United Nations Development Programme



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# **REQUEST FOR PROPOSAL**

# **Review and Development of the Public Service Master Curriculum for the Government of South Sudan**

RFP No: Q-102/20

Project: GEMS

Country: South Sudan

Issued on: 25 November 2020

# Contents

SECTION 1. LETTER OF INVITATION					
SECTION 2. II	NSTRUCTION TO BIDDERS	6			
Δ	GENERAL PROVISIONS	6			
1.					
2.					
3.					
4					
	PREPARATION OF PROPOSALS				
5.					
6.					
7.					
8.					
9.					
10					
1	1. Financial Proposals				
1:	2. Proposal Security				
1	3. Currencies				
14	4. Joint Venture, Consortium or Association				
1	5. Only One Proposal				
10	6. Proposal Validity Period				
1.	7. Extension of Proposal Validity Period				
18					
19	9. Amendment of Proposals				
20	•				
2	1. Pre-Bid Conference				
C. 9	SUBMISSION AND OPENING OF PROPOSALS	11			
22	2. Submission	11			
23	3. Deadline for Submission of Proposals and Late Proposals				
24	4. Withdrawal, Substitution, and Modification of Proposals				
2					
D. I	EVALUATION OF PROPOSALS				
20	6. Confidentiality				
2	7. Evaluation of Proposals				
28					
2	5 5 5				
30					
3	J				
32					
33					
34					
	AWARD OF CONTRACT				
3					
30					
3					
38	5				
	9. Contract Signature				
40					
4					
	2. Bank Guarantee for Advanced Payment				
43					
44	4. Payment Provisions	17			

	45.	Vendor Protest	
	46.	Other Provisions	
SEC	TION 3. BID	DATA SHEET	
SEC	TION 4. EVA	LUATION CRITERIA	21
SEC	TION 5. TERM	MS OF REFERENCE	25
D.	SEARCH EN	GINE OPTIMIZATION (SEO)	ERROR! BOOKMARK NOT DEFINED.
F.	WEBAPP M	AINTENANCE	ERROR! BOOKMARK NOT DEFINED.
G.	WEB HOSTI	NG	ERROR! BOOKMARK NOT DEFINED.
I.	USER GUIDI	DOCUMENTS	ERROR! BOOKMARK NOT DEFINED.
К.	TRAINING (	DF USERS	ERROR! BOOKMARK NOT DEFINED.
SEC	TION 6: RETU	JRNABLE BIDDING FORMS / CH	ECKLIST
F	ORM A: TECHN	cal Proposal Submission Form	
F	<b>ORM B:</b> BIDDER	INFORMATION FORM	
F	ORM C: JOINT V	enture/Consortium/Association I	NFORMATION FORM
F	ORM D: QUALIF	ICATION FORM	
F	ORM E: FORMA	t of Technical Proposal	
F	<b>FORM F:</b> FINANC	ial Proposal Submission Form	
F	ORM G: FINANC	TIAL PROPOSAL FORM	

The United Nations Development Programme (UNDP) hereby invites you to submit a Proposal to this Request for Proposal (RFP) for the above-referenced subject.

This RFP includes the following documents and the General Terms and Conditions of Contract which is inserted in the Bid Data Sheet (BDS):

Section 1: This Letter of Invitation

Section 2: Instruction to Bidders

Section 3: Bid Data Sheet (BDS)

Section 4: Evaluation Criteria

Section 5: Terms of Reference

Section 6: Returnable Bidding Forms

- Form A: Technical Proposal Submission Form
- Form B: Bidder Information Form
- Form C: Joint Venture/Consortium/Association Information Form
- Form D: Qualification Form
- Form E: Format of Technical Proposal
- o Form F: Financial Proposal Submission Form
- Form G: Financial Proposal Form

If you are interested in submitting a Proposal in response to this RFP, please prepare your Proposal in accordance with the requirements and procedure as set out in this RFP and submit it by the Deadline for Submission of Proposals set out in Bid Data Sheet.

Proposals must be submitted in the online e-tendering system in the following link: <u>https://etendering.partneragencies.org</u> using your username and password. If you have not registered in the system before, you can register now by logging in using the below username and password, and follow the registration steps as specified in the system user guide in <u>https://www.undp.org/content/undp/en/home/operations/procurement/business/procurement-notices/resources/</u>

#### Username: event.guest

#### Password: why2change

Your Proposal must be expressed in English language, and valid for a minimum period of Ninety (90) days. You are kindly requested to indicate whether your company intends to submit a Proposal by clicking on **"Accept Invitation"**. This will enable you to receive amendments or updates to the RFP. Should you require further clarifications email; <u>procurement.info.ss@undp.org</u>, kindly communicate with the contact person/s identified in the Bid Data Sheet as the focal point for queries on this RFP.

In the course of preparing and submitting your Proposal, it shall remain your responsibility to ensure that it is submitted into the system by the deadline appearing on e-Tendering portal. The system will automatically block and not accept any bid after the deadline. Kindly ensure that **supporting documents required are signed and in pdf format**, and **free from any virus or corrupted files**.

The Financial Proposal and the Technical Proposal files **MUST BE COMPLETELY SEPARATE** and uploaded separately in the system and clearly named as either <u>"TECHNICAL PROPOSAL"</u> or <u>"FINANCIAL PROPOSAL"</u>, as appropriate. Each document shall include the Proposer's name, address and the applicable LOT. The file with the <u>"FINANCIAL PROPOSAL" must be encrypted with a</u>

**password** so that it cannot be opened nor viewed until the Proposal has been found to pass the technical evaluation stage. Once a Proposal has been found to be responsive by passing the technical evaluation stage, UNDP shall request the Proposer to submit the password to open the Financial Proposal. The Proposer shall assume the responsibility for not encrypting the financial proposals. **Financial proposals not encrypted shall be automatically disqualified.** 

FOR YOUR FINANCIAL PROPOSAL: INSERT ONLY 1 IN THE SYSTEM AND UPLOAD FINANCIAL PROPOSAL AS PASSWORD PROTECTED DOCUMENT. DO NOT DISCLOSE YOUR PRICE OFFER IN THE SYSTEM.

UNDP looks forward to receiving your Proposal and thank you in advance for your interest in UNDP procurement opportunities.

Issued by:

Approved by:

Name: Jean Claude Tayari Title: PSM Specialist Date: **November 25, 2020**  Name: Aicha A Cherif Title: Procurement Specialist Date: **November 25, 2020** 

A. GENERAL PROVISIONS				
1. Introduction	1.1 Bidders shall adhere to all the requirements of this RFP, including any amendments in writing by UNDP. This RFP is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement which can be accessed at <a href="https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d">https://popp.undp.org/SitePages/POPPBSUnit.aspx?TermID=254a9f96-b883-476a-8ef8-e81f93a2b38d</a>			
	1.2 Any Proposal submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Proposal by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFP.			
	1.3 As part of the bid, it is desired that the Bidder registers at the United Nations Global Marketplace (UNGM) website ( <u>www.ungm.org</u> ). The Bidder may still submit a bid even if not registered with the UNGM. However, if the Bidder is selected for contract award, the Bidder must register on the UNGM prior to contract signature.			
2. Fraud & Corruption, Gifts and Hospitality	2.1 UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at <a href="http://www.undp.org/content/undp/en/home/operations/accountability/audit/offic">http://www.undp.org/content/undp/en/home/operations/accountability/audit/offic</a> e of audit andinvestigation.html#anti			
	2.2 Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches or dinners.			
	<ul> <li>2.3 In pursuance of this policy, UNDP</li> <li>(a) Shall reject a proposal if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question;</li> <li>(b) Shall declare a vendor ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.</li> </ul>			
	2.4 All Bidders must adhere to the UN Supplier Code of Conduct, which may be found at <u>http://www.un.org/depts/ptd/pdf/conduct_english.pdf</u>			
3. Eligibility	3.1 A vendor should not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations.			
	3.2 It is the Bidder's responsibility to ensure that its employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP.			

4.1 Bidders must strictly avoid conflicts with other assignments or their interests and act without consideration for future work. Bidders found to a conflict of interest shall be disqualified. Without limitation on the generation of the strictly avoid conflict.	
of the above, Bidders, and any of their affiliates, shall be considered to ha conflict of interest with one or more parties in this solicitation process, if the	ality ve a
<ul> <li>a) Are or have been associated in the past, with a firm or any of its affili which have been engaged by UNDP to provide services for the prepara of the design, specifications, Terms of Reference, cost analysis/estima and other documents to be used for the procurement of the goods services in this selection process;</li> <li>b) Were involved in the preparation and/or design of the programme/prorrelated to the services requested under this RFP; or</li> <li>c) Are found to be in conflict for any other reason, as may be established or at the discretion of UNDP.</li> <li>4.2 In the event of any uncertainty in the interpretation of a potential conflict interest, Bidders must disclose to UNDP, and seek UNDP's confirmation whether or not such a conflict exists.</li> </ul>	tion ion, and ject by, t of
4.3 Similarly, the Bidders must disclose in their proposal their knowledge of following:	the
<ul> <li>a) If the owners, part-owners, officers, directors, controlling shareholder the bidding entity or key personnel are family members of UNDP involved in the procurement functions and/or the Government of country or any Implementing Partner receiving services under this RFP;</li> <li>b) All other circumstances that could potentially lead to actual or perceive conflict of interest, collusion or unfair competition practices.</li> </ul>	staff the and
Failure to disclose such an information may result in the rejection of the proportion of the proportion of the proposals affected by the non-disclosure.	osal
4.4 The eligibility of Bidders that are wholly or partly owned by the Government be subject to UNDP's further evaluation and review of various factors suc being registered, operated and managed as an independent business entity extent of Government ownership/share, receipt of subsidies, mandate access to information in relation to this RFP, among others. Conditions that lead to undue advantage against other Bidders may result in the ever rejection of the Proposal.	n as the and may
B. PREPARATION OF PROPOSALS	
5. General Considerations 5.1 In preparing the Proposal, the Bidder is expected to examine the RFP in de Material deficiencies in providing the information requested in the RFP result in rejection of the Proposal.	
5.2 The Bidder will not be permitted to take advantage of any errors or omissio the RFP. Should such errors or omissions be discovered, the Bidder must n the UNDP	
<ul> <li>6. Cost of Preparation of Proposal</li> <li>6.1 The Bidder shall bear any and all costs related to the preparation an submission of the Proposal, regardless of whether its Proposal was selected not. UNDP shall not be responsible or liable for those costs, regardless or conduct or outcome of the procurement process.</li> </ul>	d or
7. Language7.1The Proposal, as well as any and all related correspondence exchanged by Bidder and UNDP, shall be written in the language (s) specified in the BDS.	the
8. <b>Documents</b> 8.1 The Proposal shall comprise of the following documents:	

Comprising the Proposal 9. Documents Establishing the Eligibility and Qualifications of the Bidder	<ul> <li>a) Documents Establishing the Eligibility and Qualifications of the Bidder;</li> <li>b) Technical Proposal;</li> <li>c) Financial Proposal;</li> <li>d) Proposal Security, if required by BDS;</li> <li>e) Any attachments and/or appendices to the Proposal.</li> </ul> 9.1 The Bidder shall furnish documentary evidence of its status as an eligible and qualified vendor, using the Forms provided under Section 6 and providing documents required in those forms. In order to award a contract to a Bidder, its qualifications must be documented to UNDP's satisfaction.
10. <b>Technical</b> Proposal Format and Content	<ul> <li>0.1 The Bidder is required to submit a Technical Proposal using the Standard Forms and templates provided in Section 6 of the RFP.</li> <li>0.2 The Technical Proposal shall not include any price or financial information. A Technical Proposal containing material financial information may be declared non-responsive.</li> </ul>
	<ul><li>non-responsive.</li><li>.0.3 Samples of items, when required as per Section 5, shall be provided within the time specified and unless otherwise specified by UNDP, and at no expense to UNDP</li></ul>
	0.4 When applicable and required as per Section 5, the Bidder shall describe the necessary training programme available for the maintenance and operation of the services and/or equipment offered as well as the cost to the UNDP. Unless otherwise specified, such training as well as training materials shall be provided in the language of the Bid as specified in the BDS.
11. Financial Proposals	1.1 The Financial Proposal shall be prepared using the Standard Form provided in Section 6 of the RFP. It shall list all major cost components associated with the services, and the detailed breakdown of such costs.
	1.2 Any output and activities described in the Technical Proposal but not priced in the Financial Proposal, shall be assumed to be included in the prices of other activities or items, as well as in the final total price.
	1.3 Prices and other financial information must not be disclosed in any other place except in the financial proposal.
12. Proposal Security	A Proposal Security, if required by BDS, shall be provided in the amount and form indicated in the BDS. The Proposal Security shall be valid up to thirty (30) days after the final date of validity of the Proposal.
	2.2 The Proposal Security shall be included along with the Technical Proposal. If Proposal Security is required by the RFP but is not found along with the Technical Proposal, the Proposal shall be rejected.
	2.3 If the Proposal Security amount or its validity period is found to be less than what is required by UNDP, UNDP shall reject the Proposal.
	12.4 In the event an electronic submission is allowed in the BDS, Bidders shall include a copy of the Bid Security in their proposal and the original of the Proposal Security must be sent via courier or hand delivery as per the instructions in BDS.
	2.5 The Proposal Security may be forfeited by UNDP, and the Proposal rejected, in the event of any one or combination, of the following conditions:
	a) If the Bidder withdraws its offer during the period of the Proposal Validity specified in the BDS, or;

	12.6	<ul> <li>b) In the event that the successful Bidder fails:</li> <li>i. to sign the Contract after UNDP has issued an award; or</li> <li>to furnish the Performance Security, insurances, or other documents that UNDP</li> <li>may require as a condition precedent to the effectivity of the contract that may</li> <li>be awarded to the Bidder.</li> </ul>
13. Currencies	13.1	All prices shall be quoted in the currency or currencies indicated in the BDS. Where Proposals are quoted in different currencies, for the purposes of comparison of all Proposals:
		a) UNDP will convert the currency quoted in the Proposal into the UNDP preferred currency, in accordance with the prevailing UN operational rate of exchange on the last day of submission of Proposals; and
		b) In the event that UNDP selects a proposal for award that is quoted in a currency different from the preferred currency in the BDS, UNDP shall reserve the right to award the contract in the currency of UNDP's preference, using the conversion method specified above.
14. Joint Venture, Consortium or Association	14.1	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Proposal, they shall confirm in their Proposal that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Proposal; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture.
	14.2	After the Deadline for Submission of Proposal, the lead entity identified to represent the JV, Consortium or Association shall not be altered without the prior written consent of UNDP.
	14.3	The lead entity and the member entities of the JV, Consortium or Association shall abide by the provisions of Clause 9 herein in respect of submitting only one proposal.
	14.4	The description of the organization of the JV, Consortium or Association must clearly define the expected role of each of the entity in the joint venture in delivering the requirements of the RFP, both in the Proposal and the JV, Consortium or Association Agreement. All entities that comprise the JV, Consortium or Association shall be subject to the eligibility and qualification assessment by UNDP.
	14.5	A JV, Consortium or Association in presenting its track record and experience should clearly differentiate between:
		a) Those that were undertaken together by the JV, Consortium or Association; and
		b) Those that were undertaken by the individual entities of the JV, Consortium or Association.
	14.6	Previous contracts completed by individual experts working privately but who are permanently or were temporarily associated with any of the member firms cannot be claimed as the experience of the JV, Consortium or Association or those of its members, but should only be claimed by the individual experts themselves in their presentation of their individual credentials.
	14.7	JV, Consortium or Associations are encouraged for high value, multi-sectoral requirements when the spectrum of expertise and resources required may not

		be available within one firm.
15. <b>Only One</b> Proposal	15.1	The Bidder (including the individual members of any Joint Venture) shall submit only one Proposal, either in its own name or as part of a Joint Venture.
	15.2	<ul> <li>Proposals submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following:</li> <li>a) they have at least one controlling partner, director or shareholder in common; or</li> <li>b) any one of them receive or have received any direct or indirect subsidy from the other/s; or</li> <li>c) they have the same legal representative for purposes of this RFP; or</li> <li>d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Proposal of, another Bidder regarding this RFP process;</li> <li>e) they are subcontractors to each other's Proposal, or a subcontractor to one Proposal also submits another Proposal under its name as lead Bidder; or</li> <li>f) some key personnel proposed to be in the team of one Bidder participates in more than one Proposal received for this RFP process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Proposal.</li> </ul>
16. <b>Proposal Validity</b> Period	16.1	Proposals shall remain valid for the period specified in the BDS, commencing on the Deadline for Submission of Proposals. A Proposal valid for a shorter period may be rejected by UNDP and rendered non-responsive.
	16.2	During the Proposal validity period, the Bidder shall maintain its original Proposal without any change, including the availability of the Key Personnel, the proposed rates and the total price.
17. Extension of Proposal Validity Period	17.1	In exceptional circumstances, prior to the expiration of the proposal validity period, UNDP may request Bidders to extend the period of validity of their Proposals. The request and the responses shall be made in writing, and shall be considered integral to the Proposal.
	17.2	If the Bidder agrees to extend the validity of its Proposal, it shall be done without any change in the original Proposal.
	17.3	The Bidder has the right to refuse to extend the validity of its Proposal, and in which case, such Proposal will not be further evaluated.
18. <b>Clarification of</b> Proposal	18.1	Bidders may request clarifications on any of the RFP documents no later than the date indicated in the BDS. Any request for clarification must be sent in writing in the manner indicated in the BDS. If inquiries are sent other than specified channel, even if they are sent to a UNDP staff member, UNDP shall have no obligation to respond or confirm that the query was officially received.
	18.2	UNDP will provide the responses to clarifications through the method specified in the BDS.
	18.3	UNDP shall endeavor to provide responses to clarifications in an expeditious manner, but any delay in such response shall not cause an obligation on the part of UNDP to extend the submission date of the Proposals, unless UNDP deems that such an extension is justified and necessary.
19. Amendment of Proposals	19.1	At any time prior to the deadline of Proposal submission, UNDP may for any reason, such as in response to a clarification requested by a Bidder, modify the RFP in the form of an amendment to the RFP. Amendments will be made

	available to all prospective bidders.
	19.2 If the amendment is substantial, UNDP may extend the Deadline for submission of proposal to give the Bidders reasonable time to incorporate the amendment into their Proposals.
20. <b>Alternative</b> <b>Proposals</b>	<ul> <li>20.1 Unless otherwise specified in the BDS, alternative proposals shall not be considered. If submission of alternative proposal is allowed by BDS, a Bidder may submit an alternative proposal, but only if it also submits a proposal conforming to the RFP requirements. UNDP shall only consider the alternative proposal offered by the Bidder whose conforming proposal ranked the highest as per the specified evaluation method. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative proposal.</li> <li>20.2 If multiple/alternative proposals are being submitted, they must be clearly marked as "Main Proposal" and "Alternative Proposal"</li> </ul>
21. <b>Pre-Bid</b> Conference	21.1 When appropriate, a Bidder's conference will be conducted at the date, time and location specified in the BDS. All Bidders are encouraged to attend. Non-attendance, however, shall not result in disqualification of an interested Bidder. Minutes of the Bidder's conference will be disseminated on the procurement website and shared by email or on the e-Tendering platform as specified in the BDS. No verbal statement made during the conference shall modify the terms and conditions of the RFP, unless specifically incorporated in the Minutes of the Bidder's Conference or issued/posted as an amendment to RFP.
C. SUBMISSION A	ND OPENING OF PROPOSALS
22. Submission	22.1 The Bidder shall submit a duly signed and complete Proposal comprising the documents and forms in accordance with the requirements in the BDS. The submission shall be in the manner specified in the BDS.
	22.2 The Proposal shall be signed by the Bidder or person(s) duly authorized to commit the Bidder. The authorization shall be communicated through a document evidencing such authorization issued by the legal representative of the bidding entity, or a Power of Attorney, accompanying the Proposal.
	22.3 Bidders must be aware that the mere act of submission of a Proposal, in and of itself, implies that the Bidder fully accepts the UNDP General Contract Terms and Conditions.
Hard copy (manual) submission	22.4 Hard copy (manual) submission by courier or hand delivery allowed or specified in the BDS shall be governed as follows:
(Not applicable for this case)	a) The signed Proposal shall be marked "Original", and its copies marked "Copy" as appropriate. The number of copies is indicated in the BDS. All copies shall be made from the signed original only. If there are discrepancies between the original and the copies, the original shall prevail.
	b) The Technical Proposal and the Financial Proposal envelopes MUST BE COMPLETELY SEPARATE and each of them must be submitted sealed individually and clearly marked on the outside as either "TECHNICAL PROPOSAL" or "FINANCIAL PROPOSAL", as appropriate. Each envelope SHALL clearly indicate the name of the Bidder. The outer envelopes shall:
	i. Bear the name and address of the bidder;
	ii. Be addressed to UNDP as specified in the BDS

	i	ii.	Bear a warning that states "Not to be opened before the time and date
			for proposal opening" as specified in the BDS.
			If the envelopes and packages with the Proposal are not sealed and marked as required, UNDP shall assume no responsibility for the misplacement, loss, or premature opening of the Proposal.
	22.5	Ema	il submission, if allowed or specified in the BDS, shall be governed as follows:
			Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
Email Submission			The Technical Proposal and the Financial Proposal files MUST BE
(Not applicable for this case)			COMPLETELY SEPARATE. The financial proposal shall be encrypted with different passwords and clearly labelled. The files must be sent to the dedicated email address specified in the BDS.
			The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose Technical Proposal has been found to be technically responsive. Failure to provide correct password may result in the proposal being rejected.
	22.6		tronic submission through eTendering, if allowed or specified in the BDS, I be governed as follows:
			Electronic files that form part of the proposal must be in accordance with the format and requirements indicated in BDS;
eTendering submission			The Technical Proposal and the Financial Proposal files MUST BE COMPLETELY SEPARATE and each of them must be uploaded individually and clearly labelled.
			The Financial Proposal file must be encrypted with a password so that it cannot be opened nor viewed until the password is provided. The password for opening the Financial Proposal should be provided only upon request of UNDP. UNDP will request password only from bidders whose technical proposal has been found to be technically responsive. Failure to provide the correct password may result in the proposal being rejected.
			Documents which are required to be in original form (e.g. Bid Security, etc.) must be sent via courier or hand delivery as per the instructions in BDS.
			Detailed instructions on how to submit, modify or cancel a bid in the eTendering system are provided in the eTendering system Bidder User Guide and Instructional videos available on this link: <u>http://www.undp.org/content/undp/en/home/operations/procurement/bu</u> <u>siness/procurement-notices/resources/</u>
23. Deadline for Submission of Proposals and	23.1	the	nplete Proposals must be received by UNDP in the manner, and no later than date and time, specified in the BDS. UNDP shall only recognize the date and e that the bid was received by UNDP
Late Proposals	23.2		DP shall not consider any Proposal that is submitted after the deadline for submission of Proposals.
24.Withdrawal, Substitution, and	24.1		idder may withdraw, substitute or modify its Proposal after it has been mitted at any time prior to the deadline for submission.
Modification of Proposals	24.2	Prop	nual and Email submissions: A bidder may withdraw, substitute or modify its posal by sending a written notice to UNDP, duly signed by an authorized esentative, and shall include a copy of the authorization (or a Power of

		Attorney). The corresponding substitution or modification of the Proposal, if any, must accompany the respective written notice. All notices must be submitted in the same manner as specified for submission of proposals, by clearly marking them as "WITHDRAWAL" "SUBSTITUTION," or "MODIFICATION"
	24.3	eTendering: A Bidder may withdraw, substitute or modify its Proposal by Canceling, Editing, and re-submitting the proposal directly in the system. It is the responsibility of the Bidder to properly follow the system instructions, duly edit and submit a substitution or modification of the Proposal as needed. Detailed instructions on how to cancel or modify a Proposal directly in the system are provided in Bidder User Guide and Instructional videos.
	24.4	Proposals requested to be withdrawn shall be returned unopened to the Bidders (only for manual submissions), except if the bid is withdrawn after the bid has been opened
25. Proposal Opening	25.1	There is no public bid opening for RFPs. UNDP shall open the Proposals in the presence of an ad-hoc committee formed by UNDP, consisting of at least two (2) members. In the case of e-Tendering submission, bidders will receive an automatic notification once their proposal is opened.
D. EVALUATION C	F PR	OPOSALS
26. <b>Confidentiality</b>	26.1	Information relating to the examination, evaluation, and comparison of Proposals, and the recommendation of contract award, shall not be disclosed to Bidders or any other persons not officially concerned with such process, even after publication of the contract award.
	26.2	Any effort by a Bidder or anyone on behalf of the Bidder to influence UNDP in the examination, evaluation and comparison of the Proposals or contract award decisions may, at UNDP's decision, result in the rejection of its Proposal and may be subject to the application of prevailing UNDP's vendor sanctions procedures.
27. Evaluation of Proposals	27.1	The Bidder is not permitted to alter or modify its Proposal in any way after the proposal submission deadline except as permitted under Clause 24 of this RFP. UNDP will conduct the evaluation solely on the basis of the submitted Technical and Financial Proposals.
	27.2	<ul> <li>Evaluation of proposals is made of the following steps:</li> <li>a) Preliminary Examination</li> <li>b) Minimum Eligibility and Qualification (if pre-qualification is not done)</li> <li>c) Evaluation of Technical Proposals</li> <li>d) Evaluation of Financial Proposals</li> </ul>
28. <b>Preliminary</b> Examination	28.1	UNDP shall examine the Proposals to determine whether they are complete with respect to minimum documentary requirements, whether the documents have been properly signed, and whether the Proposals are generally in order, among other indicators that may be used at this stage. UNDP reserves the right to reject any Proposal at this stage.
29. Evaluation of Eligibility and Qualification	29.1	Eligibility and Qualification of the Bidder will be evaluated against the Minimum Eligibility/Qualification requirements specified in the Section 4 (Evaluation Criteria).
	29.2	<ul> <li>In general terms, vendors that meet the following criteria may be considered qualified:</li> <li>a) They are not included in the UN Security Council 1267/1989 Committee's list of terrorists and terrorist financiers, and in UNDP's ineligible vendors' list;</li> </ul>

	<ul> <li>b) They have a good financial standing and have access to adequate financial resources to perform the contract and all existing commercial commitments,</li> <li>c) They have the necessary similar experience, technical expertise, production capacity where applicable, quality certifications, quality assurance procedures and other resources applicable to the provision of the services required;</li> <li>d) They are able to comply fully with UNDP General Terms and Conditions of Contract;</li> <li>e) They do not have a consistent history of court/arbitral award decisions against the Bidder; and</li> <li>f) They have a record of timely and satisfactory performance with their clients.</li> </ul>
30. Evaluation of Technical and Financial Proposals	30.1 The evaluation team shall review and evaluate the Technical Proposals on the basis of their responsiveness to the Terms of Reference and other RFP documents, applying the evaluation criteria, sub-criteria, and point system specified in the Section 4 (Evaluation Criteria). A Proposal shall be rendered non-responsive at the technical evaluation stage if it fails to achieve the minimum technical score indicated in the BDS. When necessary and if stated in the BDS, UNDP may invite technically responsive bidders for a presentation related to their technical proposals. The conditions for the presentation shall be provided in the bid document where required.
	30.2 In the second stage, only the Financial Proposals of those Bidders who achieve the minimum technical score will be opened for evaluation. The Financial Proposals corresponding to Technical Proposals that were rendered non- responsive shall remain unopened, and, in the case of manual submission, be returned to the Bidder unopened. For emailed Proposals and e-tendering submissions, UNDP will not request for the password of the Financial Proposals of bidders whose Technical Proposal were found not responsive.
	30.3 The evaluation method that applies for this RFP shall be as indicated in the BDS, which may be either of two (2) possible methods, as follows: (a) the lowest priced method which selects the lowest evaluated financial proposal of the technically responsive Bidders; or (b) the combined scoring method which will be based on a combination of the technical and financial score.
	30.4 When the BDS specifies a combined scoring method, the formula for the rating of the Proposals will be as follows:
	Rating the Technical Proposal (TP):
	<b>TP Rating</b> = (Total Score Obtained by the Offer / Max. Obtainable Score for TP) x 100
	Rating the Financial Proposal (FP):
	<b>FP Rating</b> = (Lowest Priced Offer / Price of the Offer Being Reviewed) x 100
	Total Combined Score:
	<b>Combined Score =</b> (TP Rating) x (Weight of TP, e.g. 70%) + (FP Rating) x (Weight of FP, e.g., 30%)

31. Due Diligence	31.1	<ul> <li>UNDP reserves the right to undertake a due diligence exercise, also called post qualification, aimed at determining to its satisfaction, the validity of the information provided by the Bidder. Such exercise shall be fully documented and may include, but need not be limited to, all or any combination of the following:</li> <li>a) Verification of accuracy, correctness and authenticity of information provided by the Bidder;</li> <li>b) Validation of extent of compliance to the RFP requirements and evaluation criteria based on what has so far been found by the evaluation team;</li> <li>c) Inquiry and reference checking with Government entities with jurisdiction on the Bidder, or with previous clients, or any other entity that may have done business with the Bidder;</li> <li>d) Inquiry and reference checking with previous clients on the performance on on-going or contracts completed, including physical inspections of previous works, as necessary;</li> <li>e) Physical inspection of the Bidder's offices, branches or other places where business transpires, with or without notice to the Bidder;</li> <li>f) Other means that UNDP may deem appropriate, at any stage within the selection process, prior to awarding the contract.</li> </ul>
32.Clarification of Proposals	32.1	To assist in the examination, evaluation and comparison of Proposals, UNDP may, at its discretion, ask any Bidder for a clarification of its Proposal.
-	32.2	UNDP's request for clarification and the response shall be in writing and no change in the prices or substance of the Proposal shall be sought, offered, or permitted, except to provide clarification, and confirm the correction of any arithmetic errors discovered by UNDP in the evaluation of the Proposals, in accordance with RFP.
	32.3	Any unsolicited clarification submitted by a Bidder in respect to its Proposal, which is not a response to a request by UNDP, shall not be considered during the review and evaluation of the Proposals.
33. <b>Responsiveness of</b> Proposal	33.1	UNDP's determination of a Proposal's responsiveness will be based on the contents of the Proposal itself. A substantially responsive Proposal is one that conforms to all the terms, conditions, TOR and other requirements of the RFP without material deviation, reservation, or omission.
	33.2	If a Proposal is not substantially responsive, it shall be rejected by UNDP and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation, or omission.
34. Nonconformities, Reparable Errors and Omissions	34.1	Provided that a Proposal is substantially responsive, UNDP may waive any non- conformities or omissions in the Proposal that, in the opinion of UNDP, do not constitute a material deviation.
	34.2	UNDP may request the Bidder to submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the Proposal related to documentation requirements. Such omission shall not be related to any aspect of the price of the Proposal. Failure of the Bidder to comply with the request may result in the rejection of its Proposal.
	34.3	For Financial Proposal that has been opened, UNDP shall check and correct arithmetical errors as follows:
		a) if there is a discrepancy between the unit price and the line item total that is obtained by multiplying the unit price by the quantity, the unit price shall prevail and the line item total shall be corrected, unless in the opinion

		of UNDP there is an obvious misplacement of the decimal point in the unit price; in which case the line item total as quoted shall govern and the unit price shall be corrected;
		<ul> <li>b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and</li> </ul>
		c) if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail.
	34.4	If the Bidder does not accept the correction of errors made by UNDP, its Proposal shall be rejected.
E. AWARD OF CO	NTRA	ст
35. <b>Right to Accept,</b> Reject, Any or All Proposals	35.1	UNDP reserves the right to accept or reject any Proposal, to render any or all of the Proposals as non-responsive, and to reject all Proposals at any time prior to award of contract, without incurring any liability, or obligation to inform the affected Bidder(s) of the grounds for UNDP's action. UNDP shall not be obliged to award the contract to the lowest priced offer.
36. Award Criteria	36.1	Prior to expiration of the proposal validity, UNDP shall award the contract to the qualified Bidder based on the award criteria indicated in the BDS.
37. Debriefing	37.1	In the event that a Bidder is unsuccessful, the Bidder may request a debriefing from UNDP. The purpose of the debriefing is to discuss the strengths and weaknesses of the Bidder's submission, in order to assist the Bidder in improving its future proposals for UNDP procurement opportunities. The content of other proposals and how they compare to the Bidder's submission shall not be discussed.
38. <b>Right to Vary</b> Requirements at the Time of Award	38.1	At the time of award of Contract, UNDP reserves the right to vary the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
39. <b>Contract</b> Signature	39.1	Within fifteen (15) days from the date of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to UNDP. Failure to do so may constitute sufficient grounds for the annulment of the award, and forfeiture of the Proposal Security, if any, and on which event, UNDP may award the Contract to the Second Ranked Bidder or call for new Proposals.
40.Contract Type and General Terms and Conditions	40.1	The types of Contract to be signed and the applicable UNDP Contract General Terms and Conditions, as specified in BDS, can be accessed at <a href="http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html">http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</a>
41.Performance Security	41.1	40.1 A performance security, if required in BDS, shall be provided in the amount specified in BDS and form available at
		https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP POPP DOCUMENT LIBRARY/Public/PSU Solicitation Performance%20Guarantee%20 Form.docx&action=default within fifteen (15) days of the contract signature by both parties. Where a performance security is required, the receipt of the performance security by UNDP shall be a condition for rendering the contract

	effective.
42.Bank Guarantee for Advanced Payment	42.1 Except when the interests of UNDP so require, it is UNDP's preference to make no advance payment(s) (i.e., payments without having received any outputs). If an advance payment is allowed as per BDS, and exceeds 20% of the total contract price, or USD 30,000, whichever is less, the Bidder shall submit a Bank Guarantee in the full amount of the advance payment in the form available a https://popp.undp.org/ layouts/15/WopiFrame.aspx?sourcedoc=/UNDP_POPP
43. Liquidated Damages	43.1 If specified in BDS, UNDP shall apply Liquidated Damages resulting from the Contractor's delays or breach of its obligations as per the Contract.
44. Payment Provisions	44.1 Payment will be made only upon UNDP's acceptance of the work performed. The terms of payment shall be within thirty (30) days, after receipt of invoice and certification of acceptance of work issued by the proper authority in UNDP with direct supervision of the Contractor. Payment will be effected by bank transfer in the currency of contract.
45. <b>Vendor Protest</b>	45.1 UNDP's vendor protest procedure provides an opportunity for appeal to those persons or firms not awarded a contract through a competitive procuremen process. In the event that a Bidder believes that it was not treated fairly, the following link provides further details regarding UNDP vendor protes procedures: <u>http://www.undp.org/content/undp/en/home/operations/procurement/busine ss/protest-and-sanctions.html</u>
46. Other Provisions	46.1 In the event that the Bidder offers a lower price to the host Government (e.g. General Services Administration (GSA) of the federal government of the United States of America) for similar services, UNDP shall be entitled to same lowe price. The UNDP General Terms and Conditions shall have precedence.
	46.2 UNDP is entitled to receive the same pricing offered by the same Contractor in contracts with the United Nations and/or its Agencies. The UNDP General Term and Conditions shall have precedence.
	46.3 The United Nations has established restrictions on employment of (former) UN staff who have been involved in the procurement process as per bulletin ST/SGB/2006/15 <a href="http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&amp;refereerement">http://www.un.org/en/ga/search/view_doc.asp?symbol=ST/SGB/2006/15&amp;refereerement</a>

# Section 3. Bid Data Sheet

The following data for the services to be procured shall complement, supplement, or amend the provisions in the Request for Proposals. In the case of a conflict between the Instructions to Bidders, the Data Sheet, and other annexes or references attached to the Data Sheet, the provisions in the Data Sheet shall prevail.

BDS No.	Ref. to Section.2	Data	Specific Instructions / Requirements
1	7	Language of the Proposal	English
2		Submitting Proposals for Parts or sub-parts of the TOR (partial bids)	Not Allowed
3	20	Alternative Proposals	Shall not be considered
4	21	Pre-proposal conference	Will not be conducted
5	10	Proposal Validity Period	120 days
6	14	Bid Security	Not Required
7	41	Advanced Payment upon signing of contract	Not Allowed
8	42	Liquidated Damages	Will be imposed as follows: Percentage of contract price per day of delay: 5% Max. number of days of delay 30, after which UNDP may terminate the contract.
9	40	Performance Security	Not Required
10	18	Currency of Proposal	United States Dollar
11	31	Deadline for submitting requests for clarifications/ questions	5 days before the submission deadline

12	31	Contact Details for submitting clarifications/questions	Focal Person in UNDP: Head of Procurement Unit Address: UNDP Office Juba E-mail address: <u>procurement.info.ss@undp.org</u>
13	18, 19 and 21	Manner of Disseminating Supplemental Information to the RFP and responses/clarification s to queries	Posted directly to eTendering
14	23	Deadline for Submission	As indicated in eTendering system. Note that system time zone is in EST/EDT (New York) time zone. <b>NB:</b> Bid Submission deadline appearing on e-Tendering portal will be FINAL and prevail on deadlines appearing on other websites.
14	22	Allowable Manner of Submitting Proposals	e-Tendering
15	22	Proposal Submission Address	https://etendering.partneragencies.org BU: SSD10 Event ID: 0000007972
16	22	e-Tendering submission requirements	<ul> <li>Format: PDF files only</li> <li>File names must be maximum 60 characters long and must not contain any letter or special character other than from Latin alphabet/keyboard.</li> <li>All files must be free of viruses and not corrupted.</li> <li>Password for financial proposal <u>must</u> not be provided until requested for by UNDP.</li> <li>Max. File Size to Upload in etendering: 50MB</li> </ul>
17	27 36	Evaluation Method for the Award of Contract	Combined Scoring Method, using the 70%-30% distribution for technical and financial proposals respectively The minimum technical score required to pass is 70%.
18		Expected date for commencement of Contract	Mid-December 2020
19		Maximum expected duration of contract	60 working days

20	35	UNDP will award the contract to:	One Proposer
21	39	Type of Contract	Purchase Order and Contract for Goods and Services for UNDP <a href="http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html">http://www.undp.org/content/undp/en/home/procurement/business/how-we-buy.html</a>
22	39	UNDP Contract Terms and Conditions that will apply	UNDP General Terms and Conditions for Professional Services <a href="http://www.undp.org/content/undp/en/home/procurement/business/howwwwe-buy.html">http://www.undp.org/content/undp/en/home/procurement/business/howwwwe-buy.html</a>
23		Other Information Related to the RFP	N/A

#### **Preliminary Examination Criteria**

Proposals will be examined to determine whether they are complete and submitted in accordance with RFP requirements as per below criteria on a Yes/No basis:

- Appropriate signatures
- Minimum documents provided
- Technical and Financial Proposals submitted separately and Financial proposals passworded
- Bid Validity of 120 days

#### **Minimum Eligibility and Qualification Criteria**

Eligibility and Qualification will be evaluated on Pass/Fail basis.

If the Proposal is submitted as a Joint Venture/Consortium/Association, each member should meet minimum criteria, unless otherwise specified in the criterion.

Subject	Criteria	Document Submission requirement
ELIGIBILITY		
Legal Status	Vendor is a legally registered entity.	Form B: Bidder Information Form
Eligibility	Vendor is not suspended, nor debarred, nor otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization in accordance with ITB clause 3.	Form A: Technical Proposal Submission Form
Conflict of Interest	No conflicts of interest in accordance with RFP clause 4.	Form A: Technical Proposal Submission Form
Bankruptcy	Not declared bankruptcy, not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against the vendor that could impair its operations in the foreseeable future.	Form A: Technical Proposal Submission Form
QUALIFICATION		
History of Non- Performing Contracts <sup>1</sup>	Non-performance of a contract did not occur as a result of contractor default for the last 3 years.	Form D: Qualification Form
Litigation History	No consistent history of court/arbitral award decisions against the Bidder for the last 3 years.	Form D: Qualification Form
	Minimum 3 years of relevant experience.	Form D: Qualification Form

<sup>&</sup>lt;sup>1</sup> Non-performance, as decided by UNDP, shall include all contracts where (a) non-performance was not challenged by the contractor, including through referral to the dispute resolution mechanism under the respective contract, and (b) contracts that were so challenged but fully settled against the contractor. Non-performance shall not include contracts where Employers decision was overruled by the dispute resolution mechanism. Non-performance must be based on all information on fully settled disputes or litigation, i.e. dispute or litigation that has been resolved in accordance with the dispute resolution mechanism under the respective contract and where all appeal instances available to the Bidder have been exhausted.

Previous Experience	Minimum 3 contracts of similar value, nature and complexity implemented over the last 3years. One of the contracts must be of a value exceeding USD 100,000. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
Financial Standing	Minimum average annual turnover of USD100, 000 for the last 3 years. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Bidder must demonstrate the current soundness of its financial standing and indicate its prospective long-term profitability. (For JV/Consortium/Association, all Parties cumulatively should meet requirement).	Form D: Qualification Form
	Any additional criteria if required	

### **Technical Evaluation Criteria**

Sum	mary of Technical Proposal Evaluation Forms	Points Obtainable
1.	Bidder's qualification, capacity and experience	300
2.	Proposed Methodology, Approach and Implementation Plan	400
3.	Management Structure and Key Personnel	300
	Total	1000

The total number points obtainable is 500 as follows:

1.Pro	Proposer's qualification, capacity and experience			Points obtainable
1.1	manag	al Organizational Capability which is likely to affect implementation: gement structure, financial stability and project financing capacity, project gement controls, extent to which any work would be subcontracted.		100
	1.1.1	<ul> <li>Management Structure (Is it sound and relevant with the requirements?)</li> <li>Provided evidence for a functional corporate structure with an effective organigram including departments/functional sections relevant to curriculum development for civil service training: 15pts.</li> <li>Provided evidence for a functional corporate structure with an effective organigram including departments/functional sections relevant to curriculum development for adult education: 5pts.</li> <li>Provided evidence for a functional corporate structure with an effective organigram including departments/functional sections relevant to curriculum development for adult education: 5pts.</li> <li>Provided evidence for a functional corporate structure with an effective organigram including departments/functional sections not relevant to the requirements: 5 pts.</li> </ul>	25	

1.1.3Internal management control mechanisms, the strength of quality management review251.1.3- Proposer has strong internal management control mechanisms and internal quality management procedures: 15 pts. - Proposer has moderate project management internal quality control mechanisms: 5 pts. - Proposer has weak internal management control mechanisms and internal quality management procedures: 5 pts.251.1.3The relevance of specialized knowledge and experience on similar engagements25- Completed more than 5 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 20 pts. - Completed 4 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 10 pts.501.1.4- Completed 3 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 10 pts. - Completed 2 contracts of similar value, in the development/revision of adult or professional education within the last 10 years: 10 pts.50	roposer's a	qualification, capacity and experience		Points obtainable
<ul> <li>engagements <ul> <li>Completed more than 5 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 20 pts.</li> <li>Completed 4 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 10 pts.</li> <li>Completed 3 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 10 pts.</li> <li>Completed 2 contracts of similar value, in the development/revision of adult or professional education within</li> </ul> </li> </ul>	1.1.3	<ul> <li>management review</li> <li>Proposer has strong internal management control mechanisms and internal quality management procedures: 15 pts.</li> <li>Proposer has moderate project management internal quality control mechanisms: 5 pts.</li> <li>Proposer has weak internal management control mechanisms</li> </ul>	25	
	1.1.4	<ul> <li>engagements</li> <li>Completed more than 5 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 20 pts.</li> <li>Completed 4 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 10 pts.</li> <li>Completed 3 contracts of similar value, nature (development/revision of national civil service curriculum) and complexity within the last 10 years: 10 pts.</li> <li>Completed 2 contracts of similar value, in the development/revision of adult or professional education within</li> </ul>	50	

2. Pi	roposed	Methodology, Approach and Implementation Plan		Points obtainable
2.1	addres	standing of the requirement: Have the important aspects of the task been ssed in sufficient detail? Are the different components of the project adequately ted relative to one another?		250
	2.1.1	<ul> <li>A detailed description of the approach and methodology for how the Proposer will achieve the Terms of Reference of the contract, keeping in mind the appropriateness to local conditions and project environment. Details on how the different service elements shall be organized, controlled and delivered <ul> <li>Outstanding: Exceeds the requirements of the ToR, with a remarkable strategy to achieve the objective and purposes of the contract in the local context and project environment: 40 pts.</li> <li>Very Strong: Meets the requirements of the ToR, with a strategy to achieve the objective and purposes of the contract: 40 pts.</li> <li>Strong: Meets the requirements of the ToR: 40 pts.</li> <li>Moderate: Several requirements have been neglected by the proposer: 30 pts.</li> </ul> </li> </ul>	150	
	2.1.2	<ul> <li>Regarding internal quality assurance/quality control plan;</li> <li>The methodology shall also include details of the Proposer's internal technical and quality assurance review mechanisms.</li> <li>Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement         <ul> <li>Outstanding: Quality Control, Performance monitoring and evaluation mechanisms and tools are appropriate with the nature and complexity of the requirement and described in detail for each specific requirement with responsibilities and schedules: 20 pts.</li> </ul> </li> </ul>	50	

	Part 2 Total		
2.1.3	"Gender and Women's Empowerment Policy of the Proposer" The Proposers shall explain their current gender and women's empowerment policies in place and the facilities especially provided to women employees. <i>50 pts</i> .	50	
	<ul> <li>Very Strong: Quality Control, Performance monitoring and evaluation mechanisms and tools are appropriate with the nature of the requirement and described for the specific requirement with responsibilities and schedules: 10 pts.</li> <li>Strong: Performance monitoring and evaluation mechanisms and tools are sufficient for the requirement: 10 pts.</li> <li>Moderate: Performance monitoring and evaluation mechanisms and tools are proposed however they are barely relevant with this requirement: 10 pts.</li> </ul>		

3. Managen	ent Structure and Key Personnel		Points obtainable
3.1	The Proposers shall provide a management structure suitable for the review and deliver of the Master Public Service Curriculum		150
3.1	The Proposers shall provide gender composition of their workforce as a total and at managerial levels (in number and %) and explain whether the ownership and managerial positions are occupied by women.	20	
3.2	Qualifications of key personnel proposed		
3.2.	1 Team Leader x 1		
	<ul> <li>Higher Education in e, management, product, process, industrial engineering, military engineering or relevant fields.</li> <li><i>PhD: 10 pts.</i></li> <li><i>Master's Degree: 8 pt.</i></li> </ul>	10	
	<ul> <li>Years of General Professional Experience</li> <li>More than 15 Years: 10 pts.</li> <li>12-15 Years: 9 pts.</li> <li>10-11 Years: 8 pt.</li> </ul>	10	
	<ul> <li>Specific Experience relevant to the assignment i.e. development of curriculum for civil service or professional education.</li> <li>More than 10 Years: 40 pts.</li> <li>8-9 Years: 36 pts.</li> <li>5-7 Years: 32 pts.</li> </ul>	40	
	<ul> <li>Language Skills (Advanced English is required. Turkish is an asset)</li> <li>Advanced spoken and written English and Juba Arabic: 10 pts.</li> <li>Advanced spoken and written English: 7 pts.</li> </ul>	10	
3.2.	2 Specialist		
	Educational background in – Master's Degree: 10 pts. – Bachelor's Degree: 7 pts	10	

<ul> <li>Years of General Professional Experience</li> <li>More than 9 Years: 10 pts.</li> <li>6-8 Years: 8 pts.</li> <li>5 Years: 7 pt.</li> </ul>	10	
<ul> <li>Specific experience relevant to the development of curriculum for the civil service or professional education</li> <li>More than 5 Years: 30pts.</li> <li>3-4 Years: 25 pts.</li> <li>2 Years: 20 pts.</li> </ul>	30	
<ul> <li>Language Skills (Advanced English is required. Turkish is an asset)</li> <li>Advanced spoken and written English and Juba Arabic: 10 pts.</li> <li>Advanced spoken and written English: 7 pts.</li> </ul>	10	
Р	Part 3 Total	
	Total	

# Section 5. Terms of Reference

### Project Title: Governance and Economic Management Support (GEMS) Project

# A. Project Description: Review and Development of the Public Service Master Curriculum for the Government of South Sudan

### **B. Background**

Successful implementation of the 2018 Revitalized Agreement on the Resolution of the Conflict in the Republic of South Sudan (R-ARCSS) provides a better opportunity for the Revitalized Government of National Unity (RTGoNU) to carry out reforms skilfully, structurally, systematically, symbiotically and synthetically for human resource development and professional public service. This will necessitate the review of the existing master curriculum for training of civil servants through the Ministry of Public Service and Human Resource Development (MoPSHRD). It will contribute to effective and efficient delivery of peace dividends with positive impact on development of over 12.58 million people of South Sudan. Training is key to improving the capacity of public servants, using updated curriculum and training modules that are contextualized to meet the demands of transitional period and beyond.

The support by UNDP in these key area of human resource development through both basic and advanced skills trainings will have a huge impact on the delivery capacity of Change Agents (CAs) who shall be trained, coached and mentored by Special Skills Experts (SSEs) to be deployed to MoPSHRD in accordance with objective of the Governance and Economic Management Support Project (GEMS) and based on the following objectives:

- To strengthen the capacity of key national institutions for effective and accountable implementation of the R-ARCSS.
- To bolster key economic governance and accountability functions with attention on Chapter IV of the R-ARCSS.

- To establish a consistent and structured platform for advancing policy dialogue and mutual accountability on implementation of the R-ARCSS, and
- To provide a platform for south-south cooperation and for development partners to bring their expertise and experiences to bear on the implementation of the R-ARCSS priorities.

### C. Objective

To develop a Public Service Master Curriculum for the Government of South Sudan

### D. Assignment: Scope of services

The core objective is a focused review and update of the Public Service Master Curriculum (PSMC) of the training for the civil servants of South Sudan so that it is contextualized with relevant training modules for Super (Grades 1-6) including Secretary Generals, Under Secretaries, Director Generals, Directors, Deputy Directors, Chief and Assistant Chief Technical Officers; Administrative and Professional Staff (Grades 7-9) including Senior Inspectors/Officers, Inspectors/Technical Officers, Assistant Inspectors/ Officers and Graduate entrants; and Support Staff or Sub-professional and Technical Staff including Secretaries (Grades 10-14), Unclassified Staff (Skilled from Grades 11-15 and Unskilled from Grades 16-17).

The PSMC shall guide the design of training modules for the Civil Service Training Center with accreditation from Ministry of Higher Education, Science and Technology (MoHEST), it shall enhance the skills of the civil servants and improve their performance quality in line with legal principles, regulatory frameworks, operational policies, public service code of ethics, human resource development and institutional strength.

Below are some of the key activities to be performed by the consulting firm:

- a. Review and analysis of national curricula framework (inputs/feedback from learners, managers and other organizations) with particular focus on:
  - i. Guiding principles and orientation on the basics of public service in context of peace and development for an emerging state in a competitive established world.
  - ii. Governance how to promote good governance in public service institutions within the history and culture of South Sudan.
  - iii. Management theories and Practices in the context of South Sudan.
  - iv. Personal and Professional Development the skills to progress professionally and personally.
  - v. Skills and knowledge for strategic leadership of government institutions.
  - vi. Roles and duties of support staff in government institutions.
- b. Conduct a Workshop to validate the review
- c. Provide a PSMC
  - i. Under the guidance of the Ministry of Public Service develop a revised PSMC.
  - ii. Conduct a workshop to validate the new draft revised PSMC
  - iii. Incorporate feedback into draft framework.
  - iv. Finalise the revised PSMC.

d. A final report recommending, based on the reviewed content and context of revised PSMC, the best method for training of civil servants of South Sudan through the Ministry of Public Service and Human Resource Development.

The contractor shall review and update content and context of the 455-page Public Service Master Curriculum, using SWOT Analysis and PESTLE tools and focusing on following tasks:

### **Expected Results:**

- Inception Report with an updated schedule of work based on interviews with the Ministry of Public Service and the MoHEST. The report should highlight key areas/themes in the current PSMC that will require significant changes and to ensure accreditation.
- Developed document for Public Service Master Curriculum for the Government of South Sudan

### F. Qualification of the Organization

The organization should have the status of a legally registered entity:

- The organization should have the status of a legal entity, with at least 5 years of proven experience in civil service, adult or professional education;

- Organization profile/portfolio with description of proven records and experience in the area of required specific expertise;

- Experience in assistance to the state institutions, experience in joint activities with the

### **Key Personnel Qualifications:**

- The company must provide personnel who will work for the minimum positions below and attach the Curriculum Vitae (CV) and experience portfolio for each member in the bid proposal.
  - a. Team Leader
    - i. Qualifications: PhD's or Master's degree in Public Administration, Political Science, Education, Humanities and Social Sciences or equivalent.
    - ii. Experience: 10 years of professional working experience in relevant fields of Governance, Public Administration and Education. 5 years in curricular development.
    - iii. Language Skills: Advanced English is required. Juba Arabic is an asset
  - b. Specialist
    - i. Qualifications: Master's in Public Administration, Political Science, Education, Humanities and Social Sciences or equivalent with first-level university degree with relevant work experience
    - ii. Experience: 5 years of professional working experience in relevant fields of Governance, Public Administration and Education. 2 years in curricular development or adult education
    - iii. Language Skills: Advanced English is required. Juba Arabic is an asset

### Payment Mode

The Contractor will be paid upon acceptance and approval of the deliverables, per the timescale presented in the table below:

Output	Payment %	Deadline
Inception report. The report will provide an updated methodology of	10%	7 days after
work based on interviews and discussions with the Ministry of Public		commencement
Service and MOHEST. The workplan will show the linkage between civil		of Contract.
service training and the peace process.		
Interim report outlining results/findings of the review and workshop	20%	20 days after
validated recommendations for update of Public Service Master		commencement
Curriculum. The report will highlight areas in the curriculum which are		of Contract
redundant, missing or require changes to meet international government		
best practices and the peace process.		
The Revised Master Curriculum incorporating the feedback from	50%	50 days after
stakeholders and with validation workshop for this purpose (The revised		commencement
PSMC will ensure that all points in the review have been accounted for.		of Contract.
Final Report on the results/findings of the review and updates Public	20%	60 days after
Service Master Curriculum and recommendations for training methods.		commencement
		of Contract.

### Attached in annex : THE MASTER CURRICULUM

This form serves as a checklist for preparation of your Proposal. Please complete the Returnable Bidding Forms in accordance with the instructions in the forms and return them as part of your Proposal submission. No alteration to format of forms shall be permitted and no substitution shall be accepted.

Before submitting your Proposal, please ensure compliance with the Proposal Submission instructions of the BDS 22.

## **Technical Proposal Envelope:**

Have you duly completed all the Returnable Bidding Forms?	
Form A: Technical Proposal Submission Form	
<ul> <li>Form B: Bidder Information Form</li> </ul>	
<ul> <li>Form C: Joint Venture/Consortium/ Association Information Form</li> </ul>	
<ul> <li>Form D: Qualification Form</li> </ul>	
Form E: Format of Technical Proposal	
Have you provided the required documents to establish compliance with the evaluation criteria in Section 4?	

### **Financial Proposal File**

(Must be submitted in a separate file and password protected)

Form F: Financial Proposal Submission Form	
Form G: Financial Proposal Form	

### Form A: Technical Proposal Submission Form

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

We hereby declare that our firm, its affiliates or subsidiaries or employees, including any JV/Consortium /Association members or subcontractors or suppliers for any part of the contract:

- a) is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists;
- b) have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization;
- c) have no conflict of interest in accordance with Instruction to Bidders Clause 4;
- d) do not employ, or anticipate employing, any person(s) who is, or has been a UN staff member within the last year, if said UN staff member has or had prior professional dealings with our firm in his/her capacity as UN staff member within the last three years of service with the UN (in accordance with UN post-employment restrictions published in ST/SGB/2006/15);
- e) have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future;
- f) undertake not to engage in proscribed practices, including but not limited to corruption, fraud, coercion, collusion, obstruction, or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we embrace the principles of the United Nations Supplier Code of Conduct and adhere to the principles of the United Nations Global Compact.

We declare that all the information and statements made in this Proposal are true and we accept that any misinterpretation or misrepresentation contained in this Proposal may lead to our disqualification and/or sanctioning by the UNDP.

We offer to provide services in conformity with the Bidding documents, including the UNDP General Conditions of Contract and in accordance with the Terms of Reference

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand and recognize that you are not bound to accept any Proposal you receive.

I, the undersigned, certify that I am duly authorized by [Insert Name of Bidder] to sign this Proposal and bind it should UNDP accept this Proposal.

Name:	 
Title:	 
Date:	 
Signature:	

[Stamp with official stamp of the Bidder]

# Form B: Bidder Information Form

#### (Follow the format of this template)

(Follow the format of this template)		
Legal name of Bidder	[Complete]	
Legal address	[Complete]	
Year of registration	[Complete]	
Bidder's Authorized Representative Information	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]	
Are you a UNGM registered vendor?	□ Yes □ No If yes, [insert UGNM vendor number]	
Are you a UNDP vendor?	□ Yes □ No If yes, [insert UNDP vendor number]	
Countries of operation	[Complete]	
No. of full-time employees	[Complete]	
<b>Quality Assurance Certification (e.g.</b> <b>ISO 9000 or Equivalent) (</b> <i>If yes, provide</i> <i>a Copy of the valid Certificate):</i>	[Complete]	
Does your Company hold any accreditation such as ISO 14001 related to the environment? (If yes, provide a Copy of the valid Certificate):	[Complete]	
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	[Complete]	
Contact person UNDP may contact for requests for clarification during Proposal evaluation	Name and Title: [Complete] Telephone numbers: [Complete] Email: [Complete]	
Please attach the following documents:	<ul> <li>Company Profile, which should <u>not</u> exceed fifteen (15) page including printed brochures and product catalogues relevant to the goods/services being procured</li> <li>Certificate of Incorporation/ Business Registration</li> <li>Tax Registration/Payment Certificate issued by the Interna Revenue Authority evidencing that the Bidder is updated with its tax payment obligations, or Certificate of Tax exemption, any such privilege is enjoyed by the Bidder</li> <li>Trade name registration papers, if applicable</li> <li>Local Government permit to locate and operate in assignment location, if applicable</li> <li>Official Letter of Appointment as local representative, Bidder is submitting a Bid in behalf of an entity locate outside the country</li> <li>Power of Attorney</li> </ul>	

### Form C: Joint Venture/Consortium/Association Information Form

(Follow the format of this template)

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

To be completed and returned with your Proposal if the Proposal is submitted as a Joint Venture/Consortium/Association.

No	Name of Partner and contact information (address, telephone numbers, fax numbers, e-mail address)	Proposed proportion of responsibilities (in %) and type of services to be performed
1	[Complete]	[Complete]
2	[Complete]	[Complete]
3	[Complete]	[Complete]

Name of leading partner	
(with authority to bind the JV, Consortium, Association during the RFP process and, in the event a Contract is awarded, during contract execution)	[Complete]

We have attached a copy of the below document signed by every partner, which details the likely legal structure of and the confirmation of joint and severable liability of the members of the said joint venture:

 $\Box$  Letter of intent to form a joint venture **OR**  $\Box$  JV/Consortium/Association agreement

We hereby confirm that if the contract is awarded, all parties of the Joint Venture/Consortium/Association shall be jointly and severally liable to UNDP for the fulfillment of the provisions of the Contract.

Name of partner:	Name of partner:
Signature:	Signature:
Date:	Date:
Name of partner:	Name of partner:
Signature:	Signature:
Date:	Date:

# Form D: Qualification Form

(Follow the format of this template)

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

If JV/Consortium/Association, to be completed by each partner.

### **Historical Contract Non-Performance**

Contract non-performance did not occur for the last 3 years				
□ Contrac	t(s) not performed fo	r the last 3 years		
Year	Non- performed portion of contract	Contract Identification	<b>Total Contract Amount</b> (current value in US\$)	
		Name of Client: Address of Client: Reason(s) for non-performance:		

# Litigation History (including pending litigation)

$\Box$ No litigation history for the last 3 years			
n History as indicate	d below		
Amount in dispute (in US\$)	Contract Identification	Total Contract Amount (current value in US\$)	
	Name of Client:		
	Address of Client:		
	Matter in dispute:		
	Party who initiated the dispute:		
	Status of dispute:		
	Party awarded if resolved:		
	n History as indicate Amount in	Amount in dispute (in US\$)       Contract Identification         Name of Client:       Address of Client:         Address of Client:       Matter in dispute:         Party who initiated the dispute:       Status of dispute:	

### **Previous Relevant Experience**

Please list only previous similar assignments successfully completed in the last 3 years.

List only those assignments for which the Bidder was legally contracted or sub-contracted by the Client as a company or was one of the Consortium/JV partners. Assignments completed by the Bidder's individual experts working privately or through other firms cannot be claimed as the relevant experience of the Bidder, or that of the Bidder's partners or sub-consultants, but can be claimed by the Experts themselves in their CVs. The Bidder should be prepared to substantiate the claimed experience by presenting copies of relevant documents and references if so requested by UNDP.

Project name & Country of Assignment	Client & Reference Contact Details	Contract Value	Period of activity and status	Types of activities undertaken

Bidders may also attach their own Project Data Sheets with more details for assignments above.

□ Attached are the Statements of Satisfactory Performance from the Top 3 (three) Clients or more.

# **Financial Standing**

Annual Turnover for the last 3 years	Year 2018 Year 2017 Year 2016	USD USD USD	
Latest Credit Rating (if any), indicate the source			

<b>Financial information</b> (in US\$ equivalent)	Historic information for the last 3 years		
	Year 1	Year 2	Year 3
	Inf	formation from Balance Sh	eet
Total Assets (TA)			
Total Liabilities (TL)			
Current Assets (CA)			
Current Liabilities (CL)			
	Infor	mation from Income State	ment
Total / Gross Revenue (TR)			
Profits Before Taxes (PBT)			
Net Profit			

Current Ratio		

□ Attached are copies of the audited financial statements (balance sheets, including all related notes, and income statements) for the years required above complying with the following condition:

- a) Must reflect the financial situation of the Bidder or party to a JV, and not sister or parent companies;
- b) Historic financial statements must be audited by a certified public accountant;
- c) Historic financial statements must correspond to accounting periods already completed and audited. No statements for partial periods shall be accepted.

# Form E: Format of Technical Proposal

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder's proposal should be organized to follow this format of Technical Proposal. Where the bidder is presented with a requirement or asked to use a specific approach, the bidder must not only state its acceptance, but also describe how it intends to comply with the requirements. Where a descriptive response is requested, failure to provide the same will be viewed as non-responsive.

#### SECTION 1: Bidder's qualification, capacity and expertise

- 1.1 Brief description of the organization, including the year and country of incorporation, and types of activities undertaken.
- 1.2 General organizational capability which is likely to affect implementation: management structure, financial stability and project financing capacity, project management controls, extent to which any work would be subcontracted (if so, provide details).
- 1.3 Relevance of specialized knowledge and experience on similar engagements done in the region/country.
- 1.4 Quality assurance procedures and risk mitigation measures.
- 1.5 Organization's commitment to sustainability.

#### SECTION 2: Proposed Methodology, Approach and Implementation Plan

This section should demonstrate the bidder's responsiveness to the TOR by identifying the specific components proposed, addressing the requirements, providing a detailed description of the essential performance characteristics proposed and demonstrating how the proposed approach and methodology meets or exceeds the requirements. All important aspects should be addressed in sufficient detail and different components of the project should be adequately weighted relative to one another.

- 2.1 A detailed description of the approach and methodology for how the Bidder will achieve the Terms of Reference of the project, keeping in mind the appropriateness to local conditions and project environment. Details how the different service elements shall be organized, controlled and delivered.
- 2.2 The methodology shall also include details of the Bidder's internal technical and quality assurance review mechanisms.
- 2.3 Explain whether any work would be subcontracted, to whom, how much percentage of the work, the rationale for such, and the roles of the proposed sub-contractors and how everyone will function as a team.
- 2.4 Description of available performance monitoring and evaluation mechanisms and tools; how they shall be adopted and used for a specific requirement.
- 2.5 Implementation plan including a Gantt Chart or Project Schedule indicating the detailed sequence of activities that will be undertaken and their corresponding timing.
- 2.6 Demonstrate how you plan to integrate sustainability measures in the execution of the contract.
- 2.7 Any other comments or information regarding the project approach and methodology that will be adopted.

#### SECTION 2A: Bidder's Comments and Suggestions on the Terms of Reference

Provide comments and suggestions on the Terms of Reference, or additional services that will be rendered beyond the requirements of the TOR, if any.

#### **SECTION 3: Management Structure and Key Personnel**

- 3.1 Describe the overall management approach toward planning and implementing the project. Include an organization chart for the management of the project describing the relationship of key positions and designations. Provide a spreadsheet to show the activities of each personnel and the time allocated for his/her involvement.
- 3.2 Provide CVs for key personnel that will be provided to support the implementation of this project using the format below. CVs should demonstrate qualifications in areas relevant to the Scope of Services.

Name of Personnel	[Insert]
Position for this assignment	[Insert]
Nationality	[Insert]
Language proficiency	[Insert]
Education/	[Summarize college/university and other specialized education of personnel member, giving names of schools, dates attended, and degrees/qualifications obtained.]
Qualifications	[Insert]
	[Provide details of professional certifications relevant to the scope of services]
Professional certifications	<ul><li>Name of institution: [Insert]</li><li>Date of certification: [Insert]</li></ul>
Employment Record/ Experience	[List all positions held by personnel (starting with present position, list in reverse order), giving dates, names of employing organization, title of position held and location of employment. For experience in last five years, detail the type of activities performed, degree of responsibilities, location of assignments and any other information or professional experience considered pertinent for this assignment.]
	[Insert]
	[Provide names, addresses, phone and email contact information for two (2) references]
References	Reference 1: [Insert]
	Reference 2: [Insert]

### Format for CV of Proposed Key Personnel

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experiences, and other relevant information about myself.

# Form F: Financial Proposal Submission Form

(Follow the format of this template)

Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

We, the undersigned, offer to provide the services for [Insert Title of services] in accordance with your Request for Proposal No. [Insert RFP Reference Number] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal and our Financial Proposal sealed under a separate envelope.

Our attached Financial Proposal is for the sum of [Insert amount in words and figures].

Our Proposal shall be valid and remain binding upon us for the period of time specified in the Bid Data Sheet.

We understand you are not bound to accept any Proposal you receive.

Name:	
Title:	
Date:	
Signature:	
	[Stamp with official stamp of the Bidder]

# Form G: Financial Proposal Form

(Follow the format of th	nis template)		
Name of Bidder:	[Insert Name of Bidder]	Date:	Select date
RFP reference:	[Insert RFP Reference Number]		

The Bidder is required to prepare the Financial Proposal following the below format and submit it in an envelope separate from the Technical Proposal as indicated in the Instruction to Bidders. Any Financial information provided in the Technical Proposal shall lead to Bidder's disqualification.

The Financial Proposal should align with the requirements in the Terms of Reference and the Bidder's Technical Proposal.

#### Currency of the proposal: [Insert Currency]

### **Table 1: Summary of Overall Prices**

	Amount(s)
Professional Fees (from Table 2)	
Other Costs (from Table 3)	
Total Amount of Financial Proposal	

### Table 2: Breakdown of Professional Fees

Name	Position	Fee Rate	No. of Days	Total Amount
		A	В	C=A+B
Team Leader			60	
Specialist			60	
Subtotal Professional Fees:				

# Table 3: Breakdown of Other Costs

Description	UOM	Quantity	Unit Price	Total Amount
Ticket (most economic direct itineray)	Trip	1		
Subsistence allowance	Day			
Communication (lump-sum)	Trip	1		
Local transportation costs (Road transport)	Lump Sum	1		
Out-of-Pocket Expenses	Each	1		
Other Costs:				
Review of MPSC Workshop	Each			
Revised MPSC Workshop	Each			
Reproduction	Each			
Equipment rental(describe and indicate the list per equipment)	Each			
		Sub	total Other Costs:	

# Table 4: Breakdown of Price per Deliverable/Activity

Deliverable/ Activity description	<b>Time</b> (person days)	Professional Fees	Other Costs	Total
Deliverable 1				
Deliverable 2				
Deliverable 3				
Deliverable 4				
Deliverable 5				
	1		·	