder)	The bidder will provide each document for customs clearance, invoice, packing list, expert declaration, manufacturer's certificate, Certificate of Origin, serial number, delivery noted, etc.
Customs, if required, clearing shall be done by:	Supplier
Ex-factory / Pre-shipment inspection	Required
Inspection upon delivery	Yes, subject to Acceptance Act
Installation Requirements	Yes
Testing Requirements	Yes, subject to Acceptance Act
Scope of Training on Operation and Maintenance	Yes- Under supervision and coordination with FMIS service provider and the ministry
Commissioning	Yes- Under supervision and coordination with FMIS service provider and the ministry
Warranty Period	Standard Manufacturer warranty for 1-3 years and to be submitted along with the bid
Local Service Support	Yes – Service Center, Spare parts, and consumables must be available in Indonesia. Service center location must be specified along with the bidding document.
Technical Support Requirements	Yes
After-sale services Requirements	 ☑ Warranty on Parts and Labor for minimum period of 1-3 years ☑ Technical Support ☑ Provision of Service Unit when pulled out for maintenance /repair ☐ Others [pls. specify]
Payment Terms (max. advanced payment is 20% as per UNDP policy)	100% within 30 days upon UNDP's acceptance of the goods delivered as specified, testing, installation, and training commissioned by the supplier and receipt of invoice
Conditions for Release of Payment	 ☑ Pre-shipment inspection ☑ Inspection upon arrival at destination ☑ Installation ☑ Testing ☑ Training on Operation and Maintenance ☑ Others configuration ☑ Written Acceptance of Goods based on full compliance with ITB requirements

³A factor of the Incoterms stipulated in the ITB. The use of a UNDP preferred freight forwarder may be considered for purposes of ensuring forwarder's familiarity with procedures and processing of documentary requirements applicable to UNDP when clearing with customs authority of the country of destination.

All documentations, including catalogues,	
instructions and operating manuals, shall be in	English
this language	

Section 6: Returnable Bidding Forms / Checklist

This form serves as a checklist for preparation of your Bid. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Bid submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Bid, please ensure compliance with the Bid Submission instructions of the BDS 22.

Technical Bid:

Have you duly completed all the Returnable Bidding Forms?	
 Form A: Bid Submission Form 	
 Form B: Bidder Information Form 	
 Form C: Joint Venture/Consortium/ Association Information Form 	
 Form D: Qualification Form 	
 Form E: Format of Technical Bid/Bill of Quantities 	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	

Price Schedule:

	-	Form F: Price Schedule Form duly signed and stamped	
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FORM A: BID SUBMISSION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
ITB reference:	[Insert ITB Reference Number]		

We, the undersigned, offer to supply the goods and related services required for [Insert Title of goods and services] in accordance with your Invitation to Bid No. [Insert ITB Reference Number] and our Bid. We hereby submit our Bid, which includes this Technical Bid and Price Schedule.

Our attached Price Schedule is for the sum of

1.	[Insert amount in words and figures and indicate currency].	for Lot number 1
2.	[Insert amount in words and figures and indicate currency].	for Lot number 2
3.	[Insert amount in words and figures and indicate currency].	for Lot number 3
4.	[Insert amount in words and figures and indicate currency].	for Lot number 4

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Bid are true and we accept that any misinterpretation or misrepresentation contained in this Bid may lead to our disqualification and/or sanctioning by the UNDP.

We offer to supply the goods and related services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Schedule of Requirements and Technical Specifications.

Our Bid shall be valid and remain binding upon us for the period specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Bid you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Bid and bind it should UNDP accept this Bid.

DocuSign Envelope ID: 7825E1B8-0440-4F4E-92C0-F1222DE448D8

Name:	 	 	
Title:	 	 	
Date:	 	 	
Signature:	 	 	

[Stamp with official stamp of the Bidder]

FORM B: BIDDER INFORMATION FORM

Legal name of Bidder	[Complete]
Legal address	[Complete]
Year of registration	[Complete]
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]
Are you a UNGM registered vendor?	\square Yes \square No If yes, [insert UGNM vendor number]
Are you a UNDP vendor?	\square Yes \square No If yes, [insert UNDP vendor number]
Countries of operation	[Complete]
No. of full-time employees	[Complete]
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]
Does your organization demonstrates significant commitment to sustainability through some other means, for example internal company policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues	[Complete]
Is your company a member of the UN Global Compact	[Complete]
Contact person that UNDP may contact for requests for	Name and Title: [Complete]

FORM C: JOINT VENTURE/CONSORTIUM/ASSOCIATION INFORMATION FORM

Name	e of Bidder:	[Insert Name of Bi	dder]			Date:	Select date	
ITB reference: [Insert ITB Reference Number]								
To be o	completed and	returned with your Bi	id if the Bid i	s submi	tted as a Joir	nt Ventu	re/Consortium/Association.	
No		ner and contact inf ers, fax numbers, e-mai		address,		pe of go	tion of responsibilities (ir oods and/or services to be erformed	
1	[Complete]				[Complete]			
2	[Complete]				[Complete]			
3	[Complete]				[Complete]			
the evicontra We have legal storm Let:	ent a Contract is act execution) ve attached a contracture of and the ter of intent to reby confirm the	opy of the below re the confirmation of form a joint venture	joint and sev OR warded, all p	cument verable الا ا parties c	liability of th V/Consortiur of the Joint V	ne memb m/Assoc 'enture/	rtner, which details the like pers of the said joint ventur iation agreement Consortium/Association sh Contract.	e
Signa				Signat				
Date: Da			Date: _					

FORM D: ELIGIBILITY AND QUALIFICATION FORM

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
ITB reference:	[Insert ITB Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

History of Non- Performing Contracts

□Non-performing contracts did not occur during the last 3 years							
☐ Contract	(s) not performed in	the last 3 years					
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value in US\$)				
		Name of Client: Address of Client: Reason(s) for non-performance:					

Litigation History (including pending litigation)

□ No litiga	□ No litigation history for the last 3 years						
☐ Litigation	n History as indicated	d below					
Year of dispute	Amount in dispute (in US\$)	Contract Identification	Total Contract Amount (current value in US\$)				
		Name of Client: Address of Client: Matter in dispute: Party who initiated the dispute: Status of dispute: Party awarded if resolved:					

Previous Relevant Experience

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their own Project Data Sheets with more details for assignments above.

☐ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

Financial Standing

Annual Turnover for the last 3 years	Year	USD
	Year	USD
	Year	USD
Latest Credit Rating (if any), indicate the source		

Financial information (in US\$ equivalent)	Historic information for the last 3 years				
	Year 1	Year 2	Year 3		
	Information from Balance Sheet				
Total Assets (TA)					
Total Liabilities (TL)					
Current Assets (CA)					
Current Liabilities (CL)					
	Information from Income Statement				
Total / Gross Revenue (TR)					
Profits Before Taxes (PBT)					
Net Profit					
Current Ratio					

☐ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

FORM E: FORMAT OF TECHNICAL BID

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
ITB reference:	[Insert ITB Reference Number]		

The Bidder's Bid should be organized to follow this format of the Technical Bid. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

SECTION 1: Bidder's qualification, capacity and expertise

- 1.1 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.2 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.3 Quality assurance procedures and risk mitigation measures.
- 1.4 Organization's commitment to sustainability.

SECTION 2: Scope of Supply, Technical Specifications, and Related Services

This section should demonstrate the Bidder's responsiveness to the specification by identifying the specific components proposed, addressing the requirements, as specified, point by point; providing a detailed description of the essential performance characteristics proposed; and demonstrating how the proposed bid meets or exceeds the requirements/specifications. All important aspects should be addressed in sufficient detail.

- 2.1 A detailed description of how the Bidder will deliver the required goods and services, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 Explain whether any work would be subcontracted, to whom, how much percentage of the requirements, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.3 The bid shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.4 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.5 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.

Note: See full specifications under as provided under Annex 1

LOT 1: Microsoft Azure Server

	Your response					
Goods and services to be Supplied and Technical Specifications	Compliance with technical specifications		Delivery Date	Quality Certificate/		
	Yes, we comply	No, we cannot comply (indicate discrepancies)	comply or Licens indicate your (indicate delivery date) that ap	Export Licenses, etc. (indicate all that apply and attach)	Comments	
Server for Microsoft Azure Stack Deployment						
Azure Stack yearly subscription cost						
General Racking Solution						
Direct Attached Storage (DAS) Server Storage services						

Other Related services and requirements	Complian	ce with requirements	
(based on the information provided in Section 5b)	Yes, we comply	No, we cannot comply (indicate discrepancies)	Details or comments on the related requirements
e.g. Delivery Term			
Warranty			
Local Service Support			
Serial Number			

LOT 2: ERP Virtual Server and License

	Your response					
Goods and services to be Supplied and Technical Specifications	Compliance with technical specifications		Delivery Date	Quality Certificate/		
	Yes, we comply	No, we cannot comply (indicate discrepancies)	(confirm that you comply or indicate your delivery date)	Export Licenses, etc. (indicate all that apply and attach)	Comments	
Hybrid Cloud Hosting for						
ERP VMs - Database						
server						
Hybrid Cloud Hosting for						
ERP VMs - Application						
server						
Windows Server 2019						
Standard						
SQL Server 2019						
Standard						
SSL Certificate for						
D365BC web client						

Other Related services and requirements	Complian	ce with requirements	Data ila anno anno anti-
(based on the information provided in Section 5b)	Yes, we comply	No, we cannot comply (indicate discrepancies)	Details or comments on the related requirements
e.g. Delivery Term			
Warranty			
Local Service Support			
Serial Number			

LOT 3: Laptops & Applications

	Your response				
Goods and services to be Supplied and Technical Specifications	Compliance with technical specifications		Delivery Date	Quality Certificate/	
	Yes, we comply	No, we cannot comply (indicate discrepancies)	(confirm that you comply or indicate your delivery date)	Export Licenses, etc. (indicate all that apply and attach)	Comments
End-user laptop					
Operating System upgrade					
RAM stick					
Office 365 License (b) – E5					
Office 365 License – E3					
Office 365 License – E1					
Antivirus - Kaspersky Endpoint Security for Business – ADVANCED					
Standard printer					
High Capacity Printer					

Other Related services and requirements	Complian	Compliance with requirements Details or on the related	
(based on the information provided in	Yes, we comply	No, we cannot comply (indicate discrepancies)	•
Section 5b)	1 7		
e.g. Delivery Term			
Warranty			
Local Service Support			
Serial Number			

LOT 4: Smart Heavy-Duty UPS

	Your response					
Goods and services to be Supplied and Technical Specifications	Compliance with technical specifications		Delivery Date	Quality Certificate/		
	Yes, we comply	No, we cannot comply (indicate discrepancies)	comply or indicate your delivery date) Licer (indicate	Export Licenses, etc. (indicate all that apply and attach)	Comments	
Smart UPS - SYA8K8RMI APC Symmetra LX 8kVA						
Smart UPS - SYARMXR9B9I APC Symmetra LX						

Other Related services and requirements	Complian	ce with requirements	
(based on the information provided in Section 5b)	Yes, we comply	No, we cannot comply (indicate discrepancies)	Details or comments on the related requirements
e.g. Delivery Term			
Warranty			
Local Service Support			
Serial Number			

SECTION 3: Management Structure and Key Personnel

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the scope of goods and/or services.

Format for CV of Proposed Key Personnel

Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
Education/	[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]
Qualifications	[Insert]
Professional certifications	 [Provide details of professional certifications relevant to the scope of goods and/or services] Name of institution: [Insert] Date of certification: [Insert]
Employment Record/ Experience	[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]
	[Insert]
	[Provide names, addresses, phone and email contact information for two (2) references]
References	Reference 1: [Insert]
	Reference 2: [Insert]

· ,	e best of my knowledge and belief, the data provided above correctly iences, and other relevant information about myself.
Signature of Personnel	Date (Day/Month/Year)

Functional Title:

FORM F: PRICE SCHEDULE FORM

Name of Bidder:	[Insert Name of Bidder]		Select date
ITB reference:	[Insert ITB Reference Number]		

The Bidder is required to prepare the Price Schedule following the below format. The Price Schedule must include a detailed cost breakdown of all goods and related services to be provided. Separate figures must be provided for each functional grouping or category, if any.

Any estimates for cost-reimbursable items, such as travel of experts and out-of-pocket expenses, should be listed separately.

Currency of the Bid: [Insert Currency]

Price Schedule LOT 1: LOT 1: Microsoft Azure Server

Item #	Description	иом	Quantity	Unit Price	Total Price
1	Server for Microsoft Azure Stack Deployment				
2	Azure Stack yearly subscription cost				
3	General Racking Solution				
4	Direct Attached Storage (DAS) Server Storage services				
			FC	A charges, if any	
				Incoterms 2010) hational Airport):	
			Transportation	on/Delivery Cost	
	Bid Total DDP / DAT / DAP, off-loaded	d/cleared, F	Place, Country ((Incoterms 2010)	
				Installation	
				Training	
				Warranty	
				After Sales	
				GRAND TOTAL	
Name of	Bidder:				
Authorise	d signature:				
Name of	authorised signatory:				

Price Schedule LOT 2: ERP Virtual Server and License

Item #	Description	иом	Quantity	Unit Price	Total Price
1	Hybrid Cloud Hosting for ERP VMs - Database				
2	Hybrid Cloud Hosting for ERP VMs - Application server				
3	Windows Server 2019 Standard				
4	SQL Server 2019 Standard				
5	SSL Certificate for D365BC web client				
			FC.	A charges, if any	
				Incoterms 2010) national Airport):	
			Transportation	on/Delivery Cost	
	Bid Total DDP / DAT / DAP, off-loaded	d/cleared, F	Place, Country (Incoterms 2010)	
				Installation	
				Training	
				Warranty	
				After Sales	
				GRAND TOTAL	
lame of	Bidder:			'	
uthorise	d signature:				

Name of Bidder:	
Authorised signature:	9
Name of authorised signatory:	
Functional Title:	

Price Schedule LOT 3: Laptops & Applications

Item #	Description	UOM	Quantity	Unit Price	Total Price		
1	End-user laptop						
2	Operating System upgrade						
3	RAM stick						
4	Office 365 License (b) – E5						
5	Office 365 License – E3						
6	Office 365 License – E1						
7	Kaspersky Endpoint Security for Business – ADVANCED						
8	Standard printer						
9	High Capacity Printer						
		•	FC	A charges, if any			
			-	Incoterms 2010) national Airport):			
			Transportation	on/Delivery Cost			
	Bid Total DDP / DAT / DAP, off-loade	d/cleared, F	Place, Country (Incoterms 2010)			
	Warranty						
	After Sales						
				GRAND TOTAL			

Functional Title:

Price Schedule LOT 4: Smart Heavy-Duty UPS

Item #	Description	иом	Quantity	Unit Price	Total Price	
1	Smart UPS - SYA8K8RMI APC Symmetra LX 8kVA					
2	Smart UPS - SYARMXR9B9I APC Symmetra LX					
			FC	A charges, if any		
				Incoterms 2010) national Airport):		
	Transportation/Delivery Cost					
	Bid Total DDP / DAT / DAP, off-loa	ded/cleared, F	Place, Country (Incoterms 2010)		
	Installation					
				Training		
				Warranty		
				After Sales		
				GRAND TOTAL		
Name of	Bidder:					
Authorise	d signature:					
Name of	authorised signatory:					

NOTE: All bids must be exclusive of VAT and other applicable indirect taxes

ANNEX I - SPECIFICATIONS

LOT 1: Microsoft Azure Server

Item	Model, Feature, Specification	Qty	UoM	Delivery Time
Server for Microsoft Azure Stack Deployment	Lenovo ThinkAgile SX Specification: - OS: Windows Server 2019 - CPU: 2 Processors, 8 Cores per processor - Memory: 384 GB - Fixed disks/Size/RAID: 20 TB - OS Disk: 2 TB SSD - Network card: 4 NIC	3	Unit	Within 30 days after contract initiation
Azure Stack yearly subscription cost		1	Year	Within 30 days after contract initiation
General Racking Solution	25U server Rack 5U Plastic filler panel 3U Plastic filler panel 1U Plastic filler panel 3m CAT6 cables Adjustable 19" 4 Post Rail Kit RackSwitch (Rear to Front) Cisco Integrated service Router	1 1 1 1 12 3 1	Unit Unit Unit Unit Unit Unit Unit Unit	Within 30 days after contract initiation
Direct Attached Storage (DAS) Server Storage services	Lenovo DAS Server, with specification: - Dual Expansion Modules (Dual 12Gb SAS standard, with active/active failover), - OS: Windows Server 2019 - Fixed disks/size/RAID: 24 hot-swap SAS 2.5-inch drives, up to 28.88TB – 10,000rpm SAS SED HDDs - Network card: Back Panel Connectors - Each expansion module (x2) includes one Ethernet management port, 3x MiniSAS HD Connector (SFF 8644), It can be configured as in/ingress or out/egress port by SAS zoning mode setting	1	Unit	Within 30 days after contract initiation

The Azure Stack platform is a rack-scale pre-integrated turnkey set of physical hardware and software which shall be hosted at the MoH datacenter, in Jakarta, Indonesia, that has been tested, configured to align to the Ministry requirements, and is brought together with OEM (Original Equipment Manufacturer) partners themselves configuring the infrastructure, to ensure the Ministry gets the right support from the OEMs and Microsoft for the platform. This will therefore guarantee simplified deployment and lifecycle management of the equipment. The Ministry will also have world-class services, with a single point of support for the hardware

The Azure Stack is to be delivered as a package with a management server and rack solution with the above listed items. The Azure Stack infrastructure intended as provision of Development, Test/UAT and Production environments. The small scale Azure stack will have a capacity to host an average of 20 VMs (each of 8 Cores, 16 GB RAM, 500GB HDD) although can be more or less depending on the each VM specifications therefore providing a dynamic and scalable environment.

LOT 2: ERP Virtual Server and License

Item	Model & feature	Qty	UoM	Delivery Time
				Within 30 days
Database server	D4 V2 (8 vCPUs and 24 GB RAM)	1	Unit	after contract
				initiation
				Within 30 days
Application server	D8 V3 (8 vCPUs and 32 GB RAM)	1	Unit	after contract
				initiation
Windows Server 2019				Within 30 days
Standard	Annual subscription license	5	License	after contract
Standard				initiation
				Within 30 days
SQL Server 2019 Standard	Annual subscription license	1	License	after contract
	·			initiation
SSI Cortificate for D265BC				Within 30 days
SSL Certificate for D365BC	Annual subscription license	1	License	after contract
web client				initiation

LOT 3: Laptops & Applications

Item	Model & feature	Qty	UoM	Delivery Time
End-user laptop ^(a)	Dell/HP/Lenovo Specification: Processor: Intel Core i5-1035G1, 2.40GHz Memory RAM: 8 GB Harddisk: SSD 512GB M.2 PCIe 2280 NVMe Connectivity: WiFi 802.11ac 1x1, Bluetooth 5.0, Port USB 3.1 Gen1, Port USB 2.0, Port HDMI, card reader, port combo audio Screen: TFT LCD14inch, 1366 x 768 pixel Resolution: 1280x720 Operating system: Windows 10 Pro	238	Unit	Within 30 days after contract initiation
Operating System upgrade	Windows 10 Pro license	2	License	Within 30 days after contract initiation
RAM stick	4GB	8	Unit	Within 30 days after contract initiation
Office 365 License (b)	E5	20	License	Within 30

				days after contract initiation
Office 365 License	E3	80	License	Within 30 days after contract initiation
Office 365 License	E1	822	License	Within 30 days after contract initiation
Kaspersky Endpoint Security for Business – ADVANCED	Non-profit license type, with the features: Detects and patches vulnerabilities to reduce attack entry-points Saves time by automating OS and software deployment tasks Streamlines centralized security management with a web or cloud console Encrypts data to prevent damage from data leakage on a lost device	900	License	Within 30 days after contract initiation
Standard printer ^(c)	HP OfficeJet Pro 9015 All-in-One Printer	150	Unit	Within 30 days after contract initiation
High Capacity Printer	HP LaserJet Enterprise MFP M632h - print 10 coloured pages per minutes, & copy 25 pages per minutes - quality: 1200x1200 dots per inch - scanner resolution: 1200x600 - OCR Scanner Software supported - WiFi and Network connectivity supported	4	Unit	Within 30 days after contract initiation

- a. specification equivalent to Lenovo IdeaPad S145 14IIL, Onyx Black Texture. All laptops must be ready to use and pre-installed with the operating system and required applications (Microsoft Office 365 and antivirus). The Bidder should provide all serial number of equipment provided.
- b. Office 365 E5 licences for Senior Management with 12 users and IT, E3 license for the 60 PRs, E1 license for the rest of staff members. For all the Microsoft Office 365 license, will come with the features to support seamless access and integration with the system, as follows:
 - Main common features (for E1, E3 and E5)
 - Business class email, calendar, and contacts
 - Web version of Office suite
 - Unlimited online meetings, IM, and audio, HD video, and web conferencing with Microsoft Teams Meeting broadcast on the Internet to up to 10,000 people
 - Intranet site for MoH GFATM with customizable security settings, powered by SharePoint Online
- c. The Bidder should provide all serial number of equipment provided.

LOT 4: Smart Heavy-Duty UPS

Item	Model & feature	Qty	UoM	Delivery Time
SYA8K8RMI APC Symmetra LX 8kVA	Spec: scalable to 8kVA N+1 Rack-mount, 220/230/240V or 380/400/415V	1	Unit	Within 30 days after contract initiation
SYARMXR9B9I APC Symmetra LX	Extended Run Rack-mount w/ 9 SYBT5, 230V Load Vs Backup time: Load 5000watt, Backup time = 8hours+	6	Unit	Within 30 days after contract initiation