

No	Questions	Answers
1.	Please provide detailed information about the certification sites	Please see table 1
2.	Standard(s) for which the certification is required	ISO 9001 & ISO/IEC 27001
3.	Level of Integration (for IMS only) & Ability of persons to respond to questions w.r.t Mgt. Sys., if integrated. (subject to verification during Stage 1 audits)	Level 5 - An integrated approach to planning, with good use of business wide risk management approaches and Management Reviews that consider the overall business strategy and plan w.r.t organizational context as well as risks and opportunities
4.	Proposed / Current Scope of Certification	Development, implementation and delivery of public services. And also, ensuring information security in the provision of public services
5.	List of processes performed within the site(s) to be covered under the scope of certification	Planning and analysis of IMS Resource management Development and implementation of government services Delivery of government services Monitoring of public service delivery
6.	Information on outsourced processes	Providing software support for the provision of public services
7.	Legal requirements (applicable for the specific management system)	Not applicable
8.	Major environmental aspects & OH&S risks (for ISO 14001 and/or OH&S 18001 certifications only), please use the separate sheet to provide details (if required). Additional information for ISO 45001 Materials / Substances : Please specify the main hazardous materials / substances (including raw materials, by-products and waste materials etc) associated with this site. Key hazards and OH&S risks associated with processes and any relevant legal obligations coming from the applicable OH&S legislation	Not applicable
9.	Brief description of IT infrastructure	Domain Servers, Mail Servers, Servers for proprietary software maintenance, Routers, Firewalls, Antivirus, etc.
10.	Does Client Share any IT Systems/ Database/Telecommunication Systems	Yes, databases of software services.

TABLE 1							
Sr. No.	Site Name	Site Address	Scope / Activity - specific to each Site	No. of Shifts	Total Manpower	Office management (administrative) middle and senior level personnel not directly involved in production (from heads of departments to the CEO)	Number of employees on the main shift, not including office management personnel. In the absence of shift work, the number of employees excluding office management personnel.
1.	Central Office (Apparatus)	16A, Amir Temur str. Tashkent city	Management of public services provision	1	70	13	57
2.	Territorial administration of Tashkent region	Tashkent region, Urtachirchik district, Bektemir Avenue	Management of public services provision in the territory	1	25	12	13
3.	Territorial administration of Jizzakh region	117, Islom Karimov str, Jizzakh city	Management of public services provision in the territory	1	25	12	13
4.	Territorial administration of Syrdarya region	31, Khalklar Dustligi str. Gulistan city	Management of public services provision in the territory	1	25	12	13
5.	Territorial administration of Surkhandarya region	2, At-Termizi str, Termez city	Management of public services provision in the territory	1	25	12	13
6.	Territorial administration of Surkhandarya region	249, I. Karimov str, Karshi city	Management of public services provision in the territory	1	25	12	13
7.	Public Services Center of Nurafshon city	90, Toshkent Yuli str, Blind alley 1, Nurafshon city	Provision of public services	1	4	1	3
8.	Public Services Center of Khavast District	1 Al-Bukhoriy str, Khavast town	Provision of public services	1	5	1	4
9.	Public Services Center of Bakhmal District	5, Mustakillik str, Usmat town, Bakhmal district	Provision of public services	1	6	1	5

10.	Public Services Center of Dekhkanabad district	1, Jonbuloq village, Dekhkanabad district,	Provision of public services	1	7	1	6
11.	Public Services Center of Sariosiyo district	1, MCG Lutfikor, Sariosiyo district	Provision of public services	1	5	1	4